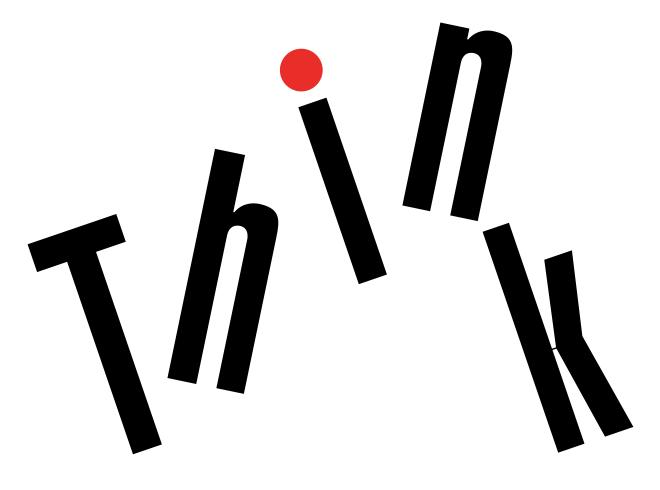


# ThinkStation P310 Hardware Maintenance Manual



Machine Types: 30AU and 30AV

**Note:** Before using this information and the product it supports, be sure to read and understand the Chapter 1 "Read this first: Important safety information" on page 1 and Appendix G "Notices" on page 187.

#### Third Edition (November 2016)

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## About this manual

This manual provides service and reference information for ThinkStation® computers listed on the front cover.

Use this manual along with the advanced diagnostic tests to troubleshoot problems.

**Important:** This manual is intended only for trained service technicians who are familiar with ThinkStation computers. Use this manual along with the advanced diagnostic tests to troubleshoot problems effectively. Before servicing a ThinkStation computer, be sure to read and understand Chapter 1 "Read this first: Important safety information" on page 1.

## Chapter 1. Read this first: Important safety information

This chapter contains the safety information that you must be familiar with.

## Power cords and power adapters

Use only the power cords and power adapters supplied by the product manufacturer. Do not use the ac power cord for other devices.

The power cords shall be safety approved. For Germany, it shall be H05VV-F, 3G, 0.75 mm<sup>2</sup>, or better. For other countries, the suitable types shall be used accordingly.

Never wrap a power cord around a power adapter or other object. Doing so can stress the cord in ways that can cause the cord to fray, crack, or crimp. This can present a safety hazard.

Always route power cords so that they will not be walked on, tripped over, or pinched by objects.

Protect power cord and power adapters from liquids. For instance, do not leave your power cord or power adapter near sinks, tubs, toilets, or on floors that are cleaned with liquid cleansers. Liquids can cause a short circuit, particularly if the power cord or power adapter has been stressed by misuse. Liquids also can cause gradual corrosion of power cord terminals and/or the connector terminals on a power adapter, which can eventually result in overheating.

Ensure that all power cord connectors are securely and completely plugged into receptacles.

Do not use any power adapter that shows corrosion at the ac input pins or shows signs of overheating (such as deformed plastic) at the ac input or anywhere on the power adapter.

Do not use any power cords where the electrical contacts on either end show signs of corrosion or overheating or where the power cord appears to have been damaged in any way.

## **General safety**

Follow these rules to ensure general safety:

- Observe good housekeeping in the area of the machines during and after maintenance.
- When lifting any heavy object:
  - 1. Ensure you can stand safely without slipping.
  - 2. Distribute the weight of the object equally between your feet.
  - 3. Use a slow lifting force. Never move suddenly or twist when you attempt to lift.
  - 4. Lift by standing or by pushing up with your leg muscles; this action removes the strain from the muscles in your back.

#### Attention:

Do not attempt to lift any objects that weigh more than 16 kg (35 lb) or objects that you think are too heavy for you.

- Do not perform any action that causes hazards to the customer, or that makes the equipment unsafe.
- Before you start the machine, ensure that other service representatives and the customer's personnel are not in a hazardous position.

- Place removed covers and other parts in a safe place, away from all personnel, while you are servicing the machine.
- Keep your tool case away from walk areas so that other people will not trip over it.
- Do not wear loose clothing that can be trapped in the moving parts of a machine. Ensure that your sleeves are fastened or rolled up above your elbows. If your hair is long, fasten it.
- Insert the ends of your necktie or scarf inside clothing or fasten it with a nonconductive clip, approximately 8 centimeters (3 inches) from the end.
- Do not wear jewelry, chains, metal-frame eyeglasses, or metal fasteners for your clothing. **Remember:** Metal objects are good electrical conductors.
- Wear safety glasses when you are: hammering, drilling, soldering, cutting wire, attaching springs, using solvents, or working in any other conditions that might be hazardous to your eyes.
- After service, reinstall all safety shields, guards, labels, and ground wires. Replace any safety device that is worn or defective.
- Reinstall all covers correctly before returning the machine to the customer.

#### CAUTION:



Hazardous moving parts. Keep fingers and other body parts away.



Before you open the computer cover, turn off the computer and wait several minutes until the computer is cool.

## **Electrical safety**



#### CAUTION:

Electrical current from power, telephone, and communication cables can be hazardous. To avoid personal injury or equipment damage, disconnect the attached power cords, telecommunication systems, networks, and modems before you open the computer covers, unless instructed otherwise in the installation and configuration procedures.

Observe the following rules when working on electrical equipment.

**Important:** Use only approved tools and test equipment. Some hand tools have handles covered with a soft material that does not insulate you when working with live electrical currents. Many customers have, near their equipment, rubber floor mats that contain small conductive fibers to decrease electrostatic discharges. Do not use this type of mat to protect yourself from electrical shock.

- Find the room emergency power-off (EPO) switch, disconnecting switch, or electrical outlet. If an electrical accident occurs, you can then operate the switch or unplug the power cord quickly.
- Do not work alone under hazardous conditions or near equipment that has hazardous voltages.
- Disconnect all power before:
  - Performing a mechanical inspection
  - Working near power supplies
  - Removing or installing Field Replaceable Units (FRUs)
- Before you start to work on the machine, unplug the power cord. If you cannot unplug it, ask the customer to power-off the wall box that supplies power to the machine and to lock the wall box in the off position.
- If you need to work on a machine that has exposed electrical circuits, observe the following precautions:
  - Ensure that another person, familiar with the power-off controls, is near you. **Remember:** Another person must be there to switch off the power, if necessary.
  - Use only one hand when working with powered-on electrical equipment; keep the other hand in your pocket or behind your back.
     Remember: There must be a complete circuit to cause electrical shock. By observing the above rule, you may prevent a current from passing through your body.
  - When using a tester, set the controls correctly and use the approved probe leads and accessories for that tester.
  - Stand on suitable rubber mats (obtained locally, if necessary) to insulate you from grounds such as metal floor strips and machine frames.

Observe the special safety precautions when you work with very high voltages; these instructions are in the safety sections of maintenance information. Use extreme care when measuring high voltages.

- Regularly inspect and maintain your electrical hand tools for safe operational condition.
- Do not use worn or broken tools and testers.
- Never assume that power has been disconnected from a circuit. First, check that it has been powered-off.
- Always look carefully for possible hazards in your work area. Examples of these hazards are moist floors, nongrounded power extension cables, power surges, and missing safety grounds.
- Do not touch live electrical circuits with the reflective surface of a plastic dental mirror. The surface is conductive; such touching can cause personal injury and machine damage.
- Do not service the following parts with the power on when they are removed from their normal operating places in a machine:
  - Power supply units
  - Pumps
  - Blowers and fans
  - Motor generators

and similar units. (This practice ensures correct grounding of the units.)

- If an electrical accident occurs:
  - Use caution; do not become a victim yourself.
  - Switch off power.
  - Send another person to get medical aid.

## Safety inspection guide

The intent of this inspection guide is to assist you in identifying potentially unsafe conditions on these products. Each machine, as it was designed and built, had required safety items installed to protect users and service personnel from injury. This guide addresses only those items. However, good judgment should be used to identify potential safety hazards due to attachment of features or options not covered by this inspection guide.

If any unsafe conditions are present, you must determine how serious the apparent hazard could be and whether you can continue without first correcting the problem.

Consider these conditions and the safety hazards they present:

- Electrical hazards, especially primary power (primary voltage on the frame can cause serious or fatal electrical shock).
- Explosive hazards, such as a damaged CRT face or bulging capacitor
- · Mechanical hazards, such as loose or missing hardware

The guide consists of a series of steps presented in a checklist. Begin the checks with the power off, and the power cord disconnected.

#### Checklist:

- 1. Check exterior covers for damage (loose, broken, or sharp edges).
- 2. Power-off the computer. Disconnect the power cord.
- 3. Check the power cord for:
  - a. A third-wire ground connector in good condition. Use a meter to measure third-wire ground continuity for 0.1 ohm or less between the external ground pin and frame ground.
  - b. The power cord should be the appropriate type as specified in the parts listings.
  - c. Insulation must not be frayed or worn.
- 4. Remove the cover.
- 5. Check for any obvious alterations. Use good judgment as to the safety of any alterations.
- 6. Check inside the unit for any obvious unsafe conditions, such as metal filings, contamination, water or other liquids, or signs of fire or smoke damage.
- 7. Check for worn, frayed, or pinched cables.
- 8. Check that the power-supply cover fasteners (screws or rivets) have not been removed or tampered with.

#### Handling electrostatic discharge-sensitive devices

Any computer part containing transistors or integrated circuits (ICs) should be considered sensitive to electrostatic discharge (ESD). ESD damage can occur when there is a difference in charge between objects. Protect against ESD damage by equalizing the charge so that the machine, the part, the work mat, and the person handling the part are all at the same charge.

#### Notes:

- 1. Use product-specific ESD procedures when they exceed the requirements noted here.
- 2. Make sure that the ESD protective devices you use have been certified (ISO 9000) as fully effective.

When handling ESD-sensitive parts:

- Keep the parts in protective packages until they are inserted into the product.
- · Avoid contact with other people while handling the part.

- Wear a grounded wrist strap against your skin to eliminate static on your body.
- Prevent the part from touching your clothing. Most clothing is insulative and retains a charge even when you are wearing a wrist strap.
- Use the black side of a grounded work mat to provide a static-free work surface. The mat is especially useful when handling ESD-sensitive devices.
- Select a grounding system, such as those listed below, to provide protection that meets the specific service requirement.

**Note:** The use of a grounding system is desirable but not required to protect against ESD damage.

- Attach the ESD ground clip to any frame ground, ground braid, or green-wire ground.
- Use an ESD common ground or reference point when working on a double-insulated or battery-operated system. You can use coax or connector-outside shells on these systems.
- Use the round ground-prong of the ac plug on ac-operated computers.

### **Grounding requirements**

Electrical grounding of the computer is required for operator safety and correct system function. Proper grounding of the electrical outlet can be verified by a certified electrician.

## Safety notices (multi-lingual translations)

The caution and danger safety notices in this section are provided in the following languages:

- English
- Arabic
- Brazilian/Portuguese
- Chinese (simplified)
- Chinese (traditional)
- French
- German
- Hebrew
- Italian
- Korean
- Spanish



#### DANGER

Electrical current from power, telephone and communication cables is hazardous.

To avoid a shock hazard:

- Do not connect or disconnect any cables or perform installation, maintenance, or reconfiguration of this product during an electrical storm.
- Connect all power cords to a properly wired and grounded electrical outlet.

- Connect to properly wired outlets any equipment that will be attached to this product.
- When possible, use one hand only to connect or disconnect signal cables.
- Never turn on any equipment when there is evidence of fire, water, or structural damage.
- Disconnect the attached power cords, telecommunications systems, networks, and modems before you open the device covers, unless instructed otherwise in the installation and configuration procedures.
- Connect and disconnect cables as described in the following tables when installing, moving, or opening covers on this product or attached devices.

| To Connect                              | To Disconnect                             |
|---|---|
| 1. Turn everything OFF.                 | 1. Turn everything OFF.                   |
| 2. First, attach all cables to devices. | 2. First, remove power cords from outlet. |
| 3. Attach signal cables to connectors.  | 3. Remove signal cables from connectors.  |
| 4. Attach power cords to outlet.        | 4. Remove all cables from devices.        |
| 5. Turn device ON.                      |   |



#### CAUTION:

When replacing the lithium battery, use only Part Number 45C1566 or an equivalent type battery recommended by the manufacturer. If your system has a module containing a lithium battery, replace it only with the same module type made by the same manufacturer. The battery contains lithium and can explode if not properly used, handled, or disposed of. *Do not:* 

- Throw or immerse into water
- Heat to more than 100°C (212°F)
- Repair or disassemble

Dispose of the battery as required by local ordinances or regulations.



#### CAUTION:

When laser products (such as CD-ROMs, DVD-ROM drives, fiber optic devices, or transmitters) are installed, note the following:

- Do not remove the covers. Removing the covers of the laser product could result in exposure to hazardous laser radiation. There are no serviceable parts inside the device.
- Use of controls or adjustments or performance of procedures other than those specified herein might result in hazardous radiation exposure.



Some laser products contain an embedded Class 3A or Class 3B laser diode. Note the following:

Laser radiation when open. Do not stare into the beam, do not view directly with optical instruments, and avoid direct exposure to the beam.







≥18 kg (37 lb)

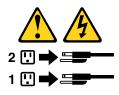
≥32 kg (70.5 lb) ≥55 kg (121.2 lb)

CAUTION: Use safe practices when lifting.



#### CAUTION:

The power control button on the device and the power switch on the power supply do not turn off the electrical current supplied to the device. The device also might have more than one power cord. To remove all electrical current from the device, ensure that all power cords are disconnected from the power source.





#### خ\_\_طر

التيار الكهربي الموجود بمصدر الطاقة أو أجهزة التليفون أو أسلك الإسصالات يشكل خطورة. لا تقادي مخاطر الصدمات الكهربائية: لا تحاول توصيل أو فصل أي أسلك أو القيام بع مليات تركيب أو صيائة أو إعادة توصيف لهذا المنتج أثناء وجود عاصفة كهربائية. أسلك وتوصيلات أرضية صحيحة أسلك وتوصيلات أرضية صحيحة وإن أمكن يبجب استخدام يد واحدة فقط في توصيل أو فصل أسلك توصيلات أسلك صحيحة. وإن أمكن يبجب استخدام يد واحدة فقط في توصيل أو فصل أسلك الإشارة. لا تحاول تشغيل أي جهاز إذا كان هناك أشر لحرق أو مياه أو تلف الإشارة. المحوذات المورا أمكن يحب المتخذام يد واحدة فقط في توصيل أو فصل أسلك الإشارة. القديرة المنتج أن الكهرباء وأنظمة الاتصالات وشيكات الاتصال وأجهزة يجب فصل أسلك الكهرباء وأنظمة الاتصالات وشيكات الاتصال وأجهزة يونيات المور الملحية قديل فتح أغطية الجهاز ، مالم يتم طلب خلاف ذلك في التعليمات الفاصة بالتركيب والتوصيف. التعليمات الفاصة بالتركيب والتوصيف. أو النقل أو فتح أغطية هذا المنتج أو الاجهزة الملحقة.

> **للتوصيل:** قم بإيقاف كل شيء. أو لا، قم بتوصيل كل الأسلاك بالأجهزة. قم بتوصيل أسلاك الإشارة في لموصلات. قم بتوصيل أسلاك الكهرباء في المخارج. قم بتشغيل الجهاز .

للفصل: قم بإيقاف كل شيء. أو لا، قم بفصل كل أسلاك الكهرباء من المخرج. قم بفصل أسلاك الإشارة من الموصلات. قم بفصل كل الأسلاك من الأجهزة.



تنبيــه :

عند استبدال البطارية الليثيوم، استخدم فقط رقم الجزء الخاص Part Number 45C1566 أو نوع أخر يكون على نفس مستوى الكفاءة يحدده لك المصنع. اذا كان النظام الخاص يستخدم معه بطارية ليثيوم قم باستبدالها بنفس النوع الذي تم صناعته من خلال نفس المصنع. تحتوي البطارية على مادة الليثيوم ويمكن أن تنفجر في حالة عدم استخدامها أو التعامل معها بطريقة صحيحة أو عند التخلص منها بطريقة خطاً.

لا تقم بـــ:

- القاء البطارية أو غمرها في الماء
- تسخینها أعلى من ١٠٠ درجة مئویة و (٢١٢ ° فهرنهیت)
  - بتصليحها أو فكها

تخلص من البطارية طبقا للقانون أو النظام المحلي .



تنبيـــه : أثناء تركيب منتجات ليزر (مثل CD-ROMsأو وحدة تشغيل DVDأو أجهزة Fiber Optic أو وحدات الارسال) يجب مراعاة الآتي:

لا تنزع الأغطية. قد ينتج عن نزع أغطية منتج الليزر الفجار أشعة الليزر شديدة الخطورة. لا يوجد أجزاء يمكن تغييرها داخل الجهاز. قد ينتج عن استخدام تحكمات أو تعديلات أو عمل أي تصرفات أخرى تخالف ما هو محددا هنا الى الفجار أشعة شديدة الخطورة.



#### خط\_ر

تحتوى بعض منتجات الليزر على الفئة دايود ليزر مدمج من الفئة Class 3Aأو Class 3B. يجب مراعاة الآتي .

أشعة الليزر عند الفتح. لا تحدق الى الاشعاع و لا تنظر اليه مباشرة بواسطة أي أجهزة مرئية وتجنب التعرض المباشر للاشعاع .





≥55 kg (121.2 lb)



≥32 kg (70.5 lb)

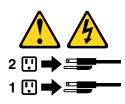


≥18 kg (37 lb)

تنبيه : يجب استخدام ممارسات أمنة عند الرفع



تنبيــه : لا يقم زر التحكم في التشغيل الموجود على الجهاز والمفتاح الكهربائي الموجود على لوحة التحكم بايقاف التيار الكهربائي المار بالجهاز . قد يكون للجهاز أكثر من سلك كهربائي واحد. لايقاف التيار الكهربائي المار بالجهاز ، تأكد من فصل جميع أسلاك الكهرباء من مصدر الكهرباء .





PERIGO

A corrente elétrica proveniente de cabos de alimentação, de telefone e de comunicações é perigosa.

Para evitar risco de choque elétrico:

- Não conecte nem desconecte nenhum cabo ou execute instalação, manutenção ou reconfiguração deste produto durante uma tempestade com raios.
- Conecte todos os cabos de alimentação a tomadas elétricas corretamente instaladas e aterradas.
- Todo equipamento que for conectado a este produto deve ser conectado a tomadas corretamente instaladas.
- Quando possível, utilize apenas uma das mãos para conectar ou desconectar cabos de sinal.
- Nunca ligue nenhum equipamento quando houver evidência de fogo, água ou danos estruturais.
- Antes de abrir tampas de dispositivos, desconecte cabos de alimentação, sistemas de telecomunicação, redes e modems conectados, a menos que especificado de maneira diferente nos procedimentos de instalação e configuração.
- Conecte e desconecte os cabos conforme descrito na tabela apresentada a seguir ao instalar, mover ou abrir tampas deste produto ou de dispositivos conectados.

| Para Conectar:  | Para Desconectar:  |
|---|--|
| 1. DESLIGUE Tudo.   | 1. DESLIGUE Tudo.  |
| <ol> <li>Primeiramente, conecte todos os cabos aos<br/>dispositivos.</li> </ol> | <ol> <li>Primeiramente, remova os cabos de alimentação das<br/>tomadas.</li> </ol> |
| 3. Conecte os cabos de sinal aos conectores.                                    | 3. Remova os cabos de sinal dos conectores.  |
| 4. Conecte os cabos de alimentação às tomadas.                                  | 4. Remova todos os cabos dos dispositivos.   |
| 5. LIGUE os dispositivos.   |  |



#### CUIDADO:

Ao substituir a bateria de lítio, utilize apenas uma bateria com Número de Peça 45C1566 ou um tipo de bateria equivalente recomendado pelo Se o seu sistema possui um módulo com uma bateria de lítio, substitua-o apenas por um módulo do mesmo tipo e do mesmo fabricante. A bateria contém lítio e pode explodir se não for utilizada, manuseada ou descartada de maneira correta.

Não:

- Jogue ou coloque na água
- Aqueça a mais de 100°C (212°F)
- Conserte nem desmonte

Descarte a bateria conforme requerido pelas leis ou regulamentos locais.



#### **PRECAUCIÓN:**

Quando produtos a laser (como unidades de CD-ROMs, unidades de DVD-ROM, dispositivos de fibra ótica ou transmissores) estiverem instalados, observe o seguinte:

 Não remova as tampas. A remoção das tampas de um produto a laser pode resultar em exposição prejudicial à radiação de laser. Não existem peças que podem ser consertadas no interior do dispositivo.  A utilização de controles ou ajustes ou a execução de procedimentos diferentes dos especificados aqui pode resultar em exposição prejudicial à radiação.

#### PERIGO

Alguns produtos a laser contêm diodo de laser integrado da Classe 3A ou da Classe 3B. Observe o seguinte:

Radiação a laser quando aberto. Não olhe diretamente para o feixe a olho nu ou com instrumentos ópticos e evite exposição direta ao feixe.





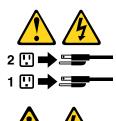
#### CUIDADO:

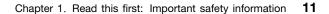
Utilize procedimentos de segurança para levantar equipamentos.



#### CUIDADO:

O botão de controle de alimentação do dispositivo e o botão para ligar/desligar da fonte de alimentação não desligam a corrente elétrica fornecida ao dispositivo. O dispositivo também pode ter mais de um cabo de alimentação. Para remover toda a corrente elétrica do dispositivo, assegure que todos os cabos de alimentação estejam desconectados da fonte de alimentação.





危险

电源、电话和通信电缆中的电流是危险的。

为避免电击危险:

- 请勿在雷电期间连接或断开任何电缆的连接, 或者对本产品进行安装、维护或重新配置。
- 将所有电源线连接到正确连线和妥善接地的电源插座。
- 将所有要连接到该产品的设备连接到正确连线的插座。
- 如果可能,请仅使用一只手来连接或断开信号电缆的连接。
- 切勿在有火、水、结构损坏迹象的情况下开启任何设备。
- 在打开设备外盖之前请断开已连接的电源线、远程通信系统、 网络和调制解调器,除非在安装和配置过程中另有说明。
- 当安装、移动或打开该产品或连接设备的外盖时, 请按照下表所述来连接或断开电缆的连接。

| 要连接  | 要断开连接   |
|--|---|
| <ol> <li>切斯所有电源。</li> <li>首先将所有电缆连接到设备。</li> <li>将信号电缆连接到接口。</li> <li>将电源线连接到插座。</li> <li>开启设备。</li> </ol> | <ol> <li>切断所有电源。</li> <li>首先从插座上拔出电源线。</li> <li>从接口上拔出信号电缆。</li> <li>从设备上拔出所有电缆。</li> </ol> |



警告: 更换锂电池时,请仅使用部件号为 45C1566 的电池或制造商推荐的同类电池。如果您的系统 有包含锂电池的模块,请仅使用同一制造商生产的相同模块类型来替换该模块。该电池中含有 锂,如果使用、操作或处理不当,可能会发生爆炸。

切勿:

- 投入或浸入水中
- 加热到 100℃(212°F)以上
- 维修或拆卸

请按照当地法令或条例的要求处理电池。



警告: 安装激光产品(例如 CD-ROM、DVD-ROM 驱动器、光纤设备或发射设备)时, 请注意以下声明:

- 请勿卸下外盖。卸下激光产品的外盖可能导致遭受激光辐射的危险。该设 备内没有可维修的部件。
- 如果不按照此处指定的过程进行控制、调整或操作,则有可能导致遭受辐射的危险。



危险

某些激光产品包含嵌入式 3A 类或 3B 类激光二极管。请注意以下声明: 打开后有激光辐射。请勿注视光束,请勿直接用光学仪器查看,并请避免直接暴露在光束中。



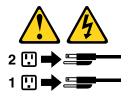


≥18千克(37磅) ≥32 千克 (70.5 磅) ≥55 千克 (121.2 磅)

警告: 抬起时请采取安全措施。



警告: 设备上的电源控制按钮和电源上的电源开关不会切断供给该设备的电流。该设备还可 能有多条电源线。要切断该设备的所有电流,请确保所有电源线都与电源断开连接。





危險

電源、電話及通訊纜線上的電流都具有危險性。

- 若要避免觸電危險:
- 請勿在雷雨期間,連接或拔除纜線、執行安裝、維護或重新配置本產品。
- 將所有電源線連接到正確配線及接地的電源插座。 -任何與本產品連接的設備都必須連接到配線妥當的電源插座。
- 請盡可能用單手連接或拔除信號線。 -發生火災、水災或結構損害時,絕對不要開啟任何設備。
- 除非在安裝及配置程序中另有指示,否則在開啟裝置機蓋之前,請拔掉連接的電源線、電信系統、網路 及數據機。
- -安裝、移動或開啟本產品或附屬裝置的機蓋時,請遵循下列說明連接及拔掉纜線。

| 連線               | 切斷連線             |
|------------------|------------------|
| 1. 關閉所有開闢。       | 1. 關閉所有開闢。       |
| 2. 首先,連接所有接線到裝置。 | 2. 首先,拔掉插座上的電源線。 |
| 3. 連接信號線到接頭。     | 3. 拔掉接頭上的信號線。    |
| 4. 連接電源線到插座。     | 4. 拔掉裝置上所有接線。    |
| 5. 開啟裝置。         |                  |



警告: 更換鋰電池時,請僅使用產品編號 45C1566 或製造商所建議的同類型電池。 如果您的系統中含有鋰電池模組,請僅使用同一家製造商所生產的相同模組進行更換。 如果未以正確方式使用、處理或棄置含鋰的電池,會有爆炸的危險。 請勿:

- 沾溼或浸入水中

- 置於 100℃ (212°F) 以上的高温環境

- 修理或拆開

請按照各地區有關廢棄電池的法令和規定處理舊電池。



警告:

-請勿移除機蓋。移除雷射產品的機蓋,可能會導致暴露在危險的雷射輻射中。裝置內部並無可自行維修的零件。
 -利用或執行非本文中所指定的控制、調整及執行程序,可能會導致危險的輻射外洩。



危險

部分雷射產品含有內嵌式 Class 3A 或 Class 3B 雷射二極體。請注意下列事項: 在開啟光碟機時,會發生雷射輻射。請勿直視光束或用光學儀器直接檢視,並避免直接暴露在光束中。



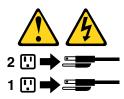


≥ 18 公斤(37 磅) ≥ 32 公斤(70.5 磅) ≥ 55 公斤(121.2 磅)

警告: 搬運時請注意安全。



警告: 裝置上的電源控制按鈕及電源供應器上的電源開關,無法關閉裝置所產生的電流。 該裝置可能有多條電源線。若要除去裝置流出的所有電流,請確認已切斷所有電源線的電源。





#### DANGER

Le courant électrique provenant de l'alimentation, du téléphone et des câbles de transmission peut présenter un danger.

Pour éviter tout risque de choc électrique :

- Ne manipulez aucun câble et n'effectuez aucune opération d'installation, d'entretien ou de reconfiguration de ce produit au cours d'un orage.
- Branchez tous les cordons d'alimentation sur un socle de prise de courant correctement câblé et mis à la terre.
- Branchez sur des socles de prise de courant correctement câblés tout équipement connecté à ce produit.
- Lorsque cela est possible, n'utilisez qu'une seule main pour connecter ou déconnecter les câbles d'interface.
- Ne mettez jamais un équipement sous tension en cas d'incendie ou d'inondation, ou en présence de dommages matériels.
- Avant de retirer les carters de l'unité, mettez celle-ci hors tension et déconnectez ses cordons d'alimentation, ainsi que les câbles qui la relient aux réseaux, aux systèmes de télécommunication et aux modems (sauf instruction contraire mentionnée dans les procédures d'installation et de configuration).
- Lorsque vous installez, que vous déplacez, ou que vous manipulez le présent produit ou des périphériques qui lui sont raccordés, reportez-vous aux instructions ci-dessous pour connecter et déconnecter les différents cordons.

| Connexion   | Déconnexion  |
|---|--|
| 1. Mettez les unités HORS TENSION.  | 1. Mettez les unités HORS TENSION.   |
| <ol> <li>Commencez par brancher tous les cordons sur les<br/>unités.</li> <li>Branchez les câbles d'interface sur des connecteurs.</li> <li>Branchez les cordons d'alimentation sur des prises.</li> <li>Mettez les unités SOUS TENSION.</li> </ol> | <ol> <li>2. Débranchez les cordons d'alimentation des prises.</li> <li>3. Débranchez les câbles d'interface des connecteurs.</li> <li>4. Débranchez tous les câbles des unités.</li> </ol> |



#### ATTENTION:

Remplacer la pile au lithium usagée par une pile de référence identique exclusivement, (référence 45C1566), ou suivre les instructions du fabricant qui en définit les équivalences. Si votre système est doté d'un module contenant une pile au lithium, vous devez le remplacer uniquement par un module identique, produit par le même fabricant. La pile contient du lithium et peut exploser en cas de mauvaise utilisation, de mauvaise manipulation ou de mise au rebut inappropriée.

Ne pas :

- la jeter à l'eau,
- l'exposer à des températures supérieures à 100°C,
- chercher à la réparer ou à la démonter.

Ne pas mettre la pile à la poubelle. Pour la mise au rebut, se reporter à la réglementation en vigueur.



#### **ATTENTION:**

Si des produits à laser (tels que des unités de CD-ROM, de DVD-ROM, des unités à fibres optiques, ou des émetteurs) sont installés, prenez connaissance des informations suivantes :

- Ne retirez pas le carter. En ouvrant l'unité de CD-ROM ou de DVD-ROM, vous vous exposez au rayonnement dangereux du laser. Aucune pièce de l'unité n'est réparable.
- Pour éviter tout risque d'exposition au rayon laser, respectez les consignes de réglage et d'utilisation des commandes, ainsi que les procédures décrites dans le présent manuel.



#### DANGER

Certains produits à laser contiennent une diode à laser intégrée de classe 3A ou 3B. Prenez connaissance des informations suivantes:

Rayonnement laser lorsque le carter est ouvert. Evitez toute expositiondirecte au rayon laser. Evitez de regarder fixement le faisceau ou del'observer à l'aide d'instruments optiques.





≥18 kg (37 lb) ≥32 kg (70.5 lb) ≥55 kg (121.2 lb)

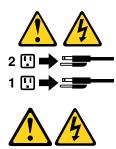
#### ATTENTION:

Soulevez la machine avec précaution.



#### **ATTENTION:**

L'interrupteur de contrôle d'alimentation de l'unité et l'interrupteur dubloc d'alimentation ne coupent pas le courant électrique alimentantl'unité. En outre, le système peut être équipé de plusieurs cordonsd'alimentation. Pour mettre l'unité hors tension, vous devez déconnectertous les cordons de la source d'alimentation.



#### VORSICHT

An Netz-, Telefon- und Datenleitungen können gefährliche Spannungen anliegen.

#### Aus Sicherheitsgründen:

- Bei Gewitter an diesem Gerät keine Kabel anschließen oder lösen. Ferner keine Installations-, Wartungs- oder Rekonfigurationsarbeiten durchführen.
- Gerät nur an eine Schutzkontaktsteckdose mit ordnungsgemäß geerdetem Schutzkontakt anschließen.
- Alle angeschlossenen Geräte ebenfalls an Schutzkontaktsteckdosen mit ordnungsgemäß geerdetem Schutzkontakt anschließen.
- Die Signalkabel nach Möglichkeit einhändig anschließen oder lösen, um einen Stromschlag durch Berühren von Oberflächen mit unterschiedlichem elektrischem Potenzial zu vermeiden.
- Geräte niemals einschalten, wenn Hinweise auf Feuer, Wasser oder Gebäudeschäden vorliegen.
- Die Verbindung zu den angeschlossenen Netzkabeln, Telekommunikationssystemen, Netzwerken und Modems ist vor dem Öffnen des Gehäuses zu unterbrechen, sofern in den Installations- und Konfigurationsprozeduren keine anders lautenden Anweisungen enthalten sind.
- Zum Installieren, Transportieren und Öffnen der Abdeckungen des Computers oder der angeschlossenen Einheiten die Kabel gemäß der folgenden Tabelle anschließen und abziehen.

| Zum Anschließen der Kabel gehen Sie wie folgt vor     | Zum Abziehen der Kabel gehen Sie wie folgt vor |
|---|--|
| 1. Schalten Sie alle Einheiten AUS.                   | 1. Schalten Sie alle Einheiten AUS.            |
| 2. Schließen Sie erst alle Kabel an die Einheiten an. | 2. Ziehen Sie zuerst alle Netzkabel aus den    |
| 3. Schließen Sie die Signalkabel an die Buchsen an.   | Netzsteckdosen.                                |
| 4. Schließen Sie die Netzkabel an die Steckdose an.   | 3. Ziehen Sie die Signalkabel aus den Buchsen. |
| 5. Schalten Sie die Einheit EIN.                      | 4. Ziehen Sie alle Kabel von den Einheiten ab. |



#### CAUTION:

Eine verbrauchte Lithiumbatterie nur durch eine Batterie mit der Teilenummer 45C1566 oder eine gleichwertige, vom Hersteller empfohlene Batterie ersetzen. Enthält das System ein Modul mit einer Lithiumbatterie, dieses nur durch ein Modul desselben Typs und von demselben Hersteller ersetzen. Die Batterie enthält Lithium und kann bei unsachgemäßer Verwendung, Handhabung oder Entsorgung explodieren.

Die Batterie nicht:

• mit Wasser in Berührung bringen.

- über 100 C erhitzen.
- reparieren oder zerlegen.

Die örtlichen Bestimmungen für die Entsorgung von Sondermüll beachten.



#### ACHTUNG:

Bei der Installation von Lasergeräten (wie CD-ROM-Laufwerken, DVD- aufwerken, Einheiten mit Lichtwellenleitertechnik oder Sendern) Folgendes beachten:

- Die Abdeckungen nicht entfernen. Durch Entfernen der Abdeckungen des Lasergeräts können gefährliche Laserstrahlungen freigesetzt werden. Das Gerät enthält keine zu wartenden Teile.
- Werden Steuerelemente, Einstellungen oder Durchführungen von Prozeduren anders als hier angegeben verwendet, kann gefährliche Laserstrahlung auftreten.



#### VORSICHT

Einige Lasergeräte enthalten eine Laserdiode der Klasse 3A oder 3B. Beachten Sie Folgendes:

Laserstrahlung bei geöffneter Verkleidung. Nicht in den Strahl blicken. Keine Lupen oder Spiegel verwenden. Strahlungsbereich meiden.





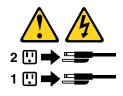
#### ACHTUNG:

Arbeitsschutzrichtlinien beim Anheben der Maschine beachten.



#### ACHTUNG:

Mit dem Netzschalter an der Einheit und am Netzteil wird die Stromversorgung für die Einheit nicht unterbrochen. Die Einheit kann auch mit mehreren Netzkabeln ausgestattet sein. Um die Stromversorgung für die Einheit vollständig zu unterbrechen, müssen alle zum Gerät führenden Netzkabel vom Netz getrennt werden.





סכנה

זרם חשמלי המועבר בכבלי חשמל, טלפון ותקשורת הוא מסוכן.

