

P360 Tower  
User Guide

**ThinkStation**



## **Read this first**

Before using this documentation and the product it supports, ensure that you read and understand the following:

- *Safety and Warranty Guide*
- *Generic Safety and Compliance Notices*
- *Setup Guide*

**Fifth Edition (March 2024)**

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## Discover your Lenovo computer

**Thank you for choosing a Lenovo computer! We are dedicated to delivering the best solution to you.**

Before starting your tour, please read the following information:

- Illustrations in this documentation might look different from your product.
- Depending on the model, some optional accessories, features, software programs, and user interface instructions might not be applicable to your computer.
- Documentation content is subject to change without notice. To get the latest documentation, go to <https://pcsupport.lenovo.com>.

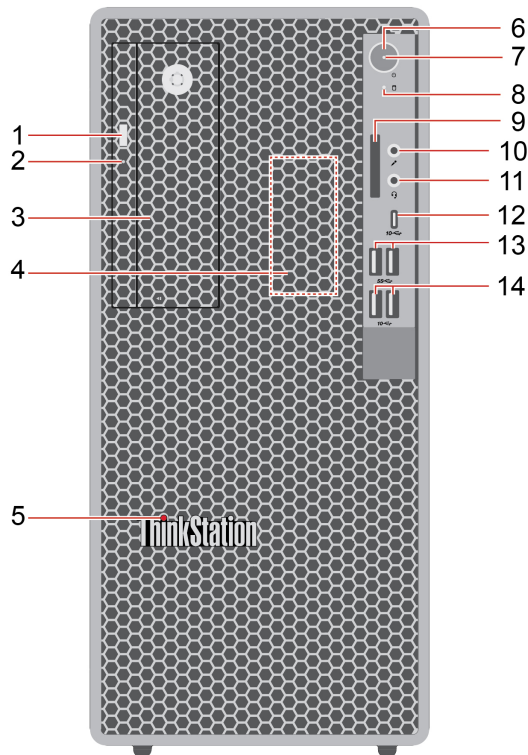


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# Chapter 1. Meet your computer

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## Front



Item	Description	Item	Description
1	Optical drive eject button*	2	Optical drive activity indicator*
3	Flex bay	4	Internal speaker
5	ThinkStation® LED	6	Power button
7	Power indicator	8	Storage drive activity indicator
9	SD-card slot	10	Microphone connector
11	Headset connector	12	USB-C® (3.2 Gen 2) connector
13	USB 3.2 connectors Gen 1	14	USB 3.2 connectors Gen 2

\* for selected models

### Power indicator

Show the system status of your computer.

- **On:** The computer is starting up or working.
- **Off:** The computer is off or in hibernation mode.
- **Blinking:** The computer is in sleep mode.



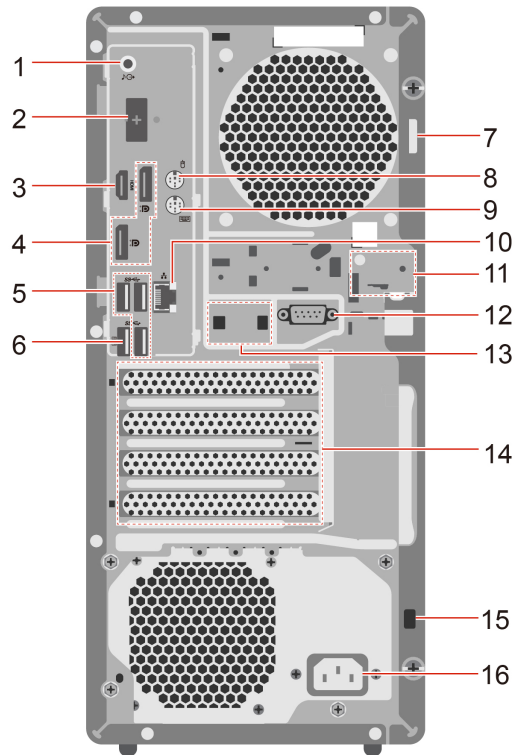
## Headset connector

The headset connector is compatible with:

- Headphones or earphones with a 3.5mm (0.14 inch), TRS (3-pole) plug
- Headsets with a 3.5mm (0.14 inch), CTIA-compliant TRRS (4-pole) plug

**Note:** This headset connector does not support standalone external microphones with a TRS (3-pole) plug or headsets with an OMTP-compliant TRRS (4-pole) plug.

## Rear



Item	Description	Item	Description
1	Audio line-out connector	2	Optional connector*
3	HDMI™ out connector	4	DisplayPort™ out connectors
5	USB 3.2 connectors Gen 1	6	USB 3.2 connector Gen 1 (with smart power-on feature)
7	Padlock loop	8	PS/2 mouse connector*
9	PS/2 keyboard connector*	10	Ethernet connector
11	E-lock slots	12	Serial connector*
13	Smart cable clip slots	14	PCI-Express card area
15	Security-lock slot	16	Power cord connector

\* for selected models

### Optional connector

Depending on the computer model, the connector might be a DisplayPort out connector, an HDMI out connector, a USB-C (3.2 Gen 1) connector, or a VGA connector.

### Serial connector

Connect an external modem, a serial printer, or other devices that use a serial connector.

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## Features and specifications

For detailed specifications of your computer, go to <https://psref.lenovo.com>.

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<b>Dimensions</b>	<ul style="list-style-type: none"><li>• Width: 170 mm (6.7 inches)</li><li>• Height: 376 mm (14.8 inches)</li><li>• Depth: 315.4 mm (12.4 inches)</li></ul>
<b>Weight (without packaging)</b>	Maximum configuration as shipped: 9.57 kg (21.1 lb)
<b>Hardware configuration</b>	<ol style="list-style-type: none"><li>1. Open the system menu from the top-right corner and click <b>Settings</b>.</li><li>2. Click <b>About</b>.</li></ol>
<b>Power supply</b>	<ul style="list-style-type: none"><li>• 500-watt automatic voltage-sensing power supply</li><li>• 750-watt automatic voltage-sensing power supply</li></ul>
<b>Electrical input</b>	<ul style="list-style-type: none"><li>• Input voltage: From 100 V ac to 240 V ac</li><li>• Input frequency: 50/60 Hz</li></ul>
<b>Adaptability for power supply</b>	<ul style="list-style-type: none"><li>• Mainland China: 220 V<math>\pm</math>22 V, 50 Hz<math>\pm</math>1 Hz</li><li>• Adaptive voltage positioning: 90 V to 264 V, 50/60 Hz</li><li>• With voltage selection switch: 90 V to 264 V, 50 Hz<math>\pm</math>1 Hz</li></ul>
<b>Microprocessor</b>	To view the microprocessor information of your computer, enter <b>Settings</b> and click <b>About</b> .
<b>Memory</b>	Up to four double data rate 5 (DDR5) unbuffered dual inline memory modules (UDIMMs) Maximum memory capacity: 128 GB Memory quantity: 1pcs, 2pcs or 4pcs
<b>Storage device</b>	<ul style="list-style-type: none"><li>• 2.5-inch hard disk drive*</li><li>• 3.5-inch hard disk drive*</li><li>• 2.5-inch solid-state drive*</li><li>• M.2 solid-state drive*</li></ul> <p>To view the storage drive capacity of your computer, use the <b>Disks</b> application.</p> <p><b>Note:</b> The storage drive capacity indicated by the system is less than the nominal capacity.</p>
<b>Video features</b>	<ul style="list-style-type: none"><li>• The integrated graphics card supports the following:<ul style="list-style-type: none"><li>– DisplayPort out connector</li><li>– HDMI out connector</li><li>– VGA out connector*</li><li>– USB-C (3.2 Gen 1) connector*</li></ul></li><li>• The optional discrete graphics card provides an enhanced video experience and extended capabilities.</li></ul>

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**Expansion**

- SD-card slot (supporting SD card reader\*)
- Memory slots
- M.2 solid-state drive Gen 4 slots
- Slim-optical-drive cage\*
- PCI-Express x1 card slots
- PCI-Express x16 Gen 4 graphics card slot
- PCI-Express x16 Gen 4 card slot (negotiable link width x4)
- Storage drive cages

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**Network features**

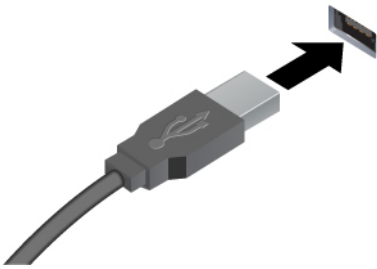



- Bluetooth\*
  - Ethernet LAN
  - Wireless LAN\*
- 

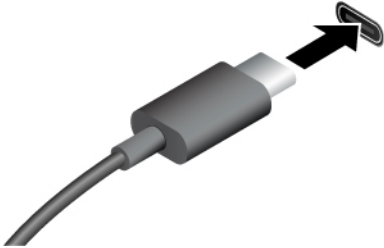





\* for selected models

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**USB specifications**

**Note:** Depending on the model, some USB connectors might not be available on your computer.

Connector name	Description
 <ul style="list-style-type: none"> <li data-bbox="168 558 488 585">•  USB-A 2.0 connector</li> <li data-bbox="168 600 560 627">•  USB-A 3.2 Gen 1 connector</li> <li data-bbox="168 642 560 669">•  USB-A 3.2 Gen 2 connector</li> </ul>	<p>Connect USB-A compatible devices, such as a USB-A keyboard, USB-A mouse, USB-A storage device, or USB-A printer.</p>

 <ul style="list-style-type: none"> <li data-bbox="168 1010 573 1037">•  USB-C (3.2 Gen 1) connector</li> <li data-bbox="168 1058 573 1085">•  USB-C (3.2 Gen 2) connector</li> <li data-bbox="168 1106 586 1134">•  USB-C (3.2 Gen 2x2)connector</li> <li data-bbox="168 1155 618 1182">•  USB-C (Thunderbolt 3) connector</li> <li data-bbox="168 1203 618 1230">•  USB-C (Thunderbolt 4) connector</li> </ul>	<ul style="list-style-type: none"> <li data-bbox="808 833 1377 890">• Charge USB-C compatible devices with the output voltage and current of 5 V and 3 A.</li> <li data-bbox="808 905 1312 1010">• Connect to an external display: <ul style="list-style-type: none"> <li data-bbox="834 942 1312 970">– USB-C to VGA: 1920 x 1200 pixels, 60 Hz</li> <li data-bbox="834 984 1295 1012">– USB-C to DP: 3840 x 2160 pixels, 60 Hz</li> </ul> </li> <li data-bbox="808 1026 1419 1106">• Connect to USB-C accessories to help expand your computer functionality. To purchase USB-C accessories, go to <a href="https://www.lenovo.com/accessories">https://www.lenovo.com/accessories</a>.</li> </ul>
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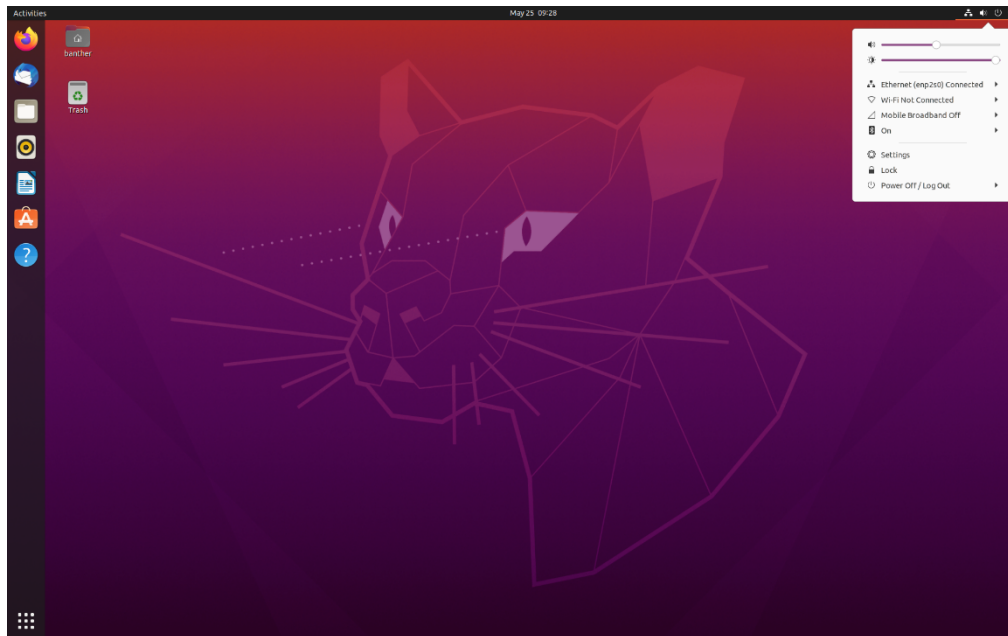
## Chapter 2. Get started with your computer

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### Get started with Ubuntu Desktop

Learn the basics of Ubuntu and start working with it right away. For more information about Ubuntu, see the Ubuntu documentation site at: <https://help.ubuntu.com/its/ubuntu-help/index.html>.

The Gnome desktop is installed by default and is designed to be simple and easy to use. Details on using Gnome are available by launching the Help application or online at <https://help.gnome.org/users/>.



#### Launch an app

- Press the Super key (with the Windows logo) or open the Activities menu on the top left and type in the name of the application you want to launch.
- Click the **Show Applications** button on the lower left, and select the application you want to launch.

#### Launch settings

Open the system menu from the top-right corner and click **Settings**.

---

### Access networks

This section helps you access networks through connecting to a wired or wireless network.

#### Connect to the wired Ethernet

Connect your computer to a local network through the Ethernet connector on your computer with an Ethernet cable.

#### Connect to Wi-Fi networks (for selected models)

If your computer includes a wireless LAN module, you can connect your computer to Wi-Fi® networks.

1. Open the system menu from the top-right corner and expand the Wi-Fi section of the menu.
2. Click **Select Network**. A list of available wireless networks is displayed.
3. Select a network available for connection. Provide required information, if needed.

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## Connect an external display

Connect a projector or a monitor to your computer to give presentations or expand your workspace.

### Change display settings

Right-click a blank area on the desktop and select **Display settings**. Then, you can change display settings as you prefer.

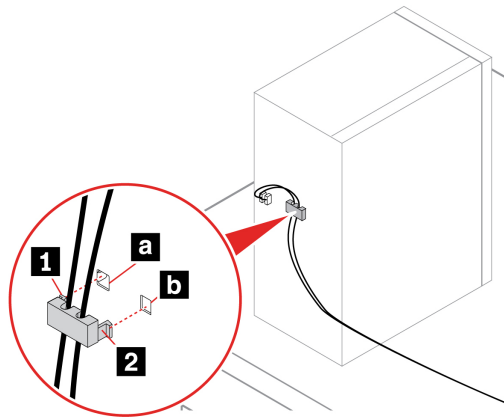
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## Manage cables with a smart cable clip

**Note:** You can purchase a smart cable clip from Lenovo.

To manage cables of devices (such as the keyboard and the mouse) with a smart cable clip:

1. Pull the cables through the dents in the clip.
2. Install the clip as shown.



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## Chapter 3. Explore your computer

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### Set the power plan

For ENERGY STAR® compliant computers, the following power plan takes effect when your computers have been idle for a specified duration:

- Turn off the display: After 5 minutes
- Put the computer to sleep: After 20 minutes

To awaken the computer from Sleep mode, press any key on your keyboard.

To reset the power plan to achieve the best balance between performance and power saving:

1. Open the system menu from the top-right corner and click **Settings**.
2. Click **Power**.
3. Choose or customize a power plan of your preference.

---

### Transfer data

Quickly share your files using the built-in Bluetooth technology among devices with the same features. You also can install a disc or media card to transfer data.

### Connect to a Bluetooth-enabled device (for selected models)

You can connect all types of Bluetooth-enabled devices to your computer, such as a keyboard, a mouse, a smartphone, or speakers. Place the device that you are attempting to connect to less than 10 meters (33 feet) from the computer.



1. Turn on Bluetooth on the computer.
  - a. Open the system menu from the top-right corner and then click **Settings** → **Bluetooth**.
  - b. In the Bluetooth section enable Bluetooth with the toggle button at the top.

2. Any discoverable devices will be shown in the **Devices** list.
3. Select a Bluetooth device, and then follow the on-screen instructions.

## Use the optical drive (for selected models)

If your computer has an optical drive, read the following information.

### Install or remove a disc

1. With the computer on, press the eject button on the optical drive. The tray slides out of the drive.
2. Insert a disc into the tray or remove a disc from the tray, and then push the tray back into the drive.

**Note:** If the tray does not slide out of the drive when you press the eject button, turn off the computer. Then, insert a straightened paper clip into the emergency-eject hole adjacent to the eject button. Use the emergency eject only in an emergency.

### Record a disc

1. Insert a recordable disc into the optical drive that supports recording.
2. In the **Blank CD/DVD-R Disc** notification that pops up at the bottom of the screen, select **Open with CD/DVD Creator**.
3. Follow the on-screen instructions.

## Use a media card (for selected models)

If your computer has an SD-card slot, read the following information.

### Install a media card

1. Locate the SD-card slot.
2. Ensure that the metal contacts on the card are facing the ones in the SD-card slot. Insert the card firmly into the SD-card slot until it is secured in place.

### Remove a media card

**Attention:** Before removing a media card, unmount the card from the operating system first. Otherwise, data on the card might get corrupted or lost.

1. Launch the **Files** application.
2. Select the unmount icon next to the card and unmount the card from the operating system.
3. Press the card and remove it from your computer. Store the card safely for future use.

---

## Purchase accessories

Lenovo has a number of hardware accessories and upgrades to help expand the capabilities of your computer. Options include memory modules, storage devices, network cards, power adapters, keyboards, mice, and more.

To shop at Lenovo, go to <https://www.lenovo.com/accessories>.

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## Chapter 4. Secure your computer and information

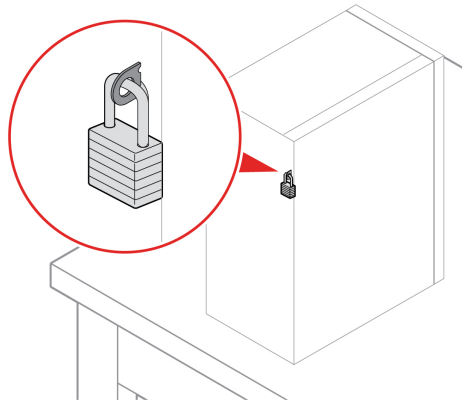
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### Lock the computer

**Note:** Lenovo makes no comments, judgments, or warranties about the function, quality, or performance of the locking device and security feature. You can purchase computer locks from Lenovo.

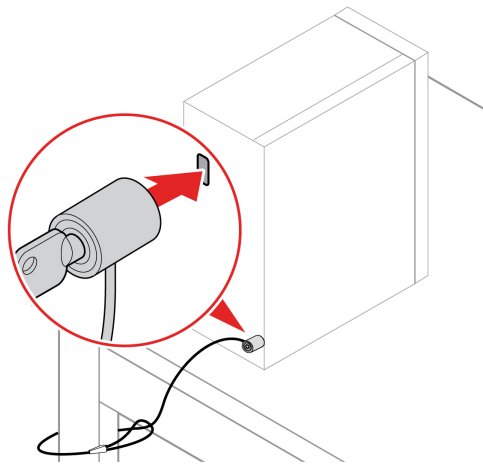
#### Padlock

Locking the computer cover through a padlock prevents unauthorized access to the inside of your computer.



#### Kensington-style cable lock

Lock your computer to a desk, table, or other fixtures through a Kensington-style cable lock.



