

# Important Information about the Lenovo Enhanced Performance USB Keyboard

<http://www.lenovo.com/safety>

## Important information about the keyboard

You can extend the keyboard function by downloading the driver that is available at <http://www.lenovo.com/support/keyboard>. For more information about the keyboard, refer to the user guide that is available on the Lenovo Support Web site at <http://www.lenovo.com/support/keyboard>.

Você pode estender a função do teclado ao fazer o download do driver que está disponível em <http://www.lenovo.com/support/keyboard>. Para obter mais informações sobre o teclado, consulte o guia do usuário que está disponível no Web site de suporte da Lenovo em <http://www.lenovo.com/support/keyboard>.

Funkcie klávesnice môžete rozšíriť stažením ovládače, ktorý je dostupný na adrese <http://www.lenovo.com/support/keyboard>. Další informace o klávesnici najdete v uživatelské příručce, která je k dispozici na webových stránkách podpory Lenovo na adrese <http://www.lenovo.com/support/keyboard>.

Vous pouvez développer les fonctionnalités du clavier en téléchargeant le pilote disponible à l'adresse suivante: <http://www.lenovo.com/support/keyboard>. Pour plus d'informations sur le clavier, reportez-vous au guide d'utilisation disponible sur le site Web du support Lenovo à l'adresse suivante: <http://www.lenovo.com/support/keyboard>.

Die Tastaturfunktion kann erweitert werden, indem Sie den Treiber herunterladen, der unter <http://www.lenovo.com/support/keyboard> verfügbar ist. Weitere Informationen zum Tastatur finden Sie im Benutzerhandbuch auf der Lenovo Website unter der Adresse <http://www.lenovo.com/support/keyboard>.

È possibile potenziare le funzioni della tastiera scaricando il driver disponibile all'indirizzo <http://www.lenovo.com/support/keyboard>. Per ulteriori informazioni sulla tastiera, fare riferimento alla guida per l'utente disponibile nel sito Web del supporto Lenovo all'indirizzo <http://www.lenovo.com/support/keyboard>.

Pode expandir a função de teclado através da transferência do controlador disponível em <http://www.lenovo.com/support/keyboard>. Para obter mais informações sobre o teclado, consulte o manual do utilizador disponível no Site de Suporte na Web da Lenovo em <http://www.lenovo.com/support/keyboard>.

Funkcie klávesnice môžete rozšíriť prevzatím ovládača, ktorý je k dispozícii na adrese <http://www.lenovo.com/support/keyboard>. Ďalšie informácie o klávesnici najdete v používateľskej príručke, ktorá je k dispozícii na webovej lokalite podpory spoločnosti Lenovo na adrese <http://www.lenovo.com/support/keyboard>.

Puede extender la función del teclado descargando el controlador disponible en <http://www.lenovo.com/support/keyboard>. Para obtener más información acerca del teclado, consulte la guía del usuario que está disponible en el sitio web de soporte de Lenovo en <http://www.lenovo.com/support/keyboard>.

<http://www.lenovo.com/support/keyboard> adresinden sürücüyü yükleyerek klavye işlevini geliştirebilirsiniz. Klavyeye ilişkin daha fazla bilgi için <http://www.lenovo.com/support/keyboard> adresinde bulunan Lenovo Destek web sitesindeki kullarına klavyuzuna bakın.

您可以通过下载驱动程序来扩展键盘的功能。下载地址为 <http://www.lenovo.com/support/keyboard>。有关键盘的更多信息，请参阅 Lenovo 支持 Web 站点 (<http://www.lenovo.com/support/keyboard>) 上提供的用户指南。

您可以以下列網址下載驅動程式以擴充鍵盤的功能：  
<http://www.lenovo.com/support/keyboard>。  
有關鍵盤的更多資訊，請參閱使用者手冊，您可以在 Lenovo 支援網站取得這份手冊，網址是：  
<http://www.lenovo.com/support/keyboard>。

<http://www.lenovo.com/support/keyboard> から入手できるドライバーをダウンロードすることで、キーボードの機能を拡張できます。キーボードの詳細については、Lenovo サポート Web サイト (<http://www.lenovo.com/support/keyboard>) から入手できるユーザーガイドを参照してください。

## Service and Support

The following information describes the technical support that is available for your product, during the warranty period or throughout the life of your product. Refer to the Lenovo Limited Warranty for a full explanation of Lenovo warranty terms.

