# Hardware Maintenance Manual

Lenovo
**ThinkStation**

ThinkStation P7

# Contents

**About this manual**

This manual provides service and reference information for ThinkStation® computers listed on the front cover.

Illustrations in this manual might look different from your product.

Use this manual along with the advanced diagnostic tests to troubleshoot problems.

**Important:**  It is recommended that these products be repaired by trained service technicians. For customers electing to repair their own ThinkStation products, please follow all instructions carefully. Use this manual along with the advanced diagnostic tests to troubleshoot problems effectively. Before servicing a ThinkStation computer, be sure to read and understand Chapter 1 "Important safety information" on page 1.

# Chapter 1. Important safety information

## General safety

Follow these rules to ensure general safety:

- Observe good housekeeping in the area of the machines during and after maintenance.
- When lifting any heavy object:
    1. Ensure you can stand safely without slipping.
    2. Distribute the weight of the object equally between your feet.
    3. Use a slow lifting force. Never move suddenly or twist when you attempt to lift.
    4. Lift by standing or by pushing up with your leg muscles; this action removes the strain from the muscles in your back.

        **Attention:** Do not attempt to lift any objects that weigh more than 16 kg (35 lb) or objects that you think are too heavy for you.
- Do not perform any action that causes hazards to the customer, or that makes the equipment unsafe.
- Before you start the machine, ensure that other people are not in a hazardous position.
- Place removed covers and other parts in a safe place, away from all personnel, while you are servicing the machine.
- Keep your tool case away from walk areas so that other people will not trip over it.
- Do not wear loose clothing that can be trapped in the moving parts of a machine. Ensure that your sleeves are fastened or rolled up above your elbows. If your hair is long, fasten it.
- Insert the ends of your necktie or scarf inside clothing or fasten it with a nonconductive clip, approximately 8 centimeters (3 inches) from the end.
- Do not wear jewelry, chains, metal-frame eyeglasses, or metal fasteners for your clothing.

    **Remember:** Metal objects are good electrical conductors.
- Wear safety glasses when you are: hammering, drilling, soldering, cutting wire, attaching springs, using solvents, or working in any other conditions that might be hazardous to your eyes.
- After service, reinstall all safety shields, guards, labels, and ground wires. Replace any safety device that is worn or defective.
- Reinstall all covers correctly before returning the machine to the customer.

**CAUTION:**



**Keep fingers and other parts of your body away from hazardous, moving parts. If you suffer an injury, seek medical care immediately.**

**CAUTION:**



**Avoid contact with hot components inside the computer. During operation, some components become hot enough to burn the skin. Before you open the computer cover, turn off the computer, disconnect power, and wait approximately 10 minutes for the components to cool.**

# Electrical safety

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**CAUTION:**
**Electrical current from power, telephone, and communication cables can be hazardous. To avoid personal injury or equipment damage, disconnect the attached power cords, telecommunication systems, networks, and modems before you open the computer covers, unless instructed otherwise in the installation and configuration procedures.**

Observe the following rules when working on electrical equipment.

**Important:** Use only approved tools and test equipment. Some hand tools have handles covered with a soft material that does not insulate you when working with live electrical currents. Many customers have, near their equipment, rubber floor mats that contain small conductive fibers to decrease electrostatic discharges. Do not use this type of mat to protect yourself from electrical shock.

- Find the room emergency power-off (EPO) switch, disconnecting switch, or electrical outlet. If an electrical accident occurs, you can then operate the switch or unplug the power cord quickly.
- Do not work alone under hazardous conditions or near equipment that has hazardous voltages.
- Disconnect all power before:
  - Performing a mechanical inspection
  - Working near power supplies
  - Removing or installing Field Replaceable Units (FRUs)
- Before you start to work on the machine, unplug the power cord. If you cannot unplug it, ask the customer to power-off the wall box that supplies power to the machine and to lock the wall box in the off position.
- If you need to work on a machine that has exposed electrical circuits, observe the following precautions:
  - Ensure that another person, familiar with the power-off controls, is near you.
    **Remember:** Another person must be there to switch off the power, if necessary.
  - Use only one hand when working with powered-on electrical equipment; keep the other hand in your pocket or behind your back.
    **Remember:** There must be a complete circuit to cause electrical shock. By observing the above rule, you may prevent a current from passing through your body.
  - When using a tester, set the controls correctly and use the approved probe leads and accessories for that tester.
  - Stand on suitable rubber mats (obtained locally, if necessary) to insulate you from grounds such as metal floor strips and machine frames.

  Observe the special safety precautions when you work with very high voltages; these instructions are in the safety sections of maintenance information. Use extreme care when measuring high voltages.
- Regularly inspect and maintain your electrical hand tools for safe operational condition.
- Do not use worn or broken tools and testers.
- *Never assume* that power has been disconnected from a circuit. First, *check* that it has been powered-off.
- Always look carefully for possible hazards in your work area. Examples of these hazards are moist floors, nongrounded power extension cables, power surges, and missing safety grounds.
- Do not touch live electrical circuits with the reflective surface of a plastic dental mirror. The surface is conductive; such touching can cause personal injury and machine damage.
- Do not service the following parts with the power on when they are removed from their normal operating places in a machine:

- – Power supply units
- – Pumps
- – Blowers and fans
- – Motor generators

and similar units. (This practice ensures correct grounding of the units.)

- If an electrical accident occurs:
  - – Use caution; do not become a victim yourself.
  - – Switch off power.
  - – Send another person to get medical aid.

## Safety inspection guide

The intent of this inspection guide is to assist you in identifying potentially unsafe conditions on these products. Each machine, as it was designed and built, had required safety items installed to protect users and service personnel from injury. This guide addresses only those items. However, good judgment should be used to identify potential safety hazards due to attachment of features or options not covered by this inspection guide.

If any unsafe conditions are present, you must determine how serious the apparent hazard could be and whether you can continue without first correcting the problem.

Consider these conditions and the safety hazards they present:

- Electrical hazards, especially primary power (primary voltage on the frame can cause serious or fatal electrical shock).
- Explosive hazards, such as a damaged CRT face or bulging capacitor
- Mechanical hazards, such as loose or missing hardware

The guide consists of a series of steps presented in a checklist. Begin the checks with the power off, and the power cord disconnected.

Checklist:
1. Check exterior covers for damage (loose, broken, or sharp edges).
2. Power-off the computer. Disconnect the power cord.
3. Check the power cord for:
   a. A third-wire ground connector in good condition. Use a meter to measure third-wire ground continuity for 0.1 ohm or less between the external ground pin and frame ground.
   b. The power cord should be the appropriate type as specified in the parts listings.
   c. Insulation must not be frayed or worn.
4. Remove the cover.
5. Check for any obvious alterations. Use good judgment as to the safety of any alterations.
6. Check inside the unit for any obvious unsafe conditions, such as metal filings, contamination, water or other liquids, or signs of fire or smoke damage.
7. Check for worn, frayed, or pinched cables.
8. Check that the power-supply cover fasteners (screws or rivets) have not been removed or tampered with.

# Handling electrostatic discharge-sensitive devices

Any computer part containing transistors or integrated circuits (ICs) should be considered sensitive to electrostatic discharge (ESD). ESD damage can occur when there is a difference in charge between objects. Protect against ESD damage by equalizing the charge so that the machine, the part, the work mat, and the person handling the part are all at the same charge.

**Notes:**

1. Use product-specific ESD procedures when they exceed the requirements noted here.
2. Make sure that the ESD protective devices you use have been certified (ISO 9000) as fully effective.

When handling ESD-sensitive parts:

- Keep the parts in protective packages until they are inserted into the product.
- Avoid contact with other people while handling the part.
- Wear a grounded wrist strap against your skin to eliminate static on your body.
- Prevent the part from touching your clothing. Most clothing is insulative and retains a charge even when you are wearing a wrist strap.
- Use the black side of a grounded work mat to provide a static-free work surface. The mat is especially useful when handling ESD-sensitive devices.
- Select a grounding system, such as those listed below, to provide protection that meets the specific service requirement.

  **Note:** The use of a grounding system is desirable but not required to protect against ESD damage.

  – Attach the ESD ground clip to any frame ground, ground braid, or green-wire ground.
  – Use an ESD common ground or reference point when working on a double-insulated or battery-operated system. You can use coax or connector-outside shells on these systems.
  – Use the round ground-prong of the ac plug on ac-operated computers.

# Grounding requirements

Electrical grounding of the computer is required for operator safety and correct system function. Proper grounding of the electrical outlet can be verified by a certified electrician.

# Safety notices (multi-lingual translations)

The caution and danger safety notices in this section are provided in the following languages:

- English
- Arabic
- Brazilian/Portuguese
- Chinese (simplified)
- Chinese (traditional)
- French
- German
- Hebrew
- Italian
- Korean

- Spanish

**DANGER**

Electrical current from power, telephone and communication cables is hazardous.

**To avoid a shock hazard:**

- **Do not connect or disconnect any cables or perform installation, maintenance, or reconfiguration of this product during an electrical storm.**
- **Connect all power cords to a properly wired and grounded electrical outlet.**
- **Connect to properly wired outlets any equipment that will be attached to this product.**
- **When possible, use one hand only to connect or disconnect signal cables.**
- **Never turn on any equipment when there is evidence of fire, water, or structural damage.**
- **Disconnect the attached power cords, telecommunications systems, networks, and modems before you open the device covers, unless instructed otherwise in the installation and configuration procedures.**
- **Connect and disconnect cables as described in the following tables when installing, moving, or opening covers on this product or attached devices.**

| To Connect | To Disconnect |
|---|---|
| 1. Turn everything OFF. | 1. Turn everything OFF. |
| 2. First, attach all cables to devices. | 2. First, remove power cords from outlet. |
| 3. Attach signal cables to connectors. | 3. Remove signal cables from connectors. |
| 4. Attach power cords to outlet. | 4. Remove all cables from devices. |
| 5. Turn device ON. | |

**CAUTION:**
**If your system has a module containing a lithium battery, replace it only with the same module type made by the same manufacturer. The battery contains lithium and can explode if not properly used, handled, or disposed of.** *Do not:*

- **Throw or immerse into water**
- **Heat to more than 100°C (212°F)**
- **Repair or disassemble**

**Dispose of the battery as required by local ordinances or regulations.**

**CAUTION:**
**When laser products (such as CD-ROMs, DVD-ROM drives, fiber optic devices, or transmitters) are installed, note the following:**

- **Do not remove the covers. Removing the covers of the laser product could result in exposure to hazardous laser radiation. There are no serviceable parts inside the device.**

- **Use of controls or adjustments or performance of procedures other than those specified herein might result in hazardous radiation exposure.**

⚠ **DANGER**

> **Some laser products contain an embedded Class 3A or Class 3B laser diode. Note the following: Laser radiation when open. Do not stare into the beam, do not view directly with optical instruments, and avoid direct exposure to the beam.**

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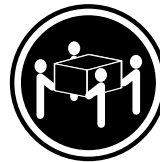
| ≥18 kg (37 lb) | ≥32 kg (70.5 lb) | ≥55 kg (121.2 lb) |

**CAUTION:**
**Use safe practices when lifting.**

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**CAUTION:**
**The power control button on the device and the power switch on the power supply do not turn off the electrical current supplied to the device. The device also might have more than one power cord. To remove all electrical current from the device, ensure that all power cords are disconnected from the power source.**

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خــــطر

التيــار الكــهربـــي المـــوجــود بمصــدر الطـــاقــة أو أجـــهـزة التليفــون أو أســلاك
الإتــصالات يشــكل خــطورة.

لــتفادي مخـــاطـر الصــدمــات الكــهربــائية:

لا تحاول توصيل أو فصل أي أســـلاك أو القــيام بعمـــليات تـــركيب أو صــيانــة أوإعـــادة
توصــيف لــهذا المنتج أثــنـاء وجـــود عاصــفة كـــهربــائــيـة.

يجب تــوصيل كل أســـلاك الكــهربـــاء فـــي مخــارج كـــهربــاء ذات تــوصيــلات
أســلاك وتـــوصـيــلات أرضـيـة صحيـــحة
يجــب تــوصيل أي جــهاز ســيتم الحاقه بــهذا المــنتج فـــي مخارج كـــهربــاء ذات
تــوصــيـلات أســلاك صحيحة.

وإن أمــكن يــجب اســتخدام يـد واحـــدة فــقط فـــي تــوصيـل أو فصـــل أسلاك
الإشـــارة.

لا تحــاول تشغــيل أي جــهـاز إذا كــان هنـــاك أثــر لحــرق أو مــياه أو تــلف
بالمكــونـات
يجــب فصــل أســـلاك الكـــهربـــاء وأنـظمة الاتصـــالات وشبـكات الاتصـال وأجــهزة
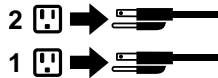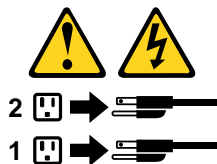المـــودم الملحـــقة قــبل فـــتح أغطية الجهاز، مـــالــم يــتم طــلب خــلاف ذلك فـــي
التعـــليمـــات الخـــاصـة بالتـــركيب والتـــوصـيف.
قم بتوصيل وفصل الأسلاك كما هو موضح في الجدول التالي وذلك عند القيام بعمليات التركيب
أو النقل أو فتح أغطية هذا المنتج أو الأجهزة الملحقة.

| للفصل: | للتوصيل: |
|---|---|
| قم بإيقاف كل شيء. | قم بإيقاف كل شيء. |
| أو لا، قم بفصل كل أسلاك الكهرباء من المخرج. | أو لا، قم بتوصيل كل الأسلاك بالأجهزة. |
| قم بفصل أسلاك الإشارة من الموصلات. | قم بتوصيل أسلاك الإشارة في الموصلات. |
| قم بفصل كل الأسلاك من الأجهزة. | قم بتوصيل أسلاك الكهرباء في المخارج. |
| | قم بتشغيل الجهاز. |

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تنبيــــه :

اذا كان النظام الخاص يستخدم معه بطارية ليثيوم قم باستبدالها بنفس النوع الذي تم
صناعته من خلال نفس المصنع. تحتوي البطارية على مادة الليثيوم ويمكن أن تنفجرفي حالة عدم استخدامها
أو التعامل معها بطريقة صحيحة أو عند التخلص منها بطريقة خطأ.

لا تقم بـــ:

• القاء البطارية أو غمرها في الماء
• تسخينها أعلى من ١٠٠ درجة مئوية°و(٢١٢ °
  فهرنهيت)
• بتصليحها أو فكها

تخلص من البطارية طبقا للقانون أو النظام المحلي .

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تنبيــه :

أثناء تركيب منتجات ليزر (مثل CD-ROMs أو وحدة تشغيل DVD أو أجهزة Fiber Optic أو وحدات الارسال) يجب مراعاة الآتي:

لا تنزع الأغطية. قد ينتج عن نزع أغطية منتج الليزر انفجار أشعة الليزر شديدة الخطورة.

لا يوجد أجزاء يمكن تغييرها داخل الجهاز. قد ينتج عن استخدام تحكمات أو تعديلات أو عمل أي تصرفات أخرى تخالف ما هو محددا هنا الى انفجار أشعة شديدة الخطورة.

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خطــر

تحتوى بعض منتجات الليزر على الفئة دايود ليزر مدمج من الفئة Class 3A أو Class 3B . يجب مراعاة الآتي .

أشعة الليزر عند الفتح. لا تحدق الى الاشعاع و لا تنظر اليه مباشرة بواسطة أي أجهزة مرئية وتجنب التعرض المباشر للاشعاع .

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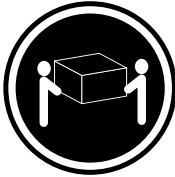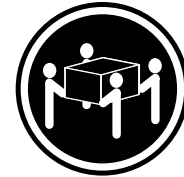
≥18 kg (37 lb)         ≥32 kg (70.5 lb)         ≥55 kg (121.2 lb)

تنبيه :
يجب استخدام ممارسات آمنة عند الرفع

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تنبيــه :

لا يقم زر التحكم في التشغيل الموجود على الجهاز والمفتاح الكهربائي الموجود على لوحة التحكم بايقاف التيار الكهربائي المار بالجهاز. قد يكون للجهاز أكثر من سلك كهربائي واحد.
لايقاف التيار الكهربائي المار بالجهاز، تأكد من فصل جميع أسلاك الكهرباء من مصدر الكهرباء .

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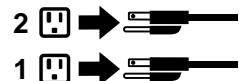
**PERIGO**

A corrente elétrica proveniente de cabos de alimentação, de telefone e de comunicações é perigosa.

Para evitar risco de choque elétrico:

- Não conecte nem desconecte nenhum cabo ou execute instalação, manutenção ou reconfiguração deste produto durante uma tempestade com raios.
- Conecte todos os cabos de alimentação a tomadas elétricas corretamente instaladas e aterradas.
- Todo equipamento que for conectado a este produto deve ser conectado a tomadas corretamente instaladas.
- Quando possível, utilize apenas uma das mãos para conectar ou desconectar cabos de sinal.
- Nunca ligue nenhum equipamento quando houver evidência de fogo, água ou danos estruturais.
- Antes de abrir tampas de dispositivos, desconecte cabos de alimentação, sistemas de telecomunicação, redes e modems conectados, a menos que especificado de maneira diferente nos procedimentos de instalação e configuração.
- Conecte e desconecte os cabos conforme descrito na tabela apresentada a seguir ao instalar, mover ou abrir tampas deste produto ou de dispositivos conectados.

| Para Conectar: | Para Desconectar: |
|---|---|
| 1. DESLIGUE Tudo. | 1. DESLIGUE Tudo. |
| 2. Primeiramente, conecte todos os cabos aos dispositivos. | 2. Primeiramente, remova os cabos de alimentação das tomadas. |
| 3. Conecte os cabos de sinal aos conectores. | 3. Remova os cabos de sinal dos conectores. |
| 4. Conecte os cabos de alimentação às tomadas. | 4. Remova todos os cabos dos dispositivos. |
| 5. LIGUE os dispositivos. | |

**CUIDADO:**

**Se o seu sistema possui um módulo com uma bateria de lítio, substitua-o apenas por um módulo do mesmo tipo e do mesmo fabricante. A bateria contém lítio e pode explodir se não for utilizada, manuseada ou descartada de maneira correta.**

Não:

- Jogue ou coloque na água
- Aqueça a mais de 100°C (212°F)
- Conserte nem desmonte

Descarte a bateria conforme requerido pelas leis ou regulamentos locais.

**PRECAUCIÓN:**

Quando produtos a laser (como unidades de CD-ROMs, unidades de DVD-ROM, dispositivos de fibra ótica ou transmissores) estiverem instalados, observe o seguinte:

- Não remova as tampas. A remoção das tampas de um produto a laser pode resultar em exposição prejudicial à radiação de laser. Não existem peças que podem ser consertadas no interior do dispositivo.
- A utilização de controles ou ajustes ou a execução de procedimentos diferentes dos especificados aqui pode resultar em exposição prejudicial à radiação.

**PERIGO**

Alguns produtos a laser contêm diodo de laser integrado da Classe 3A ou da Classe 3B. Observe o seguinte:

Radiação a laser quando aberto. Não olhe diretamente para o feixe a olho nu ou com instrumentos ópticos e evite exposição direta ao feixe.

≥18 kg (37 lb)    ≥32 kg (70.5 lb)    ≥55 kg (121.2 lb)

**CUIDADO:**

Utilize procedimentos de segurança para levantar equipamentos.

**CUIDADO:**

O botão de controle de alimentação do dispositivo e o botão para ligar/desligar da fonte de alimentação não desligam a corrente elétrica fornecida ao dispositivo. O dispositivo também pode ter mais de um cabo de alimentação. Para remover toda a corrente elétrica do dispositivo, assegure que todos os cabos de alimentação estejam desconectados da fonte de alimentação.

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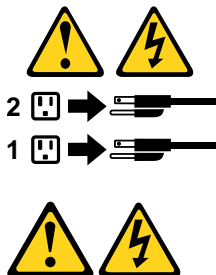
危险

电源、电话和通信电缆中的电流是危险的。

为避免电击危险：

- 请勿在雷电期间连接或断开任何电缆的连接，
  或者对本产品进行安装、维护或重新配置。

- 将所有电源线连接到正确连线和妥善接地的电源插座。

- 将所有要连接到该产品的设备连接到正确连线的插座。

- 如果可能，请仅使用一只手来连接或断开信号电缆的连接。

- 切勿在有火、水、结构损坏迹象的情况下开启任何设备。

- 在打开设备外盖之前请断开已连接的电源线、远程通信系统、
  网络和调制解调器，除非在安装和配置过程中另有说明。

- 当安装、移动或打开该产品或连接设备的外盖时，
  请按照下表所述来连接或断开电缆的连接。

| 要连接 | 要断开连接 |
|---|---|
| 1. 切断所有电源。 | 1. 切断所有电源。 |
| 2. 首先将所有电缆连接到设备。 | 2. 首先从插座上拔出电源线。 |
| 3. 将信号电缆连接到接口。 | 3. 从接口上拔出信号电缆。 |
| 4. 将电源线连接到插座。 | 4. 从设备上拔出所有电缆。 |
| 5. 开启设备。 | |

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警告：
如果您的系统有包含锂电池的模块,请仅使用同一制造商生产的相同模块类型来替换该模块。
该电池中含有锂，如果使用、操作或处理不当，可能会发生爆炸。

切勿：

- 投入或浸入水中

- 加热到 100°C（212°F）以上

- 维修或拆卸

请按照当地法令或条例的要求处理电池。

⚠

警告：
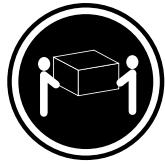安装激光产品（例如 CD-ROM、DVD-ROM 驱动器、光纤设备或发射设备）时，
请注意以下声明：

- 请勿卸下外盖。卸下激光产品的外盖可能导致遭受激光辐射的危险。该设
  备内没有可维修的部件。

- 如果不按照此处指定的过程进行控制、调整或操作，则有可能导致遭受辐
  射的危险。

⚠

危险

某些激光产品包含嵌入式 3A 类或 3B 类激光二极管。请注意以下声明：

打开后有激光辐射。请勿注视光束，请勿直接用光学仪器查看，并请避免直接暴露在光束中。

![warning triangle]



≥18 千克（37 磅）　　≥32 千克（70.5 磅）　　≥55 千克（121.2 磅）

警告：
抬起时请采取安全措施。



警告：
设备上的电源控制按钮和电源上的电源开关不会切断供给该设备的电流。该设备还可能有多条电源线。要切断该设备的所有电流，请确保所有电源线都与电源断开连接。



2

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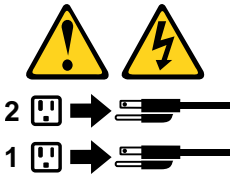
危險

電源、電話及通訊纜線上的電流都具有危險性。
若要避免觸電危險：
- 請勿在雷雨期間，連接或拔除纜線、執行安裝、維護或重新配置本產品。
- 將所有電源線連接到正確配線及接地的電源插座。
- 任何與本產品連接的設備都必須連接到配線妥當的電源插座。
- 請盡可能用單手連接或拔除信號線。
- 發生火災、水災或結構損害時，絕對不要開啟任何設備。
- 除非在安裝及配置程序中另有指示，否則在開啟裝置機蓋之前，請拔掉連接的電源線、電信系統、網路
  及數據機。
- 安裝、移動或開啟本產品或附屬裝置的機蓋時，請遵循下列說明連接及拔掉纜線。

| 連線 | 切斷連線 |
|---|---|
| 1. 關閉所有開關。 | 1. 關閉所有開關。 |
| 2. 首先，連接所有接線到裝置。 | 2. 首先，拔掉插座上的電源線。 |
| 3. 連接信號線到接頭。 | 3. 拔掉接頭上的信號線。 |
| 4. 連接電源線到插座。 | 4. 拔掉裝置上所有接線。 |
| 5. 開啟裝置。 | |

警告：
如果您的系統中含有鋰電池模組，請僅使用同一家製造商所生產的相同模組進行更換。
如果未以正確方式使用、處理或棄置含鋰的電池，會有爆炸的危險。
請勿：

- 沾溼或浸入水中
- 置於 100°C (212°F) 以上的高溫環境
- 修理或拆開
請按照各地區有關廢棄電池的法令和規定處理舊電池。

警告：
- 請勿移除機蓋。移除雷射產品的機蓋，可能會導致暴露在危險的雷射輻射中。裝置內部並無可自行維修的零件。
- 利用或執行非本文中所指定的控制、調整及執行程序，可能會導致危險的輻射外洩。

危險

部分雷射產品含有內嵌式 Class 3A 或 Class 3B 雷射二極體。請注意下列事項：
在開啟光碟機時，會發生雷射輻射。請勿直視光束或用光學儀器直接檢視，並避免直接暴露在光束中。

≥ 18 公斤（37 磅）　　≥ 32 公斤（70.5 磅）　　≥ 55 公斤（121.2 磅）

警告：
搬運時請注意安全。

警告：
裝置上的電源控制按鈕及電源供應器上的電源開關，無法關閉裝置所產生的電流。
該裝置可能有多條電源線。若要除去裝置流出的所有電流，請確認已切斷所有電源線的電源。

2
1
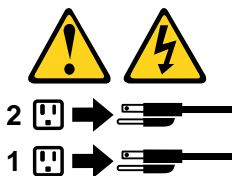
**DANGER**

Le courant électrique provenant de l'alimentation, du téléphone et des câbles de transmission peut présenter un danger.
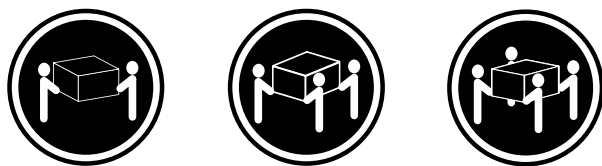
Pour éviter tout risque de choc électrique :

- Ne manipulez aucun câble et n'effectuez aucune opération d'installation, d'entretien ou de reconfiguration de ce produit au cours d'un orage.
- Branchez tous les cordons d'alimentation sur un socle de prise de courant correctement câblé et mis à la terre.
- Branchez sur des socles de prise de courant correctement câblés tout équipement connecté à ce produit.
- Lorsque cela est possible, n'utilisez qu'une seule main pour connecter ou déconnecter les câbles d'interface.
- Ne mettez jamais un équipement sous tension en cas d'incendie ou d'inondation, ou en présence de dommages matériels.
- Avant de retirer les carters de l'unité, mettez celle-ci hors tension et déconnectez ses cordons d'alimentation, ainsi que les câbles qui la relient aux réseaux, aux systèmes de télécommunication et aux modems (sauf instruction contraire mentionnée dans les procédures d'installation et de configuration).
- Lorsque vous installez, que vous déplacez, ou que vous manipulez le présent produit ou des périphériques qui lui sont raccordés, reportez-vous aux instructions ci-dessous pour connecter et déconnecter les différents cordons.

| Connexion | Déconnexion |
|---|---|
| 1. Mettez les unités HORS TENSION.<br>2. Commencez par brancher tous les cordons sur les unités.<br>3. Branchez les câbles d'interface sur des connecteurs.<br>4. Branchez les cordons d'alimentation sur des prises.<br>5. Mettez les unités SOUS TENSION. | 1. Mettez les unités HORS TENSION.<br>2. Débranchez les cordons d'alimentation des prises.<br>3. Débranchez les câbles d'interface des connecteurs.<br>4. Débranchez tous les câbles des unités. |

**ATTENTION:**

**Si votre système est doté d'un module contenant une pile au lithium, vous devez le remplacer uniquement par un module identique, produit par le même fabricant. La pile contient du lithium et peut exploser en cas de mauvaise utilisation, de mauvaise manipulation ou de mise au rebut inappropriée.**

Ne pas :

- **la jeter à l'eau,**
- **l'exposer à des températures supérieures à 100°C,**
- **chercher à la réparer ou à la démonter.**

**Ne pas mettre la pile à la poubelle. Pour la mise au rebut, se reporter à la réglementation en vigueur.**

**ATTENTION:**

**Si des produits à laser (tels que des unités de CD-ROM, de DVD-ROM, des unités à fibres optiques, ou des émetteurs) sont installés, prenez connaissance des informations suivantes :**

- **Ne retirez pas le carter. En ouvrant l'unité de CD-ROM ou de DVD-ROM, vous vous exposez au rayonnement dangereux du laser. Aucune pièce de l'unité n'est réparable.**
- **Pour éviter tout risque d'exposition au rayon laser, respectez les consignes de réglage et d'utilisation des commandes, ainsi que les procédures décrites dans le présent manuel.**

**DANGER**

**Certains produits à laser contiennent une diode à laser intégrée de classe 3A ou 3B. Prenez connaissance des informations suivantes:**

**Rayonnement laser lorsque le carter est ouvert. Evitez toute expositiondirecte au rayon laser. Evitez de regarder fixement le faisceau ou del'observer à l'aide d'instruments optiques.**
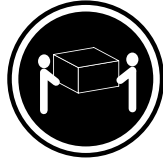
≥18 kg (37 lb)     ≥32 kg (70.5 lb)     ≥55 kg (121.2 lb)

**ATTENTION:**

**Soulevez la machine avec précaution.**



**ATTENTION:**

**L'interrupteur de contrôle d'alimentation de l'unité et l'interrupteur dubloc d'alimentation ne coupent pas le courant électrique alimentantl'unité. En outre, le système peut être équipé de plusieurs cordonsd'alimentation. Pour mettre l'unité hors tension, vous devez déconnectertous les cordons de la source d'alimentation.**
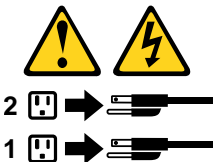


**VORSICHT**

An Netz-, Telefon- und Datenleitungen können gefährliche Spannungen anliegen.

**Aus Sicherheitsgründen:**

- **Bei Gewitter an diesem Gerät keine Kabel anschließen oder lösen. Ferner keine Installations-, Wartungs- oder Rekonfigurationsarbeiten durchführen.**
- **Gerät nur an eine Schutzkontaktsteckdose mit ordnungsgemäß geerdetem Schutzkontakt anschließen.**
- **Alle angeschlossenen Geräte ebenfalls an Schutzkontaktsteckdosen mit ordnungsgemäß geerdetem Schutzkontakt anschließen.**
- **Die Signalkabel nach Möglichkeit einhändig anschließen oder lösen, um einen Stromschlag durch Berühren von Oberflächen mit unterschiedlichem elektrischem Potenzial zu vermeiden.**

- **Geräte niemals einschalten, wenn Hinweise auf Feuer, Wasser oder Gebäudeschäden vorliegen.**

- **Die Verbindung zu den angeschlossenen Netzkabeln, Telekommunikationssystemen, Netzwerken und Modems ist vor dem Öffnen des Gehäuses zu unterbrechen, sofern in den Installations- und Konfigurationsprozeduren keine anders lautenden Anweisungen enthalten sind.**

- **Zum Installieren, Transportieren und Öffnen der Abdeckungen des Computers oder der angeschlossenen Einheiten die Kabel gemäß der folgenden Tabelle anschließen und abziehen.**

| Zum Anschließen der Kabel gehen Sie wie folgt vor | Zum Abziehen der Kabel gehen Sie wie folgt vor |
| --- | --- |
| 1. Schalten Sie alle Einheiten AUS.<br>2. Schließen Sie erst alle Kabel an die Einheiten an.<br>3. Schließen Sie die Signalkabel an die Buchsen an.<br>4. Schließen Sie die Netzkabel an die Steckdose an.<br>5. Schalten Sie die Einheit EIN. | 1. Schalten Sie alle Einheiten AUS.<br>2. Ziehen Sie zuerst alle Netzkabel aus den Netzsteckdosen.<br>3. Ziehen Sie die Signalkabel aus den Buchsen.<br>4. Ziehen Sie alle Kabel von den Einheiten ab. |

**CAUTION:**

Enthält das System ein Modul mit einer Lithiumbatterie, dieses nur durch ein Modul desselben Typs und von demselben Hersteller ersetzen. Die Batterie enthält Lithium und kann bei unsachgemäßer Verwendung, Handhabung oder Entsorgung explodieren.

Die Batterie nicht:

- mit Wasser in Berührung bringen.
- über 100 C erhitzen.
- reparieren oder zerlegen.

Die örtlichen Bestimmungen für die Entsorgung von Sondermüll beachten.

**ACHTUNG:**

**Bei der Installation von Lasergeräten (wie CD-ROM-Laufwerken, DVD- aufwerken, Einheiten mit Lichtwellenleitertechnik oder Sendern) Folgendes beachten:**

- **Die Abdeckungen nicht entfernen. Durch Entfernen der Abdeckungen des Lasergeräts können gefährliche Laserstrahlungen freigesetzt werden. Das Gerät enthält keine zu wartenden Teile.**

- **Werden Steuerelemente, Einstellungen oder Durchführungen von Prozeduren anders als hier angegeben verwendet, kann gefährliche Laserstrahlung auftreten.**

**VORSICHT**

**Einige Lasergeräte enthalten eine Laserdiode der Klasse 3A oder 3B. Beachten Sie Folgendes:**

**Laserstrahlung bei geöffneter Verkleidung. Nicht in den Strahl blicken. Keine Lupen oder Spiegel verwenden. Strahlungsbereich meiden.**
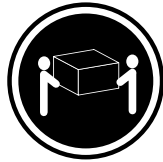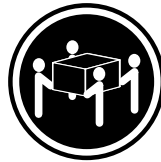
≥18 kg     ≥32 kg     ≥55 kg

**ACHTUNG:**

**Arbeitsschutzrichtlinien beim Anheben der Maschine beachten.**

**ACHTUNG:**

**Mit dem Netzschalter an der Einheit und am Netzteil wird die Stromversorgung für die Einheit nicht unterbrochen. Die Einheit kann auch mit mehreren Netzkabeln ausgestattet sein. Um die Stromversorgung für die Einheit vollständig zu unterbrechen, müssen alle zum Gerät führenden Netzkabel vom Netz getrennt werden.**

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סכנה

זרם חשמלי המועבר בכבלי חשמל, טלפון ותקשורת הוא מסוכן.

כדי להימנע מסכנת התחשמלות:

- אל תחברו או תנתקו כבלים, ואל תבצעו פעולת התקנה, תחזוקה או שינוי תצורה במוצר זה במהלך סופת ברקים.

- חברו את כל כבלי החשמל לשקע חשמל מחווט ומוארק כהלכה.

- חברו כל ציוד שיחובר למוצר זה לשקעי חשמל מחווטים כהלכה.

- במידת האפשר, השתמשו ביד אחת בלבד לחיבור או לניתוק של כבלי אותות.