כדי להימנע מסכנת התחשמלות:

- אל תחברו או תנתקו כבלים, ואל תבצעו פעולת התקנה, תחזוקה או שינוי תצורה במוצר זה במהלך סופת ברקים.
  - חברו את כל כבלי החשמל לשקע חשמל מחווט ומוארק כהלכה.
  - חברו כל ציוד שיחובר למוצר זה לשקעי חשמל מחווטים כהלכה.
  - במידת האפשר, השתמשו ביד אחת בלבד לחיבור או לניתוק של כבלי אותות.
- לעולם אל תפעילו ציוד כלשהו כאשר יש עדות לנזק מבני או לנזק כתוצאה מאש או ממים.
- נתקו את כבלי החשמל, מערכות התקשורת, התקני הרשת והמודמים המחוברים לפני פתיחת כיסויי ההתקן, אלא אם הליכי ההתקנה וקביעת התצורה מורים אחרת.
  - בעת התקנה, העברה או פתיחת כיסויים במוצר זה או בהתקנים המחוברים, חברו ונתקו את הכבלים כמתואר בטבלה שלהלן.

| כדי לחבר                             | כדי לנתק                              |
|--------------------------------------|---------------------------------------|
| 1. כבו הכל.                          | 1. כבו הכל.                           |
| 2. ראשית, חברו את כל הכבלים להתקנים. | 2. ראשית, נתקו את כבלי החשמל מהשקעים. |
| 3. חברו את כבלי האותות למחברים.      | 3. נתקו את כבלי האותות מהמחברים.      |
| 4. חברו את כבלי החשמל לשקעים.        | 4. הסירו את כל הכבלים מההתקנים.       |
| 5. הפעילו את ההתקן.                  |                                       |
|                                      |                                       |



זהירות:

בעת החלפת סוללת הליתיום, השתמשו רק בסוללה בעלת מק"ט 45C1566 או בסוג תואם שהומלץ על ידי היצרן. אם המערכת כוללת מודול המכיל סוללת ליתיום, החליפו אותו רק במודול מאותו סוג ומתוצרת אותו יצרן. הסוללה מכילה ליתיום, ועלולה להתפוצץ אם לא משתמשים ומטפלים בה או משליכים אותה כיאות.

לעולם:

- אל תטבלו במים -
- אל תחממו לטמפרטורה הגבוהה מ-100<sup>0</sup>C (212<sup>0</sup>F)
  - אל תתקנו או תפרקו <del>-</del>

השליכו את הסוללה כנדרש לפי התקנות והחוקים המקומיים.



#### זהירות:

בעת התקנת מוצרי לייזר (כגון כונני תקליטורים ו-DVD, התקני סיב אופטי או משדרים), שימו לב לאזהרות הבאות:

- אל תסירו את הכיסויים. הסרת הכיסויים של מוצר הלייזר עלולה לגרום לחשיפה לקרינת לייזר מסוכנת.
   אין חלקים ברי טיפול בתוך ההתקן.
- שינויים, שימוש בבקרות או ביצוע הליכים אחרים מאלה המתוארים כאן, עלולים לגרום לחשיפה לקרינה מסוכנת.



#### סכנה

מוצרי לייזר מסוימים מכילים דיודת לייזר מסוג Class 3A או Class 3B. שימו לב לאזהרה הבאה:

כאשר הוא פתוח, המוצר פולט קרינת לייזר. אל תביטו ישירות בקרן, אל תביטו ישירות בעזרת ציוד אופטי, והימענו מחשיפה לקרן.





≥ 55 ק"ג (121.2 ליב')



(ליב') איב' 32≤



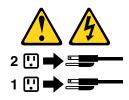
('ז (37 ליב') א≦18 ק"ג (

זהירות: השתמשו בהליכים הנאותים בעת הרמת הציוד.



#### זהירות:

לחצן ההפעלה של ההתקן ומתג ההפעלה של ספק החשמל אינם מפסיקים את זרם החשמל המסופק להתקן. בנוסף, ההתקן עשוי לכלול יותר מכבל חשמל אחד. כדי לסלק את כל הזרם החשמלי מההתקן, ודאו שכל כבלי החשמל מנותקים ממקור החשמל.





#### PERICOLO

La corrente elettrica proveniente dai cavi di alimentazione, del telefono e di comunicazione può essere pericolosa.

Per evitare il rischio di scosse elettriche:

- Non collegare o scollegare qualsiasi cavo oppure effettuare l'installazione, la manutenzione o la riconfigurazione del prodotto durante un temporale.
- Collegare tutti i fili elettrici a una presa di alimentazione correttamente cablata e dotata di messa a terra.
- Collegare alle prese elettriche appropriate tutte le apparecchiature che verranno utilizzate per questo prodotto.
- Se possibile, utilizzare solo una mano per collegare o scollegare i cavi di segnale.
- Non accendere assolutamente apparecchiature in presenza di incendi, perdite d'acqua o danno strutturale.
- Scollegare i cavi di alimentazione, i sistemi di telecomunicazione, le reti e il modem prima di aprire i coperchi del dispositivo, salvo istruzioni contrarie relative alle procedure di installazione e configurazione.
- Collegare e scollegare i cavi come descritto nella seguente tabella quando vengono effettuate operazioni di installazione, spostamento o apertura dei coperchi di questo prodotto o delle unità collegate.

| Per collegarsi                                      | Per scollegarsi  |
|---|--|
| 1. SPEGNERE le apparecchiature.                     | 1. SPEGNERE le apparecchiature.                          |
| 2. Innanzitutto, collegare tutti i cavi alle unità. | 2. Innanzitutto, rimuovere i cavi di alimentazione dalla |
| 3. Collegare i cavi di segnale ai connettori.       | presa.   |
| 4. Collegare i cavi di alimentazione alla presa.    | 3. Rimuovere i cavi di segnale dai connettori.           |
| 5. Accendere l'unità.                               | 4. Rimuovere tutti i cavi dalle unità.                   |



#### ATTENZIONE:

Quando si sostituisce la batteria al litio, utilizzare solo il Numero parte 45C1566 o un tipo di batteria equivalente consigliato dal produttore. Se sul sistema è presente un modulo che contiene una batteria al litio, sostituirlo solo con un tipo di modulo dello stesso tipo della stessa casa di produzione. La batteria contiene litio e può esplodere se usata, maneggiata o smaltita in modo non corretto.

Non:

- Gettare o immergere la batteria nell'acqua
- Riscaldarla ad una temperatura superiore ai 100 gradi C (212 gradi F)
- Smontarla, ricaricarla o tentare di ripararla

Le batterie usate vanno smaltite in accordo alla normativa in vigore (DPR 915/82 e successive disposizioni e disposizioni locali).



#### ATTENZIONE:

Quando vengono installati prodotti laser (quali CD-ROM, unità DVD-ROM, unità a fibre ottiche o trasmittenti), tener presente quanto segue:

- Non rimuovere gli sportelli. L'apertura di un'unità laser può determinare l'esposizione a radiazioni laser pericolose. All'interno dell'unità non vi sono parti su cui effettuare l'assistenza tecnica.
- L'utilizzo di controlli, regolazioni o l'esecuzione di procedure non descritti nel presente manuale possono provocare l'esposizione a radiazioni pericolose.



#### PERICOLO

Alcune unità laser contengono un diodo laser di Classe 3A o Classe 3B. Tener presente quanto segue:

Aprendo l'unità vengono emesse radiazioni laser. Non fissare il fascio, non guardarlo direttamente con strumenti ottici ed evitare l'esposizione al fascio.





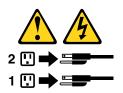
#### ATTENZIONE:

Prestare attenzione nel sollevare l'apparecchiatura.



#### ATTENZIONE:

Il pulsante di controllo dell'alimentazione presente sull'unità e l'interruttore dell'alimentatore non disattivano l'alimentazione corrente fornita all'unità. E' possibile che l'unità disponga di più cavi di alimentazione. Per disattivare l'alimentazione dall'unità, accertarsi che tutti i cavi di alimentazione siano scollegati dalla fonte di alimentazione.





위험

전원, 전화, 통신 케이블의 전류는 위험합니다.

감전의 위험을 피하려면 다음과 같이 하십시오.

- 번개가 치는 날에는 케이블을 연결 또는 분리하거나 본 제품을 설치, 보수, 재구성하지 마십시오.
- 모든 전원 코드는 올바르게 접지된 전기 콘센트에 연결하십시오.
- 본 제품에 연결될 장치는 올바르게 배선된 콘센트에 연결하십시오.
- 신호 케이블을 연결 또는 분리할 때 가능하면 한 손만을 사용하십시오.
- 불 또는 물로 인한 손상이나 구조적인 손상이 있을 경우 장치의 전원을 절대 켜지 마십시오.
- 설치 및 구성 과정에 별도의 지시 사항이 없는 경우, 장치의 덮개를 열기 전에 연결된 전원 코드, 원격 통신 시스템, 네트워크, 모뎀을 분리하십시오.
- 본 제품이나 연결된 장치를 설치, 이동하거나 덮개를 열 때 다음 표와 같은 순서로 케이블을 연결하거나 분리하십시오.

| 연결할 때:                    | 분리할 때:                     |
|---------------------------|----------------------------|
|                           |                            |
| 1. 모든 장치의 전원을 끄십시오.       | 1. 모든 장치의 전원을 끄십시오.        |
| 2. 먼저 모든 케이블을 장치에 연결하십시오. | 2. 먼저 콘센트에서 전원 코드를 분리하십시오. |
| 3. 커넥터에 신호 케이블을 연결하십시오.   | 3. 커넥터에서 신호 케이블을 분리하십시오.   |
| 4. 콘센트에 전원 코드를 연결하십시오.    | 4. 장치에서 모든 케이블을 분리하십시오.    |
| 5. 장치의 전원을 켜십시오.          |                            |
|                           |                            |



주의:

배터리를 교환할 때는 Part Number 45C1566 또는 제조업체에서 지정한 동일한 종류의 제품을 사용하십시오. 사용자의 시스템이 리튬 배터리를 포함하는 모듈일 경우, 동일한 제조업체에서 동일한 모듈 유형으로 생산된 제품으로 교체하십시오. 배터리에는 리튬이 함유되어 있어 잘못 사용, 취급 또는 폐기할 경우 폭발의 위험이 있습니다.

사고를 방지하려면 다음 사항을 준수하십시오.

- 배터리를 물 속에 던지거나 침수시키지 마십시오.
- 100℃(212℉) 이상 가열하지 마십시오.
- 수리하거나 분해하지 마십시오.

배터리를 폐기할 때는 법령 또는 회사의 안전 수칙에 따라 폐기하십시오.



주의: CD-ROM, DVD-ROM 장치, 광섬유 장치 또는 송신 장치와 같은 레이저 제품을 설치할 때, 다음과 같은 취급 주의사항을 참고하십시오.

- 덮개를 열지 마십시오. 덮개를 열면 레이저 복사 에너지에 노출될 위험이 있습니다. 장치 내부에는 사용자가 조정하거나 수리할 수 있는 부품이 없습니다.
- 규정된 것 이외의 절차 수행, 제어 조정 등의 행위로 인해 해로운 레이저 복사에 노출될 수 있습니다.



#### 위험

일부 장비에는 임베디드 클래스 3A 또는 클래스 3B 레이저 다이오드가 있습니다. 다음 주의사항에 유의하십시오.

드라이브가 열리면 레이저 복사 에너지가 방출됩니다. 광선이 눈에 직접 쏘이지 않도록 하십시오. 나안 또는 광학 기구를 착용한 상태에서 광선을 직접 바라보지 않도록 하십시오.









≥18 kg (37 lbs)

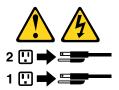
 $\geq$  32 kg (70.5 lbs)  $\geq$  55 kg (121.2 lbs)

주의: 제품을 들어 올릴 때 안전 규제를 따르십시오.



주의:

· 장치의 전원 제어 버튼 및 전원 공급 장치의 전원 스위치를 사용하여 장치에 공급되는 전기를 차단하지 마십시오. 장치는 둘 이상의 코드를 가지고 있을 수 있습니다. 장치에서 모든 전원을 차단하려면 콘센트에서 코드가 모두 분리되어 있는지 확인하십시오.





#### PELIGRO

La corriente eléctrica procedente de cables de alimentación, teléfonos y cables de comunicación puede ser peligrosa.

#### Para evitar el riesgo de descarga eléctrica:

- No conecte ni desconecte los cables ni realice ninguna tarea de instalación, mantenimiento o reconfiguración de este producto durante una tormenta eléctrica.
- Conecte todos los cables de alimentación a tomas de corriente debidamente cableadas y conectadas a tierra.
- Cualquier equipo que se conecte a este producto también debe conectarse a tomas de corriente debidamente cableadas.
- Siempre que sea posible, utilice una sola mano para conectar o desconectar los cables de señal.

- No encienda nunca un equipo cuando hay señales de fuego, agua o daños estructurales.
- Desconecte los cables de alimentación, los sistemas de telecomunicaciones, las redes y los módems conectados antes de abrir las cubiertas de los dispositivos, a menos que se indique lo contrario en los procedimientos de instalación y configuración.
- Conecte y desconecte los cables, como se describe en la tabla siguiente, cuando instale, mueva o abra las cubiertas de este producto o de los dispositivos conectados.

| Para conectar   | Para desconectar  |
|---|---|
| 1. APÁGUELO todo.   | 1. APÁGUELO todo.   |
| <ol> <li>En primer lugar, conecte todos los cables a los<br/>dispositivos.</li> </ol> | 2. En primer lugar, desenchufe los cables de alimentación<br>de las tomas de corriente. |
| 3. Conecte los cables de señal a los conectores.                                      | 3. Desconecte los cables de señal de los conectores.                                    |
| <ol> <li>Enchufe los cables de alimentación a las tomas de<br/>corriente.</li> </ol>  | 4. Desconecte todos los cables de los dispositivos.                                     |
| 5. Encienda el dispositivo.   |   |



#### PRECAUCIÓN:

Cuando sustituya una batería de litio, utilice solamente una batería número de pieza 45C1566 u otra de tipo equivalente recomendada por el fabricante. Si su sistema dispone de un módulo que contiene una batería de litio, reemplácelo sólo con el mismo tipo de módulo, del mismo fabricante. La batería contiene litio y puede explotar si no se utiliza, manipula o desecha correctamente.

No debe:

- Arrojarla al agua o sumergirla en ella
- Exponerla a temperaturas superiores a 100°C (212°F)
- Repararla o desmontarla

Deshágase de la batería según especifiquen las leyes o normas locales.



#### PRECAUCIÓN:

Cuando haya productos láser (como unidades de CD-ROM, unidades de DVD, dispositivos de fibra óptica o transmisores) instalados, tenga en cuenta lo siguiente:

- No quite las cubiertas. Si quita las cubiertas del producto láser, podría quedar expuesto a radiación láser peligrosa. Dentro del dispositivo no existe ninguna pieza que requiera servicio técnico.
- Si usa controles o ajustes o realiza procedimientos que no sean los especificados aquí, podría exponerse a radiaciones peligrosas.



PELIGRO

Algunos productos láser tienen incorporado un diodo láser de clase 3A o clase 3B. Tenga en cuenta lo siguiente:

Cuando se abre, queda expuesto a radiación láser. No mire directamente al rayo láser, ni siquiera con instrumentos ópticos, y evite exponerse directamente al rayo láser.





#### **PRECAUCIÓN:**

Adopte procedimientos seguros al levantar el equipo.



#### **PRECAUCIÓN:**

El botón de control de alimentación del dispositivo y el interruptor de alimentación de la fuente de alimentación no desconectan la corriente eléctrica suministrada al dispositivo. Además, el dispositivo podría tener más de un cable de alimentación. Para suprimir toda la corriente eléctrica del dispositivo, asegúrese de que todos los cables de alimentación estén desconectados de la toma de corriente.



## Chapter 2. Product overview

This chapter provides information about the following topics:

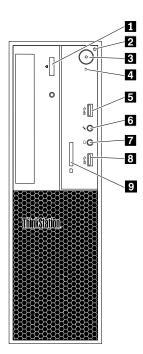
- "Hardware locations" on page 27
- "Computer features" on page 37
- "Computer specifications" on page 40
- "Programs" on page 40

### **Hardware locations**

This section provides information about the locations of your computer hardware.

Note: The computer hardware might look slightly different from the illustrations.

### **Front view**



#### Figure 1. Front view

| 1 Optical-drive eject/close button | 2 Power indicator                    |
|------------------------------------|--------------------------------------|
| 3 Power button                     | 4 Hard-disk-drive activity indicator |
| 5 USB 3.0 connector                | 6 Microphone connector               |
| 7 Headphone connector              | 8 USB 3.0 connector                  |
| 9 Card reader                      |                                      |

#### 1 Optical-drive eject/close button

Used to eject the tray of the optical drive out of the drive. After you insert a disc into the tray, press the eject/close button to close the tray.

#### 2 Power indicator

Used to indicate the power status. If your computer is unresponsive, you can turn off the computer by pressing and holding the power button for four or more seconds.

#### 3 Power button

Used to turn on your computer. You can use the power button to turn off your computer only when you cannot use any Windows shutdown procedure to turn off your computer.

#### 4 Hard-disk-drive activity indicator

Used to indicate the status of the internal storage drives (such as hard disk drives or solid-state drives). When the indicator is on, the storage drives are ready for use, or data is being transmitted. When the computer is on but the indicator is off, the storage drives do not work properly or other problems occur.

#### 5 8 USB 3.0 connector

Used to connect a USB-compatible device, such as a USB keyboard, mouse, storage drive, or printer.

#### 6 Microphone connector

Used to connect a microphone to your computer. You can use the microphone to record sounds through speech-recognition software.

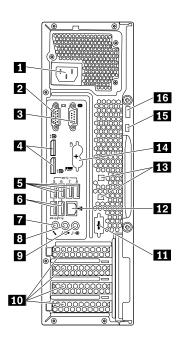
#### 7 Headphone connector

Used to connect a headphone to your computer. You can use the headphone to listen to the sounds from your computer without disturbing others.

#### 9 Card reader

Used to insert a supported card-shaped storage medium to read the data on the medium.

## **Rear view**



#### Figure 2. Rear view

| 1 Power-cord connector       | 2 VGA connector  |
|------------------------------|--|
| 3 Serial connector           | 4 DisplayPort <sup>®</sup> connectors (2)  |
| 5 USB 3.0 connectors (4)     | 6 USB 2.0 connectors (2)   |
| 7 Microphone connector       | 8 Audio line-out connector   |
| 9 Audio line-in connector    | <b>10</b> PCI/PCI-Express card area (different cards provide different connectors) |
| 11 Optional serial connector | 12 Ethernet connector  |
| 13 Cable-lock slots (2)      | 14 PS/2 keyboard and mouse connectors (some models)                                |
| 15 Security-lock slot        | 16 Padlock loop  |

#### **1** Power-cord connector

Used to connect the power cord to your computer for power supply.

#### 2 VGA connector

Used to attach a Video Graphics Array (VGA) monitor or other devices that use a VGA connector.

#### 3 Serial connector

Used to attach an external modem, a serial printer, or other devices that use a 9-pin serial connector.

#### 4 DisplayPort connector

Used to attach a high-performance monitor, a direct-drive monitor, or other devices that use a DisplayPort connector.

#### 5 USB 3.0 connector

Used to attach a device that requires a USB-compatible device, such as a USB keyboard, mouse, storage drive, or printer. If you have more than eight USB devices, you can purchase a USB hub, which you can use to connect additional USB devices.

#### 6 USB 2.0 connector

Used to attach a USB-compatible device, such as a USB keyboard, mouse, storage drive, or printer. If you have more than eight USB devices, you can purchase a USB hub, which you can use to connect additional USB devices.

#### 7 Microphone connector

Used to attach a microphone to your computer when you want to record sound or if you use speech-recognition software.

#### 8 Audio line-out connector

Used to send audio signals from the computer to external devices, such as powered stereo speakers (speakers with built-in amplifiers), headphones, multimedia keyboards, or the audio line-in connector on a stereo system or other external recording device.

#### 9 Audio line-in connector

Used to receive audio signals from an external audio device, such as a stereo system. When you attach an external audio device, a cable is connected between the audio line-out connector of the device and the audio line-in connector of the computer.

#### **10** PCI/PCI-Express card area (different cards provide different connectors)

To improve the operating performance of your computer, you can install or replace PCI cards or PCI Express cards in this area. Depending on your computer model, the cards installed in this area might vary.

**Note:** A discrete graphics card, a network interface card, or an audio card can be installed in the appropriate Peripheral Component Interconnect (PCI) or PCI Express card slot. If such a card is installed, ensure that you use the connectors on the card instead of the corresponding connectors on the computer.

#### 12 Ethernet connector

Used to attach an Ethernet cable for a local area network (LAN).

**Note:** To operate the computer within Federal Communications Commission (FCC) Class B limits, use a Category 5e or better Ethernet cable.

#### 13 Cable-lock slots (2)

Used to secure certain cables. See "Attaching a cable lock" on page 56.

#### 14 PS/2 keyboard and mouse connectors (available on some models)

Used to attach a keyboard, a mouse, a trackball, or other pointing devices that uses a Personal System/2 (PS/2) keyboard connector.

### 15 Security-lock slot

Used to attach a Kensington-style cable lock. See "Attaching a Kensington-style cable lock" on page 56.

#### 16 Padlock loop

Used to install a padlock. See "Attaching a padlock" on page 55.

# **Computer components**

The following illustration shows the locations of the various components in your computer. To remove the computer cover, see "Removing the computer cover" on page 90.

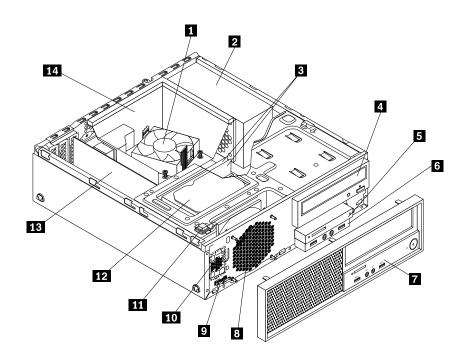


Figure 3. Computer component

| 1 Heat sink and fan assembly                                     | 2 Power supply assembly        |
|--|--------------------------------|
| 3 Memory modules   | 4 Optical drive (some models)  |
| 5 Card reader  | 6 Front audio and USB assembly |
| 7 Front bezel  | 8 System fan                   |
| 9 Thermal sensor   | 10 Internal speaker            |
| <b>11</b> Cover presence switch (Intrusion switch) (some models) | 12 Hard disk drive             |
| 13 PCI card (some models)  | 14 Heat sink fan duct          |

# **Major FRUs and CRUs**

The following illustration shows the locations of the major FRUs and CRUs in the computer. To remove the computer cover, see "Removing the computer cover" on page 90.

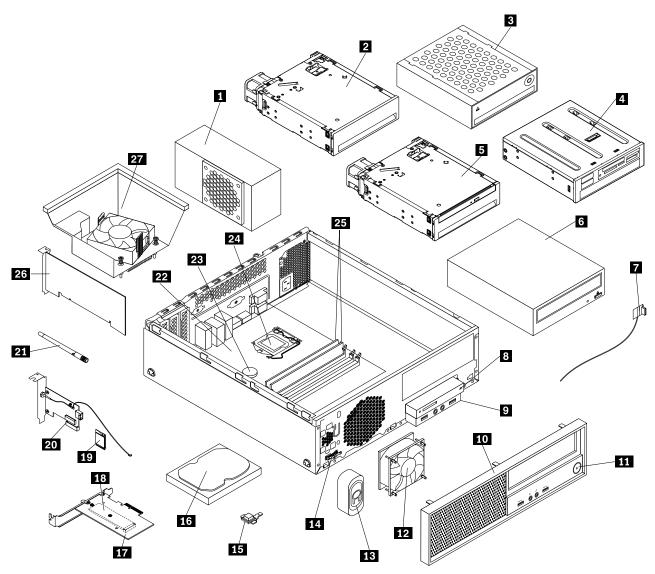


Figure 4. Major FRUs and CRUs

The following table lists the major FRUs shown in Figure 4 "Major FRUs and CRUs" on page 32 and identifies which FRUs are also self-service CRUs or optional-service CRUs.

#### Notes:

- Self-service CRUs: Parts to be installed or replaced by customer themselves.
- Optional-service CRUs: Parts can be installed or replaced by customers or technicians under certain terms of the applicable warranty service type for your country or region.
- Non-CRUs: Parts must be installed or replaced only by trained service technicians.

| Number | FRU description                              | Self-service CRU | Optional-service CRU |
|--------|--|------------------|----------------------|
| 1      | Power supply assembly                        | No               | Yes                  |
| 2      | Flex storage enclosure (some models)         | No               | Yes                  |
| 3      | Front-access storage enclosure (some models) | No               | Yes                  |
| 4      | 5.25-inch flex module (some models)          | No               | Yes                  |

| Number | FRU description   | Self-service CRU | Optional-service CRU |
|--------|---|------------------|----------------------|
| 5      | Optical/storage combination enclosure (slim optical drive plus storage drive) (some models) | No               | Yes                  |
| 6      | Optical drive (some models)   | Yes              | No                   |
| 7      | Front Wi-Fi antenna (some models)   | No               | No                   |
| 8      | Card reader   | No               | No                   |
| 9      | Front audio and USB assembly  | No               | No                   |
| 10     | Front bezel   | Yes              | No                   |
| 11     | Power button  | No               | No                   |
| 12     | System fan  | No               | No                   |
| 13     | Internal speaker  | No               | No                   |
| 14     | Thermal sensor  | No               | No                   |
| 15     | Cover presence switch (also called intrusion switch, some models)                           | No               | No                   |
| 16     | Hard disk drive, hybrid drive, or solid-state drive   | Yes              | No                   |
| 17     | M.2 solid-state drive adapter (some models)   | Yes              | No                   |
| 18     | M.2 solid-state drive (some models)   | Yes              | No                   |
| 19     | Wi-Fi card module (some models)   | No               | Yes                  |
| 20     | Wi-Fi adapter card (some models)  | No               | Yes                  |
| 21     | Rear Wi-Fi antenna (some models)  | No               | No                   |
| 22     | System board  | No               | No                   |
| 23     | Battery   | No               | Yes                  |
| 24     | Microprocessor  | No               | No                   |
| 25     | Memory modules  | Yes              | No                   |
| 26     | PCI card (some models)  | Yes              | No                   |
| 27     | Heat sink and fan assembly  | No               | Yes                  |

# Parts on the system board

The following illustration shows the locations of the parts on the system board.

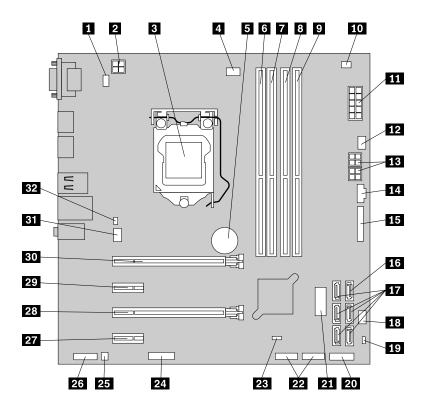


Figure 5. Parts on the system board

| 1 PS/2 keyboard and mouse connector   | 2 4-pin power connector  |
|---|--|
| 3 Microprocessor  | 4 Microprocessor fan connector   |
| 5 Battery   | 6 Memory slot 1 (DIMM1)  |
| 7 Memory slot 2 (DIMM2)   | 8 Memory slot 3 (DIMM3)  |
| 9 Memory slot 4 (DIMM4)   | 10 Thermal sensor connector  |
| 11 10-pin power connector   | 12 Hard-disk-drive fan connector   |
| 13 4-pin SATA power connectors  | 14 Thunderbolt <sup>™</sup> connector  |
| 15 Parallel connector   | 16 eSATA connector   |
| 17 SATA connectors  | 18 Power fan connector   |
| 19 USB hardware disable header  | <b>20</b> Front bezel connector (for connecting LED indicators and the power button)                                 |
| 21 Front USB 3.0 connector (for connecting USB connectors on the front panel) | <b>22</b> USB 2.0 connectors (for connecting front USB 2.0 connector, card reader connector, or Bluetooth connector) |
| 23 Clear CMOS (Complementary Metal Oxide<br>Semiconductor) /Recovery jumper   | 24 Serial (COM2) connector   |
| 25 Internal speaker connector   | 26 Front audio connector   |
| 27 PCI Express x1 card slot 2   | PCI Express x16 card slot (negotiable link width x4, x1)   |

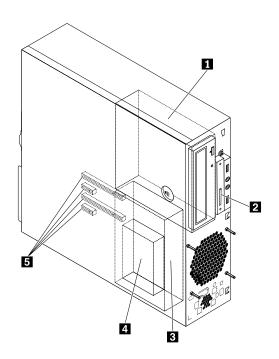
| 29 PCI Express x1 card slot 1 | <b>30</b> PCI Express x16 card slot (graphic card available on some models) |
|-------------------------------|---|
| 31 System fan connector       | <b>32</b> Cover presence switch connector (intrusion switch connector)      |

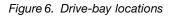
# **Internal drives**

Internal drives are devices that your computer uses to read and store data. You can add drives to your computer to increase storage capacity and enable your computer to read other types of media. Internal drives are installed in bays.

When installing or replacing an internal drive, it is important to note the type and size of the drive that you can install or replace in each bay and correctly connect the cables to the drive installed. Refer to the appropriate section in "Installing or replacing hardware" on page 89 for instructions on how to install or replace internal drives for your computer.

The following illustration shows the locations of the drive bays.





#### 1 Optical-drive bay

The optical-drive bay supports the following devices. Depending on your computer model, one of them might be installed:

- Optical drive
- 5.25-inch flex module equipped with some or all of the following components:
  - Slim optical drive
  - Card reader
  - eSATA connector
  - IEEE 1394 connector

- Flex storage enclosure
- Front-access storage enclosure
- Optical/storage combination enclosure (slim optical drive plus storage drive)

#### 2 Card-reader bay

A card reader might be installed in this bay.

#### **3** Secondary hard-disk-drive bay

A 2.5-inch hard disk drive or solid-state drive might be installed in this bay.

#### 4 Primary hard-disk-drive bay

A 3.5-inch hard disk drive, 3.5-inch hybrid drive, or 2.5-inch solid-state drive might be installed in this bay.

#### 5 PCI Express card slots

PCI Express solid-state drives or other PCI cards might be installed in the slots.

# Machine type and model label

The machine type and model label identifies your computer. When you contact Lenovo for help, the machine type and model information helps support technicians to identify your computer and provide faster service.

The following is a sample of the machine type and model label.

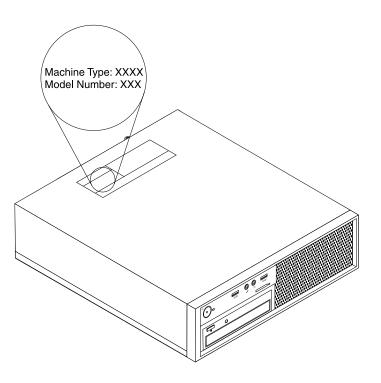


Figure 7. Machine type and model label

# **Computer features**

For your specific computer model, some features might vary or not apply.

#### Information about your computer

- To view basic information (such as microprocessor and memory information) about your computer, do the following:
  - 1. Click the Start button to open the Start menu.
  - 2. Depending on your Windows version, do one of the following:
    - For Windows 7: Right-click Computer, and then click Properties.
    - For Windows 10: Click **Settings** → **System** → **About**.
- To view detailed information about the devices (such as the optical drive and network adapters) on your computer, do the following:
  - 1. Depending on your Windows version, do one of the following:
    - For Windows 7: Click the Start button to open the Start menu. Right-click Computer, and then click Properties.
    - For Windows 10: Right-click the Start button to open the Start context menu.
  - 2. Locate and double-click your device in **Device Manager** to view device properties. Type the administrator password or provide confirmation if prompted.

#### Memory

Your computer supports up to four double data rate 4 (DDR4) error correction code (ECC) unbuffered dual inline memory modules (UDIMMs) and non-ECC UDIMMs.

For more information, see "Installing or replacing a memory module" on page 97.

#### Storage drives

Your computer supports the following storage drives:

- Card reader
- Optical drive (available on some models)
- Serial Advanced Technology Attachment (SATA) hard disk drive
- SATA hybrid drive (available on some models)
- SATA solid-state drive (available on some models)
- PCI Express solid-state drive (M.2 solid-state drive) (available on some models)

For more information, see "Internal drives" on page 35 and "Parts on the system board" on page 34.

To view the amount of storage drive space, do the following:

- 1. Depending on your Windows version, do one of the following:
  - For Windows 7: Click the Start button to open the Start menu. Right-click **Computer**, and then click **Manage**.
  - For Windows 10: Right-click the Start button to open the Start context menu.
- 2. Click **Disk Management** and follow the instructions on the screen.

#### Video features

• Integrated graphics supports the following connectors on your computer:

- DisplayPort connector
- VGA connector
- Discrete graphics card installed in one of the Peripheral Component Interconnect (PCI) Express x16 graphics card slots (available on some models) (the connectors vary by graphics card)

#### Audio features

- Integrated audio controller supports the following connectors and devices on your computer:
  - Audio line-in connector
  - Audio line-out connector
  - Headphone connector
  - Internal speaker
  - Microphone connector
- Discrete audio card installed in one of the PCI card slots (available on some models) (the connectors vary by audio card)

#### Input/Output (I/O) features

- 100/1000 Mbps Ethernet connector
- Serial connectors
- Audio connectors
- Monitor connectors
- PS/2 keyboard connector (available on some models)
- PS/2 mouse connector (available on some models)
- USB connectors

For more information, see "Front view" on page 27 and "Rear view" on page 29.

#### Expansion

- · Card-reader bay
- Hard-disk-drive bays
- Memory slots
- Optical-drive bay
- PCI Express x1 card slots
- PCI Express x16 card slot (negotiable link width x4, x1)
- PCI Express x16 card slot (graphic card available on some models)

For more information, see "Internal drives" on page 35 and "Parts on the system board" on page 34.

#### **Power supply**

- 210-watt automatic 85% voltage-sensing power supply
- 210-watt automatic 92% voltage-sensing power supply

#### Wireless feature

- Wireless local area network (LAN)
- Bluetooth

#### System management features

- Ability to store power-on self-test (POST) hardware test results
- Desktop Management Interface (DMI)

Desktop Management Interface provides a common path for users to access information about all aspects of a computer, including processor type, installation date, attached printers and other peripherals, power sources, and maintenance history.

• ErP LPS compliance mode

The energy-related products directive (ErP) lowest power state (LPS) compliance mode reduces the consumption of electricity when your computer is in sleep or off mode. For more information, see "Enabling or disabling the ErP LPS compliance mode" on page 60.

• Intelligent Cooling Engine (ICE)

The Intelligent Cooling Engine is a system thermal management solution that enables your computer to run with better thermal and acoustic performance. The ICE function also monitors the thermal performance of your computer to identify thermal problems. For more information, see "Switching between better acoustic and better thermal performance" on page 61 and "Enabling or disabling the system record thermal alert logs" on page 61.

• Intel<sup>®</sup> Standard Manageability

Intel Standard Manageability is hardware and firmware technology that builds certain functionality into computers in order to make them easier and less expensive for businesses to monitor, maintain, update, upgrade, and repair.

• Intel Active Management Technology (AMT) (available on some models)

Intel Active Management Technology is hardware and firmware technology that builds certain functionality into computers in order to make them easier and less expensive for businesses to monitor, maintain, update, upgrade, and repair.

• Intel Matrix Storage Manager

Intel Matrix Storage Manager is a device driver that provides support for SATA RAID 5 arrays on specific Intel chipset system boards to enhance hard disk performance.

Preboot Execution Environment (PXE)

The Preboot Execution Environment is an environment to start computers using a network interface independent of data storage devices (such as the hard disk drive) or installed operating systems.

• System Management (SM) Basic Input/Output System (BIOS) and SM software

The SM BIOS specification defines data structures and access methods in a BIOS that allows a user or application to store and retrieve information specific about the computer in question.

Wake On LAN

Wake On LAN is an Ethernet computer networking standard that allows a computer to be turned on or woken up by a network message. The message is usually sent by a program running on another computer on the same local area network.

Wake on Ring

Wake on Ring, sometimes referred to as Wake on Modem, is a specification that allows supported computers and devices to resume from sleep or hibernation mode.

Windows Management Instrumentation (WMI)

Windows Management Instrumentation is a set of extensions to the Windows Driver Model. It provides an operating system interface through which instrumented components provide information and notification.

#### Security features

For more information, see Chapter 5 "Security" on page 55.

#### Preinstalled operating system

Your computer is preinstalled with Windows 7 or Windows 10 operating system. Additional operating systems might be identified by Lenovo as compatible with your computer. To determine if an operating system has been certified or tested for compatibility, check the Web site of the operating system provider.