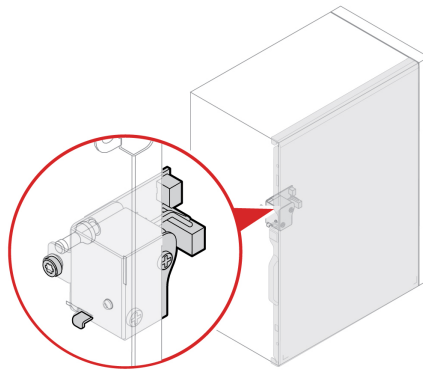


## E-lock

Your computer might have a security lock solution installed to protect the computer from unauthorized tampering of the internal components. Using the E-Lock, you can mechanically lock or unlock the computer cover.

To enable or disable the E-Lock:

1. Restart the computer. When the logo screen is displayed, press F1 or Fn+F1.
2. Select **Security** → **Electronic Lock** to enable or disable the E-lock.
3. Press F10 or Fn+F10 to save the changes and exit. Your computer will restart automatically and then changes take effect.



---

## UEFI BIOS passwords

You can set passwords in UEFI (Unified Extensible Firmware Interface) BIOS (Basic Input/Output System) to strengthen the security of your computer.

### Password types

You can set a power-on password, supervisor password, system management password, or hard disk password in UEFI BIOS to prevent unauthorized access to your computer. However, you are not prompted to enter any UEFI BIOS password when your computer resumes from sleep mode.

- Power-on password

When a power-on password is set, you are prompted to enter a valid password each time the computer is turned on.

- Supervisor password

Setting a supervisor password deters unauthorized users from changing configuration settings. If you are responsible for maintaining the configuration settings of several computers, you might want to set a supervisor password.

When a supervisor password is set, you are prompted to enter a valid password each time you try to enter the BIOS menu.

If both the power-on password and supervisor password are set, you can enter either password. However, you must use your supervisor password to change any configuration settings.

- Hard disk password

Setting a hard disk password prevents unauthorized access to the data on the storage drive. When a hard disk password is set, you are prompted to enter a valid password each time you try to access the storage drive.

**Note:** After you set a hard disk password, your data on the storage drive is protected even if the storage drive is removed from one computer and installed in another.

- System management password (for selected models)

You can enable the system management password to have the same authority as the supervisor password to control security related features. To customize the authority of the system management password through the UEFI BIOS menu:

1. Restart the computer. When the logo screen is displayed, press F1 or Fn+F1.
2. Select **Security → System Management Password Access Control**.
3. Follow the on-screen instructions.

If you have set both the supervisor password and the system management password, the supervisor password overrides the system management password.

### **Set, change, and remove a password**

Before you start, print these instructions.

1. Restart the computer. When the logo screen is displayed, press F1 or Fn+F1.
2. Select **Security**.
3. Depending on the password type, select **Set Supervisor Password, Set Power-On Password, Set System Management Password, or Hard Disk Password** and press Enter.
4. Follow the on-screen instructions to set, change, or remove a password.
5. Press F10 or Fn+F10 to save the changes and exit.

You should record your passwords and store them in a safe place. If you forget the passwords, contact a Lenovo-authorized service provider.

**Note:** If the hard disk password is forgotten, Lenovo cannot remove the password or recover data from the storage drive.

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## **Computrace Agent software embedded in firmware (for selected models)**

The Computrace Agent software is an IT asset management and computer theft recovery solution. The software detects if changes have been made on the computer, such as hardware, software, or the computer call-in location. You might have to purchase a subscription to activate the Computrace Agent software.

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## **Use BIOS security solutions**

This section provides BIOS solutions to secure your computer and information.

### **Wipe the storage drive data**

It is recommended that you wipe the storage drive data before recycling the storage drive or the computer.

To wipe the storage drive data:

1. Restart the computer. When the logo screen is displayed, press F1 or Fn+F1.
2. Select **Security → secure wipe → Enabled**.
3. Press F10 or Fn+F10 to save the changes and exit.
4. Restart the computer. When the logo screen is displayed, press F12 or Fn+F12.
5. Select **App Menu → secure wipe** and press Enter.

6. Select the storage drive you will wipe and click **NEXT**.
7. Select the entire storage drive or partition to wipe as desired.
8. Select the method as desired and click **NEXT**.
9. Click **Yes** to confirm your option when the prompting window is displayed.
10. If you have set a hard disk password for the storage drive, enter the password. Otherwise, set a temporary password following the on-screen instructions. Then, click **NEXT**. The wiping process begins.

**Note:** Duration of the wiping process varies depending on the storage drive capacity.

11. Click **Reboot** when you are prompted to reset the system, and then one of the following will happen:
  - If the system storage drive data is wiped, you will be prompted that no operating system is found.
  - If the non-system storage drive data is wiped, the computer restarts automatically.

## Erase all storage drive data

It is recommended that you erase all storage drive data before recycling a storage drive or the computer.

To erase all storage drive data:

1. Set a hard disk password for the storage drive you will recycle. See “UEFI BIOS passwords” on page 12.
2. Restart the computer. When the logo screen is displayed, press F1 or Fn+F1.
3. Select **Security** → **Hard Disk Password** → **Security Erase HDD Data** and press Enter.
4. Select the storage drive you will recycle and press Enter.
5. A message is displayed, prompting you to confirm the operation. Select **Yes** and press Enter. The erasing process begins.

**Note:** During the erasing process, the power button and the keyboard are disabled.

6. After the erasing process is completed, a message is displayed, prompting you to reset the system. Select **Continue**.

**Note:** Depending on the storage drive capacity, the erasing process will take half an hour to three hours.

7. After the resetting process is completed, one of the following will happen:
  - If the data on the system storage drive is erased, you will be prompted that no operating system is available.
  - If the data on the non-system storage drive is erased, the computer restarts automatically.

## Cover presence switch

The cover presence switch prevents the computer from logging in to the operating system when the computer cover is not properly installed or closed.

To enable the cover presence switch connector on the system board:

1. Restart the computer. When the logo screen is displayed, press F1 or Fn+F1.
2. Select **Security** → **Cover Tamper Detected** and press Enter.
3. Select **Enabled** and press Enter.
4. Press F10 or Fn+F10 to save the changes and exit.

If the cover presence switch is enabled and the computer cover is not correctly installed or closed, an error message will be displayed when you turn on the computer. To bypass the error message and log in to the operating system:

1. Properly install or close the computer cover.

2. Enter the BIOS menu, save and then exit.

## Intel BIOS guard

The Intel BIOS Guard module cryptographically verifies all BIOS updates. This hardware-based security helps prevent software and malware attacks on the computers BIOS.

## Smart USB Protection

The Smart USB Protection function is a security function that helps prevent data from being copied from the computer to USB storage devices connected to the computer. You can set the Smart USB Protection function to one of the following modes:

- **Disabled** (default setting): You can use the USB storage devices without limitation.
- **Read Only**: You cannot copy data from the computer to the USB storage devices. However, you can access data on the USB storage devices.
- **No Access**: You cannot access the USB storage devices from the computer.

To configure the Smart USB Protection function:

1. Restart the computer. When the logo screen is displayed, press F1 or Fn+F1.
2. Select **Security → Smart USB Protection** and press Enter.
3. Select the desired setting and press Enter.
4. Press F10 or Fn+F10 to save the changes and exit.





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## Chapter 5. Advanced configurations

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### What is UEFI BIOS

**Note:** The operating system settings might override any similar settings in UEFI BIOS.

UEFI BIOS is the first program that the computer runs when the computer is turned on. UEFI BIOS initializes the hardware components and loads the operating system and other programs. Your computer comes with a setup program with which you can change UEFI BIOS settings.

---

### Enter the BIOS menu

Restart the computer. When the logo screen is displayed, press F1 or Fn+F1 to enter the BIOS menu.

**Note:** If you have set BIOS passwords, enter the correct passwords when prompted. You also can select **No** or press Esc to skip the password prompt and enter the BIOS menu. However, you cannot change the system configurations that are protected by passwords.

---

### Navigate in the BIOS interface

**Attention:** The default configurations are already optimized for you in **boldface**. Improper change of the configurations might cause unexpected results.

Depending on your keyboard, you can navigate in the BIOS interface by pressing the following keys, or combinations of Fn and the following keys:

Key	Function
F1 or Fn+F1	General Help
Esc or Fn+Esc	Exit the submenu
↑ ↓ or Fn+↑ ↓	Locate an item
← → or Fn+← →	Move keyboard focus
+/- or Fn++/-	Change value
Enter	Enter the submenu
F9 or Fn+F9	Setup Defaults
F10 or Fn+F10	Save and exit

---

### Change the display language of UEFI BIOS

UEFI BIOS supports three or four display languages: English, French, simplified Chinese, and Russian (for selected models).

To change the display language of UEFI BIOS:

1. Select **Main** → **Language** and press Enter.
2. Set the display language as desired.

---

## Change the display mode of UEFI BIOS (for selected models)

You can use UEFI BIOS in the graphic mode or the text mode according to your needs.

The keys on the keyboard used to perform various tasks are displayed at the bottom of the screen. In addition to the keyboard, you also can use the mouse to make selections.

To change the display mode of UEFI BIOS:

1. Restart the computer. When the logo screen is displayed, press F1 or Fn+F1.
2. Select **Main → Setup Mode Select** and press Enter.
3. Set the display mode as desired.

---

## Set the system date and time

1. Restart the computer. When the logo screen is displayed, press F1 or Fn+F1.
2. Select **Main → System Time & Date** and press Enter.
3. Set the system date and time as desired.
4. Press F10 or Fn+F10 to save the changes and exit.

---

## Change the priority boot order

If the computer does not boot from a device as expected, you can change the boot priority order permanently or select a temporary boot device.

### Change the priority boot order permanently

1. Depending on the type of the storage device, do one of the following:
  - If the storage device is internal, go to step 2.
  - If the storage device is a disc, ensure that the computer is on or turn on the computer. Then, insert the disc into the optical drive.
  - If the storage device is an external device other than a disc, connect the storage device to the computer.
2. Restart the computer. When the logo screen is displayed, press F1 or Fn+F1.
3. Select **Startup → Priority Boot Order**, and then follow the on-screen instructions to change the boot priority order.
4. You can also select the first priority device group by selecting **Startup → First Boot Device**, and then follow the on-screen instructions to select the first boot device within this group. Your computer will boot from the first boot device before trying the boot priority order you set in the previous step.
5. Press F10 or Fn+F10 to save the changes and exit.

### Select a temporary boot device

**Note:** Not all discs and storage drives are bootable.

1. Depending on the type of the storage device, do one of the following:
  - If the storage device is internal, go to step 2.
  - If the storage device is a disc, ensure that the computer is on or turn on the computer. Then, insert the disc into the optical drive.
  - If the storage device is an external device other than a disc, connect the storage device to the computer.

2. Restart the computer. When the logo screen is displayed, press F12 or Fn+F12.
3. Select the storage device as desired and press Enter.

If you want to change the boot priority order permanently, select **Enter Setup** on Startup Device Menu and press Enter to enter the BIOS menu.

---

## Enable or disable the configuration change detection feature

If you enable configuration change detection, when the POST detects configuration changes of some hardware devices (such as storage drives or memory modules), an error message will be displayed when you turn on the computer.

To enable or disable the configuration change detection feature:

1. Restart the computer. When the logo screen is displayed, press F1 or Fn+F1.
2. Select **Security → Configuration Change Detection** and press Enter.
3. Enable or disable the feature as desired.
4. Press F10 or Fn+F10 to save the changes and exit.

To bypass the error message and log in to the operating system, press F2 or Fn+F2. To clear the error message, enter the BIOS menu, save and then exit.

---

## Enable or disable the automatic power-on feature

The Automatic Power On item in UEFI BIOS provides various options for you to make your computer start up automatically.

To enable or disable the automatic power-on feature:

1. Restart the computer. When the logo screen is displayed, press F1 or Fn+F1.
2. Select **Power → Automatic Power On** and press Enter.
3. Select the feature as desired and press Enter.
4. Enable or disable the feature as desired.
5. Press F10 or Fn+F10 to save the changes and exit.

---

## Enable or disable the smart power-on feature (for selected models)

Ensure that the keyboard is connected to a USB connector supporting the smart power-on feature. With the smart power-on feature enabled, you can start up or wake up the computer from the hibernation mode by pressing Alt+P.

To enable or disable the smart power-on feature:

1. Restart the computer. When the logo screen is displayed, press F1 or Fn+F1.
2. Select **Power → Smart Power On** and press Enter.
3. Enable or disable the feature as desired.
4. Press F10 or Fn+F10 to save the changes and exit.

---

## Change the ITS performance mode

You can adjust the acoustic and thermal performance of your computer by changing the ITS performance mode. Three options are available:

- **Balance mode:** The computer works at the balance mode with balanced noise and better performance.
- **Performance mode** (default setting): The computer works at the best performance with normal acoustic level.

**Note:** The term “best” only refers to the best effect among different settings of the product itself.

- **Full Speed:** All fans in the computer will run at full speed.

To change the ITS performance mode:

1. Restart the computer. When the logo screen is displayed, press F1 or Fn+F1.
2. Select **Power** → **Intelligent Cooling** and press Enter.
3. Select **Performance Mode** and press Enter.
4. Set the performance mode as desired.
5. Press F10 or Fn+F10 to save the changes and exit.

---

## Change BIOS settings before installing a new operating system

BIOS settings vary by operating system. Change the BIOS settings before installing a new operating system.

To change the BIOS settings:

1. Restart the computer. When the logo screen is displayed, press F1 or Fn+F1.
2. From the main interface, select **Security** → **Secure Boot** and press Enter.
3. Depending on the operating system to be installed, do one of the following:
  - To install the Windows 10 (64-bit) and most of Linux operating system, select **Enabled** for **Secure Boot**.
  - To install an operating system that does not support secure boot, select **Disabled** for **Secure Boot**.
4. Press F10 or Fn+F10 to save the changes and exit.

---

## Update UEFI BIOS

When you install a new program, device driver, or hardware component, you might need to update UEFI BIOS. You can update the BIOS from your operating system or a flash update disc (supported only on selected models).

Download and install the latest UEFI BIOS update package by one of the following methods:

- Using the built-in software update service:

Ubuntu software update will check the LVFS site for any firmware updates and notify you when updates are available.
- From the Lenovo Support Web site:
  1. Go to <https://pcsupport.lenovo.com>.
  2. Download the flash BIOS update driver for the operating system version or the ISO image version (used to create a flash update disc). Then, download the installation instructions for the flash BIOS update driver you have downloaded.
  3. Print the installation instructions and follow the instructions to update the BIOS.

---

## Recover from a BIOS update failure

1. Remove all media from the drives and turn off all connected devices.

2. Insert the BIOS update disc into the optical drive, and then turn off the computer.
3. Disconnect all power cords from electrical outlets. Then, remove any parts that impede access to the Clear CMOS /Recovery jumper.
4. Move the jumper from the standard position to the maintenance position.
5. Reconnect the power cords for the computer and the monitor to electrical outlets.
6. Turn on the computer and the monitor. When the computer beeps, the recovery process begins.
7. After the recovery process is completed, the computer will be turned off automatically.

**Note:** Depending on the computer model, the recovery process will take two to three minutes.

8. Disconnect all power cords from electrical outlets.
9. Move the jumper back to the standard position.
10. Reinstall all the parts that have been removed. Then, reconnect the power cords for the computer and the monitor to electrical outlets.
11. Turn on the computer and the monitor. When the logo screen is displayed, press F1 or Fn+F1.
12. To prevent data loss, ensure that BIOS settings are restored to an earlier point. For BIOS configurations, see Chapter 5 “Advanced configurations” on page 17.

---

## Clear CMOS

1. Remove all media from the drives and turn off all connected devices and the computer.
2. Disconnect all power cords from electrical outlets. Then, remove any parts that impede access to the Clear CMOS /Recovery jumper.
3. Move the jumper from the standard position to the maintenance position.
4. Reconnect the power cords for the computer and the monitor to electrical outlets.
5. Turn on the computer and the monitor. When the computer beeps, wait for approximately 10 seconds.
6. Turn off the computer by holding the power button for approximately four seconds.
7. Disconnect all power cords from electrical outlets.
8. Move the jumper back to the standard position.
9. Reinstall all the parts that have been removed. Then, reconnect the power cords for the computer and the monitor to electrical outlets.
10. Turn on the computer and the monitor. When the logo screen is displayed, press F1 or Fn+F1.
11. To prevent data loss, ensure that BIOS settings are restored to an earlier point. For BIOS configurations, see Chapter 5 “Advanced configurations” on page 17.



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## Chapter 6. RAID

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### What is RAID

Redundant Array of Independent Disks (RAID) is a technology that provides increased storage functions and reliability through redundancy. It also can improve data storage reliability and fault tolerance compared with single-drive storage systems. Data loss resulting from a drive failure can be prevented by reconstructing missing data from the remaining drives.

When a group of independent physical storage drives is set up to use RAID technology, they are in a RAID array. This array distributes data across multiple storage drives, but the array appears to the host computer as one single storage unit. Creating and using RAID arrays provides high performance, such as the expedited I/O performance, because several drives can be accessed simultaneously.

---

### RAID Level

Your computer must have the minimum number of SATA storage drives installed for the supported level of RAID below:

- RAID 0: striped disk array
  - Consists of at least two SATA storage drives
  - Supported strip size: 4 KB, 8 KB, 16 KB, 32 KB, 64 KB, or 128 KB
  - Better performance without fault tolerance
- RAID 1: mirrored disk array
  - Consists of two SATA storage drives
  - Improved reading performance and 100% redundancy
- RAID 5: block-level striped disk array with distributed parity
  - Consists of at least three SATA storage drives
  - Supported strip size: 16 KB, 32 KB, 64 KB, or 128 KB
  - Better performance and fault tolerance
- RAID 10: striped and mirrored disk array
  - Consists of at least four SATA storage drives
  - Supported strip size: 4 KB, 8 KB, 16 KB, 32 KB, or 64 KB
  - Better performance without fault tolerance
  - Improved reading performance and 100% redundancy

---

### Configure the system BIOS to enable SATA RAID functionality

To enable SATA RAID functionality:

1. Restart the computer. When the logo screen is displayed, press F1 or Fn+F1.
2. Select **Devices → ATA Drive Setup** and press Enter.
3. Select **Configure SATA as** and press Enter.
4. Select **RAID** and press Enter.
5. Press F10 or Fn+F10 to save the changes and exit.

---

## Configure RAID in UEFI mode

This section provides instructions on how to configure RAID in UEFI mode.

### Create RAID volumes in UEFI mode

**Attention:** All the existing data stored on the selected drives will be erased while the RAID volume is being created.

To create RAID volumes:

1. Restart the computer. When the logo screen is displayed, press F1 or Fn+F1.
2. Select **Devices → ATA Drive Setup** and press Enter.
3. Select **Intel (R) Rapid Storage Technology** and press Enter.
4. Select **Create RAID Volume** and press Enter.
5. Select **Name** and press Enter. When prompted, type a proper RAID Volume name in the field.
6. Select **RAID Level** and press Enter. When prompted, select a RAID level in the field.
7. Use the arrow keys and the space key to mark individual physical storage drives to be added in the RAID volume.
8. Select **Strip Size** and press Enter. When prompted, select a strip size in the field.
9. Select **Capacity** and type a volume size in the field.
10. Select **Create Volume** and press Enter to initiate volume creation.