- לעולם אל תפעילו ציוד כלשהו כאשר יש עדות לנזק מבני או לנזק כתוצאה מאש או ממים.

- נתקו את כבלי החשמל, מערכות התקשורת, התקני הרשת והמודמים המחוברים לפני פתיחת כיסויי ההתקן, אלא אם הליכי ההתקנה וקביעת התצורה מורים אחרת.
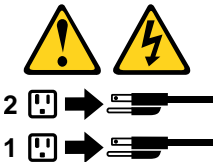
- בעת התקנה, העברה או פתיחת כיסויים במוצר זה או בהתקנים המחוברים, חברו ונתקו את הכבלים כמתואר בטבלה שלהלן.

| כדי לנתק | כדי לחבר |
|---|---|
| 1. כבו הכל. | 1. כבו הכל. |
| 2. ראשית, נתקו את כבלי החשמל מהשקעים. | 2. ראשית, חברו את כל הכבלים להתקנים. |
| 3. נתקו את כבלי האותות מהמחברים. | 3. חברו את כבלי האותות למחברים. |
| 4. הסירו את כל הכבלים מההתקנים. | 4. חברו את כבלי החשמל לשקעים. |
| | 5. הפעילו את ההתקן. |



זהירות:
אם המערכת כוללת מודול המכיל סוללת ליתיום, החליפו אותו רק במודול מאותו סוג ומתוצרת אותו יצרן. הסוללה מכילה ליתיום, ועלולה להתפוצץ אם לא משתמשים ומטפלים בה או משליכים אותה כיאות.

לעולם:

- אל תטבלו במים

- אל תחממו לטמפרטורה הגבוהה מ-C°100 (212°F)

- אל תתקנו או תפרקו

השליכו את הסוללה כנדרש לפי התקנות והחוקים המקומיים.



זהירות:
בעת התקנת מוצרי לייזר (כגון כונני תקליטורים ו-DVD, התקני סיב אופטי או משדרים), שימו לב לאזהרות הבאות:

- אל תסירו את הכיסויים. הסרת הכיסויים של מוצר הלייזר עלולה לגרום לחשיפה לקרינת לייזר מסוכנת. אין חלקים ברי טיפול בתוך ההתקן.

- שינויים, שימוש בבקרות או ביצוע הליכים אחרים מאלה המתוארים כאן, עלולים לגרום לחשיפה לקרינה מסוכנת.

סכנה

מוצרי לייזר מסוימים מכילים דיודת לייזר מסוג Class 3A או Class 3B. שימו לב לאזהרה הבאה:

כאשר הוא פתוח, המוצר פולט קרינת לייזר. אל תביטו ישירות בקרן, אל תביטו ישירות בעזרת ציוד אופטי, והימענו מחשיפה לקרן.
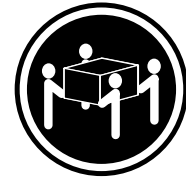


| ≥ 55 ק"ג(121.2 ליב') | ≥ 32 ק"ג (70.5 ליב') | ≥ 18 ק"ג (37 ליב') |

זהירות:
השתמשו בהליכים
הנאותים בעת
הרמת הציוד.

זהירות:
לחצן ההפעלה של ההתקן ומתג ההפעלה של ספק החשמל אינם מפסיקים את זרם החשמל המסופק להתקן. בנוסף, ההתקן עשוי לכלול יותר מכבל חשמל אחד. כדי לסלק את כל הזרם החשמלי מההתקן, ודאו שכל כבלי החשמל מנותקים ממקור החשמל.

**PERICOLO**

La corrente elettrica proveniente dai cavi di alimentazione, del telefono e di comunicazione può essere pericolosa.

**Per evitare il rischio di scosse elettriche:**

- **Non collegare o scollegare qualsiasi cavo oppure effettuare l'installazione, la manutenzione o la riconfigurazione del prodotto durante un temporale.**

- **Collegare tutti i fili elettrici a una presa di alimentazione correttamente cablata e dotata di messa a terra.**

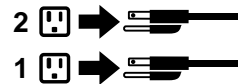- **Collegare alle prese elettriche appropriate tutte le apparecchiature che verranno utilizzate per questo prodotto.**

- **Se possibile, utilizzare solo una mano per collegare o scollegare i cavi di segnale.**

- **Non accendere assolutamente apparecchiature in presenza di incendi, perdite d'acqua o danno strutturale.**

- **Scollegare i cavi di alimentazione, i sistemi di telecomunicazione, le reti e il modem prima di aprire i coperchi del dispositivo, salvo istruzioni contrarie relative alle procedure di installazione e configurazione.**

- **Collegare e scollegare i cavi come descritto nella seguente tabella quando vengono effettuate operazioni di installazione, spostamento o apertura dei coperchi di questo prodotto o delle unità collegate.**

| Per collegarsi | Per scollegarsi |
|---|---|
| 1. SPEGNERE le apparecchiature. | 1. SPEGNERE le apparecchiature. |
| 2. Innanzitutto, collegare tutti i cavi alle unità. | 2. Innanzitutto, rimuovere i cavi di alimentazione dalla presa. |
| 3. Collegare i cavi di segnale ai connettori. | 3. Rimuovere i cavi di segnale dai connettori. |
| 4. Collegare i cavi di alimentazione alla presa. | 4. Rimuovere tutti i cavi dalle unità. |
| 5. Accendere l'unità. | |



**ATTENZIONE:**

**Se sul sistema è presente un modulo che contiene una batteria al litio, sostituirlo solo con un tipo di modulo dello stesso tipo della stessa casa di produzione. La batteria contiene litio e può esplodere se usata, maneggiata o smaltita in modo non corretto.**

*Non:*

- **Gettare o immergere la batteria nell'acqua**

- **Riscaldarla ad una temperatura superiore ai 100 gradi C (212 gradi F)**

- **Smontarla, ricaricarla o tentare di ripararla**

**Le batterie usate vanno smaltite in accordo alla normativa in vigore (DPR 915/82 e successive disposizioni e disposizioni locali).**



**ATTENZIONE:**

**Quando vengono installati prodotti laser (quali CD-ROM, unità DVD-ROM, unità a fibre ottiche o trasmittenti), tener presente quanto segue:**

- **Non rimuovere gli sportelli. L'apertura di un'unità laser può determinare l'esposizione a radiazioni laser pericolose. All'interno dell'unità non vi sono parti su cui effettuare l'assistenza tecnica.**

- **L'utilizzo di controlli, regolazioni o l'esecuzione di procedure non descritti nel presente manuale possono provocare l'esposizione a radiazioni pericolose.**



**PERICOLO**

**Alcune unità laser contengono un diodo laser di Classe 3A o Classe 3B. Tener presente quanto segue:**

**Aprendo l'unità vengono emesse radiazioni laser. Non fissare il fascio, non guardarlo direttamente con strumenti ottici ed evitare l'esposizione al fascio.**





| ≥18 kg | ≥32 kg | ≥55 kg |

**ATTENZIONE:**

**Prestare attenzione nel sollevare l'apparecchiatura.**



**ATTENZIONE:**

**Il pulsante di controllo dell'alimentazione presente sull'unità e l'interruttore dell'alimentatore non disattivano l'alimentazione corrente fornita all'unità. E' possibile che l'unità disponga di più cavi di alimentazione. Per disattivare l'alimentazione dall'unità, accertarsi che tutti i cavi di alimentazione siano scollegati dalla fonte di alimentazione.**
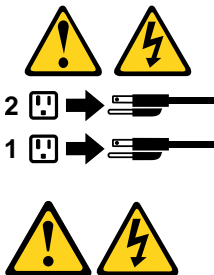
**위험**

전원, 전화, 통신 케이블의 전류는 위험합니다.

**감전의 위험을 피하려면 다음과 같이 하십시오.**

**- 번개가 치는 날에는 케이블을 연결 또는 분리하거나 본 제품을 설치, 보수, 재구성하지 마십시오.**

**- 모든 전원 코드는 올바르게 접지된 전기 콘센트에 연결하십시오.**

**- 본 제품에 연결될 장치는 올바르게 배선된 콘센트에 연결하십시오.**

**- 신호 케이블을 연결 또는 분리할 때 가능하면 한 손만을 사용하십시오.**

**- 불 또는 물로 인한 손상이나 구조적인 손상이 있을 경우 장치의 전원을 절대 켜지 마십시오.**

**- 설치 및 구성 과정에 별도의 지시 사항이 없는 경우, 장치의 덮개를 열기 전에 연결된 전원 코드, 원격 통신 시스템, 네트워크, 모뎀을 분리하십시오.**

**- 본 제품이나 연결된 장치를 설치, 이동하거나 덮개를 열 때 다음 표와 같은 순서로 케이블을 연결하거나 분리하십시오.**

| 연결할 때: | 분리할 때: |
|---|---|
| 1. 모든 장치의 전원을 끄십시오.<br>2. 먼저 모든 케이블을 장치에 연결하십시오.<br>3. 커넥터에 신호 케이블을 연결하십시오.<br>4. 콘센트에 전원 코드를 연결하십시오.<br>5. 장치의 전원을 켜십시오. | 1. 모든 장치의 전원을 끄십시오.<br>2. 먼저 콘센트에서 전원 코드를 분리하십시오.<br>3. 커넥터에서 신호 케이블을 분리하십시오.<br>4. 장치에서 모든 케이블을 분리하십시오. |



**주의:**
**사용자의 시스템이 리튬 배터리를 포함하는 모듈일 경우, 동일한 제조업체에서 동일한 모듈 유형으로 생산된 제품으로 교체하십시오. 배터리에는 리튬이 함유되어 있어 잘못 사용, 취급 또는 폐기할 경우 폭발의 위험이 있습니다.**

**사고를 방지하려면 다음 사항을 준수하십시오.**

**- 배터리를 물 속에 던지거나 침수시키지 마십시오.**

**- 100℃(212°F) 이상 가열하지 마십시오.**

**- 수리하거나 분해하지 마십시오.**

**배터리를 폐기할 때는 법령 또는 회사의 안전 수칙에 따라 폐기하십시오.**



**주의:**
**CD-ROM, DVD-ROM 장치, 광섬유 장치 또는 송신 장치와 같은 레이저 제품을 설치할 때, 다음과 같은 취급 주의사항을 참고하십시오.**

**- 덮개를 열지 마십시오. 덮개를 열면 레이저 복사 에너지에 노출될 위험이 있습니다. 장치 내부에는 사용자가 조정하거나 수리할 수 있는 부품이 없습니다.**

**- 규정된 것 이외의 절차 수행, 제어 조정 등의 행위로 인해 해로운 레이저 복사에 노출될 수 있습니다.**

일부 장비에는 임베디드 클래스 3A 또는 클래스 3B 레이저 다이오드가 있습니다. 다음 주의사항에 유의하십시오.

드라이브가 열리면 레이저 복사 에너지가 방출됩니다. 광선이 눈에 직접 쏘이지 않도록 하십시오. 나안 또는 광학 기구를 착용한 상태에서 광선을 직접 바라보지 않도록 하십시오.
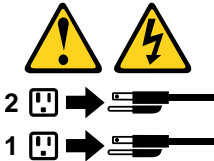
| ≥18 kg (37 lbs) | ≥ 32 kg (70.5 lbs) | ≥ 55 kg (121.2 lbs) |

**주의:**
**제품을 들어 올릴 때**
**안전 규제를 따르십시오.**

**주의:**
**장치의 전원 제어 버튼 및 전원 공급 장치의 전원 스위치를 사용하여 장치에 공급되는 전기를 차단하지 마십시오.**
**장치는 둘 이상의 코드를 가지고 있을 수 있습니다. 장치에서 모든 전원을 차단하려면 콘센트에서 코드가 모두**
**분리되어 있는지 확인하십시오.**

**PELIGRO**

La corriente eléctrica procedente de cables de alimentación, teléfonos y cables de comunicación puede ser peligrosa.

**Para evitar el riesgo de descarga eléctrica:**

- **No conecte ni desconecte los cables ni realice ninguna tarea de instalación, mantenimiento o reconfiguración de este producto durante una tormenta eléctrica.**
- **Conecte todos los cables de alimentación a tomas de corriente debidamente cableadas y conectadas a tierra.**
- **Cualquier equipo que se conecte a este producto también debe conectarse a tomas de corriente debidamente cableadas.**

- Siempre que sea posible, utilice una sola mano para conectar o desconectar los cables de señal.
- No encienda nunca un equipo cuando hay señales de fuego, agua o daños estructurales.
- Desconecte los cables de alimentación, los sistemas de telecomunicaciones, las redes y los módems conectados antes de abrir las cubiertas de los dispositivos, a menos que se indique lo contrario en los procedimientos de instalación y configuración.
- Conecte y desconecte los cables, como se describe en la tabla siguiente, cuando instale, mueva o abra las cubiertas de este producto o de los dispositivos conectados.

| Para conectar | Para desconectar |
| --- | --- |
| 1. APÁGUELO todo.<br><br>2. En primer lugar, conecte todos los cables a los dispositivos.<br><br>3. Conecte los cables de señal a los conectores.<br><br>4. Enchufe los cables de alimentación a las tomas de corriente.<br><br>5. Encienda el dispositivo. | 1. APÁGUELO todo.<br><br>2. En primer lugar, desenchufe los cables de alimentación de las tomas de corriente.<br><br>3. Desconecte los cables de señal de los conectores.<br><br>4. Desconecte todos los cables de los dispositivos. |



**PRECAUCIÓN:**

**Si su sistema dispone de un módulo que contiene una batería de litio, reemplácelo sólo con el mismo tipo de módulo, del mismo fabricante. La batería contiene litio y puede explotar si no se utiliza, manipula o desecha correctamente.**

*No debe:*

- **Arrojarla al agua o sumergirla en ella**
- **Exponerla a temperaturas superiores a 100°C (212°F)**
- **Repararla o desmontarla**

**Deshágase de la batería según especifiquen las leyes o normas locales.**



**PRECAUCIÓN:**

**Cuando haya productos láser (como unidades de CD-ROM, unidades de DVD, dispositivos de fibra óptica o transmisores) instalados, tenga en cuenta lo siguiente:**

- **No quite las cubiertas. Si quita las cubiertas del producto láser, podría quedar expuesto a radiación láser peligrosa. Dentro del dispositivo no existe ninguna pieza que requiera servicio técnico.**
- **Si usa controles o ajustes o realiza procedimientos que no sean los especificados aquí, podría exponerse a radiaciones peligrosas.**

**PELIGRO**

**Algunos productos láser tienen incorporado un diodo láser de clase 3A o clase 3B. Tenga en cuenta lo siguiente:**

**Cuando se abre, queda expuesto a radiación láser. No mire directamente al rayo láser, ni siquiera con instrumentos ópticos, y evite exponerse directamente al rayo láser.**



≥18 kg          ≥32 kg          ≥55 kg

**PRECAUCIÓN:**

**Adopte procedimientos seguros al levantar el equipo.**



**PRECAUCIÓN:**

**El botón de control de alimentación del dispositivo y el interruptor de alimentación de la fuente de alimentación no desconectan la corriente eléctrica suministrada al dispositivo. Además, el dispositivo podría tener más de un cable de alimentación. Para suprimir toda la corriente eléctrica del dispositivo, asegúrese de que todos los cables de alimentación estén desconectados de la toma de corriente.**

# Chapter 2. Important service information

## Strategy for replacing FRUs

**Before replacing parts:**

Ensure that all software fixes, drivers, and UEFI BIOS downloads are installed before you replace any FRUs listed in this manual.

After a system board is replaced, ensure that the latest UEFI BIOS is loaded to the system board before you complete the service action.

To download and install software fixes, drivers, and UEFI BIOS, go to https://pcsupport.lenovo.com and follow the instructions on the screen.

Use the following strategy to prevent unnecessary expense for replacing and servicing FRUs:

- If you are instructed to replace a FRU but the replacement does not correct the problem, reinstall the original FRU before you continue.
- Some computers have both a processor board and a system board. If you are instructed to replace either the processor board or the system board, and replacing one of them does not correct the problem, reinstall that board, and then replace the other one.
- If an adapter or a device consists of more than one FRU, any of the FRUs might be the cause of the error. Before replacing the adapter or device, remove the FRUs, one by one, to see if the symptoms change. Replace only the FRU that changed the symptoms.

## Strategy for replacing a hard disk drive or a solid-state drive

Always try to run a low-level format operation before replacing a hard disk drive or a solid-state drive. This will cause all customer data on the drive to be lost. Ensure that the customer has a current backup of the data before you perform this task.

**Attention:** The drive startup sequence in the computer you are servicing might have been changed. Be extremely careful during write operations such as copying, saving, or formatting. If you select an incorrect drive, data or programs can be overwritten.

## Important notice for replacing a system board

Some components mounted on a system board are very sensitive. Improper handling of a system board can cause damage to those components, and may cause a system malfunction.

After replacing the system board, the recommended option is to download the latest UEFI BIOS package from Lenovo Support Web site to bind the model type, serial number, and Brand ID of the computer with the new system board. Or use Golden Key U1 tool to bind the new system board. Refer to https://support.lenovo.com/solutions/ht102004 for instructions.

**Attention:** When handling a system board:

- Do not drop a system board or apply any excessive force to it.
- Avoid rough handling of any kind.
- Avoid bending a system board and hard pushing to prevent cracking at each Ball Grid Array (BGA) chipset.

# How to use error codes

Use the error codes displayed on the screen to diagnose failures. If more than one error code is displayed, begin the diagnosis with the first error code. Whatever causes the first error code might also cause false error codes. If no error code is displayed, see whether the error symptom is listed in the "Symptom-to-FRU Index" section.

# Strategy for replacing FRUs for CTO, special-bid, and standard models

This topic provides information about the model types and FRU identification.

## Product definition

This topic introduces different model types and how to identify each type.

### Dynamic Configure To Order (CTO) model

This model provides the ability for a customer to configure a Lenovo solution from a Web site, and have this configuration sent to fulfillment, where it is built and shipped directly to the customer. The machine label and eSupport will load these products as the 4-character MT, 4-character model, and 2-character country code. The model is "CTO1" and the default country code is "WW" (example: 20AACTO1WW).

### Special-bid model

This model is a unique configuration that has been negotiated between Lenovo and the customer. A unique MTM consists of a 4-character MT, a 4-character model, and a numeric 2-character country code is provided to the customer to place orders (example: 20AA000955). The country code assigned is numeric and does not designate a specific country or region. The custom model factsheet for the MTM indicates which country the special-bid MTM is set up for. Special-bid offering is not generally announced.

### Standard model

Standard models (fixed configuration) are announced and offered to all customers. The MTM portion of the machine label consists of a 4-character MT, a 4-character model, and an alphabetic 2-character country code. The country code assigned is alphabetic and represents a designated country or region (example: 20AA0009UK).

## FRU identification

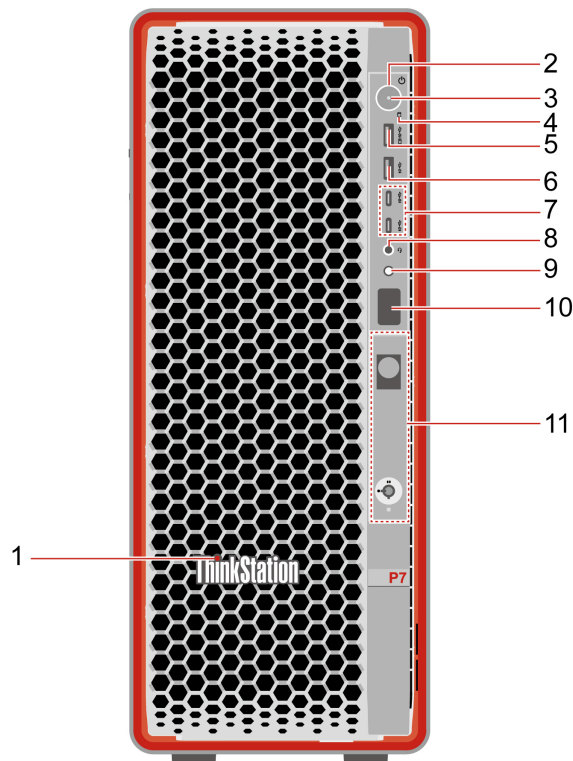To identify FRUs for a product, do the following:

1. Go to: https://support.lenovo.com/partslookup.
2. Type the Machine Type in the corresponding field to get a general FRU list, or type the Serial Number for more detailed FRU information.

# Chapter 3. Product overview

## Front



| Item | Description | Item | Description |
|------|-------------|------|-------------|
| 1 | ThinkStation® LED | 2 | Power button |
| 3 | Power indicator | 4 | Storage indicator |
| 5 | Always On USB-A 3.2 Gen 2 connector* | 6 | USB-A 3.2 Gen 2 connectors* |
| 7 | USB-C® (3.2 Gen 2) connectors* | 8 | Headset connector |
| 9 | Diagnostic LCD switch | 10 | Diagnostic LCD |
| 11 | Flex module* | | |

* for selected models

**Statement on USB transfer rate**

Depending on many factors such as the processing capability of the host and peripheral devices, file attributes, and other factors related to system configuration and operating environments, the actual transfer rate using the various USB connectors on this device will vary and will be slower than the data rate listed below for each corresponding device.

| USB device | Data rate (Gbit/s) |
| --- | --- |
| 3.2 Gen 1 | 5 |
| 3.2 Gen 2 | 10 |
| 3.2 Gen 2 × 2 | 20 |
| Thunderbolt 3 | 40 |
| Thunderbolt 4 | 40 |

**Power indicator**

Show the system status of your computer.

- **On:** The computer is starting up or working.
- **Off:** The computer is off or in hibernation mode.
- **Blinking slowly:** The computer is in sleep mode.

**Always On USB-A 3.2 Gen 2 connector**

With the Always On USB feature enabled, the Always On USB-A 3.2 Gen 2 connector can charge a USB-A compatible device when the computer is on, off, in sleep mode, or in hibernation mode.

To enable the Always On USB feature, do the following:

1. Enter the UEFI BIOS menu.
2. Click **Devices ➙ USB Setup ➙ Front USB Ports ➙ USB Port 2** to enable the Always On USB feature.

**Diagnostic LCD switch**

Use the diagnostic LCD switch to turn on or turn off the diagnostic LCD, and handle occurred events.

| Status | Behavior and function |
| --- | --- |
| No event | **Short press:** Turn on or turn off the diagnostic LCD. Date and time will be displayed on the LCD when it is turned on. The LCD will turn off automatically if idle for three minutes. |
| Error events occur | The diagnostic LCD will turn on automatically when an error event occurs.<br><br>• **Short press (when multiple events occur):** Switch among error events and display the corresponding QR code of the selected event.<br><br>• **Long press (about 3 seconds):** Clear the selected event. |

**Diagnostic LCD**

Display the diagnostic information when an issue or error is detected. You can decode the error code at https://www.thinkworkstationsoftware.com/?view=codes.

# Rear
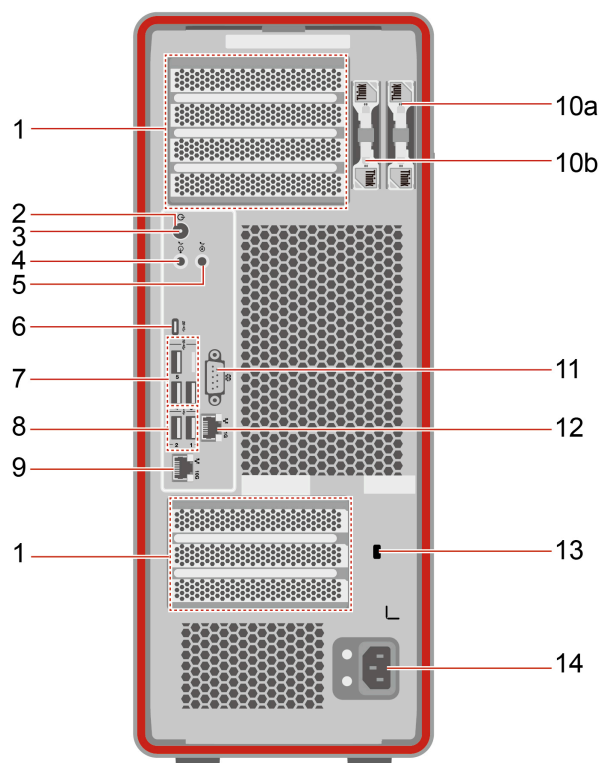


| Item | Description | Item | Description |
|------|-------------|------|-------------|
| 1 | PCI-Express card areas | 2 | Power button |
| 3 | Power indicator | 4 | Audio line-out connector |
| 5 | Audio line-in connector | 6 | USB-C® (3.2 Gen 2×2 ) connector |
| 7 | USB-A 3.2 Gen 2 connectors | 8 | USB-A 2.0 connectors |
| 9 | Ethernet connector (10G) | 10a | Key-nest for side cover |
| 10b | Key-nest for M.2 SSD storage box | 11 | Serial connector* |
| 12 | Ethernet connector (1G) | 13 | Security-lock slot |
| 14 | Power cord connector | | |

* for selected models

## USB-C (3.2 Gen 2×2) connector

Do not connect your external display to the USB-C connector on the rear panel. Otherwise, the external display will not work and the USB-C connector may get damaged.
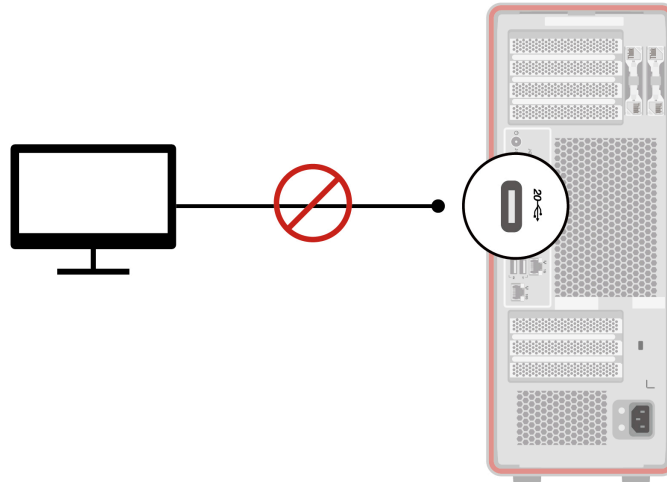
**Serial connector**

Connect an external modem, a serial printer, or other devices that use a serial connector.

**PCI-Express card areas**

Install PCI-Express cards into these areas to improve the operating performance of the computer. Depending on the computer model, the video output connectors in these areas might be HDMI™ connectors, DisplayPort™ connectors or Mini DisplayPort™ connectors.

# Chapter 4. Service checkout and symptom-to-FRU index

This chapter provides information about general service checkout and symptom-to-FRU index.

## Service checkout

**Attention:** The drives in the computer you are servicing might have been rearranged or the drive startup sequence changed. Be extremely careful during write operations such as copying, saving, or formatting. Data or programs can be overwritten if you select an incorrect drive.

General error messages appear if a problem or conflict is found by a program, the operating system, or both. For an explanation of these messages, refer to the information supplied with that software package.

Use the following procedure to help determine the cause of the problem:

1. Turn off the computer and all external devices.

2. Check all cables and power cords.

3. Set all display controls to the middle position.

4. Turn on all external devices.

5. Turn on the computer.
   - Look for displayed error codes.
   - Listen for beep codes.
   - Look for readable instructions or a main menu on the display.

   If you *did not* receive the correct response, proceed to step 6 on page 33.

   If you *do* receive the correct response, proceed to step 7 on page 33.

6. Look at the following conditions and follow the instructions:

   - If you hear beep codes during POST, go to "Beep symptoms" on page 35.

   - If the computer displays a POST error, go to "POST error codes" on page 36.

   - If the computer hangs and no error is displayed, continue at step 7 on page 33.

7. Run the Diagnostic programs. See Chapter 6 "Diagnostics" on page 47.

   - If you receive an error, replace the part that the diagnostic program calls out.

   - If the test stops and you cannot continue, replace the last device tested.

## Problem determination tips

Due to the variety of hardware and software combinations that can be encountered, use the following information to assist you in problem determination. If possible, have this information available when requesting assistance from Service Support and Engineering functions.

- Machine type and model

- Processor or hard disk drive upgrades

- Failure symptom

  - Do diagnostics indicate a failure?

  - What, when, where, single, or multiple systems?

  - Is the failure repeatable?

  - Has this configuration ever worked?

- – If it has been working, what changes were made prior to its failing?
- – Is this the original reported failure?
- Diagnostics version
  - – Type and version level
- Hardware configuration
  - – Print (print screen) configuration currently in use
  - – BIOS level
- Operating system software
  - – Type and version level

**Notes:** To eliminate confusion, identical systems are considered identical only if they:

1. Are the exact machine type and models
2. Have the same BIOS level
3. Have the same adapters/attachments in the same locations
4. Have the same address jumpers/terminators/cabling
5. Have the same software versions and levels
6. Have the same Diagnostic Diskettes (version)
7. Have the same configuration options set in the system
8. Have the same setup for the operating system control files

Comparing the configuration and software set-up between "working and non-working" systems will often lead to problem resolution.

## Symptom-to-FRU index

The Symptom-to-FRU index lists error symptoms and possible causes. The most likely cause is listed first. Always begin with "Service checkout" on page 33. This index can also be used to help you decide which FRUs to have available when servicing a computer. If you are unable to correct the problem using this index, go to "Undetermined problems" on page 39.

**Notes:**

- The Symptom-to-FRU index is not specific to any machine type and are applicable to all computers.
- If you have both an error message and an incorrect audio response, diagnose the error message first.
- If you cannot run the diagnostic tests or you get a diagnostic error code when running a test, but did receive a POST error message, diagnose the POST error message first.
- If you did not receive any error message, look for a description of your error symptoms in the first part of this index.

## Hard disk drive boot error

A hard disk drive boot error can have the following causes.

| Error | FRU/Action |
|---|---|
| The start-up drive is not in the boot sequence in configuration. | Check the configuration and ensure that the start-up drive is in the boot sequence. |
| No operating system installed on the boot drive. | Install an operating system on the boot drive. |

| Error | FRU/Action |
|---|---|
| The boot sector on the startup drive is corrupted. | The drive must be formatted. Do the following:<br><br>1. Attempt to back up the data on the failing hard disk drive.<br>2. Using the operating system programs, format the hard disk drive. |
| The drive is defective. | Replace the hard disk drive. |

## Power supply problems

If you suspect a power problem, use the following procedures.

| Check/Verify | FRU/Action |
|---|---|
| Check the following for proper installation.<br><br>• Power cord<br>• On/Off switch connector<br>• On/Off switch power supply connector<br>• System board power supply connectors<br>• CPU connection | Reseat connectors |
| Check the power cord for continuity. | Power cord |
| Check the power-on switch for continuity. | Power-on switch |

## Beep symptoms

Beep symptoms are tones or a series of tones separated by pauses (intervals without sound) during POST.

The following table describes the beep symptoms.

| Beep symptom | FRU/Action |
|---|---|
| **2 short beeps:** common POST error | Common POST error code. See the detailed failure information in "POST error codes" on page 36. |
| **3 short and 1 long beeps:** DRAM memory error | Perform the following actions in order:<br><br>1. Make sure that the memory modules are properly seated in the memory slots.<br>2. Replace the memory modules.<br>3. Replace the system board. |
| **4 long beeps:** insufficient shadow RAM resources for option ROM (error code: 8998) or PCIe/PCI MMIO (memory mapped input/output) resources (error code: 8999) | See the detailed failure information in "POST error codes" on page 36. |
| **2 long and 3 short beeps:** graphics card error | Perform the following actions in order:<br><br>1. Make sure that the graphics cards are properly seated in the slots.<br>2. Replace the graphics cards.<br>3. Replace the system board. |

# POST error codes

Each time you turn on the system, it performs a series of tests that check the operation of the system and some options. This series of tests are called the *Power-On Self-Test*, or *POST*. POST checks the following operations:

- Some basic system-board operations
- Memory operation
- Video operation
- Whether the boot drive is working

If the POST detects a problem, an error message appears on the screen. A single problem might cause several error messages to appear. When you correct the cause of the first error message, the other error messages probably will not appear on the screen the next time.

| Error code | POST error message | Description/Action |
|---|---|---|
| 0135 | CPU fan failure<br>System fan failure<br>Power fan failure<br>Front fan failure<br>Rear fan failure<br>Auxiliary fan failure<br>ODD fan failure | This error message is displayed when a fan fails and the system might be overheating.<br><br>Press F10 to exit. |
| 0162 | Setup data integrity check failure | This error indicates the checksum of BIOS Setup data in NVRAM is bad.<br><br>In BIOS Setup, the "Save Changes and Exit" operation is needed in order to clear this error. |
| 0164 | Memory configuration change has occurred | This error message is displayed when the memory size is changed.<br><br>Press F10 to exit. |
| 1762 | Storage device configuration change has occurred | This error message is displayed when a hard disk drive change or an optical drive change has been made.<br><br>Press F10 to exit. |

| Error code | POST error message | Description/Action |
|---|---|---|
| 8998 | Not enough shadow RAM resources for OPTION ROM, not all devices initialized. Suggest to remove some add-on cards, or change to UEFI mode in BIOS setup. | This error message is displayed when the shadow RAM resources for option ROM are insufficient.<br><br>If the legacy option ROM is insufficient, remove some add-in cards.<br><br>For the system that supports UEFI, set UEFI as the first priority. |
| 8999 | Not enough PCIe/PCI MMIO resources. Currently only one video card is enabled. Remove some PCIe cards. | This error message is displayed when the PCIe/PCI MMIO (memory mapped input/output) resources are insufficient.<br><br>Remove some add-in cards. |

## Miscellaneous error conditions

| Message/Symptom | FRU/Action |
|---|---|
| Changing display colors | **Display/Monitor** |
| Computer will *not* power-off. See "Hard disk drive boot error" on page 34. | 1. Power Switch<br>2. System Board<br>3. Riser card, if installed. |
| Computer will *not* RPL from server | 1. Ensure that the network is in startup sequence as the first device or the first device after diskette.<br>2. Ensure that the network adapter is enabled for RPL.<br>3. Network adapter (Advise network administrator of new MAC address) |
| Computer will *not* perform a Wake On LAN® (if applicable) | 1. Check the power supply and signal cable connections to the network adapter.<br>2. Ensure that the operating system settings are set to enable Wake on LAN.<br>3. Ensure that the Wake On LAN feature is enabled in Setup/Configuration.<br>4. Ensure that the network administrator is using the correct MAC address.<br>5. Ensure no interrupt or I/O address conflicts.<br>6. Network adapter (advise network administrator of new MAC address) |
| Dead computer. See "Hard disk drive boot error" on page 34. | 1. Power Supply<br>2. System Board |
| Diskette drive in-use light remains on or does not light when drive is active. | 1. Diskette Drive<br>2. System Board<br>3. Diskette Drive Cable |

| Message/Symptom | FRU/Action |
|---|---|
| Blank screen except for flashing cursor. | 1. System Board<br>2. Primary Hard Disk Drive<br>3. Hard Disk Drive Cable |
| Incorrect memory size during POST | 1. Run the Memory tests.<br>2. Memory Module<br>3. System Board |
| "Insert a Diskette" icon appears with a known-good diagnostics diskette in the first 3.5-inch diskette drive. | 1. System Board<br>2. Diskette Drive Cable<br>3. Network Adapter |
| Intensity or color varies from left to right of characters and color bars | 1. Display<br>2. Video adapter (if present)<br>3. System Board |
| No power or fan not running | 1. See "Hard disk drive boot error" on page 34. |
| Non-system disk or disk error-type message with a known-good diagnostic diskette. | 1. Diskette Drive<br>2. System Board<br>3. Diskette Drive Cable |
| Other display symptoms not listed above (including blank or illegible display) | 1. Display<br>2. System Board |
| Power-on indicator or hard disk drive in-use light not on, but computer works correctly | 1. Power switch/LED assembly<br>2. System Board |
| Printer problems | 1. Printer<br>2. System Board |
| Program loads from the hard disk with a known-good diagnostics diskette in the first 3.5-inch diskette drive | 1. Run the Setup Utility program and check the Startup sequence.<br>2. Diskette Drive<br>3. Diskette Drive Cable<br>4. System Board<br>5. Power Supply |
| RPL computer cannot access programs from its own hard disk. | 1. If the network administrator is using LCCM Hybrid RPL, check the startup sequence:<br>  a. **First device - network**<br>  b. **Second device - hard disk**<br>2. Hard disk drive |
| RPL computer does not RPL from server | 1. Check the startup sequence.<br>2. Check the network adapter LED status. |

| Message/Symptom | FRU/Action |
|---|---|
| Serial or parallel connector device failure (system board connector) | 1. External Device Self-Test OK?<br>2. External Device<br>3. Cable<br>4. System Board |
| Serial or parallel connector device failure (adapter connector) | 1. External Device Self-Test OK?<br>2. External Device<br>3. Cable<br>4. Alternate Adapter<br>5. System Board |
| Some or all keys on the keyboard do not work | 1. Keyboard<br>2. Keyboard Cable<br>3. System Board |

# Undetermined problems

This section provides instructions on how to find out the failing devices or adapters.