### Online technical support

Online technical support is available during the lifetime of a product at: <http://www.lenovo.com/support>

Product replacement assistance or exchange of defective components also is available during the warranty period. In addition, if your option is installed in a Lenovo computer, you might be entitled to service at your location. A Lenovo technical support representative can help you determine the best alternative.

### Telephone technical support

Installation and configuration support through the Customer Support Center will be available until 90 days after the option has been withdrawn from marketing. After that time, the support is canceled, or made available for a fee, at Lenovo's discretion. Additional support is also available for a nominal fee.

Before contacting a Lenovo technical support representative, please have the following information available: option name and number, proof of purchase, computer manufacturer, model, serial number and manual, the exact wording of any error message, description of the problem, and the hardware and software configuration information for your system.

Your technical support representative might want to walk you through the problem while you are at your computer during the call.

Telephone numbers are subject to change without notice. The most up-to-date telephone list and warranty support is available at <http://www.lenovo.com/support/phone>. If the telephone number for your country or region is not listed, contact your Lenovo reseller or Lenovo marketing representative.

## Lenovo Limited Warranty

L505-0010-02 08/2011

This Lenovo Limited Warranty consists of the following parts:

### Part 1 - General Terms

#### Part 2 - Country-specific Terms

#### Part 3 - Warranty Service Information

The terms of **Part 2** replace or modify terms of **Part 1** as specified for a particular country.

### Part 1 - General Terms

This Lenovo Limited Warranty applies only to Lenovo hardware products you purchased for your own use and not for resale.

This Lenovo Limited Warranty is available in other languages at <http://www.lenovo.com/warranty>.

#### What this Warranty Covers

Lenovo warrants that each Lenovo hardware product that you purchase is free from defects in materials and workmanship under normal use during the warranty period. The warranty period for the product starts on the original date of purchase as shown on your sales receipt or invoice or as may be otherwise specified by Lenovo. The warranty period and type of warranty service that apply to your product are as specified in **Part 3 - Warranty Service Information** below. This warranty only applies to products in the country or region of purchase.

**THIS WARRANTY IS YOUR EXCLUSIVE WARRANTY AND REPLACES ALL OTHER WARRANTIES OR CONDITIONS, EXPRESS OR IMPLIED, INCLUDING, BUT NOT LIMITED TO, ANY IMPLIED WARRANTIES OR CONDITIONS OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. AS SOME STATES OR JURISDICTIONS DO NOT ALLOW THE EXCLUSION OF EXPRESS OR IMPLIED WARRANTIES, THE ABOVE EXCLUSION MAY NOT APPLY TO YOU. IN THAT EVENT, SUCH WARRANTIES APPLY ONLY TO THE EXTENT AND FOR SUCH DURATION AS REQUIRED BY LAW AND ARE LIMITED IN DURATION TO THE WARRANTY PERIOD. AS SOME STATES OR JURISDICTIONS DO NOT ALLOW LIMITATIONS ON THE DURATION OF AN IMPLIED WARRANTY, THE ABOVE LIMITATION ON DURATION MAY NOT APPLY TO YOU.**

#### How to Obtain Warranty Service

If the product does not function as warranted during the warranty period, you may obtain warranty service by contacting Lenovo or a Lenovo approved Service Provider. A list of approved Service Providers and their telephone numbers is available at: [www.lenovo.com/support/phone](http://www.lenovo.com/support/phone).

Warranty service may not be available in all locations and may differ from location to location. Charges may apply outside a Service Provider's normal service area. Contact a local Service Provider for information specific to your location.

#### Customer Responsibilities for Warranty Service

Before warranty service is provided, you must take the following steps:

- Follow the service request procedures specified by the Service Provider.
- Backup or secure all programs and data contained in the product.
- Provide the Service Provider with all system keys or passwords.
- Provide the Service Provider with sufficient, free, and safe access to your facilities to perform service.

- Remove all data, including confidential information, proprietary information and personal information, from the product or, if you are unable to remove any such information, modify the information to prevent its access by another party or so that it is not personal data under applicable law. The Service Provider shall not be responsible for the loss or disclosure of any data, including confidential information, proprietary information, or personal information, on a product returned or accessed for warranty service.