### **Computer specifications**

This section lists the physical specifications for your computer.

| Dimensions   |
|--|
| Width: 100 mm (3.94 inches)  |
| Height: 339 mm (13.35 inches)  |
| Depth: 381 mm (15 inches)  |
| Weight   |
| Maximum configuration as shipped: 7.8 kg (17.2 lb)                       |
| Environment  |
| Air temperature:   |
| Operating: from 10°C (50°F) to 35°C (95°F)                               |
| Storage in original shipping package: from -40°C (-40°F) to 60°C (140°F) |
| Storage without package: from -10°C (14°F) to 60°C (140°F)               |
| Humidity:  |
| Operating: 20%-80% (non-condensing)                                      |
| Storage: 20%–90% (non-condensing)  |
| Altitude:  |
| Operating: from -15.2 m (-50 ft) to 3048 m (10 000 ft)                   |
| Storage: from -15.2 m (-50 ft) to 10 668 m (35 000 ft)                   |
| Electrical input   |
| Input voltage: from 100 V ac to 240 V ac                                 |
| Input frequency: 50/60 Hz  |
|  |

## Programs

This section provides information about the programs on your computer.

## Accessing a program on your computer

**Note:** For Windows 7, depending on your computer model, some of the Lenovo programs might be ready to be installed, so you must install them manually. Then, you can access and use these programs.

To access a program on your computer, do one of the following:

- From Windows Search:
  - 1. Depending on your Windows version, do one of the following:
    - For Windows 7: Click the Start button to open the Start menu, and then type the program name into the search box.
    - For Windows 10: Type the program name into the search box next to the Start button.
  - 2. In the search results, click the name of the desired program to launch the program.

- From the Start menu or Control Panel:
  - 1. Depending on your Windows version, do one of the following:
    - For Windows 7: Click the Start button to open the Start menu. If the program name is not displayed, click **All Programs** to display the program list. Then, click the name of the desired program to launch the program.
    - For Windows 10: Click the Start button to open the Start menu. Then, click the name of the desired program to launch the program.
  - 2. If the program name is not displayed on the Start menu, access the program from Control Panel.
    - a. Depending on your Windows version, do one of the following:
      - For Windows 7: Click Control Panel on the Start menu.
      - For Windows 10: Right-click the Start button to open the Start context menu, and then click **Control Panel**.
    - b. View Control Panel by Large icons or Small icons, and then click the name of the desired program to launch the program.

# Installing a program that is ready to be installed (Windows 7 only)

On the Windows 7 operating system, to install a program that is ready to be installed, do the following:

- 1. Open the Lenovo ThinkVantage<sup>®</sup> Tools program. See "Accessing a program on your computer" on page 40.
- 2. Click **View**  $\rightarrow$  **Tiles** to view the program icons.
- 3. Follow the instructions under greyed-out icons to locate the icon for the desired program. Then, double-click the icon to install the program.

# An introduction to Lenovo programs

This section provides information about the major Lenovo programs available on your operating system.

**Note:** Depending on your computer model, some of the following programs might not be available.

#### • Fingerprint Manager Pro or ThinkVantage Fingerprint Software (for Windows 7)

The Fingerprint Manager Pro or ThinkVantage Fingerprint Software program enables you to use a fingerprint reader. The integrated fingerprint reader provided on some keyboards enables you to enroll your fingerprint and associate it with your power-on password, hard disk password, and Windows password. As a result, fingerprint authentication can replace passwords and enable simple and secure user access.

#### • Lenovo Companion (for Windows 10)

Your computer's best features and capabilities should be easy to access and understand. With Lenovo Companion, they are. Use Lenovo Companion to do the following:

- Optimize your computer's performance, monitor your computer's health, and manage updates.
- Access your user guide, check warranty status, and view accessories customized for your computer.
- Read how-to articles, explore Lenovo forums, and stay up-to-date on technology news with articles and blogs from trusted sources.

Lenovo Companion is filled with exclusive Lenovo content to help you learn more about what you can do with your computer.

#### • Lenovo Device Experience or Lenovo PC Experience (for Windows 7 and Windows 10)

The Lenovo Device Experience or Lenovo PC Experience program helps you work more easily and securely. The program provides easy access to Lenovo ThinkVantage Tools or Lenovo Tools, important settings and information about your computer, the Lenovo Support Web site, and so on.

#### • Lenovo ID (for Windows10)

The Lenovo ID program enables you to create and manage your Lenovo ID. With a Lenovo ID, you can connect to everything Lenovo through a single account. Use your Lenovo ID for quick and simple authentication and then enjoy the various services provided by Lenovo. Such services include online shopping, app download, personalized device support, special promotional offers, Lenovo forums, and so on.

#### • Lenovo PowerENGAGE (for Windows 7)

The Lenovo PowerENGAGE program provides power management function.

#### • Lenovo Solution Center (for Windows 7 and Windows 10)

The Lenovo Solution Center program enables you to troubleshoot and resolve computer problems. It combines diagnostic tests, system information collection, security status, and support information, along with hints and tips for maximum system performance.

#### • Lenovo ThinkVantage Tools (for Windows 7)

The Lenovo ThinkVantage Tools program provides easy access to various tools to help you work more easily and securely.

#### • Recovery Media (for Windows 7)

The Recovery Media program enables you to restore the contents of the hard disk drive to the factory default settings.

#### • Rescue and Recovery<sup>®</sup> (for Windows 7)

The Rescue and Recovery program is a one-button recovery and restore solution. It includes a set of self-recovery tools to help you diagnose computer problems, get help, and recover from system crashes, even if you cannot start the Windows operating system.

#### • System Update (for Windows 7)

The System Update program provides regular access to the system updates for your computer, such as device driver updates, software updates, and BIOS updates. The program gathers information from the Lenovo Help Center about new updates for your computer, and then sorts and displays the updates for download and installation. You have complete control of which updates to download and install.

# Chapter 3. Using your computer

This chapter contains the following topics:

- "Registering your computer" on page 43
- "Setting the computer volume" on page 43
- "Using a disc" on page 43
- "Connecting to a network" on page 45

## **Registering your computer**

When you register your computer with Lenovo, you enter required information into a Lenovo database. The information enables Lenovo to contact you when there is a recall or other severe problem and provide quicker service when you call Lenovo for help. In addition, some locations offer extended privileges and services to registered users.

To register your computer with Lenovo, go to http://www.lenovo.com/register and follow the instructions on the screen.

## Setting the computer volume

To set the computer volume, do the following:

1. Click the volume icon in the Windows notification area on the taskbar.

**Note:** If the volume icon is not displayed in the Windows notification area, add the icon to the notification area. See the Windows help system.

2. Follow the instructions on the screen and the hover text to adjust the volume, mute the speaker, or unmute the speaker.

## Using a disc

This section provides information about using a disc and the optical drive.

# Guidelines about using the optical drive

When using the optical drive, follow these guidelines:

- Do not place the computer in a location where the drive is exposed to any of the following conditions:
  - High temperature
  - High humidity
  - Excessive dust
  - Excessive vibration or sudden shock
  - An inclined surface
  - Direct sunlight
- Do not insert any object other than a disc into the drive.
- Do not insert damaged discs into the drive. Warped, scratched, or dirty discs can damage the drive.
- Before moving the computer, remove the disc from the drive.

# Handling and storing a disc

When handling and storing a disc, follow these guidelines:

- Hold the disc by its edges. Do not touch the surface of the side that is not labeled.
- To remove dust or fingerprints, wipe the disc with a clean, soft cloth from the center to the outside. Wiping the disc in a circular direction might cause loss of data.
- Do not write or stick paper on the disc.
- Do not scratch or mark the disc.
- Do not place or store the disc in direct sunlight.
- Do not use benzene, thinners, or other cleaners to clean the disc.
- Do not drop or bend the disc.

# Playing and removing a disc

To play a disc, do the following:

- 1. With the computer on, press the eject/close button on the front of the optical drive. The tray slides out of the drive.
- 2. Insert a disc into the tray. Some optical drive has a snap hub in the center of the tray. If your drive has a snap hub, support the tray with one hand and then push the center of the disc until it snaps into place.
- 3. Press the eject/close button again or gently push the tray forward to close the tray. The disc player program starts automatically. For more information, refer to the help system of the disc player program.

To remove a disc from the optical drive, do the following:

- 1. With the computer on, press the eject/close button on the front of the optical drive. The tray slides out of the drive.
- 2. Carefully remove the disc from the tray.
- 3. Press the eject/close button again or gently push the tray forward to close the tray.

**Note:** If the tray does not slide out of the drive when you press the eject/close button, turn off your computer. Then, insert a straightened paper clip into the emergency-eject hole adjacent to the eject/close button. Use the emergency eject only in an emergency.

# **Recording a disc**

If your optical drive supports recording, you can record a disc.

#### **Recording a disc using Windows tools**

To record a disc using Windows tools, do one of the following:

- Burn a disc using the AutoPlay window.
  - 1. Ensure that the disc is played automatically.
    - a. Click the Start button to open the Start menu.
    - b. Depending on your Windows version, do one of the following:
      - For Windows 7: Click Control Panel. View Control Panel by Large icons or Small icons, and then click AutoPlay.
      - For Windows 10: Click Settings → Devices → AutoPlay.
    - c. Select or turn on Use AutoPlay for all media and devices.
  - 2. Insert a recordable disc into the optical drive that supports recording. The AutoPlay window opens.
  - 3. Follow the instructions on the screen.

- Burn a disc using Windows Media<sup>®</sup> Player.
  - 1. Insert a recordable disc into the optical drive that supports recording.
  - 2. Open Windows Media Player. See "Accessing a program on your computer" on page 40.
  - 3. Follow the instructions on the screen.
- Burn a disc from an ISO file.
  - 1. Insert a recordable disc into the optical drive that supports recording.
  - 2. Double-click the ISO file.
  - 3. Follow the instructions on the screen.

#### Recording a disc using preinstalled programs

To record a disc using preinstalled programs, do the following:

- 1. Insert a recordable disc into the optical drive that supports recording.
- 2. Open the PowerDVD Create, PowerProducer, or Power2Go program. See "Accessing a program on your computer" on page 40.
- 3. Follow the instructions on the screen.

## Connecting to a network

This section provides information about connecting to a network. If you cannot connect your computer to a network, see "Networking problems" on page 73.

# **Connecting to an Ethernet LAN**

You can connect your computer to an Ethernet LAN by connecting an Ethernet cable to the Ethernet connector.



To avoid the risk of electrical shock, do not connect the telephone cable to the Ethernet connector.

## Connecting to a wireless LAN

You can connect your computer to a wireless LAN without the use of an Ethernet cable but by means of radio waves only.

Note: The wireless LAN feature is supported only on some models.

To establish a wireless-LAN connection, do the following:

- 1. Ensure that a wireless LAN is available and the wireless LAN feature on your computer is working.
- 2. Click the wireless-network-connection-status icon in the Windows notification area to display available wireless networks.

**Note:** If the wireless-network-connection-status icon is not displayed in the Windows notification area, add the icon to the notification area. See the Windows help system.

3. Click a wireless LAN, and then click **Connect** to connect your computer to it. Provide required information if needed.

# Connecting to a Bluetooth-enabled device

Bluetooth is a short-range wireless communications technology. Use Bluetooth to establish a wireless connection between your computer and another Bluetooth-enabled device within a distance of about 10 m (32.8 ft).

Note: The Bluetooth feature is supported only on some models.

To connect to a Bluetooth-enabled device, do the following:

- 1. Ensure that the Bluetooth feature on your computer is working and the Bluetooth-enabled device is located within a distance of about 10 m (32.8 ft) from your computer.
- 2. Click the Bluetooth icon in the Windows notification area on the taskbar. Then, click **Add a Device** and follow the instructions on the screen.

**Note:** If the Bluetooth icon is not displayed in the Windows notification area, add the icon to the notification area. See the Windows help system.

# Chapter 4. You and your computer

This chapter contains the following topics:

- "Arranging your workspace" on page 47
- "Accessibility information" on page 48
- "Cleaning your computer" on page 51
- "Maintenance" on page 51
- "Moving your computer" on page 53

## Arranging your workspace

Arrange your workspace to suit your needs and the kind of work you do. This section provides information about the factors that affect the way you arrange your workspace.

# **Glare and lighting**

Position the monitor to minimize glare and reflections from overhead lights, windows, and other light sources. Reflected light from shiny surfaces can cause annoying reflections on your screen. When possible, place the monitor at right angles to windows and other light sources. If necessary, reduce overhead lighting by turning off lights or using lower wattage bulbs. If you install the monitor near a window, use curtains or blinds to block the sunlight. You can adjust the brightness and contrast controls on the monitor as the room lighting changes throughout the day.

Where it is impossible to avoid reflections or to adjust the lighting, an antiglare filter placed over the screen might be helpful. However, these filters might affect the clarity of the image on the screen; try them only after you have exhausted other methods of reducing glare.

# Air circulation

Your computer produces heat. The computer has a fan that pulls in fresh air and forces out hot air through the air vents. Blocking the air vents can cause overheating, which might result in a malfunction or damage. Position the computer so that nothing blocks the air vents; usually, 51 mm (2 inches) of air space is sufficient. Ensure that the vented air is not blowing on people.

# **Electrical outlet locations and cable lengths**

The following factors might determine the final placement of your computer:

- · Locations of electrical outlets
- Length of power cords or power adapters
- · Length of the cables that are connected to other devices

For more information about power cords or power adapters, see "Power cords and power adapters" on page 1.

# Comfort

Although no single working position is ideal for everyone, here are a few guidelines to help you find a position that suits you best. The following figure sets an example for your reference.



- Screen position: Keep the screen at a comfortable viewing distance, usually 51–61 cm (20–24 inches). Then, adjust the screen so that the top of the screen is at or slightly below eye level and you can view it without twisting your body.
- Chair position: Use a chair that gives you good back support and seat height adjustment. Use chair adjustments to best suit your desired posture.
- Head position: Keep your head and neck in a comfortable and neutral (vertical or upright) position.
- Arm and hand positions: Keep your forearms, wrists, and hands in a relaxed and neutral (horizontal) position. Type with a soft touch without pounding the keys.
- Leg position: Keep your thighs parallel to the floor and your feet flat on the floor or on a footrest.

Make minor modifications in your working posture to deter the onset of discomfort caused by long periods of working in the same position. Frequent short breaks from your work also help to prevent minor discomfort associated with your working posture.

# Accessibility information

Lenovo is committed to providing users who have hearing, vision, and mobility limitations with greater access to information and technology. This section provides information about the ways these users can get the most out of their computer experience. You also can get the most up-to-date accessibility information from the following Web site:

http://www.lenovo.com/accessibility

#### **Keyboard shortcuts**

The following table contains keyboard shortcuts that can help make your computer easier to use.

Note: Depending on your keyboard, some of the following keyboard shortcuts might not be available.

| Keyboard shortcut                     | Function                          |
|---------------------------------------|-----------------------------------|
| Windows logo key + U                  | Open Ease of Access Center        |
| Right Shift for eight seconds         | Turn on or turn off Filter Keys   |
| Shift five times                      | Turn on or turn off Sticky Keys   |
| Num Lock for five seconds             | Turn on or turn off Toggle Keys   |
| Left Alt+Left Shift+Num Lock          | Turn on or turn off Mouse Keys    |
| Left Alt+Left Shift+PrtScn (or PrtSc) | Turn on or turn off High Contrast |

For more information, go to http://windows.microsoft.com/, and then perform a search using any of the following keywords: keyboard shortcuts, key combinations, shortcut keys.

#### Ease of Access Center

Ease of Access Center on the Windows operating system enables users to configure their computers to suit their physical and cognitive needs.

To use Ease of Access Center, do the following:

- 1. Click the Start button to open the Start menu.
- 2. Depending on your Windows version, do one of the following:
  - For Windows 7: Click **Control Panel**. View Control Panel by Large icons or Small icons, and then click **Ease of Access Center**.
  - For Windows 10: Click Settings → Ease of Access.
- 3. Choose the appropriate tool by following the instructions on the screen.

Ease of Access Center mainly includes the following tools:

Magnifier

Magnifier is a useful utility that enlarges the entire screen or part of the screen so that you can see the items better.

Narrator

Narrator is a screen reader that reads aloud what is displayed on the screen and describes events such as error messages.

• On-Screen Keyboard

If you prefer to type or enter data into your computer using a mouse, joystick, or other pointing device instead of a physical keyboard, you can use On-Screen Keyboard. On-Screen Keyboard displays a visual keyboard with all the standard keys.

High Contrast

High Contrast is a feature that heightens the color contrast of some text and images on your screen. As a result, those items are more distinct and easier to identify.

• Personalized keyboard

Adjust keyboard settings to make your keyboard easier to use. For example, you can use your keyboard to control the pointer and type certain key combinations easier.

• Personalized mouse

Adjust mouse settings to make your mouse easier to use. For example, you can change the pointer appearance and make it easier to manage windows with the mouse.

#### **Speech Recognition**

Speech Recognition enables you to control your computer by voice.

Using only your voice, you can start programs, open menus, click objects on the screen, dictate text into documents, and write and send e-mails. Everything you do with the keyboard and mouse can be done with only your voice.

To use Speech Recognition, do the following:

- 1. Depending on your Windows version, do one of the following:
  - For Windows 7: Click the Start button to open the Start menu.
  - For Windows 10: Right-click the Start button to open the Start context menu.
- 2. Click **Control Panel**. View Control Panel by Large icons or Small icons, and then click **Speech Recognition**.

3. Follow the instructions on the screen.

#### Screen-reader technologies

Screen-reader technologies are primarily focused on software program interfaces, help information systems, and various online documents. For additional information about screen readers, see the following:

- Using PDFs with screen readers: http://www.adobe.com/accessibility.html?promoid=DJGVE
- Using the JAWS screen reader: http://www.freedomscientific.com/jaws-hq.asp
- Using the NVDA screen reader: http://www.nvaccess.org/

#### Screen resolution

You can make the text and images on your screen easier to read by adjusting the screen resolution of your computer.

To adjust the screen resolution, do the following:

- 1. Right-click a blank area on the desktop.
- 2. Depending on your Windows version, do one of the following:
  - For Windows 7: Click Screen resolution.
  - For Windows 10: Click **Display settings**. On the **Display** tab, click **Advanced display settings**.
- 3. Follow the instructions on the screen.

Note: Setting the resolution too low might prevent some items from fitting on the screen.

#### Customizable item size

You can make the items on your screen easier to read by changing the item size.

- To change the item size temporarily, use the Magnifier tool in Ease of Access Center. See "Ease of Access Center" on page 49.
- To change the item size permanently, do the following:
  - Change the size of all the items on your screen.
    - 1. Right-click a blank area on the desktop.
    - 2. Depending on your Windows version, do one of the following:
      - For Windows 7: Click Screen resolution → Make text and other items larger or smaller.
      - For Windows 10: Click **Display settings**.
    - 3. Change the item size by following the instructions on the screen.
    - 4. Click Apply. This change will take effect the next time you log in to the operating system.
  - Change the size of the items on a Web page.

Press and hold Ctrl, and then press the plus-sign key (+) to enlarge or the minus-sign key (-) to reduce the text size.

- Change the size of the items on the desktop or a window.

Note: This function might not work on some windows.

If your mouse has a wheel, press and hold Ctrl, and then scroll the wheel to change the item size.

#### Industry-standard connectors

Your computer provides industry-standard connectors that enable you to connect assistive devices.

For more information about the location and function of each connector, see "Hardware locations" on page 27.

#### TTY/TDD conversion modem

Your computer supports the use of a text telephone (TTY) or the telecommunications device for the deaf (TDD) conversion modem. The modem must be connected between your computer and a TTY/TDD telephone. Then, you can type a message on your computer and send it to the telephone.

#### **Documentation in accessible formats**

Lenovo provides electronic documentation in accessible formats, such as properly tagged PDF files or HyperText Markup Language (HTML) files. Lenovo electronic documentation is developed to ensure that visually impaired users can read the documentation through a screen reader. Each image in the documentation also includes adequate alternative text so that visually impaired users can understand the image when they use a screen reader.

### **Cleaning your computer**

#### CAUTION:

Remove any media from the drives and turn off all connected devices and the computer. Then, disconnect all power cords from electrical outlets and disconnect all cables that are connected to the computer.

It is a good practice to clean your computer periodically to protect the surfaces and ensure trouble-free operation. Use only mild cleaning solutions and a damp cloth to clean the painted surfaces of the computer.

Dust buildup compounds problems associated with glare, so remember to clean the screen periodically. Wipe the screen surface gently with a soft, dry cloth, or blow on the screen to remove grit and other loose particles. Depending on the type of the screen, moisten a soft, lint-free cloth with an LCD cleaner or liquid glass cleaner and then wipe the screen surface.

### Maintenance

With appropriate care and maintenance, your computer will serve you reliably. This section provides information about maintaining your computer so that it can keep working in better condition.

## **Basic maintenance tips**

Here are some basic points about keeping your computer functioning properly:

- Keep your computer in a clean, dry environment. Ensure that the computer rests on a flat, steady surface.
- Do not cover any of air vents. These air vents provide airflow to keep your computer from overheating.
- Keep food and drinks away from all parts of your computer. Food particles and spills might make the keyboard and mouse stick and unusable.
- Do not get the power switches or other controls wet. Moisture can damage these parts and cause an electrical hazard.
- Always disconnect a power cord by grasping the plug instead of the cord.

# Good maintenance practices

By performing a few good maintenance practices, you can maintain good computer performance, protect your data, and be prepared in case of a computer failure.

- Empty your recycle bin on a regular basis.
- Use the disk defragmentation or disk optimization feature of your operating system occasionally to prevent performance problems caused by an excessive number of fragmented files.
- Clean out your Inbox, Sent Items, and Deleted Items folders in your e-mail application on a regular basis.
- Back up critical data regularly on removable media memory, such as discs and USB storage devices, and store the removable media in a safe location. The frequency of making backup copies depends on how critical the data is to you or your business.
- Back up your data on the storage drive regularly. See "Recovery information" on page 78.
- Keep your computer software, device drivers, and operating system up-to-date. See "Keeping your computer current" on page 52.
- Keep a log book. Entries might include major software or hardware changes, device-driver updates, intermittent problems and what you did to resolve them, and other issues you might have experienced. The cause of a problem might be change in hardware, change in software, or any other actions that might have taken place. A log book can help you or a Lenovo technician determines the cause of a problem.
- Create Product Recovery discs. See "Recovery information" on page 78 for more information about using Product Recovery discs to restore the hard disk drive to the factory-default settings.
- Create rescue media using discs or USB storage devices as early as possible. You can use a rescue medium to recover from failures that prevent you from gaining access to the Windows environment or the Rescue and Recovery workspace on your hard disk drive.

# Keeping your computer current

In most cases, it is a good practice to have the most up-to-date operating system update patches, software programs, and device drivers. This section provides information about how to get the latest updates for your computer.

#### Getting the latest system updates

To get the latest system updates for your computer, ensure that your computer is connected to the Internet and do one of the following:

- Use the corresponding Lenovo program to get the system updates, such as device driver updates, software updates, and BIOS updates:
  - For Windows 7: Use the System Update program.
  - For Windows 10: Use the Lenovo Companion program.

To open the System Update or Lenovo Companion programs. See "Accessing a program on your computer" on page 40. For more information about using the program, refer to the help system of the program.

- Use Windows Update to get the system updates, such as security fixes, new versions of Windows components, and device driver updates.
  - 1. Click the Start button to open the Start menu.
  - 2. Depending on your Windows version, do one of the following:
    - For Windows 7: Click **Control Panel**. View Control Panel by Large icons or Small icons, and then click **Windows Update**.
    - For Windows 10: Click Settings → Update & security → Windows Update.
  - 3. Follow the instructions on the screen.

**Note:** The device drivers provided by Windows Update might not be tested by Lenovo. It is recommended that you get device drivers by using Lenovo programs or from the Lenovo Web site at http://www.lenovo.com/support.

## Moving your computer

Before moving your computer, take the following precautions:

- 1. Back up your data on the storage drive. See "Good maintenance practices" on page 52.
- 2. Remove any media from the drives and turn off all connected devices and the computer. Then, disconnect all power cords from electrical outlets and disconnect all cables that are connected to the computer.
- 3. If you saved the original shipping cartons and packing materials, use them to pack the units. If you are using different cartons, cushion the units to avoid damage.

#### Moving your computer to another country or region

When you move your computer to another country or region, you must take local electrical standards into consideration. If the local electrical outlet style is different from the type you are currently using, contact the Lenovo Customer Support Center to purchase either an electrical plug adapter or a new power cord. For a list of Lenovo Support phone numbers, go to http://www.lenovo.com/support/phone. If you cannot find the support telephone number for your country or region, contact your Lenovo reseller.

# Chapter 5. Security

This chapter contains the following topics:

- "Locking your computer" on page 55
- "Viewing and changing security settings in the Setup Utility program" on page 57
- "Using passwords and Windows accounts" on page 57
- "Using fingerprint authentication" on page 57
- "Using firewalls" on page 57
- "Protecting data against viruses" on page 58
- "Computrace Agent software embedded in firmware" on page 58
- "Trusted Platform Module (TPM)" on page 58

# Locking your computer

This section provides information about locking your computer with the locking devices to keep your computer safe.

# Attaching a padlock

Locking the computer cover helps prevent unauthorized people from gaining access to the inside of your computer. Your computer comes with a padlock loop so that the computer cover cannot be removed when a padlock is installed.

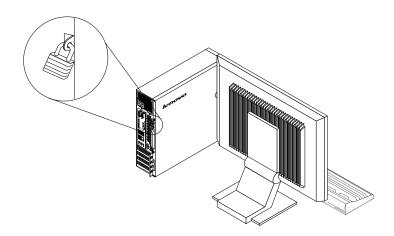
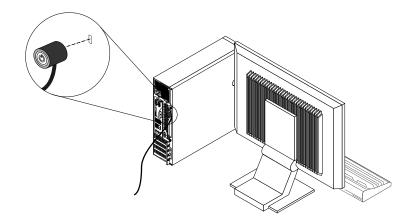


Figure 8. Attaching a padlock

# Attaching a Kensington-style cable lock

You can use a Kensington-style cable lock to secure your computer to a desk, table, or other non-permanent fixture. The cable lock attaches to the security-lock slot at the rear of your computer and is operated with a key or combination depending on the type selected. The cable lock also locks the buttons used to open the computer cover. This is the same type of lock used with many notebook computers. You can order such a cable lock directly from Lenovo by searching for *Kensington* at: http://www.lenovo.com/support





# Attaching a cable lock

A cable lock can be used to secure devices, such as the keyboard and the mouse, by locking the device cables to your computer. The cable lock attaches to the cable-lock slots on the rear of your computer. See "Rear view" on page 29.

To attach a cable lock, do the following:

- 1. Insert the clip 1 into the cable-lock slot 4.
- 2. Pull the cables you want to lock through the dents in the cable lock.
- 3. Press the clip 2 into the cable-lock slot 3 until it snaps into position.

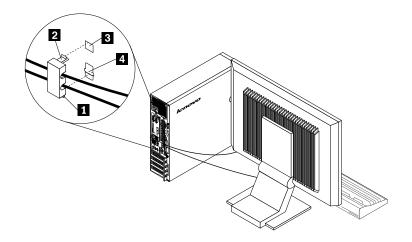


Figure 10. Installing a cable lock

## Viewing and changing security settings in the Setup Utility program

To view and change security settings in the Setup Utility program, do the following:

- 1. Start the Setup Utility program. See "Starting the Setup Utility program" on page 59.
- 2. Select Security.
- 3. Follow the instructions on the right side of the screen to view and change security settings. You can refer to "Using the Setup Utility program" on page 59 to get basic information about some major security settings.
- 4. Exit the Setup Utility program. See "Exiting the Setup Utility program" on page 65.

### Using passwords and Windows accounts

You can use BIOS passwords and Windows accounts to prevent unauthorized access to your computer and data.

- To use BIOS passwords, see "Using BIOS passwords" on page 62.
- To use Windows accounts, do the following:
  - 1. Click the Start button to open the Start menu.
  - 2. Depending on your Windows version, do one of the following:
    - For Windows 7: Click **Control Panel** → **User Accounts**.
    - For Windows 10: Click **Settings**  $\rightarrow$  **Accounts**.
  - 3. Follow the instructions on the screen.

# Using fingerprint authentication

If your keyboard has a fingerprint reader, you can use fingerprint authentication to replace passwords for simple and secure user access. To use fingerprint authentication, first enroll your fingerprints and associate them with your passwords (such as the power-on password, hard disk password, and Windows password). Use the fingerprint reader and the fingerprint program to complete this procedure.

To use fingerprint authentication, do one of the following:

- For Windows 7: Use the Fingerprint Manager Pro or ThinkVantage Fingerprint Software program provided by Lenovo. To open the program, see "Accessing a program on your computer" on page 40. For more information about using the program, refer to the help system of the program.
- For Windows 10: Use the fingerprint tool provided by the Windows operating system. Click the Start button to open the Start menu, and then click **Settings** → **Accounts** → **Sign-in options**. Follow the instructions on the screen.

To use the fingerprint reader, refer to the documentation shipped with the fingerprint keyboard or located on the Lenovo Support Web site at http://www.lenovo.com/support/keyboards.

# **Using firewalls**

A firewall can be hardware, software, or a combination of both depending on the level of security required. Firewalls work on a set of rules to determine which inbound and outbound connections are authorized. If your computer is preinstalled with a firewall program, it helps protect against computer Internet security threats, unauthorized access, intrusions, and Internet attacks. It also protects your privacy. For more information about how to use the firewall program, refer to the help system of your firewall program.

To use Windows Firewall, do the following

- 1. Depending on your Windows version, do one of the following:
  - For Windows 7: Click the Start button to open the Start menu.
  - For Windows 10: Right-click the Start button to open the Start context menu.
- 2. Click **Control Panel**. View Control Panel by Large icons or Small icons, and then click **Windows Firewall**.
- 3. Follow the instructions on the screen.

## Protecting data against viruses

Your computer is preinstalled with an antivirus program to help you guard against, detect, and eliminate viruses.

Lenovo provides a full version of antivirus software on your computer with a free 30-day subscription. After 30 days, you must renew the license to continue receiving the antivirus software updates.

Note: Virus definition files must be kept up-to-date to guard against new viruses.

For more information about how to use your antivirus software, refer to the help system of your antivirus software.

## Computrace Agent software embedded in firmware

The Computrace Agent software is an IT asset management and computer theft recovery solution. The software detects if changes have been made on the computer, such as hardware, software, or the computer call-in location. You might have to purchase a subscription to activate the Computrace Agent software.

# **Trusted Platform Module (TPM)**

TPM is a secure cryptoprocessor that can store cryptographic keys, which in turn protects information stored in your computer.

# Chapter 6. Advanced configuration

This chapter contains the following topics:

- "Using the Setup Utility program" on page 59
- "Configuring RAID" on page 66
- "Updating and recovering the BIOS" on page 65

# Using the Setup Utility program

The Setup Utility program is used to view and change the configuration settings of your computer. This section provides information about only the major configuration settings available in the program.

Note: The operating system settings might override any similar settings in the Setup Utility program.

# Starting the Setup Utility program

To start the Setup Utility program, do the following:

- 1. Turn on or restart your computer.
- 2. Before Windows starts up, repeatedly press and release the F1 key until the Setup Utility program opens. If a BIOS password has been set, the Setup Utility program will not open until you enter the correct password. For more information, see "Using BIOS passwords" on page 62.

Note: For some keyboards, you might need to press Fn+F1 to open the Setup Utility program.

To view and change the configuration settings, follow the instructions on the right side of the screen. The keys used to perform various tasks are displayed at the bottom of the screen.

# Changing the display language of the Setup Utility program

The Setup Utility program supports three display languages: English, French, and simplified Chinese.

To change the display language of the Setup Utility program, do the following:

- 1. Start the Setup Utility program. See "Starting the Setup Utility program" on page 59.
- 2. From the main interface, locate **System Language**, and select the display language according to your needs.

## Enabling or disabling a device

This section provides information about how to enable or disable user access to hardware devices (such as USB connectors or storage drives).

To enable or disable a device, do the following:

- 1. Start the Setup Utility program. See "Starting the Setup Utility program" on page 59.
- 2. Select Devices.
- 3. Select the device you want to enable or disable and press Enter.
- 4. Select the desired setting and press Enter.
- 5. To save setting and exit the Setup Utility program, press F10, select **Yes** in the window displayed, and press Enter.

Note: For some keyboards, you might need to press Fn+F10 to exit the Setup Utility program.

# Enabling or disabling the automatic power-on of your computer

The Automatic Power On item in the Setup Utility program provides various options for you to make your computer start up automatically.

To enable or disable the Automatic Power On feature, do the following:

- 1. Start the Setup Utility program. See "Starting the Setup Utility program" on page 59.
- 2. Select **Power → Automatic Power On** and press Enter.
- 3. Select the feature you want to enable or disable and press Enter.
- 4. Select the desired setting and press Enter.
- 5. To save setting and exit the Setup Utility program, press F10, select **Yes** in the window displayed, and press Enter.

Note: For some keyboards, you might need to press Fn+F10 to exit the Setup Utility program.

# Enabling or disabling the ErP LPS compliance mode

Lenovo computers meet the eco-design requirements of the ErP Lot 3 regulation. For more information, go to:

http://www.lenovo.com/ecodeclaration

You can enable the ErP LPS compliance mode in the Setup Utility program to reduce the consumption of electricity when your computer is off or in sleep mode.

To enable or disable the ErP LPS compliance mode, do the following:

- 1. Start the Setup Utility program. See "Starting the Setup Utility program" on page 59.
- 2. Select Power → Enhanced Power Saving Mode and press Enter.
- 3. Select **Enabled** or **Disabled** depending on your needs, and then press Enter. If you select **Enabled**, you also need to disable the Wake on LAN feature. See "Enabling or disabling the automatic power-on of your computer" on page 60.
- 4. To save setting and exit the Setup Utility program, press F10, select **Yes** in the window displayed, and press Enter.

Note: For some keyboards, you might need to press Fn+F10 to exit the Setup Utility program.

When the ErP LPS compliance mode is enabled, you can wake up your computer by doing one of the following:

- Press the power button.
- Enable the Wake Up on Alarm feature to make your computer wake up at a set time. See "Enabling or disabling the automatic power-on of your computer" on page 60.
- Enable the After Power Loss feature to make your computer wake up when the power supply resumes after a sudden loss of electricity.

To enable the After Power Loss feature, do the following:

- 1. Start the Setup Utility program. See "Starting the Setup Utility program" on page 59.
- 2. Select **Power → After Power Loss** and press Enter.
- 3. Select Power On and press Enter.
- 4. To save setting and exit the Setup Utility program, press F10, select **Yes** in the window displayed, and press Enter.

Note: For some keyboards, you might need to press Fn+F10 to exit the Setup Utility program.

# Switching between better acoustic and better thermal performance

You can adjust the acoustic and thermal performance of your computer through the **ICE Performance Mode** menu. Two choices are available:

- Better Acoustic Performance (default setting) The computer works with less noise at a normal thermal level.
- Better Thermal Performance The computer works at a better thermal level with normal acoustic performance.

To switch between better acoustic performance and better thermal performance, do the following:

- 1. Start the Setup Utility program. See "Starting the Setup Utility program" on page 59.
- 2. Select **Power → Intelligent Cooling Engine (ICE)** and press Enter.
- 3. Select ICE Performance Mode and press Enter.
- 4. Select Better Acoustic Performance or Better Thermal Performance as desired and press Enter.
- 5. To save setting and exit the Setup Utility program, press F10, select **Yes** in the window displayed, and press Enter.

Note: For some keyboards, you might need to press Fn+F10 to exit the Setup Utility program.

### Enabling or disabling the system record thermal alert logs

When the system is enabled to record thermal alert logs, if a critical thermal situation occurs, an alert log is written into the Windows system log. The alert log can help you identify thermal problems, such as malfunctioning fans, abnormally high temperature, or poor cooling performances.

To enable or disable the system to record thermal alert logs,

- 1. Start the Setup Utility program. See "Starting the Setup Utility program" on page 59.
- 2. Select Power → Intelligent Cooling Engine (ICE) and press Enter.
- 3. Select ICE Thermal Alert and press Enter.
- 4. Select the desired setting and press Enter.
- 5. To save setting and exit the Setup Utility program, press F10, select **Yes** in the window displayed, and press Enter.