1. Turn off the computer.
2. Remove or disconnect the following components (if installed) one at a time.
   a. External devices (modem, printer, or mouse)
   b. Any adapters
   c. Memory modules
   d. Extended video memory
   e. External Cache
   f. External Cache RAM
   g. Hard disk drive
   h. Diskette drive
3. Turn on the computer to retest the system.
4. Repeat steps 1 through 3 until you find the failing device or adapter.

If all devices and adapters have been removed, and the problem continues, replace the system board. See Chapter 7 "Hardware replacement" on page 51.

# Recover from a BIOS update failure

1. Remove all media from the drives and turn off all connected devices.
2. Insert the BIOS update disc into the optical drive, and then turn off the computer.
3. Disconnect all power cords from electrical outlets. Then, remove any parts that impede access to the Clear CMOS jumper.
4. Move the jumper from the standard position to the Clear CMOS position.
5. Reconnect the power cords for the computer and the monitor to electrical outlets.
6. Turn on the computer and the monitor. When the computer beeps, the recovery process begins.
7. After the recovery process is completed, the computer will be turned off automatically.

**Note:** Depending on the computer model, the recovery process will take two to three minutes.

8. Disconnect all power cords from electrical outlets.

9. Move the jumper back to the standard position.

10. Reinstall all the parts that have been removed. Then, reconnect the power cords for the computer and the monitor to electrical outlets.

11. Turn on the computer and the monitor. When the logo screen is displayed, press F1 or Fn+F1.

12. To prevent data loss, ensure that BIOS settings are restored to an earlier point.

## Clear CMOS

1. Remove all media from the drives and turn off all connected devices and the computer.

2. Disconnect all power cords from electrical outlets. Then, remove any parts that impede access to the Clear CMOS jumper.

3. Move the jumper from the standard position to the Clear CMOS position.

4. Reconnect the power cords for the computer and the monitor to electrical outlets.

5. Turn on the computer and the monitor. When the computer beeps, wait for approximately 10 seconds.

6. Turn off the computer by holding the power button for approximately four seconds.

7. Disconnect all power cords from electrical outlets.

8. Move the jumper back to the standard position.

9. Reinstall all the parts that have been removed. Then, reconnect the power cords for the computer and the monitor to electrical outlets.

10. Turn on the computer and the monitor. When the logo screen is displayed, press F1 or Fn+F1.

11. To prevent data loss, ensure that BIOS settings are restored to an earlier point.

# Chapter 5. RAID

## What is RAID

Redundant Array of Independent Disks (RAID) is a technology that provides increased storage functions and reliability through redundancy. It also can improve data storage reliability and fault tolerance compared with single-drive storage systems. Data loss resulting from a drive failure can be prevented by reconstructing missing data from the remaining drives.

When a group of independent physical storage drives is set up to use RAID technology, they are in a RAID array. This array distributes data across multiple storage drives, but the array appears to the host computer as one single storage unit. Creating and using RAID arrays provides high performance, such as the expedited I/O performance, because several drives can be accessed simultaneously.

## Configure RAID with Intel RSTe

If your computer comes with the Intel RSTe configuration utility, you can follow the sections below to configure RAID with Intel RSTe.

**Storage drive requirements for RAID levels**

Your computer supports the following RAID levels:

- RAID 0: striped disk array
  - Consists of at least two SATA storage drives
  - Supported strip size: 4 KB, 8 KB, 16 KB, 32 KB, 64 KB, or 128 KB
  - Better performance without fault tolerance
- RAID 1: mirrored disk array
  - Consists of two SATA storage drives
  - Improved reading performance and 100% redundancy
- RAID 5: block-level striped disk array with distributed parity
  - Consists of at least three SATA storage drives
  - Supported strip size: 16 KB, 32 KB, 64 KB, or 128 KB
  - Better performance and fault tolerance

**Create a RAID volume**

**Attention:** All the existing data stored on the selected drives will be erased while the RAID volume is being created.

To create a RAID volume:

1. Enable **RAID** by doing the following:
   a. Restart the computer. When the logo screen is displayed, press F1 or Fn+F1.
   b. Select **Devices ➙ PCH SATA Configuration** and press Enter.
   c. Select **Configure SATA as** and press Enter. Then, select **RAID** and press Enter.
   d. Press F10 or Fn+F10 to save the changes and exit.
2. Enter the BIOS menu again.

3. Select **Advanced ➙ Intel RSTe SATA Controller** and press Enter.

4. Select **Create RAID Volume** and press Enter. The Create RAID Volume window is displayed.

5. Select and configure the options one by one.

   a. **Name**: You can use the default name **Volume0** or type a preferred name for the RAID volume.

   b. **RAID Level**: You can set the RAID level to one of the following:

      - **RAID0**
      - **RAID1**
      - **RAID10**
      - **RAID5**

      **Note:** Some of the RAID levels might not be displayed because the number of installed SATA storage drives varies.

   c. **Select Disks**: Select a storage drive and press Enter. Then, select **X** and press Enter to add it to a group.

   d. **Strip Size** (if applicable): Select a strip size and press Enter.

   e. **Capacity**: Customize the capacity of the RAID volume. The default RAID volume is the largest value.

6. Select **Create Volume** and press Enter to create a RAID volume.

7. Exit the BIOS menu.

**View the information about a RAID volume**

To view the information about a RAID volume:

1. Restart the computer. When the logo screen is displayed, press F1 or Fn+F1.

2. Select **Advanced ➙ Intel RSTe SATA Controller** and press Enter.

3. Select **RAID Volumes** and press Enter.

4. Select a RAID volume and press Enter to view the detailed information.

5. Press F10 or Fn+F10 to save the changes and exit.

**Delete a RAID volume**

**Attention:** All the existing data stored on the selected drives will be erased after you delete RAID volumes.

To delete a RAID volume:

1. Restart the computer. When the logo screen is displayed, press F1 or Fn+F1.

2. Select **Advanced ➙ Intel RSTe SATA Controller** and press Enter.

3. Under **RAID Volumes**, select the RAID volume that you want to delete and press Enter. The RAID VOLUME INFO window is displayed.

4. Select **Delete** under **Volume Actions** and press Enter. When prompted, select **Yes** and press Enter to confirm the deletion of the selected RAID volume.

5. Press F10 or Fn+F10 to save the changes and exit.

## Configure RAID with AVAGO MegaRAID Configuration Utility

To configure RAID with AVAGO MegaRAID Configuration Utility, ensure that:

- An AVAGO MegaRAID adapter is installed in your computer.

- The storage drives used for RAID configuration are connected to the installed AVAGO MegaRAID adapter instead of the system board.

**Storage drive requirements for RAID levels**

Your computer supports the following RAID levels:

- RAID 0: striped disk array

  - Consists of at least two NVMe or SATA storage drives

  - Supported strip size: 64 KB, 128 KB, 256 KB, 512 KB, or 1 MB

  - Better performance without fault tolerance

  **CAUTION:**
  **RAID 0 does not support any data redundancy. Use RAID 0 with caution. If a drive in the RAID 0 array fails, the data will be lost and there is no way to get it recovered.**

- RAID 1: mirrored disk array

  - Consists of two or four NVMe or SATA storage drives

  - Improved read performance and 100% redundancy

- RAID 5: block-level striped disk array with distributed parity

  - Consists of at least three SATA storage drives

  - Supported strip size: 64 KB, 128 KB, 256 KB, 512 KB, or 1 MB

  - Better performance and fault tolerance

  - Available only on selected models of AVAGO MegaRAID adapters

**Create a RAID volume**

**Attention:** All the existing data stored on the selected drives will be erased while the RAID volume is being created.

To create a RAID volume:

1. Restart the computer. When the logo screen is displayed, press F1 or Fn+F1.

2. Select **Advanced ➙ AVAGO MegaRAID Configuration Utility** and press Enter.

3. Select **Main Menu** and press Enter.

4. Select **Configuration Management** and press Enter.

5. Select **Create Virtual Drive** and press Enter.

6. Select and configure the options one by one.

   a. **Select RAID Level**: You can set the RAID level to one of the following:

      - **RAID0**

      - **RAID1**

      - **RAID5**

      - **RAID6**

      - **RAID10**

      **Note:** Some of the RAID levels might not be displayed because the number of installed storage drives and the model of the AVAGO MegaRAID adapter vary.

   b. **Select Drives From**: Select **Unconfigured capacity** or **Free capacity** depending on your needs and press Enter.

   c. **Select Drives**: Select a storage drive and press Enter. After selecting all storage drives for creating the RAID volume, select **Apply Changes** and press Enter. When promoted, select **Confirm** and

press Enter. Then, select **Yes** and press Enter to save the storage drive selection. Finally, select **OK** and press Enter.

   d. **Virtual Drive Name**: You can type a preferred name for the volume name.

   e. **Strip Size** (if applicable): Select a strip size and press Enter.

7. Select **Save Configuration** and press Enter. When promoted, select **Confirm** and press Enter. Then, select **Yes** and press Enter to confirm the creation of the RAID volume.

8. Press F10 or Fn+F10 to save the changes and exit.

**View the information about a RAID volume**

To view the information about a RAID volume:

1. Restart the computer. When the logo screen is displayed, press F1 or Fn+F1.

2. Select **Advanced ➙ AVAGO MegaRAID Configuration Utility** and press Enter.

3. Select **Main Menu** and press Enter.

4. Select **Virtual Drive Management** and press Enter.

5. Select a RAID volume and press Enter to view the detailed information.

6. Press F10 or Fn+F10 to save the changes and exit.

**Virtual drive state**

Virtual drive can be in one of the following states:

| State | Display in the output of StorCLI commands | Virtual drive status |
|---|---|---|
| Optimal | optl | All members of the virtual drive are online. |
| Partially Degraded | Pdgd | The virtual drive is capable of sustaining more than one member drive's failure. Currently, only a RAID 6 or RAID 60 virtual drive can be partially degraded. |
| Degraded | dgrd | One or more member drives have failed. The virtual drive can no longer sustain a subsequent drive failure. |
| Offline | OfLn | One or more member drives have failed. Virtual drive data has lost. |

**CAUTION:**
**Continuously monitor the RAID volume status to save drives from undesired data loss. If there is any drive failure, remove the failing drive and install a new one.**

**Delete a RAID volume**

**Attention:** All the existing data stored on the selected drives will be erased after you delete RAID volumes.

To delete a RAID volume:

1. Restart the computer. When the logo screen is displayed, press F1 or Fn+F1.

2. Select **Advanced ➙ AVAGO MegaRAID Configuration Utility**.

3. Select **Main Menu** and press Enter.

4. Select **Virtual Drive Management** and press Enter.

5. Select the RAID volume that is not needed and press Enter.

6. Under **Operation**, select **Delete Virtual Drive** and press Enter.

7. Select **Go** and press Enter. When prompted, select **Confirm** and press Enter. Then, select **Yes** and press Enter to delete the RAID volume.

8. Press F10 or Fn+F10 to save the changes and exit.

# Configure RAID with Intel Virtual RAID on CPU

To configure RAID with the Intel Virtual RAID on CPU configuration utility, ensure that:

- An upgrade key module is connected to the Virtual RAID on CPU (VROC) connector on the system board.
- M.2 solid-state drives are installed in your computer.

**Storage drive requirements for RAID levels**

Your computer supports the following RAID levels:

- RAID 0: striped disk array

  – Consists of at least two M.2 solid-state drives

  – Supported strip size: 4 KB, 8 KB, 16 KB, 32 KB, 64 KB, or 128 KB

  – Better performance without fault tolerance

- RAID 1: mirrored disk array

  – Consists of two M.2 solid-state drives

  – Improved reading performance and 100% redundancy

- RAID 10: striped and mirrored disk array (a combination of RAID 0 and RAID 1)

  – Consists of four M.2 solid-state drives

  – Supported strip size: 4 KB, 8 KB, 16 KB, 32 KB, or 64 KB

- RAID 5: block-level striped disk array with distributed parity

  – Consists of at least three M.2 solid-state drives

  – Supported strip size: 16 KB, 32 KB, 64 KB, or 128 KB

  – Better performance and fault tolerance

  – Available only on selected models of upgrade key modules

**Create a RAID volume**

**Attention:** All the existing data stored on the selected drives will be erased while the RAID volume is being created.

To create a RAID volume:

1. Enable **VMD** for the selected M.2 solid-state drives by doing the following:

   a. Restart the computer. When the logo screen is displayed, press F1 or Fn+F1.

   b. Select **Devices** ➙ **Storage Setup** ➙ **Intel(R) VMD technology** and press Enter.

   c. Select each menu item and press Enter. Then, select **Enabled** and press Enter.

   d. Select an occupied M.2 solid-state drive slot as you need and press Enter. Then, select **VMD** and press Enter.

   e. Press F10 or Fn+F10 to save the changes and exit.

2. Enter the BIOS menu again.

3. Select **Advanced** ➙ **Intel Virtual RAID on CPU** and press Enter.

4. Select **All Intel VMD Controllers** and press Enter.

5. Select **Create Volumes** and press Enter.
6. Select and configure the options one by one.
    a. **Name**: You can use the default name **Volume0** or type a preferred name for the RAID volume.
    b. **RAID Level**: You can set the RAID level to one of the following:
        - **RAID0**
        - **RAID1**
        - **RAID10**
        - **RAID5**

        **Note:** Some of the RAID levels might not be displayed because the number of installed M.2 solid-state drives and the model of the upgrade key module vary.

    c. **Select Disks**: Select an M.2 solid-state drive and press Enter. Then, select **X** and press Enter to add it to a group.
    d. **Stripe Size** (if applicable): Select a stripe size and press Enter.
    e. **Capacity**: Customize the capacity of the RAID volume. The default RAID volume is the largest value.
7. Select **Create Volume** and press Enter to create a RAID volume.
8. Exit the BIOS menu.

**View the information about a RAID volume**

To view the information about a RAID volume:
1. Restart the computer. When the logo screen is displayed, press F1 or Fn+F1.
2. Select **Advanced ➙ Intel Virtual RAID on CPU** and press Enter.
3. Select **RAID Volumes** and press Enter.
4. Select a RAID volume and press Enter to view the detailed information.
5. Press F10 or Fn+F10 to save the changes and exit.

**Delete a RAID volume**

**Attention:**   All the existing data stored on the selected drives will be erased after you delete RAID volumes.

To delete a RAID volume:
1. Restart the computer. When the logo screen is displayed, press F1 or Fn+F1.
2. Select **Advanced ➙ Intel Virtual RAID on CPU** and press Enter.
3. Select **Intel VROC Mananged Volumes** and press Enter.
4. Under **Volume Actions**, select **Delete** and press Enter.
5. When prompted, select **Yes** and press Enter to confirm the deletion of the selected RAID volume.
6. Press F10 or Fn+F10 to save the changes and exit.

# Chapter 6. Diagnostics

Use diagnostic solutions to test hardware components and report operating-system-controlled settings that interfere with the correct operation of your computer.

## Basic procedure for resolving computer problems

**Prerequisite**

Before you start, read Chapter 1 "Important safety information" on page 1 and print the following instructions.

1. Check that:
   a. The cables for all connected devices are connected correctly and securely.
   b. All components have been reassembled correctly.
   c. All connected devices that require ac power are connected to properly grounded and working electrical outlets.
   d. All connected devices are enabled in UEFI BIOS.
2. Use an antivirus program to see if the computer has been infected by a virus. If the program detects a virus, remove the virus.
3. Go to "Self-help resources" on page 49 and follow the instructions for the type of problem you are experiencing.
4. Run the diagnostic program.
5. Recover your operating system. See "Self-help resources" on page 49.
6. If the problem persists, contact Lenovo.

## UEFI diagnostic program

A UEFI diagnostic program is preinstalled on the computer. It enables you to test memory modules and internal storage devices, view system information, and check and recover bad sectors on internal storage devices.

To run the UEFI diagnostic program, do the following:

1. Turn on the computer. If the computer cannot be turned on, go to "Basic procedure for resolving computer problems" on page 47. If an error code is displayed, go to "Symptom-to-FRU index" on page 34 for error code descriptions and troubleshooting hints.
2. Repeatedly press and release the F10 key when turning on the computer. The main screen of the UEFI diagnostic program is displayed.
3. Follow the instructions on the screen to use the diagnostic program.

The options on the main screen are as follows:

*Table 1. Options on the main screen of the UEFI diagnostic program*

| DIAGNOSTICS | TOOLS |
|---|---|
| • **CPU [U]**<br>• **DISPLAY [D]**<br>• **MEMORY [E]**<br>• **MOTHERBOARD [H]**<br>• **PCI EXPRESS [P]**<br>• **STORAGE [S]**<br>• **AUDIO [Z]**<br>• **OPTICAL [O]**<br>• **RUN ALL [R]** | • **SYSTEM INFORMATION [F1]**<br>• **BAD BLOCK RECOVERY [F3]**<br>• **SMART INFORMATION [F5]** |

**Note:** The options on the main screen might vary, depending on the hardware configuration and the UEFI diagnostic program version preinstalled on the computer.

## Diagnostic tool

Use diagnostic solutions to test hardware components and report operating-system-controlled settings that interfere with the correct operation of your computer.

When an error message pops up in the Windows notification area, a four-digit error code is displayed on the diagnostic LCD (for selected models) on the front panel, or the diagnostic indicator on the front panel turns on, do one of the following:

- If ThinkStation Diagnostics can be launched properly:
    1. Click the error message or the ThinkStation Diagnostics icon to launch the program.
    2. All events are logged locally in the program. Locate the related event and view the event log to find possible solutions.
    3. Record the four-digit error code displayed on the diagnostic LCD (for selected models) or in ThinkStation Diagnostics, and then decode the error at https://www.thinkworkstationsoftware.com/ codes.

    **Note:** You can download ThinkStation Diagnostics at https://pcsupport.lenovo.com/ lenovodiagnosticsolutions/downloads.
- If your computer does not function:
    1. Use your smartphone to scan the QR code displayed on the diagnostic LCD to open https:// www.thinkworkstationsoftware.com/codes.
    2. Decode the error according to the four-digit error code displayed on the diagnostic LCD.

For more information, go to https://www.thinkworkstationsoftware.com/diags.

**The Vantage app**

The Vantage app is preinstalled on your computer. To diagnose problems with the Vantage app:

1. Type `Vantage` in the Windows search box and press Enter.
2. Follow the on-screen instructions and run a hardware scan.

If you are unable to isolate and resolve the problem after running the Vantage app, save and print the log files created by the program. You might need the log files when you speak to a Lenovo technical support representative.

## Self-help resources

Use the following self-help resources to learn more about the computer and troubleshoot problems.

| Resources | How to access? |
|---|---|
| Troubleshooting and frequently asked questions | • https://www.lenovo.com/tips <br> • https://forums.lenovo.com |
| Accessibility information | https://www.lenovo.com/accessibility |
| Reset or restore Windows | • Use Lenovo recovery options. <br>   1. Go to https://support.lenovo.com/ HowToCreateLenovoRecovery. <br>   2. Follow the on-screen instructions. <br> • Use Windows recovery options. <br>   1. Go to https://pcsupport.lenovo.com. <br>   2. Detect your computer or manually select your computer model. <br>   3. Navigate to the troubleshooting menu to diagnose the operating system for recovery instructions. |
| Use the Vantage app to: <br> • Configure device settings. <br> • Download and install UEFI BIOS, drivers and firmware updates. <br> • Secure you computer from outside threats. <br> • Diagnose hardware problems. <br> • Check the computer warranty status. <br> • Access *User Guide* and helpful articles. <br> **Note:** The available features vary depending on the computer model. | Type `Vantage` in the Windows search box. |
| Product documentation: <br> • *Safety and Warranty Guide* <br> • *Generic Safety and Compliance Notices* <br> • *Setup Guide* <br> • This *User Guide* <br> • *Regulatory Notice* | Go to https://support.lenovo.com/documentation and search by product. |

| Resources | How to access? |
|---|---|
| Lenovo Support Web site with the latest support information of the following:<br><br>• Drivers and software<br>• Diagnostic solutions<br>• Product and service warranty<br>• Product and parts details<br>• Knowledge base and frequently asked questions | https://pcsupport.lenovo.com |
| Windows help information | • Type Get Help or Tips in the Windows search box.<br>• Use Windows Search.<br>• Microsoft support Web site: https://support.microsoft.com |

# Chapter 7.   Hardware replacement

This chapter provides instructions on how to remove and install hardware for your computer.

## Handling static-sensitive devices

Do not open the static-protective package containing the new part until the defective part has been removed and you are ready to install the new part. Static electricity, although harmless to you, can seriously damage computer components and options.

When you handle options and other computer components, take these precautions to avoid static-electricity damage:

- Limit your movement. Movement can cause static electricity to build up around you.
- Always handle options and other computer components carefully. Handle PCI/PCIe cards, memory modules, system boards, and CPUs by the edges. Never touch any exposed circuitry.
- Prevent others from touching the options and other computer components.
- Touch the static-protective package containing the part to a metal expansion-slot cover or other unpainted metal surface on the computer for at least two seconds. This reduces static electricity from the package and your body before you install or replace a new part.
- When possible, remove the new part from the static-protective package, and install it directly in the computer without setting the part down. When this is not possible, place the static-protective package on a smooth, level surface and place the part on the package.
- Do not place the part on the computer cover or other metal surface.

## Service tool kit

Ensure that the following common service tool kit is prepared before you service the computer.

| No. | Tool name | Specification | Product scope | Tool type |
|-----|-----------|---------------|---------------|-----------|
| 1 | Screwdriver: Phillips Head 0 | PH0 | All | Common tool |
| 2 | Screwdriver: Phillips Head 00 | PH00 | All | Common tool |
| 3 | Screwdriver: Phillips Head 01 | 1 | All | Common tool |
| 4 | Screwdriver: Phillips Head 01 | 1, Shank length greater than 6 inches | ThinkStation/DT | Common tool |
| 5 | Screwdriver: Phillips Head 02 | 2, Shank length greater than 6 inches | ThinkStation/SC/DT | Common tool |
| 6 | Screwdriver: Torx Head T5 | T5 | IdeaPad | Common tool |

| No. | Tool name | Specification | Product scope | Tool type |
|---|---|---|---|---|
| 7 | Screwdriver: Torx Head T15 | T15, for Chassis outside | ThinkStation | Common tool |
| 8 | Screwdriver: Torx Head T20 | T20, Shank length greater than 6 inches, for heatsink and CPU | ThinkStation | Common tool |
| 9 | Screwdriver: Torx Head T30 | T30, Shank length greater than 6 inches, for heatsink and CPU | ThinkStation | Common tool |
| 10 | Pry tools 1 | N/A | All | Common tool |
| 11 | Tweezers (conductive) | N/A | All | Common tool |
| 12 | Tweezers (isolated) | N/A | All | Common tool |
| 13 | Suction cup | N/A | All | Common tool |
| 14 | Hexagonal socket (for VGA ) | H5 mm or 4.8 mm | ThinkCentre/Tiny | Common tool |
| 15 | Hexagonal socket (for Tiny antenna) | H8 mm | ThinkCentre/Tiny | Common tool |
| 16 | Adjustable Torque Screwdriver | 0.2 Nm to 4.0 Nm, Threadripper CPU, CAMM, etc | All | Common tool |
| 17 | ESD Mat | ESD Mat | All | Common tool |
| 18 | USB Flash Drives | For Golden Key, Chrome Reloads, AutoPilot, etc | All | Common tool |
| 19 | USB-C to USB-A Converter | For USB-C only systems | All | Common tool |
| 20 | SSD/WWAN/IC Thermal pad | Thermal pads are typically used under the SSD/WWAN/IC in different thicknesses, the most common being 0.5 mm. | All | Consumable |
| 21 | Silicone grease for CPU or heatsink repairing | N/A | All | Consumable |
| 22 | Polyamide tape | N/A | All | Consumable |

| No. | Tool name | Specification | Product scope | Tool type |
|---|---|---|---|---|
| 23 | Mylar tape | N/A | All | Consumable |
| 24 | Eraser | N/A | All | Consumable |
| 25 | Electrical tape | N/A | All | Consumable |
| 26 | Double sided tape | N/A | All | Consumable |
| 27 | Conductive tape | N/A | All | Consumable |
| 28 | Cleaning pads/wipes | N/A | All | Consumable |
| 29 | Heat gun | N/A | All | Special Tool (Depot only) |
| 30 | Brown brush | 25 mm to 35 mm wide | All | Special tool |
| 31 | Contact Cleaner Spray | WD-40 Contact Cleaner for battery connector | ThinkPad X1 Carbon | Special tool |
| 32 | Hexagonal socket | 17 mm | Yoga AIO 7 27ACH6/ Yoga AIO 7 27ARH6 | Special tool |

**Note:** The silicone grease can be applied to the surfaces of the CPU and heat sink to eliminate air gaps. For parts with silicone grease applied, it is suggested that you apply new grease during the installation.

## Major FRUs and CRUs

Your computer contains the following types of CRUs and FRUs:

- **Self-service CRUs:** Refer to parts that can be replaced easily by customer themselves or by trained service technicians at an additional cost.
- **Optional-service CRUs:** Refer to parts that can be replaced by customers with a greater skill level. Trained service technicians can also provide service to replace the parts under the type of warranty designated for the customer's machine.
- **FRUs:** Refer to parts that are more complicated to replace and it is recommended that these should be replaced by trained service technicians. If customers elect to replace the FRUs by themselves, we recommend that you ensure the correct instructions provided by Lenovo are carefully followed.
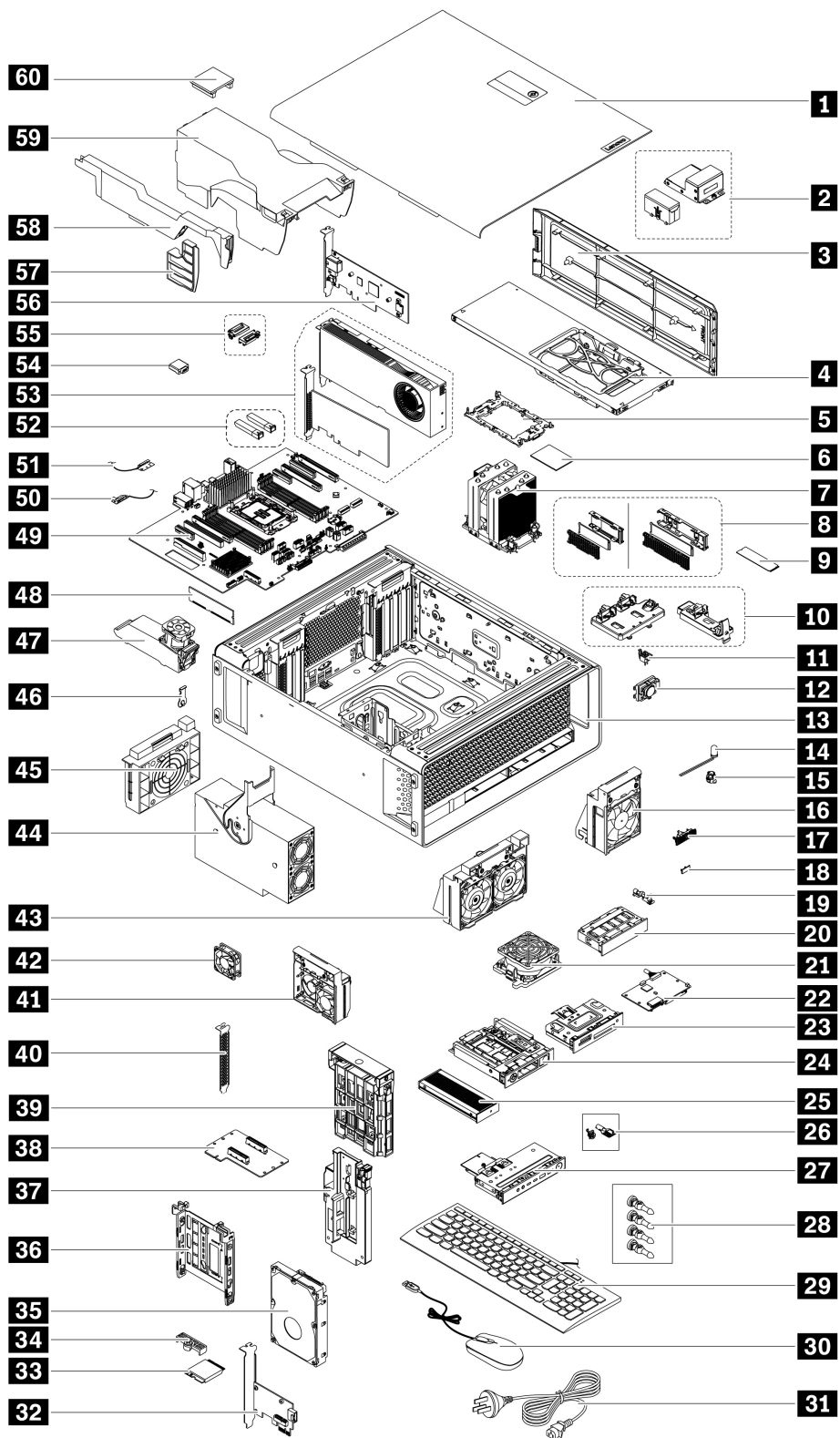
| Number | Description | Self-service CRU | Optional-service CRU |
|---|---|---|---|
| **1** | Side cover | Yes | No |
| **2** | NVLINK retainer* | Yes | No |
| **3** | Top cover | Yes | No |
| **4** | Optional hard disk drive cage* | Yes | No |
| **5** | CPU carrier | No | No |
| **6** | CPU | No | No |
| **7** | CPU heat sink | No | No |
| **8** | Gen 4 or Gen 5 M.2 solid-state drive thermal kit | Yes | No |
| **9** | M.2 solid-state drive* | Yes | No |
| **10** | M.2 solid-state drive holder | Yes | No |
| **11** | Intrusion Switch | No | No |
| **12** | Internal speaker | No | Yes |
| **13** | Chassis | No | No |
| **14** | ThinkStation LED cable | Yes | No |
| **15** | LED cable holder | Yes | No |
| **16** | Upper PCI-Express card fan | Yes | No |
| **17** | ThinkStation logo badge | Yes | No |
| **18** | ID badge | Yes | No |
| **19** | Ambient temp sensor with holder | No | No |
| **20** | Blank bezel* | Yes | No |
| **21** | Flex bay fan* | Yes | No |
| **22** | PCBA of 15-in-1 media card reader* | No | Yes |
| **23** | 15-in-1 media card reader bezel kit* | No | Yes |
| **24** | Flex module tray* | Yes | No |
| **25** | Storage box in flex module* | Yes | No |
| **26** | Lock kit with random key* | No | Yes |
| **27** | Front panel I/O assembly | No | Yes |
| **28** | Fan grommet | Yes | No |
| **29** | Keyboard* | Yes | No |
| **30** | Mouse* | Yes | No |
| **31** | Power cord | Yes | No |
| **32** | Wi-Fi card adapter* | No | No |
| **33** | Wi-Fi card* | No | No |
| **34** | Wi-Fi card cover* | No | No |
| **35** | 3.5-inch Hard disk drive* | Yes | No |
| **36** | Hard disk drive bracket* | Yes | No |

| Number | Description | Self-service CRU | Optional-service CRU |
|---|---|---|---|
| 37 | Vertical solid-state drive tray* | Yes | No |
| 38 | NVMe BCB* | No | Yes |
| 39 | Solid-state drive bracket* | Yes | No |
| 40 | PCIe bracket* | Yes | No |
| 41 | Lower PCIe fan | Yes | No |
| 42 | Hard disk drive fan* | Yes | No |
| 43 | Front fan* | Yes | No |
| 44 | Power supply assembly | Yes | No |
| 45 | Rear fan | Yes | No |
| 46 | Rear power button | No | No |
| 47 | Memory fan kit | Yes | No |
| 48 | Memory | Yes | No |
| 49 | System board | No | No |
| 50 | Front Wi-Fi antenna* | No | No |
| 51 | Rear Wi-Fi antenna* | No | No |
| 52 | Fiber modules of some Ethernet Adapter cards* | No | Yes |
| 53 | PCIe card* | No | Yes |
| 54 | Serial connector cable* | No | No |
| 55 | Wi-Fi antenna covers* | Yes | No |
| 56 | BMC card* | No | No |
| 57 | Customized PCIe extender* | Yes | No |
| 58 | Super capacitor module* | Yes | No |
| 59 | CPU duct* | Yes | No |
| 60 | NVLINK bridge* | No | Yes |