### Delete RAID volumes in UEFI mode

**Attention:** All the existing data stored on the selected drives will be erased after you delete RAID volumes.

To delete RAID volumes:

1. Restart the computer. When the logo screen is displayed, press F1 or Fn+F1.
2. Select **Devices → ATA Drive Setup** and press Enter.
3. Select **Intel (R) Rapid Storage Technology** and press Enter.
4. Select the RAID volume to be deleted and press Enter.
5. Select **Delete** and press Enter.
6. Select **Yes** to confirm the deletion of the selected RAID volume. Deleting a RAID volume will reset the storage drives to non-RAID.

### Reset storage drives to non-RAID in UEFI mode

To reset your storage drives to non-RAID:

1. Restart the computer. When the logo screen is displayed, press F1 or Fn+F1.
2. Select **Devices → ATA Drive Setup** and press Enter.
3. Select **Intel (R) Rapid Storage Technology** and press Enter.
4. Select the RAID volumes and press Enter to view the detailed information. Select the storage drives you want to reset to non-RAID and then press Enter.
5. Select **Reset to Non-RAID** and press Enter.
6. Select **Yes** to reset the storage drives to non-RAID.



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## Chapter 7. CRU replacement

Customer Replaceable Units (CRUs) are parts that can be replaced by the customer. Lenovo computers contain the following types of CRUs:

- **Self-service CRUs:** Refer to parts that can be replaced easily by customer themselves or by trained service technicians at an additional cost.
- **Optional-service CRUs:** Refer to parts that can be replaced by customers with a greater skill level. Trained service technicians can also provide service to replace the parts under the type of warranty designated for the customer's machine.

If you intend on installing the CRU, Lenovo will ship the CRU to you. CRU information and replacement instructions are shipped with your product and are available from Lenovo at any time upon request. You might be required to return the defective part that is replaced by the CRU. When return is required: (1) return instructions, a prepaid shipping label, and a container will be included with the replacement CRU; and (2) you might be charged for the replacement CRU if Lenovo does not receive the defective CRU within thirty (30) days of your receipt of the replacement CRU. For full details, see the Lenovo Limited Warranty documentation at:

[https://www.lenovo.com/warranty/llw\\_02](https://www.lenovo.com/warranty/llw_02)

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### CRU list

The following is the CRU list of your computer.

#### Self-service CRUs

- Chassis beam\*
- Computer cover
- Front bezel
- Keyboard\*
- M.2 solid-state drive\*
- M.2 solid-state drive bracket\*
- M.2 solid-state drive heat sink\*
- Memory module
- Mouse\*
- Slim optical drive\*
- Slim-optical-drive bracket\*
- Slim-optical-drive cage\*
- Power cord
- Primary storage drives\*
- Primary storage drive brackets\*
- Primary storage drive cages\*
- Secondary storage drives\*
- Secondary storage drive brackets\*
- Secondary storage drive cages\*
- Storage drive converters\*

## Optional-service CRUs

- E-lock\*
- Front fan\*
- Graphics card and plastic holder\*
- Heat-sink-and-fan assembly
- PCI-Express card\*
- Power supply assembly
- Rear fan\*

\* for selected models

---

## Remove or replace a CRU

This section provides instructions on how to remove or replace a CRU.

### Computer cover

#### Prerequisite

Before you start, read *Generic Safety and Compliance Notices*, and print the following instructions.

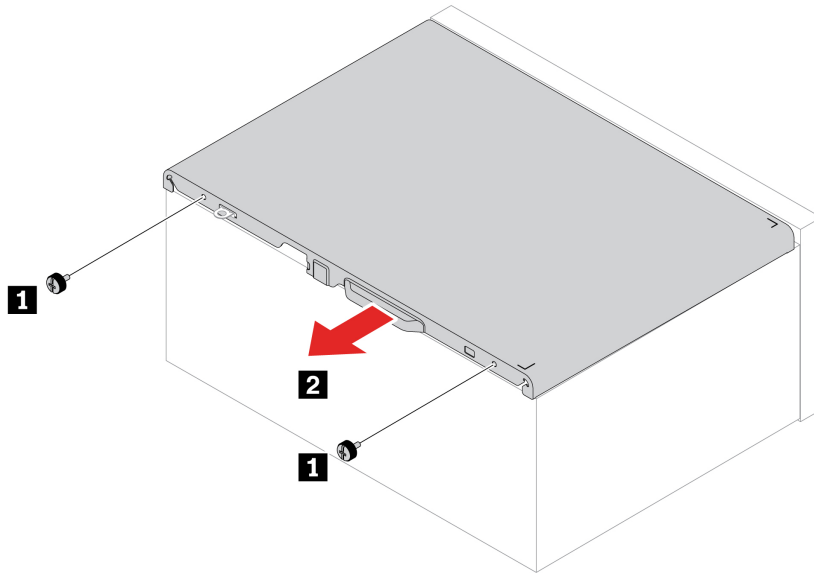


Before you open the computer cover, turn off the computer and wait several minutes until the computer is cool.

For access, do the following:

1. Remove any media from the drives and turn off all connected devices and the computer.
2. Disconnect all power cords from electrical outlets and disconnect all cables from the computer.
3. Unlock any locking device that secures the computer cover.
4. Lay down the computer to place the computer cover facing up.

## Removal steps



**Note:** If a locking device is available, use it to lock the computer after installing the computer cover.

## Slim optical drive

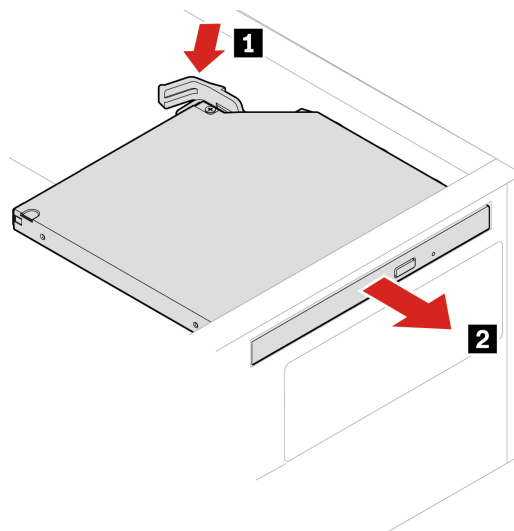
### Prerequisite

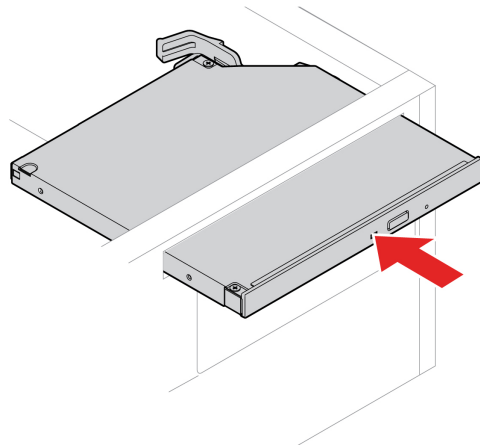
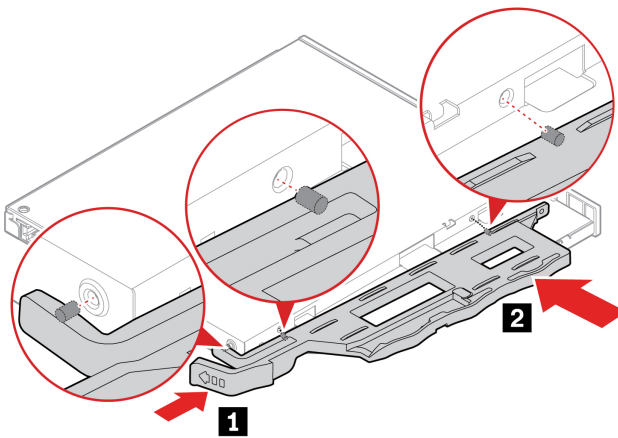
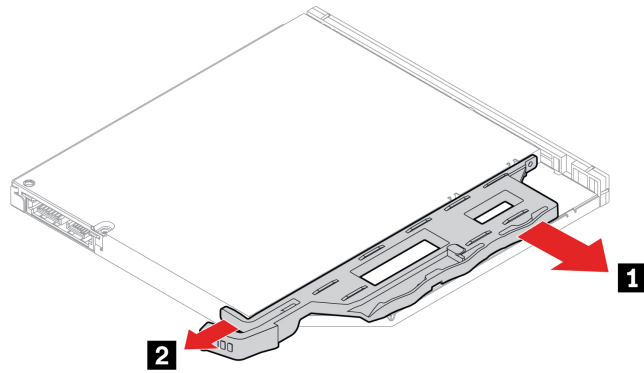
Before you start, read *Generic Safety and Compliance Notices*, and print the following instructions.

For access, do the following:

1. Remove the “Computer cover” on page 26.
2. Disconnect the signal and power cable from the slim optical drive.

### Removal steps





## Front bezel

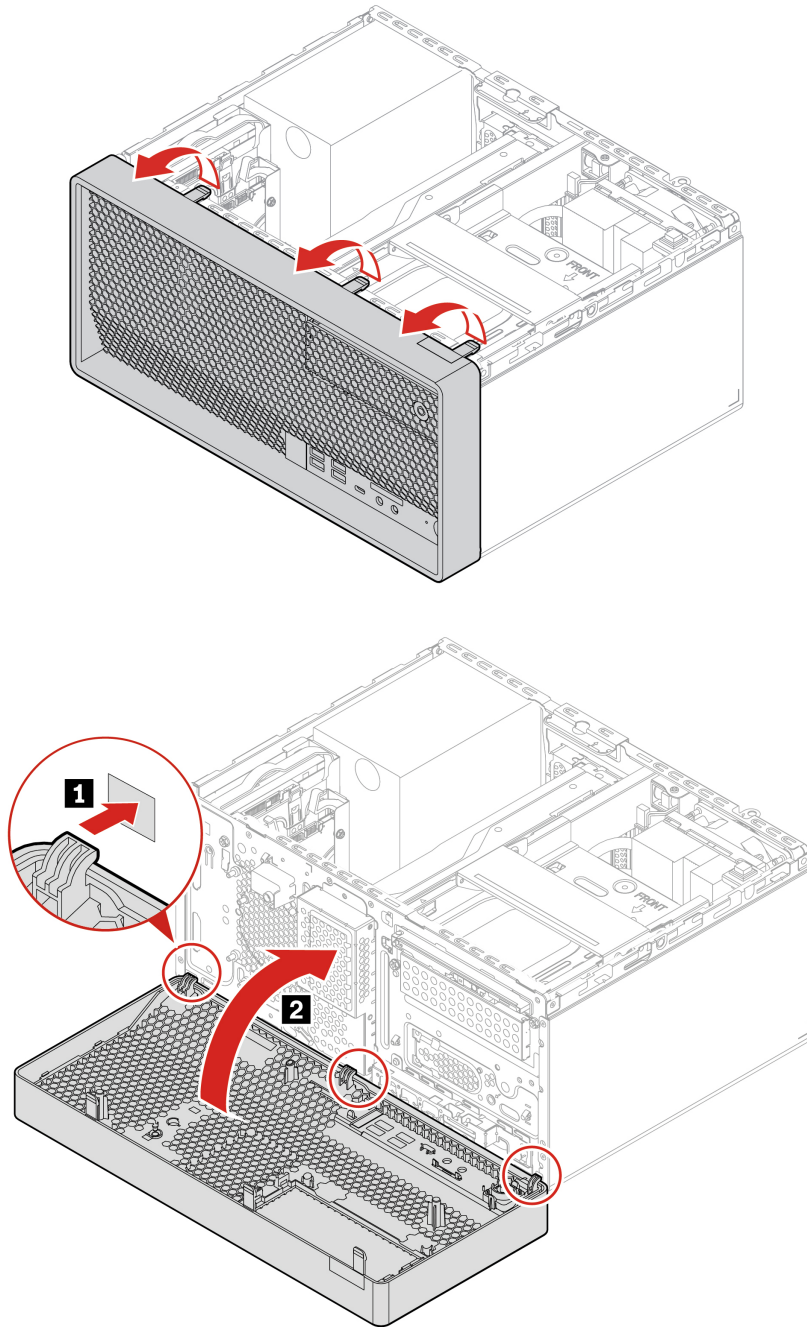
### Prerequisite

Before you start, read *Generic Safety and Compliance Notices*, and print the following instructions.

For access, remove these parts in order, if any:

- “Computer cover” on page 26
- “Slim optical drive” on page 27

## Replacement procedure



## Primary storage drives

### Prerequisite

Before you start, read *Generic Safety and Compliance Notices*, and print the following instructions.

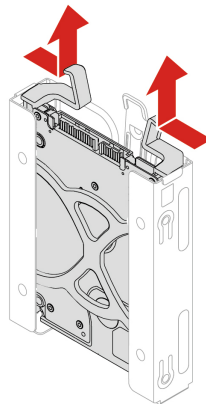
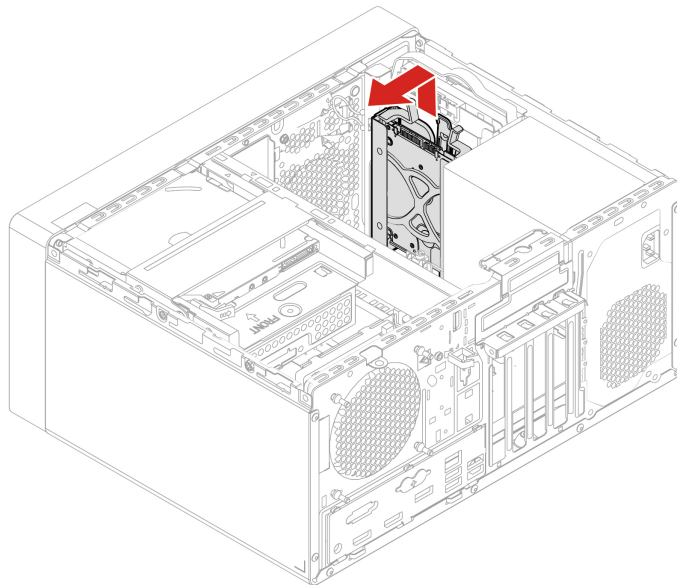
**Attention:** The internal storage drive is sensitive. Inappropriate handling might cause damage and permanent loss of data. When handling the internal storage drive, observe the following guidelines:

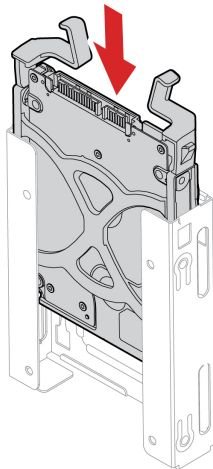
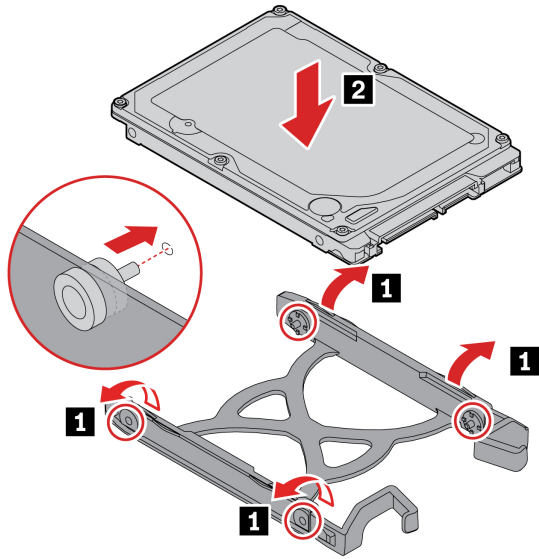
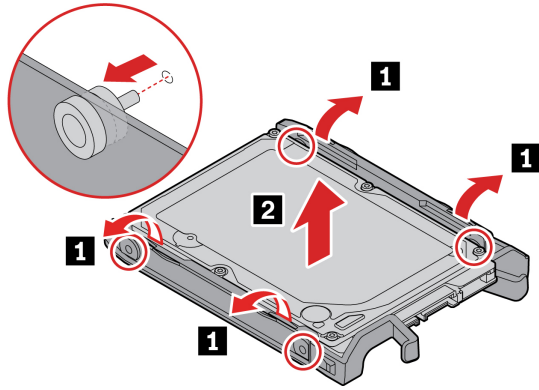
- Replace the internal storage drive only for upgrade or repair. The internal storage drive is not designed for frequent changes or replacement.

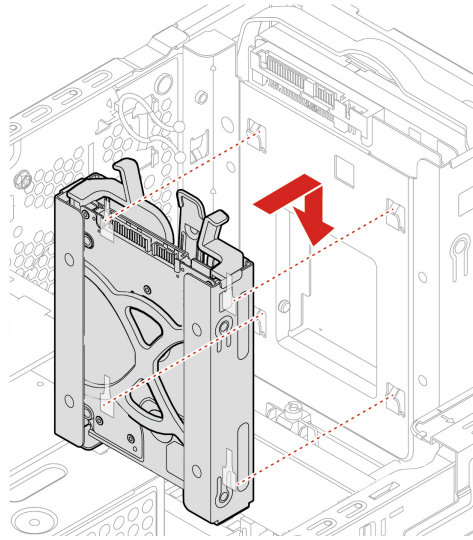
- Before replacing the internal storage drive, make a backup copy of all the data that you want to keep.
- Do not touch the contact edge of the internal storage drive. Otherwise, the internal storage drive might get damaged.
- Do not apply pressure to the internal storage drive.
- Do not make the internal storage drive subject to physical shocks or vibration. Put the internal storage drive on a soft material, such as cloth, to absorb physical shocks.

### Replacement procedure of the 2.5-inch primary storage drive, bracket, and cage

1. Remove the “Computer cover” on page 26.
2. Disconnect the signal cable and the power cable from the 2.5-inch primary storage drive.
3. Remove the 2.5-inch primary storage drive, bracket, and cage.

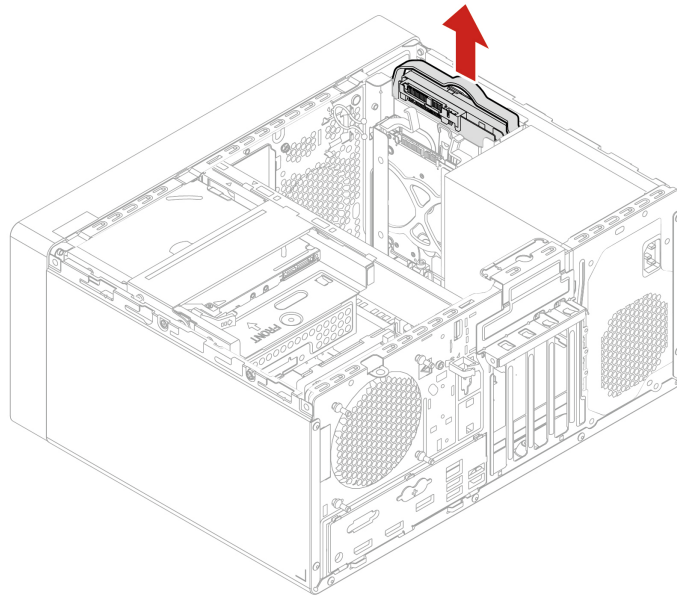




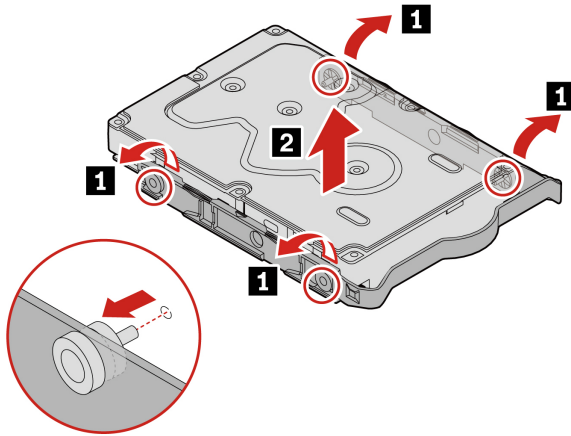


### Removal steps of the 3.5-inch primary storage drive and bracket

1. Remove the “Computer cover” on page 26.
2. Disconnect the signal cable and the power cable from the 3.5-inch primary storage drive.
3. Remove the 3.5-inch primary storage drive and bracket.