Note: For some keyboards, you might need to press Fn+F10 to exit the Setup Utility program.

## Enabling or disabling the configuration change detection

When the configuration change detection is enabled, if the POST detects configuration changes of some hardware devices (such as storage drives or memory modules), an error message is displayed.

To enable or disable configuration change detection, do the following:

- 1. Start the Setup Utility program. See "Starting the Setup Utility program" on page 59.
- 2. Select **Security** → **Configuration Change Detection** and press Enter.
- 3. Select the desired setting and press Enter.
- 4. To save setting and exit the Setup Utility program, press F10, select **Yes** in the window displayed, and press Enter.

Note: For some keyboards, you might need to press Fn+F10 to exit the Setup Utility program.

To bypass the error message and log in to the operating system, do one of the following:

• Press the F2 key.

Note: For some keyboards, you might need to press Fn+F2 to bypass the error message.

• Start and then exit the Setup Utility program. See "Starting the Setup Utility program" on page 59 and "Exiting the Setup Utility program" on page 65.

# Changing the BIOS settings before installing a new operating system

BIOS settings vary by operating system. Change the BIOS settings before installing a new operating system.

To change the BIOS settings, do the following:

- 1. Start the Setup Utility program. See "Starting the Setup Utility program" on page 59.
- 2. From the Setup Utility program main menu, select **Exit**  $\rightarrow$  **OS Optimized Default**.
- 3. Depending on the operating system to be installed, do one of the following:
  - To install the Windows 10 (64-bit) operating system, select **Enabled**.
  - To install an operating system other than Windows 10 (64-bit), select **Disabled**.
- 4. Select Yes in the window displayed and press Enter to confirm your selection.
- 5. To save setting and exit the Setup Utility program, press F10, select **Yes** in the window displayed, and press Enter.

Note: For some keyboards, you might need to press Fn+F10 to exit the Setup Utility program.

### Using the cover presence switch

The cover presence switch prevents your computer from logging in to the operating system when the computer cover is not properly installed or closed.

To use the cover presence switch, enable the cover-presence-switch connector on the system board first. To achieve this, do the following:

- 1. Start the Setup Utility program. See "Starting the Setup Utility program" on page 59.
- 2. Select Security → Chassis Intrusion Detection and press Enter.
- 3. Select **Enabled** and press Enter.
- 4. To save setting and exit the Setup Utility program, press F10, select **Yes** in the window displayed, and press Enter. The cover-presence-switch connector on the system board is enabled.

Note: For some keyboards, you might need to press Fn+F10 to exit the Setup Utility program.

The cover presence switch starts functioning. If the switch detects that the computer cover is not correctly installed or closed, an error message will be displayed when you turn on the computer. To fix the error message and log in to the operating system, do the following:

- 1. Properly install or close your computer cover. See Chapter 9 "Installing or replacing hardware" on page 89.
- 2. Start and then exit the Setup Utility program. See "Starting the Setup Utility program" on page 59 and "Exiting the Setup Utility program" on page 65.

## **Using BIOS passwords**

By using the Setup Utility program, you can set passwords to prevent unauthorized access to your computer and data.

You do not have to set any passwords to use your computer. However, using passwords improves computer security. If you decide to set any passwords, read the following topics.

#### **Password types**

The following types of passwords are available in the Setup Utility program:

• Power-on password

When a power-on password is set, you are prompted to enter a valid password each time the computer is turned on. The computer cannot be used until the valid password is entered.

Administrator password

Setting an administrator password deters unauthorized users from changing configuration settings. If you are responsible for maintaining the configuration settings of several computers, you might want to set an administrator password.

When an administrator password is set, you are prompted to enter a valid password each time you try to access the Setup Utility program. The Setup Utility program cannot be accessed until a valid password is entered.

If both the power-on password and administrator password are set, you can enter either password. However, you must use your administrator password to change any configuration settings.

• Hard disk password

Setting a hard disk password prevents unauthorized access to the data on the internal storage drive (such as hard disk drive). When a hard disk password is set, you are prompted to enter a valid password each time you try to access the storage drive.

#### Notes:

- After you set a hard disk password, your data on the storage drive is protected even if the storage drive is removed from one computer and installed in another.
- If the hard disk password is forgotten, there is no way to reset the password or recover data from the storage drive.

#### **Password considerations**

A password can be any combination of up to 64 alphabetic and numeric characters. For security reasons, it is recommended to use a strong password that cannot be easily compromised.

Note: The Setup Utility program passwords are not case sensitive.

To set a strong password, consider the following guidelines:

- Have at least eight characters in length
- Contain at least one alphabetic character and one numeric character
- Not be your name or your user name
- Not be a common word or a common name
- · Be significantly different from your previous passwords

#### Setting, changing, and deleting a password

To set, change, or delete a password, do the following:

- 1. Start the Setup Utility program. See "Starting the Setup Utility program" on page 59.
- 2. Select Security.
- 3. Depending on the password type, select **Set Power-On Password**, **Set Administrator Password**, or **Hard Disk Password** and press Enter.
- 4. Follow the instructions on the right side of the screen to set, change, or delete a password.

**Note:** A password can be any combination of up to 64 alphabetic and numeric characters. For more information, see "Password considerations" on page 63.

5. Exit the Setup Utility program. See "Exiting the Setup Utility program" on page 65.

### Erasing lost or forgotten passwords (clearing CMOS)

This section provides instructions on how to erase lost or forgotten passwords, such as a user password.

To erase a lost or forgotten password, do the following:

- 1. Remove any media from the drives and turn off all connected devices and the computer. Then, disconnect all power cords from electrical outlets and disconnect all cables that are connected to the computer.
- 2. Remove the computer cover. See Chapter 9 "Installing or replacing hardware" on page 89.
- 3. Locate the Clear CMOS /Recovery jumper on the system board. See "Hardware locations" on page 27.
- 4. Move the jumper from the standard position (pin 1 and pin 2) to the maintenance position (pin 2 and pin 3).
- 5. Reinstall the computer cover and connect the power cord. See Chapter 9 "Installing or replacing hardware" on page 89.
- 6. Turn on the computer and leave it on for approximately 10 seconds. Then, turn off the computer by holding the power button for approximately five seconds.
- 7. Repeat step 1 and step 2.
- 8. Move the Clear CMOS /Recovery jumper back to the standard position (pin 1 and pin 2).
- 9. Reinstall the computer cover and connect the power cord.

# Selecting a startup device

If your computer does not start up from a device as expected, you can choose to change the startup device sequence permanently or select a temporary startup device.

#### Changing the startup device sequence permanently

To change the startup device sequence permanently, do the following:

- 1. Depending on the type of the storage device, do one of the following:
  - If the storage device is internal, go to step 2.
  - If the storage device is a disc, ensure that your computer is turned on. Then, insert the disc into the optical drive.
  - If the storage device is an external device other than a disc, connect the storage device to the computer.
- 2. Start the Setup Utility program. See "Starting the Setup Utility program" on page 59.
- 3. Select Startup.
- 4. Follow the instructions on the right side of the screen to change the startup device sequence.
- 5. Exit the Setup Utility program. See "Exiting the Setup Utility program" on page 65.

#### Selecting a temporary startup device

Note: Not all discs and storage drives are bootable.

To select a temporary startup device, do the following:

- 1. Depending on the type of the storage device, do one of the following:
  - If the storage device is internal, go to step 2.

- If the storage device is a disc, ensure that your computer is turned on. Then, insert the disc into the optical drive.
- If the storage device is an external device other than a disc, connect the storage device to the computer.
- 2. Turn on or restart the computer. Before Windows starts up, repeatedly press and release the F12 key until Startup Device Menu is displayed.

Note: For some keyboards, you might need to press Fn+F12 to display Startup Device Menu.

3. Select the desired storage device and press Enter. The computer then starts up from the device you select.

If you want to select a permanent startup device, select **Enter Setup** on Startup Device Menu and press Enter to start the Setup Utility program. For more information about how to select a permanent startup device, see "Changing the startup device sequence permanently" on page 64.

# Exiting the Setup Utility program

To exit the Setup Utility program, do one of the following:

• If you want to save the new settings, press the F10 key. Then, select **Yes** in the window displayed and press Enter.

Note: For some keyboards, you might need to press Fn+F10 to exit the Setup Utility program.

If you do not want to save the new settings, select Exit → Discard Changes and Exit and press Enter.
 Then, select Yes in the window displayed and press Enter.

## Updating and recovering the BIOS

The BIOS is the first program that the computer runs when you turn on the computer. The BIOS initializes the hardware components and loads the operating system and other programs.

# **BIOS** levels

An incorrect level of BIOS can cause false errors and unnecessary FRU replacement. Use the following information to determine the currently installed BIOS level, the latest BIOS level available, and where to obtain the latest BIOS level.

- To determine the current Level of BIOS: Start the Setup Utility and view the BIOS Revision level on the Main page.
- Sources for obtaining the latest level BIOS available
  - Lenovo support Web site: http://www.lenovo.com/support/
  - Lenovo Customer Support Center
  - Levels 1 and 2 Support

To update the BIOS, see "Updating and recovering the BIOS" on page 65.

**Note:** BIOS settings vary by operating system. Change the BIOS settings before installing a new operating system. See "Changing the BIOS settings before installing a new operating system" on page 62.

# **Updating the BIOS**

When you install a new program, hardware device, or device driver, you might be informed to update the BIOS. You can update the BIOS from your operating system or a flash update disc (supported only on some models).

To update the BIOS, do the following:

- 1. Go to http://www.lenovo.com/support.
- To update the BIOS from your operating system, download the flash BIOS update driver according to your operating system version. To update the BIOS from a flash update disc, download the ISO image version (used to create a flash update disc). Then, download the installation instructions for the flash BIOS update driver.
- 3. Print the installation instructions you download and follow the instructions to update the BIOS.

**Note:** If you want to update the BIOS from a flash update disc, the installation instructions might not provide the information about how to record the update disc. See "Recording a disc" on page 44.

## **Recovering from a BIOS update failure**

To recover from a BIOS update failure, do the following:

- 1. Remove any media from the drives and turn off all connected devices and the computer. Then, disconnect all power cords from electrical outlets and disconnect all cables that are connected to the computer.
- 2. Remove the computer cover. See Chapter 9 "Installing or replacing hardware" on page 89.
- 3. Locate the Clear CMOS /Recovery jumper on the system board. See "Hardware locations" on page 27.
- 4. Remove any parts and cables that impede your access to the Clear CMOS /Recovery jumper.
- 5. Move the jumper from the standard position (pin 1 and pin 2) to the maintenance position (pin 2 and pin 3).
- 6. Reinstall the parts and cables that were removed.
- 7. Reinstall the computer cover and reconnect any cables that were disconnected. See Chapter 9 "Installing or replacing hardware" on page 89.
- 8. Turn on the computer and insert the BIOS update disc into the optical drive. Wait a few minutes. The recovery process begins. After the recovery process is completed, your computer will shut down automatically.

**Note:** If the computer does not start up from the disc, select the disc as the startup device. See "Selecting a temporary startup device" on page 64.

- 9. Repeat step 1 through step 4.
- 10. Move the Clear CMOS /Recovery jumper back to the standard position (pin 1 and pin 2).
- 11. Repeat step 6 through step 7. Then, turn on your computer.

# **Configuring RAID**

This chapter provides information about how to configure Redundant Array of Independent Disks (RAID) for your computer.

**Note:** The information about configuring RAID in this chapter is applicable only for a Windows environment. For information about configuring RAID in a Linux environment, contact your Linux software provider.

# **RAID Level**

Your computer must have the minimum number of SATA hard disk drives installed for the supported level of RAID below:

- RAID Level 0 Striped disk array
  - Two hard disk drives minimum
  - Better performance without fault tolerance
- RAID Level 1 Mirrored disk array

- Two hard disk drives minimum
- Improved read performance and 100% redundancy

To install a secondary hard disk drive, refer to "Replacing the secondary hard disk drive" on page 151.

## Configuring the system BIOS to enable SATA RAID functionality

This section describes how to configure the system BIOS to enable SATA RAID functionality.

Note: Use the arrow keys on the keyboard to make selections.

To enable SATA RAID functionality, do the following:

- 1. Start the Setup Utility program. See "Starting the Setup Utility program" on page 59.
- 2. Select **Devices** → **ATA Drive Setup**.
- 3. Select Configure SATA as and press Enter.
- 4. Select RAID Mode and press Enter.
- 5. Press F10 to save the new settings and exit the Setup Utility program.

## **Creating RAID volumes**

To create RAID volumes, do the following:

- 1. Press Ctrl+I when prompted to enter the Intel Matrix Storage Manager option ROM configuration utility during the computer startup.
- 2. Use the up and down arrow keys to select Create RAID Volume and press Enter.
- 3. Type a proper RAID Volume name in the Name field and press Tab.
- 4. Use the arrow keys to select a RAID level in the **RAID Level** field and press Tab.
- 5. If appropriate, use the arrow keys to select a Stripe Size in the Stripe Size field and press Tab.
- 6. Type a volume size in the Capacity field and press Tab.
- 7. Press Enter to initiate volume creation.
- 8. When prompted, press Y to accept the warning message and create the volume.
- 9. Return to step 2 to create additional RAID volumes, or select Exit and press Enter.
- 10. Press Y when prompted to confirm the exit.

## **Deleting RAID volumes**

To delete RAID volumes, do the following:

- 1. Press Ctrl+I when prompted to enter the Intel Matrix Storage Manager option ROM configuration utility during the computer startup.
- 2. Use the up and down arrow keys to select **Delete RAID Volume** and press Enter.
- 3. Use the arrow keys to select the RAID volume to be deleted and press Delete.
- 4. When prompted, press Y to confirm the deletion of the selected RAID volume. Deleting a RAID volume will reset the hard disk drives to non-RAID.
- 5. After deleting a RAID volume, you can:
  - Return to step 2 to delete additional RAID volumes.
  - See "Creating RAID volumes" on page 67 for RAID volume creation.
  - Use the up and down arrow keys to select Exit and press Enter.

## **Resetting disks to non-RAID**

To reset your hard disk drives to non-RAID, do the following:

- 1. Press Ctrl+I when prompted to enter the Intel Matrix Storage Manager option ROM configuration utility during the computer startup.
- 2. Use the up and down arrow keys to select Reset Disks to Non-RAID and press Enter.
- 3. Use the arrow keys and the space key to mark individual physical hard disk drives to be reset, and then press Enter to complete the selection.
- 4. When prompted, press Y to confirm the reset action.
- 5. After resetting your hard disk drives to non-RAID, you can:
  - See "Deleting RAID volumes" on page 67 for RAID volume deletion.
  - See "Creating RAID volumes" on page 67 for RAID volume creation.
  - Use the up and down arrow keys to select Exit and press Enter.

## Chapter 7. Troubleshooting, diagnostics, and recovery

This chapter provides solutions to resolve your computer problems. Follow the steps in the basic procedure for resolving computer problems, which helps you make good use of the troubleshooting, diagnostics, and recovery information.

- "Basic procedure for resolving computer problems" on page 69
- "Troubleshooting" on page 69
- "Diagnostics" on page 77
- "Recovery information" on page 78

#### Basic procedure for resolving computer problems

It is recommended that you use the following procedure to resolve computer problems you are experiencing:

- 1. Ensure that:
  - a. The cables for all connected devices are connected correctly and securely.
  - b. All connected devices that require ac power are connected to properly grounded, functioning electrical outlets.
  - c. All connected devices are enabled in the BIOS settings of your computer. See "Enabling or disabling a device" on page 59.

If these actions do not resolve your problem, continue with the next step.

- 2. Use an antivirus program to see if your computer has been infected by a virus. If the program detects a virus, remove the virus. If the antivirus program does not resolve your problem, continue with the next step.
- 3. Go to "Troubleshooting" on page 69 and follow the instructions for the type of problem you are experiencing. If these troubleshooting instructions do not resolve your problem, continue with the next step.
- 4. Run the diagnostic program. See "Diagnostics" on page 77. If the diagnostic program does not resolve your problem, continue with the next step.
- 5. Recover your operating system. See "Recovery information" on page 78.
- If none of these actions solve your problem, contact the Lenovo Customer Support Center. For a list of Lenovo Support phone numbers, go to http://www.lenovo.com/support/phone. For more information about help, service, and technical assistance, see Chapter 10 "Getting information, help, and service" on page 167.

## Troubleshooting

**Attention:** Do not open your computer or attempt any repair before reading and understanding the Chapter 1 "Read this first: Important safety information" on page 1.

Use the troubleshooting information to find solutions to problems that have definite symptoms.

## Startup problems

This section provides solutions to startup-related problems.

#### The computer does not start up when you press the power button

Solutions: Ensure that:

• The power cord is correctly connected to the rear of the computer and to a working electrical outlet.

- If your computer has a secondary power switch on the rear of the computer, ensure that it is switched on.
- The power indicator on the front of the computer is on.
- The computer voltage matches the voltage available at the electrical outlet for your country or region.

#### The operating system fails to start up

Solution: Ensure that the startup sequence includes the device where the operating system resides. Usually, the operating system is on the internal drive. For more information, see "Changing the startup device sequence permanently" on page 64.

# Installation of the Windows 7 operating system from an external optical drive or an external USB device fails

Solution: Go to https://support.lenovo.com/us/en/documents/ht104142 for more information.

#### The computer beeps multiple times before the operating system starts up

Solution: Ensure that no keys are stuck.

## Audio problems

This section provides solutions to audio-related problems.

#### No audio in Windows

Solutions:

- If you are using powered external speakers that have an On/Off control, ensure that:
  - The On/Off control is set to the **On** position.
  - The speaker power cable is connected to a properly grounded, functional ac electrical outlet.
- If your external speakers have a volume control, ensure that the volume is not set too low.
- Click the volume icon in the Windows notification area on the taskbar. Ensure that the mute speakers settings are not selected and none of the volume settings is set too low.

**Note:** If the volume icon is not displayed in the Windows notification area, add the icon to the notification area. See the Windows help system.

- Some models have a front audio panel you can use to adjust volume. If your computer have a front audio panel, ensure that the volume is not set too low.
- Ensure that your external speakers (and headphones, if used) are connected to the correct audio connector on the computer. Most speaker cables are color-coded to match the connector.

**Note:** When external-speaker or headphone cables are connected to the audio connector, the internal speaker, if present, is disabled. In most cases, if an audio adapter is installed in one of the expansion slots, the audio function built into the system board is disabled. Therefore, you must use the audio connectors on the audio adapter.

- Ensure that the program you are running is designed for use in the Microsoft Windows operating system. If the program is designed to run in DOS, the program does not use the Windows sound feature. The program must be configured to use SoundBlaster Pro or SoundBlaster emulation.
- Ensure that the audio device drivers are correctly installed.

#### Sound comes only from one external speaker

Solutions:

- Ensure that the speaker cable is inserted completely into the connector on the computer.
- Ensure that the cable that connects the left speaker to the right speaker is securely connected.

• Click the volume icon in the Windows notification area on the taskbar. Then, click the speaker icon on top of the volume control. Click the **Levels** tab and ensure that the Balance settings are set correctly.

**Note:** If the volume icon is not displayed in the Windows notification area, add the icon to the notification area. See the Windows help system.

## **CD or DVD problems**

This section provides solutions to CD- or DVD-related problems.

#### A CD or DVD does not work

Solutions:

- If you have multiple CD or DVD drives installed (or a combination of CD and DVD drives), try inserting the disc into the other drive. In some cases, only one of the drives is connected to the audio subsystem.
- Ensure that the disc is inserted correctly, with its label up.
- Ensure that the disc you are using is clean. To remove dust or fingerprints, wipe the disc clean with a soft cloth from the center to the outside. Wiping a disc in a circular motion might cause loss of data.
- Ensure that the disc you are using is not scratched or damaged. Try inserting another disc that you know is good. If you cannot read from a known-good disc, you might have a problem with your optical drive or the cabling to your optical drive. Ensure that the power cable and signal cable are securely connected to the drive.

# Unable to use a bootable recovery medium, such as the Product Recovery CD, to start your computer

Solution: Ensure that the CD or DVD drive is in the startup sequence before the storage drive. Refer to "Selecting a temporary startup device" on page 64 for information on viewing and changing the startup sequence. Note that on some models the startup sequence is permanently set and cannot be changed.

#### Black screen instead of DVD video

Solutions:

- Restart the DVD player program.
- Try a lower screen resolution or color depth.
- Close any open files, and then restart the computer.

#### **DVD** movie does not play

Solutions:

- Ensure that the disc surface is clean and not scratched.
- Check the disc or package for regional coding. You might need to purchase a disc with coding for the region where you are using your computer.

#### No audio or intermittent audio while playing a DVD movie

Solutions:

- Check the volume control settings on your computer and on your speakers.
- Ensure that the disc surface is clean and not scratched.
- · Check all cable connections to and from the speakers.
- Use the DVD menu for the video to select a different audio track.

#### Playback is slow or choppy

Solutions:

- Disable any background programs, such as AntiVirus or Desktop Themes.
- Ensure that video resolution is set to less than 1152 x 864 pixels.

#### Invalid disc or no disc found message

Solutions:

- Ensure that a DVD disc is in the drive with the shiny side of the disc facing down.
- Ensure that video resolution is set to less than 1152 x 864 pixels.
- On computers that have a CD-ROM or CD-RW drive in addition to a DVD-ROM drive, ensure that the DVD disc is in the drive labeled "DVD".

## Intermittent problems

Some problems occur only occasionally and are difficult to repeat.

Solutions:

- Ensure that all cables and cords are securely connected to the computer and connected devices.
- Ensure that when the computer is on, the fan grill is not blocked (there is air flow around the grill), and the fans are working. If airflow is blocked or the fans are not working, the computer might overheat.
- If Small Computer System Interface (SCSI) devices are installed, ensure that the last external device in each SCSI chain is terminated correctly. For more information, see your SCSI documentation.

## Storage drive problems

Select your symptom from the following list:

- "Some or all storage drives missing from the Setup Utility program" on page 72
- "System not starting up from the correct storage drive or "No Operating System Found" message" on page 72

#### Some or all storage drives missing from the Setup Utility program

Solutions:

- Ensure that all storage drive signal cables and power cables are connected correctly.
- Ensure that your computer is configured correctly to support the storage drives.
  - If your computer is installed with five SATA storage drives, ensure that the SATA storage drive enablement module is installed.
  - If your computer is installed with SAS storage drives, ensure that the SAS storage drive enablement module or the LSI MegaRAID SAS adapter is installed.

# System not starting up from the correct storage drive or "No Operating System Found" message

Solutions:

- Ensure that all storage drive signal cables and power cables are connected correctly.
- Ensure that the storage drive your computer starts up from is listed as the first startup device in the Setup Utility program. Refer to "Changing the startup device sequence permanently" on page 64.

**Note:** In rare cases, the storage drive with the operating system might get corrupted or damaged. In such cases, replace the storage drive. Refer to Chapter 9 "Installing or replacing hardware" on page 89.

## **Networking problems**

This section provides solutions to networking-related problems.

#### Ethernet LAN problems

#### My computer cannot be connected to an Ethernet LAN

Solutions:

- Connect the cable from the Ethernet connector to the RJ45 connector of the hub.
- Enable the Ethernet LAN feature in the Setup Utility program. See "Starting the Setup Utility program" on page 59. Then, follow the instructions on the screen.
- Enable the Ethernet LAN adapter.
  - 1. Depending on your Windows version, do one of the following:
    - For Windows 7: Click the Start button to open the Start menu.
    - For Windows 10: Right-click the Start button to open the Start context menu.
  - 2. Click Control Panel. View Control Panel by Large icons or Small icons, and then click Network and Sharing Center → Change adapter settings.
  - 3. Right-click the Ethernet LAN adapter icon and click Enable.
- Update or reinstall the Ethernet LAN driver. See "Keeping your computer current" on page 52.
- Install all networking software that is necessary for your network environment. Check with your LAN administrator for the necessary networking software.
- Set the same duplex for the switch port and the adapter. If you configured the adapter for full duplex, ensure that the switch port is also configured for full duplex. Setting the wrong duplex mode might degrade performance, cause data loss, or result in lost connections.

## My computer is a Gigabit Ethernet model and I use a speed of 1000 Mbps, but the connection fails or errors occur

Solution: Connect the network cable to the Ethernet connector using Category 5 wiring and a 100 BASE-T hub/switch (not 100 BASE-X).

## My computer is a Gigabit Ethernet model, but it cannot be connected to the network at 1000 Mbps, but at only 100 Mbps

Solutions:

- Try another cable.
- Set the link partner to auto-negotiate.
- Set the switch to be 802.3ab-compliant (gigabit over copper).

#### The Wake On LAN feature does not work

Solution: Enable the Wake On LAN (WOL) feature in the Setup Utility program. See "Starting the Setup Utility program" on page 59. Then, follow the instructions on the screen.

#### Wireless LAN problem

Note: The wireless LAN feature is supported only on some models.

#### The wireless LAN feature does not work

Solutions:

• Enable the wireless LAN feature in the Setup Utility program. See "Starting the Setup Utility program" on page 59. Then, follow the instructions on the screen.

- For Windows 10, enable the wireless LAN feature in Windows Settings. Click the Start button to open the Start menu, and then click Settings → Network & Internet → Wi-Fi. Turn on the Wi-Fi feature.
- Enable the wireless LAN adapter.
  - 1. Depending on your Windows version, do one of the following:
    - For Windows 7: Click the Start button to open the Start menu.
    - For Windows 10: Right-click the Start button to open the Start context menu.
  - 2. Click **Control Panel**. View Control Panel by Large icons or Small icons, and then click **Network and Sharing Center** → **Change adapter settings**.
  - 3. Right-click the wireless LAN adapter icon and click **Enable**.
- Update or reinstall the wireless LAN driver. See "Keeping your computer current" on page 52.

#### **Bluetooth problems**

Note: The Bluetooth feature is supported only on some models.

#### The Bluetooth feature does not work

Solutions:

- Enable the Bluetooth feature in the Setup Utility program. See "Starting the Setup Utility program" on page 59. Then, follow the instructions on the screen.
- Turn on the Bluetooth radios.
  - 1. Depending on your Windows version, do one of the following:
    - For Windows 7: Click the Start button to open the Start menu. Right-click **Computer**, and then click **Properties**.
    - For Windows 10: Right-click the Start button to open the Start context menu.
  - 2. Click Device Manager. Type the administrator password or provide confirmation if prompted.
  - 3. Right-click the Bluetooth radios under Bluetooth Radios and click Enable.
- Enable the Bluetooth adapter.
  - 1. Depending on your Windows version, do one of the following:
    - For Windows 7: Click the Start button to open the Start menu.
    - For Windows 10: Right-click the Start button to open the Start context menu.
  - 2. Click **Control Panel**. View Control Panel by Large icons or Small icons, and then click **Network and Sharing Center** → **Change adapter settings**.
  - 3. Right-click the Bluetooth adapter icon and click **Enable**.
- Update or reinstall the Bluetooth driver. See "Keeping your computer current" on page 52.

#### Sound does not come from the Bluetooth headset or headphones

Solution: Set the Bluetooth headset or headphones as the default device.

- 1. Exit the application that uses the sound device (for example, Windows Media Player).
- 2. Right-click the volume icon in the Windows notification area on the taskbar.

**Note:** If the volume icon is not displayed in the Windows notification area, add the icon to the notification area. See Window help system.

- 3. Click Playback devices.
- 4. If you are using the Headset profile, select **Bluetooth Hands-free Audio**, and then click **Set Default**. If you are using the AV profile, select **Stereo Audio**, and then click **Set Default**.
- 5. Click **OK**.

## Performance problems

This section provides solutions to performance-related problems of your computer.

#### Excessive number of fragmented files

Solution: Use the Windows disk defragmentation or disk optimization feature to clean up the files.

**Note:** Depending on the volume of the storage drives and amount of data stored on the storage drives, the disk-defragmentation process might take up to several hours.

- 1. Close any open programs and windows.
- 2. Click the Start button to open the Start menu.
- 3. Depending on your Windows version, do one of the following:
  - For Windows 7: Click Computer.
  - For Windows 10: Click File Explorer → This PC.
- 4. Right-click your C drive and then click Properties.
- 5. Click the Tools tab.
- 6. Depending on your Windows version, do one of the following:
  - For Windows 7: Click Defragment now.
  - For Windows 10: Click **Optimize**. Select the desired drive and then click **Optimize**.
- 7. Follow the instructions on the screen.

#### Insufficient free storage drive space

Solutions: Free up storage drive space.

- Clean out your Inbox, Sent Items, and Deleted Items folders from your e-mail application.
- Clean up your C drive.
  - 1. Click the Start button to open the Start menu.
  - 2. Depending on your Windows version, do one of the following:
    - For Windows 7: Click Computer.
    - For Windows 10: Click File Explorer → This PC.
  - 3. Right-click your C drive and then click Properties.
  - 4. Check the amount of free space, and then click **Disk Cleanup**.
  - 5. A list of unnecessary file categories is displayed. Select each file category you want to delete, and then click **OK**.
- Turn some Windows features off or remove some unnecessary programs.
  - 1. Depending on your Windows version, do one of the following:
    - For Windows 7: Click the Start button to open the Start menu.
    - For Windows 10: Right-click the Start button to open the Start context menu.
  - 2. Click **Control Panel**. View Control Panel by Large icons or Small icons, and then click **Programs and Features**.
  - 3. Do one of the following:
    - To turn some Windows features off, click **Turn Windows features on or off**. Follow the instructions on the screen.
    - To remove some unnecessary programs, select the program you want to remove, and then click **Uninstall/Change** or **Uninstall**.

#### Insufficient free memory space

Solutions:

- Right-click a blank area on the taskbar and open Task Manager. Then, end some tasks you are not performing.
- Install additional memory modules. See Chapter 9 "Installing or replacing hardware" on page 89. To purchase memory modules, go to http://www.lenovo.com

## Serial connector cannot be accessed

Solutions:

- Connect the serial cable to the serial connector on the computer and to the serial device. If the serial device has its own power cord, connect the power cord to a grounded electrical outlet.
- Turn on the serial device and keep the device online.
- Install any application programs supplied with the serial device. Refer to the documentation that comes with the serial device for more information.
- If you added one serial-connector adapter, install the adapter correctly.

## My USB connectors cannot be accessed

Solutions:

- Connect the USB cable from the USB connector to the USB device. If the USB device has its own power cord, connect the power cord to a grounded electrical outlet.
- Turn on the USB device and keep the device online.
- Install any device drivers or application programs supplied with the USB device. Refer to the documentation that comes with the USB device for more information.
- Detach and reconnect the USB connector to reset the USB device.

## Software and driver problems

This section provides solutions to software- and driver-related problems.

#### For some programs, dates cannot be sorted in correct order

Solution: Some programs developed before the year 2000 use only the last two digits of a year to sort dates, assuming the first two digits are 19. Consequently, dates cannot be sorted in correct order nowadays. Check with your software manufacturer to see if any updates are available. Many software manufacturers make updates available from the World Wide Web.

#### Some application programs do not work as expected

Solutions:

- 1. Check whether the problem is caused by an application program.
  - a. Ensure that the software is compatible with your computer. Refer to the information supplied with the software for more information.
  - b. Verify that other software works correctly on your computer.
  - c. Verify that the software you are using works on another computer.
- 2. If the problem is caused by an application program:
  - Refer to the printed documentation that comes with the program or the help system of the program.
  - Update the program. See "Keeping your computer current" on page 52.

• Uninstall the program and then reinstall it. To download a program that is preinstalled on your computer, go to http://www.lenovo.com/support and follow the instructions on the screen.

#### A device does not work normally due to device driver problems

Solution: Update the device driver. See "Keeping your computer current" on page 52.

## Diagnostics

**Note:** If you are using a Windows operating system other than Windows 7 or Windows 10, go to http://www.lenovo.com/diags for the diagnostics information for your computer.

The diagnostic program is used to test hardware components of your computer. The diagnostic program also can report operating-system-controlled settings that interfere with the correct operation of your computer.

## **Lenovo Solution Center**

The Lenovo Solution Center program is the diagnostic program preinstalled on your computer. The program enables you to troubleshoot and resolve computer problems. It combines diagnostic tests, system information collection, security status, and support information, along with hints and tips for maximum system performance.

To open the Lenovo Solution Center program, see "Accessing a program on your computer" on page 40. For more information about using the program, refer to the help system of the program.

If you are unable to isolate and repair the problem yourself after running Lenovo Solution Center, save and print the log files created by the program. You might need the log files when you speak to a Lenovo technical support representative.

## **UEFI** diagnostic program

A UEFI diagnostic program is preinstalled on the computer. It enables you to test memory modules and internal storage devices, view system information, and check and recover bad sectors on internal storage devices.

To run the UEFI diagnostic program, do the following:

- 1. Turn on the computer. If the computer cannot be turned on, go to "Basic procedure for resolving computer problems" on page 69. If an error code is displayed, go to "Symptom-to-FRU index" on page 82 for error code descriptions and troubleshooting hints.
- 2. Repeatedly press and release the F10 key when turning on the computer. The main screen of the UEFI diagnostic program is displayed.
- 3. Follow the instructions on the screen to use the diagnostic program.

The options on the main screen are as follows:

| Table 1. Items on the main screen of the UEFI diagnostic pr | rogram |
|---|--------|
|   |        |

| DIAGNOSTICS            | TOOLS                           |
|------------------------|---------------------------------|
| LCD test               | System information              |
| Memory - Quick test    | Recover bad sectors tool        |
| Memory - Extended test | Generate configuration file     |
| Motherboard test       | Execute from configuration file |
| PCI-e test             | Exit application                |
| Storage - Quick test   |                                 |

## **Recovery information**

This section provides instructions on how to recover your operating system.

**Note:** If a device does not work normally after recovering the operating system, update the device driver. See "Keeping your computer current" on page 52.

## **Recovery information for Windows 7**

To recover your Windows 7 operating system, use the following solutions:

- Use Windows recovery solutions.
  - Use System Restore to restore system files and settings to an earlier point.
    - 1. Click the Start button to open the Start menu.
    - 2. Click **Control Panel**. View Control Panel by Large icons or Small icons, and then click **Recovery** → **Open System Restore**.
    - 3. Follow the instructions on the screen.
  - Use the Windows recovery environment by doing one of the following:
    - After several consecutive failed boot attempts, the Windows recovery environment might start automatically. Follow the instructions on the screen to choose the appropriate recovery solution.
    - Turn on or restart your computer. Then, repeatedly press and release the F8 key until the Advanced Boot Options window opens. Select **Repair Your Computer**, press Enter, and follow the instructions on the screen to choose the appropriate recovery solution.

**Note:** For some keyboards, you might need to press Fn+F8 to open the Advanced Boot Options window.

• Use the Rescue and Recovery program to restore the storage drive from a backup, or restore the C drive to the factory-default settings.

#### Notes:

- Depending on your computer model, the Rescue and Recovery program might not be available unless you installed it manually earlier.
- If you use the Rescue and Recovery program to restore the storage drive from a backup, ensure that you backed up your data earlier with the program.

To use the Rescue and Recovery program, do one of the following:

- Open the Rescue and Recovery program. See "Accessing a program on your computer" on page 40. For more information about using the program, refer to the help system of the program.
- Open the Rescue and Recovery workspace.
  - 1. Turn off your computer. Press and hold the Enter key and then turn on the computer. Release the Enter key when Startup Interrupt Menu is displayed. Then, press F11 to open the Rescue and Recovery workspace.
  - 2. If the Rescue and Recovery workspace fails to open, use the rescue medium you created earlier to resolve the problem. Select the rescue medium as the startup device. See "Selecting a temporary startup device" on page 64. When the rescue medium starts, the Rescue and Recovery workspace opens. Follow the instructions on the screen.
- Use the recovery medium you created earlier with the Create Recovery Media program to restore only the C drive or the entire storage drive to the factory-default settings.

Note: To create a recovery medium, see "Good maintenance practices" on page 52.