For detailed FRU and CRU information, such as the FRU part numbers and supported computer models, go to:
http://www.lenovo.com/serviceparts-lookup

# System board illustration

**Note:** The system board might look slightly different from the illustration.
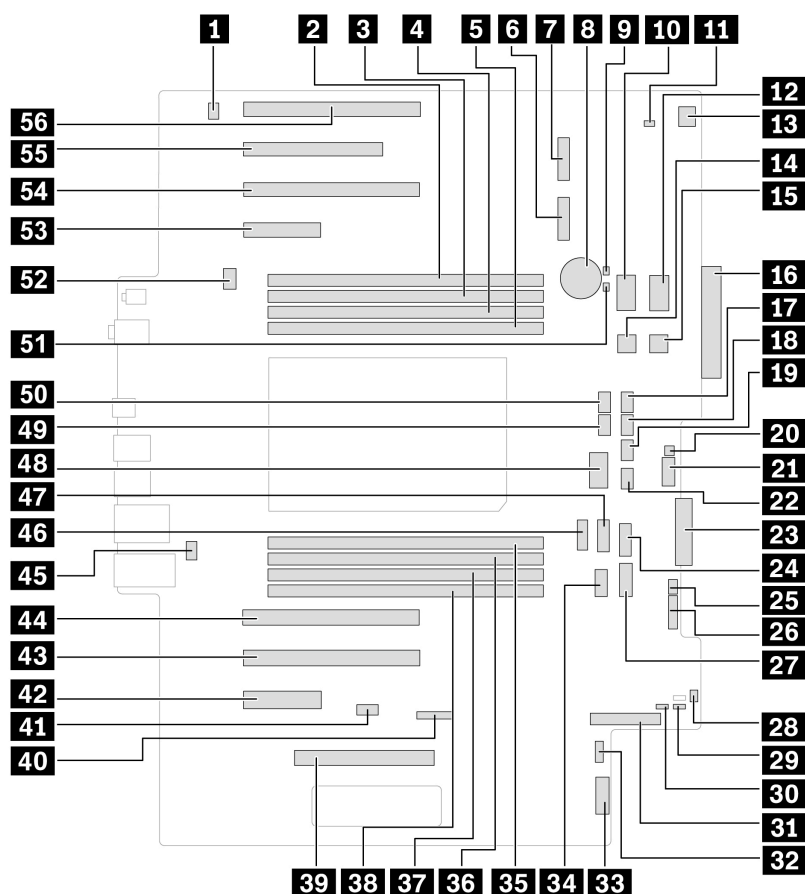
| Item | Item |
|---|---|
| **1** Internal speaker connector | **2** Memory slot 8 |
| **3** Memory slot 7 | **4** Memory slot 6 |
| **5** Memory slot 5 | **6** M.2 solid-state drive slot 1 |
| **7** M.2 solid-state drive slot 2 | **8** Coin-cell battery |
| **9** RST_FIO | **10** Graphics card power connector 1 |
| **11** Cover presence switch connector (intrusion switch connector) | **12** Graphics card power connector 3 |
| **13** PCIe card slot 1 to 4 fan connector | **14** Power connector of Internal bay 1 |
| **15** Power connector of Internal bay 2 | **16** Front panel connector |
| **17** Flex bay fan connector | **18** Memory fan 2 connector |
| **19** Memory fan 1 connector | **20** Thunderbolt power connector |
| **21** Thunderbolt connector | **22** PCIe card slot 5 to 7 fan connector |
| **23** Media card IO connector | **24** SATA 3 connector |
| **25** Flex-I2C | **26** APS |
| **27** SATA 1 connector | **28** Logo LED connector |
| **29** Clear CMOS | **30** CLR_RTC |

| Item | Item |
|---|---|
| **31** M.2 solid-state drive slot 3 | **32** VROC |
| **33** ALT_TPM | **34** Internal USB 3.2 connector |
| **35** Memory slot 4 | **36** Memory slot 3 |
| **37** Memory slot 2 | **38** Memory slot 1 |
| **39** Auxiliary power connector | **40** BMC |
| **41** BMC USB connector | **42** PCIe 5.0 x4 card slot 7 |
| **43** PCIe 4.0 x16 card slot 6 | **44** PCIe 5.0 x 16 card slot 5 |
| **45** Serial port connector | **46** Internal USB 2.0 connector |
| **47** SATA 2 connector | **48** Graphics card power connector 2 |
| **49** Internal storage fan connector | **50** CPU fan connector |
| **51** Power button header | **52** Rear-fan-assembly connector |
| **53** PCIe 4.0 x 4 card slot 4 | **54** PCIe 5.0 x 16 card slot 3 |
| **55** PCIe 4.0 x 8 card slot 2 | **56** PCIe 5.0 x 16 card slot 1 |

# Expand your computer

You can enhance your computer capacity and performance by adding various devices according to the following rules:

| Item | Description |
|------|-------------|
| 1. Optional hard disk drive bay* | You can install a 3.5-inch hard disk drive in the optional storage drive bay in selected modules. |
| 2. Flex bay* | Depending on your computer model, one of the following devices might be installed in the flex bay:<br><br>• Flex module*<br><br>• 15-in-1 media card reader*<br><br>In flex module, you can install a 2280 Gen4 M.2 solid-state drive* (hot-swappable) with a storage box. |
| 3. On-board horizontal M.2 solid-state drive slots | Up to two 2280 Gen 4 or Gen 5 M.2 solid-state drives are installed horizontally in selected models. |
| 4. Memory slots | Up to eight memory modules are installed in selected models. |
| 5. PCI-Express slots | You can install compatible PCI-Express cards in the PCI-Express slots. |
| 6. Internal storage drive bay | You can install hard disk drives and solid-state drives in the internal storage drive bay. |
| 7. On-board vertical Solid-state drive slot* | You can install a 2280 Gen 4 M.2 solid-state drive vertically in selected models. |

**Note:** For better performance, it is recommended that you install M.2 solid-state drives of the same generation.

# Removing and installing hardware

This section provides instructions on how to remove and install hardware for your computer.

**Attention:** Do not open your computer or attempt any repair before reading and understanding the Chapter 1 "Important safety information" on page 1.

# External options

You can connect external options to your computer, such as external speakers, a printer, or a scanner. For some external options, you must install additional software in addition to making the physical connection. When installing an external option, see Chapter 3 "Product overview" on page 29 to identify the required connector. Then, use the instructions that come with the option to help you make the connection and install any required software or device drivers.

# ThinkStation logo badge

**Prerequisite**

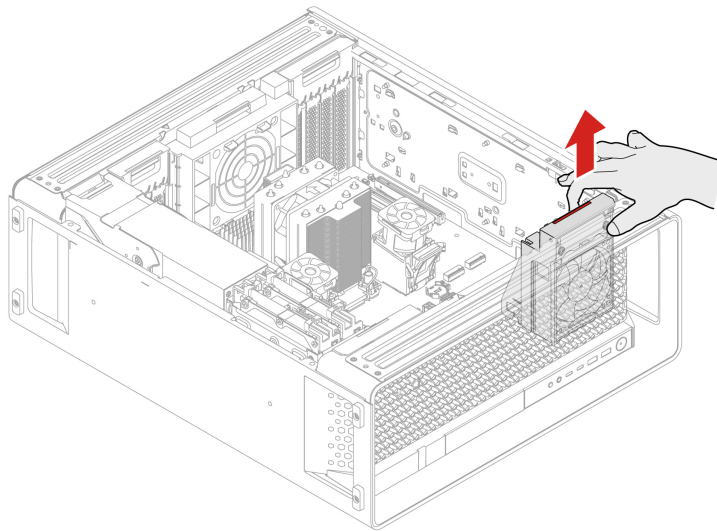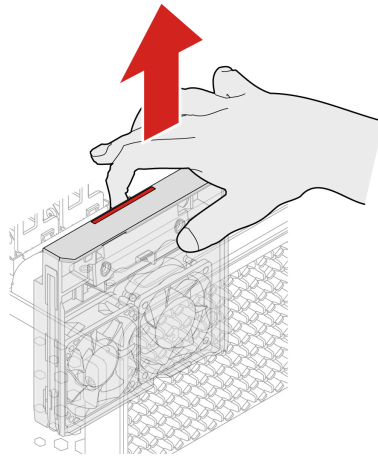Before you start, read *Generic Safety and Compliance Notices*, and print the following instructions.

**Removal steps**

Remove the ThinkStation logo badge.
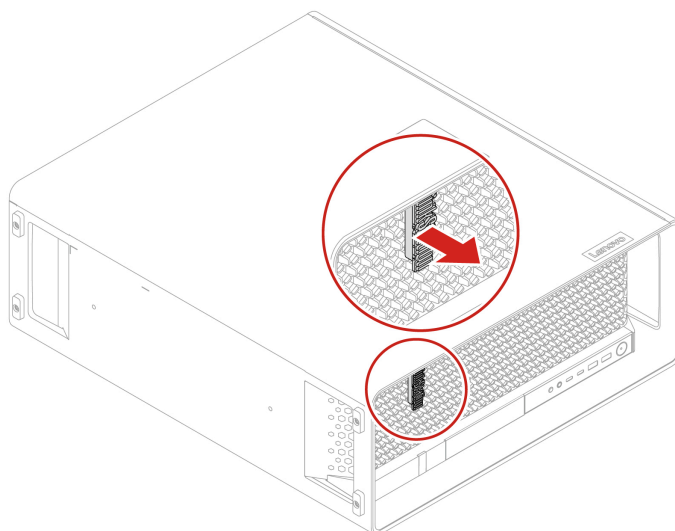
## ID badge

**Prerequisite**

Before you start, read *Generic Safety and Compliance Notices*, and print the following instructions.

**Removal steps**

Remove the ID badge.
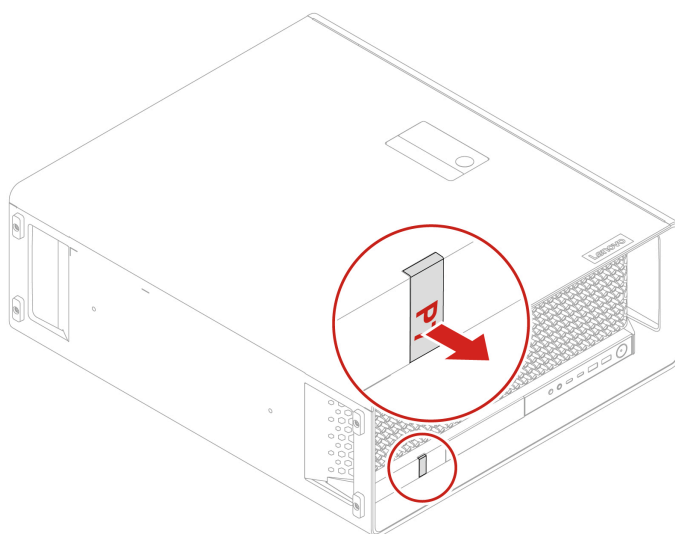


## Top cover

**Prerequisite**

Before you start, read *Generic Safety and Compliance Notices*, and print the following instructions.
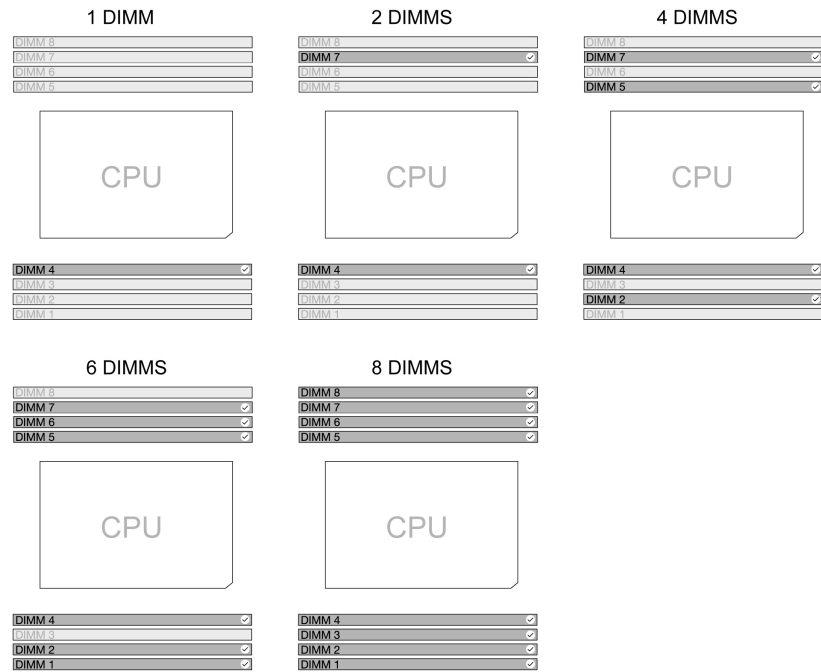
⚠️

Before you open the computer cover, turn off the computer and wait several minutes until the computer is cool.

For access, do the following:

1. Remove any media from the drives and turn off all connected devices and the computer.
2. Disconnect all power cords from electrical outlets and disconnect all cables from the computer.

**Removal steps**

Remove the top cover.
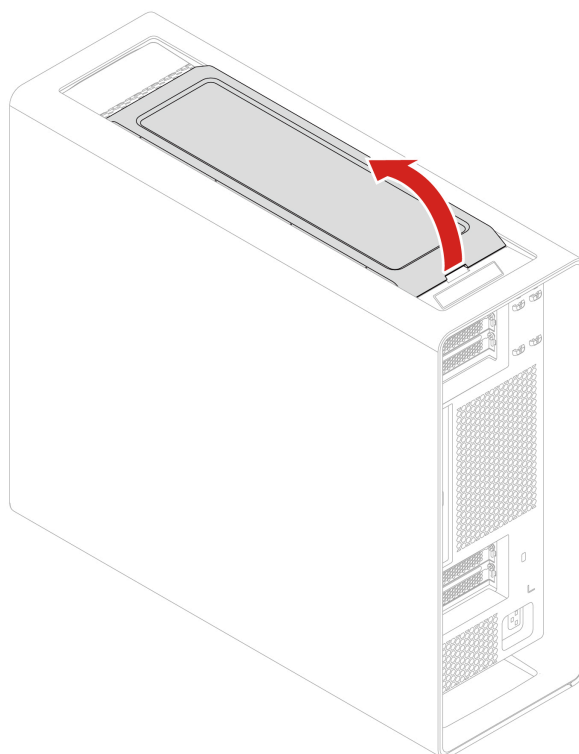


**Installation steps**

Install the top cover.
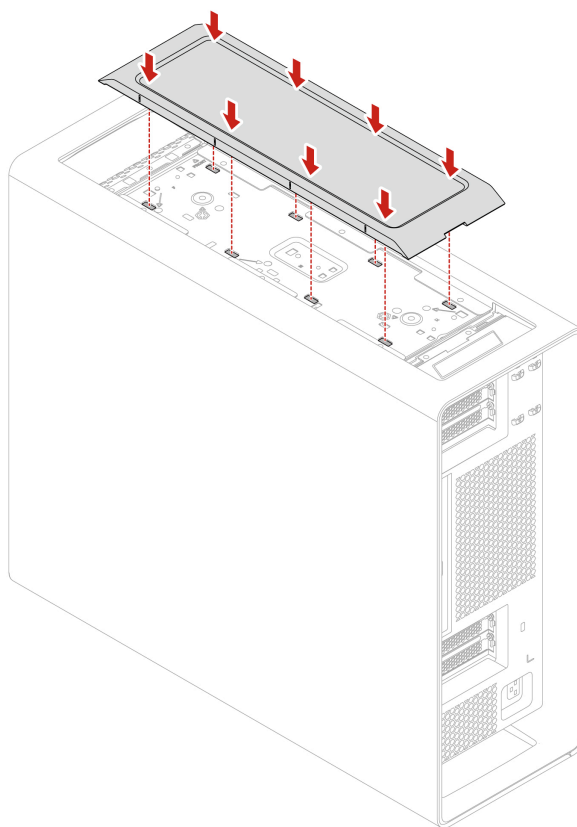
# Wi-Fi antenna cover

**Prerequisite**

Before you start, read *Generic Safety and Compliance Notices*, and print the following instructions.

For access, remove the top cover. See "Top cover" on page 60.

**Removal steps**

Remove the Wi-Fi antenna cover.
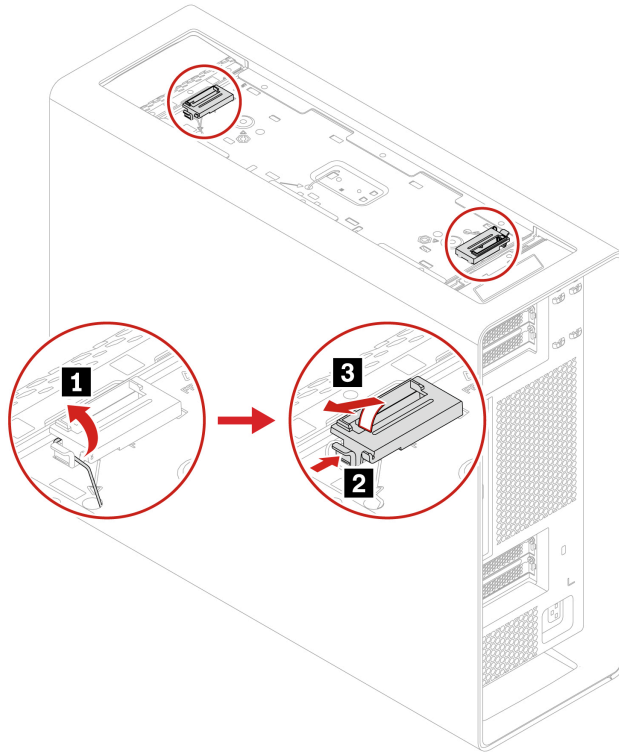
# Side cover

**Prerequisite**

Before you start, read *Generic Safety and Compliance Notices*, and print the following instructions.

⚠️

Before you open the side cover, turn off the computer and wait several minutes until the computer is cool.

For access, do the following:

1. Remove any media from the drives and turn off all connected devices and the computer.
2. Disconnect all power cords from electrical outlets and disconnect all cables from the computer.
3. Unlock any locking device that secures the side cover.
4. Lay the computer on its side for easier access to the side cover.

**Removal steps**

Press to open the side cover handle and remove the side cover.
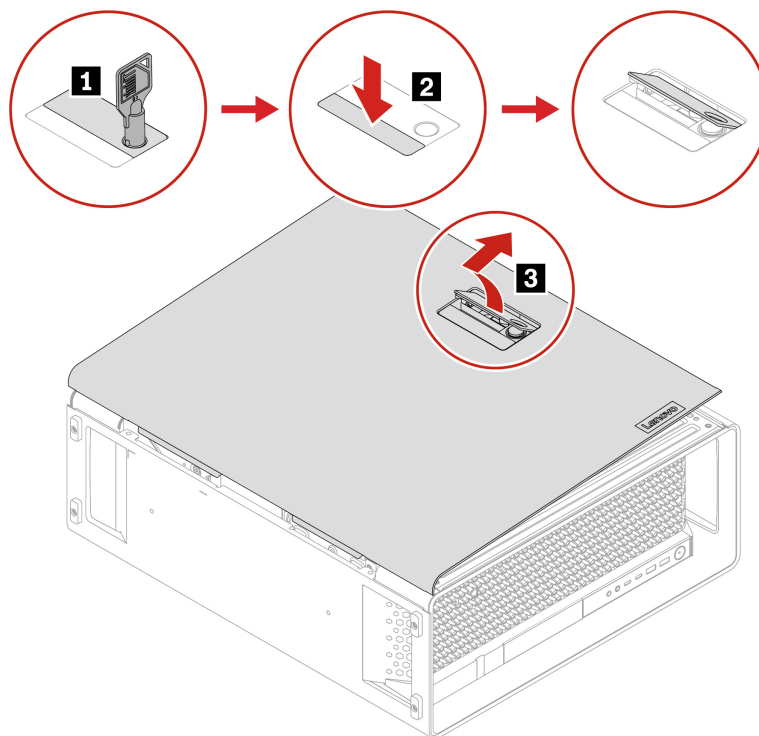
**Installation steps**

Install the side cover.
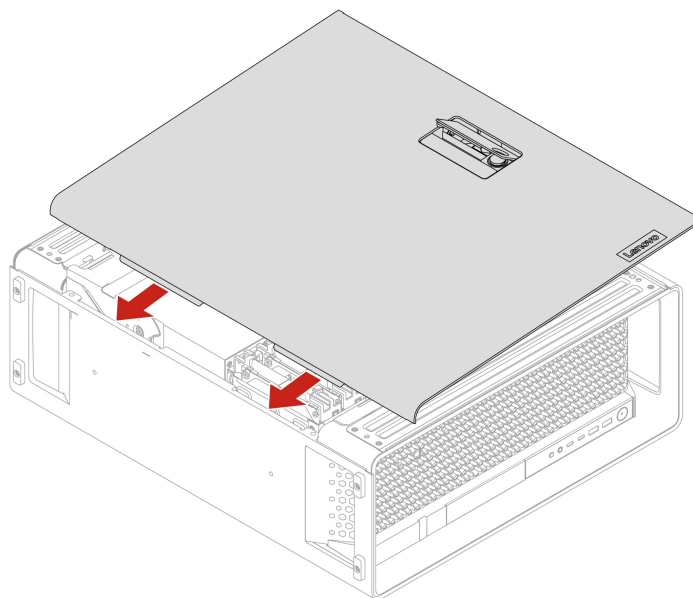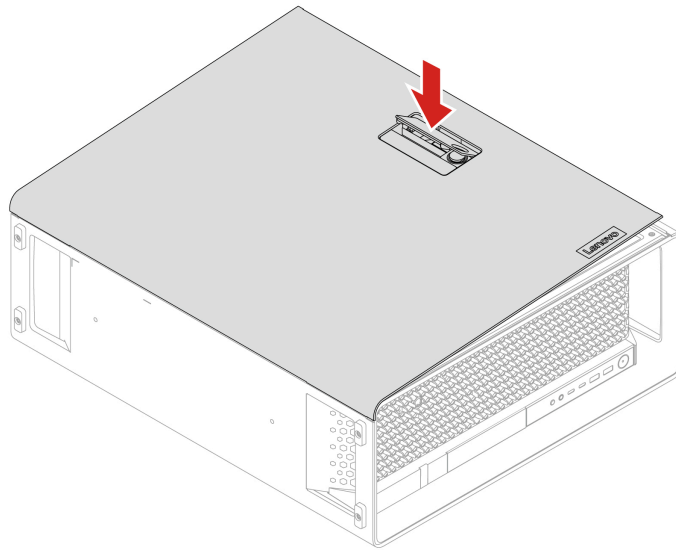
## Fans

By reading this section, you will learn to replace the fans in your computer.

## CPU duct

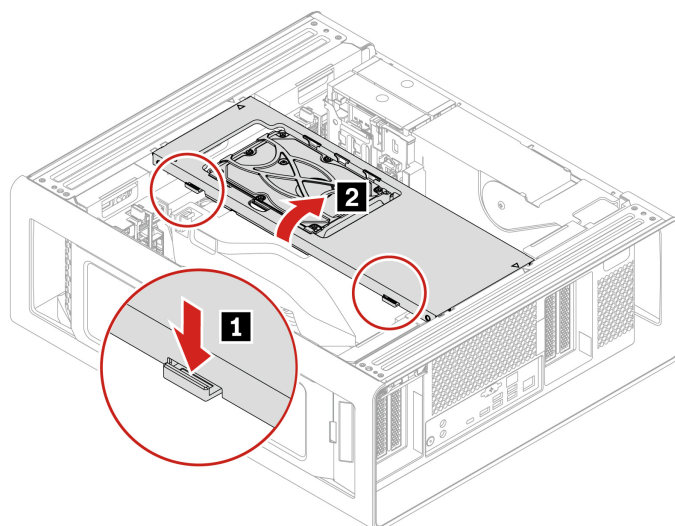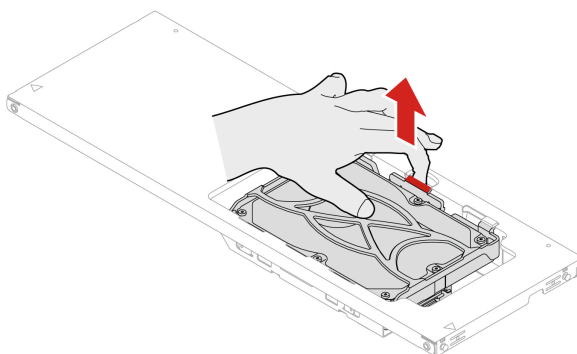**Prerequisite**

Before you start, read *Generic Safety and Compliance Notices*, and print the following instructions.

For access, do the following:

1. Remove the side cover. See "Side cover" on page 63.
2. Remove the optional internal storage drive cage. See "Optional internal storage drive cage" on page 74.

**Removal steps**

Remove the CPU duct.
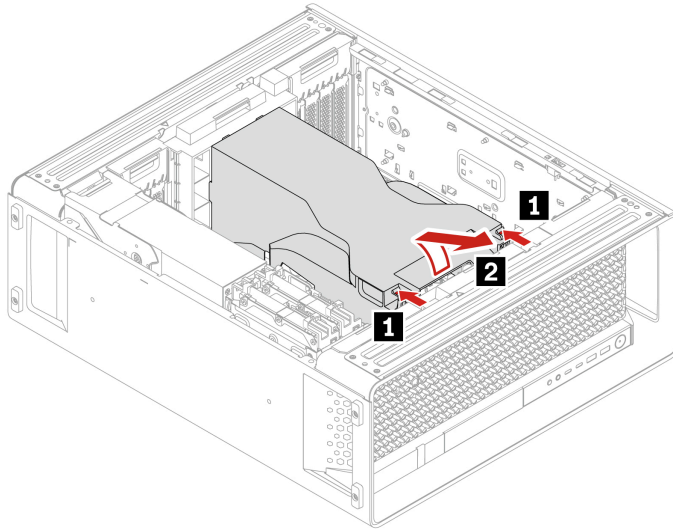
**Installation steps**

Install the CPU duct.
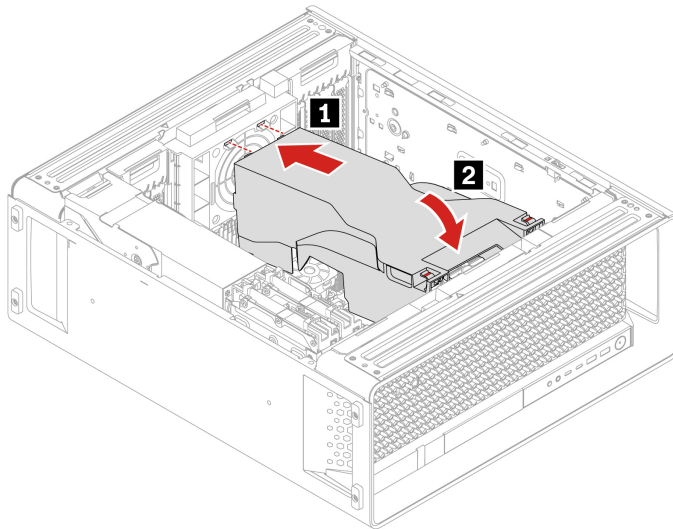
# Front fan

**Prerequisite**

Before you start, read *Generic Safety and Compliance Notices*, and print the following instructions.

For access, do the following:

1. Remove the side cover. See "Side cover" on page 63.

2. Remove the optional internal storage drive cage. See "Optional internal storage drive cage" on page 74.

3. Remove the CPU duct. See "CPU duct" on page 65.

4. Disconnect the cable from the front fan.

**Removal steps**

Remove the front fan.
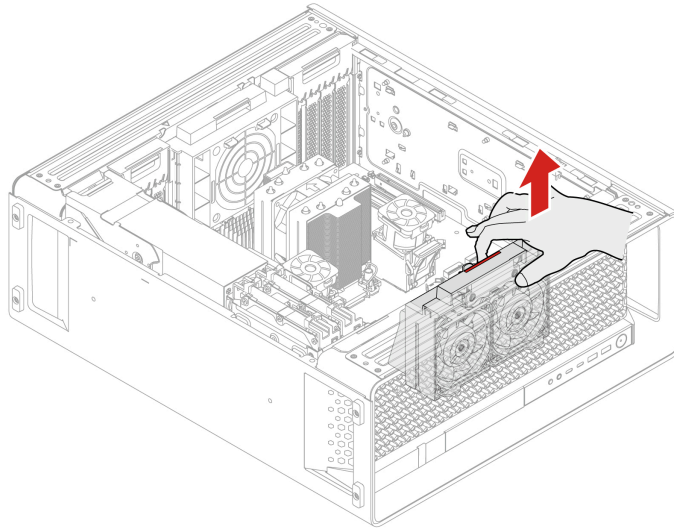
**Installation steps**

Install the front fan.
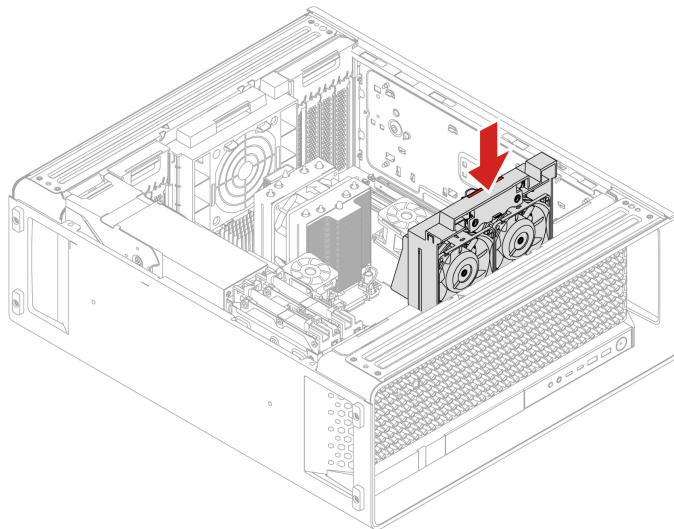
# Rear fan

**Prerequisite**

Before you start, read *Generic Safety and Compliance Notices*, and print the following instructions.

For access, do the following:
1. Remove the side cover. See "Side cover" on page 63.
2. Remove the optional internal storage drive cage. See "Optional internal storage drive cage" on page 74.

3. Remove the CPU duct. See "CPU duct" on page 65.
4. Disconnect the cable from the rear fan.

**Removal steps**

Remove the rear fan.
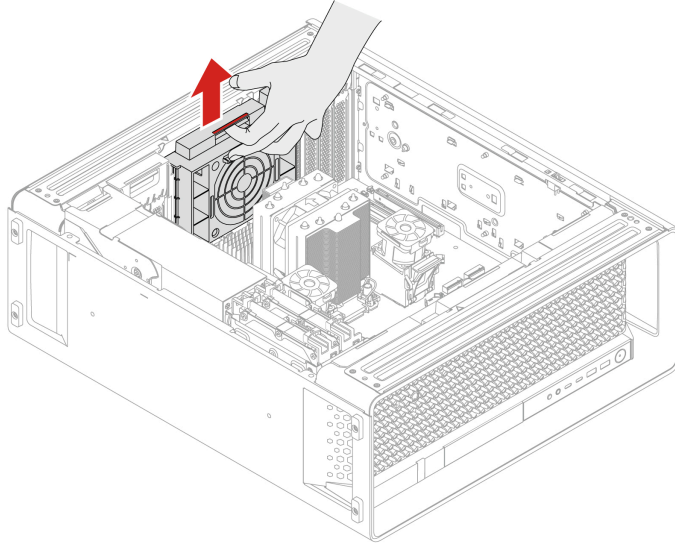
**Installation steps**

Install the rear fan.
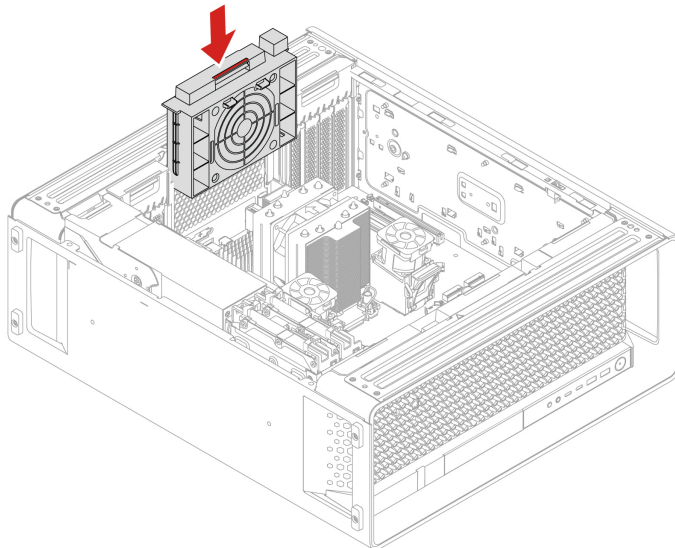
# Upper PCIe fan

**Prerequisite**

Before you start, read *Generic Safety and Compliance Notices*, and print the following instructions.

For access, do the following:

1. Remove the side cover. See "Side cover" on page 63.
2. Remove the optional internal storage drive cage. See "Optional internal storage drive cage" on page 74.
3. Remove the CPU duct. See "CPU duct" on page 65.
4. Remove the front fan. See "Front fan" on page 66.
5. Disconnect the cable from the upper PCIe fan.
6. Detach cables from the cable clip on the fan bracket.

**Removal steps**

Remove the upper PCIe fan.

**Installation steps**

Install the upper PCIe fan.
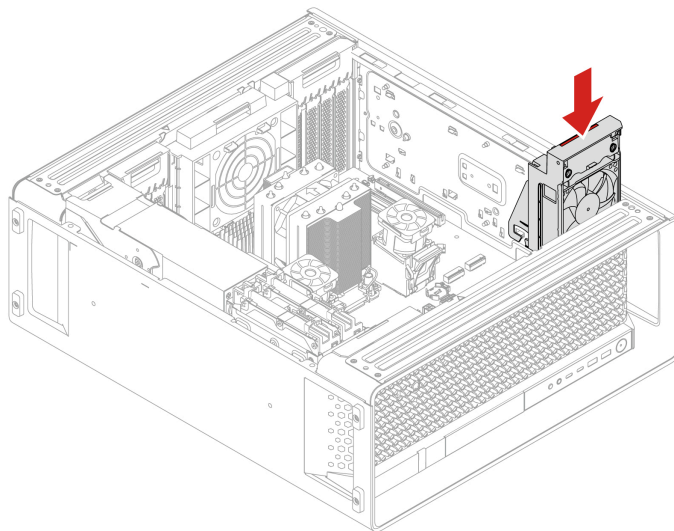
# Lower PCIe fan and hard disk drive fan

**Prerequisite**

Before you start, read *Generic Safety and Compliance Notices*, and print the following instructions.