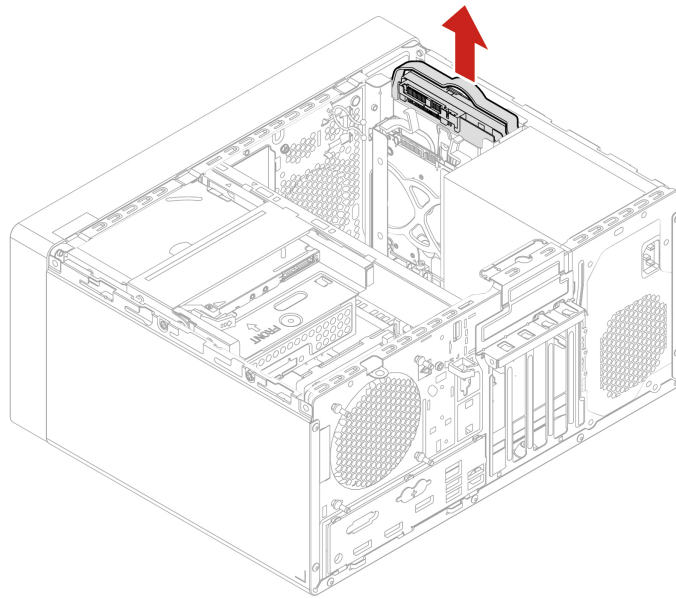


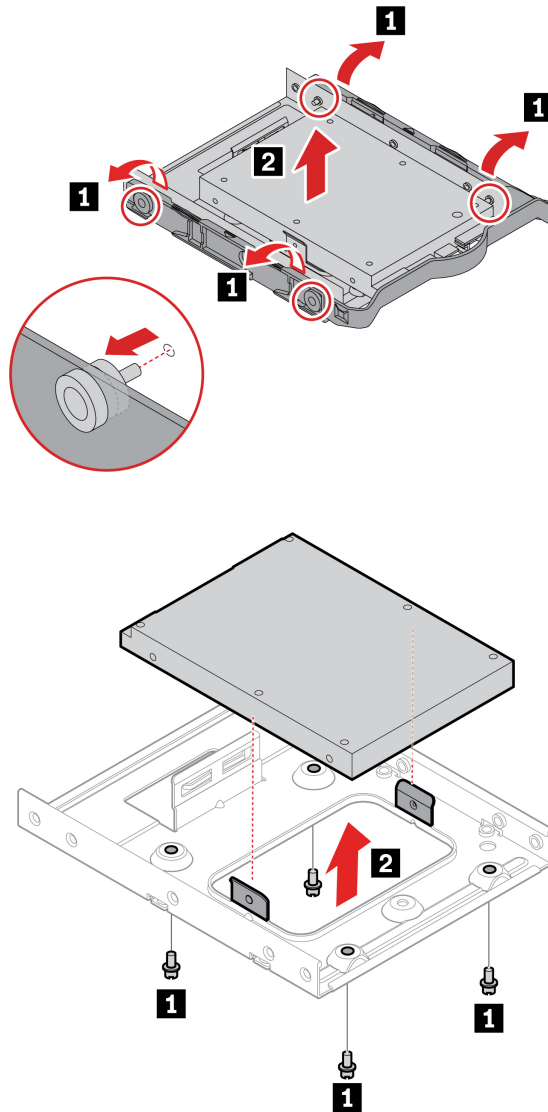




**Removal steps of the 2.5-inch primary storage drive, Type-1 storage drive converter, and bracket**

1. Remove the “Computer cover” on page 26.
2. Disconnect the signal cable and the power cable from the 2.5-inch primary storage drive.
3. Remove the 2.5-inch primary storage drive, Type-1 storage drive converter, and bracket.





## 3.5-inch primary storage drive cage

### Prerequisite

Before you start, read *Generic Safety and Compliance Notices*, and print the following instructions.

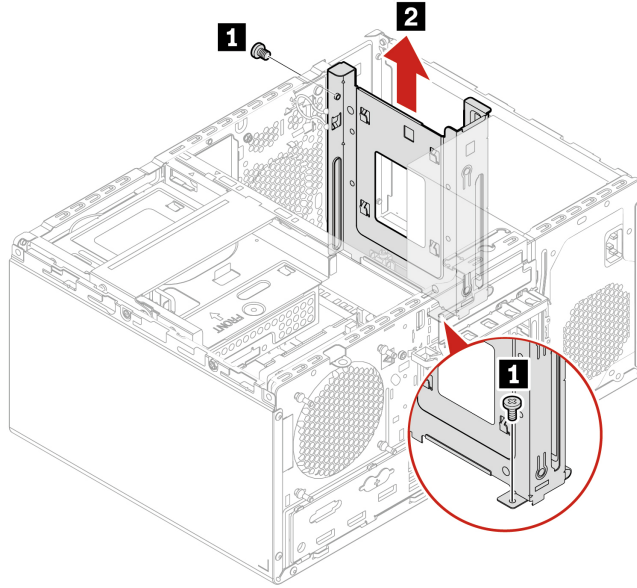
**Attention:** The internal storage drive is sensitive. Inappropriate handling might cause damage and permanent loss of data. When handling the internal storage drive, observe the following guidelines:

- Replace the internal storage drive only for upgrade or repair. The internal storage drive is not designed for frequent changes or replacement.
- Before replacing the internal storage drive, make a backup copy of all the data that you want to keep.
- Do not touch the contact edge of the internal storage drive. Otherwise, the internal storage drive might get damaged.
- Do not apply pressure to the internal storage drive.
- Do not make the internal storage drive subject to physical shocks or vibration. Put the internal storage drive on a soft material, such as cloth, to absorb physical shocks.

For access, remove these parts in order, if any:

- “Computer cover” on page 26
- “Slim optical drive” on page 27
- “Front bezel” on page 28
- “Primary storage drives” on page 29

### Removal steps



## Slim-optical-drive cage

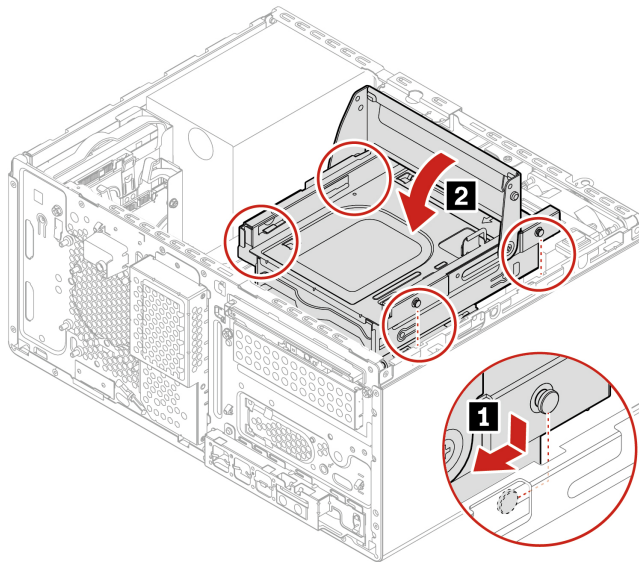
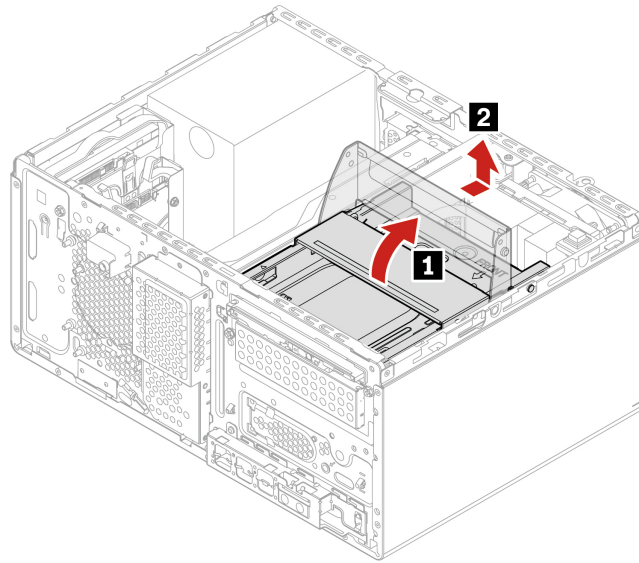
### Prerequisite

Before you start, read *Generic Safety and Compliance Notices*, and print the following instructions.

For access, do the following:

1. Remove these parts in order, if any:
  - “Computer cover” on page 26
  - “Slim optical drive” on page 27
  - “Front bezel” on page 28
2. Disconnect the signal cable and power cable (if any) from the secondary storage drive under the slim-optical-drive.

## Replacement procedure



## Secondary storage drives

### Prerequisite

Before you start, read *Generic Safety and Compliance Notices*, and print the following instructions.

**Attention:** The internal storage drive is sensitive. Inappropriate handling might cause damage and permanent loss of data. When handling the internal storage drive, observe the following guidelines:

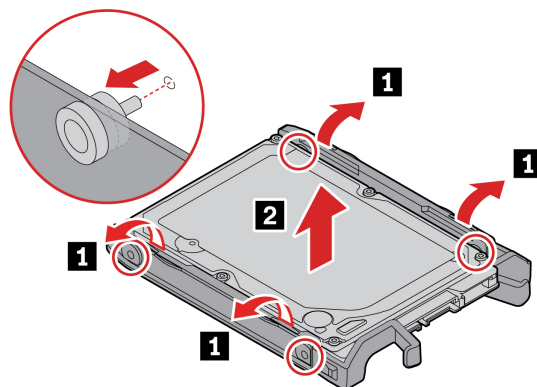
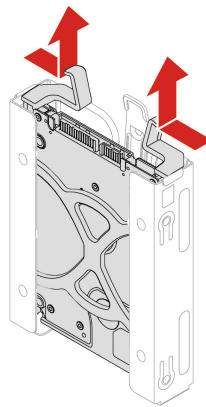
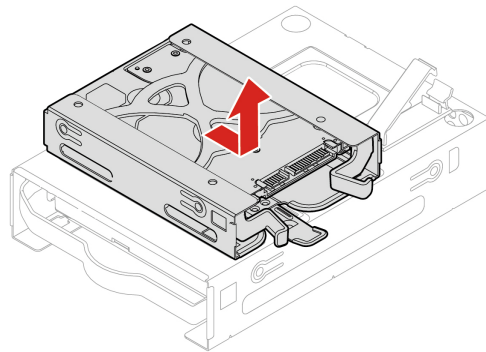
- Replace the internal storage drive only for upgrade or repair. The internal storage drive is not designed for frequent changes or replacement.
- Before replacing the internal storage drive, make a backup copy of all the data that you want to keep.
- Do not touch the contact edge of the internal storage drive. Otherwise, the internal storage drive might get damaged.

- Do not apply pressure to the internal storage drive.
- Do not make the internal storage drive subject to physical shocks or vibration. Put the internal storage drive on a soft material, such as cloth, to absorb physical shocks.

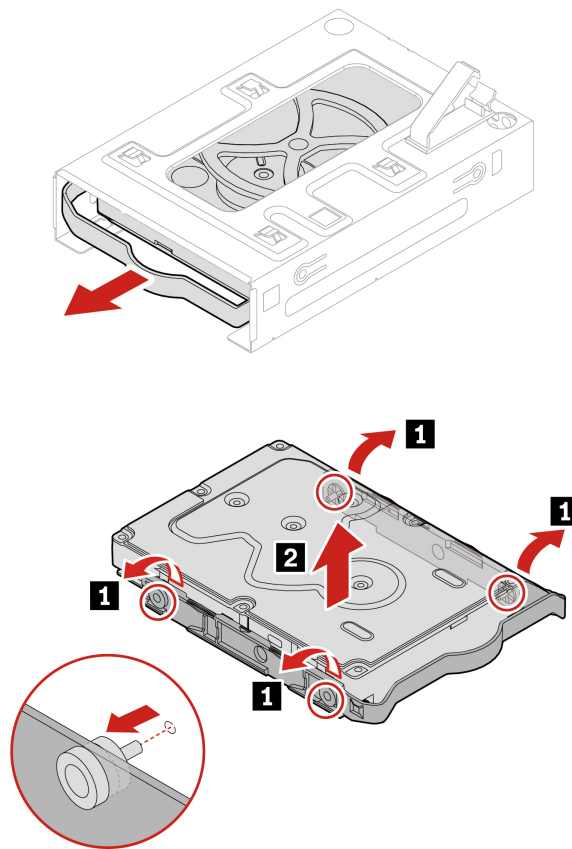
For access, remove these parts in order, if any:

- “Computer cover” on page 26
- “Slim optical drive” on page 27
- “Front bezel” on page 28
- “Slim-optical-drive cage” on page 35

### Removal steps of the 2.5-inch secondary storage drive, bracket, and cage



## Removal steps of the 3.5-inch secondary storage drive, plastic bracket, and cage



## Storage drive in the front-access storage enclosure

### Prerequisite

Before you start, read *Generic Safety and Compliance Notices*, and print the following instructions.

**Attention:** The internal storage drive is sensitive. Inappropriate handling might cause damage and permanent loss of data. When handling the internal storage drive, observe the following guidelines:

- Replace the internal storage drive only for upgrade or repair. The internal storage drive is not designed for frequent changes or replacement.
- Before replacing the internal storage drive, make a backup copy of all the data that you want to keep.
- Do not touch the contact edge of the internal storage drive. Otherwise, the internal storage drive might get damaged.
- Do not apply pressure to the internal storage drive.
- Do not make the internal storage drive subject to physical shocks or vibration. Put the internal storage drive on a soft material, such as cloth, to absorb physical shocks.

You can install or replace a storage drive in the front-access storage enclosure. The storage drive also can be hot-swappable, which means that you can install or replace the drive without even turning off your computer. Therefore, lock the enclosure cover to prevent the unexpected removal. The keys are attached at the rear of the computer. Store the keys in a secure place.

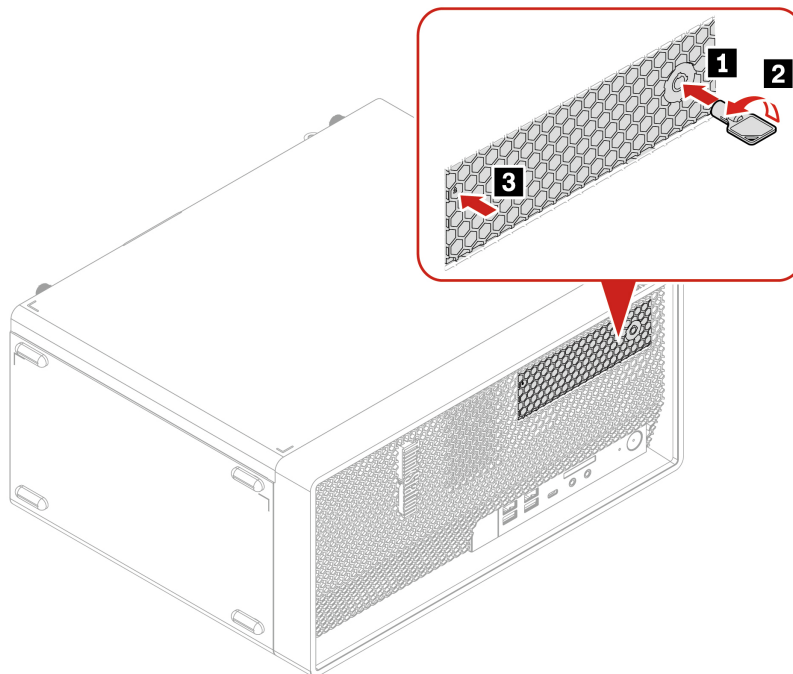
The storage drive in the front-access storage enclosure is hot-swappable only when the following requirements are met:

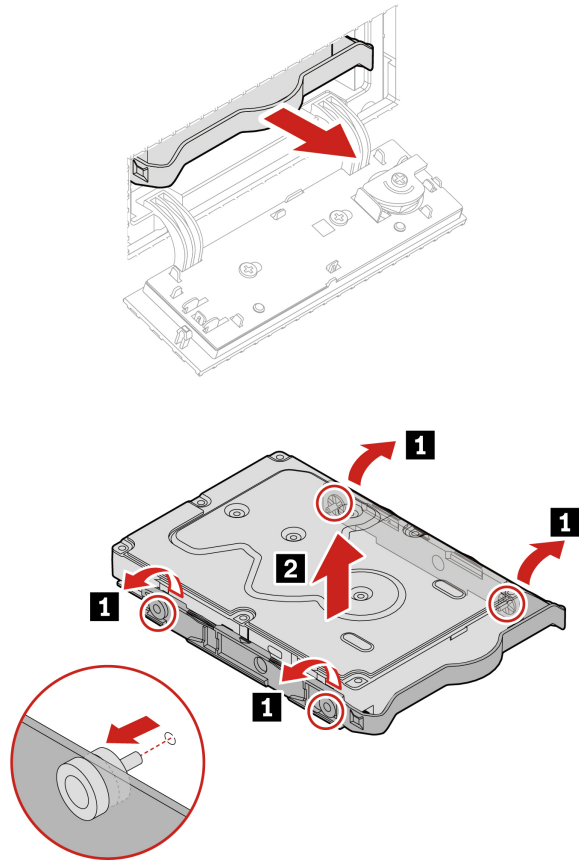
- The eSATA mode of the SATA 4 connector is enabled in BIOS by doing the following:
  1. Restart the computer. When the logo screen is displayed, press F1 or Fn+F1.
  2. Select **Devices** → **ATA Drive Setup** → **SATA Drive 4 Hot-Plug Support** and press Enter.
  3. Select **Enabled** and press Enter.
  4. Press F10 or Fn+F10 to save the changes and exit.
- The SATA cable of the front-access storage enclosure is connected to the SATA 4 connector on the system board.
- The operating system of your computer does not reside on the storage drive installed in the front-access storage enclosure.

**Attention:** If any of the above requirements are not met, do not install or replace the storage drive when the computer is turned on. Otherwise, data on the storage drive might get damaged.