- 1. Select the recovery medium as the startup device. See "Selecting a temporary startup device" on page 64.
- 2. Follow the instructions on the screen to choose the appropriate recovery solution.
- Use the recovery disc set provided by Lenovo to restore the entire storage drive to the factory-default settings.
  - If your computer comes with the recovery disc set, follow the instructions shipped with the disc set.
  - If your computer does not come with the recovery disc set, contact the Lenovo Customer Support Center to order a recovery disc set. For a list of Lenovo Support phone numbers, go to http://www.lenovo.com/support/phone. If you cannot find the support telephone number for your country or region, contact your Lenovo reseller.

## **Recovery information for Windows 10**

To recover your Windows 10 operating system, use the following solutions:

- Use Windows recovery solutions.
  - Use recovery solutions in Windows Settings.
    - 1. Click the Start button to open the Start menu.
    - 2. Click Settings → Update & security → Recovery.
    - 3. Choose the appropriate recovery solution by following the instructions on the screen.
  - Use System Restore to restore system files and settings to an earlier point.
    - 1. Right-click the Start button to open the Start context menu.
    - 2. Click **Control Panel**. View Control Panel by Large icons or Small icons, and then click **Recovery** → **Open System Restore**.
    - 3. Follow the instructions on the screen.
  - Use the File History tool to restore your files from a backup.

**Note:** If you use the File History tool to restore your files from a backup, ensure that you backed up your data earlier with the tool.

- 1. Right-click the Start button to open the Start context menu.
- 2. Click **Control Panel**. View Control Panel by Large icons or Small icons, and then click **File History** → **Restore personal files**.
- 3. Follow the instructions on the screen.
- Use the Windows recovery environment by doing one of the following:
  - After several consecutive failed boot attempts, the Windows recovery environment might start automatically. Follow the instructions on the screen to choose the appropriate recovery solution.
  - Select the recovery medium you created earlier with the Windows tool as the startup device. See "Selecting a temporary startup device" on page 64. Then, follow the instructions on the screen to choose the appropriate recovery solution.

Note: To create a recovery medium, see "Good maintenance practices" on page 52.

- Use the recovery USB key provided by Lenovo to restore the entire storage drive to the factory-default settings.
  - If your computer comes with the recovery USB key, follow the instructions shipped with the USB key.
  - If your computer does not come with the recovery USB key, contact the Lenovo Customer Support Center to order a recovery USB key. For a list of Lenovo Support phone numbers, go to http://www.lenovo.com/support/phone. If you cannot find the support telephone number for your country or region, contact your Lenovo reseller.

## Chapter 8. Service checkout and symptom-to-FRU index

This chapter provides information about general service checkout and symptom-to-FRU index.

## Service checkout

**Attention:** The drives in the computer you are servicing might have been rearranged or the drive startup sequence changed. Be extremely careful during write operations such as copying, saving, or formatting. Data or programs can be overwritten if you select an incorrect drive.

General error messages appear if a problem or conflict is found by an application program, the operating system, or both. For an explanation of these messages, refer to the information supplied with that software package.

Before replacing any FRUs, ensure that the latest level of BIOS is installed on the system. A down-level BIOS might cause false errors and unnecessary replacement of the system board. For more information on how to determine and obtain the latest level BIOS, see "BIOS levels" on page 65.

Use the following procedure to help determine the cause of the problem:

- 1. Power-off the computer and all external devices.
- 2. Check all cables and power cords.
- 3. Set all display controls to the middle position.
- 4. Power-on all external devices.
- 5. Power-on the computer.
  - Look for displayed error codes
  - Listen for beep codes
  - Look for readable instructions or a main menu on the display.
  - If you did not receive the correct response, proceed to step 6 on page 81.

If you do receive the correct response, proceed to step 7 on page 81.

- 6. Look at the following conditions and follow the instructions:
  - If you hear beep codes during POST, go to "Beep symptoms" on page 83.
  - If the computer displays a POST error, go to "POST error codes" on page 84.
  - If the computer hangs and no error is displayed, continue at step 7 on page 81.
- 7. Run the Diagnostic programs. See "Diagnostics" on page 77.
  - If you receive an error, replace the part that the diagnostic program calls out.
  - If the test stops and you cannot continue, replace the last device tested.

## **Problem determination tips**

Due to the variety of hardware and software combinations that can be encountered, use the following information to assist you in problem determination. If possible, have this information available when requesting assistance from Service Support and Engineering functions.

- Machine type and model
- Processor or hard disk drive upgrades
- · Failure symptom
  - Do diagnostics indicate a failure?

- What, when, where, single, or multiple systems?
- Is the failure repeatable?
- Has this configuration ever worked?
- If it has been working, what changes were made prior to it failing?
- Is this the original reported failure?
- Diagnostics version
  - Type and version level
- Hardware configuration
  - Print (print screen) configuration currently in use
  - BIOS level
- Operating system software
  - Type and version level

Notes: To eliminate confusion, identical systems are considered identical only if they:

- 1. Are the exact machine type and models
- 2. Have the same BIOS level
- 3. Have the same adapters/attachments in the same locations
- 4. Have the same address jumpers/terminators/cabling
- 5. Have the same software versions and levels
- 6. Have the same Diagnostic Diskettes (version)
- 7. Have the same configuration options set in the system
- 8. Have the same setup for the operating system control files

Comparing the configuration and software set-up between "working and non-working" systems will often lead to problem resolution.

## Symptom-to-FRU index

The Symptom-to-FRU index lists error symptoms and possible causes. The most likely cause is listed first. Always begin with "Service checkout" on page 81. This index can also be used to help you decide which FRUs to have available when servicing a computer. If you are unable to correct the problem using this index, go to "Undetermined problems" on page 87.

#### Notes:

- The Symptom-to-FRU index is not specific to any machine type and are applicable to all ThinkStation computers.
- If you have both an error message and an incorrect audio response, diagnose the error message first.
- If you cannot run the diagnostic tests or you get a diagnostic error code when running a test, but did receive a POST error message, diagnose the POST error message first.
- If you did not receive any error message, look for a description of your error symptoms in the first part of this index.

## Hard disk drive boot error

A hard disk drive boot error can have the following causes.

| Error  | FRU/Action   |
|--|--|
| The start-up drive is not in the boot sequence in configuration. | Check the configuration and ensure the start-up drive is in the boot sequence.         |
| No operating system installed on the boot drive.                 | Install an operating system on the boot drive.   |
| The boot sector on the startup drive is corrupted.               | The drive must be formatted. Do the following:   |
|  | <ol> <li>Attempt to back up the data on the failing hard disk<br/>drive.</li> </ol>    |
|  | <ol><li>Using the operating system programs, format the<br/>hard disk drive.</li></ol> |
| The drive is defective.  | Replace the hard disk drive.   |

## Power supply problems

If you suspect a power problem, use the following procedures.

| Check/Verify                                 | FRU/Action        |
|--|-------------------|
| Check the following for proper installation. | Reseat connectors |
| Power cord                                   |                   |
| On/Off switch connector                      |                   |
| On/Off switch power supply connector         |                   |
| System board power supply connectors         |                   |
| Microprocessors connection                   |                   |
| Check the power cord for continuity.         | Power cord        |
| Check the power-on switch for continuity.    | Power-on switch   |

## **Beep symptoms**

Beep symptoms are tones or a series of tones separated by pauses (intervals without sound) during POST.

The following table describes the beep symptoms.

| Beep symptom  | FRU/Action   |
|---|--|
| 2 short beeps: common POST error  | Common POST error code. See the detailed failure information in "POST error codes" on page 84.     |
| 3 short and 1 long beeps: DRAM memory error   | Perform the following actions in order:  |
|   | <ol> <li>Make sure that the memory modules are properly<br/>seated in the memory slots.</li> </ol> |
|   | 2. Replace the memory modules.   |
|   | <ol><li>Replace the system board (for trained service<br/>personnel only).</li></ol>               |
| <b>4 long beeps:</b> insufficient shadow RAM resources for option ROM (error code: 8998) or PCIe/PCI MMIO (memory mapped input/output) resources (error code: 8999) | See the detailed failure information in "POST error codes" on page 84.                             |

## **POST** error codes

Each time you power on the system, it performs a series of tests that check the operation of the system and some options. This series of tests are called the *Power-On Self-Test*, or *POST*. POST checks the following operations:

- Some basic system-board operations
- Memory operation
- Video operation
- Whether the boot drive is working

If the POST detects a problem, an error message appears on the screen. A single problem might cause several error messages to appear. When you correct the cause of the first error message, the other error messages probably will not appear on the screen the next time.

| Error code | POST error message  | Description/Action  |
|------------|---|---|
| 0135       | CPU fan failure<br>System fan failure<br>Power fan failure<br>Front fan failure<br>Rear fan failure<br>Auxiliary fan failure<br>ODD fan failure                     | This error message is displayed when<br>a fan fails and the system might be<br>overheating.<br>Press F10 to exit.   |
| 0211       | Keyboard not found  | This error message is displayed when no keyboard is detected.   |
| 0164       | Memory size decreased   | This error message is displayed when<br>the memory size is decreased.<br>Press F10 to exit.   |
| 1762       | SATA device configuration change has occurred   | This error message is displayed when<br>a hard disk drive change or an optical<br>drive change has been made.<br>Press F10 to exit.   |
| 1820       | More than one external fingerprint<br>reader is attached. Power off and<br>remove all but the reader that you set<br>up within your main operating system.          | This error message is displayed when<br>more than one external fingerprint<br>reader is connected to the computer.<br>Power off and remove all but the<br>reader that you set up within your<br>main operating system.  |
| 1962       | No operating system found. Boot sequence will automatically repeat.   | This error occurs only after the POST<br>is completed.<br>Press any key to repeat boot<br>sequence.   |
| 8998       | Not enough shadow RAM resources<br>for OPTION ROM, not all devices<br>initialized. Suggest to remove some<br>add-on cards, or change to UEFI<br>mode in BIOS setup. | This error message is displayed when<br>the shadow RAM resources for option<br>ROM are insufficient.<br>If the legacy option ROM is<br>insufficient, remove some add-in<br>cards.<br>For the system that supports UEFI, |

|      |  | set UEFI as the first priority or disable CSM in BIOS setup.   |
|------|--|--|
| 8999 | Not enough PCIe/PCI MMIO<br>resources. Currently only one video<br>card is enabled. Please remove some<br>PCIe cards, or enter BIOS Setup and<br>enable "Above 4GB Decode" | This error message is displayed<br>when the PCle/PCI MMIO (memory<br>mapped input/output) resources are<br>insufficient.<br>For the 32-bit operating system,<br>remove some add-in cards.<br>For the 64-bit operating system,<br>enable <b>Above 4 GB Decode</b> in BIOS<br>setup. |

## Miscellaneous error conditions

| Message/Symptom  | FRU/Action   |
|--|--|
| Changing display colors  | Display/Monitor  |
| Computer will <i>not</i> power-off. See "Hard disk drive boot error" on page 82. | 1. Power Switch  |
|  | 2. System Board  |
|  | 3. Riser card, if installed.   |
| Computer will not RPL from server  | <ol> <li>Ensure that network is in startup sequence as first<br/>device or first device after diskette.</li> </ol>                             |
|  | 2. Ensure that network adapter is enabled for RPL.   |
|  | <ol> <li>Network adapter (Advise network administrator of<br/>new MAC address)</li> </ol>  |
| Computer will not perform a Wake On LAN® (if applicable)                         | <ol> <li>Check power supply and signal cable connections<br/>to network adapter.</li> </ol>  |
|  | <ol><li>Ensure that the operating system settings are set to<br/>enable Wake on LAN.</li></ol>   |
|  | <ol> <li>Ensure Wake On LAN feature is enabled in<br/>Setup/Configuration (see "Starting the Setup Utility<br/>program" on page 59)</li> </ol> |
|  | <ol> <li>Ensure network administrator is using correct MAC<br/>address.</li> </ol>   |
|  | 5. Ensure no interrupt or I/O address conflicts.   |
|  | <ol> <li>Network adapter (advise network administrator of<br/>new MAC address)</li> </ol>  |
| Dead computer. See "Hard disk drive boot error" on page                          | 1. Power Supply  |
| 82.  | 2. System Board  |
| Diskette drive in-use light remains on or does not light when drive is active.   | 1. Diskette Drive  |
|  | 2. System Board  |
|  | 3. Diskette Drive Cable  |
| Blank screen except for flashing cursor.   | 1. System Board  |
|  | 2. Primary Hard Disk Drive   |
|  | 3. Hard Disk Drive Cable   |
| Incorrect memory size during POST  | 1. Run the Memory tests.   |
|  | 2. Memory Module   |
|  | 3. System Board  |

| Message/Symptom   | FRU/Action   |
|---|--|
| "Insert a Diskette" icon appears with a known-good diagnostics diskette in the first 3.5-inch diskette drive. | 1. System Board  |
|   | 2. Diskette Drive Cable  |
|   | 3. Network Adapter   |
| Intensity or color varies from left to right of characters  | 1. Display   |
| and color bars  | 2. Video adapter (if present)  |
|   | 3. System Board  |
| No power or fan not running   | 1. See "Hard disk drive boot error" on page 82.  |
| Non-system disk or disk error-type message with a   | 1. Diskette Drive  |
| known-good diagnostic diskette.   | 2. System Board  |
|   | 3. Diskette Drive Cable  |
| Other display symptoms not listed above (including blank  | 1. Display   |
| or illegible display)   | 2. System Board  |
| Power-on indicator or hard disk drive in-use light not on,  | 1. Power switch/LED assembly   |
| but computer works correctly  | 2. System Board  |
| Printer problems  | 1. Printer   |
|   | 2. System Board  |
| Program loads from the hard disk with a known-good  | 1. Run the Setup Utility program and check Startup   |
| diagnostics diskette in the first 3.5-inch diskette drive   | sequence.  |
|   | 2. Diskette Drive  |
|   | 3. Diskette Drive Cable  |
|   | 4. System Board  |
|   | 5. Power Supply  |
| RPL computer cannot access programs from its own hard disk.   | <ol> <li>If network administrator is using LCCM Hybrid RPL,<br/>check startup sequence:</li> </ol> |
|   | a. First device - network  |
|   | b. Second device - hard disk   |
|   | 2. Hard disk drive   |
| RPL computer does not RPL from server   | 1. Check startup sequence.   |
|   | 2. Check the network adapter LED status.   |
| Serial or parallel connector device failure (system board connector)  | 1. External Device Self-Test OK?   |
|   | 2. External Device   |
|   | 3. Cable   |
|   | 4. System Board  |
| Serial or parallel connector device failure (adapter connector)   | 1. External Device Self-Test OK?   |
|   | 2. External Device   |
|   | 3. Cable   |
|   | 4. Alternate Adapter   |
|   | 5. System Board  |
|   | -  |
| Some or all keys on the keyboard do not work  | 1. Keyboard  |
| Some or all keys on the keyboard do not work  | <ol> <li>Keyboard</li> <li>Keyboard Cable</li> </ol>   |

## **Undetermined problems**

This section provides instructions on how to find out the failing devices or adapters.

- 1. Power-off the computer.
- 2. Remove or disconnect the following components (if installed) one at a time.
  - a. External devices (modem, printer, or mouse)
  - b. Any adapters
  - c. Memory modules
  - d. Extended video memory
  - e. External Cache
  - f. External Cache RAM
  - g. Hard disk drive
  - h. Diskette drive
- 3. Power-on the computer to re-test the system.
- 4. Repeat steps 1 through 3 until you find the failing device or adapter.

If all devices and adapters have been removed, and the problem continues, replace the system board. See "Replacing the system board" on page 105.

## Chapter 9. Installing or replacing hardware

This chapter contains the following topics:

- "Handling static-sensitive devices" on page 89
- "Installing or replacing hardware" on page 89

## Handling static-sensitive devices

Do not open the static-protective package containing the new part until the defective part has been removed and you are ready to install the new part. Static electricity, although harmless to you, can seriously damage computer components and options.

When you handle options and other computer components, take these precautions to avoid static-electricity damage:

- Limit your movement. Movement can cause static electricity to build up around you.
- Always handle options and other computer components carefully. Handle PCI/PCI-Express cards, memory modules, system boards, and microprocessors by the edges. Never touch any exposed circuitry.
- Prevent others from touching the options and other computer components.
- Touch the static-protective package containing the part to a metal expansion-slot cover or other unpainted metal surface on the computer for at least two seconds. This reduces static electricity from the package and your body before you install or replace a new part.
- When possible, remove the new part from the static-protective package, and install it directly in the computer without setting the part down. When this is not possible, place the static-protective package on a smooth, level surface and place the part on the package.
- Do not place the part on the computer cover or other metal surface.

## Installing or replacing hardware

This section provides instructions on how to install or replace hardware for your computer. You can expand the capabilities of your computer and maintain your computer by installing or replacing hardware.

**Attention:** Do not open your computer or attempt any repair before reading and understanding the Chapter 1 "Read this first: Important safety information" on page 1.

#### Notes:

- Depending on your computer model, some of the hardware parts in this section might not be available.
- Use computer parts provided only by Lenovo.
- When installing or replacing an option, use the appropriate instructions in this section along with the instructions that come with the option.
- In most areas of the world, Lenovo requires the return of the defective CRU. Information about this will come with the CRU or will come a few days after the CRU arrives.

## Installing external options

You can connect external options to your computer, such as external speakers, a printer, or a scanner. For some external options, you must install additional software in addition to making the physical connection. When installing an external option, see "Hardware locations" on page 27 to identify the required connector.

Use the instructions shipped with the option to help you make the connection and install any software or device drivers that are required for the option.

## Removing the computer cover

**Attention:** Do not open your computer or attempt any repair before reading and understanding the Chapter 1 "Read this first: Important safety information" on page 1.



## Before you open the computer cover, turn off the computer and wait several minutes until the computer is cool.

To remove the computer cover, do the following:

- 1. Remove any media from the drives and turn off all attached devices and the computer.
- 2. Disconnect all power cords from electrical outlets.
- 3. Disconnect the power cord, Input/Output cables, and any other cables that are connected to the computer. See "Front view" on page 27 and "Rear view" on page 29.
- 4. Unlock any locking device that secures the computer cover. See "Attaching a padlock" on page 55.
- 5. Remove the two screws that secure the computer cover.
- 6. Press the cover-release button on the side of the computer and slide the cover to the rear of the computer to remove the cover.

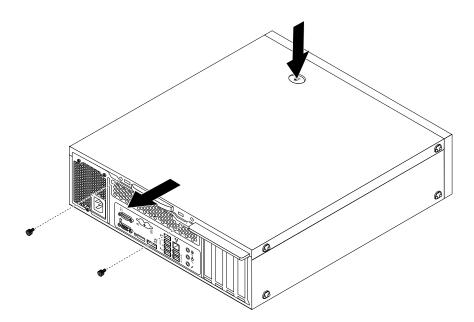


Figure 11. Removing the computer cover

## Removing and reinstalling the front bezel

**Attention:** Do not open your computer or attempt any repair before reading and understanding the Chapter 1 "Read this first: Important safety information" on page 1.

To remove and reinstall the front bezel, do the following:

- 1. Remove all media from the drives and turn off all attached devices and the computer. Then, disconnect all power cords from electrical outlets and disconnect all cables that are connected to the computer.
- 2. Remove the computer cover. See "Removing the computer cover" on page 90.
- 3. Release the three plastic tabs on the top of the front bezel and pivot the front bezel outward to remove it from the computer.

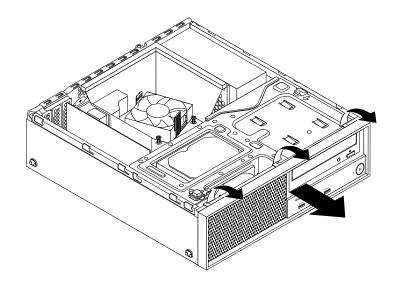


Figure 12. Removing the front bezel

4. To reinstall the front bezel, first align the three plastic tabs on the bottom of the front bezel with the corresponding holes in the chassis. Then pivot the front bezel inward until it snaps into position.

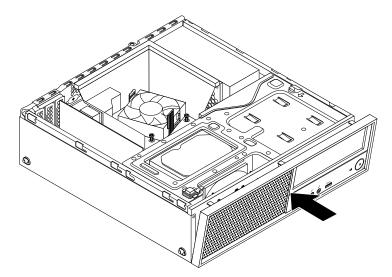


Figure 13. Reinstalling the front bezel

#### What to do next:

- To work with another piece of hardware, go to the appropriate section.
- To complete the installation or replacement, go to "Completing the parts replacement" on page 165.

## Replacing the power button

**Attention:** Before you replace any FRU, be sure to read and understand Chapter 1 "Read this first: Important safety information" on page 1.

To replace the power button, do the following:

- 1. Remove all media from the drives and turn off all attached devices and the computer. Then, disconnect all power cords from electrical outlets and disconnect all cables that are connected to the computer.
- 2. Remove the computer cover. See "Removing the computer cover" on page 90.
- 3. Remove the front bezel. See "Removing and reinstalling the front bezel" on page 90.
- 4. Press the release tab 1 as shown and pivot the drive bay assembly upward.

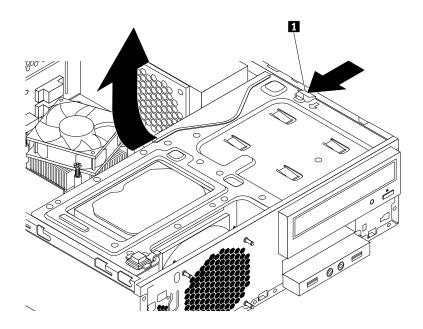


Figure 14. Pivoting the drive bay assembly upward

5. Disconnect the power button cable from the front bezel connector on the system board. See "Parts on the system board" on page 34.

6. Pinch and push the power button inward through the hole to disengage it from the chassis.

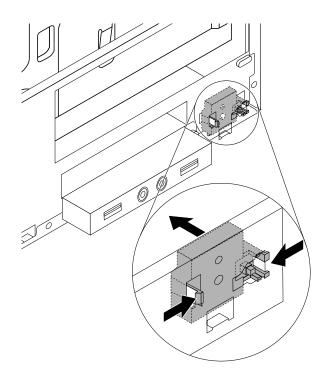


Figure 15. Removing the power button

7. Insert the two plastic tabs on one side of the new power button into the hole in the chassis. Then press the power button as shown until the tab on the other side snaps into position.

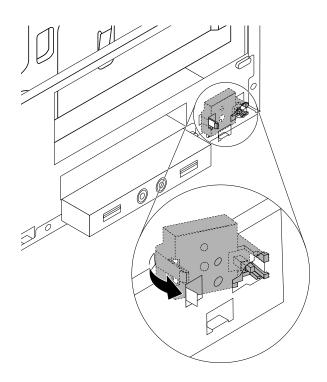


Figure 16. Installing the new power button

- 8. Connect the power button cable to the front bezel connector the system board. See "Parts on the system board" on page 34.
- 9. Reinstall the front bezel. See "Removing and reinstalling the front bezel" on page 90.

#### What to do next:

- To work with another piece of hardware, go to the appropriate section.
- To complete the installation or replacement, go to "Completing the parts replacement" on page 165.

## **Replacing the card reader**

Attention: Before you replace any FRU, be sure to read and understand Chapter 1 "Read this first: Important safety information" on page 1.

To replace the card reader, do the following:

- 1. Remove all media from the drives and turn off all attached devices and the computer. Then, disconnect all power cords from electrical outlets and disconnect all cables that are connected to the computer.
- 2. Remove the computer cover. See "Removing the computer cover" on page 90.
- 3. Remove the front bezel. See "Removing and reinstalling the front bezel" on page 90.
- 4. Press the release tab **1** as shown and pivot the drive bay assembly upward.

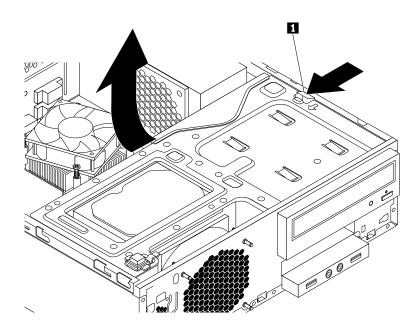


Figure 17. Pivoting the drive bay assembly upward

5. Disconnect the card reader cable from the USB 2.0 connector on the system board. See "Parts on the system board" on page 34.

6. Remove the screw that secures the card reader bracket. Then, remove the card reader bracket out of the chassis.

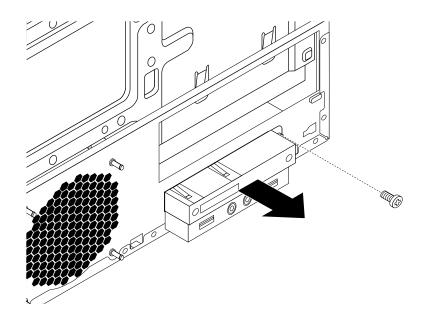


Figure 18. Removing the card reader bracket

7. Remove the two screws that secure the card reader to the bracket. Pull the card reader out of the card reader bracket.

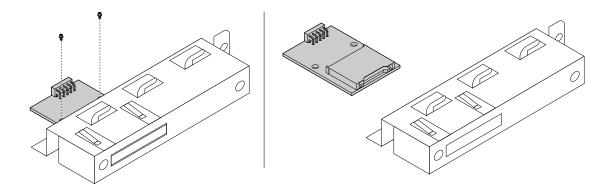


Figure 19. Removing the card reader from the card reader bracket

8. Install a new card reader into the bracket and fasten the card reader to the bracket with the two screws.

9. Install the card reader bracket to the chassis. Then push the bracket to the left to align the screw hole in the bracket with the corresponding hole in the chassis.

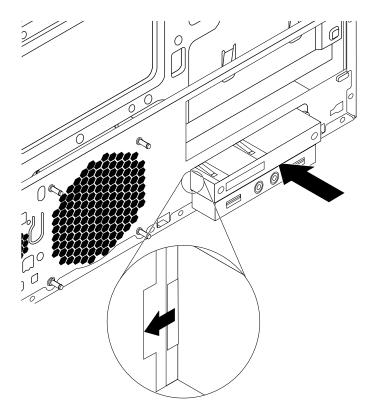


Figure 20. Installing the card reader bracket

10. Install the screw to secure the card reader bracket to the chassis.

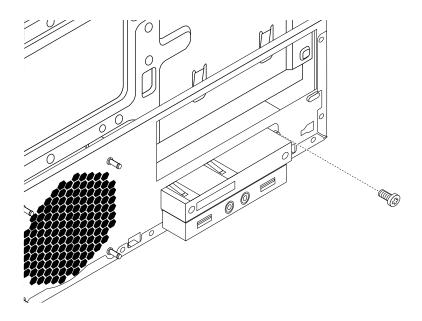


Figure 21. Installing the screw to secure the card reader bracket

11. Connect the card reader cable to a USB 2.0 connector on the system board. See "Parts on the system board" on page 34.

#### What to do next:

- To work with another piece of hardware, go to the appropriate section.
- To complete the installation or replacement, go to "Completing the parts replacement" on page 165.

## Installing or replacing a memory module

**Attention:** Do not open your computer or attempt any repair before reading and understanding the Chapter 1 "Read this first: Important safety information" on page 1.

Your computer has four memory slots for installing or replacing DDR4 UDIMMs that provide up to a maximum of 64 GB system memory.

When installing or replacing a memory module, use 4 GB, 8 GB, or 16 GB DDR4 UDIMMs in any combination up to a maximum of 64 GB. Do not mix any combination of ECC UDIMMs and non-ECC UDIMMs into the same computer.

Always install the memory modules in the following order as shown, the numbers 1, 2, 3, and 4 indicate the installation sequence:

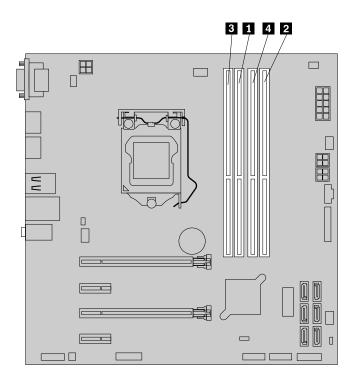


Figure 22. Memory module installation order

To install or replace a memory module, do the following:

- 1. Remove all media from the drives and turn off all attached devices and the computer. Then, disconnect all power cords from electrical outlets and disconnect all cables that are connected to the computer.
- 2. Remove the computer cover. See "Removing the computer cover" on page 90.
- 3. Lay the computer on its side for easier access to the system board.
- 4. Locate the memory slots. See "Parts on the system board" on page 34.

- 5. Remove any parts that might prevent your access to the memory slots. Depending on your computer model, you might need to remove the PCI Express x16 graphics card for easier access to the memory slots. See "Installing or replacing a PCI card" on page 99.
- 6. Depending on whether you are installing or replacing a memory module, do one of the following:
  - If you are replacing an old memory module, open the retaining clips and gently pull the memory module out of the memory slot.

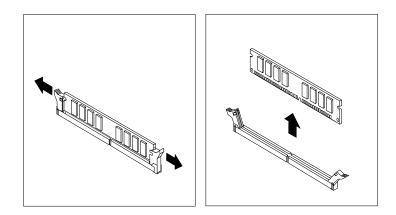


Figure 23. Removing a memory module

• If you are installing a memory module, open the retaining clips of the memory slot into which you want to install the memory module.

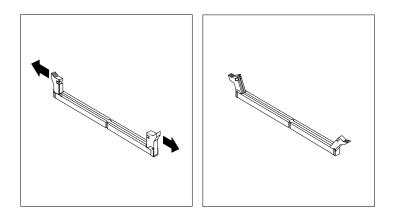


Figure 24. Opening the retaining clips

7. Position the new memory module over the memory slot. Ensure that the notch 1 on the memory module is aligned with the key 2 in the slot. Push the memory module straight down into the slot until the retaining clips completely close.

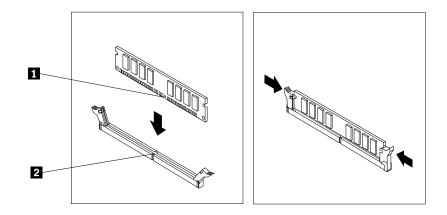


Figure 25. Installing a memory module

8. Reinstall the PCI Express x16 graphics card if you have removed it.

#### What to do next:

- To work with another piece of hardware, go to the appropriate section.
- To complete the installation or replacement, go to "Completing the parts replacement" on page 165.

## Installing or replacing a PCI card

**Attention:** Do not open your computer or attempt any repair before reading and understanding the Chapter 1 "Read this first: Important safety information" on page 1.

Your computer has two PCI Express x1 card slots, one PCI Express x16 card slot (negotiable link width x4, x1), and one PCI Express x16 graphics card slot.

To install or replace a PCI card, do the following:

- 1. Remove all media from the drives and turn off all attached devices and the computer. Then, disconnect all power cords from electrical outlets and disconnect all cables that are connected to the computer.
- 2. Remove the computer cover. See "Removing the computer cover" on page 90.

- 3. Rotate the PCI card retainer to the open position. Depending on whether you are installing or replacing a PCI card, do one of the following:
  - If you are installing a PCI card, remove the appropriate metal slot cover.
  - If you are replacing an old PCI card, grasp the old card and gently pull it out of the slot.

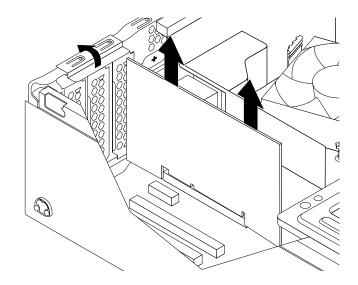


Figure 26. Removing a PCI card

#### Notes:

- The card fits tightly into the slot. If necessary, alternately move each side of the card a small amount until the card is removed from the slot.
- If the card is held in place by a retaining latch, disengage the card retaining latch on the PCI card slot. Then grasp the card and gently pull it out of the slot.



Figure 27. Disengaging the card retaining latch

4. Remove the new PCI card from its static-protective package.

5. Install the new card into the appropriate slot on the system board. See "Parts on the system board" on page 34. Rotate the PCI card retainer to the closed position.

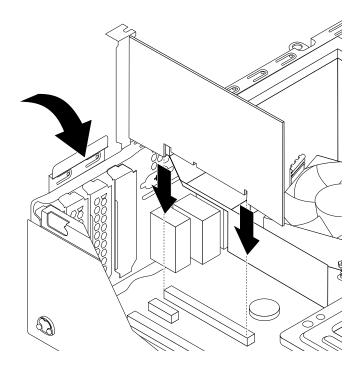


Figure 28. Installing a PCI card

**Note:** If you are installing a PCI Express x16 graphics card, ensure that the memory-slot retaining clips are closed before you install the card to avoid any interference during the installation.

#### What to do next:

- To work with another piece of hardware, go to the appropriate section.
- To complete the installation or replacement, go to "Completing the parts replacement" on page 165.

## Installing or replacing an M.2 solid-state drive

**Attention:** Do not open your computer or attempt any repair before reading and understanding the Chapter 1 "Read this first: Important safety information" on page 1.

To install or replace an M.2 solid-state drive, do the following:

- 1. Remove any media from the drives and turn off all connected devices and the computer. Then, disconnect all power cords from electrical outlets and disconnect all cables that are connected to the computer.
- 2. Remove the computer cover. See "Removing the computer cover" on page 90.
- 3. Lay the computer on its side for easier access to the system board.
- 4. Depending on whether you are installing or replacing an M.2 solid-state drive, do one of the following:
  - If you are replacing an M.2 solid-state drive, do the following:
    - a. Locate and remove the M.2 solid-state drive adapter. See "Installing or replacing a PCI card" on page 99.

b. The heat sink is secured by two mounting studs. Pinch the clips of the studs inward 1 and push the studs upward 2 to release the heat sink. Then, lift the heat sink off the M.2 solid-state drive adapter 3.

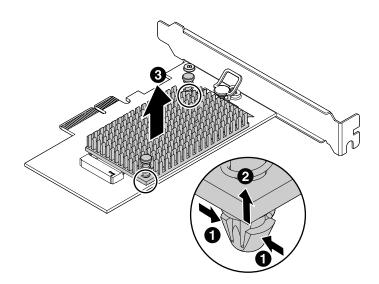


Figure 29. Removing the heat sink from the M.2 solid-state drive adapter

c. The M.2 solid-state drive is secured by a retention latch. Pull the handle of the retention latch outward to release the M.2 solid-state drive. Then, gently pull the M.2 solid-state drive out of the M.2 slot.

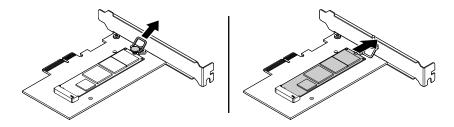


Figure 30. Removing the M.2 solid-state drive

• If you are installing an M.2 solid-state drive, pull outward the handle of the retention latch in the M.2 solid-state drive adapter.

5. Ensure that a thermal pad is placed in position on the M.2 solid-state drive adapter.

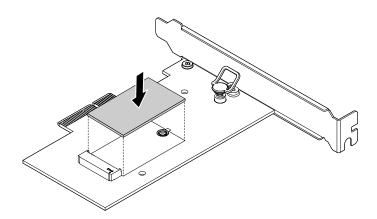


Figure 31. Installing the thermal pad

6. Insert the new M.2 solid-state drive into the M.2 slot. Then, insert the plug of the retention latch into the hole to secure the new drive.

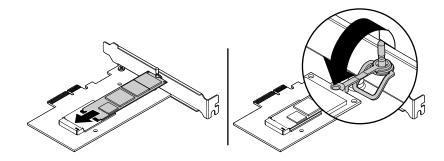


Figure 32. Installing the M.2 solid-state drive

7. Position the heat sink on the M.2 solid-state drive adapter. Ensure that the two mounting studs in the heat sink are aligned with the holes in the M.2 solid-state drive adapter. Then, push the mounting studs downward to secure the heat sink to the adapter.

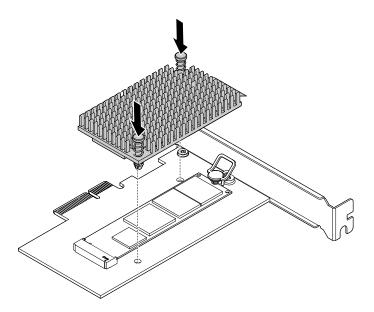


Figure 33. Installing the heat sink

8. Install the M.2 solid-state drive adapter into the appropriate PCI Express card slot on the system board. See "Installing or replacing a PCI card" on page 99.