For access, do the following:

1. Remove the side cover. See "Side cover" on page 63.
2. Remove the optional internal storage drive cage. See "Optional internal storage drive cage" on page 74.
3. Remove the CPU duct. See "CPU duct" on page 65.
4. Remove the front fan. See "Front fan" on page 66.
5. Disconnect the cable from the hard disk drive and lower PCIe fan.

**Removal steps**

1. Remove the lower PCIe fan.



2. Remove the hard disk drive fan.
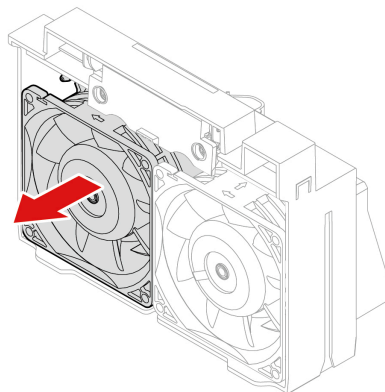
# Flex bay fan

## Prerequisite

Before you start, read *Generic Safety and Compliance Notices*, and print the following instructions.

1. Remove the side cover. See "Side cover" on page 63.
2. Disconnect the cable from the fan.

## Removal steps

Remove the flex bay fan.
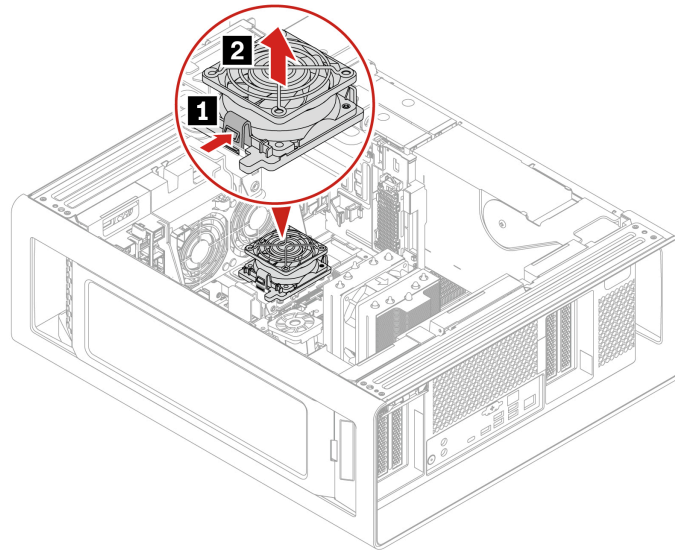


# Memory fan kit

## Prerequisite

Before you start, read *Generic Safety and Compliance Notices*, and print the following instructions.

**Notes:**

1. To remove or install the memory module, wait at least 20 seconds after disconnecting power cords from the system. It allows the system to be completely discharged of electricity.
2. Ensure that you follow the installation order for memory modules shown in the following illustration.

**1 DIMM**

| DIMM 8 | |
| DIMM 7 | |
| DIMM 6 | |
| DIMM 5 | |

CPU

| DIMM 4 | ✓ |
| DIMM 3 | |
| DIMM 2 | |
| DIMM 1 | |

**2 DIMMS**

| DIMM 8 | |
| DIMM 7 | ✓ |
| DIMM 6 | |
| DIMM 5 | |

CPU

| DIMM 4 | ✓ |
| DIMM 3 | |
| DIMM 2 | |
| DIMM 1 | |

**4 DIMMS**

| DIMM 8 | |
| DIMM 7 | ✓ |
| DIMM 6 | |
| DIMM 5 | ✓ |

CPU

| DIMM 4 | ✓ |
| DIMM 3 | |
| DIMM 2 | ✓ |
| DIMM 1 | |

**6 DIMMS**

| DIMM 8 | |
| DIMM 7 | ✓ |
| DIMM 6 | ✓ |
| DIMM 5 | ✓ |

CPU

| DIMM 4 | ✓ |
| DIMM 3 | |
| DIMM 2 | ✓ |
| DIMM 1 | ✓ |

**8 DIMMS**

| DIMM 8 | ✓ |
| DIMM 7 | ✓ |
| DIMM 6 | ✓ |
| DIMM 5 | ✓ |

CPU

| DIMM 4 | ✓ |
| DIMM 3 | ✓ |
| DIMM 2 | ✓ |
| DIMM 1 | ✓ |

For access, remove the following parts in order:

1. Remove the side cover. See "Side cover" on page 63.

2. Remove the optional internal storage drive cage. See "Optional internal storage drive cage" on page 74.

3. Remove the CPU duct. See "CPU duct" on page 65.

4. Disconnect the cable from the memory heat sink.

**Removal steps**

1. Remove the memory fan duct.
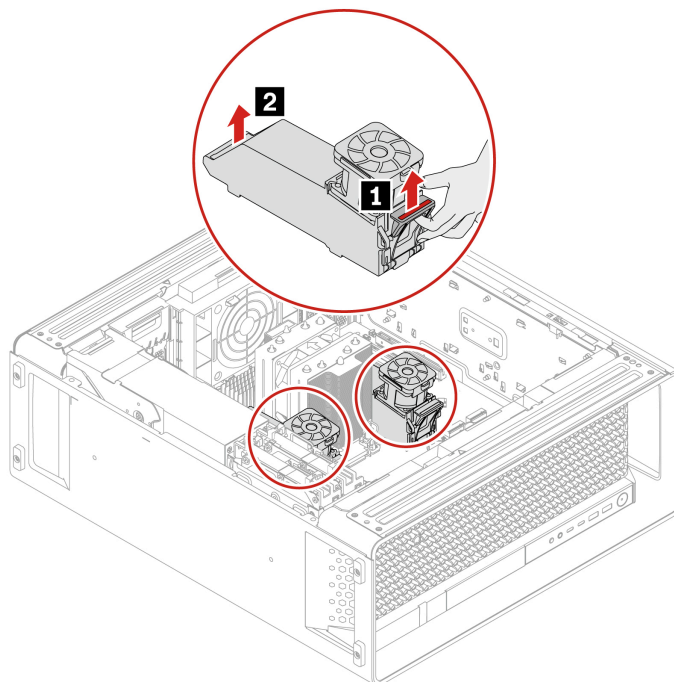
2. Remove the memory module.
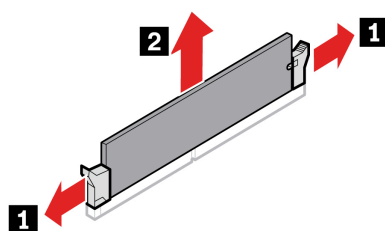


**Installation steps**

1. Install the memory module.
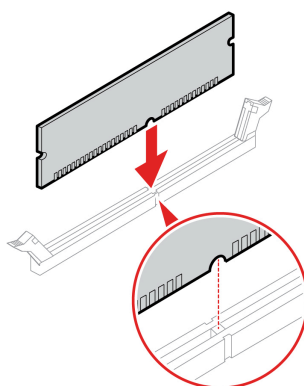


2. Install the memory fan duct.
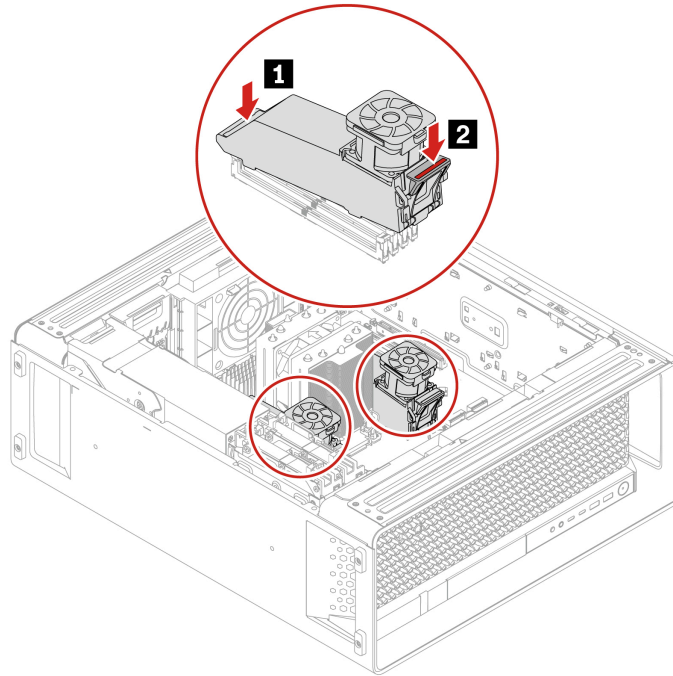
## Storage drives

By reading this section, you will learn to replace storage drives in your computer.

## Optional internal storage drive cage

**Prerequisite**

Before you start, read *Generic Safety and Compliance Notices*, and print the following instructions.

For access, remove the side cover. See "Side cover" on page 63.

**Removal steps**

Remove the optional internal storage drive cage.

# Hard disk drive in the optional internal storage drive cage

**Prerequisite**

Before you start, read *Generic Safety and Compliance Notices*, and print the following instructions.

For access, do the following:

1. Remove the side cover. See "Side cover" on page 63.
2. Remove the optional internal storage drive cage. See "Optional internal storage drive cage" on page 74.

**Removal steps**

1. Remove the hard disk drive from the optional internal storage drive cage.

2. Disconnect the cable from the hard disk drive. Then, remove the bracket.
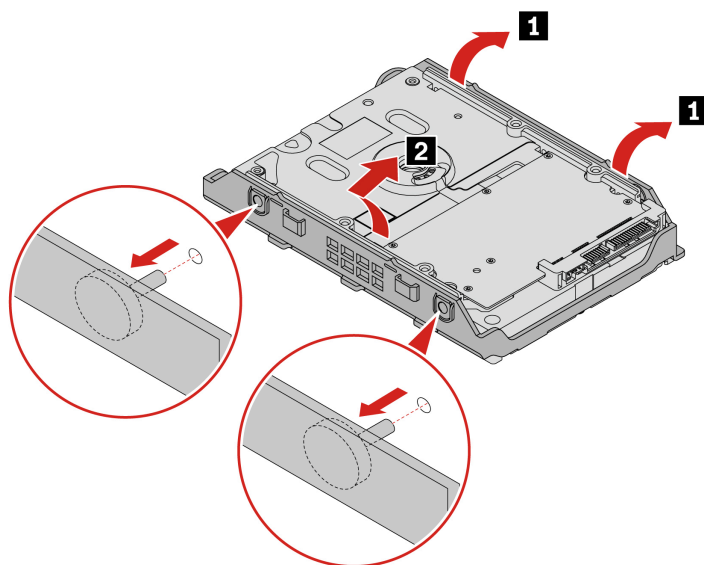
## Hard disk drive in the internal storage drive bay

**Prerequisite**

Before you start, read *Generic Safety and Compliance Notices*, and print the following instructions.

**Attention:** The internal storage drive is sensitive. Inappropriate handling might cause damage and permanent loss of data. When handling the internal storage drive, observe the following guidelines:

- Replace the internal storage drive only for repair. The internal storage drive is not designed for frequent changes or replacement.
- Before replacing the internal storage drive, make backup copy of all the data that you want to keep.
- Do not touch the contact edge of the internal storage drive. Otherwise, the internal storage drive might get damaged.
- Do not apply pressure to the internal storage drive.
- Do not make the internal storage drive subject to physical shocks or vibration. Put the internal storage drive on soft material, such as a cloth, to absorb physical shocks.

For access, do the following:

1. Remove the side cover. See "Side cover" on page 63.
2. Disconnect the cable from the hard disk drive.

**Removal steps**

1. Remove the 3.5-inch primary hard disk drive cage.
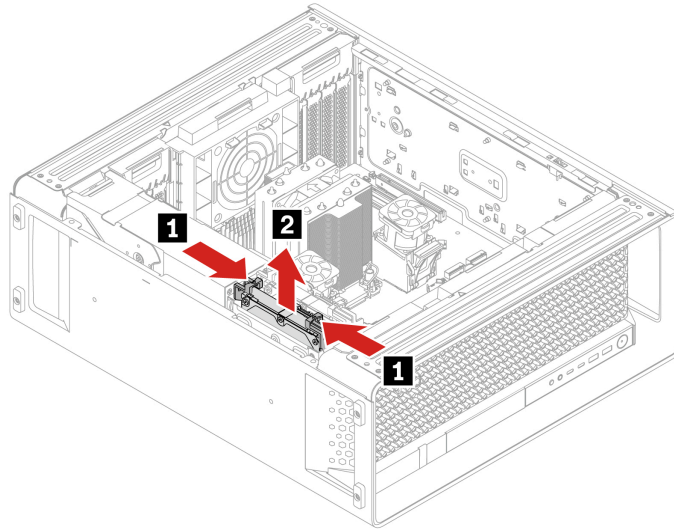
2. Remove the 3.5-inch primary hard disk drive.

# Solid-state drive bracket in internal storage drive bay

**Prerequisite**

Before you start, read *Generic Safety and Compliance Notices*, and print the following instructions.

**Attention:** The internal storage drive is sensitive. Inappropriate handling might cause damage and permanent loss of data. When handling the internal storage drive, observe the following guidelines:
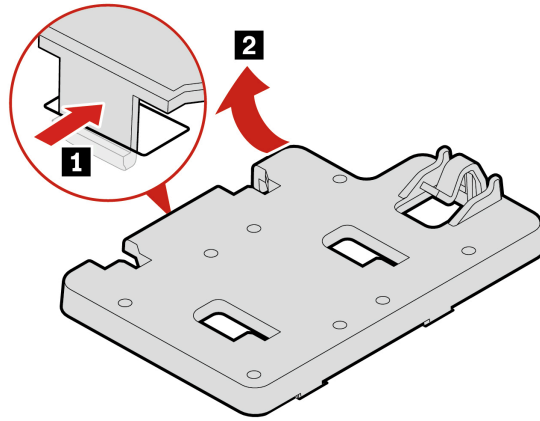
- Replace the internal storage drive only for repair. The internal storage drive is not designed for frequent changes or replacement.

- Before replacing the internal storage drive, make a backup copy of all the data that you want to keep.

- Do not touch the contact edge of the internal storage drive. Otherwise, the internal storage drive might get damaged.

- Do not apply pressure to the internal storage drive.
- Do not make the internal storage drive subject to physical shocks or vibration. Put the internal storage drive on a soft material, such as cloth, to absorb physical shocks.

For access, remove the side cover. See "Side cover" on page 63.

**Removal steps**

1. Remove the M.2 solid-state drive tray.



2. Remove the BCB board.
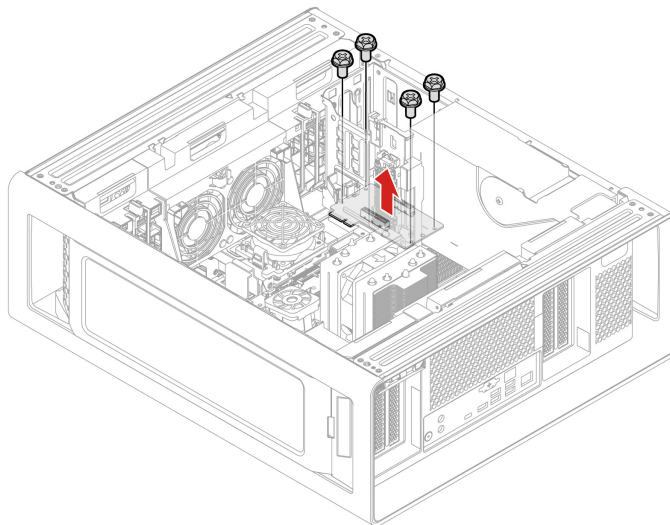


| Screw (quantity) | Color | Torque |
|---|---|---|
| M3 x 5 mm, NI coated (4) | Black | 5.0 ± 0.5 lb/in |

## On-board vertical M.2 solid-state drive module

**Prerequisite**

Before you start, read *Generic Safety and Compliance Notices*, and print the following instructions.

⚠️

Before you open the computer cover, turn off the computer and wait several minutes until the computer is cool.

**Attention:** The internal storage drive is sensitive. Inappropriate handling might cause damage and permanent loss of data. When handling the internal storage drive, observe the following guidelines:

- Replace the internal storage drive only for repair. The internal storage drive is not designed for frequent changes or replacement.
- Before replacing the internal storage drive, make a backup copy of all the data that you want to keep.
- Do not touch the contact edge of the internal storage drive. Otherwise, the internal storage drive might get damaged.
- Do not apply pressure to the internal storage drive.
- Do not make the internal storage drive subject to physical shocks or vibration. Put the internal storage drive on a soft material, such as cloth, to absorb physical shocks.

For access, remove the side cover. See "Side cover" on page 63.

**Removal steps**

Remove the M.2 solid-state drive with its bracket.
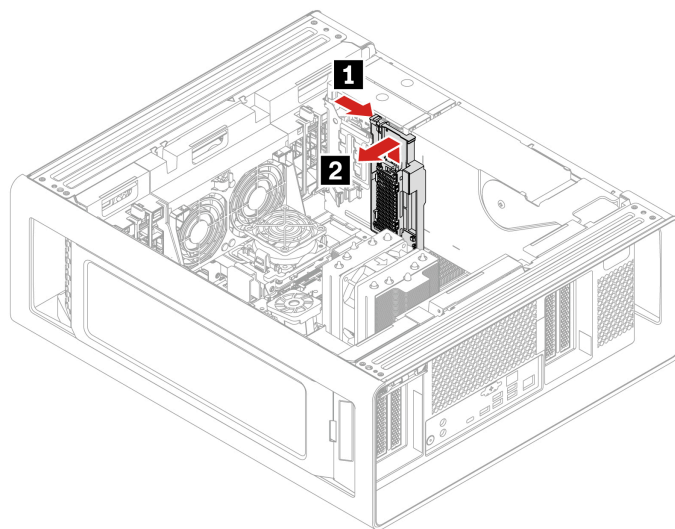


## On-board horizontal M.2 solid-state drive

**Prerequisite**

Before you start, read *Generic Safety and Compliance Notices*, and print the following instructions.

**Attention:** The internal storage drive is sensitive. Inappropriate handling might cause damage and permanent loss of data. When handling the internal storage drive, observe the following guidelines:

- Replace the internal storage drive only for repair. The internal storage drive is not designed for frequent changes or replacement.
- Before replacing the internal storage drive, make a backup copy of all the data that you want to keep.
- Do not touch the contact edge of the internal storage drive. Otherwise, the internal storage drive might get damaged.
- Do not apply pressure to the internal storage drive.
- Do not make the internal storage drive subject to physical shocks or vibration. Put the internal storage drive on a soft material, such as cloth, to absorb physical shocks.

For access, do the following:

1. Remove the side cover. See "Side cover" on page 63.
2. Remove the following solid-state drive module if any:

   - "Solid-state drive bracket in internal storage drive bay" on page 77
   - "On-board vertical M.2 solid-state drive module" on page 79.

**Removal steps**

1. Remove the on-board M.2 SSD with its heatsink kit.
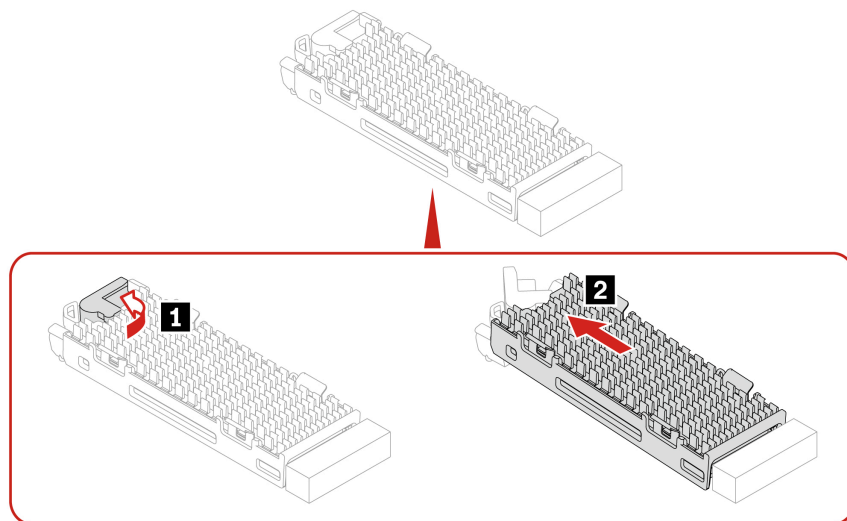


2. Remove the M.2 SSD from its heatsink kit.

   - Gen 4 M.2 SSD
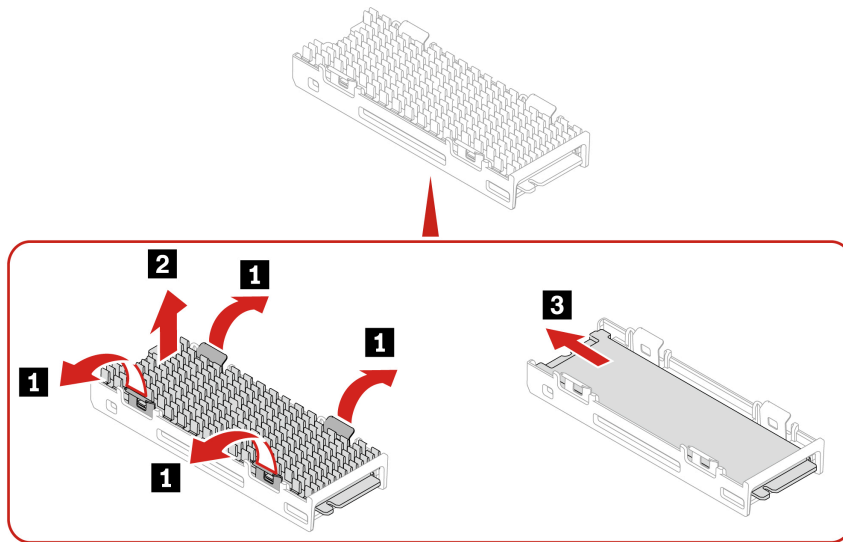
• Gen 5 M.2 SSD
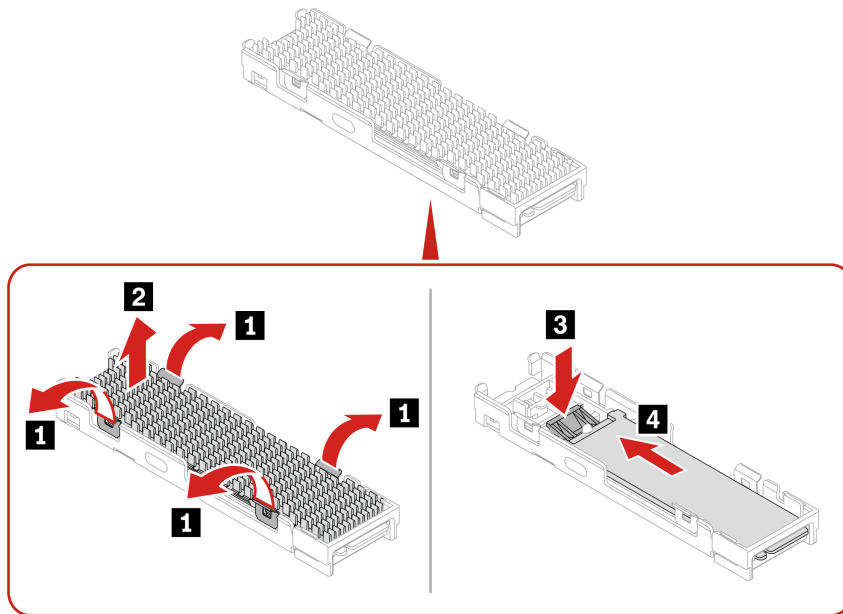


**Installation steps**

1. Remove the protective film from both heatsink and thermal pad before installing the on-board M.2 SSD.

2. Install the M.2 SSD into its heatsink kit.

    **Note:** For better performance, it's recommended that you install M.2 SSDs of the same generation to the on-board SSD slots.

    • Gen 4 M.2 SSD
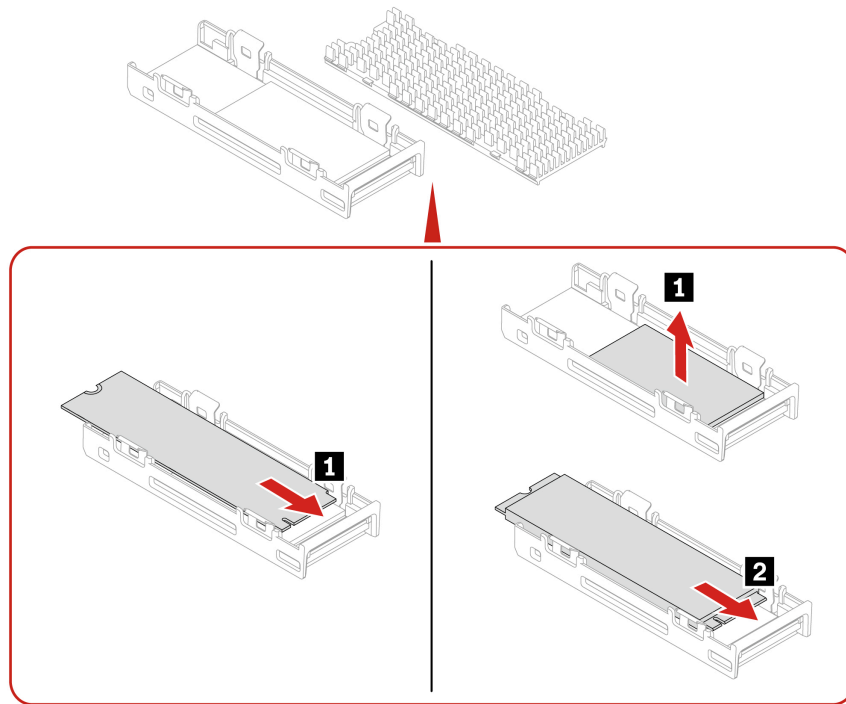
**Note:** If the new Gen 4 M.2 SSD is double-sided, remove the 1.5-mm thick thermal pad upward first.

- Gen 5 M.2 SSD
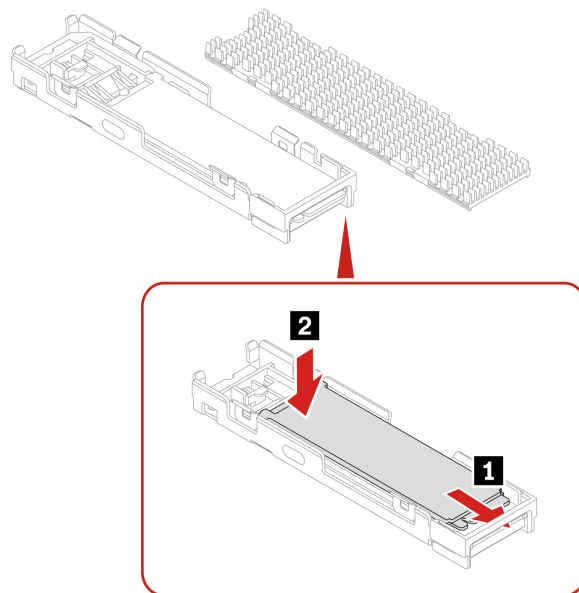
3. Install the M.2 SSD heatsink.
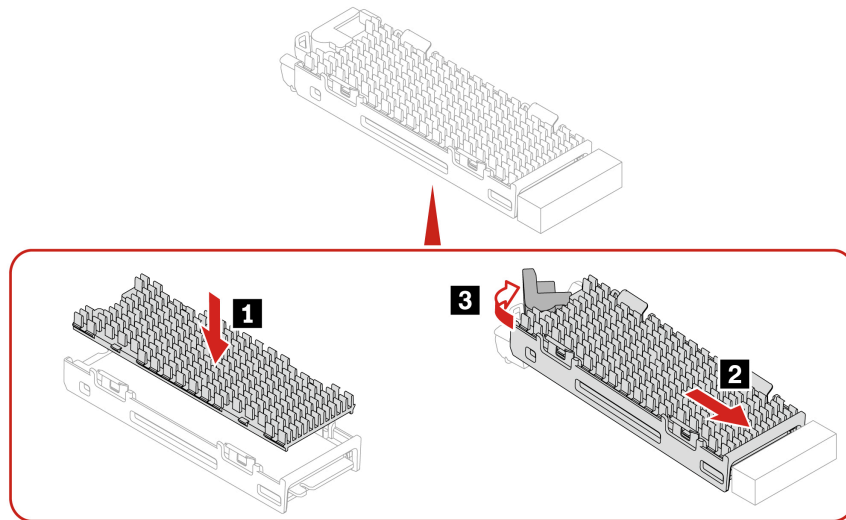
# M.2 solid-state drive holder

**Prerequisite**

Before you start, read *Generic Safety and Compliance Notices*, and print the following instructions.

⚠️

Before you open the computer cover, turn off the computer and wait several minutes until the computer is cool.

**Attention:** The internal storage drive is sensitive. Inappropriate handling might cause damage and permanent loss of data. When handling the internal storage drive, observe the following guidelines:

- Replace the internal storage drive only for repair. The internal storage drive is not designed for frequent changes or replacement.
- Before replacing the internal storage drive, make a backup copy of all the data that you want to keep.
- Do not touch the contact edge of the internal storage drive. Otherwise, the internal storage drive might get damaged.
- Do not apply pressure to the internal storage drive.
- Do not make the internal storage drive subject to physical shocks or vibration. Put the internal storage drive on a soft material, such as cloth, to absorb physical shocks.

For access, do the following:

1. Remove the side cover. See "Side cover" on page 63.
2. Remove the following solid-state drive module if any:

   - "Solid-state drive bracket in internal storage drive bay" on page 77
   - "On-board vertical M.2 solid-state drive module" on page 79.
3. Remove the M.2 solid-state drive. See "On-board horizontal M.2 solid-state drive" on page 79.

**Replacement steps for Type 1 M.2 solid-state drive holder**

Remove the M.2 solid-state drive holder.

Install the M.2 solid-state drive holder.
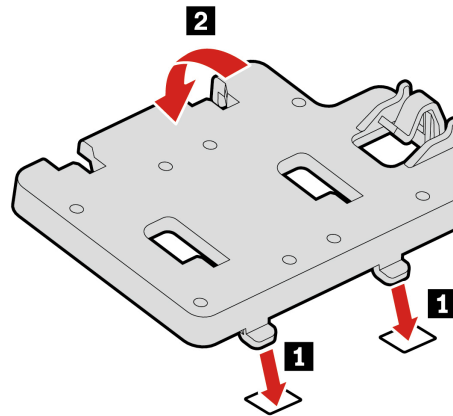
**Replacement steps for Type 2 M.2 solid-state drive holder**

Remove the M.2 solid-state drive holder.
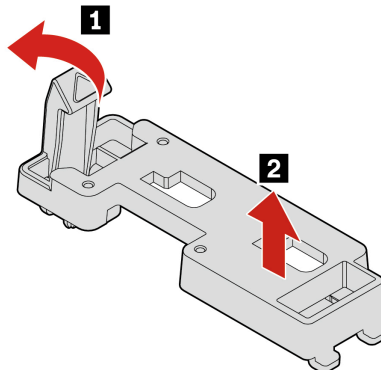
Install the M.2 solid-state drive holder.
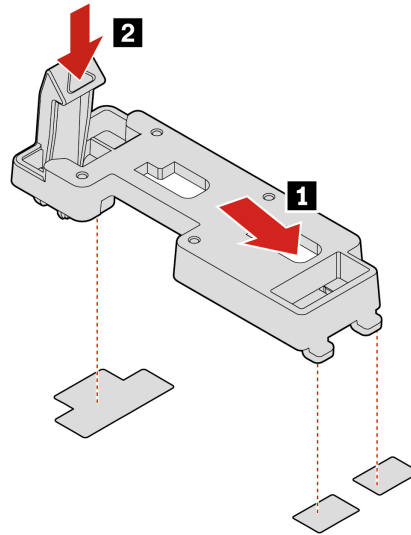
# M.2 solid-state drive on an M.2 solid-state drive PCIe adapter

**Prerequisite**

Before you start, read *Generic Safety and Compliance Notices*, and print the following instructions.

**Attention:** The internal storage drive is sensitive. Inappropriate handling might cause damage and permanent loss of data. When handling the internal storage drive, observe the following guidelines:

- Replace the internal storage drive only for repair. The internal storage drive is not designed for frequent changes or replacement.

- Before replacing the internal storage drive, make a backup copy of all the data that you want to keep.

- Do not touch the contact edge of the internal storage drive. Otherwise, the internal storage drive might get damaged.

- Do not apply pressure to the internal storage drive.

- Do not make the internal storage drive subject to physical shocks or vibration. Put the internal storage drive on a soft material, such as cloth, to absorb physical shocks.

- Ensure that the generation of M.2 SSD matches with the generation of M.2 SSD PCIe adapter. For example, install Gen 4 M.2 SSD on Gen 4 M.2 SSD PCIe adapter and install Gen 5 M.2 SSD on Gen 5 M.2 SSD PCIe adapter.