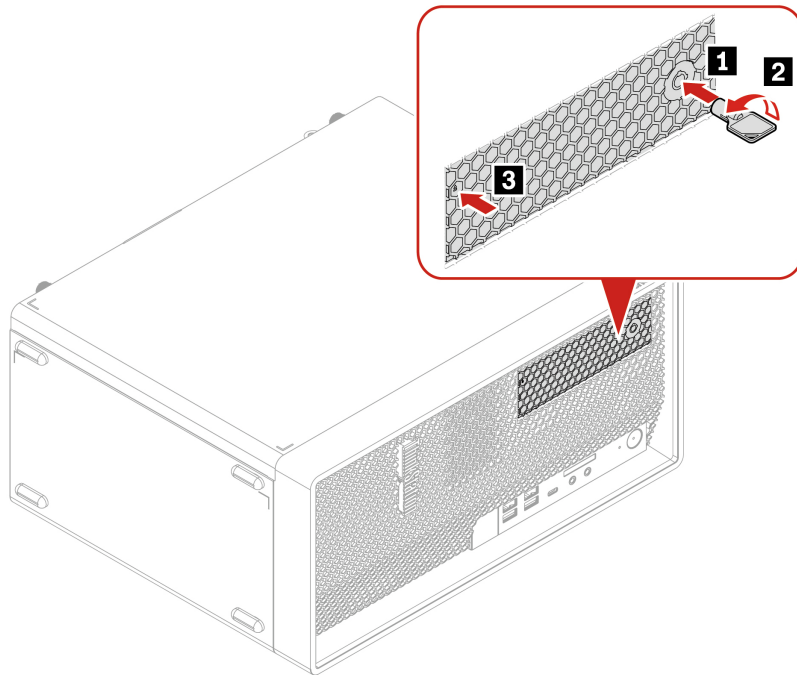
### Removal steps of the 3.5-inch storage drive

**Note:** Before removing an old 3.5-inch storage drive, safely eject the old storage drive from the operating system first. For more information, see the Ubuntu help system.

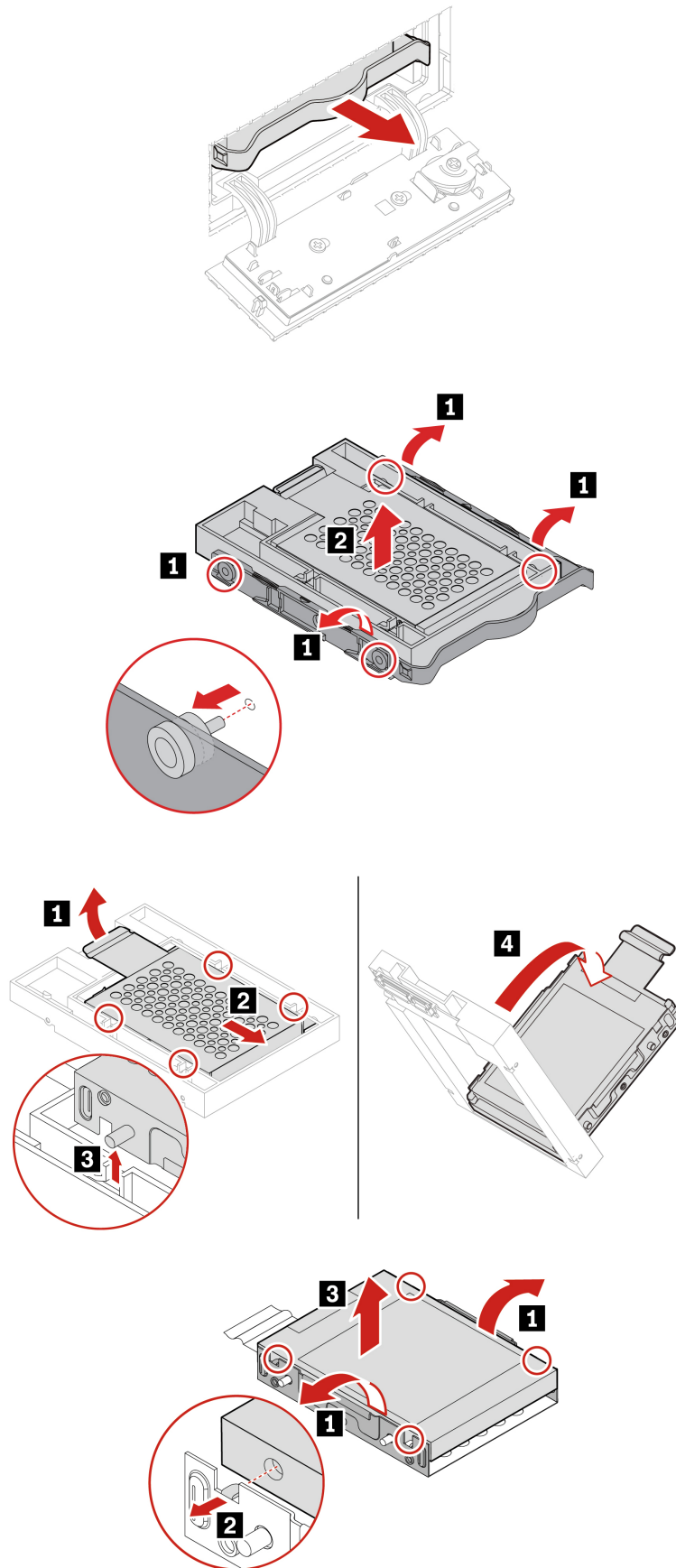


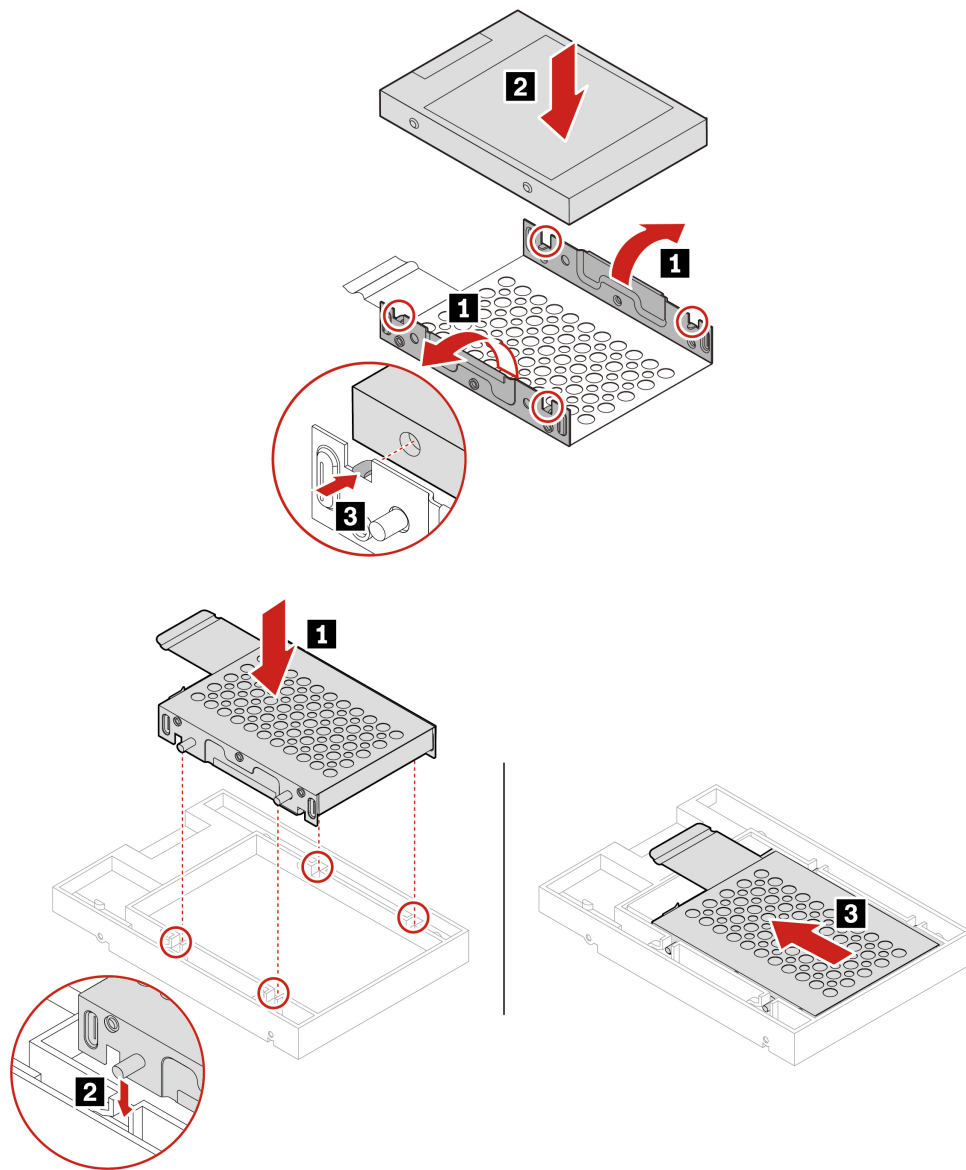


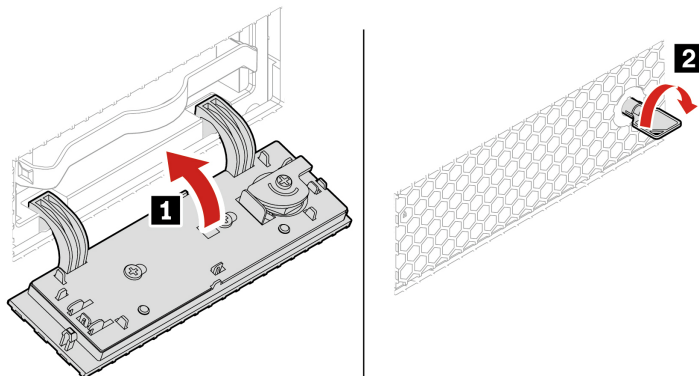
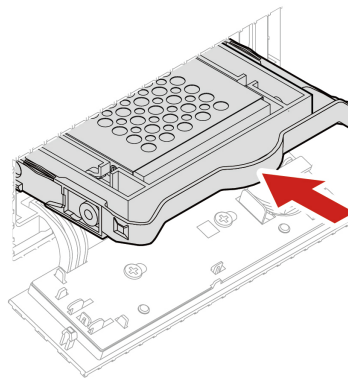
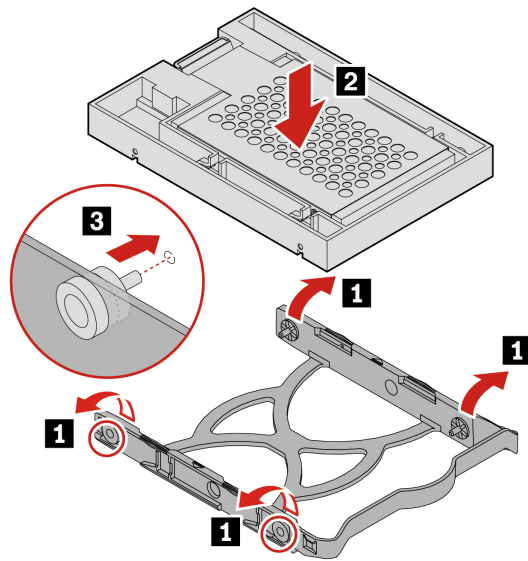
**Replacement procedure of the 2.5-inch storage drive, Type-2 storage drive converter, and bracket**











**Note:** Before removing an old 2.5-inch storage drive, safely eject the old storage drive from the operating system first. For more information, see the Ubuntu help system.

## PCI-Express card

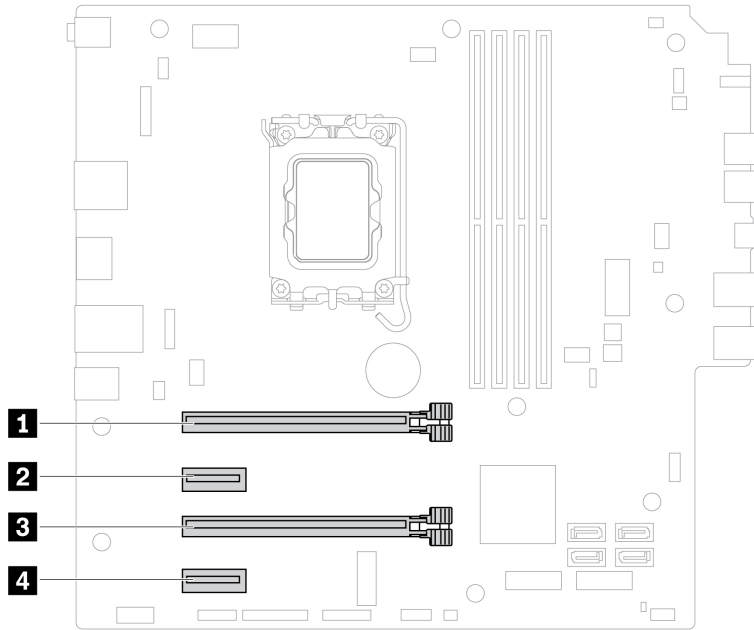
### Prerequisite

Before you start, read *Generic Safety and Compliance Notices*, and print the following instructions.

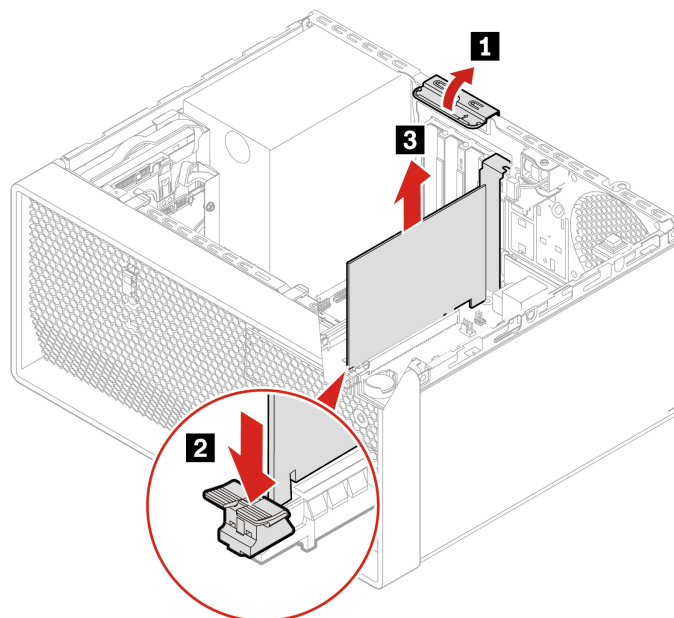
For access, remove the “Computer cover” on page 26.

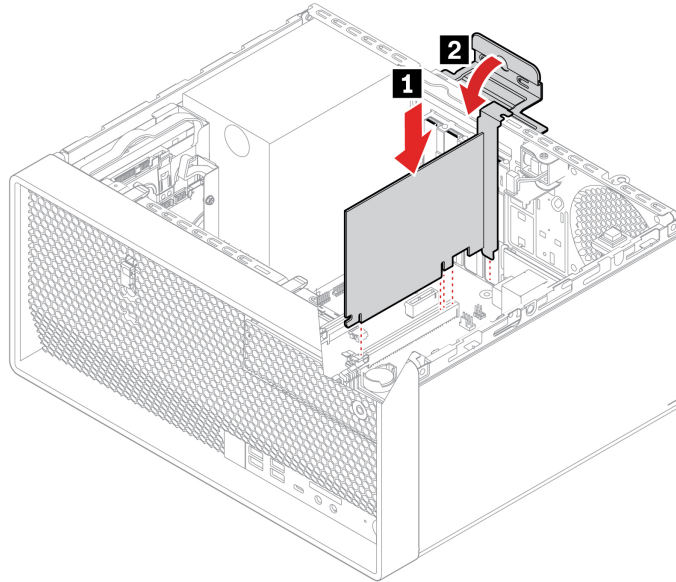
**Notes:**

- Do not attempt to install any PCI-Express cards other than discrete graphics card to PCI-Express card slot **1**.
- If there is only one discrete graphics card, install it to PCI-Express card slot **1**.
- If there are two discrete graphics cards, install the one with higher power consumption to PCI-Express card slot **1**, and install the other to PCI-Express card slot **3**.



**Replacement procedure**





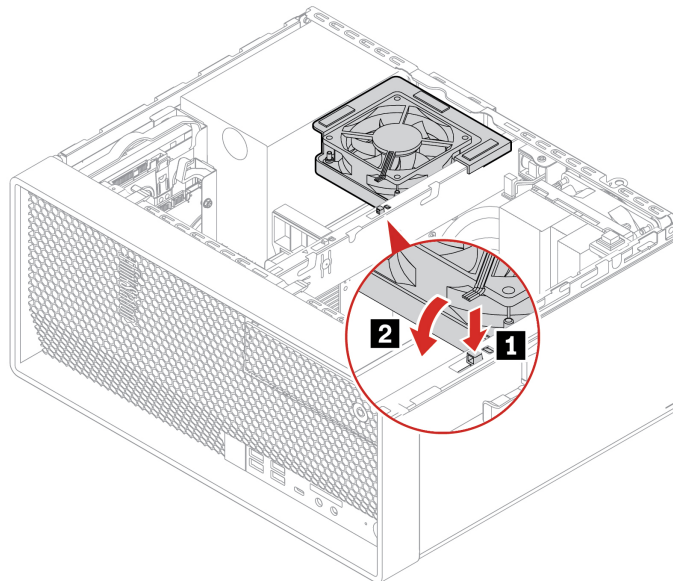
## Graphics card fan

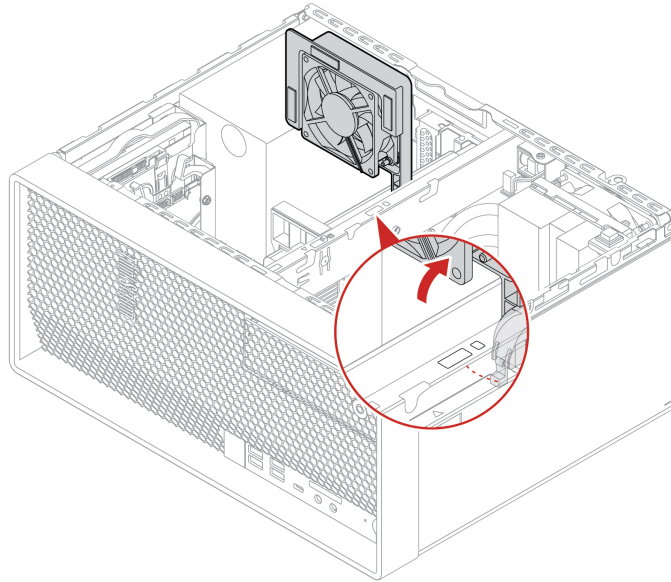
### Prerequisite

Before you start, read *Generic Safety and Compliance Notices*, and print the following instructions.

For access, remove the “Computer cover” on page 26.

### Replacement procedure





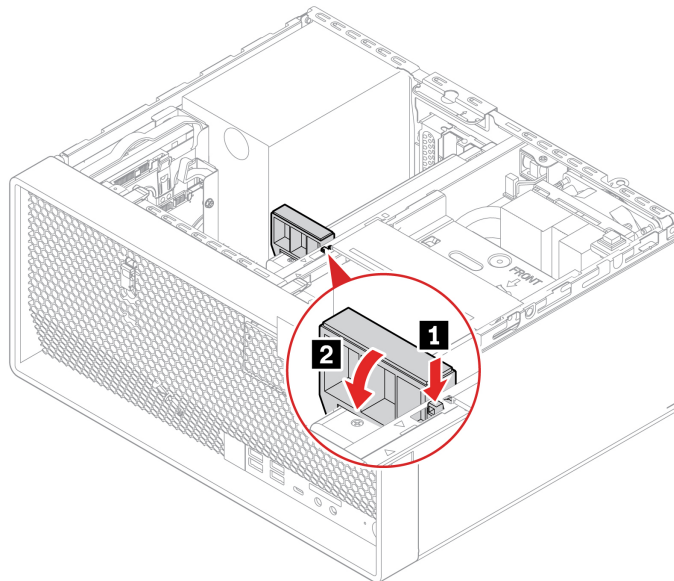
## Graphics card holder

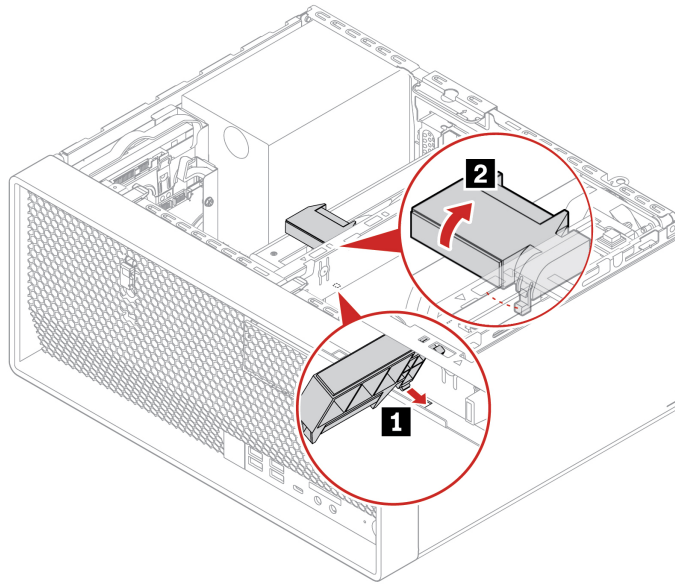
### Prerequisite

Before you start, read *Generic Safety and Compliance Notices*, and print the following instructions.