**Note:** It is recommended that you install the M.2 solid-state drive adapter into the PCI Express x16 card slot. See "Parts on the system board" on page 34.

#### What to do next:

- To work with another piece of hardware, go to the appropriate section.
- To complete the installation or replacement, go to "Completing the parts replacement" on page 165.

# **Replacing the battery**

**Attention:** Do not open your computer or attempt any repair before reading and understanding the Chapter 1 "Read this first: Important safety information" on page 1.

Your computer has a special type of memory that maintains the date, time, and settings for built-in features. A battery keeps this information active when you turn off the computer.

The battery normally requires no charging or maintenance throughout its life; however, no battery lasts forever. If the battery fails, the date, time, and configuration information (including passwords) are lost. An error message is displayed when you turn on the computer.

Refer to the "Lithium coin cell battery notice" in the Safety, Warranty, and Setup Guide for information about replacing and disposing of the battery.

To replace the battery, do the following:

- 1. Remove all media from the drives and turn off all attached devices and the computer. Then, disconnect all power cords from electrical outlets and disconnect all cables that are connected to the computer.
- 2. Remove the computer cover. See "Removing the computer cover" on page 90.

- 3. Locate the battery. See "Parts on the system board" on page 34.
- 4. Remove the old battery.

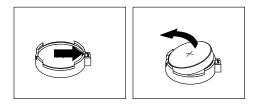


Figure 34. Removing the old battery

5. Install a new battery.

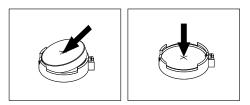


Figure 35. Installing a new battery

6. Reinstall the computer cover and connect the cables. See "Completing the parts replacement" on page 165.

**Note:** When the computer is turned on for the first time after replacing the battery, an error message might be displayed. This is normal after replacing the battery.

- 7. Turn on the computer and all attached devices.
- 8. Use the Setup Utility program to set the date, time, and any passwords. See "Using the Setup Utility program" on page 59.

## What to do next:

- To work with another piece of hardware, go to the appropriate section.
- To complete the installation or replacement, go to "Completing the parts replacement" on page 165.

# Replacing the system board

**Attention:** Before you replace any FRU, be sure to read and understand Chapter 1 "Read this first: Important safety information" on page 1.



The heat sink and microprocessor might be very hot. Before you open the computer cover, turn off the computer and wait several minutes until the computer is cool.

To replace the system board, do the following:

- 1. Remove all media from the drives and turn off all attached devices and the computer. Then, disconnect all power cords from electrical outlets and disconnect all cables that are connected to the computer.
- 2. Lay the computer on its side for easier access to the system board.

- 3. Remove the computer cover. See "Removing the computer cover" on page 90.
- 4. Remove the front bezel. See "Removing and reinstalling the front bezel" on page 90.
- 5. Press the release tab **1** as shown and pivot the drive bay assembly upward.

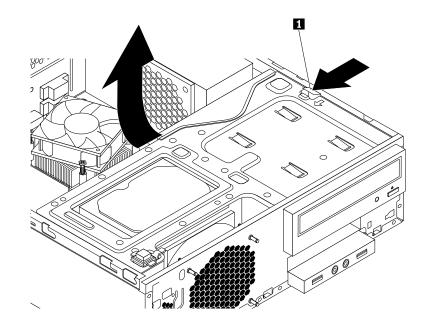


Figure 36. Pivoting the drive bay assembly upward

- 6. Remove all installed memory modules and PCI cards. See "Installing or replacing a memory module" on page 97 and "Installing or replacing a PCI card" on page 99.
- 7. Remove the heat sink and fan assembly. See "Replacing the heat sink and fan assembly" on page 135.
- 8. Record the cable routing and cable connections and then disconnect all cables from the system board. See "Parts on the system board" on page 34.

9. Remove the eight screws that secure the system board in the sequence as shown.

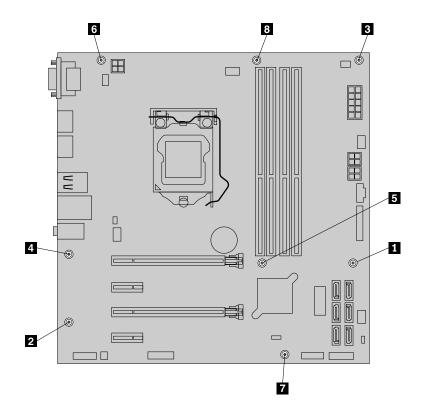


Figure 37. Removing the eight screws that secure the system board

- 10. Slide the system board to the front of the computer and then carefully lift the system board out of the chassis.
- 11. Remove the microprocessor from the failing system board and install it on the new system board. See "Replacing the microprocessor" on page 109.

12. Install the new system board into the chassis. Align the eight screw holes in the new system board with the corresponding mounting studs on the chassis. Then, install the eight screws in the sequence as shown to secure the new system board.

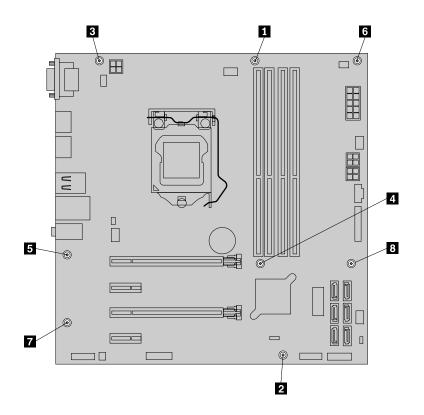


Figure 38. Installing the eight screws to secure the system board

- 13. Install the heat sink and fan assembly and connect its cable to the new system board. See "Replacing the heat sink and fan assembly" on page 135.
- 14. Install all memory modules and PCI cards removed from the failing system board onto the new system board. See "Installing or replacing a memory module" on page 97 and "Installing or replacing a PCI card" on page 99.
- 15. Refer to your record to connect cables to the new system board. You also can refer to "Parts on the system board" on page 34 to help you locate the connectors on the system board and connect cables.
- 16. To complete the installation or replacement, go to "Completing the parts replacement" on page 165.

The failing system board must be returned with a microprocessor socket cover to protect the pins during shipping and handling.

To install the microprocessor socket cover, do the following:

1. After you have removed the microprocessor from the failing system board, close the microprocessor retainer. Then put the small handle to the locked position to secure the retainer in place.

 Note the orientation of the socket cover, and install one side of the socket cover into the microprocessor socket. Carefully press the other side of the socket cover downward until the socket cover snaps into position.

Note: Your microprocessor socket and cover might look slightly different from the illustration.

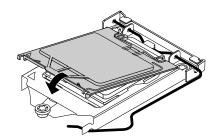


Figure 39. Installing the microprocessor socket cover

- 3. Carefully check the four corners of the socket cover to ensure that the cover is seated securely.
- 4. Follow any additional instructions that are included with the replacement part you received.

## **Replacing the microprocessor**

**Attention:** Before you replace any FRU, be sure to read and understand Chapter 1 "Read this first: Important safety information" on page 1.



The heat sink and microprocessor might be very hot. Before you open the computer cover, turn off the computer and wait several minutes until the computer is cool.

To replace the microprocessor, do the following:

- 1. Remove all media from the drives and turn off all attached devices and the computer. Then, disconnect all power cords from electrical outlets and disconnect all cables that are connected to the computer.
- 2. Remove the computer cover. See "Removing the computer cover" on page 90.
- 3. Lay the computer on its side for easier access to the system board.
- 4. Locate the system board and disconnect the cable connected to the heat sink and fan assembly. See "Parts on the system board" on page 34.
- 5. Remove the heat sink and fan assembly. See "Replacing the heat sink and fan assembly" on page 135.

**Note:** Place the heat sink and fan assembly on its side so that the thermal grease on the bottom does not contact with anything.

6. Lift the small handle 1 and open the retainer 2 to access the microprocessor 3.

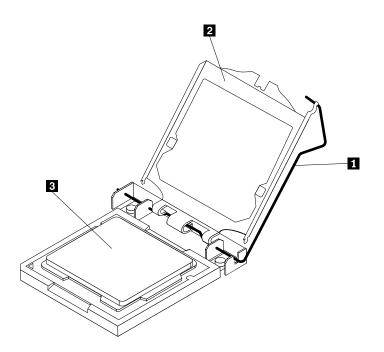


Figure 40. Accessing the microprocessor

7. Lift the microprocessor straight up and out of the microprocessor socket.

#### Notes:

- Your microprocessor and socket might look different from the one illustrated.
- Touch only the edges of the microprocessor. Do not touch the gold contacts on the bottom.
- Do not drop anything onto the microprocessor socket while it is exposed. The socket pins must be kept as clean as possible.

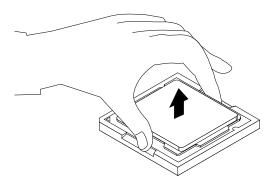


Figure 41. Removing the microprocessor

- 8. Ensure that the small handle is in the raised position and the microprocessor retainer is fully open.
- 9. Remove the protective cover that protects the gold contacts of the new microprocessor.

10. Note the orientation of the new microprocessor. Hold the new microprocessor by its edges and align the notches **1** on it with the tabs **2** in the microprocessor socket. Then, carefully lower the new microprocessor straight down into the microprocessor socket.

**Note:** The small triangle **3** on one corner of the new microprocessor is the microprocessor orientation indicator. The new microprocessor is in the correct orientation when this indicator points to the beveled corner **4** of the microprocessor socket.

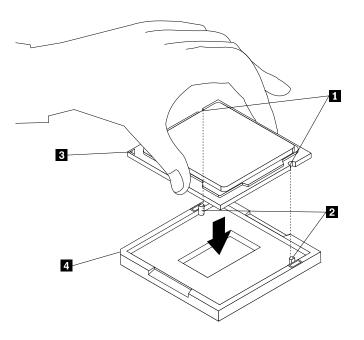


Figure 42. Installing the microprocessor

- 11. Close the microprocessor retainer and lock it into position with the small handle. Ensure that the new microprocessor is securely seated in the socket.
- 12. Reinstall the heat sink and fan assembly. See "Replacing the heat sink and fan assembly" on page 135.
- 13. Reconnect any cables that were disconnected from the system board.

#### What to do next:

- To work with another piece of hardware, go to the appropriate section.
- To complete the replacement, go to "Completing the parts replacement" on page 165.

# Installing or replacing an optical drive

**Attention:** Do not open your computer or attempt any repair before reading and understanding the Chapter 1 "Read this first: Important safety information" on page 1.

For some computer models, the optical-drive bay might be installed with a device such as an optical drive, a 5.25-inch flex module, a flex storage enclosure, a front access storage enclosure, or an optical/storage combination enclosure.

This section provides instructions on how to install or replace an optical drive. For any other device in the optical-drive bay, the installation or replacement procedure is similar.

To install or replace an optical drive, do the following:

- 1. Remove all media from the drives and turn off all attached devices and the computer. Then, disconnect all power cords from electrical outlets and disconnect all cables that are connected to the computer.
- 2. Remove the computer cover. See "Removing the computer cover" on page 90.
- 3. Remove the front bezel. See "Removing and reinstalling the front bezel" on page 90.
- 4. Press the release tab **1** as shown and pivot the drive bay assembly upward.

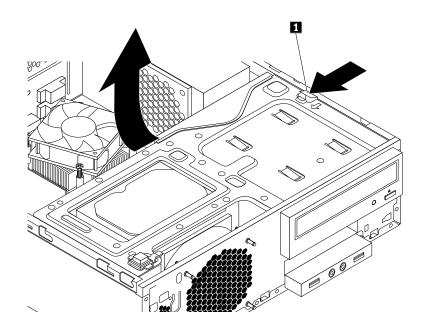


Figure 43. Pivoting the drive bay assembly upward

- 5. If you are installing a new optical drive, do the following:
  - a. Remove the metal static shield from the bay.
  - b. Locate the optical-drive retainer from the left side of the computer. Push the optical-drive retainer downwards to unlock the retainer. Then lift the optical-drive retainer out of the chassis.
  - If you are replacing an optical drive, do the following:
  - a. Disconnect all cables from the rear of the optical drive.

b. Press the optical-drive lock **1** on the right side of the drive bay assembly and slide the optical drive out of the rear of the bay. Then remove the optical-drive retainer from the left side of the optical drive.

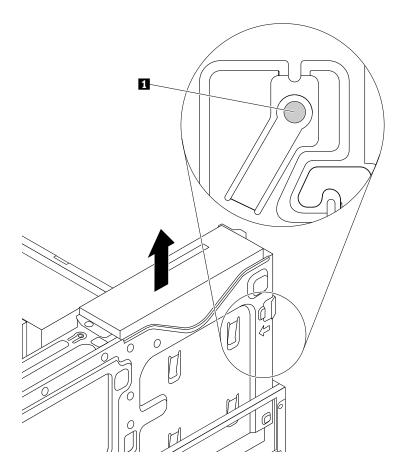


Figure 44. Removing the optical drive

6. Install the optical-drive retainer on the side of the new optical drive.



Figure 45. Installing the optical-drive retainer

7. Slide the new optical drive into the drive bay until the optical drive snaps into position.

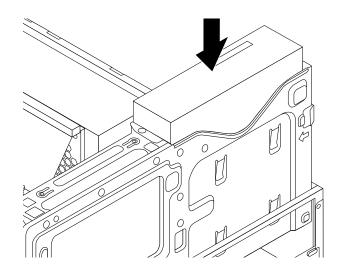


Figure 46. Installing the optical drive

8. Connect any required cables. For the optical drive, connect the power cable and the signal cable to the rear of the optical drive.

## What to do next:

- To work with another piece of hardware, go to the appropriate section.
- To complete the installation or replacement, go to "Completing the parts replacement" on page 165.

# Installing or replacing a device in the 5.25-inch flex module

**Attention:** Do not open your computer or attempt any repair before reading and understanding the Chapter 1 "Read this first: Important safety information" on page 1.

Installing or replacing a device in the 5.25-inch flex module involves the following operations:

- "Installing or replacing a slim optical drive in the flex module" on page 114
- "Installing or replacing a card reader in the flex module" on page 117
- "Installing or replacing an eSATA connector or IEEE 1394 connector in the flex module" on page 119

## Installing or replacing a slim optical drive in the flex module

To install or replace a slim optical drive in the flex module, do the following:

1. Remove the flex module out of the chassis. See "Installing or replacing an optical drive" on page 111.

2. Lift the clip on the rear of the flex module and slide the flex module cover to the rear to remove the cover.

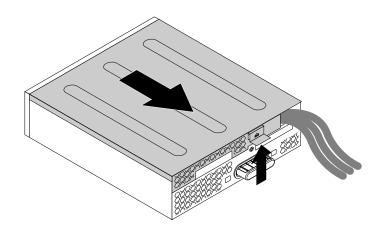


Figure 47. Removing the flex module cover

3. If you are installing a new slim optical drive, press the two metal clips **1** to remove the plastic clip with the two screws as shown. Remove the two screws and then go to step 4.

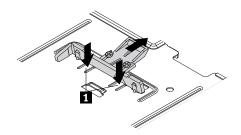


Figure 48. Removing the plastic clip with the two screws

- If you are replacing an old slim optical drive, do the following:
- a. Press the button as shown to remove the slim optical drive from the flex module.

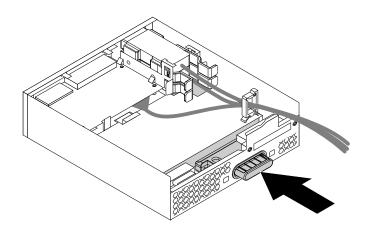


Figure 49. Removing the slim optical drive from the flex module

b. Remove the two screws that secure the clip to remove the plastic clip from the rear of the slim optical drive.

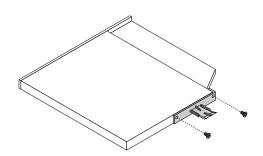


Figure 50. Removing the plastic clip from the slim optical drive

4. Install the two screws to secure the plastic clip on the rear of the new slim optical drive.

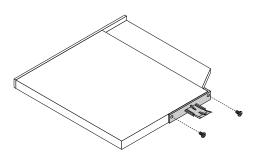


Figure 51. Installing the plastic clip to the slim optical drive

5. Slide the new slim optical drive with the plastic clip into the flex module until the slim optical drive snaps into position.

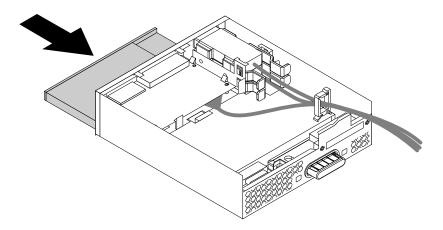


Figure 52. Installing the slim optical drive in the flex module

6. Position the flex module cover on the flex module so that the rail guides on the bottom of the cover engage the rails on the flex module. Then, push the cover to the front until it snaps into position.

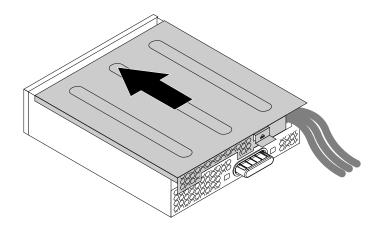


Figure 53. Reinstalling the flex module cover

#### What to do next:

- To work with another piece of hardware, go to the appropriate section.
- To complete the installation or replacement, go to "Completing the parts replacement" on page 165.

## Installing or replacing a card reader in the flex module

To install or replace a card reader in the flex module, do the following:

- 1. Remove the flex module out of the chassis. See "Installing or replacing an optical drive" on page 111.
- 2. Lift the clip on the rear of the flex module and slide the flex module cover to the rear to remove the cover.

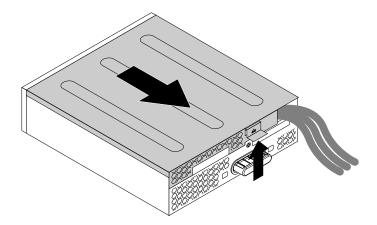


Figure 54. Removing the flex module cover

- 3. If you are replacing a card reader, do the following:
  - a. Disconnect the card reader cable from the system board. See "Parts on the system board" on page 34.

b. Pull the clip as shown to remove the card reader with its retaining bracket out of the flex module.

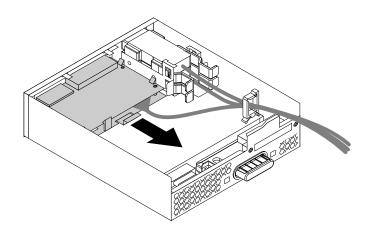


Figure 55. Removing the card reader from the flex module

c. Flex the four clips on the sides of the card-reader retaining bracket to remove the card reader from the bracket.

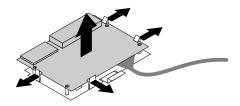


Figure 56. Removing the card reader from the card-reader retaining bracket

4. To install a new card reader into the card-reader retaining bracket, align the four holes in the card reader with the corresponding studs on the bracket. Then press the new card reader downward until it snaps into position.

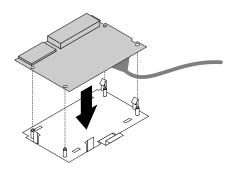


Figure 57. Installing the card reader into the card-reader retaining bracket

5. Note the orientation of the new card reader and route the card reader cable into the cable clip. Hold the clip on the card-reader retaining bracket to insert the new card reader into the card reader slot in the flex module. Ensure that the card reader snaps into position.

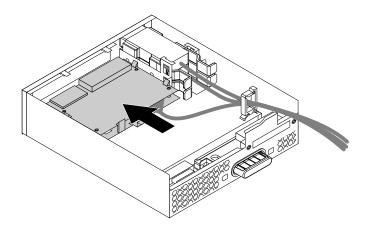


Figure 58. Installing the card reader in the flex module

6. Position the flex module cover on the flex module so that the rail guides on the bottom of the cover engage the rails on the flex module. Then, push the cover to the front until it snaps into position.

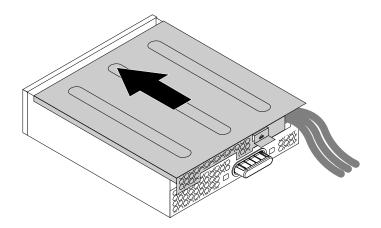


Figure 59. Reinstalling the flex module cover

7. Connect the card reader cable to the USB 2.0 connector on the system board. See "Parts on the system board" on page 34.

## What to do next:

- To work with another piece of hardware, go to the appropriate section.
- To complete the installation or replacement, go to "Completing the parts replacement" on page 165.

## Installing or replacing an eSATA connector or IEEE 1394 connector in the flex module

To install or replace an eSATA connector or IEEE 1394 connector in the flex module, do the following:

1. Remove the flex module out of the chassis. See "Installing or replacing an optical drive" on page 111.

2. Lift the clip on the rear of the flex module and slide the flex module cover to the rear to remove the cover.

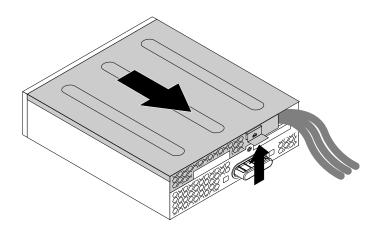


Figure 60. Removing the flex module cover

- 3. If you are replacing an eSATA connector or IEEE 1394 connector, do the following:
  - a. Disconnect the eSATA connector or IEEE 1394 connector cable from the system board. See "Parts on the system board" on page 34.
  - b. Press the two clips toward each other as shown and then pull the eSATA connector or IEEE 1394 connector out of the flex module.

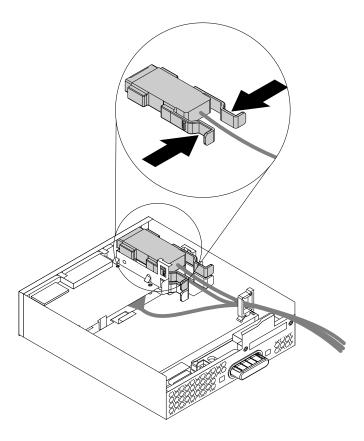


Figure 61. Removing the eSATA connector or IEEE 1394 connector from the flex module

- 4. Note the orientation of the eSATA connector or IEEE 1394 connector and route the eSATA connector or IEEE 1394 connector cable into the cable clip.
- 5. Place the eSATA connector or IEEE 1394 connector into the metal retainer. Then insert the eSATA connector or IEEE 1394 connector into the corresponding slot in the flex module as shown.

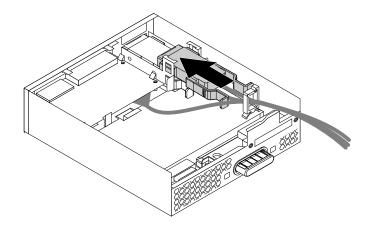


Figure 62. Installing the eSATA connector or IEEE 1394 connector in the flex module

6. Position the flex module cover on the flex module so that the rail guides on the bottom of the flex module cover engage the rails on the flex module. Then, push the cover to the front of the flex module until it snaps into position.

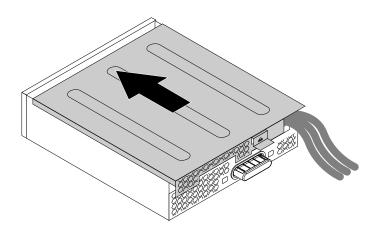


Figure 63. Reinstalling the flex module cover

7. Connect the eSATA connector or IEEE 1394 connector cable to the corresponding connector on the system board. See "Parts on the system board" on page 34.

#### What to do next:

- To work with another piece of hardware, go to the appropriate section.
- To complete the installation or replacement, go to "Completing the parts replacement" on page 165.

# Installing or replacing a hard disk drive in the front-access storage enclosure

**Attention:** Do not open your computer or attempt any repair before reading and understanding the Chapter 1 "Read this first: Important safety information" on page 1.

You can install or replace a hard disk drive in the front-access storage enclosure. The hard disk drive also can be hot-swappable, which means that you can install or replace the drive without even turning off your computer.

The hard disk drive in the front-access storage enclosure is hot-swappable only when the following requirements are met:

- The SATA cable of the front-access storage enclosure is connected to the eSATA connector on the system board. To verify the cable connection, see "Removing the computer cover" on page 90 and "Parts on the system board" on page 34 for more information.
- The operating system of your computer does not reside on the hard disk drive installed in the front-access storage enclosure.

**Attention:** If any of the above requirements are not met, do not install or replace the hard disk drive when the computer is turned on. Otherwise, data on the hard disk drive might get damaged.

To install or replace a hard disk drive in the front-access storage enclosure, do the following:

- 1. Before replacing an old hard disk drive, safely eject the old hard disk drive from the operating system first. For more information, see the Windows help system.
- 2. Unlock the enclosure cover with the provided key as shown. Press the notch a to open the enclosure cover.

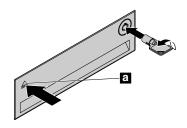


Figure 64. Opening the front-access storage enclosure cover

3. Press the pit on the bracket cover, and then grasp the tilted cover to pull the bracket out of the front-access storage enclosure.

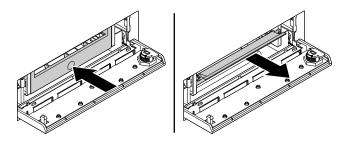


Figure 65. Removing the hard disk drive from the front-access storage enclosure

4. Flex both sides of the bracket to remove the hard disk drive from the bracket.

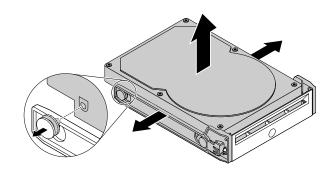


Figure 66. Removing the hard disk drive from the bracket

5. Flex both sides of the bracket and align pins **1** on the bracket with the corresponding holes in the new hard disk drive. Do not touch the circuit board on the hard disk drive.

**Note:** Ensure that the circuit board faces downward and the connectors face toward the rear of the bracket.

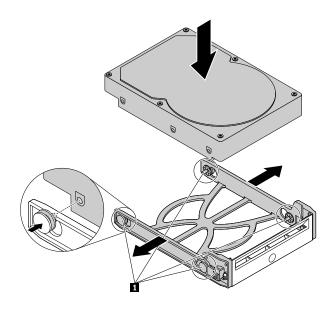


Figure 67. Installing the hard disk drive into the bracket

6. Slide the bracket with the new hard disk drive into the front-access storage enclosure until it snaps into position. Press the notch to secure the enclosure cover and lock it with the key.

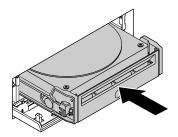


Figure 68. Installing the hard-disk-drive bracket

#### What to do next:

- To work with another piece of hardware, go to the appropriate section.
- To complete the installation or replacement, go to "Completing the parts replacement" on page 165.

# Installing or replacing a device in the optical/storage combination enclosure

**Attention:** Do not open your computer or attempt any repair before reading and understanding the Chapter 1 "Read this first: Important safety information" on page 1.

Installing or replacing a device in the optical/storage combination enclosure involves the following operations:

- "Installing or replacing a hard disk drive in the optical/storage combination enclosure" on page 124
- "Installing or replacing a slim optical drive in the optical/storage combination enclosure" on page 126

Note: For a flex storage enclosure, the information about installing or replacing a hard disk drive also applies.

## Installing or replacing a hard disk drive in the optical/storage combination enclosure

To install or replace a hard disk drive in the optical/storage combination enclosure, do the following:

- 1. Slide the enclosure out of the chassis. See "Installing or replacing an optical drive" on page 111.
- 2. Pinch the two clips toward each other as shown to open the rear cover of the enclosure.

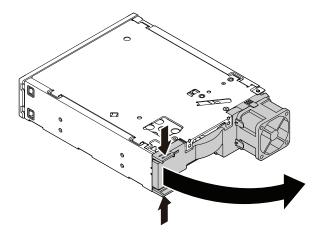


Figure 69. Opening the enclosure from the rear

- 3. If you are replacing an old hard disk drive, do the following:
  - a. Slide the hard disk drive out of the rear of the enclosure.

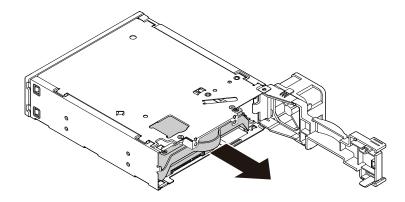


Figure 70. Removing the hard disk drive from the rear

- b. Flex two sides of the blue bracket to remove the hard disk drive from the bracket.
- To install a new hard disk drive into the blue bracket, flex the bracket and align pin 1, pin 2, pin 3, and pin 4 on the bracket with the corresponding holes in the hard disk drive. Do not touch the circuit board 5 on the bottom of the hard disk drive.

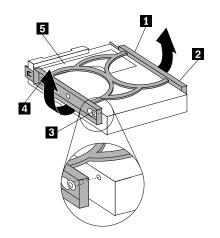


Figure 71. Installing the hard disk drive into the bracket

5. Slide the new hard disk drive into the enclosure from the rear until it snaps into position.

**Note:** Ensure that the circuit board faces downward and the connectors face toward the rear of the bracket.

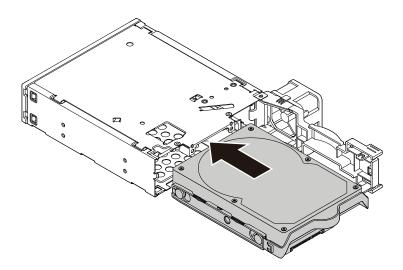


Figure 72. Installing the hard disk drive into the enclosure

6. Pivot the rear cover of the enclosure inward until you hear a click. The rear cover is secured in place.

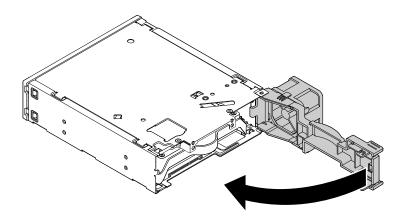


Figure 73. Pivoting the rear cover inward

#### What to do next:

- To work with another piece of hardware, go to the appropriate section.
- To complete the installation or replacement, go to "Completing the parts replacement" on page 165.

# Installing or replacing a slim optical drive in the optical/storage combination enclosure

To install or replace a slim optical drive in the optical/storage combination enclosure, do the following:

1. Slide the enclosure out of the chassis. See "Installing or replacing an optical drive" on page 111.

2. If you are replacing an old slim optical drive, press the clip on the top of the enclosure as shown and push forward the slim optical drive. Then, slide the slim optical drive out of the front of the enclosure.

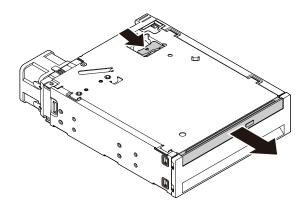


Figure 74. Removing the slim optical drive from the enclosure

3. Insert a new slim optical drive into the enclosure until you hear a click. The slim optical drive is secured in place.

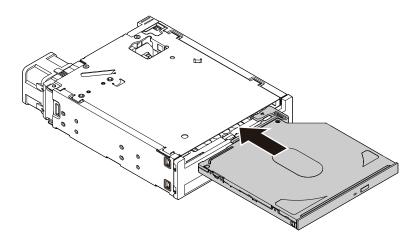


Figure 75. Installing the slim optical drive in the enclosure

#### What to do next:

- To work with another piece of hardware, go to the appropriate section.
- To complete the installation or replacement, go to "Completing the parts replacement" on page 165.

# Installing or replacing the solid-state drive

**Attention:** Do not open your computer or attempt any repair before reading and understanding the Chapter 1 "Read this first: Important safety information" on page 1.

## Installing the solid-state drive

To install the solid-state drive, do the following:

1. Install the solid-state drive into the storage converter. Then, install the four screws to secure the solid-state drive to the storage converter.

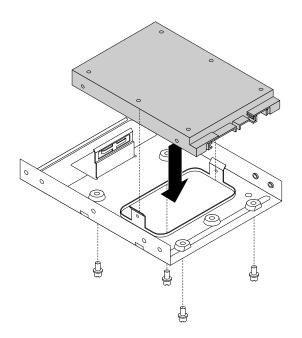


Figure 76. Installing the solid-state drive into the storage converter

2. To install the solid-state drive with the storage converter into the 3.5-inch hard-disk-drive bracket, flex the bracket and align pin 1, pin 2, pin 3, and pin 4 on the bracket with the corresponding holes in the storage converter.

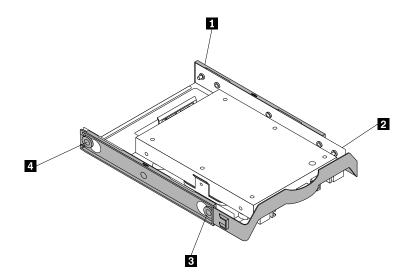


Figure 77. Installing the storage converter together with the solid-state drive into the hard-disk-drive bracket

- 3. Install the storage converter with the bracket into the desired hard-disk-drive bay. See "Replacing the primary hard disk drive" on page 149 or "Replacing the secondary hard disk drive" on page 151.
- 4. Connect the signal cable and the power cable to the solid-state drive.

#### What to do next:

- To work with another piece of hardware, go to the appropriate section.
- To complete the installation or replacement, go to "Completing the parts replacement" on page 165.

## Replacing the solid-state drive

To replace the solid-state drive, do the following:

- 1. Remove all media from the drives and turn off all attached devices and the computer. Then, disconnect all power cords from electrical outlets and disconnect all cables that are connected to the computer.
- 2. Remove the computer cover. See "Removing the computer cover" on page 90.
- 3. Locate the desired hard-disk-drive bay. See "Internal drives" on page 35.
- 4. Disconnect the signal cable and power cable from the solid-state drive.
- 5. Remove the storage converter with the solid-state drive from the hard-disk-drive bay. See "Replacing the primary hard disk drive" on page 149 or "Replacing the secondary hard disk drive" on page 151.
- 6. Flex the sides of the plastic 3.5-inch hard-disk-drive bracket to remove the storage converter from the bracket.

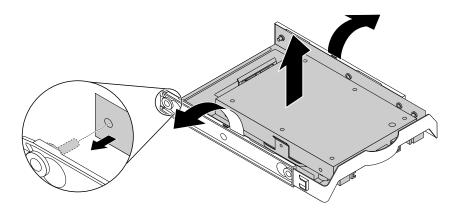


Figure 78. Removing the storage converter from the 3.5-inch hard-disk-drive bracket

7. Remove the four screws that secure the solid-state drive. Then lift the solid-state drive out of the storage converter.

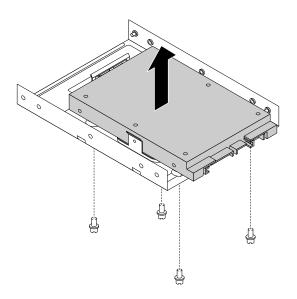


Figure 79. Removing the solid-state drive from the storage converter

8. Install a new solid-state drive into the storage converter. Then install the four screws to secure the new solid-state drive to the storage converter.

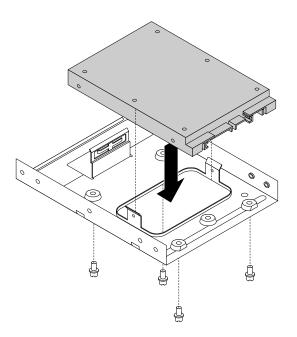


Figure 80. Installing the new solid-state drive into the storage converter

9. To install the storage converter into the 3.5-inch hard-disk-drive bracket, flex the bracket and align pin 1, pin 2, pin 3, and pin 4 on the bracket with the corresponding holes in the storage converter.

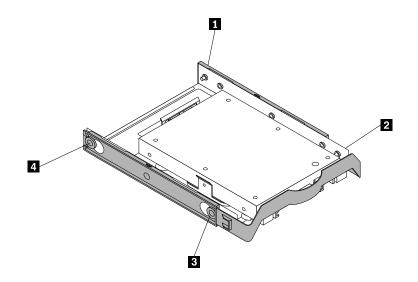


Figure 81. Installing the storage converter with the new solid-state drive into the hard-disk-drive bracket

- 10. Install the storage converter with the bracket into the hard-disk-drive bay. See "Replacing the primary hard disk drive" on page 149 or "Replacing the secondary hard disk drive" on page 151.
- 11. Connect the signal cable and the power cable to the solid-state drive.