For access, do the following:

1. Remove the side cover. See "Side cover" on page 63.

2. Remove the PCI-Express card bracket if needed. See "PCI-Express card bracket" on page 101.

3. Remove the M.2 solid-state drive PCIe adapter from the PCIe card slot. See "PCIe card and extender" on page 102.

**Removal steps of M.2 SSD on type 1 M.2 SSD PCIe adapter**

1. Open the cover.
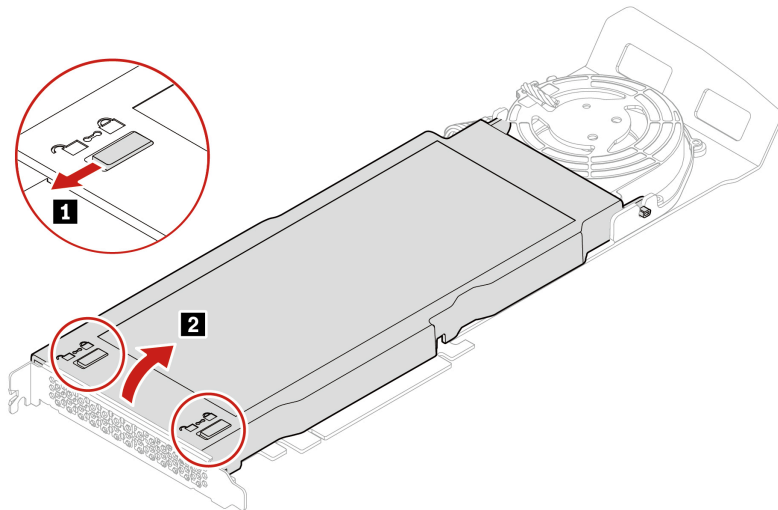
2. Remove the M.2 SSD heat sink.
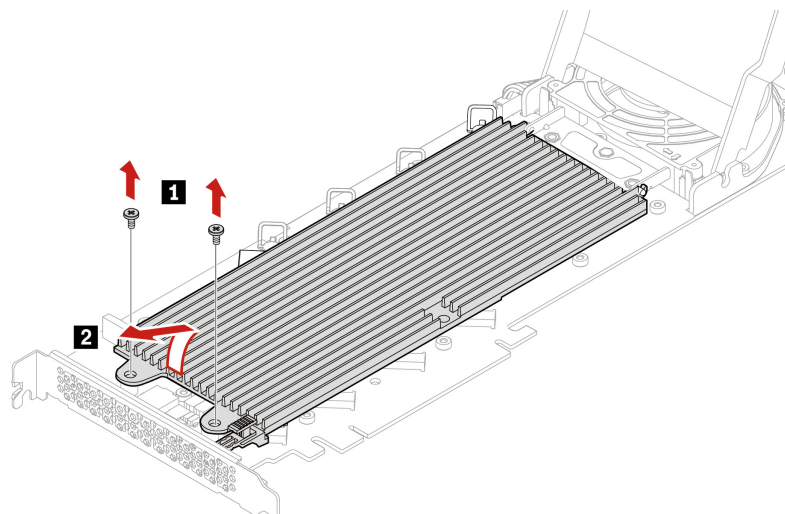
| Screw (quantity) | Color | Torque |
|---|---|---|
| M3_H5 Zn coated (2) | Black | 3.0 ± 0.2 lb/in |

3. Pull the handle of the retention latch outward to release the M.2 SSD. Then, remove the M.2 SSD from the PCIe adapter.
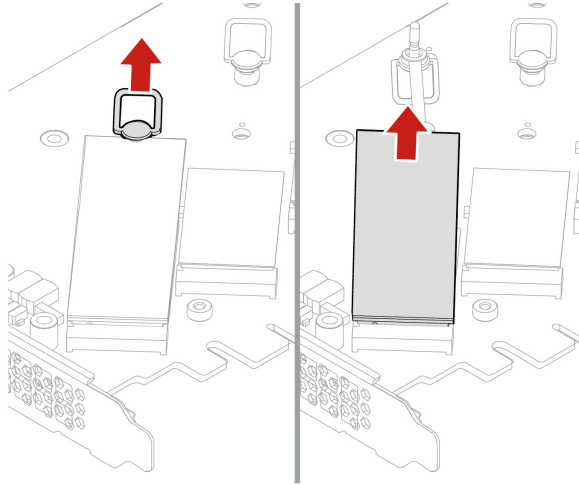
**Installation steps of M.2 SSD on type 1 M.2 SSD PCIe adapter**

1. If necessary, move the retention latch to an appropriate location to suit the length of the new M.2 SSD.
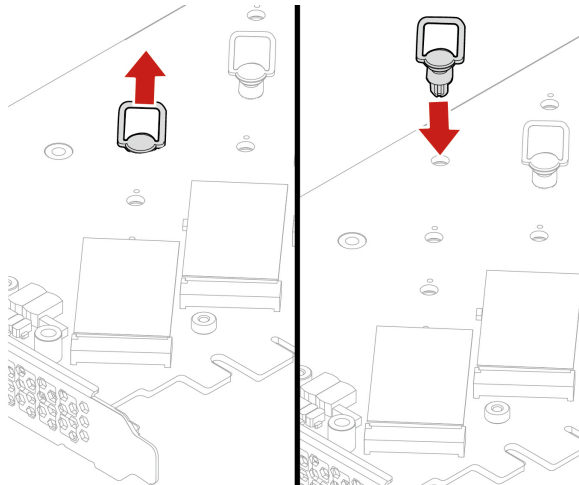
Remove the film on the thermal pad on which you want to install the M.2 SSD. Pull the handle of the retention latch outward to the open position.
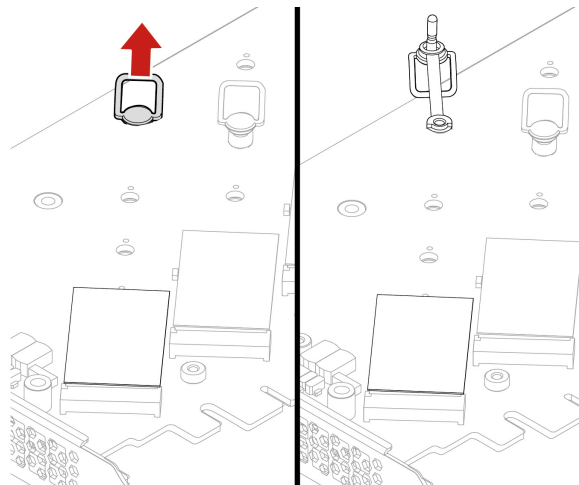
2. Install the M.2 SSD. Then, insert the plug of the retention latch into the hole to secure the new drive. Do not touch the circuit board of the M.2 SSD.

   **Note:** Install M.2 SSD in the alphabetic order as shown.
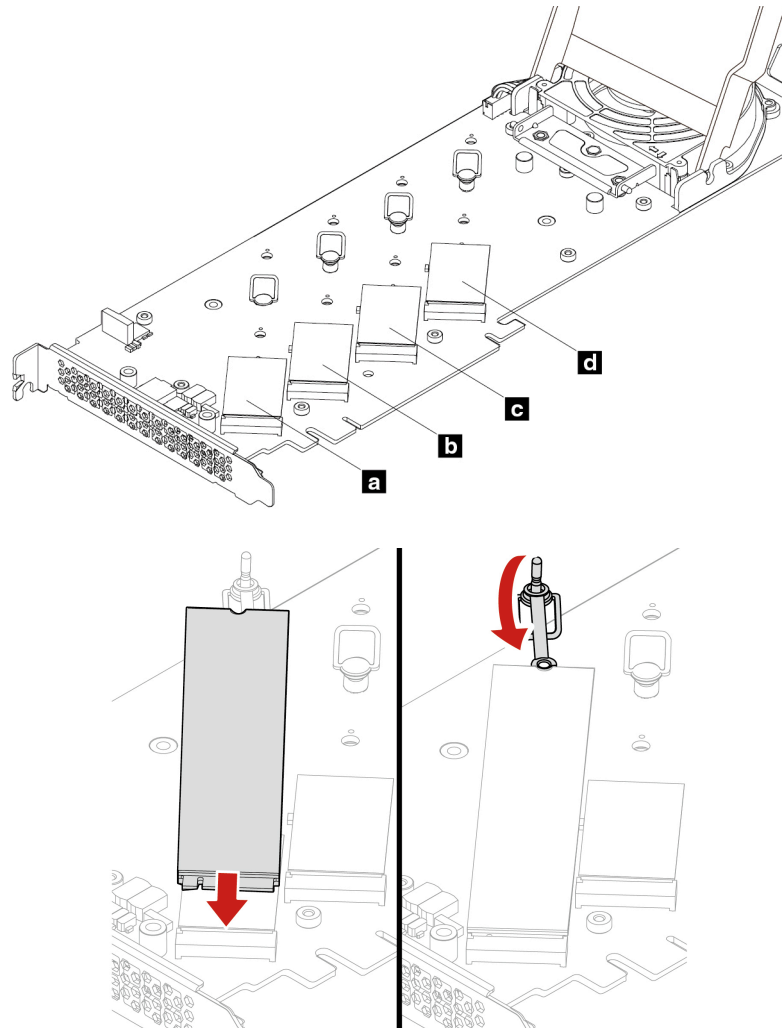
3. Install the M.2 SSD heat sink.
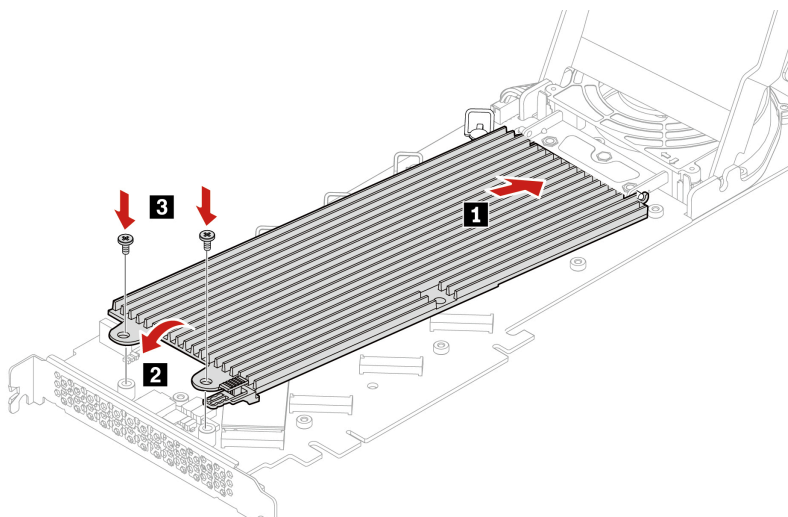
4. Close the cover and lock it.
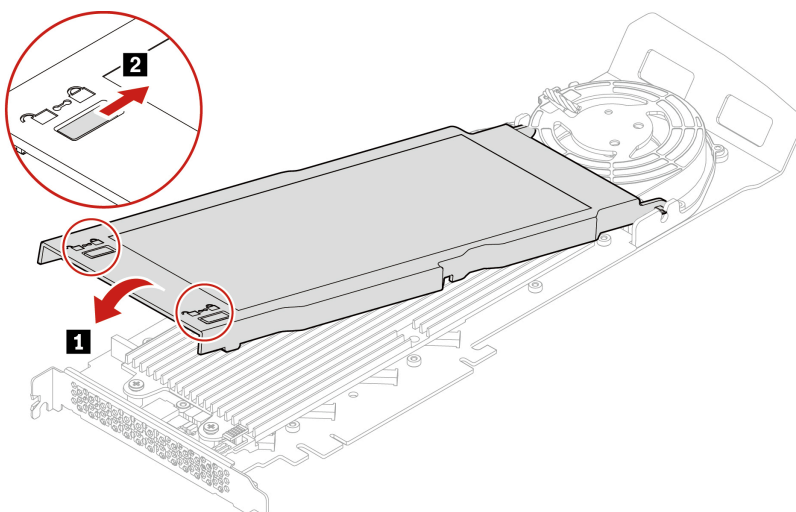
**Note:** Install the M.2 SSD PCIe adapter in a PCIe x16 card slot on the system board. See "PCIe card installation rule" on page 105.

**Removal steps of M.2 SSD on type 2 M.2 SSD PCIe adapter**

1. Rotate the lock to the open position to open the cover.
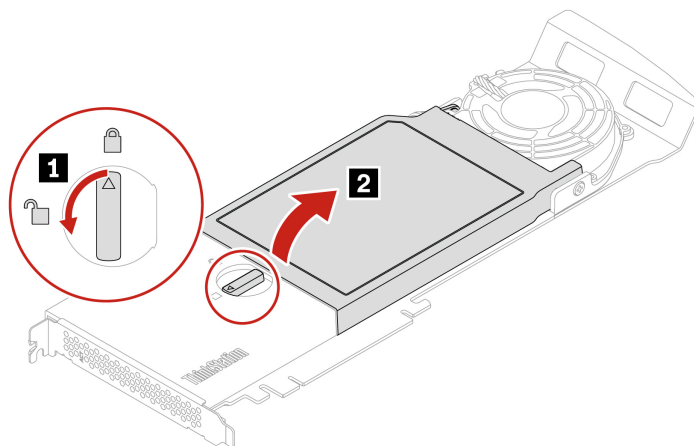
2. Pull the handle of the retention latch outward to release the M.2 solid-state drive. Then, remove the M.2 solid-state drive from the PCIe adapter.
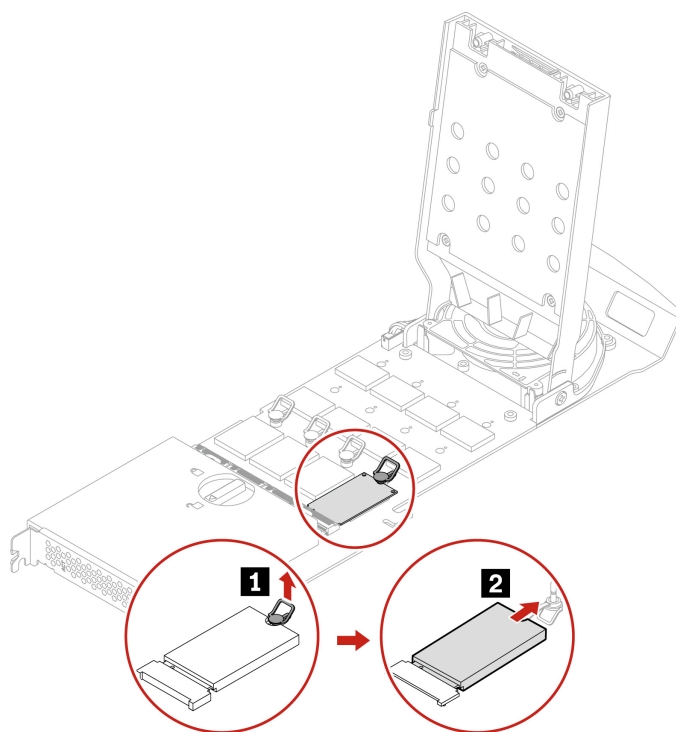
If necessary, move the retention latch to an appropriate location to suit the length of the new M.2 solid-state drive.
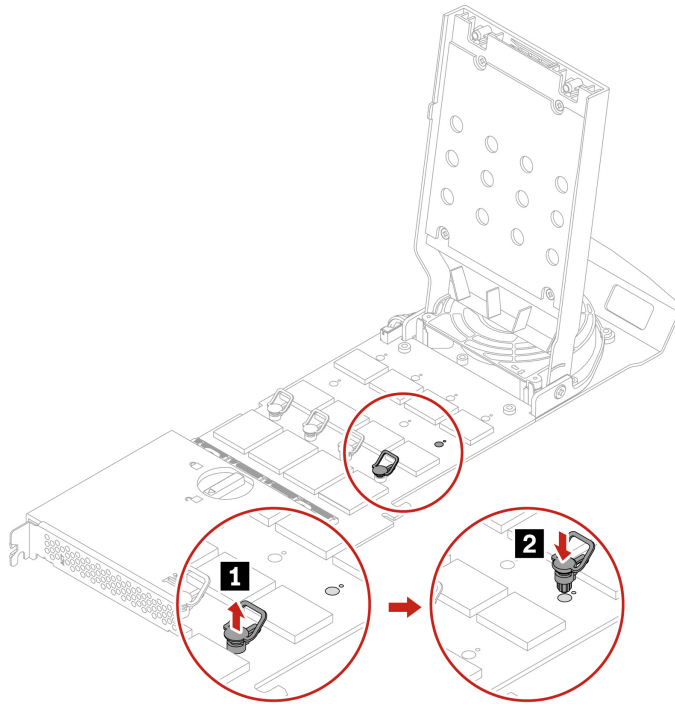
3. Remove the film on the thermal pad on which you want to install the M.2 solid-state drive. Pull the handle of the retention latch outward to the open position.
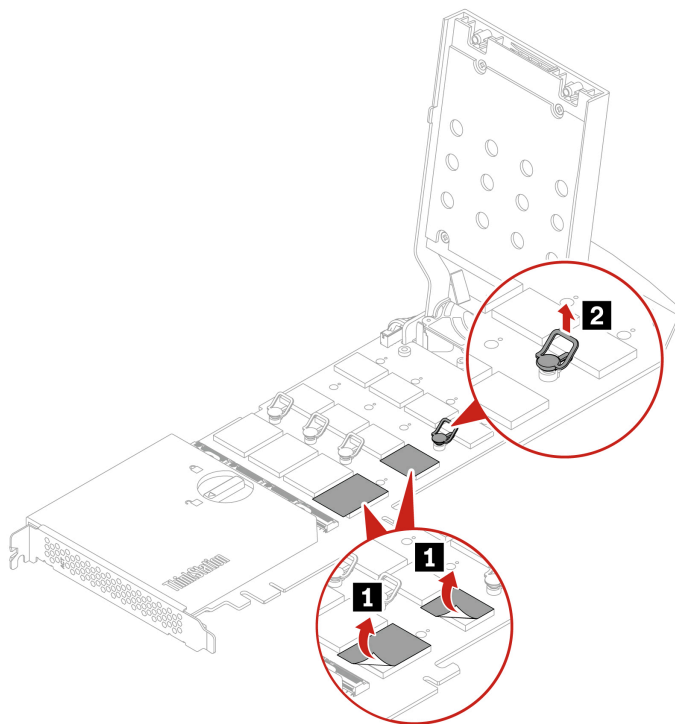
**Installation steps of M.2 SSD on type 2 M.2 SSD PCIe adapter**

1. Install the M.2 solid-state drive. Then, insert the plug of the retention latch into the hole to secure the new drive. Do not touch the circuit board of the M.2 solid-state drive.
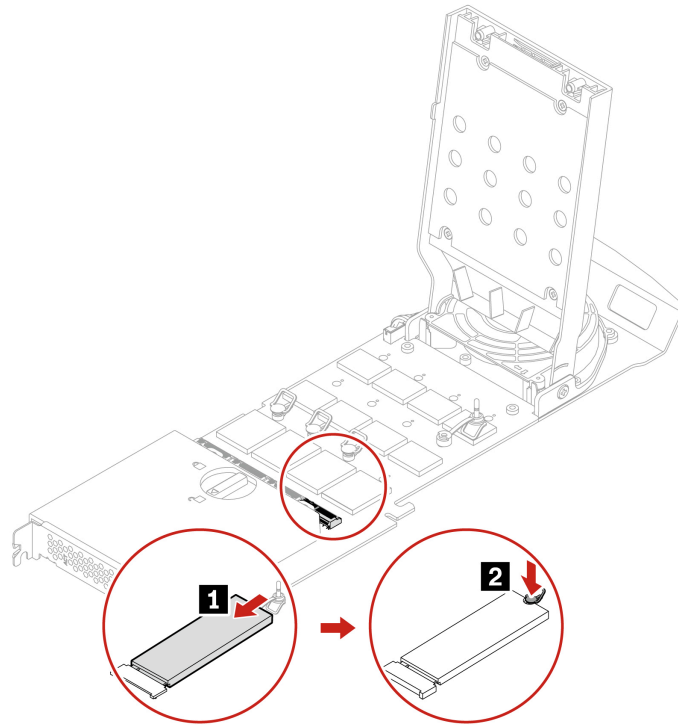
**Notes:**

- Install M.2 solid-state drives in the following order as shown:
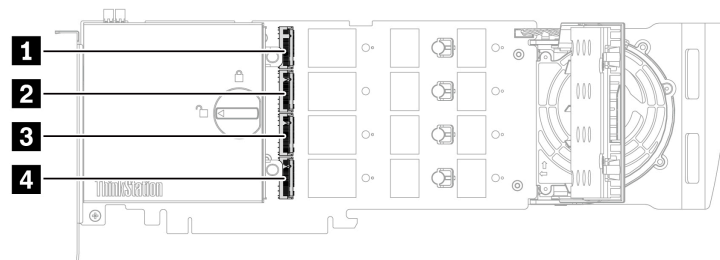


- For better performance, it's recommended that the generation of M.2 SSD match with the generation of M.2 SSD PCIe adapter. For example, install Gen 4 M.2 SSD on Gen 4 M.2 SSD PCIe adapter and install Gen 5 M.2 SSD on Gen 5 M.2 SSD PCIe adapter.

2. Rotate the lock to the close position to close the cover.
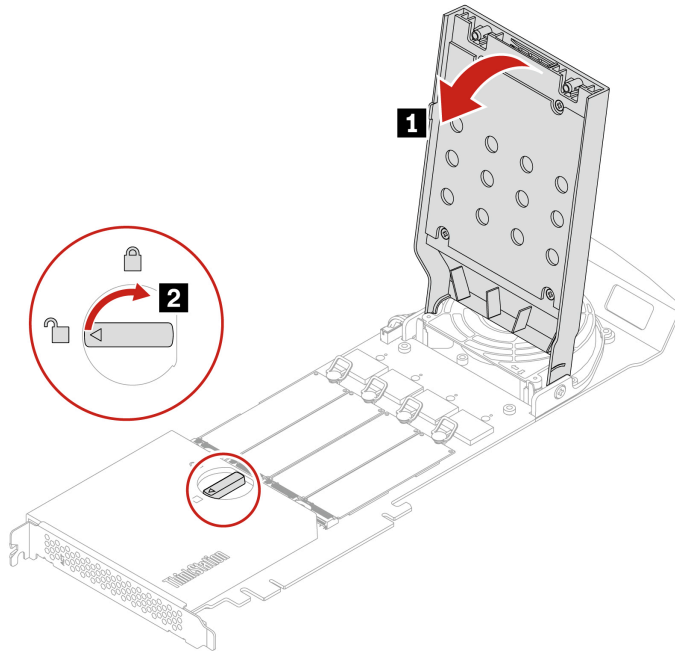
**Note:** Install the M.2 solid-state drive PCIe adapter in a PCIe x16 card slot. See "PCIe card installation rule" on page 105.

# Flex module

**Prerequisite**

Before you start, read *Generic Safety and Compliance Notices*, and print the following instructions.

**Attention:** The storage drive is sensitive. Inappropriate handling might cause damage and permanent loss of data. When handling the storage drive, observe the following guidelines:

* Replace the storage drive only for repair. The storage drive is not designed for frequent changes or replacement.
* Before replacing the storage drive, make a backup copy of all the data that you want to keep.
* Do not touch the contact edge of the storage drive. Otherwise, the storage drive might get damaged.
* Do not apply pressure to the storage drive.
* Do not make the storage drive subject to physical shocks or vibration. Put the storage drive on a soft material, such as cloth, to absorb physical shocks.

For access, do the following:
1. Remove the side cover. See "Side cover" on page 63.
2. Remove the optional internal storage drive cage. See "Optional internal storage drive cage" on page 74.
3. Remove the CPU duct. See "CPU duct" on page 65.
4. Remove the front fan. See "Front fan" on page 66.

**Removal steps**

Remove the flex module.
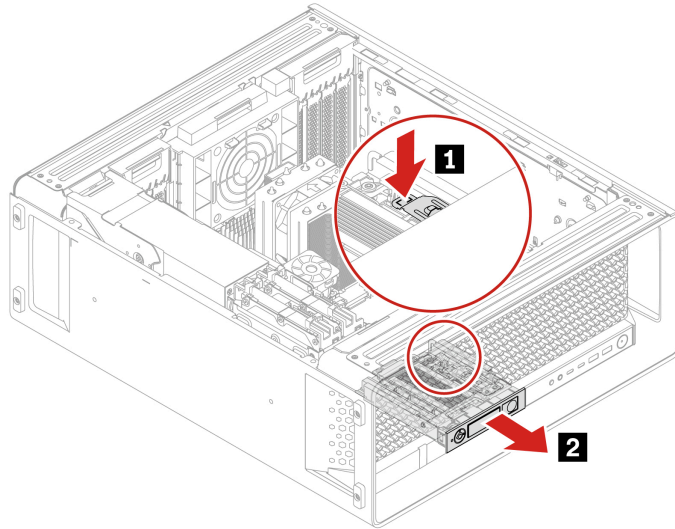
**Installation steps**

Install the flex module.
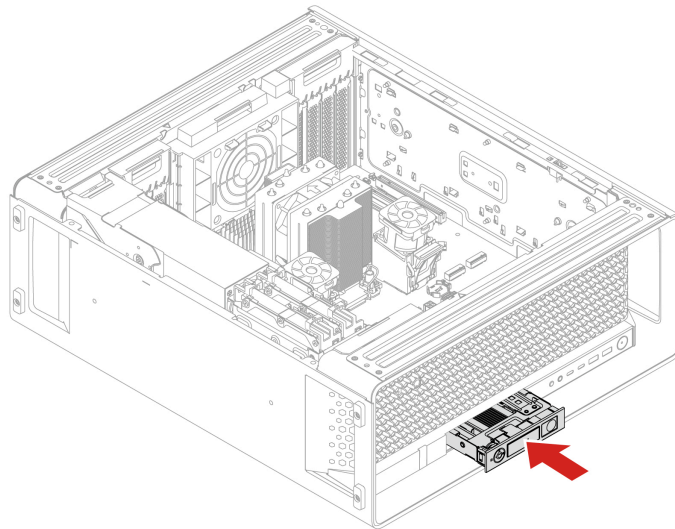


# Storage box in flex module

Before you start, read *Generic Safety and Compliance Notices*, and print the following instructions.

**Attention:** The internal storage drive is sensitive. Inappropriate handling might cause damage and permanent loss of data. When handling the internal storage drive, observe the following guidelines:

- Replace the internal storage drive only for repair. The internal storage drive is not designed for frequent changes or replacement.
- Before replacing the internal storage drive, make a backup copy of all the data that you want to keep.
- Do not touch the contact edge of the internal storage drive. Otherwise, the internal storage drive might get damaged.
- Do not apply pressure to the internal storage drive.

- Do not make the internal storage drive subject to physical shocks or vibration. Put the internal storage drive on a soft material, such as cloth, to absorb physical shocks.

You can install or replace a storage drive with a storage box in the flex module. The storage drive can be hot-swappable, which means that you can install or replace the drive without even turning off your computer. Therefore, lock the storage drive to prevent the unexpected removal. The keys are attached to the rear of the computer. Store the keys in a secure place.

**Attention:** The storage drive in the flex module is hot-swappable under the following conditions:

1. When the operating system of your computer does not reside on the storage drive installed in the flex module. If the requirement is not met, do not remove or install the storage drive when the computer is turned on. Otherwise, data on the storage drive might get damaged.
2. When the Intel VMD technology on MCIO slot is enabled. Take the following steps:
   a. Restart the computer. When the logo screen is displayed, press F1 or Fn+F1 to enter the BIOS menu.
   b. Click **Devices** ➔ **Storage Setup** ➔ **Intel(R) VMD Technology**.
   c. Select **VMD** under **MCIO slot** configuration.

For access, do the following:

1. Remove any media from the drives and turn off all connected devices and the computer.
2. Disconnect all power cords from electrical outlets and disconnect all cables from the computer.

**Removal steps**

You might need to use the key attached at the rear of the computer to unlock the flex module.
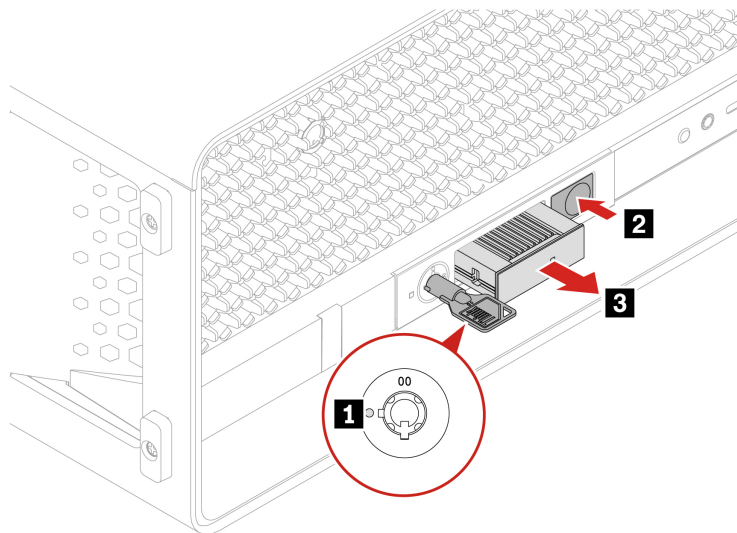


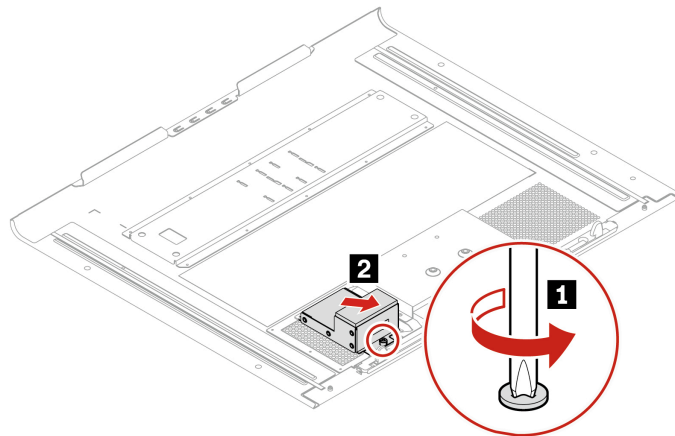# M.2 solid-state drive in storage box

**Prerequisite**

Before you start, read *Generic Safety and Compliance Notices*, and print the following instructions.

For access, please remove the flex module. See "Storage box in flex module" on page 94.

**Removal steps**

1. Remove the M.2 solid-state drive from its heatsink kit.
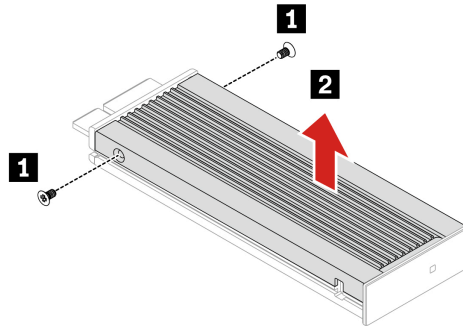
| Screw (quantity) | Color | Torque |
|---|---|---|
| M2 x 3.6 mm, Zn coated (2) | Blue | 1.5± 0.2 lb/in |

2. Remove the M.2 solid-state drive.
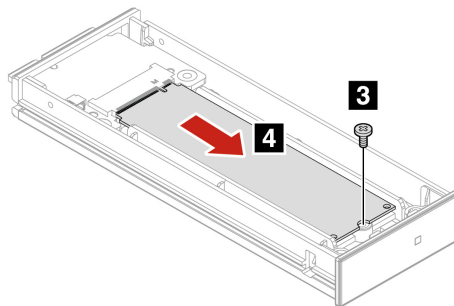
| Screw (quantity) | Color | Torque |
|---|---|---|
| M2 x 4.5 mm, Zn coated (1) | Black | 1.5± 0.2 lb/in |

# 15-in-1 Media card reader

Before you start, read *Generic Safety and Compliance Notices*, and print the following instructions.

For access, do the following:

1. Remove the side cover. See "Side cover" on page 63.

2. Remove the optional internal storage drive cage. See "Optional internal storage drive cage" on page 74.

3. Remove the CPU duct. See "CPU duct" on page 65.

4. Remove the front fan. See "Front fan" on page 66.

5. Disconnect the cable from the media card reader.

**Removal steps**

Remove the media card reader.
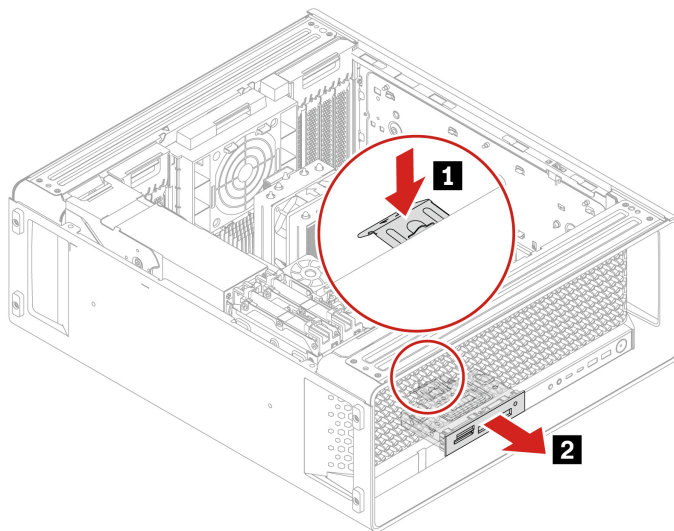


Remove the PCBA of 15-in-1 media card reader.
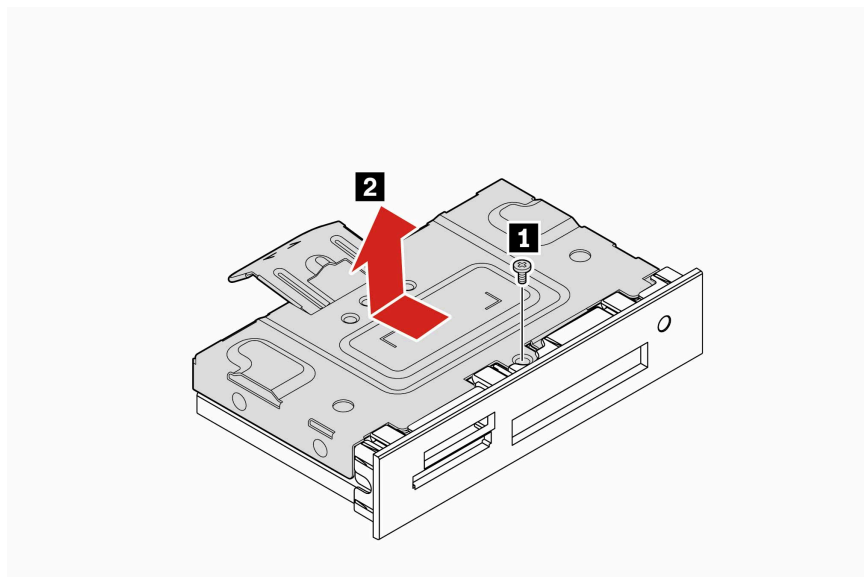


| Screw (quantity) | Color | Torque |
|---|---|---|
| M3 x 4 mm, Zn coated (1) | Blue | 3.0 ± 0.5 lb/in |

**Installation steps**

Install the media card reader.
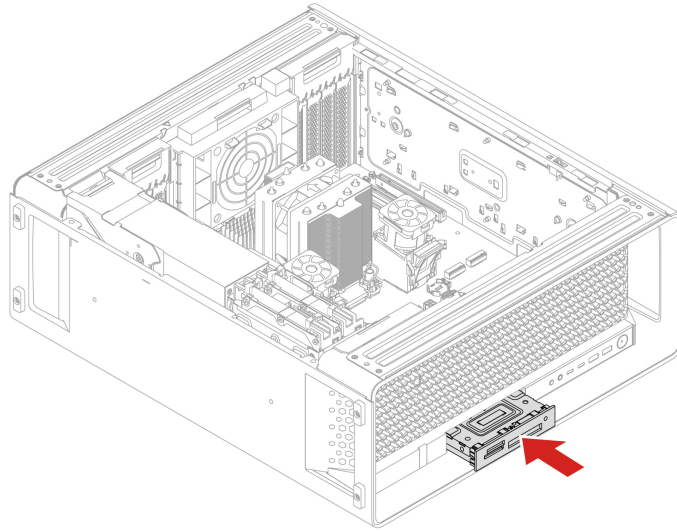
# PCIe cards

By reading this section, you will learn to replace PCIe cards, including graphics cards, in your computer.
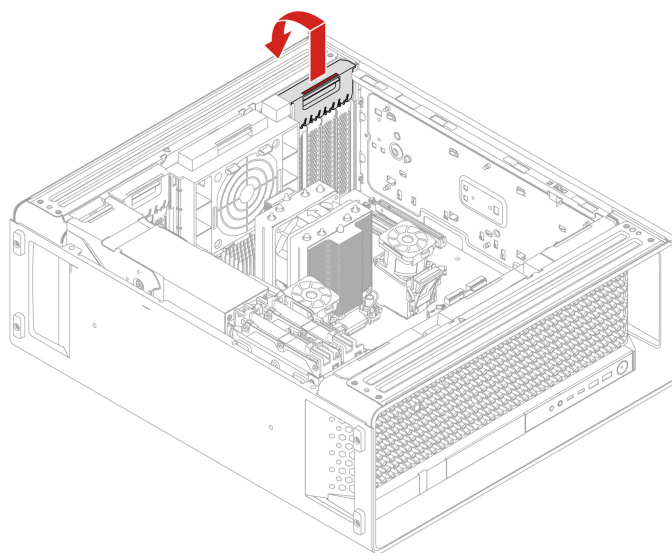
## NVLINK retainer

**Prerequisite**

Before you start, read *Generic Safety and Compliance Notices*, and print the following instructions.