For access, remove the “Computer cover” on page 26.

### Replacement procedure





## Graphics card

### Prerequisite

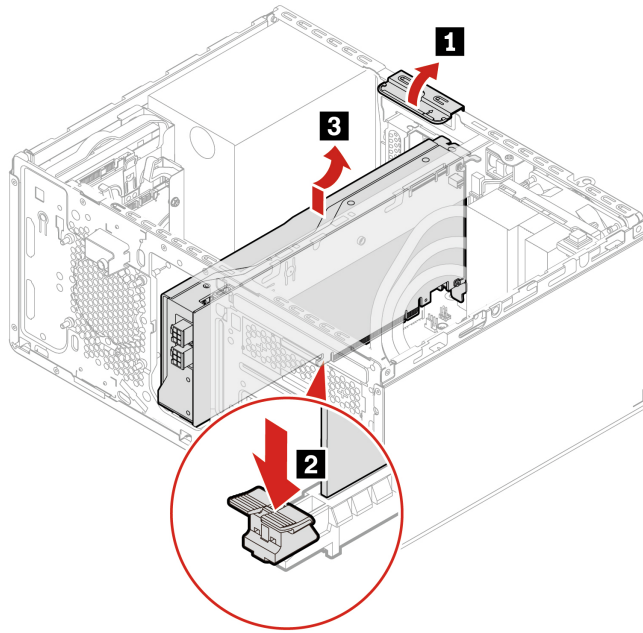
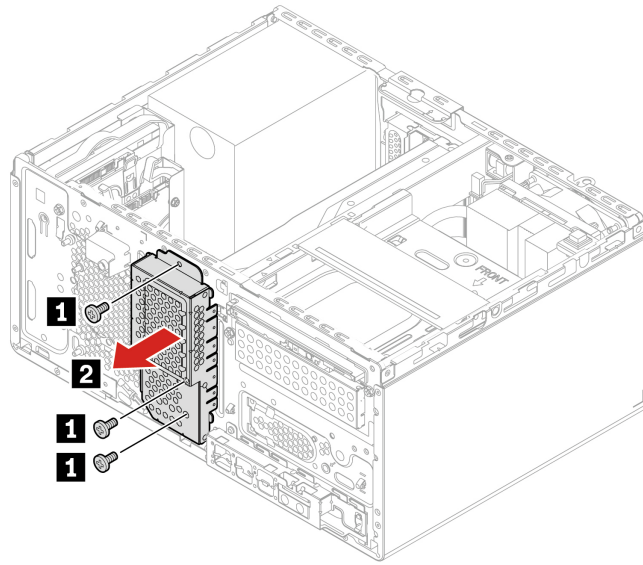
Before you start, read *Generic Safety and Compliance Notices*, and print the following instructions.

### Replacement procedure of the graphics card secured with a bracket and a plastic holder

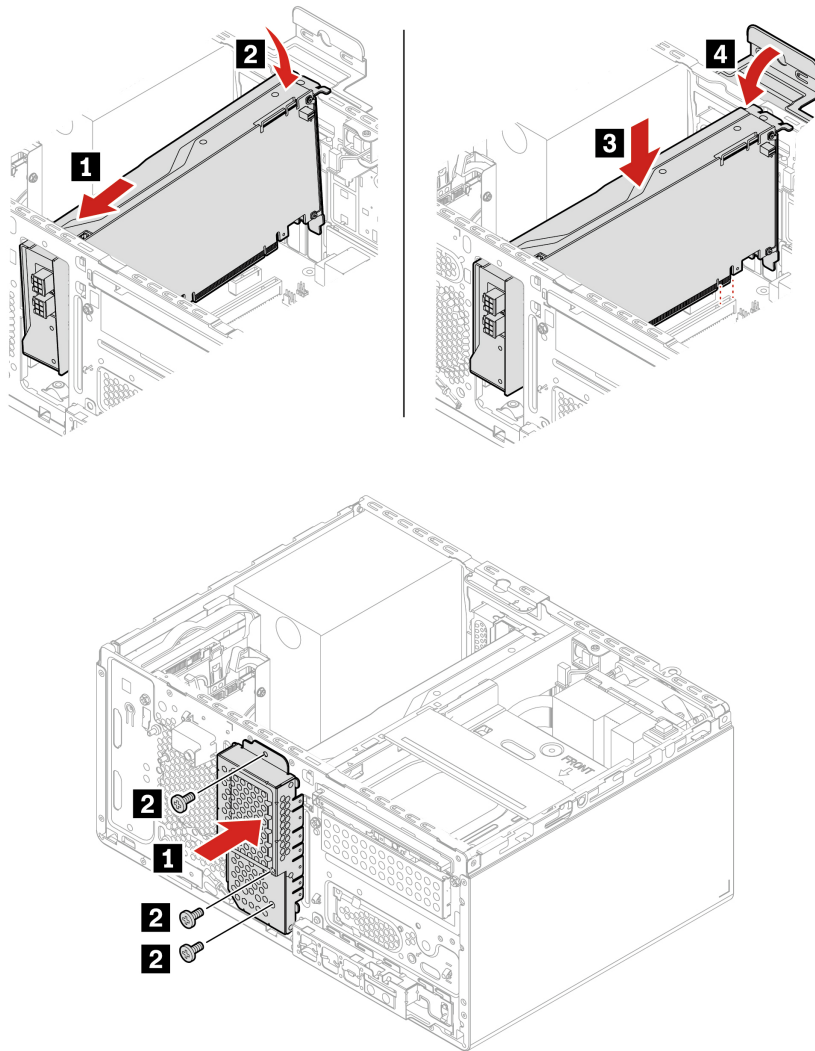
For access, do the following:

1. Remove these parts in order, if any:
  - “Computer cover” on page 26
  - “Slim optical drive” on page 27
  - “Slim-optical-drive cage” on page 35
  - “Graphics card fan” on page 45
  - “Graphics card holder” on page 46
2. Disconnect the power cable (if any) from the graphics card.





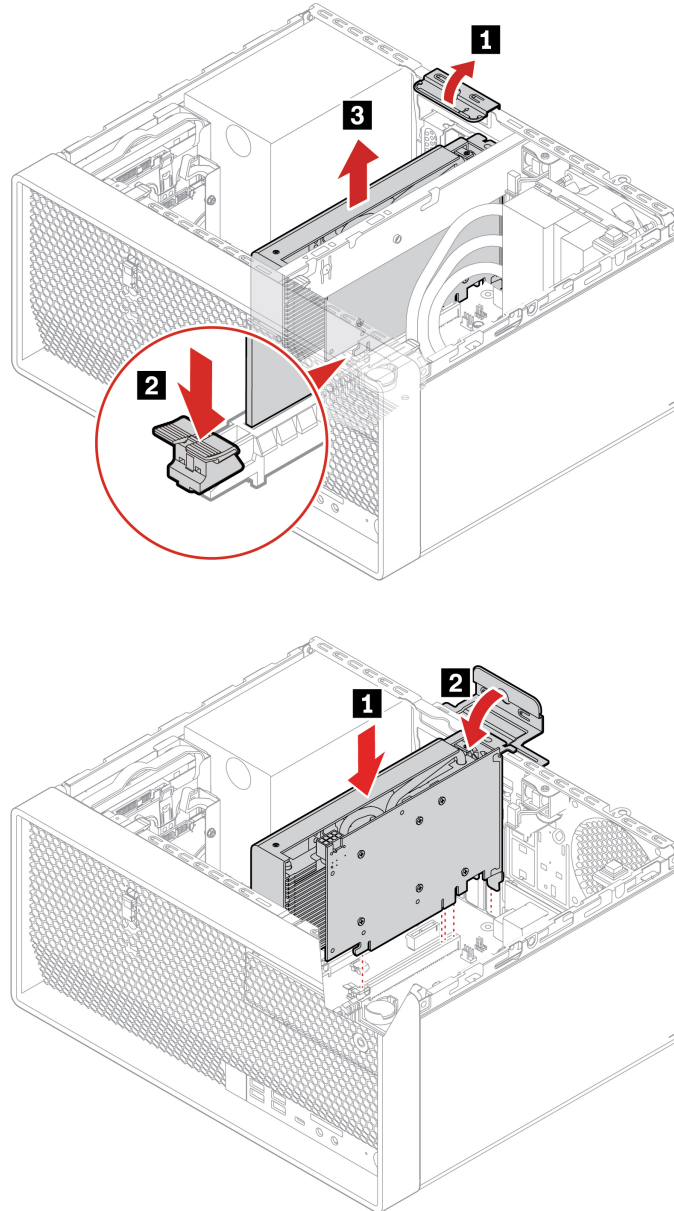




### Removal steps of the graphics card secured with a plastic holder

For access, do the following:

1. Remove these parts in order, if any:
  - “Computer cover” on page 26
  - “Graphics card fan” on page 45
  - “Graphics card holder” on page 46
2. Disconnect the power cable (if any) from the graphics card.



## M.2 solid-state drive and heat sink

### Prerequisite

Before you start, read *Generic Safety and Compliance Notices*, and print the following instructions.



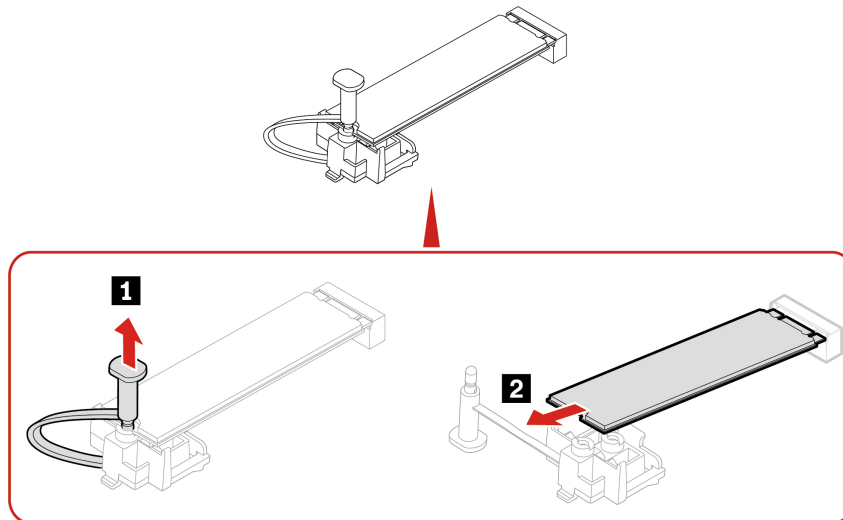
Before you open the computer cover, turn off the computer and wait several minutes until the computer is cool.

**Attention:** The internal storage drive is sensitive. Inappropriate handling might cause damage and permanent loss of data. When handling the internal storage drive, observe the following guidelines:

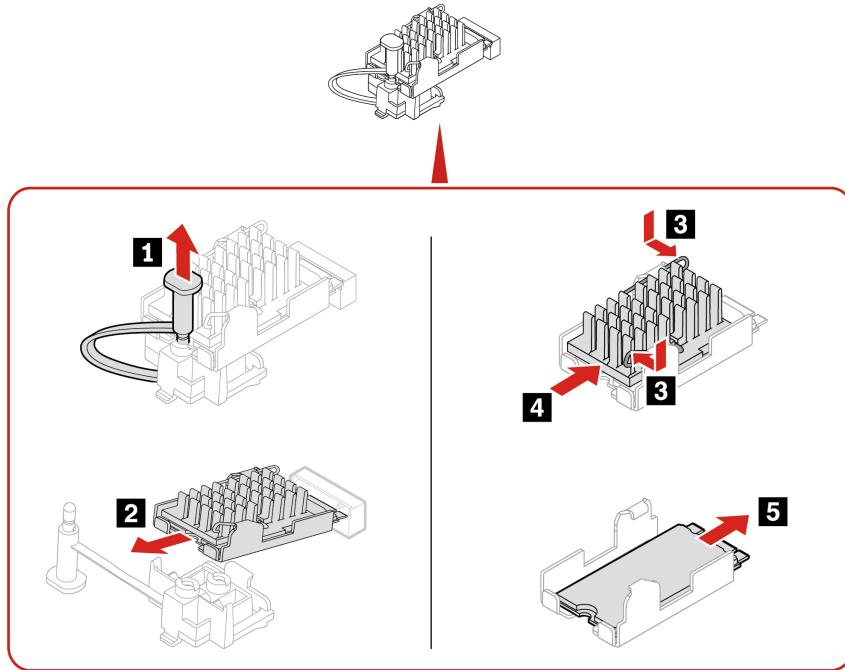
- Replace the internal storage drive only for upgrade or repair. The internal storage drive is not designed for frequent changes or replacement.
- Before replacing the internal storage drive, make a backup copy of all the data that you want to keep.
- Do not touch the contact edge of the internal storage drive. Otherwise, the internal storage drive might get damaged.
- Do not apply pressure to the internal storage drive.
- Do not make the internal storage drive subject to physical shocks or vibration. Put the internal storage drive on a soft material, such as cloth, to absorb physical shocks.

#### Removal steps of the M.2 solid-state drive Gen 4

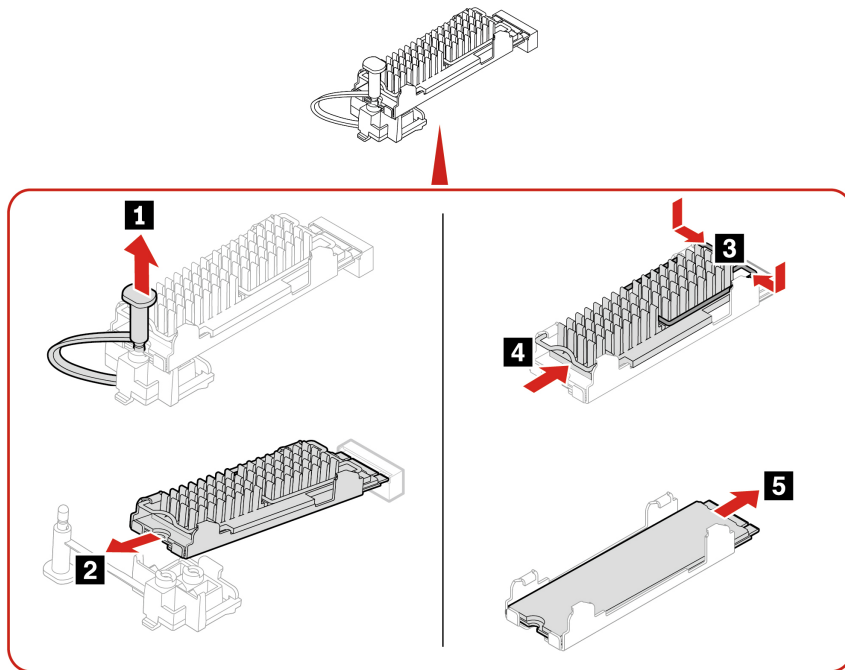
- Remove the “Computer cover” on page 26.
- Remove the “2.5-inch primary storage drive, bracket, and cage” on page 30.
- Remove the M.2 solid-state drive and the heat sink (if any) depending on the computer model.
  - For computers without the heat sink for the M.2 solid-state drive:



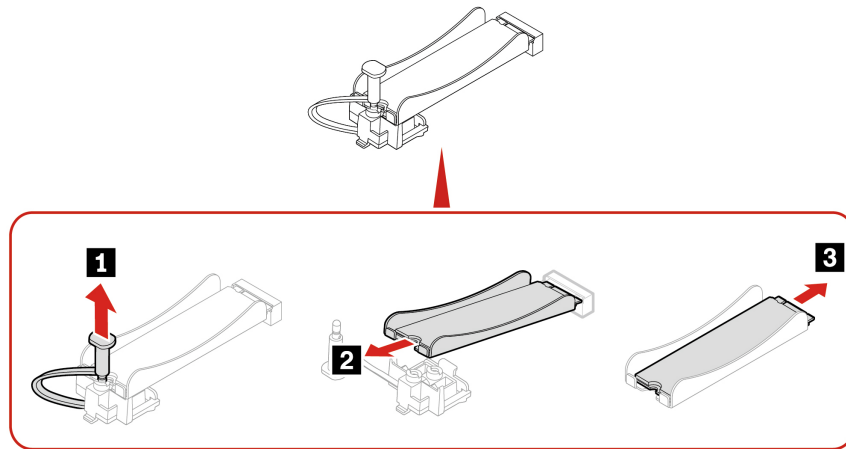
- For computers with the heat sink for the M.2 solid-state drive, do one of the following depending on the computer model:
  - Type 1