#### What to do next:

- To work with another piece of hardware, go to the appropriate section.
- To complete the installation or replacement, go to "Completing the parts replacement" on page 165.

## Replacing the front audio and USB assembly

**Attention:** Do not open your computer or attempt any repair before reading and understanding the Chapter 1 "Read this first: Important safety information" on page 1.

To replace the front audio and USB assembly, do the following:

- 1. Remove all media from the drives and turn off all attached devices and the computer. Then, disconnect all power cords from electrical outlets and disconnect all cables that are connected to the computer.
- 2. Remove the computer cover. See "Removing the computer cover" on page 90.
- 3. Remove the front bezel. See "Removing and reinstalling the front bezel" on page 90.
- 4. Locate the front audio and USB assembly. See "Computer components" on page 31.

5. Press the release tab **1** as shown and pivot the drive bay assembly upward.

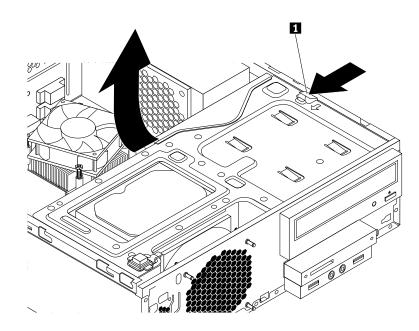


Figure 82. Pivoting the drive bay assembly upward

6. Disconnect the front audio and USB assembly cables from the system board. See "Parts on the system board" on page 34.

**Note:** Ensure that you note the locations of the cables when you disconnect the cables from the system board.

7. Remove the screw that secures the front audio and USB assembly bracket to the chassis. Remove the bracket from the chassis.

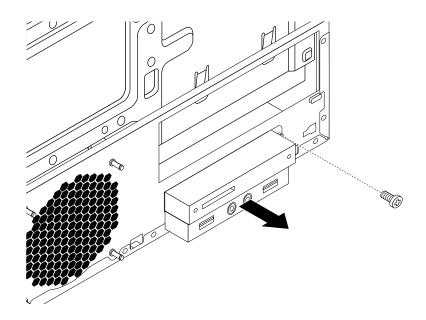


Figure 83. Removing the front audio and USB assembly

- 8. Remove the two screws that secure the front audio and USB assembly and remove the failing front audio and USB assembly from the bracket.
- 9. Install a new front audio and USB assembly into the bracket and install two screws to secure the front audio and USB assembly to the bracket.
- 10. Install the front audio and USB assembly bracket into the chassis and align the screw hole in the bracket with the corresponding hole in the chassis.
- 11. Install the screw to secure the bracket to the chassis.
- 12. Reconnect the front audio and USB assembly cables to the front audio connector and the front USB connector on the system board. See "Parts on the system board" on page 34.
- 13. Reinstall the front bezel. See "Removing and reinstalling the front bezel" on page 90.

#### What to do next:

- To work with another piece of hardware, go to the appropriate section.
- To complete the installation or replacement, go to "Completing the parts replacement" on page 165.

## Replacing the system fan

**Attention:** Do not open your computer or attempt any repair before reading and understanding the Chapter 1 "Read this first: Important safety information" on page 1.

To replace the system fan, do the following:

- 1. Remove all media from the drives and turn off all attached devices and the computer. Then, disconnect all power cords from electrical outlets and disconnect all cables that are connected to the computer.
- 2. Remove the computer cover. See "Removing the computer cover" on page 90.
- 3. Remove the front bezel. See "Removing and reinstalling the front bezel" on page 90.
- 4. Press the release tab **1** as shown and pivot the drive bay assembly upward.

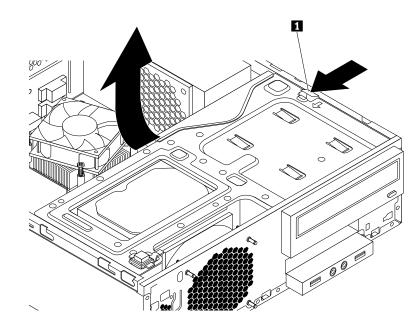


Figure 84. Pivoting the drive bay assembly upward

5. Disconnect the system fan cable from the power fan connector on the system board. See "Parts on the system board" on page 34.

6. The system fan is attached to the chassis by four rubber mounts. Remove the system fan by cutting the rubber mounts and lifting the system fan out of the chassis.

Note: The new system fan comes with four new rubber mounts attached.

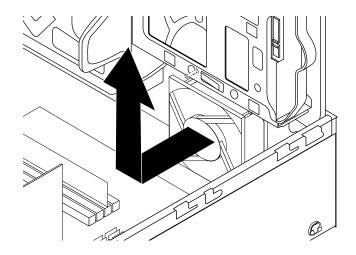


Figure 85. Removing the system fan

7. Install the new system fan by aligning the new rubber mounts (shipped with the new fan) with the corresponding holes in the chassis. Push the rubber mounts through the holes. Then, carefully pull on the tips of the rubber mounts from the bottom until the new system fan is secured in place.

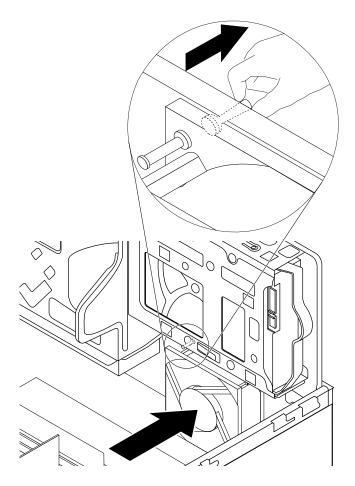


Figure 86. Installing the system fan

8. Connect the system fan cable to the power fan connector on the system board. See "Parts on the system board" on page 34.

## What to do next:

- To work with another piece of hardware, go to the appropriate section.
- To complete the installation or replacement, go to "Completing the parts replacement" on page 165.

# Replacing the heat sink and fan assembly

**Attention:** Do not open your computer or attempt any repair before reading and understanding the Chapter 1 "Read this first: Important safety information" on page 1.



The heat sink and fan assembly might be very hot. Before you open the computer cover, turn off the computer and wait several minutes until the computer is cool.

To replace the heat sink and fan assembly, do the following:

- 1. Remove all media from the drives and turn off all attached devices and the computer. Then, disconnect all power cords from electrical outlets and disconnect all cables that are connected to the computer.
- 2. Remove the computer cover. See "Removing the computer cover" on page 90.
- 3. Lay the computer on its side for easier access to the system board.
- 4. Locate the heat sink and fan assembly. See "Parts on the system board" on page 34.
- 5. Disconnect the heat sink and fan assembly cable from the microprocessor fan connector on the system board. See "Parts on the system board" on page 34.
- 6. Pivot the two plastic retaining clips that secure the heat sink fan duct outward. Then remove the heat sink fan duct from the failing heat sink and fan assembly.

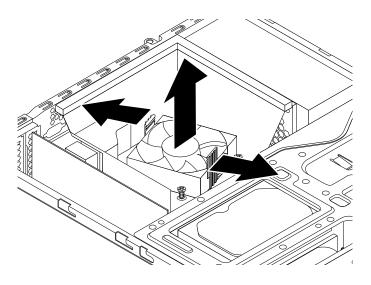


Figure 87. Removing the heat sink fan duct

- 7. Follow this sequence to remove the four screws that secure the heat sink and fan assembly to the system board:
  - a. Partially remove screw 1, then fully remove screw 2, and then fully remove screw 1.
  - b. Partially remove screw 3, then fully remove screw 4, and then fully remove screw 3.

**Note:** Carefully remove the four screws to avoid any possible damage to the system board. The four screws cannot be removed from the heat sink and fan assembly.

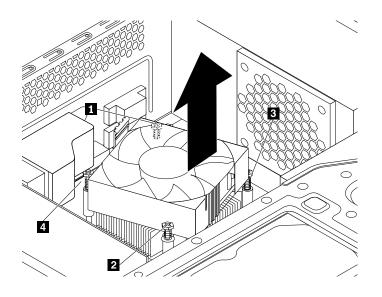


Figure 88. Screws that secure the heat sink and fan assembly

8. Lift the failing heat sink and fan assembly off the system board.

#### Notes:

- You might have to twist the heat sink and fan assembly gently to free it from the microprocessor.
- Do not touch the thermal grease while handling the heat sink and fan assembly.
- 9. Position the new heat sink and fan assembly on the system board so that the four screws are aligned with the holes in the system board.

**Note:** Ensure that the heat sink and fan assembly cable is toward the microprocessor fan connector on the system board.

- 10. Follow the following sequence to install the four screws to secure the new heat sink and fan assembly. Do not over-tighten the screws.
  - a. Partially tighten screw 1, then fully tighten screw 2, and then fully tighten screw 1.
  - b. Partially tighten screw 3, then fully tighten screw 4, and then fully tighten screw 3.
- 11. Connect the heat sink and fan assembly cable to the microprocessor fan connector on the system board. See "Parts on the system board" on page 34.

12. Lower and position the heat sink fan duct on the top of the heat sink and fan assembly until it snaps into position.

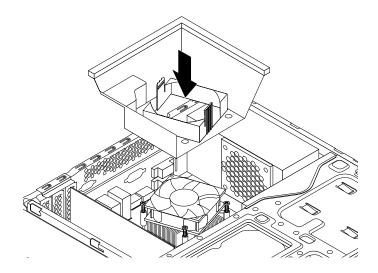


Figure 89. Installing the heat sink fan duct

#### What to do next:

- To work with another piece of hardware, go to the appropriate section.
- To complete the installation or replacement, go to "Completing the parts replacement" on page 165.

# Replacing the power supply assembly

**Attention:** Do not open your computer or attempt any repair before reading and understanding the Chapter 1 "Read this first: Important safety information" on page 1.

Although there are no moving parts in your computer after the power cord has been disconnected, the following warnings are required for your safety and proper Underwriters Laboratories (UL) certification.

#### CAUTION:



Hazardous moving parts. Keep fingers and other body parts away.

#### CAUTION:

Never remove the cover on a power supply or any part that has the following label attached.



Hazardous voltage, current, and energy levels are present inside any component that has this label attached. There are no serviceable parts inside these components. If you suspect a problem with one of these parts, contact a service technician.

To replace the power supply assembly, do the following:

- 1. Remove all media from the drives and turn off all attached devices and the computer. Then, disconnect all power cords from electrical outlets and disconnect all cables that are connected to the computer.
- 2. Remove the computer cover. See "Removing the computer cover" on page 90.
- 3. Remove the front bezel. See "Removing and reinstalling the front bezel" on page 90.
- 4. Gently pivot the two plastic retaining clips that secure the heat sink fan duct outward, and then lift the heat sink fan duct out of the chassis.

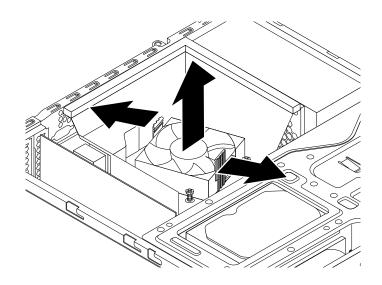


Figure 90. Removing the heat sink fan duct

5. Press the release tab **1** as shown and pivot the drive bay assembly upward.

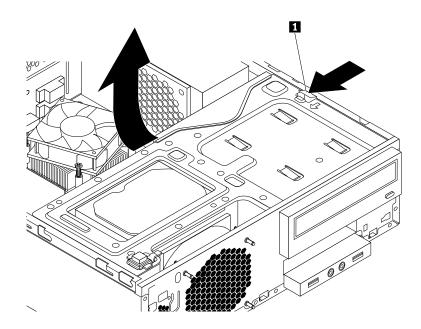


Figure 91. Pivoting the drive bay assembly upward

- 6. Record the cable routing and cable connections. Then, disconnect the power supply assembly cables from all drives and from the system board. See "Parts on the system board" on page 34.
- 7. Release the power supply assembly cables from any cable clips or ties.

8. At the rear of the computer, remove the three screws that secure the power supply assembly. Press the power supply clip 1 downward to release the power supply assembly and then slide the power supply assembly to the front of the computer. Lift the power supply assembly out of the computer.

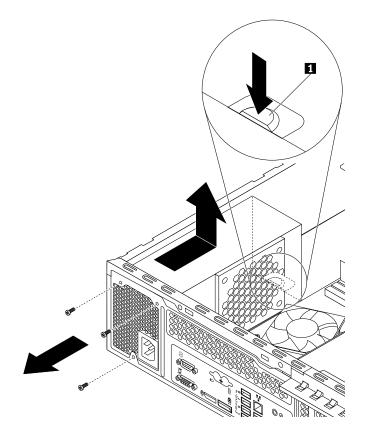


Figure 92. Removing the power supply assembly

9. Ensure that the new power supply assembly is the correct replacement.

10. Install the new power supply assembly into the chassis so that the screw holes in the new power supply assembly are aligned with the corresponding holes in the rear of the chassis. Then, install the three screws to secure the new power supply assembly in place.

Note: Use only screws provided by Lenovo.

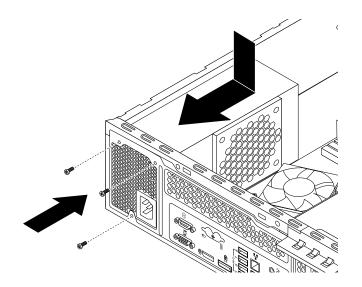


Figure 93. Installing the power supply assembly

11. Connect the new power supply assembly cables to all drives and the system board. See "Parts on the system board" on page 34.

12. Press the release tab **1** as shown and pivot the drive bay assembly downward until it snaps into position.

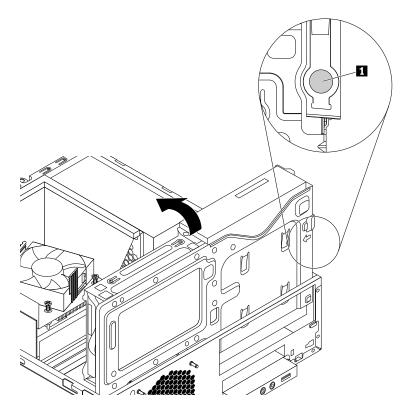


Figure 94. Pivoting the drive bay assembly downward

13. Position the heat sink fan duct on the top of the heat sink as shown. Then, press the heat sink fan duct straight down until it snaps into position.

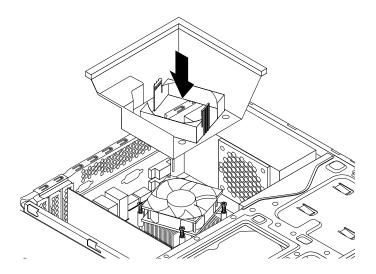


Figure 95. Installing the heat sink fan duct

#### What to do next:

• To work with another piece of hardware, go to the appropriate section.

• To complete the installation or replacement, go to "Completing the parts replacement" on page 165.

## Replacing the internal speaker

Attention: Before you replace any FRU, be sure to read and understand Chapter 1 "Read this first: Important safety information" on page 1.

To replace the internal speaker, do the following:

- 1. Remove all media from the drives and turn off all attached devices and the computer. Then, disconnect all power cords from electrical outlets and disconnect all cables that are connected to the computer.
- 2. Remove the computer cover. See "Removing the computer cover" on page 90.
- 3. Remove the front bezel. See "Removing and reinstalling the front bezel" on page 90.
- 4. Press the release tab **1** as shown and pivot the drive bay assembly upward.

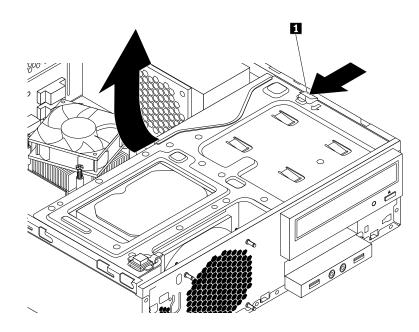


Figure 96. Pivoting the drive bay assembly upward

5. Locate and disconnect the internal speaker cable from the system board. See "Parts on the system board" on page 34.

6. Push the metal tab 1 outward and slide the internal speaker toward the system fan to remove it from the chassis.

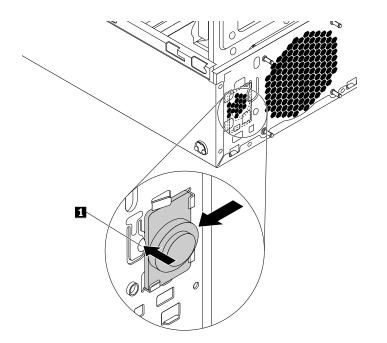


Figure 97. Removing the internal speaker

7. Position the new internal speaker into the four metal clips **1** and push the internal speaker towards the bottom of the chassis until it is secured in place.

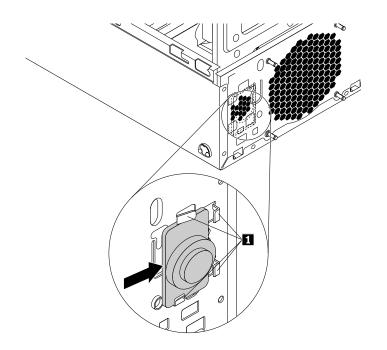


Figure 98. Installing the internal speaker

8. Connect the internal speaker cable to the internal speaker connector on the system board. See "Parts on the system board" on page 34.

#### What to do next:

- To work with another piece of hardware, go to the appropriate section.
- To complete the installation or replacement, go to "Completing the parts replacement" on page 165.

## **Replacing the thermal sensor**

Attention: Before you replace any FRU, be sure to read and understand Chapter 1 "Read this first: Important safety information" on page 1.

To replace the thermal sensor, do the following:

- 1. Remove all media from the drives and turn off all attached devices and the computer. Then, disconnect all power cords from electrical outlets and disconnect all cables that are connected to the computer.
- 2. Remove the computer cover. See "Removing the computer cover" on page 90.
- 3. Remove the front bezel. See "Removing and reinstalling the front bezel" on page 90.
- 4. Disconnect the thermal sensor cable from the thermal sensor connector on the system board. See "Parts on the system board" on page 34.
- 5. From the inner side of the chassis, pivot the left retaining clip 1 that secures the plastic holder of the thermal sensor. Push the clip outward to release it and then disengage the plastic holder from the chassis. Pull the entire thermal sensor out of the chassis.

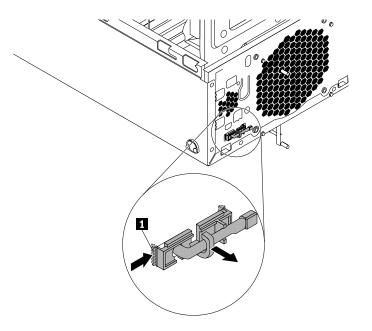


Figure 99. Removing the thermal sensor

6. Insert the cable of the new thermal sensor into the left hole 1 in the chassis. Then align the two tabs on the plastic holder with the two holes 1 and 2 in the chassis. Press the plastic holder until it snaps into position.

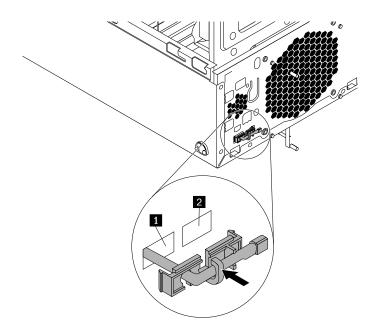


Figure 100. Installing the thermal sensor

- 7. Reconnect the thermal sensor cable to the thermal sensor connector on the system board. See "Parts on the system board" on page 34.
- 8. Reinstall the front bezel. See "Removing and reinstalling the front bezel" on page 90.

#### What to do next:

- To work with another piece of hardware, go to the appropriate section.
- To complete the installation or replacement, go to "Completing the parts replacement" on page 165.

## Replacing the cover presence switch

**Attention:** Before you replace any FRU, be sure to read and understand Chapter 1 "Read this first: Important safety information" on page 1.

To replace the cover presence switch, do the following:

- 1. Remove all media from the drives and turn off all attached devices and the computer. Then, disconnect all power cords from electrical outlets and disconnect all cables that are connected to the computer.
- 2. Remove the computer cover. See "Removing the computer cover" on page 90.
- 3. Remove the front bezel. See "Removing and reinstalling the front bezel" on page 90.
- 4. Disconnect the cover presence switch cable from the system board. See "Parts on the system board" on page 34.

5. Press the clip **1** as shown and lift the cover presence switch up to remove it from the chassis.

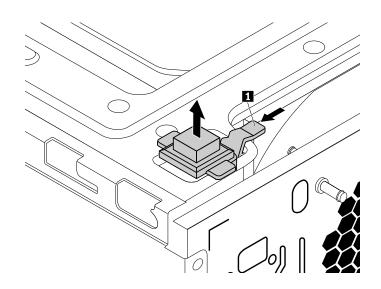


Figure 101. Removing the cover presence switch

6. Put the new cover presence switch into the hole and press it down until it snaps into position.

Note: Pay attention to the orientation of the cover presence switch.

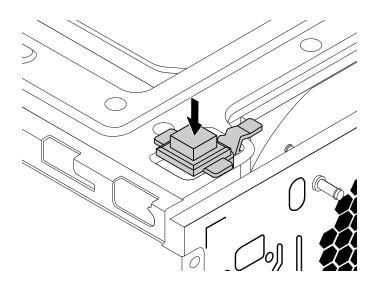


Figure 102. Installing the cover presence switch

- 7. Connect the cover presence switch cable to the cover presence switch connector on the system board. See "Parts on the system board" on page 34.
- 8. Reinstall the front bezel. See "Removing and reinstalling the front bezel" on page 90.

#### What to do next:

- To work with another piece of hardware, go to the appropriate section.
- To complete the installation or replacement, go to "Completing the parts replacement" on page 165.

## Replacing the primary hard disk drive

**Attention:** Do not open your computer or attempt any repair before reading and understanding the Chapter 1 "Read this first: Important safety information" on page 1.

To replace the primary hard disk drive, do the following:

- 1. Remove all media from the drives and turn off all attached devices and the computer. Then, disconnect all power cords from electrical outlets and disconnect all cables that are connected to the computer.
- 2. Remove the computer cover. See "Removing the computer cover" on page 90.
- 3. Remove the front bezel. See "Removing and reinstalling the front bezel" on page 90.
- 4. Press the release tab **1** as shown and pivot the drive bay assembly upward.

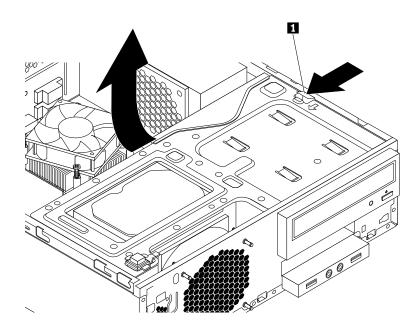


Figure 103. Pivoting the drive bay assembly upward

- 5. Locate the primary hard disk drive. See "Internal drives" on page 35.
- 6. Disconnect the signal cable and the power cable from the hard disk drive.

7. Pull the blue handle to slide the hard disk drive out of the drive cage.

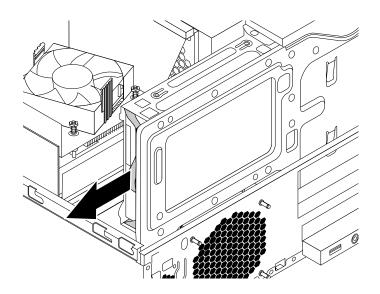


Figure 104. Removing the primary hard disk drive

- 8. Flex the sides of the blue bracket to remove the hard disk drive from the bracket.
- To install a new hard disk drive into the blue bracket, flex the bracket and align pin 1, pin 2, pin 3, and pin 4 on the bracket with the corresponding holes in the hard disk drive. Do not touch the circuit board 5 on the bottom of the hard disk drive.

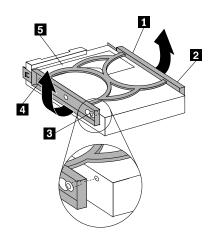


Figure 105. Installing the hard disk drive into the bracket

10. Slide the new hard disk drive into the drive cage until it snaps into position.

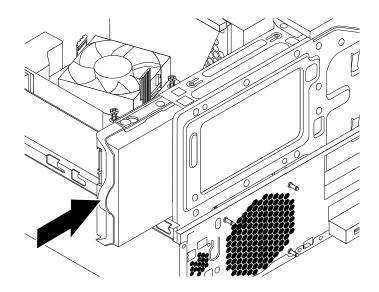


Figure 106. Installing the primary hard disk drive

11. Connect the signal cable and the power cable to the new hard disk drive.

#### What to do next:

- To work with another piece of hardware, go to the appropriate section.
- To complete the installation or replacement, go to "Completing the parts replacement" on page 165.

## Replacing the secondary hard disk drive

**Attention:** Do not open your computer or attempt any repair before reading and understanding the Chapter 1 "Read this first: Important safety information" on page 1.

Note: The secondary hard disk drive is available only on some models.

To replace the secondary hard disk drive, do the following:

- 1. Remove all media from the drives and turn off all attached devices and the computer. Then, disconnect all power cords from electrical outlets and disconnect all cables that are connected to the computer.
- 2. Remove the computer cover. See "Removing the computer cover" on page 90.
- 3. Remove the front bezel. See "Removing and reinstalling the front bezel" on page 90.

4. Press the release tab 1 as shown and pivot the drive bay assembly upward.

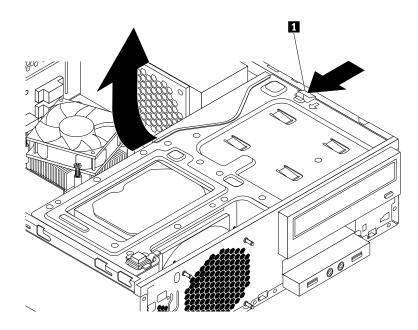


Figure 107. Pivoting the drive bay assembly upward

- 5. Locate the secondary hard disk drive. See "Internal drives" on page 35.
- 6. Disconnect the signal cable and the power cable from the hard disk drive.
- 7. Remove the cable clip on the bottom of the primary hard-disk-drive bay as shown.

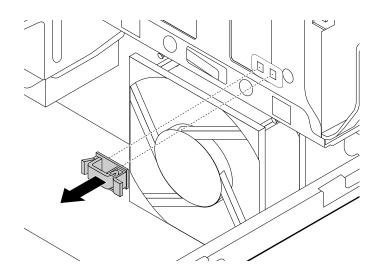


Figure 108. Removing the cable clip

8. Align the four holes in the secondary hard-disk-drive cage with the corresponding four tabs on the bottom of the bay as shown. Then, position the cage onto the bottom of the primary hard-disk-drive bay so that the tabs on the bay pass through the holes in the cage.

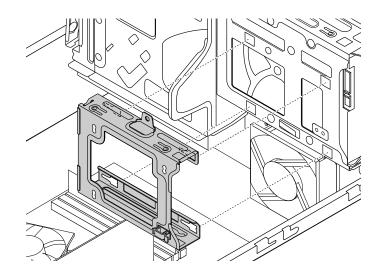


Figure 109. Positioning the cage onto the bottom of the primary hard-disk-drive bay

9. Slide the secondary hard-disk-drive cage to the left of the chassis until it snaps into position and the screw hole 1 in the cage is aligned with the screw hole 2 in the bay.

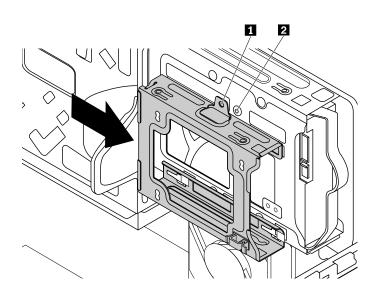


Figure 110. Installing the secondary hard-disk-drive cage

10. Install the screw to secure the secondary hard-disk-drive cage to the chassis.

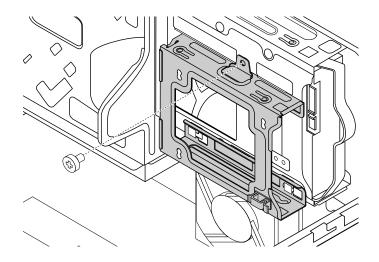


Figure 111. Installing the screw to secure the secondary hard disk drive cage

11. To install a new hard disk drive into the blue bracket, flex the bracket and align pin **1**, pin **2**, pin **3**, and pin **4** on the bracket with the corresponding holes in the hard disk drive. Do not touch the circuit board **5** on the bottom of the hard disk drive.

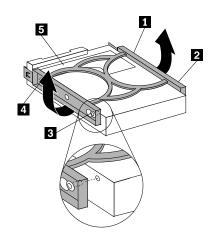


Figure 112. Installing the hard disk drive into the bracket

12. Slide the new secondary hard disk drive into the hard-disk-drive cage until it snaps into position.

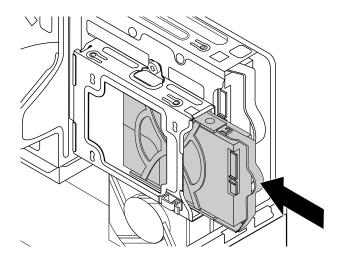


Figure 113. Installing the secondary hard disk drive

13. Connect the signal cable and the power cable to the new secondary hard disk drive.

#### What to do next:

- To work with another piece of hardware, go to the appropriate section.
- To complete the installation or replacement, go to "Completing the parts replacement" on page 165.

## Removing or installing the Wi-Fi units

Attention: Before you replace any FRU, be sure to read and understand Chapter 1 "Read this first: Important safety information" on page 1.

This section provides instructions on how to replace the Wi-Fi units. The Wi-Fi units include a Wi-Fi adapter card, a Wi-Fi card module, a front Wi-Fi antenna, and a rear Wi-Fi antenna.

Replacing the Wi-Fi units involves the following operations:

- "Removing the Wi-Fi units" on page 155
- "Installing the Wi-Fi units" on page 160

#### **Removing the Wi-Fi units**

#### Front Wi-Fi antenna

To remove the front Wi-Fi antenna, do the following:

- 1. Remove all media from the drives and turn off all attached devices and the computer. Then, disconnect all power cords from electrical outlets and disconnect all cables that are connected to the computer.
- 2. Remove the computer cover. See "Removing the computer cover" on page 90.
- 3. Remove the front bezel. See "Removing and reinstalling the front bezel" on page 90.

4. Disconnect the front antenna cable from the Wi-Fi card module.

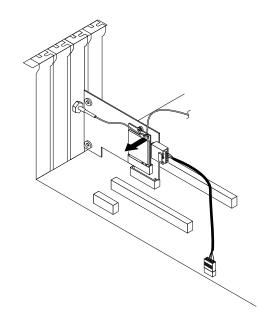


Figure 114. Disconnecting the front Wi-Fi antenna cable

5. Press the release tab **1** as shown and pivot the drive bay assembly upward.

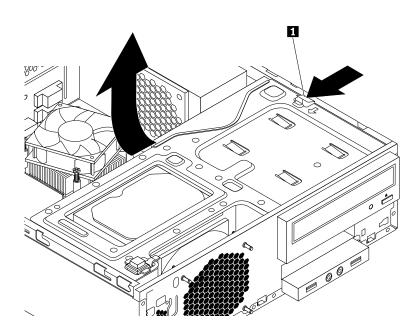


Figure 115. Pivoting the drive bay assembly upward

6. Disconnect the front antenna cable from the Wi-Fi card module.

7. Remove the front antenna and cable from the front of the computer.

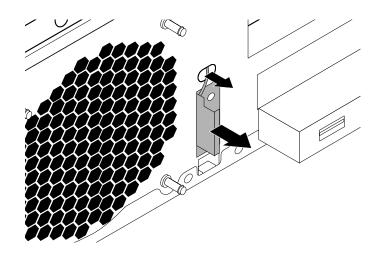


Figure 116. Removing the front Wi-Fi antenna

#### Rear Wi-Fi antenna

To remove the rear Wi-Fi antenna, do the following:

- 1. Remove all media from the drives and turn off all attached devices and the computer. Then, disconnect all power cords from electrical outlets and disconnect all cables that are connected to the computer.
- 2. Straighten the rear Wi-Fi antenna so that it can be more easily twisted.
- 3. Hold the thicker end of the rear Wi-Fi antenna and unscrew the Wi-Fi antenna from the rear of the computer.

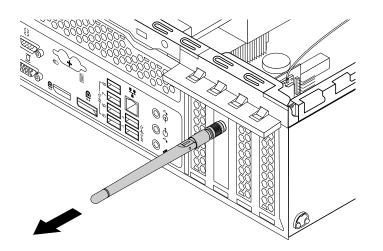


Figure 117. Removing the rear Wi-Fi antenna

#### Wi-Fi adapter card

To remove the Wi-Fi adapter card, do the following:

- 1. Remove all media from the drives and turn off all attached devices and the computer. Then, disconnect all power cords from electrical outlets and disconnect all cables that are connected to the computer.
- 2. Remove the computer cover. See "Removing the computer cover" on page 90.

3. If your computer comes with a Wi-Fi card module that supports the Bluetooth function, disconnect the Bluetooth cable from the Wi-Fi adapter card.

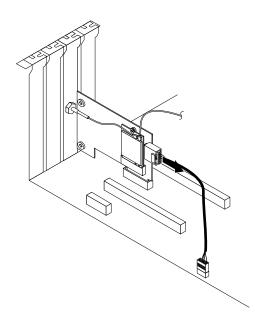


Figure 118. Disconnecting the Bluetooth cable

**Note:** The Bluetooth cable connects the Bluetooth connector on the Wi-Fi adapter card to the USB 2.0 connector on the system board.

- 4. Remove the rear Wi-Fi antenna. See "Rear Wi-Fi antenna" on page 157.
- 5. Grasp the Wi-Fi adapter card that is installed and gently pull it out of the slot.

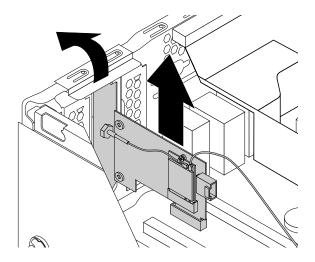


Figure 119. Removing the Wi-Fi adapter card

**Note:** The card fits tightly into the slot. If necessary, alternately move each side of the card a small amount until the card is removed from the slot.

#### Wi-Fi card module

To remove the Wi-Fi card module, do the following:

- 1. Remove the Wi-Fi adapter card from the computer. See "Wi-Fi adapter card" on page 157.
- 2. Disconnect the front and rear Wi-Fi antenna cables from the Wi-Fi card module.

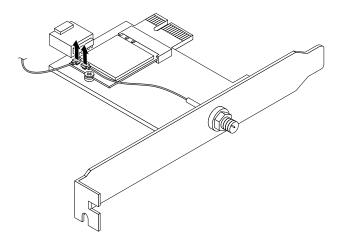


Figure 120. Disconnecting the Wi-Fi antenna cables

3. Remove the screw that secures the Wi-Fi card module to the Wi-Fi adapter card.

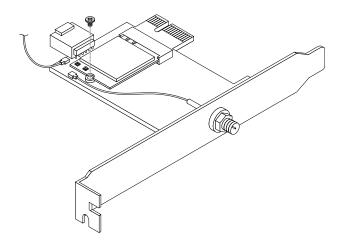


Figure 121. Removing the screw that secures the Wi-Fi card module

4. Pull the Wi-Fi card module out of the mini PCI Express slot.

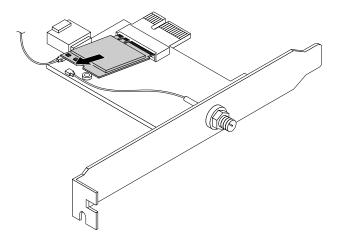


Figure 122. Removing the Wi-Fi card module

#### What to do next:

- To work with another piece of hardware, go to the appropriate section.
- To complete the installation or replacement, go to "Completing the parts replacement" on page 165.

#### Installing the Wi-Fi units

#### Front Wi-Fi antenna

To install the front Wi-Fi antenna, do the following:

- 1. Remove all media from the drives and turn off all attached devices and the computer. Then, disconnect all power cords from electrical outlets and disconnect all cables that are connected to the computer.
- 2. Remove the computer cover. See "Removing the computer cover" on page 90.
- 3. Remove the front bezel. See "Removing and reinstalling the front bezel" on page 90.