For access, remove the side cover. See "Side cover" on page 63.

**Removal steps for Type 1 NVLINK retainer**

Remove the NVLINK retainer.



**Replacement steps for Type 2 NVLINK retainer**

Remove the NVLINK retainer.
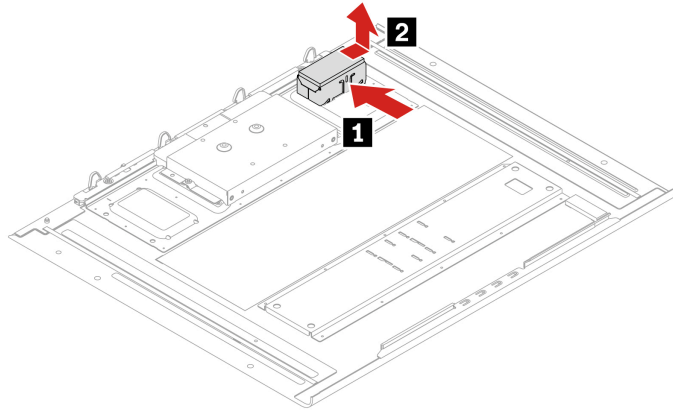
Install the NVLINK retainer.
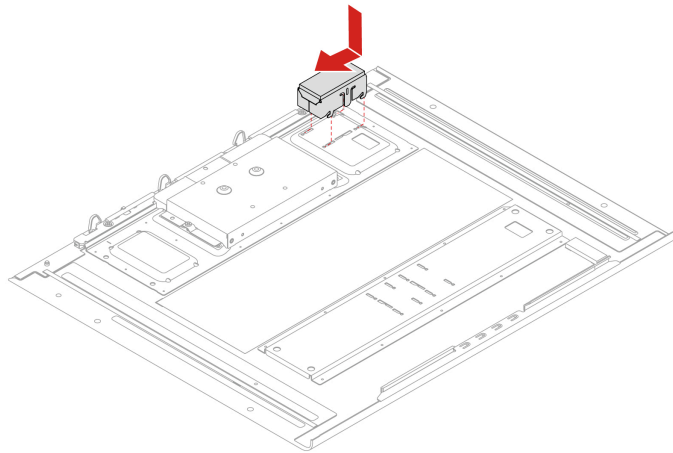
# NVLINK bridge

### Prerequisite

Before you start, read *Generic Safety and Compliance Notices*, and print the following instructions.

For access, do the following:

1. Remove the side cover. See "Side cover" on page 63.
2. Remove the optional internal storage drive cage. See "Optional internal storage drive cage" on page 74.
3. Remove the CPU duct. See "CPU duct" on page 65.

### Removal steps

Remove the NVLINK bridge.
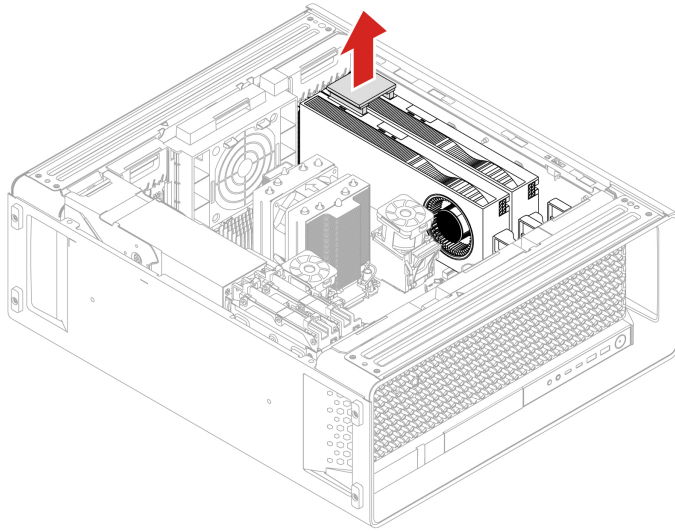
**Installation steps**

Install the NVLINK bridge.
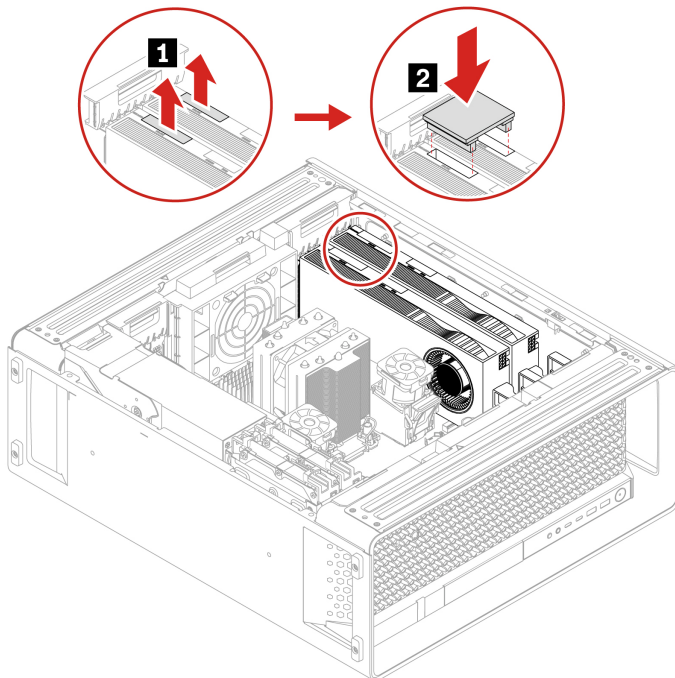
**Note:** To install NVLINK bridge, make sure you have installed NVLINK retainer.

# Super capacitor module

### Prerequisite

Before you start, read *Generic Safety and Compliance Notices*, and print the following instructions.

For access, do the following:

1. Remove the side cover. See "Side cover" on page 63.
2. Remove the optional internal storage drive cage. See "Optional internal storage drive cage" on page 74.
3. Remove the CPU duct. See "CPU duct" on page 65.

**Removal steps**

Remove the super capacitor module.
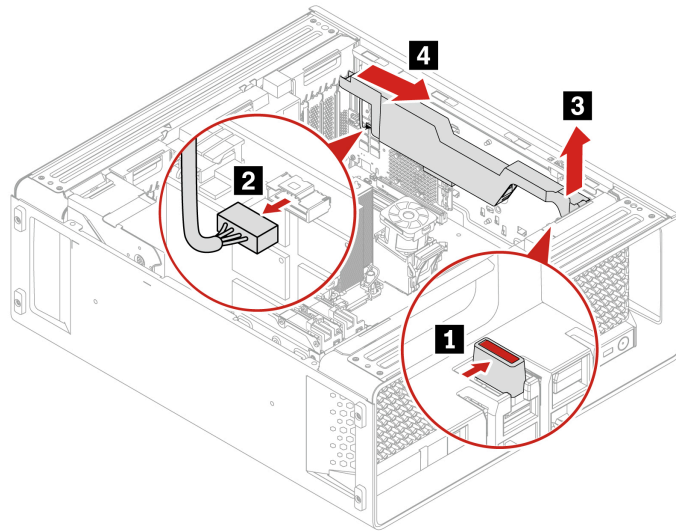


**Note:** When installing a new super capacitor module, connect the super capacitor module cable to the super capacitor module connector (J14) on the RAID card.

# PCIe card bracket

**Prerequisite**

Before you start, read *Generic Safety and Compliance Notices*, and print the following instructions.

For access, remove the side cover. See "Side cover" on page 63

**Removal steps**

1. Open the handle.

2. Remove the PCIe card bracket.
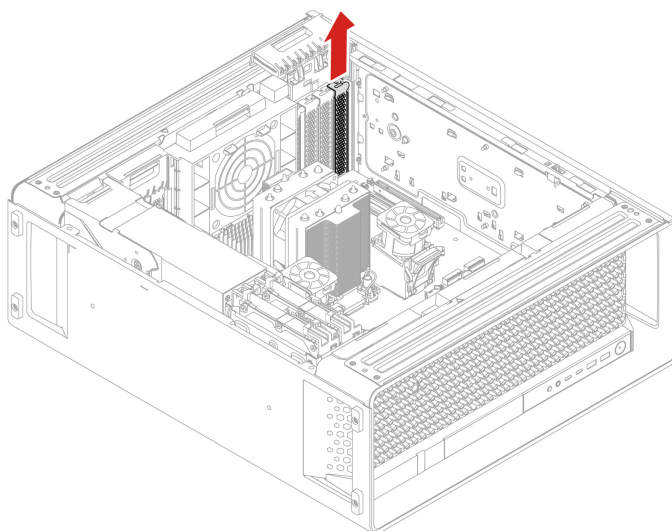


# PCIe card and extender

**Prerequisite**

Before you start, read *Generic Safety and Compliance Notices*, and print the following instructions.

For access, do the following:
1. Remove the side cover. See "Side cover" on page 63.
2. Remove the PCIe card bracket if needed. See "PCIe card bracket" on page 101.
3. Disconnect the cable from the PCIe card if any.
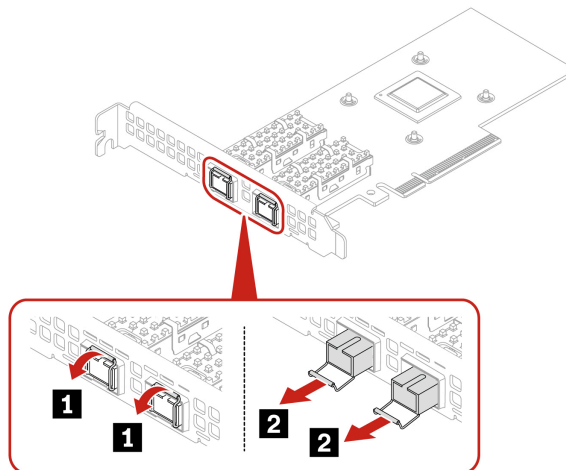
**Removal steps for half-length PCIe card**
1. Remove the PCIe card retainer. The PCIe card retainer is only available on some PCIe cards.
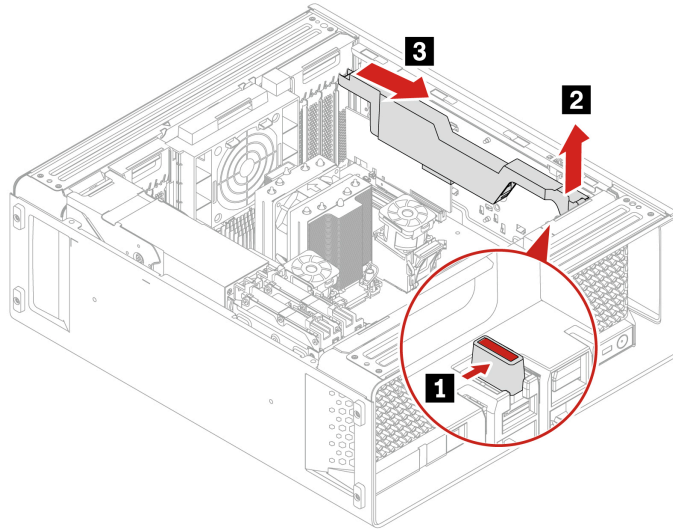
2. Open the handle and remove the PCIe card. The card might fit tightly into the slot. If necessary, alternately move each side of the card a small amount until the card is removed from the slot.
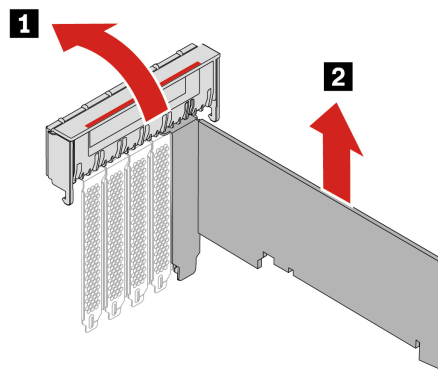
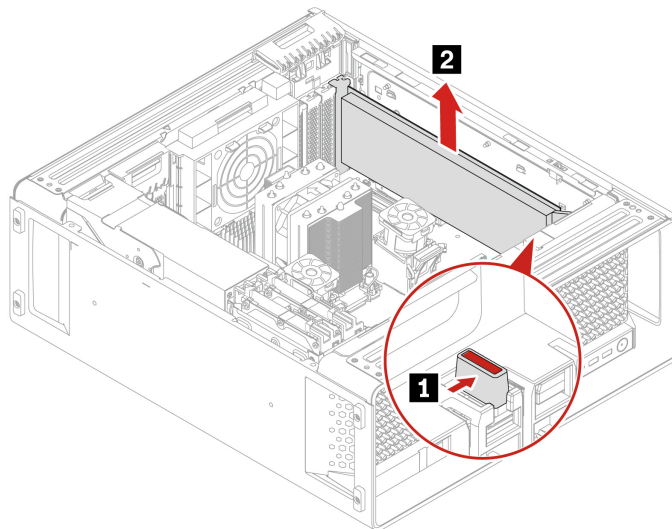**Note:** For some Ethernet adapter cards, the following fiber modules can be removed.

**Removal steps for full-length PCIe card**

1. Open the handle.
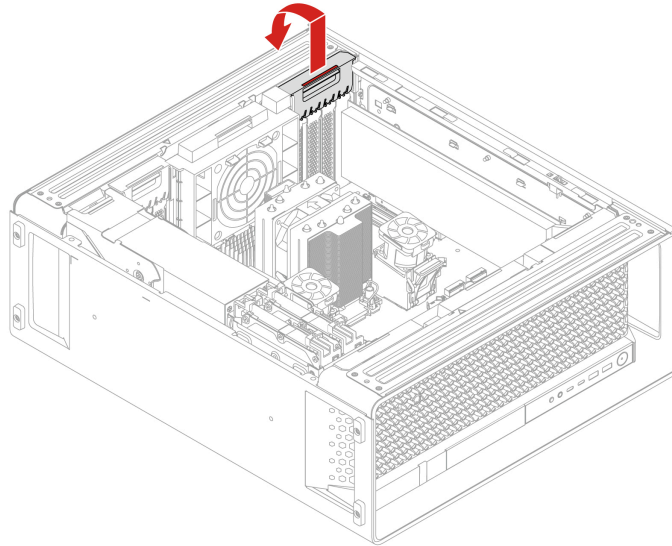
2. Remove the PCIe card. The card might fit tightly into the slot. If necessary, alternately move each side of the card a small amount until the card is removed from the slot.

3. Remove the PCIe card extender if needed.

   **Notes:**

   - For computer models with GFX RTX 4000 Ada, the graphics card and the PCIe card extender work as a CRU assembly. Do not try to remove the extender.

   - For computer models with double-width or wider graphics cards (such as NVIDIA RTX 6000 Ada and GeForce RTX 4080), the PCIe card extender is a customized CRU part. You can remove it according to the following illustration.

   - If you want to install a double-width or wider graphics card, install the customized PCIe card extender first.
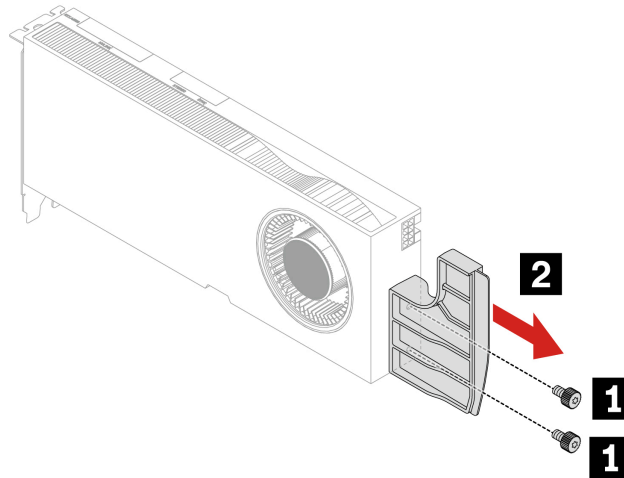
| Screw (quantity) | Color | Torque |
|---|---|---|
| M3 x 5.5 mm, Nickle coated (2) | Black | 3–3.5 lb/in |

# PCIe card installation rule

## Installation order

Install PCIe cards according to the order and special rules for certain PCIe cards.

*



*Figure 1. PCIe card installation order*

* **Special installation rules for certain PCIe cards**

| PCIe card | Installation rules |
|---|---|
| For all graphic cards | Ensure that at least one graphic card is installed. |
| Nvidia GeForce graphic cards | Install in slot 1. |
| Gen 3 M.2 SSD PCIe adapter (Medina I) | Install in slot 1, slot 3, slot 5, or slot 6. |

| PCIe card | Installation rules |
|---|---|
| Gen 4 M.2 SSD PCIe adapter (Medina II) | Install in slot 1, slot 3, slot 5, or slot 6. |
| Gen 5 M.2 SSD PCIe adapter (Medina Gen 5) | Install in slot 1, slot 3, or slot 5. |
| Intel AX210 WIFI kit | Install in slot 2 or slot 5. |
| Thunderbolt card | – Install in slot 4 or slot 7.<br>– Ensure that at least one graphic card with two DisplayPort connectors is installed. |
| BMC card (for selected models) | Install in slot 6. |

# Cable connection

When installing a PCIe card, follow the cable connection rule if need.

**Note:** The connectors on the cards or system board might look slightly different from the illustrations.
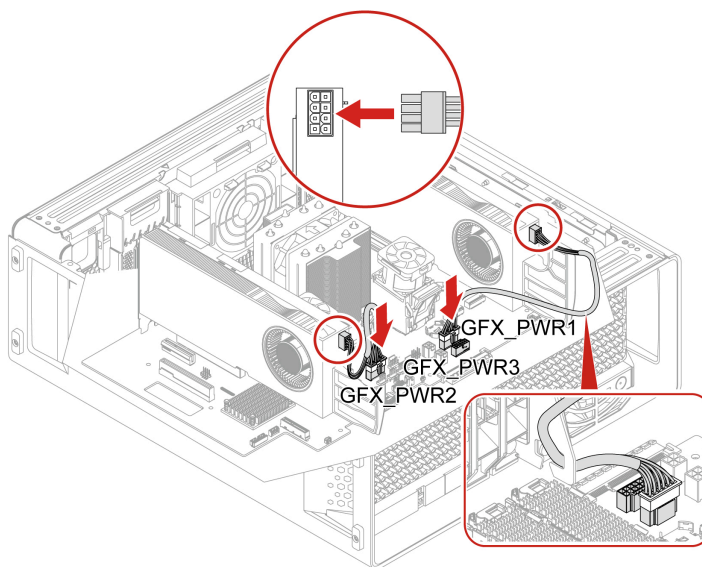


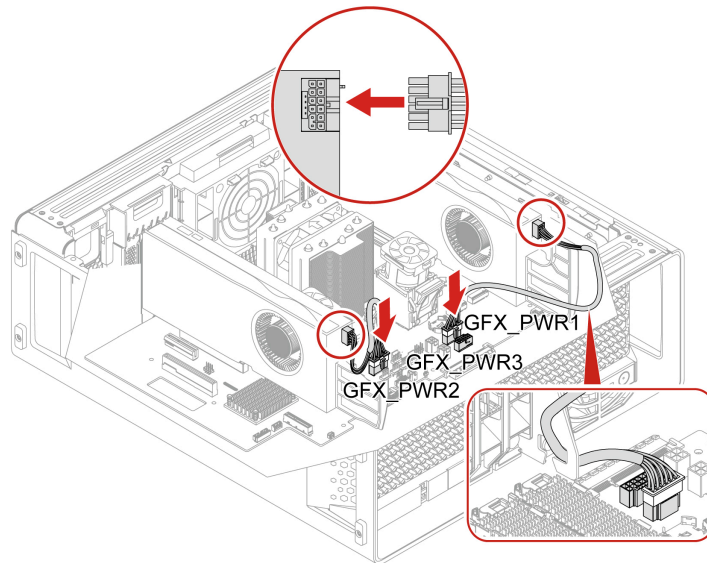Figure 2. Cable connection for GFX RTX A4500/RTX A5500/RTX A6000

*Figure 3. Cable connection for GFX RTX 4000 Ada /RTX 4500 Ada /RTX 5000 Ada /RTX 6000 Ada /RTX 5880 Ada*
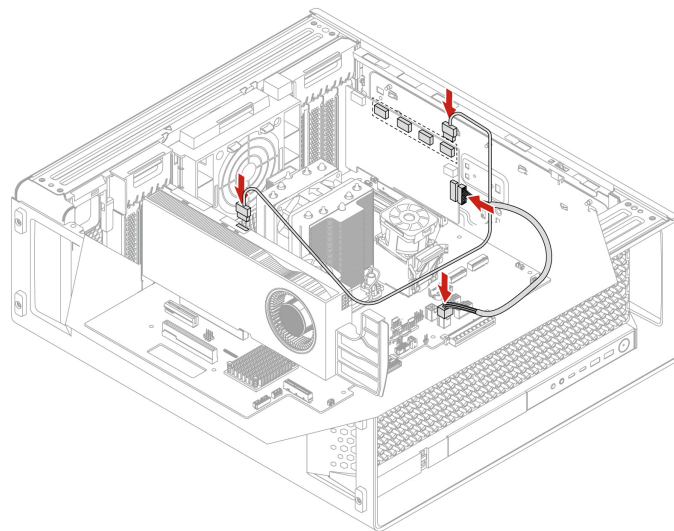


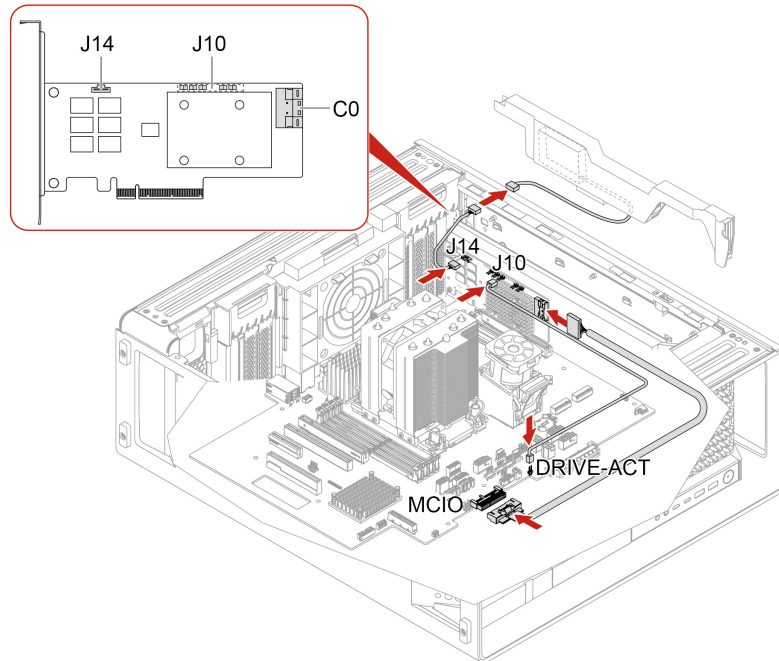*Figure 4. Cable connection for NVIDIA Quadro SYNC II card*

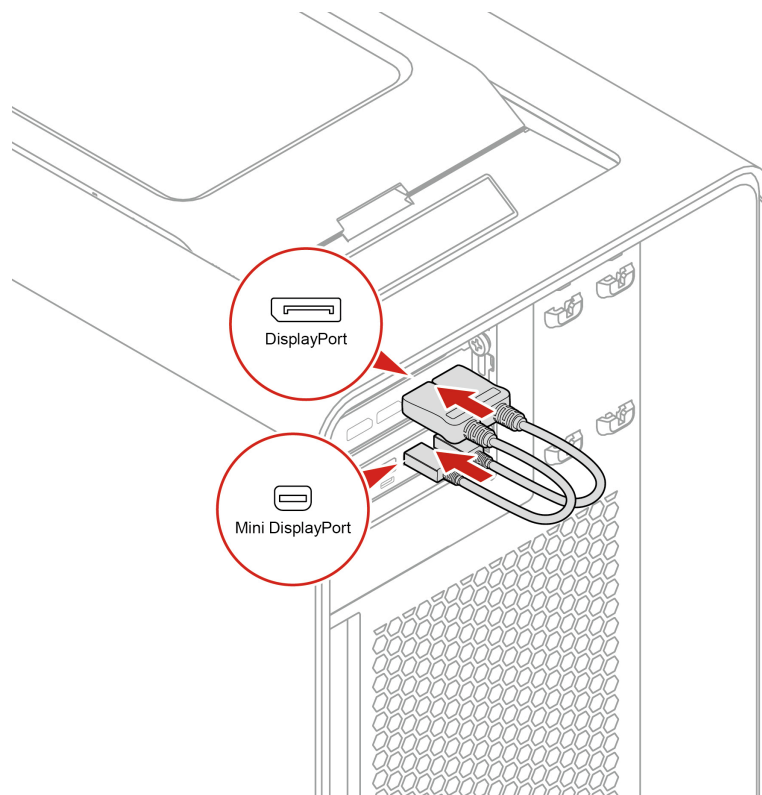Figure 5. Cable connection for BCM 940-8i RAID AIC

Figure 6. Cable connection for Thunderbolt card

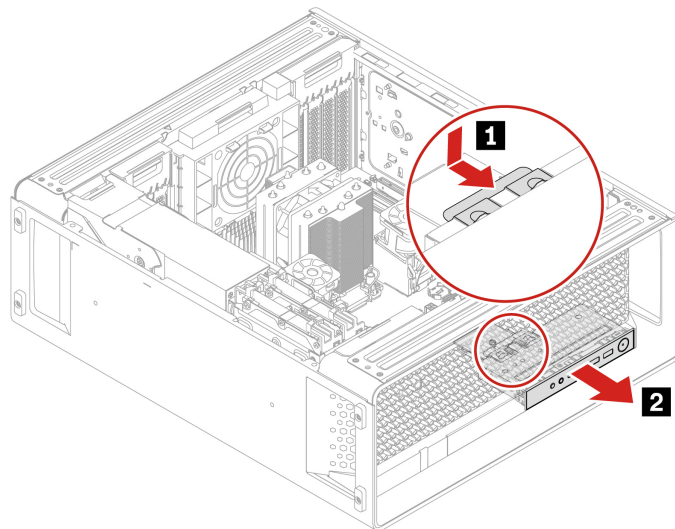# Front panel I/O assembly

**Prerequisite**

Before you start, read *Generic Safety and Compliance Notices*, and print the following instructions.

For access, do the following:

1. Remove the side cover. See "Side cover" on page 63.
2. Remove the optional internal storage drive cage. See "Optional internal storage drive cage" on page 74.
3. Remove the CPU duct. See "CPU duct" on page 65.
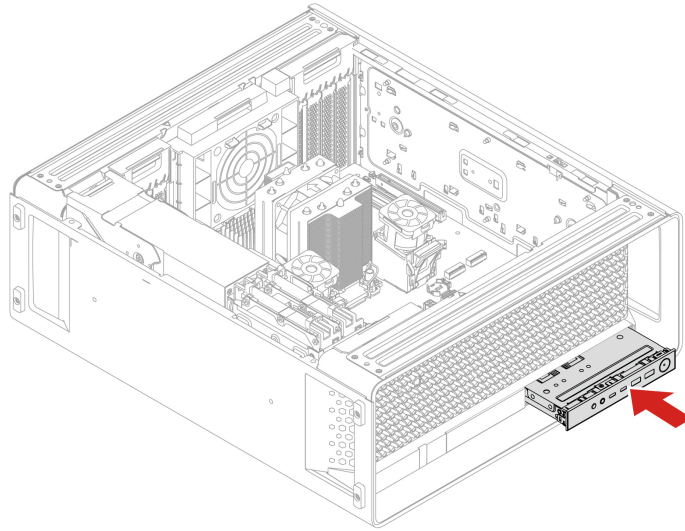4. Remove the upper PCIe fan. See "Upper PCIe fan" on page 68.

**Removal steps**

Remove the front panel I/O assembly.

**Installation steps**

Install the front panel I/O assembly.

# ThinkStation LED cable and holder
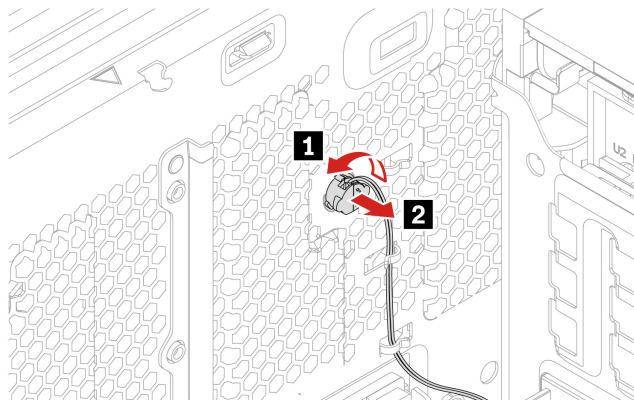
**Prerequisite**

Before you start, read *Generic Safety and Compliance Notices*, and print the following instructions.
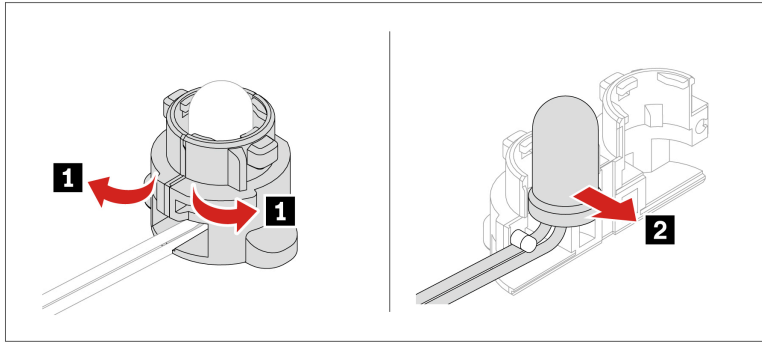
For access, do the following:

1. Remove the side cover. See "Side cover" on page 63.

2. Remove the optional internal storage drive cage. See "Optional internal storage drive cage" on page 74.

3. Remove the CPU duct. See "CPU duct" on page 65.

4. Remove the front fan. See "Front fan" on page 66.

5. Remove the hard disk driver and lower PCIe fan. See "Lower PCIe fan and hard disk drive fan" on page 70.

**Removal steps**

1. Remove the Think LED cable.



2. Remove the Think LED holder.
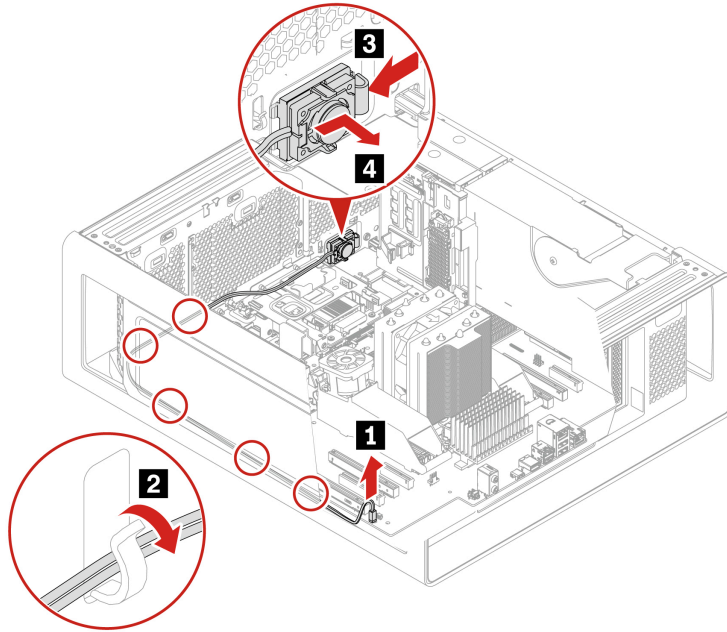
# Internal speaker

**Prerequisite**

Before you start, read *Generic Safety and Compliance Notices*, and print the following instructions.

For access, do the following:

1. Remove the side cover. See "Side cover" on page 63.

2. Remove the optional internal storage drive cage. See "Optional internal storage drive cage" on page 74.

3. Remove the CPU duct. See "CPU duct" on page 65.

4. Remove the front fan. See "Front fan" on page 66.

5. Remove the rear fan. See "Rear fan" on page 67.

6. Remove the upper PCI-Express fan. See "Upper PCIe fan" on page 68.

7. Remove the hard disk and lower PCI-Express fan. See "Lower PCIe fan and hard disk drive fan" on page 70.

**Removal steps**

Remove the internal speaker.

# Power supply assembly

### Prerequisite

Before you start, read *Generic Safety and Compliance Notices*, and print the following instructions.

Although there are no moving parts in the computer after the power cord has been disconnected, the following warnings are required for your safety.