- Type 2



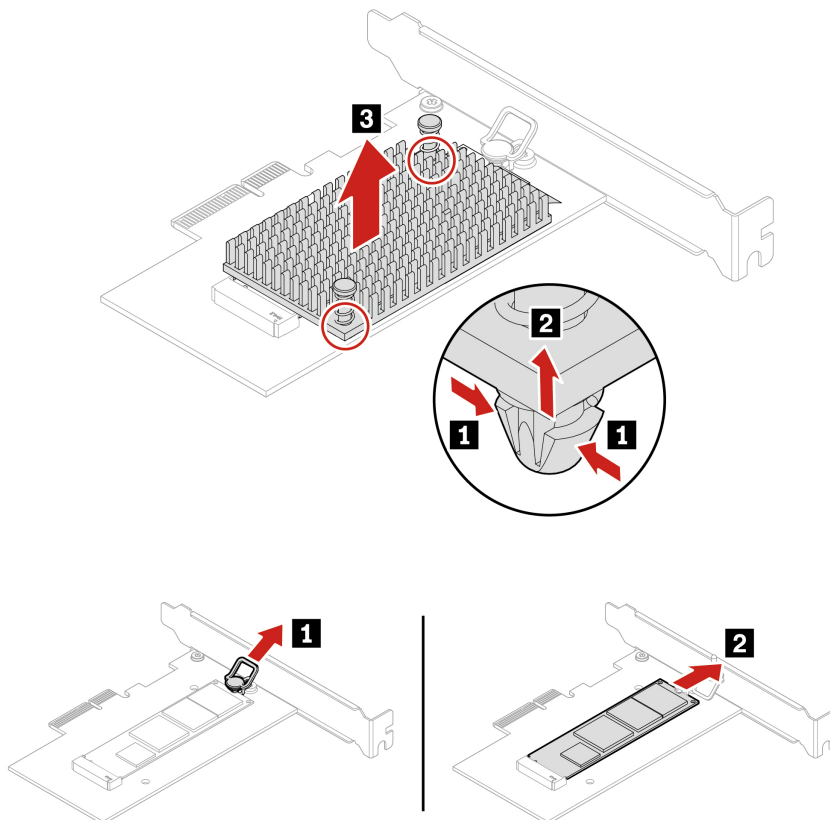
- Type 3

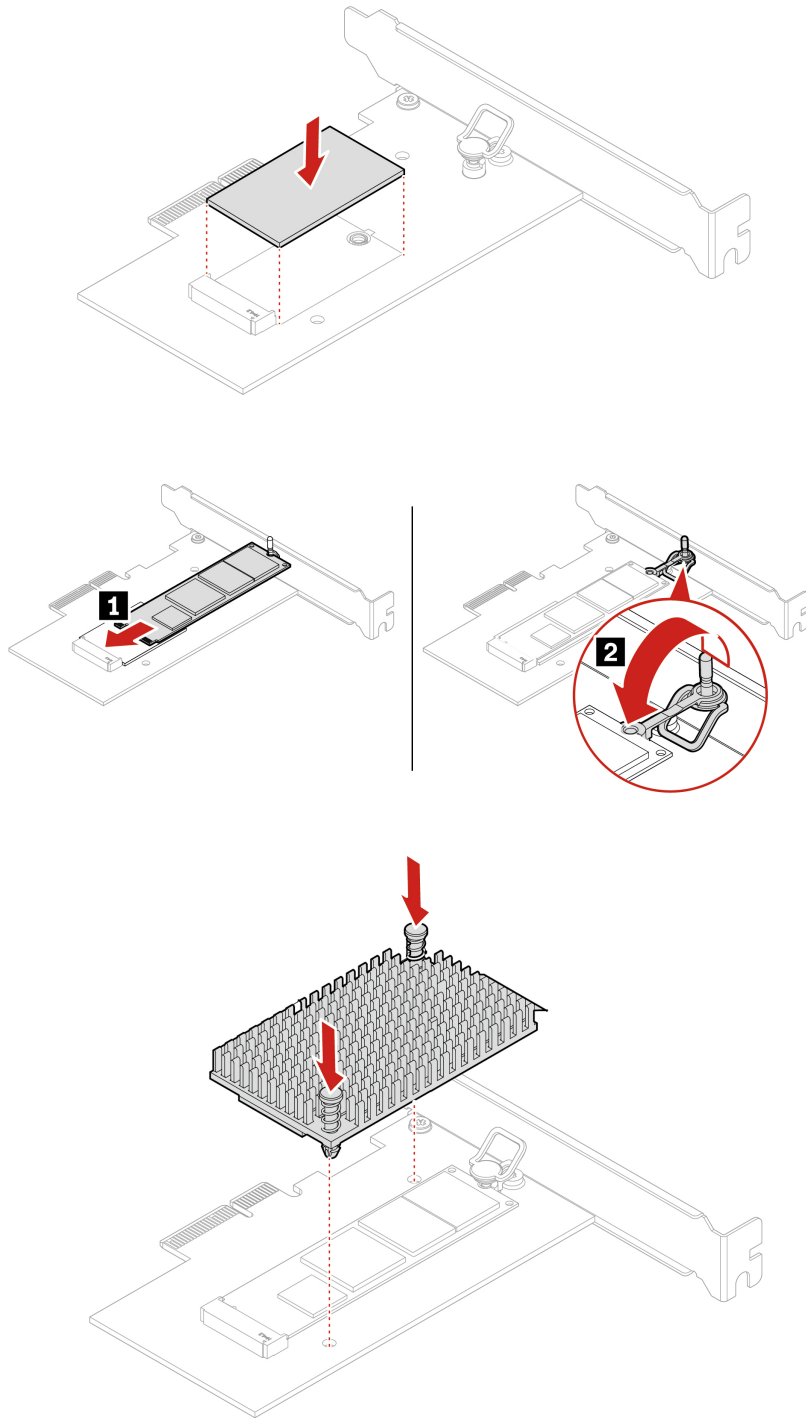


**Note:** Remove the film that covers the thermal pad (if any) when installing the M.2 solid-state drive and the heat sink.

### Replacement procedure of the M.2 solid-state drive in an M.2 solid-state drive PCIe adapter

1. Remove the “Computer cover” on page 26.
2. Locate and remove the M.2 solid-state drive PCIe adapter from the PCIe card slot. See “PCI-Express card” on page 43.
3. Replace the M.2 solid-state drive and the heat sink.





## M.2 solid-state drive bracket

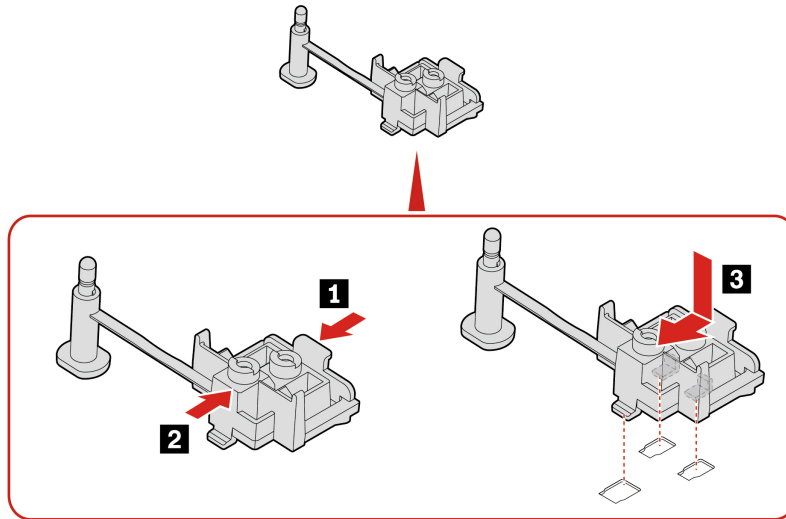
### Prerequisite

Before you start, read *Generic Safety and Compliance Notices*, and print the following instructions.

For access, remove these parts in order, if any:

- “Computer cover” on page 26
- “2.5-inch primary hard disk drive, bracket, and cage” on page 30
- “M.2 solid-state drive and heat sink” on page 50

### Replacement procedure



## Front fan

### Prerequisite

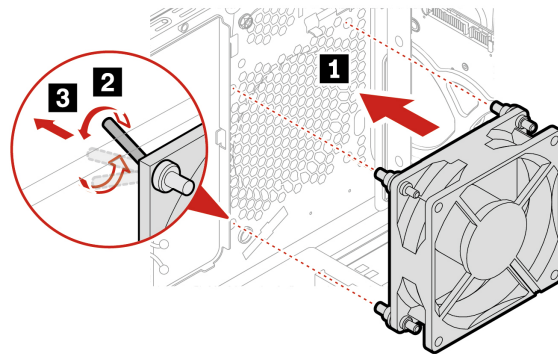
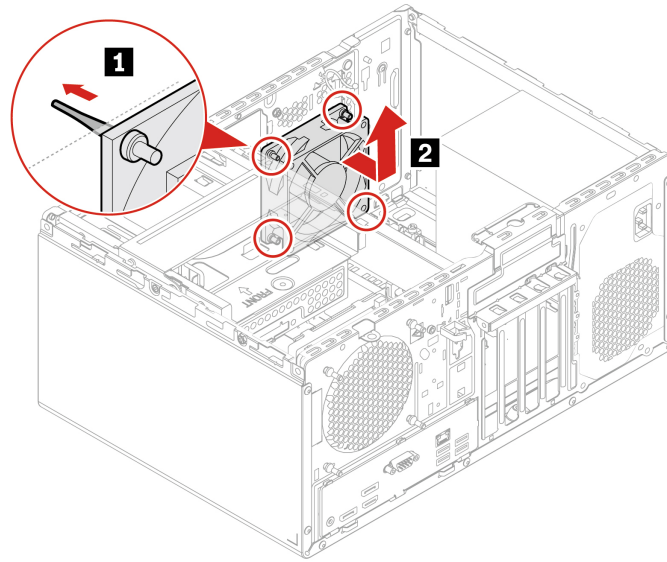
Before you start, read *Generic Safety and Compliance Notices*, and print the following instructions.

For access, do the following:

1. Remove these parts in order, if any:
  - “Computer cover” on page 26
  - “Front bezel” on page 28
2. Disconnect the front fan cable from the front fan connector on the system board.

**Note:** The front fan is attached to the chassis by four rubber mounts. Stretch the tips of the rubber mounts and gently pull the front fan assembly out of the chassis.

## Replacement procedure



**Note:** Align the rubber mounts with the corresponding holes in the chassis and push the rubber mounts through the holes. Rotate and pull the tips of the rubber mounts until the front fan assembly is secured.

## Rear fan

### Prerequisite

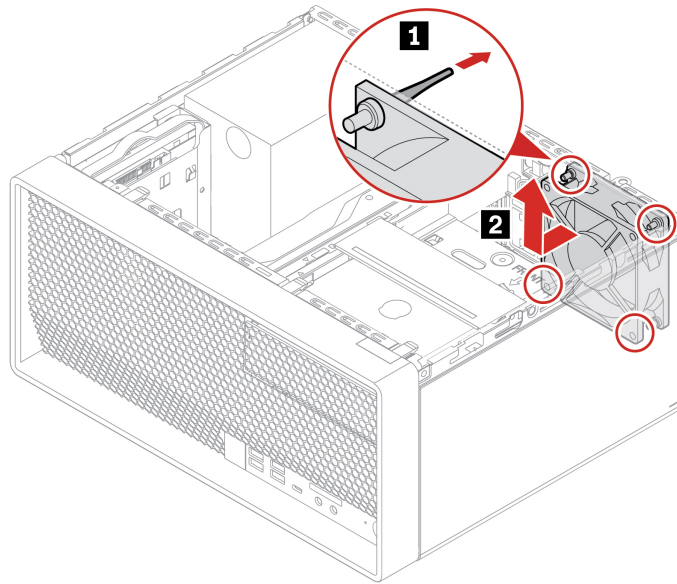
Before you start, read *Generic Safety and Compliance Notices*, and print the following instructions.

For access, do the following:

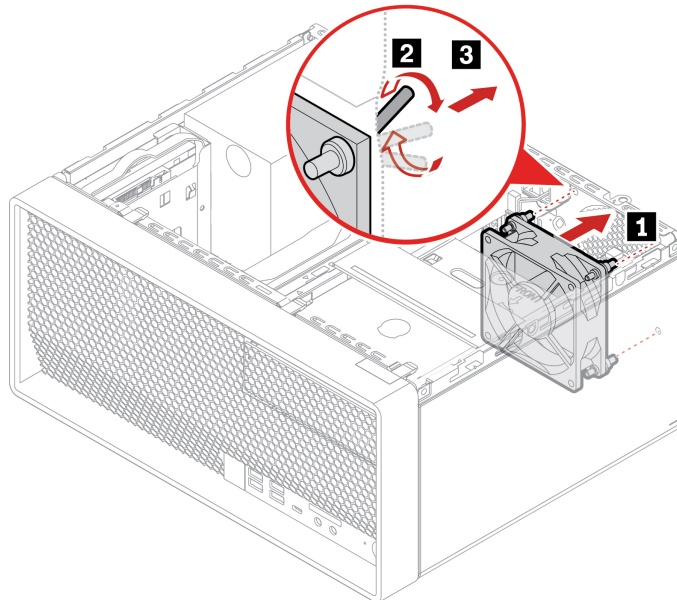
1. Remove the “Computer cover” on page 26.
2. Disconnect the rear fan cable from the rear fan connector on the system board.



## Replacement procedure



**Note:** The rear fan is attached to the chassis by four rubber mounts. Stretch the tips of the rubber mounts and gently pull the rear fan assembly out of the chassis.



**Note:** Align the rubber mounts with the corresponding holes in the chassis and push the rubber mounts through the holes. Rotate and pull the tips of the rubber mounts until the rear fan assembly is secured.

## Heat-sink-and-fan assembly

### Prerequisite

Before you start, read *Generic Safety and Compliance Notices*, and print the following instructions.



The heat sink might be very hot. Before you open the computer cover, turn off the computer and wait several minutes until the computer is cool.

For access, do the following:

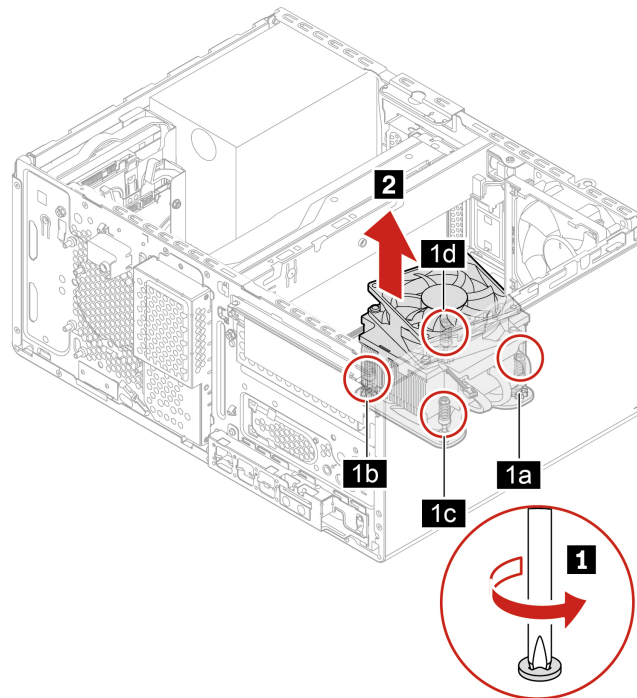
1. Remove these parts in order, if any:
  - “Computer cover” on page 26
  - “Slim optical drive” on page 27
  - “Front bezel” on page 28
  - “Slim-optical-drive cage” on page 35
2. Disconnect the heat-sink-and-fan assembly cable from the microprocessor fan connector on the system board.

### Replacement procedure of the 65-watt heat-sink-and-fan assembly

1. Follow the following sequence to loosen the four screws that secure the heat-sink-and-fan assembly to the system board. Then, lift the heat-sink-and-fan assembly off the system board.
  - Partially loosen screw **1a**, fully loosen screw **1b**, and then fully loosen screw **1a**.
  - Partially loosen screw **1c**, fully loosen screw **1d**, and then fully loosen screw **1c**.

#### Notes:

- Carefully loosen the four screws to avoid any possible damage to the system board. The four screws cannot be removed from the heat-sink-and-fan assembly.
- You might have to gently twist the heat-sink-and-fan assembly to free it from the microprocessor.
- Do not touch the thermal grease while handling the heat-sink-and-fan assembly.

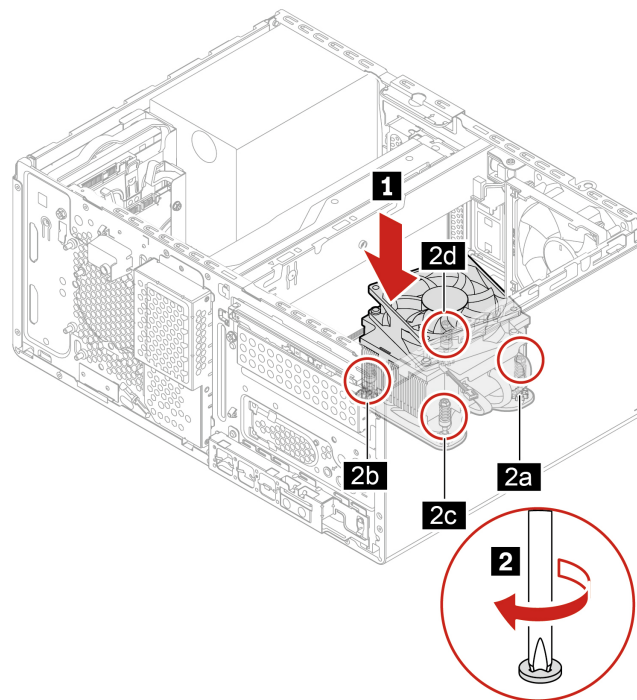


Position the heat-sink-and-fan assembly on the system board. Ensure that the four screws are aligned with the holes in the system board. Follow the following sequence to tighten the four screws to secure the new heat-sink-and-fan assembly. Do not over-tighten the screws.

- Partially tighten screw **2a**, fully tighten screw **2b**, and then fully tighten screw **2a**.
- Partially tighten screw **2c**, fully tighten screw **2d**, and then fully tighten screw **2c**.

**Notes:**

- Apply appropriate amount of thermal grease to the new heat-sink-and-fan assembly.
- Ensure that the heat-sink-and-fan assembly cable is toward the microprocessor fan connector on the system board.

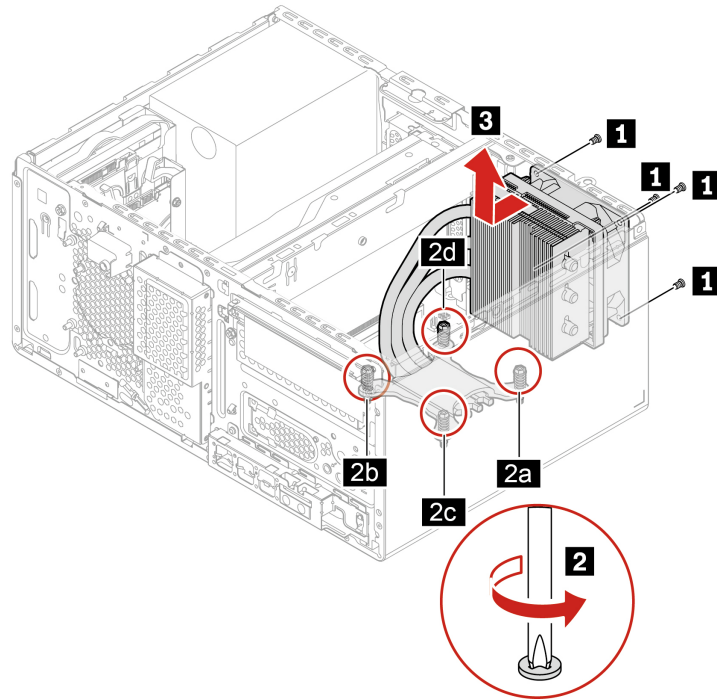


**Replacement procedure of the 125-watt heat-sink-and-fan assembly**

1. Remove the four screws that secure the heat-sink-and-fan assembly to the chassis. Then, follow the following sequence to loosen the four screws that secure the heat-sink-and-fan assembly to the system board. Then, lift the heat-sink-and-fan assembly off the system board.
  - Partially loosen screw **2a**, fully loosen screw **2b**, and then fully loosen screw **2a**.
  - Partially loosen screw **2c**, fully loosen screw **2d**, and then fully loosen screw **2c**.

**Notes:**

- Carefully loosen the four screws to avoid any possible damage to the system board. The four screws cannot be removed from the heat-sink-and-fan assembly.
- You might have to gently twist the heat-sink-and-fan assembly to free it from the microprocessor.
- Do not touch the thermal grease while handling the heat-sink-and-fan assembly.
- In case you need to remove the chassis beam as well, ensure that the 125-watt heat-sink-and-fan assembly has been removed before you remove the chassis beam.