4. Press the release tab **1** as shown and pivot the drive bay assembly upward.

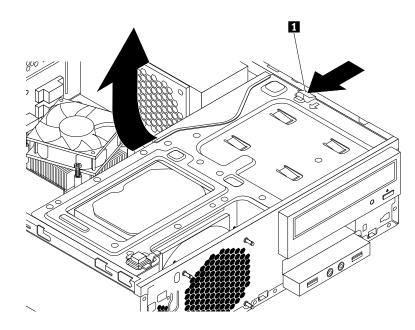


Figure 123. Pivoting the drive bay assembly upward

5. Peel off the paper that protects the sticker on the front antenna and remove the plastic cover from the front antenna cable connector.

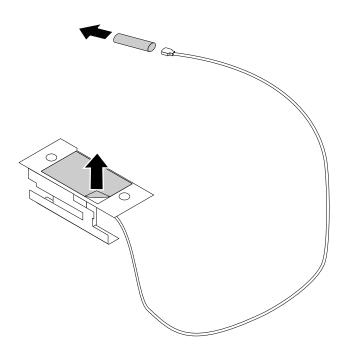


Figure 124. Peeling off the paper that protects the sticker and removing the plastic cover

6. Stick the front antenna to the front panel as shown. Then insert the front antenna cable into the hole in the front panel.

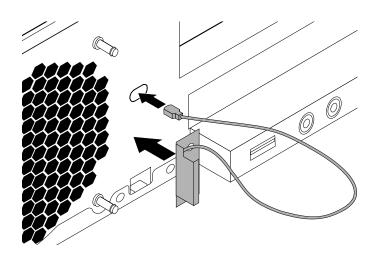


Figure 125. Installing the front Wi-Fi antenna

7. Connect the front antenna cable to the Wi-Fi card module.

#### Wi-Fi card module

To install the Wi-Fi card module, do the following:

1. Insert the Wi-Fi card module into the mini PCI Express slot.

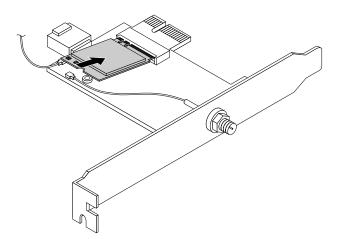


Figure 126. Installing the Wi-Fi card module

2. Install a screw to secure the Wi-Fi card module to the Wi-Fi adapter card.

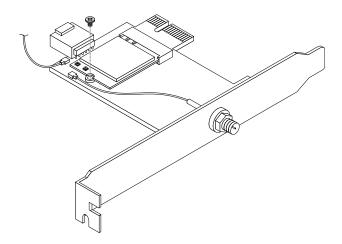


Figure 127. Installing a screw to secure the Wi-Fi card module

3. Connect the front and rear antenna cables to the Wi-Fi card module.

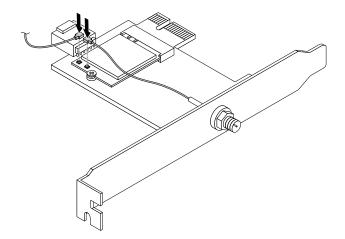


Figure 128. Installing the Wi-Fi antenna cables

#### Wi-Fi adapter card

To install the Wi-Fi adapter card, do the following:

- 1. Remove all media from the drives and turn off all attached devices and the computer. Then, disconnect all power cords from electrical outlets and disconnect all cables that are connected to the computer.
- 2. Remove the computer cover. See "Removing the computer cover" on page 90.
- 3. Install the Wi-Fi adapter card into the PCI Express x1 card slot on the system board. See "Parts on the system board" on page 34.
- 4. If the installed Wi-Fi card module supports the Bluetooth function, connect a Bluetooth cable from the Bluetooth connector on the Wi-Fi adapter card to the USB 2.0 connector on the system board.

5. Pivot the card latch to the closed position to secure the Wi-Fi adapter card.

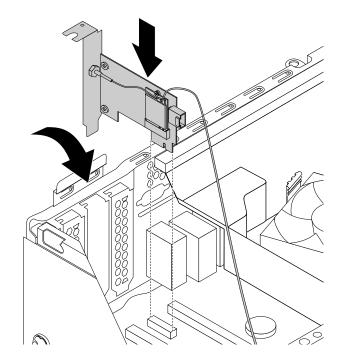


Figure 129. Installing the Wi-Fi adapter card

#### **Rear Wi-Fi antenna**

To install the rear Wi-Fi antenna, do the following:

- 1. Remove all media from the drives and turn off all attached devices and the computer. Then, disconnect all power cords from electrical outlets and disconnect all cables that are connected to the computer.
- 2. Install the rear Wi-Fi antenna to the rear Wi-Fi antenna cable connector attached on the rear of the computer.
- 3. Adjust the angle of the rear antenna to avoid the risk of breaking the antenna by accident.

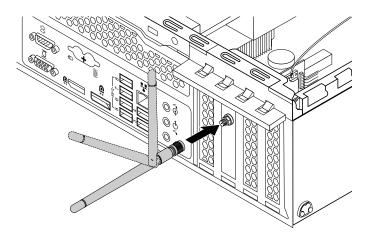


Figure 130. Installing the rear Wi-Fi antenna

#### What to do next:

- To work with another piece of hardware, go to the appropriate section.
- To complete the installation or replacement, go to "Completing the parts replacement" on page 165.

## Completing the parts replacement

After completing the installation or replacement for all parts, reinstall the computer cover and reconnect cables. Depending on the parts you installed or replaced, you might need to confirm the updated information in the Setup Utility program. Refer to "Using the Setup Utility program" on page 59.

To reinstall the computer cover and reconnect cables to your computer, do the following:

- 1. Ensure that all components have been reassembled correctly and that no tools or loose screws are left inside your computer. See "Computer components" on page 31 for the locations of various components in your computer.
- 2. Ensure that the cables are routed correctly before reinstalling the computer cover. Keep cables clear of the hinges and sides of the computer chassis to avoid interference with reinstalling the computer cover.
- 3. Press the release tab **1** as shown and pivot the drive bay assembly downward until it snaps into position.

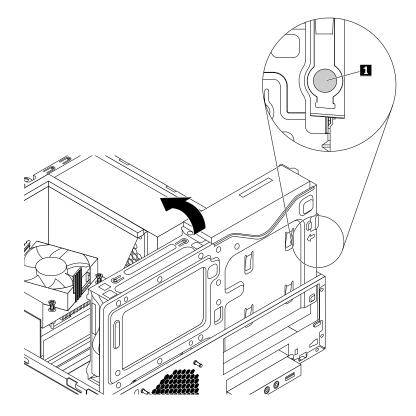


Figure 131. Pivoting the drive bay assembly downward

4. Position the computer cover on the chassis so that the rail guides on the bottom of the computer cover engage the rails on the chassis. Then, push the cover to the front of the computer until it snaps into position.

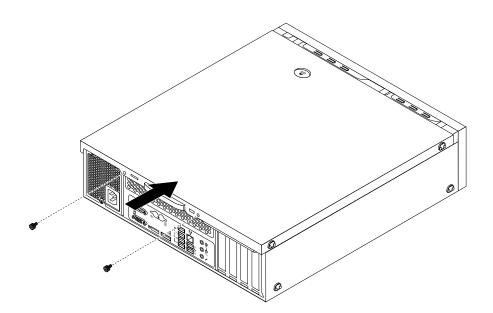


Figure 132. Reinstalling the computer cover

- 5. Install the screws to secure the computer cover.
- 6. Place the computer in an upright position.
- 7. If a locking device is available, lock the computer cover. See "Locking your computer" on page 55.
- 8. Reconnect the external cables and power cords to the corresponding connectors on the computer. See "Hardware locations" on page 27.
- 9. Update the configuration of your computer. See "Using the Setup Utility program" on page 59.
- 10. If a newly installed hardware component does not work normally, update the device driver. See "Keeping your computer current" on page 52.

## Chapter 10. Getting information, help, and service

This chapter contains the following topics:

- "Information resources" on page 167
- "Help and service" on page 168

### Information resources

You can use the information in this section to access useful resources relating to your computing needs.

## Accessing the user guide in various languages

To access the user guide in various languages, go to: http://www.lenovo.com/support

## Windows help system

The Windows help system provides you with detailed information about using the Windows operating system.

To access the Windows help system, do the following:

- 1. Click the Start button to open the Start menu.
- 2. Depending on your Windows version, do one of the following:
  - For Windows 7: Click **Help and Support**. You can choose to use the online or offline help at the bottom of the screen.
  - For Windows 10: Click Get Started.

Note: Using online help for Windows 7 or the help for Windows 10 requires an active Internet connection.

## Safety and warranty

The Safety, Warranty, and Setup Guide provided with your computer contains important safety information, product warranty terms, initial setup procedure, and legal notices. Ensure that you read and understand all safety information in the Safety, Warranty, and Setup Guide before using your computer.

In addition, read and understand Chapter 1 "Read this first: Important safety information" on page 1 before using your computer. This preface provides additional safety information that applies to topics and tasks described in this *User Guide*.

## Lenovo Web site

The Lenovo Web site (http://www.lenovo.com) provides up-to-date information and services to help you buy, upgrade, and maintain your computer. You also can do the following:

- Shop for desktop and notebook computers, monitors, projectors, upgrades and accessories for your computer, and special offers.
- Purchase additional services, such as support for hardware, operating systems, application programs, network setup and configuration, and custom installations.
- Purchase upgrades and extended hardware repair services.
- Access troubleshooting and support information for your computer model and other supported products.
- Find a Service Provider located near you.

## Lenovo Support Web site

Technical support information is available on the Lenovo Support Web site at: http://www.lenovo.com/support

This Web site is updated with the latest support information such as the following:

- Drivers and software
- Diagnostic solutions
- Product and service warranty
- Product and parts details
- User guides and manuals
- Knowledge base and frequently asked questions
- Lenovo Support phone numbers

## **Frequently asked questions**

For the answers to frequently asked questions about your computer, go to: http://www.lenovo.com/support/faq

## Help and service

This section provides information about obtaining help and service.

## **Calling for service**

During the warranty period, you can get help and information by telephone through the Customer Support Center. For the warranty period of your computer, go to http://www.lenovo.com/warranty-status. For a list of Lenovo Support phone numbers, go to http://www.lenovo.com/support/phone.

**Note:** Phone numbers are subject to change without notice. If the number for your country or region is not provided, contact your Lenovo reseller or Lenovo marketing representative.

The following services are available during the warranty period:

- **Problem determination** Trained service personnel are available to assist you with determining a hardware problem and deciding what action is necessary to fix the problem.
- Hardware repair If the problem is caused by hardware under warranty, trained service personnel are available to provide the applicable level of service.
- Engineering Change management There might be changes that are required after a product has been sold. Lenovo or your reseller will make selected Engineering Changes (ECs) that apply to your hardware available.

These items are not covered by the warranty:

- · Replacement or use of parts not manufactured for or by Lenovo or non-warranted Lenovo parts
- Identification of software problem sources
- · Configuration of BIOS as part of an installation or upgrade
- · Changes, modifications, or upgrades to device drivers
- Installation and maintenance of network operating systems (NOS)
- · Installation and maintenance of application programs

If possible, be at your computer when you call. Have the following information available:

- Machine type and model
- Serial numbers of your hardware products

- Description of the problem
- Exact wording of any error messages
- Hardware and software configuration information

## Using other services

You might travel with your computer or relocate it to a country or region where the machine type for your desktop or notebook computer is sold. In such a situation, your computer might be eligible for International Warranty Service, which automatically entitles you to obtain warranty service throughout the warranty period. Service will be performed by service providers authorized to perform warranty service.

Service methods and procedures vary by country, and some services might not be available in all countries. International Warranty Service is delivered through the method of service (such as depot, carry-in, or on-site service) that is provided in the servicing country. Service centers in certain countries might not be able to service all models of a particular machine type. In some countries, fees and restrictions might apply at the time of service.

To determine whether your computer is eligible for International Warranty Service and to view a list of the countries or regions where service is available, go to http://www.lenovo.com/support.

For technical assistance with the installation of or questions related to Service Packs for your preinstalled Microsoft Windows product, go to the Microsoft Product Support Web site at http://support.microsoft.com. You also can contact the Lenovo Customer Support Center for help. Some fees might apply.

## Purchasing additional services

During and after the warranty period, you can purchase additional services. Examples of these additional services include:

- · Support for hardware, operating systems, and application programs
- Network setup and configuration services
- Upgraded or extended hardware repair services
- Custom installation services

Service availability and service name might vary by country or region. For more information about these services, go to the Lenovo Web site at: http://www.lenovo.com

# Appendix A. System memory speed

The Intel microprocessors that are compatible with this ThinkStation<sup>®</sup> computer feature an integrated memory controller, which provides the microprocessor with direct access to the system memory. Because of this design, the system memory speed will be determined by a number of factors, including the microprocessor model and the type, speed, size (capacity), and number of DIMMs installed. Refer to the following table for the information on the supported system memory speed for your own computer model.

Note: Only the Intel Xeon® microprocessors support ECC UDIMM memory modules.

| Microprocessor model   | Memory frequency |
|--|------------------|
| Intel i3-6100, i3-6300, i3-6320, i5-6400, i5-6500, i5-6600, i7-6700, Intel Xeon E3-1220V5, E3-1225V5, E3-1230V5, E3-1240V5, E3-1245V5, E3-1270V5, E3-1275V5, E3-1280V5 | 2133 MHz         |

Table 2. : DIMM type and speed: UDIMM PC4-2133 (1.2 V)

# Appendix B. Supplemental information about the Ubuntu operating system

In limited countries or regions, Lenovo offers customers an option to order computers with the preinstalled Ubuntu<sup>®</sup> operating system.

If the Ubuntu operating system is available on your computer, read the following information before you use the computer. Ignore any information related to Windows-based programs, utilities, and Lenovo preinstalled applications in this documentation.

#### Accessing the Lenovo Limited Warranty

This product is covered by the terms of the Lenovo Limited Warranty (LLW), version L505-0010-02 08/2011. You can view the LLW in a number of languages from the following Web site. Read the Lenovo Limited Warranty at:

http://www.lenovo.com/warranty/llw\_02

The LLW also is preinstalled on the computer. To access the LLW, go to the following directory:

/usr/share/doc/lenovo-doc

If you cannot view the LLW either from the Web site or from your computer, contact your local Lenovo office or reseller to obtain a printed version of the LLW.

#### Accessing the Ubuntu help system

The Ubuntu help system provides information about how to use the Ubuntu operating system. To access the help system from the Unity, move your pointer to the Launch bar, and then click the **Help** icon. If you cannot find the **Help** icon from the Launch bar, click the **Search** icon, and type Help to search it.

To learn more about the Ubuntu operating system, go to:

http://www.ubuntu.com

#### **Getting support information**

If you need help, service, technical assistance, or more information about the Ubuntu operating system or other applications, contact the provider of the Ubuntu operating system or the provider of the application. If you need the service and support for hardware components shipped with your computer, contact Lenovo. For more information about how to contact Lenovo, refer to the User Guide and Safety, Warranty, and Setup Guide.

To access the latest User Guide and Safety, Warranty, and Setup Guide, go to:

http://www.lenovo.com/support

## Appendix C. Regulatory information

The latest compliance information is available at http://www.lenovo.com/compliance.

## **Export classification notice**

This product is subject to the United States Export Administration Regulations (EAR) and has an Export Classification Control Number (ECCN) of 5A992.c. It can be re-exported except to any of the embargoed countries in the EAR E1 country list.

## **Electronic emissions notices**

The following information refers to Lenovo personal computer machine types 30AU, and 30AV.

## **Federal Communications Commission Declaration of Conformity**

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult an authorized dealer or service representative for help.

Lenovo is not responsible for any radio or television interference caused by using other than specified or recommended cables and connectors or by unauthorized changes or modifications to this equipment. Unauthorized changes or modifications could void the user's authority to operate the equipment.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Responsible Party: Lenovo (United States) Incorporated 1009 Think Place - Building One Morrisville, NC 27560 Phone Number: 919-294-5900



#### Industry Canada Class B emission compliance statement

CAN ICES-3(B)/NMB-3(B)

## European Union - Compliance to the Electromagnetic Compatibility (EMC) Directive or Radio Equipment Directive

**Models without a radio device:** This product is in conformity with the protection requirements of EU Council Directive 2004/108/EC (until 19 April, 2016) and Council Directive 2014/30/EU (from 20 April, 2016) on the approximation of the laws of the Member States relating to electromagnetic compatibility.

**Models with a radio device:** This product is in conformity with all the requirements and essential norms that apply to EU Council R&TTE Directive 1999/5/EC on the approximation of the laws of the Member States relating to radio equipment.

Lenovo cannot accept responsibility for any failure to satisfy the protection requirements resulting from a non-recommended modification of the product, including the installation of option cards from other manufacturers. This product has been tested and found to comply with the limits for Class B equipment according to European Standards harmonized in the Directives in compliance. The limits for Class B equipment were derived for typical residential environments to provide reasonable protection against interference with licensed communication devices.

Lenovo, Einsteinova 21, 851 01 Bratislava, Slovakia

## CE

#### German Class B compliance statement

#### **Deutschsprachiger EU Hinweis:**

Hinweis für Geräte der Klasse B EU-Richtlinie zur Elektromagnetischen Verträglichkeit Dieses Produkt entspricht den Schutzanforderungen der EU-Richtlinie 2014/30/EU (früher 2004/108/EC) zur Angleichung der Rechtsvorschriften über die elektromagnetische Verträglichkeit in den EU-Mitgliedsstaaten und hält die Grenzwerte der Klasse B der Norm gemäß Richtlinie.

Um dieses sicherzustellen, sind die Geräte wie in den Handbüchern beschrieben zu installieren und zu betreiben. Des Weiteren dürfen auch nur von der Lenovo empfohlene Kabel angeschlossen werden. Lenovo übernimmt keine Verantwortung für die Einhaltung der Schutzanforderungen, wenn das Produkt ohne Zustimmung der Lenovo verändert bzw. wenn Erweiterungskomponenten von Fremdherstellern ohne Empfehlung der Lenovo gesteckt/eingebaut werden.

#### **Deutschland:**

#### Einhaltung des Gesetzes über die elektromagnetische Verträglichkeit von Betriebsmitteln

Dieses Produkt entspricht dem "Gesetz über die elektromagnetische Verträglichkeit von Betriebsmitteln" EMVG (früher "Gesetz über die elektromagnetische Verträglichkeit von Geräten"). Dies ist die Umsetzung der EMV EU Richtlinie 2014/30/EU (früher 2004/108/EWG) in der Bundesrepublik Deutschland.

Zulassungsbescheinigung laut dem Deutschen Gesetz über die elektromagnetische Verträglichkeit von Betriebsmitteln, EMVG vom 20. Juli 2007 (früher Gesetz über die elektromagnetische Verträglichkeit von Geräten), bzw. der EMV EU Richtlinie 2014/30/EU (früher 2004/108/EC), für Geräte der Klasse B.

Dieses Gerät ist berechtigt, in Übereinstimmung mit dem Deutschen EMVG das EG-Konformitätszeichen - CE - zu führen. Verantwortlich für die Konformitätserklärung nach Paragraf 5 des EMVG ist die Lenovo (Deutschland) GmbH, Meitnerstr. 9, D-70563 Stuttgart.

Informationen in Hinsicht EMVG Paragraf 4 Abs. (1) 4: Das Gerät erfüllt die Schutzanforderungen nach EN 55024 und EN 55022 Klasse B.

#### Korea Class B compliance statement

```
B급 기기(가정용 방송통신기자재)
이 기기는 가정용(B급) 전자파적합기기로서 주로 가정에서 사용하는
것을 목적으로 하며, 모든 지역에서 사용할 수 있습니다
```

#### Japan VCCI Class B compliance statement

```
この装置は、クラスB情報技術装置です。 この装置は、家庭環境で使用することを目的としていますが、この装置がラジオやテレビジョン受信機に近接して使用されると、受信障害を引き起こすことがあります。
取扱説明書に従って正しい取り扱いをして下さい。 VCCI-B
```

## Japan compliance statement for products which connect to the power mains with rated current less than or equal to 20 A per phase

日本の定格電流が 20A/相 以下の機器に対する高調波電流規制 高調波電流規格 JIS C 61000-3-2 適合品

#### Japan notice for ac power cord

The ac power cord shipped with your product can be used only for this specific product. Do not use the ac power cord for other devices.

本製品およびオプションに電源コード・セットが付属する場合は、 それぞれ専用のものになっていますので他の電気機器には使用し ないでください。

#### Lenovo product service information for Taiwan

```
委製商/進口商名稱: 荷蘭商聯想股份有限公司台灣分公司
進口商地址: 台北市內湖區堤頂大道2段89號5樓
進口商電話: 0800-000-702 (代表號)
```

#### Keyboard and mouse compliance statement for Taiwan

```
本産品隨貨附已取得經濟部標準檢驗局認可之PS/2或USB的鍵盤與滑鼠一組
```

# Eurasian compliance mark

#### **Brazil audio notice**

Ouvir sons com mais de 85 decibéis por longos períodos pode provocar danos ao sistema auditivo.

#### Mexico wireless-radio compliance information

**Advertencia:** En Mexico la operación de este equipo estásujeta a las siguientes dos condiciones: (1) es posible que este equipo o dispositivo no cause interferencia perjudicial y (2) este equipo o dispositivo debe aceptar cualquier interferencia, incluyendo la que pueda causar su operación no deseada.

## Additional regulatory information

For additional regulatory information, refer to the *Regulatory Notice* shipped with your computer. Depending on the configuration of your computer and the country or region where the computer was purchased, you might have received additional printed regulatory notices. All regulatory notices are available on the Lenovo Support Web site in electronic format. To access electronic copies of the documentation, go to http://www.lenovo.com/support.

## Appendix D. WEEE and recycling information

Lenovo encourages owners of information technology (IT) equipment to responsibly recycle their equipment when it is no longer needed. Lenovo offers various programs and services to assist equipment owners in recycling their IT products. The latest environmental information is available at http://www.lenovo.com/ecodeclaration.

## Important WEEE information



The WEEE marking on Lenovo products applies to countries with WEEE and e-waste regulations (for example, the European WEEE Directive, India E-Waste Management & Handling Rules). Appliances are labeled in accordance with local regulations concerning waste electrical and electronic equipment (WEEE). These regulations determine the framework for the return and recycling of used appliances as applicable within each geography. This label is applied to various products to indicate that the product is not to be thrown away, but rather put in the established collection systems for reclaiming these end of life products.

Users of electrical and electronic equipment (EEE) with the WEEE marking must not dispose of end of life EEE as unsorted municipal waste, but use the collection framework available to them for the return, recycle, and recovery of WEEE and to minimize any potential effects of EEE on the environment and human health due to the presence of hazardous substances. Lenovo electrical and electronic equipment (EEE) may contain parts and components, which at end-of-life might qualify as hazardous waste.

EEE and waste electrical and electronic equipment (WEEE) can be delivered free of charge to the place of sale or any distributor that sells electrical and electronic equipment of the same nature and function as the used EEE or WEEE.

For additional WEEE information, go to: http://www.lenovo.com/recycling

#### WEEE information for Hungary

Lenovo, as a producer, bears the cost incurred in connection with the fulfillment of Lenovo's obligations under Hungary Law No. 197/2014 (VIII.1.) subsections (1)-(5) of section 12.

## **Recycling information for Japan**

#### Collecting and recycling a disused Lenovo computer or monitor

If you are a company employee and need to dispose of a Lenovo computer or monitor that is the property of the company, you must do so in accordance with the Law for Promotion of Effective Utilization of

Resources. Computers and monitors are categorized as industrial waste and should be properly disposed of by an industrial waste disposal contractor certified by a local government. In accordance with the Law for Promotion of Effective Utilization of Resources, Lenovo Japan provides, through its PC Collecting and Recycling Services, for the collecting, reuse, and recycling of disused computers and monitors. For details, visit the Lenovo Web site at http://www.lenovo.com/recycling/japan. Pursuant to the Law for Promotion of Effective Utilization of Resources, the collecting and recycling of home-used computers and monitors by the manufacturer was begun on October 1, 2003. This service is provided free of charge for home-used computers sold after October 1, 2003. For details, visit the Lenovo Web site at http://www.lenovo.com/recycling/japan.

#### **Disposing of Lenovo computer components**

Some Lenovo computer products sold in Japan may have components that contain heavy metals or other environmental sensitive substances. To properly dispose of disused components, such as a printed circuit board or drive, use the methods described above for collecting and recycling a disused computer or monitor.

#### Disposing of disused lithium batteries from Lenovo computers

A button-shaped lithium battery is installed inside your Lenovo computer to provide power to the computer clock while the computer is off or disconnected from the main power source. If you need to replace it with a new one, contact your place of purchase or contact Lenovo for service. If you need to dispose of a disused lithium battery, insulate it with vinyl tape, contact your place of purchase or an industrial-waste-disposal operator, and follow their instructions. Disposal of a lithium battery must comply with local ordinances and regulations.

## **Recycling information for Brazil**

#### Declarações de Reciclagem no Brasil

#### Descarte de um Produto Lenovo Fora de Uso

Equipamentos elétricos e eletrônicos não devem ser descartados em lixo comum, mas enviados à pontos de coleta, autorizados pelo fabricante do produto para que sejam encaminhados e processados por empresas especializadas no manuseio de resíduos industriais, devidamente certificadas pelos orgãos ambientais, de acordo com a legislação local.

A Lenovo possui um canal específico para auxiliá-lo no descarte desses produtos. Caso você possua um produto Lenovo em situação de descarte, ligue para o nosso SAC ou encaminhe um e-mail para: reciclar@lenovo.com, informando o modelo, número de série e cidade, a fim de enviarmos as instruções para o correto descarte do seu produto Lenovo.

### Battery recycling information for Taiwan



## Battery recycling information for the European Union

EU



Notice: This mark applies only to countries within the European Union (EU).

Batteries or packaging for batteries are labeled in accordance with European Directive 2006/66/EC concerning batteries and accumulators and waste batteries and accumulators. The Directive determines the framework for the return and recycling of used batteries and accumulators as applicable throughout the European Union. This label is applied to various batteries to indicate that the battery is not to be thrown away, but rather reclaimed upon end of life per this Directive.

In accordance with the European Directive 2006/66/EC, batteries and accumulators are labeled to indicate that they are to be collected separately and recycled at end of life. The label on the battery may also include a chemical symbol for the metal concerned in the battery (Pb for lead, Hg for mercury, and Cd for cadmium). Users of batteries and accumulators must not dispose of batteries and accumulators as unsorted municipal waste, but use the collection framework available to customers for the return, recycling, and treatment of batteries and accumulators. Customer participation is important to minimize any potential effects of batteries and accumulators on the environment and human health due to the potential presence of hazardous substances.

Before placing electrical and electronic equipment (EEE) in the waste collection stream or in waste collection facilities, the end user of equipment containing batteries and/or accumulators must remove those batteries and accumulators for separate collection.

#### Disposing of lithium batteries and battery packs from Lenovo products

A coin-cell type lithium battery might be installed inside your Lenovo product. You can find details about the battery in the product documentation. If the battery needs to be replaced, contact your place of purchase or contact Lenovo for service. If you need to dispose of a lithium battery, insulate it with vinyl tape, contact your place of purchase or a waste-disposal operator, and follow their instructions.

#### Disposing of battery packs from Lenovo products

Your Lenovo device might contain a lithium-ion battery pack or a nickel metal hydride battery pack. You can find details on the battery pack in the product documentation. If you need to dispose of a battery pack, insulate it with vinyl tape, contact Lenovo sales, service, or your place of purchase, or a waste-disposal operator, and follow their instructions. You also can refer to the instructions provided in the user guide for your product.

For proper collection and treatment, go to: http://www.lenovo.com/lenovo/environment

# Appendix E. Restriction of Hazardous Substances Directive (RoHS)

The latest environmental information is available at http://www.lenovo.com/ecodeclaration.

## **European Union RoHS**

This Lenovo product, with included parts (cables, cords, and so on) meets the requirements of Directive 2011/65/EU on the restriction of the use of certain hazardous substances in electrical and electronic equipment ("RoHS recast" or "RoHS 2").

For more information about Lenovo worldwide compliance on RoHS, go to: http://www.lenovo.com/social\_responsibility/us/en/RoHS\_Communication.pdf

## **Turkish RoHS**

The Lenovo product meets the requirements of the Republic of Turkey Directive on the Restriction of the Use of Certain Hazardous Substances in Waste Electrical and Electronic Equipment (WEEE).

#### Türkiye AEEE Yönetmeliğine Uygunluk Beyanı

Bu Lenovo ürünü, T.C. Çevre ve Orman Bakanlığı'nın "Atık Elektrik ve Elektronik Eşyalarda Bazı Zararlı Maddelerin Kullanımının Sınırlandırılmasına Dair Yönetmelik (AEEE)" direktiflerine uygundur.

AEEE Yönetmeliğine Uygundur.

## **Ukraine RoHS**

Цим підтверджуємо, що продукція Леново відповідає вимогам нормативних актів України, які обмежують вміст небезпечних речовин

## India RoHS

RoHS compliant as per E-Waste (Management & Handling) Rules.

## **China RoHS**

#### 产品中有害物质的名称及含量

|                         | 有害物质  |       |       |          |       |        |  |  |
|-------------------------|-------|-------|-------|----------|-------|--------|--|--|
| 部件名称                    | 铅(Pb) | 汞(Hg) | 镉(Cd) | 六价铬      | 多溴连苯  | 多溴二苯醚  |  |  |
|                         |       |       |       | (Cr(VI)) | (PBB) | (PBDE) |  |  |
| 印刷电路板组                  | X     | 0     | 0     | 0        | 0     | 0      |  |  |
| 件*                      |       |       |       |          |       |        |  |  |
| 硬盘                      | Х     | 0     | 0     | 0        | 0     | 0      |  |  |
| 光驱                      | Х     | 0     | 0     | 0        | 0     | 0      |  |  |
| 内存                      | Х     | 0     | 0     | 0        | 0     | 0      |  |  |
| 电脑I/0 附件                | Х     | 0     | 0     | 0        | 0     | 0      |  |  |
| 电源                      | Х     | 0     | 0     | 0        | 0     | 0      |  |  |
| 键盘                      | Х     | 0     | 0     | 0        | 0     | 0      |  |  |
| 鼠标                      | Х     | 0     | 0     | 0        | 0     | 0      |  |  |
| 机箱/ 附件                  | Х     | 0     | 0     | 0        | 0     | 0      |  |  |
| 本表格依据 SJ/T 11364 的规定编制。 |       |       |       |          |       |        |  |  |

本 & 帶 K 站 3J/1 11304 的 规定编制。 O:表示该有害物质在该部件所有均质材料中的含量均在 GB/T 26572 规 定的限量要求以下。 ×:表示该有害物质至少在该部件的某一均质材料中的含量超出 GB/T 26572 规定的限量要求。 注:表中标记"×"的部件,皆因全球技术发展水平限制而无法实现有害物 质的替代。

印刷电路板组件\*:包括印刷电路板及其零部件、电容和连接器

根据型号的不同,可能不会含有以上的所有部件,请以实际购买机型为准



在中华人民共和国境内销售的电子信息产品必须标识此标志,标志内 的数字代表在正常使用状态下的产品的环保使用期限

## **Taiwan RoHS**

|  | 限用物質及其化學符號 |           |           |                            |               |                 |  |  |
|--|------------|-----------|-----------|----------------------------|---------------|-----------------|--|--|
| 單元   | 鉛<br>(Pb)  | 汞<br>(Hg) | 鎘<br>(Cd) | 六價鉻<br>(Cr <sup>+6</sup> ) | 多溴聯苯<br>(PBB) | 多溴二苯醚<br>(PBDE) |  |  |
| 印刷電路板組件  | _          | 0         | 0         | 0                          | 0             | 0               |  |  |
| 硬碟   | _          | 0         | 0         | 0                          | 0             | 0               |  |  |
| 光碟機  | _          | 0         | 0         | 0                          | 0             | 0               |  |  |
| 記憶體  | I          | 0         | 0         | 0                          | 0             | 0               |  |  |
| 電腦I/0配件  | -          | 0         | 0         | 0                          | 0             | 0               |  |  |
| 電源供應器  | I          | 0         | 0         | 0                          | 0             | 0               |  |  |
| 鍵盤   | I          | 0         | 0         | 0                          | 0             | 0               |  |  |
| 滑鼠   | l          | 0         | 0         | 0                          | 0             | 0               |  |  |
| 機殼/配件  | l          | 0         | 0         | 0                          | 0             | 0               |  |  |
| 電池   | l          | 0         | I         | 0                          | 0             | 0               |  |  |
| 備考1. "超出0.1 wt%"及"超出0.01 wt%"係指限用物質之百分比含量<br>超出百分比含量基準值。<br>備考2. "○"係指該項限用物質之百分比含量未超出百分比含量<br>基準值。<br>備考3. "一"係指該項限用物質為排除項目。 |            |           |           |                            |               |                 |  |  |

## Appendix F. ENERGY STAR model information



ENERGY STAR<sup>®</sup> is a joint program of the U.S. Environmental Protection Agency and the U.S. Department of Energy aimed at saving money and protecting the environment through energy efficient products and practices.

Lenovo is proud to offer our customers products with an ENERGY STAR compliant designation. Some models of the following machine types have been designed and tested to conform to the ENERGY STAR program requirement for computers at the time of manufacture: 30AU, and 30AV. For more information about ENERGY STAR ratings for Lenovo computers, go to http://www.lenovo.com.

By using ENERGY STAR compliant products and taking advantage of the power-management features of your computer, you reduce the consumption of electricity. Reduced electrical consumption contributes to potential financial savings, a cleaner environment, and the reduction of greenhouse gas emissions.

For more information about ENERGY STAR, go to: http://www.energystar.gov

Lenovo encourages you to make efficient use of energy an integral part of your day-to-day operations. To help in this endeavor, set the following power-management features to take effect when your computer has been inactive for a specified duration:

Table 3. ENERGY STAR power-management features

| Windows 7 or Windows 10 operating system                        |  |  |  |  |
|---|--|--|--|--|
| Power plan: Default   |  |  |  |  |
| Turn off the display: After 10 minutes                          |  |  |  |  |
| Put the computer to sleep: After 25 minutes                     |  |  |  |  |
| Advanced power settings:  |  |  |  |  |
| <ul> <li>Turn off hard disk drives: After 20 minutes</li> </ul> |  |  |  |  |
| – Hibernate: Never  |  |  |  |  |

To awaken your computer from a Sleep mode, press any key on your keyboard.

To change power settings, do the following:

- 1. Open Control Panel by doing one of the following:
  - For Windows 7: Click the Start button to open the Start menu.
  - For Windows 10: Right-click the Start button to open the Start context menu.
- 2. Click Control Panel. View Control Panel by Large icons or Small icons, and then click Power Options.
- 3. Follow the instructions on the screen.

## Appendix G. Notices

Lenovo may not offer the products, services, or features discussed in this document in all countries. Consult your local Lenovo representative for information on the products and services currently available in your area. Any reference to a Lenovo product, program, or service is not intended to state or imply that only that Lenovo product, program, or service may be used. Any functionally equivalent product, program, or service that does not infringe any Lenovo intellectual property right may be used instead. However, it is the user's responsibility to evaluate and verify the operation of any other product, program, or service.

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Lenovo (United States), Inc. 1009 Think Place - Building One Morrisville, NC 27560 U.S.A. Attention: Lenovo Director of Licensing

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Any references in this publication to non-Lenovo Web sites are provided for convenience only and do not in any manner serve as an endorsement of those Web sites. The materials at those Web sites are not part of the materials for this Lenovo product, and use of those Web sites is at your own risk.

Any performance data contained herein was determined in a controlled environment. Therefore, the result obtained in other operating environments may vary significantly. Some measurements may have been made on development-level systems and there is no guarantee that these measurements will be the same on generally available systems. Furthermore, some measurements may have been estimated through extrapolation. Actual results may vary. Users of this document should verify the applicable data for their specific environment.

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