Keep fingers and other parts of your body away from hazardous, moving parts. If you suffer an injury, seek medical care immediately. Never remove the cover on a power supply or any part that has the following label attached.
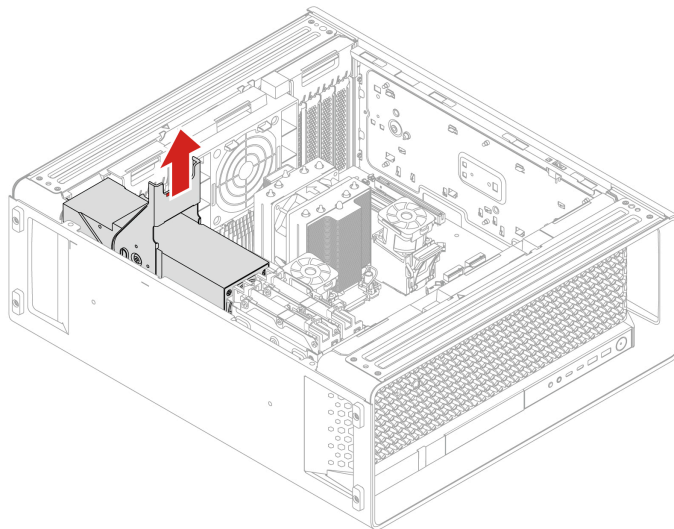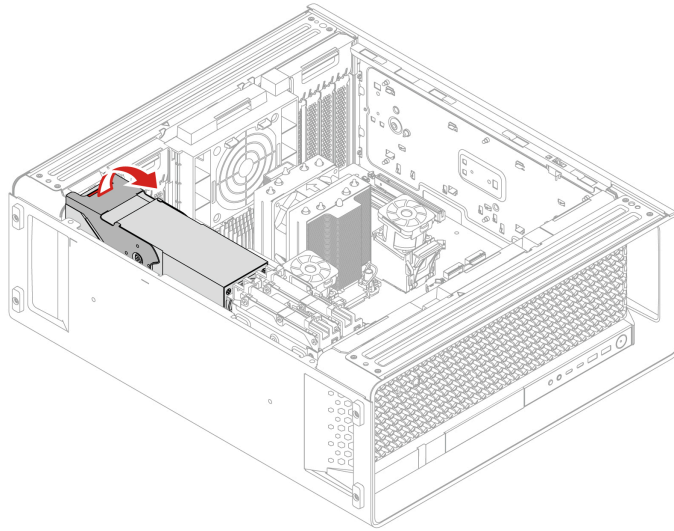
Hazardous voltage, current, and energy levels are present inside any component that has this label attached. There are no serviceable parts inside these components. If you suspect a problem with one of these parts, contact a service technician.

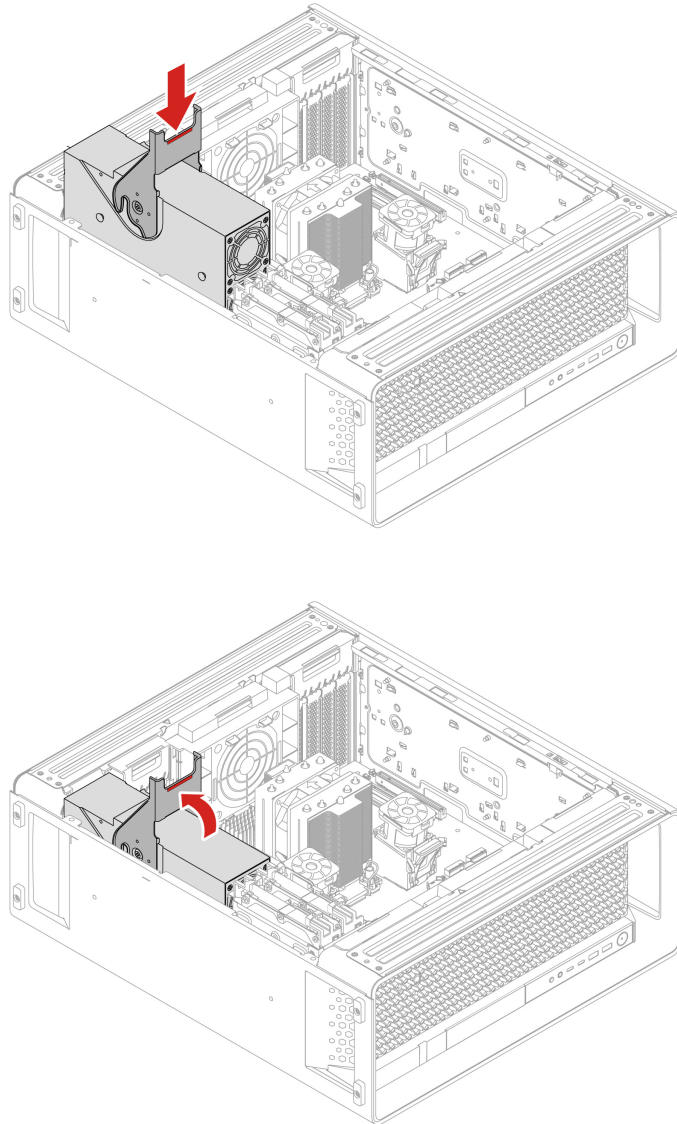For access, please remove the side cover. See "Side cover" on page 63.

### Removal steps

Remove the power supply assembly.

**Installation steps**

Install the power supply assembly.

# BMC card

**Prerequisite**

Before you start, read *Generic Safety and Compliance Notices*, and print the following instructions.

For access, remove the side cover. See "Side cover" on page 63.

**Removal steps**

1. Remove the BMC cable from the BMC card.

2. Open the handle and remove the BMC card. The card might fit tightly into the slot. If necessary, alternately move each side of the card a small amount until the card is removed from the slot.

3.  Remove the BMC cable from the system board.



**Note:** Remove the BMC cable vertically.

**Installation steps**

1.  Connect the BMC cable to the system board and the BMC card.
2.  Install the BMC card in PCIe slot 6 and close the handle.

# Wi-Fi card

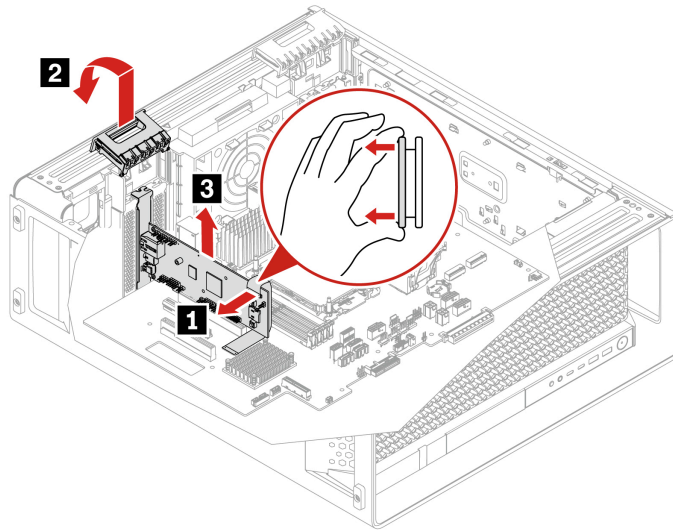**Prerequisite**

Before you start, read *Generic Safety and Compliance Notices*, and print the following instructions.

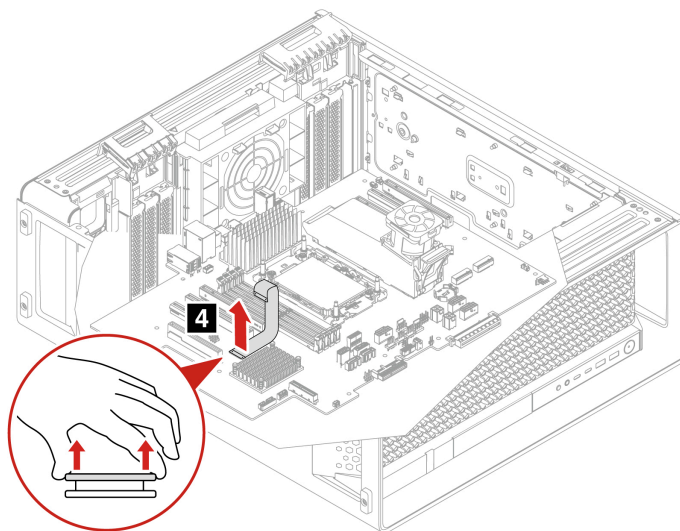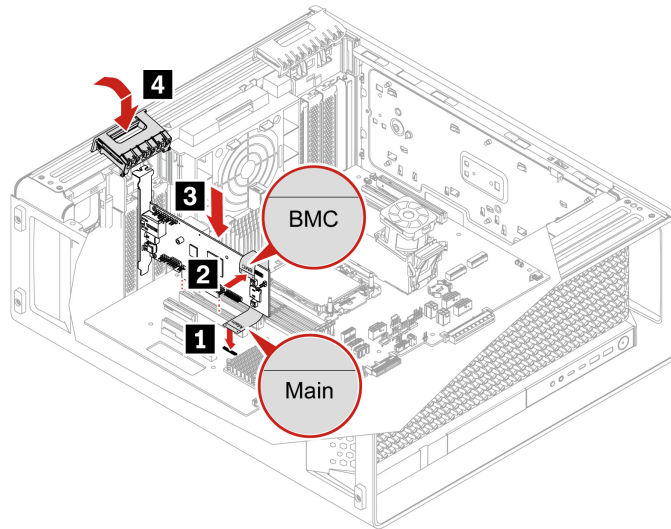For access, do the following:

1. Remove the side cover. See "Side cover" on page 63.
2. Remove the optional internal storage drive cage. See "Optional internal storage drive cage" on page 74.
3. Remove the CPU duct. See "CPU duct" on page 65.
4. Remove the Wi-Fi card adapter. See "Wi-Fi card adapter" on page 117.

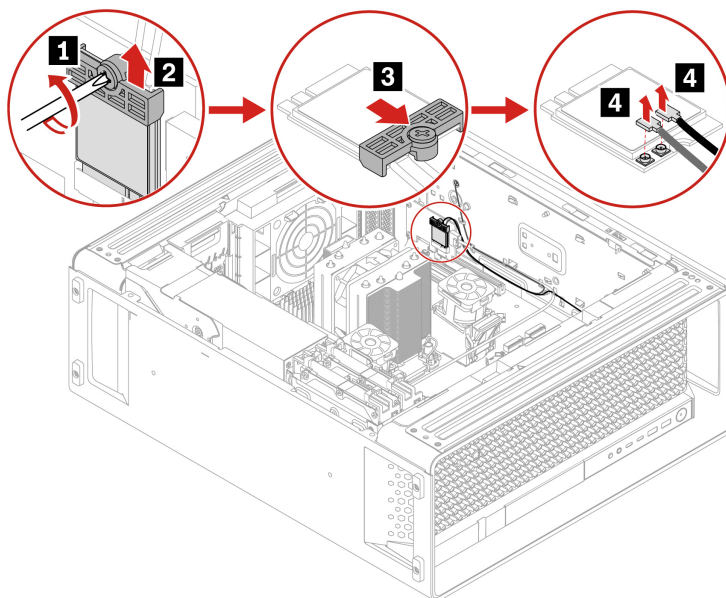**Removal steps**

1. Remove the screw which secures the Wi-Fi card and Wi-Fi card cover to the chassis.

| Screw (quantity) | Color | Torque |
|---|---|---|
| M2 x 3 mm, Zn coated (1) | Black | 1.5 ± 0.2 lb/in |

2. Remove the Wi-Fi card cover from the Wi-Fi card.
3. Disconnect the antennas from the Wi-Fi card.

# Wi-Fi card adapter

**Prerequisite**

Before you start, read *Generic Safety and Compliance Notices*, and print the following instructions.

For access, do the following:

1. Remove the side cover. See "Side cover" on page 63.
2. Remove the optional internal storage drive cage. See "Optional internal storage drive cage" on page 74.
3. Remove the CPU duct. See "CPU duct" on page 65.
4. Remove the Wi-Fi card. See "Wi-Fi card" on page 116.

**Removal steps**

Open the handle and remove the Wi-Fi card adapter.

**Note:** If your computer comes with a Wi-Fi card that supports the Bluetooth function, disconnect the Bluetooth cable from the Wi-Fi card adapter.

# Front and rear Wi-Fi antennas

**Prerequisite**

Before you start, read *Generic Safety and Compliance Notices*, and print the following instructions.
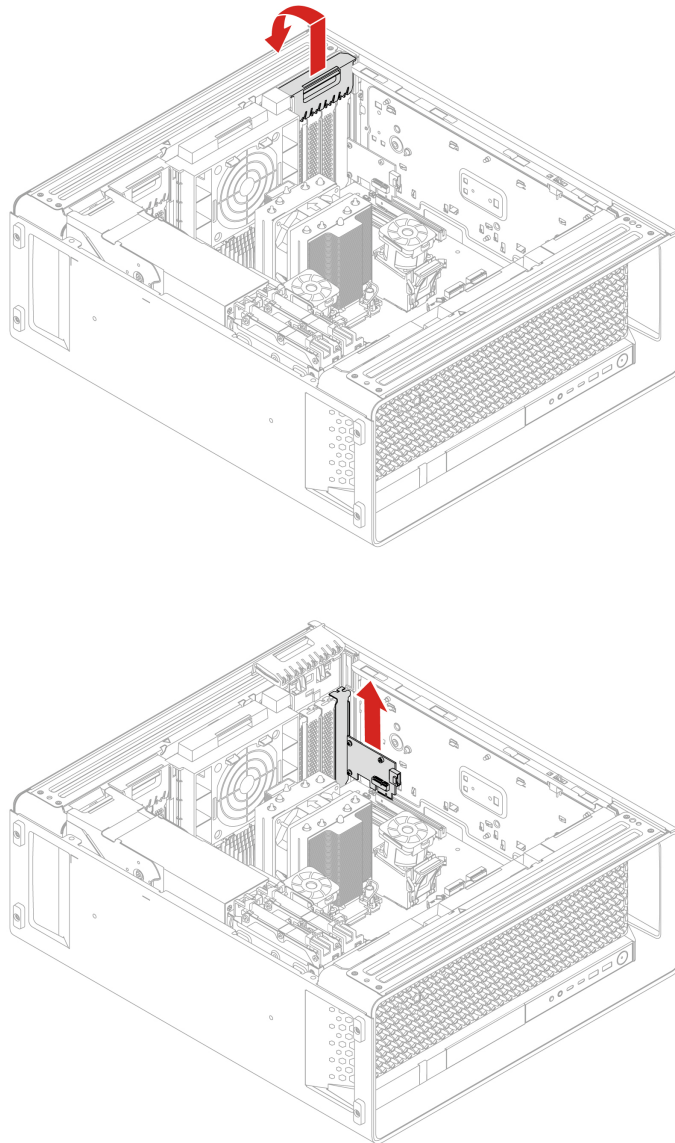
For access, do the following:

1. Remove the side cover. See "Side cover" on page 63.
2. Remove the optional internal storage drive cage. See "Optional internal storage drive cage" on page 74.
3. Remove the CPU duct. See "CPU duct" on page 65.
4. Remove the Wi-Fi card. See "Wi-Fi card" on page 116.

**Removal steps for standard-length antenna**

Remove the standard-length front and rear Wi-Fi antennas.

**Removal steps for 4080 extend antenna**

Remove 4080 extend front and rear Wi-Fi antennas.

# Cover presence switches

**Prerequisite**

Before you start, read *Generic Safety and Compliance Notices*, and print the following instructions.

For access, do the following:
1. Remove the side cover. See "Side cover" on page 63.
2. Remove the optional internal storage drive cage. See "Optional internal storage drive cage" on page 74.

3. Remove the CPU duct. See "CPU duct" on page 65.

**Removal steps**

Remove the cover presence switch.

**Note:** Disconnect the cover presence switch cable from the cover presence switch connector on the system board. See "System board illustration" on page 56.
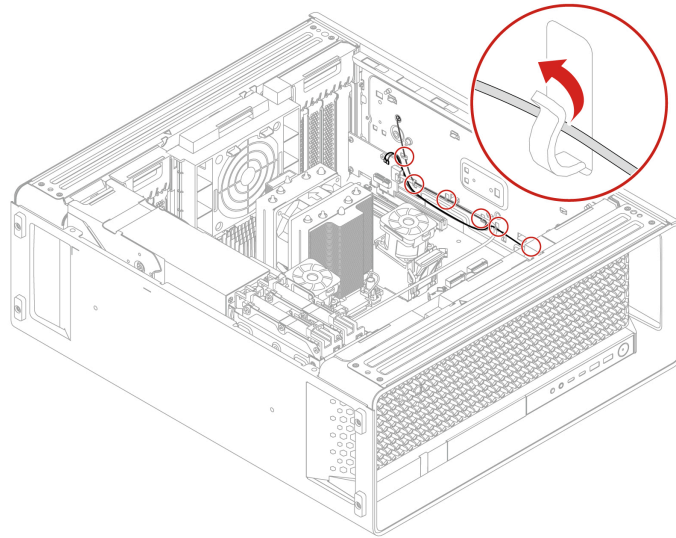


# Thermal sensor

**Prerequisite**

Before you start, read *Generic Safety and Compliance Notices*, and print the following instructions.

For access, do the following:
1. Remove the side cover. See "Side cover" on page 63.
2. Remove the optional internal storage drive cage. See "Optional internal storage drive cage" on page 74.
3. Remove the CPU duct. See "CPU duct" on page 65.
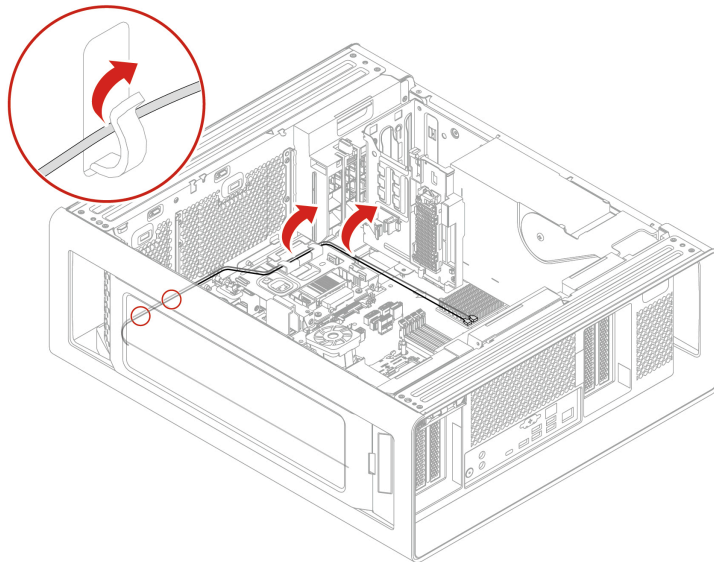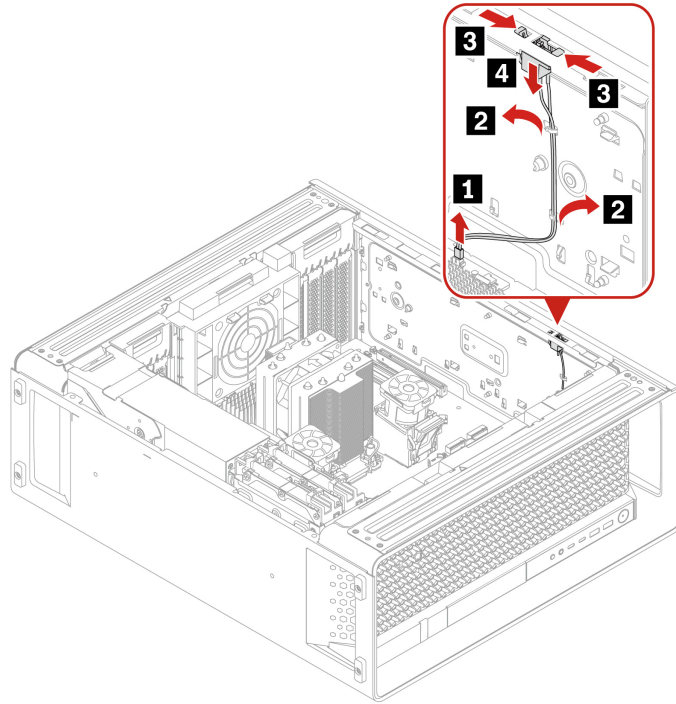4. Remove the front fan. See "Front fan" on page 66.

**Removal steps**

Remove the thermal sensor.

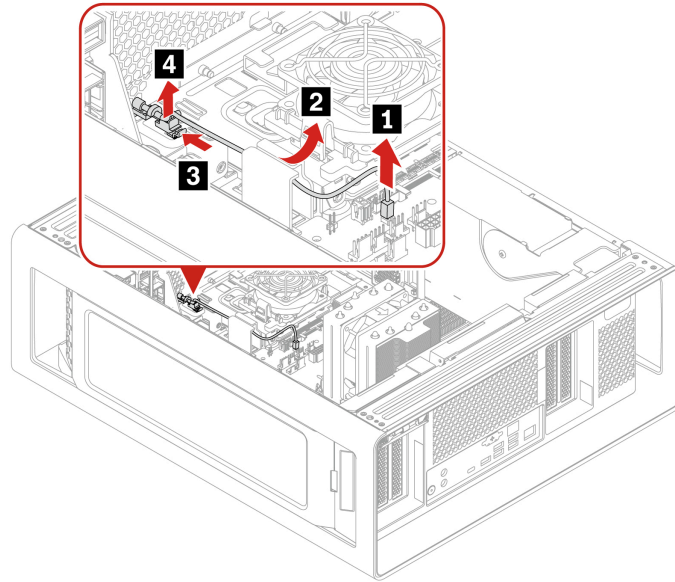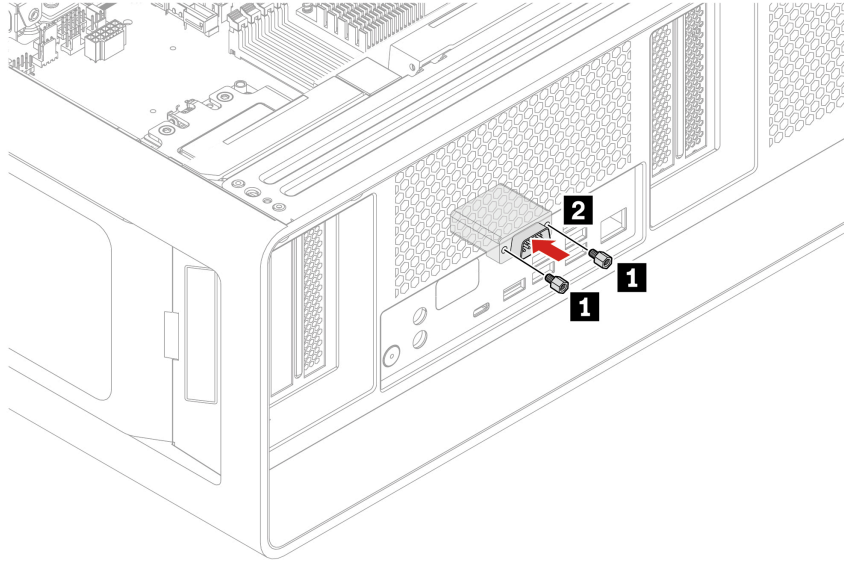# Serial connector cable

**Prerequisite**

Before you start, read *Generic Safety and Compliance Notices*, and print the following instructions.

For access, do the following:

1. Remove the side cover. See "Side cover" on page 63.
2. Remove the rear fan. See "Rear fan" on page 67

**Removal steps**

Remove the serial connector cable.

| Screw (quantity) | Color | Torque |
|---|---|---|
| #4–40 x 11.8 mm, Ni coated (2) | Clear | 3.0 ± 0.5 lb/in |

# CPU heatsink

**Prerequisite**

Before you start, read *Generic Safety and Compliance Notices*, and print the following instructions.

**CAUTION:**

⚠️

**Avoid contact with hot components inside the computer. During operation, some components become hot enough to burn the skin. Before you open the computer cover, turn off the computer, disconnect power, and wait approximately 10 minutes for the components to cool.**

For access, do the following:

1. Remove the side cover. See "Side cover" on page 63.

2. Remove the optional internal storage drive cage. See "Optional internal storage drive cage" on page 74.

3. Remove the CPU duct. See "CPU duct" on page 65.

4. Disconnect the CPU heatsink cable from the microprocessor fan connector on the system board. See "System board illustration" on page 56..

**Removal steps**

Loosen the four screws that secure the CPU heatsink to the system board in diagonal sequence and unlock the anti-tilt wires in the same sequence to lift the CPU heatsink. For example,

1. Partially remove screw **1a**, then fully remove screw **1b**, and then fully remove screw **1a**.

2. Partially remove screw **1c**, then fully remove screw **1d**, and then fully remove screw **1c**.

**Notes:**

- Use T30 screw bit with torque 10 ± 1 in-lb to loosen the four screws of CPU heatsink.
- The four screws cannot be removed from the CPU heatsink.
- Place the CPU heatsink on its side. Ensure that the thermal grease on the bottom of it does not get in contact with anything.
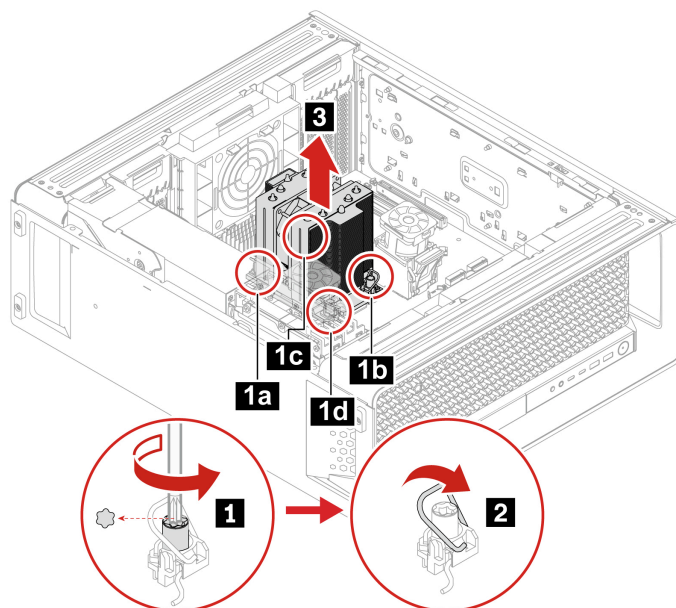


| Screw (quantity) | Color | Torque |
|---|---|---|
| Peek (4) | Off white | 10 ± 1 lb/in |

# CPU and its carrier

**Prerequisite**

Before you start, read *Generic Safety and Compliance Notices*, and print the following instructions.

**CAUTION:**

**Avoid contact with hot components inside the computer. During operation, some components become hot enough to burn the skin. Before you open the computer cover, turn off the computer, disconnect power, and wait approximately 10 minutes for the components to cool.**

**Notes:**

- Ensure that you install the correct type of CPU option your computer supports.
- Your CPU and CPU carrier might look slightly different from the illustrations in this topic.

For access, do the following:

1. Remove the side cover. See "Side cover" on page 63.
2. Remove the optional internal storage drive cage. See "Optional internal storage drive cage" on page 74.

3. Remove the CPU duct. See "CPU duct" on page 65.

4. Remove the CPU heatsink. See "CPU heatsink" on page 122.

**Removal steps**

Remove the CPU.

**Note:** Touch only the edges of the CPU. Do not touch the gold contacts on the bottom.
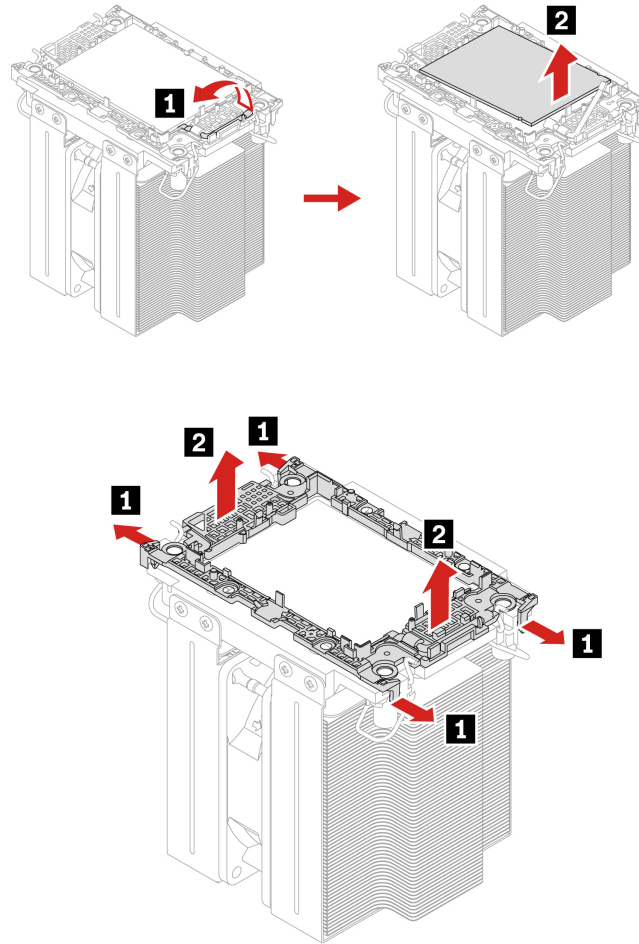
**Install steps**

Install the CPU.

**Notes:**

- Before you attach the CPU to the computer, clean all thermal grease that has been used and then apply new thermal grease. Apply new thermal grease at an amount of 2.5 grams, on the parts marked **a** as shown in the following illustrations. Either too much or too less application of grease can cause a thermal problem due to imperfect contact with a component.

*Figure 7. Illustrations of the thermal grease area*

- Touch only the edges of the CPU. Do not touch the gold contacts on the bottom.

# System board

**Prerequisite**

Before you start, read *Generic Safety and Compliance Notices*, and print the following instructions.

**CAUTION:**

**Avoid contact with hot components inside the computer. During operation, some components become hot enough to burn the skin. Before you open the computer cover, turn off the computer, disconnect power, and wait approximately 10 minutes for the components to cool.**

For access, do the following:

1. Remove the side cover. See "Side cover" on page 63.

2. Lay the computer on its side for easier access to the system board.

3. Remove the following parts if any:

   - Remove the optional internal storage drive cage. See "Optional internal storage drive cage" on page 74.

   - Remove the CPU duct. See "CPU duct" on page 65.

   - Remove the front fan. See "Front fan" on page 66.

   - Remove the rear fan. See "Rear fan" on page 67.

   - Remove the hard disk and lower PCIe fan. See "Lower PCIe fan and hard disk drive fan" on page 70.

   - Remove the front panel I/O assembly. See "Front panel I/O assembly" on page 109.

   - Remove the memory fan kit. See "Memory fan kit" on page 71.

   - Remove the onboard M.2 solid-state drive and its heatsink kit. See "On-board horizontal M.2 solid-state drive" on page 79.

   - Remove the flex module in the flex bay. See "Flex module" on page 93.

   - Remove the media card reader in the flex bay. See "15-in-1 Media card reader" on page 96.

   - Remove the hard disk drive in the internal storage drive bay. See "Hard disk drive in the internal storage drive bay" on page 76.

   - Remove the NVLINK bridge. See "NVLINK bridge" on page 99.

   - Remove the PCIe card. See "PCIe card and extender" on page 102.

   - Remove the BMC card. See "BMC card" on page 114.

   - Remove the flex bay fan. See "Flex bay fan" on page 71.

   - Remove the CPU heatsink. See "CPU heatsink" on page 122.

   - Remove the power supply assembly. See "Power supply assembly" on page 112.

4. Record the cable routing and cable connections and then disconnect all cables from the system board. See "System board illustration" on page 56.

**Removal steps**

Remove the 12 screws that secure the system board shown in the following illustration.
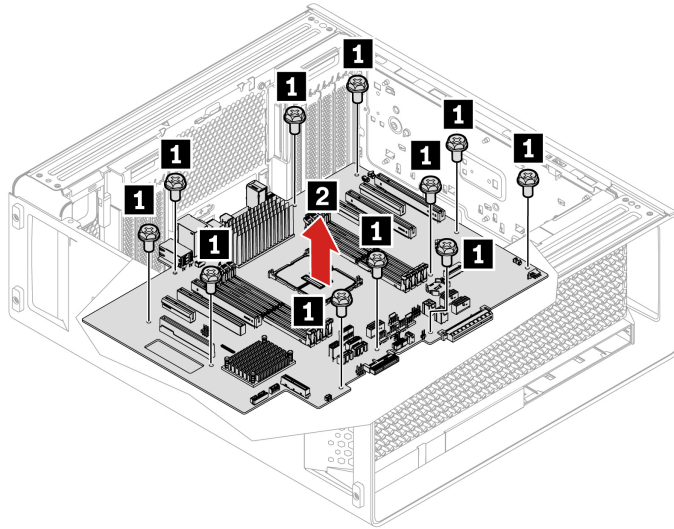
| Screw (quantity) | Color | Torque |
|---|---|---|
| M3 x 5 mm, NI coated (11) | Black | 5.0 ± 0.5 lb/in |

**When installing:**Clean all thermal grease that have been used and then apply new thermal grease if needed.
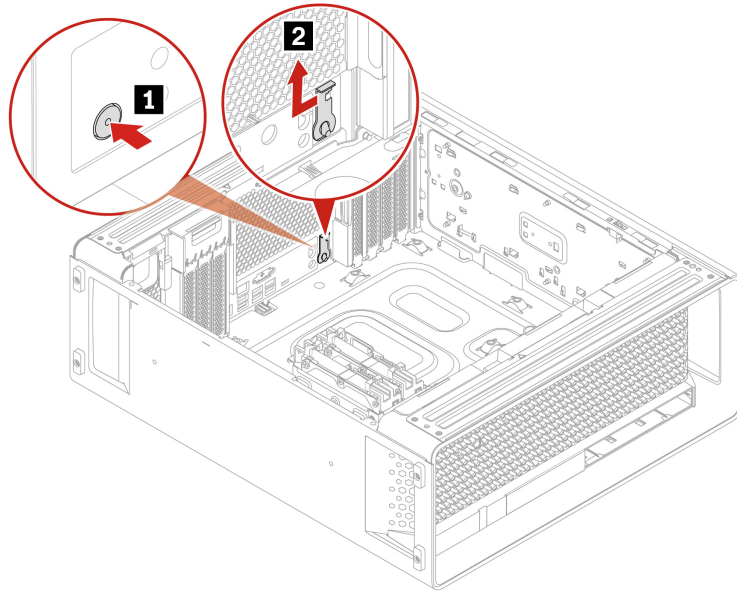
# Rear power button

**Prerequisite**

Before you start, read *Generic Safety and Compliance Notices*, and print the following instructions.

For access, do the following:
1. Remove the side cover. See "Side cover" on page 63.
2. Remove the system board. See "System board" on page 126.

**Removal steps**

Remove the rear power button.

# Chapter 8. Notices and trademarks

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