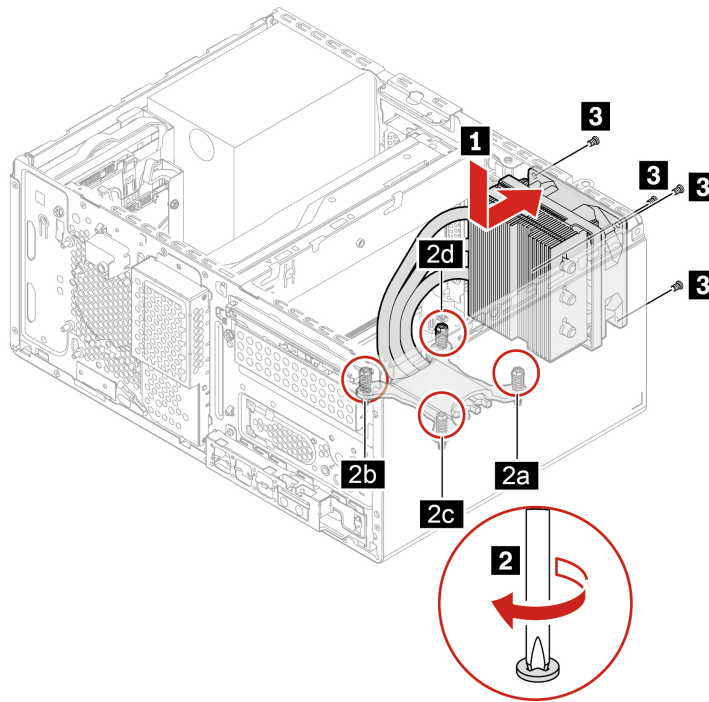


2. Position the new heat-sink-and-fan assembly on the system board. Ensure that the four screws are aligned with the holes in the system board. Follow the following sequence to tighten the four screws to secure the new heat-sink-and-fan assembly to the system board. Do not over-tighten the screws. Then, install the four screws to secure the new heat-sink-and-fan assembly to the chassis.

- Partially tighten screw **2a**, fully tighten screw **2b**, and then fully tighten screw **2a**.
- Partially tighten screw **2c**, fully tighten screw **2d**, and then fully tighten screw **2c**.

**Notes:**

- Apply appropriate amount of thermal grease to the new heat-sink-and-fan assembly.
- In case you need to install the chassis beam as well, ensure that it has been installed in place before you install the 125-watt heat-sink-and-fan assembly.



## Chassis beam

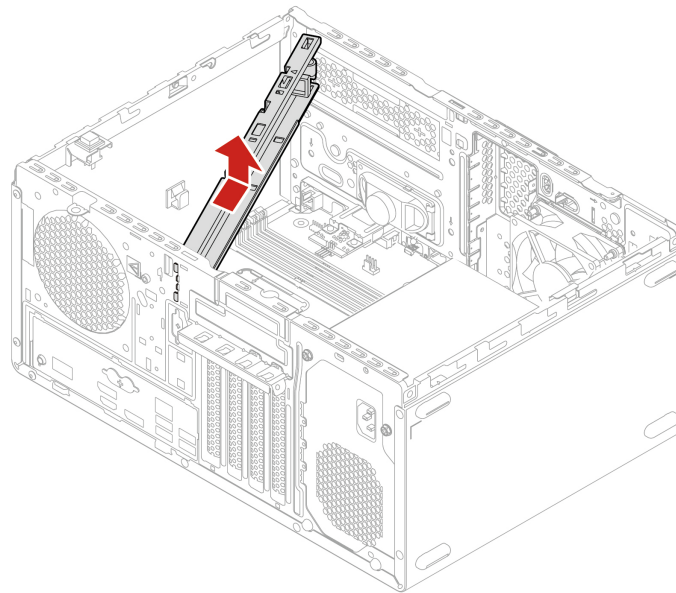
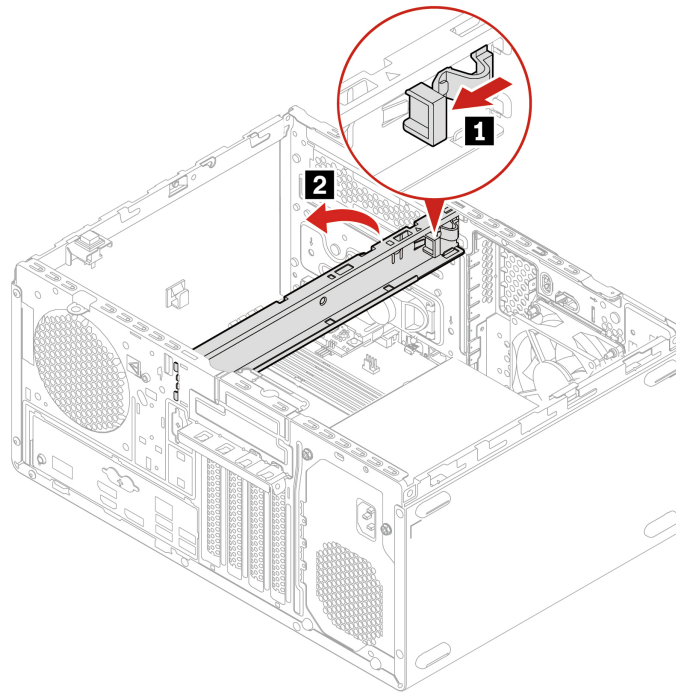
### Prerequisite

Before you start, read *Generic Safety and Compliance Notices*, and print the following instructions.

For access, remove these parts in order, if any:

- “Computer cover” on page 26
- “Slim optical drive” on page 27
- “Front bezel” on page 28
- “Slim-optical-drive cage” on page 35
- “Graphics card fan” on page 45
- “Graphics card holder” on page 46
- “Graphics card” on page 47
- “125-watt heat-sink-and-fan assembly” on page 59

## Replacement procedure

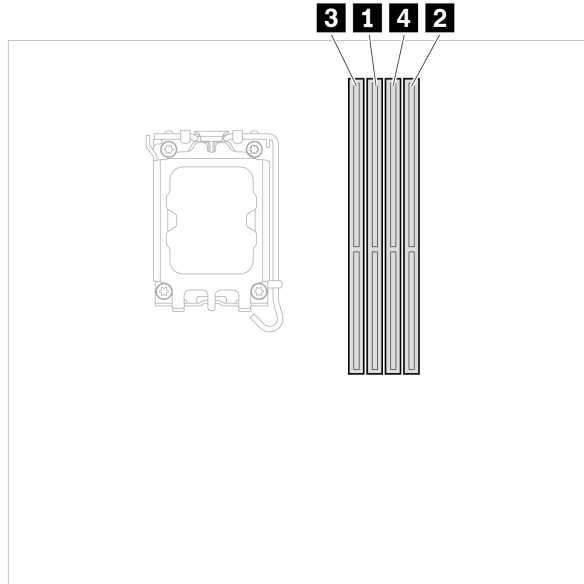


## Memory module

### Prerequisite

Before you start, read *Generic Safety and Compliance Notices*, and print the following instructions.

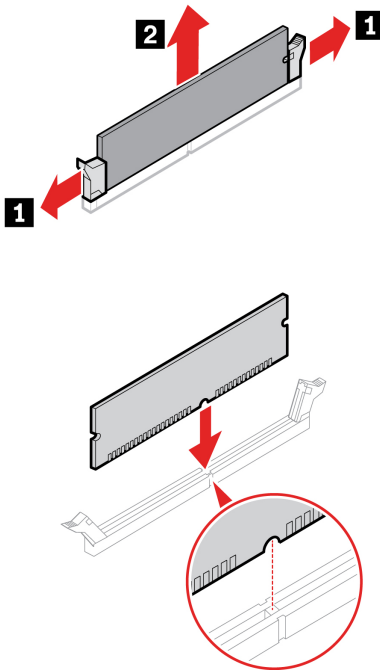
Ensure that you follow the installation order for memory modules shown in the following illustration.



For access, remove these parts in order, if any:

- “Computer cover” on page 26
- “Slim optical drive” on page 27
- “Front bezel” on page 28
- “Slim-optical-drive cage” on page 35

### Replacement procedure



**Note:** During the installation, ensure that you align the memory module to the slot and press down on both ends until the latches are fully engaged with a click.

## Power supply assembly

### Prerequisite

Before you start, read *Generic Safety and Compliance Notices*, and print the following instructions.

Although there are no moving parts in the computer after the power cord has been disconnected, the following warnings are required for your safety.



Keep fingers and other parts of your body away from hazardous, moving parts. If you suffer an injury, seek medical care immediately. Never remove the cover on a power supply or any part that has the following label attached.

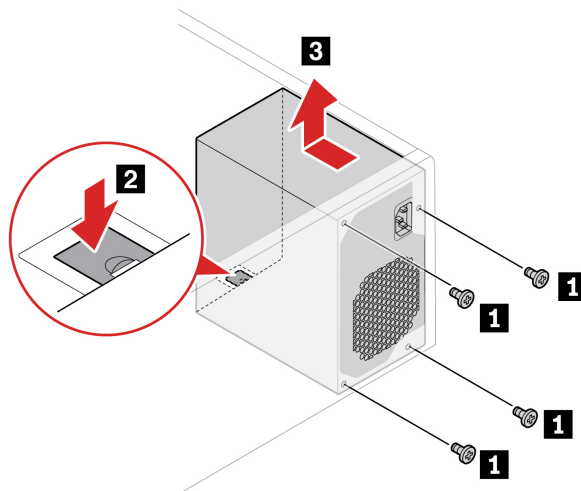


Hazardous voltage, current, and energy levels are present inside any component that has this label attached. There are no serviceable parts inside these components. If you suspect a problem with one of these parts, contact a service technician.

For access, do the following:

1. Remove these parts in order, if any:
  - “Computer cover” on page 26
  - “Slim optical drive” on page 27
  - “Front bezel” on page 28
  - “Primary storage drives” on page 29
  - “3.5-inch primary storage drive cage” on page 34
2. Disconnect the power supply assembly cables from the system board.

### Removal steps





## E-lock

### Prerequisite

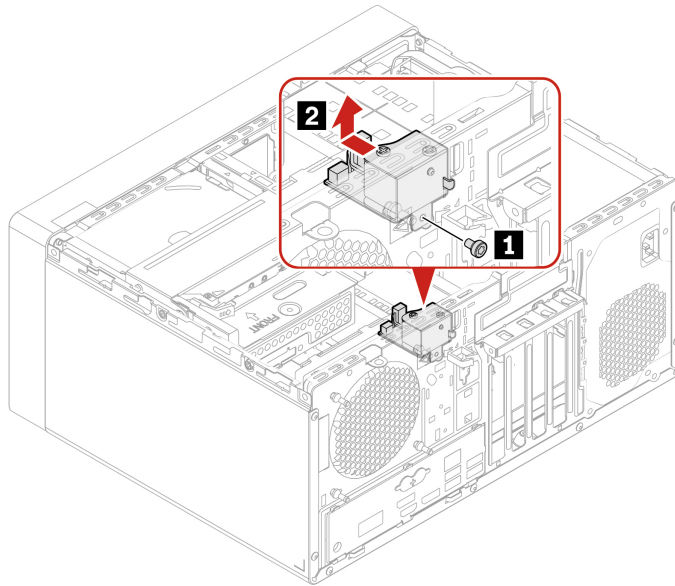
Before you start, read *Generic Safety and Compliance Notices*, and print the following instructions.

For access, do the following:

1. Remove the “Computer cover” on page 26.
2. Disconnect the E-lock cable from the system board.

**Note:** To remove the screws, you need a special tool (T15 star wrench).

### Removal steps





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## Chapter 8. Help and support

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### Self-help resources

Use the following self-help resources to learn more about the computer and troubleshoot problems.

Resources	How to access?
Product documentation: <ul style="list-style-type: none"><li>• <i>Safety and Warranty Guide</i></li><li>• <i>Generic Safety and Compliance Notices</i></li><li>• <i>Setup Guide</i></li><li>• <i>This User Guide</i></li><li>• <i>Regulatory Notice</i></li></ul>	Go to <a href="https://pcsupport.lenovo.com">https://pcsupport.lenovo.com</a> . Then, follow the on-screen instructions to filter out the documentation you want.
Lenovo Support Web site with the latest support information of the following: <ul style="list-style-type: none"><li>• Drivers and software</li><li>• Diagnostic solutions</li><li>• Product and service warranty</li><li>• Product and parts details</li><li>• Knowledge base and frequently asked questions</li></ul>	<a href="https://pcsupport.lenovo.com">https://pcsupport.lenovo.com</a>
Ubuntu help information	<a href="https://help.ubuntu.com/its/ubuntu-help/index.html">https://help.ubuntu.com/its/ubuntu-help/index.html</a>

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### Lenovo diagnostic tools

For information about Lenovo diagnostic tools, go to:  
<https://pcsupport.lenovo.com/lenovodiagnosicsolutions>

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## Call Lenovo

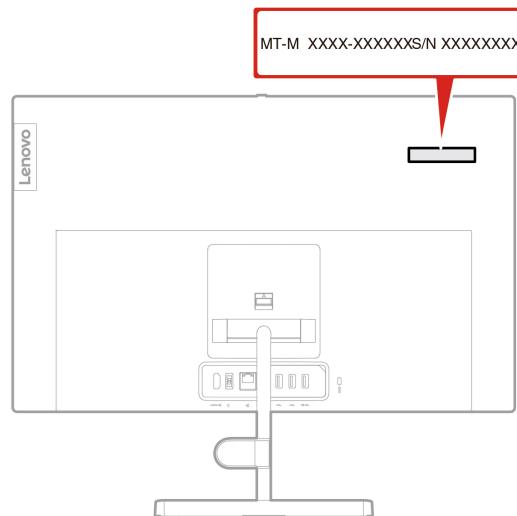
If you have tried to correct the problem yourself and still need help, you can call Lenovo Customer Support Center.

## Before you contact Lenovo

Prepare the following before you contact Lenovo:

1. Record the problem symptoms and details:
  - What is the problem? Is it continuous or intermittent?
  - Any error message or error code?
  - What operating system are you using? Which version?
  - Which software applications were running at the time of the problem?
  - Can the problem be reproduced? If so, how?
2. Record the system information:
  - Product name
  - Machine type and serial number

The following illustration shows where to find the machine type and serial number of your computer.



## Lenovo Customer Support Center

During the warranty period, you can call Lenovo Customer Support Center for help.

### Telephone numbers

For a list of the Lenovo Support phone numbers for your country or region, go to:

<https://pcsupport.lenovo.com/supportphonenumberlist>

**Note:** Phone numbers are subject to change without notice. If the number for your country or region is not provided, contact your Lenovo reseller or Lenovo marketing representative.

### **Services available during the warranty period**

- Problem determination - Trained personnel are available to assist you with determining if you have a hardware problem and deciding what action is necessary to fix the problem.
- Lenovo hardware repair - If the problem is determined to be caused by Lenovo hardware under warranty, trained service personnel are available to provide the applicable level of service.
- Engineering change management - Occasionally, there might be changes that are required after a product has been sold. Lenovo or your reseller, if authorized by Lenovo, will make selected Engineering Changes (ECs) that apply to your hardware available.

### **Services not covered**

- Replacement or use of parts not manufactured for or by Lenovo or nonwarranted parts
- Identification of software problem sources
- Configuration of UEFI BIOS as part of an installation or upgrade
- Changes, modifications, or upgrades to device drivers
- Installation and maintenance of network operating systems (NOS)
- Installation and maintenance of programs

For the terms and conditions of the Lenovo Limited Warranty that apply to your Lenovo hardware product, see *Safety and Warranty Guide* that comes with your computer.

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## **Purchase additional services**

During and after the warranty period, you can purchase additional services from Lenovo at:  
<https://pcsupport.lenovo.com/warrantyupgrade>

Service availability and service name might vary by country or region.



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## Appendix A. System memory speed

The Intel Xeon® or Intel Core™ microprocessor families compatible with this ThinkStation computer feature an integrated memory controller. The memory controller provides the microprocessor with direct access to the system memory. Therefore, the system memory speed will be determined by the memory module type, frequency, size (capacity), the number of memory modules installed, and the microprocessor model.

### Notes:

- The actual system memory speed of the memory modules varies depending on the microprocessor model. For example, your computer comes with 2666 MT/s memory modules, but the microprocessor only supports up to 2400 MT/s memory modules. Then the system memory speed will be no faster than 2400 MT/s.
- The microprocessor models supported in your computer might vary. For a list of supported microprocessor models, contact the Lenovo Customer Support Center.
- The ECC memory modules are not supported on the computer models with Intel Core i5 or i7 microprocessors.

Refer to the following information about the system memory speed:

- **Memory module types:**
  - DDR4 ECC UDIMMs
  - DDR4 non-ECC UDIMMs
- **Memory module operating voltage:** 1.2 V
- **Memory module frequency:** 2666 MT/s





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## Appendix B. Supplemental information about the Ubuntu operating system

In limited countries or regions, Lenovo offers customers an option to order computers with the preinstalled Ubuntu® operating system.

If the Ubuntu operating system is available on your computer, read the following information before you use the computer. Ignore any information related to Windows-based programs, utilities, and Lenovo preinstalled applications in this documentation.

### Access the Lenovo Limited Warranty

This product is covered by the terms of the Lenovo Limited Warranty (LLW), version L505-0010-02 08/2011. You can view the LLW in a number of languages from the following Web site. Read the Lenovo Limited Warranty at:

[https://www.lenovo.com/warranty/llw\\_02](https://www.lenovo.com/warranty/llw_02)

The LLW also is preinstalled on the computer. To access the LLW, go to the following directory:

```
/opt/Lenovo
```

If you cannot view the LLW either from the Web site or from your computer, contact your local Lenovo office or reseller to obtain a printed version of the LLW.

### Access the Ubuntu help system

The Ubuntu help system provides information about how to use the Ubuntu operating system. To access the help system from Home Screen, move your pointer to the Launch bar, and then click the **Help** icon. If you cannot find the **Help** icon from the Launch bar, click the **Search** icon on the bottom left, and type Help to search it.

To learn more about the Ubuntu operating system, go to:

<https://www.ubuntu.com>

### Get support information

If you need help, service, technical assistance, or more information about the Ubuntu operating system or other applications, contact the provider of the Ubuntu operating system or the provider of the application. If you need the service and support for hardware components shipped with your computer, contact Lenovo. For more information about how to contact Lenovo, refer to the *User Guide* and *Safety and Warranty Guide*.

To access the latest *User Guide* and *Safety and Warranty Guide*, go to:

<https://pcsupport.lenovo.com>

### Access open-source information

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You may send your request in writing to the address below accompanied by a check or money order for \$15 to:

Lenovo Legal Department  
Attn: Open Source Team / Source Code Requests  
8001 Development Dr.  
Morrisville, NC 27560

Please include the version of the OS and the version of the Linux Kernel pre-shipped on this Device as part of your request. Be sure to provide a return address.

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## Appendix C. Compliance information

**Note:** For more compliance information, refer to *Generic Safety and Compliance Notices* at <https://pcsupport.lenovo.com>.

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### Certification-related information

**Product name:** ThinkStation P360 Tower

**Machine types:** 30FM, 30FN, 30FQ, 30FV, 30FW, and 30FX

Further compliance information related to your product is available at <https://www.lenovo.com/compliance>.

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### Operating environment

#### Maximum altitude (without pressurization)

- Operating: From 0 m (0 ft) to 3048 m (10 000 ft)
- Storage: From 0 m (0 ft) to 12192 m (40 000 ft)

#### Temperature

- Operating: From 10°C (50°F) to 35°C (95°F)
- Storage: From -40°C (-40°F) to 60°C (140°F)

#### Relative humidity

- Operating: 20%-80% (non-condensing)
- Storage: 10%–90% (non-condensing)



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## Appendix D. Notices and trademarks

### Notices

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