- Remove all features, parts, options, alterations, and attachments not covered by the warranty.
- Ensure that the product or part is free of any legal restrictions that prevent its replacement.

- If you are not the owner of a product or part, obtain authorization from the owner for the Service Provider to provide warranty service.

#### What Your Service Provider Will Do to Correct Problems

When you contact a Service Provider, you must follow the specified problem determination and resolution procedures.

The Service Provider will attempt to diagnose and resolve your problem by telephone, e-mail or remote assistance. The Service Provider may direct you to download and install designated software updates.

Some problems may be resolved with a replacement part that you install yourself called a "Customer Replaceable Unit" or "CRU." If so, the Service Provider will ship the CRU to you for you to install.

If your problem cannot be resolved over the telephone; through the application of software updates; or the installation of a CRU, the Service Provider will arrange for service under the type of warranty service designated for the product under **Part 3 - Warranty Service Information** below.

If the Service Provider determines that it is unable to repair your product, the Service Provider will replace it with one that is at least functionally equivalent.

If the Service Provider determines that it is unable to either repair or replace your product, your sole remedy under this Limited Warranty is to return the product to your place of purchase or to Lenovo for a refund of your purchase price.

#### Replacement Products and Parts

When warranty service involves the replacement of a product or part, the replaced product or part becomes Lenovo's property and the replacement product or part becomes your property. Only unaltered Lenovo products and parts are eligible for replacement. The replacement product or part provided by Lenovo may not be new, but it will be in good

Reduce | Reuse | Recycle

working order and at least functionally equivalent to the original product or part. The replacement product or part shall be warranted for the balance of the period remaining on the original product.

#### Use of Personal Contact Information

If you obtain service under this warranty, you authorize Lenovo to store, use and process information about your warranty service and your contact information, including name, phone numbers, address, and e-mail address. Lenovo may use this information to perform service under this warranty. We may contact you to inquire about your satisfaction with our warranty service or to notify you about any product recalls or safety issues.

By accomplishing these purposes, you authorize Lenovo to transfer your information to any country where we do business and to provide it to entities acting on our behalf. We may also disclose it where required by law. Lenovo's privacy policy is available at [www.lenovo.com/](http://www.lenovo.com/).

#### What this Warranty Does not Cover

This warranty does not cover the following:

- Uninterrupted or error-free operation of a product.
- Loss of, or damage to, your data by a product.
- Any software programs, whether provided with the product or installed subsequently.
- Failure or damage resulting from misuse, abuse, accident, modification, unsuitable physical or operating environment, natural disasters, power surges, improper maintenance, or use not in accordance with product information materials.
- Damage caused by a non-authorized service provider.
- Failure of, or damage caused by, any third party products, including those that Lenovo may provide or integrate into the Lenovo product at your request.
- Any technical or other support, such as assistance with "how-to" questions and those regarding product set-up and installation.
- Products or parts with an altered identification label or from which the identification label has been removed.

#### Limitation of Liability

Lenovo is responsible for loss or damage to your product only while it is in the Service Provider's possession or in transit, if the Service Provider is responsible for the transportation.

Neither Lenovo nor the Service Provider is responsible for loss or disclosure of any data, including confidential information, proprietary information, or personal information, contained in a product.

**UNDER NO CIRCUMSTANCES, AND NOTWITHSTANDING THE FAILURE OF ESSENTIAL PURPOSE OF ANY REMEDY SET FORTH HEREIN, SHALL LENOVO, ITS AFFILIATES, SUPPLIERS, RESELLERS, OR SERVICE PROVIDERS BE LIABLE FOR ANY OF THE FOLLOWING: LOSS OF PROFITS, BUSINESS REVENUE, GOODWILL, OR ANTICIPATED SAVINGS, IN NO CASE SHALL REGARDSLESS OF WHETHER THE CLAIM IS BASED IN CONTRACT, WARRANTY, NEGLIGENCE, STRICT LIABILITY OR OTHER THEORY OF LIABILITY: 1) THIRD PARTY CLAIMS AGAINST YOU FOR DAMAGES; 2) LOSS, DAMAGE OR DISCLOSURE OF YOUR DATA; 3) SPECIAL, INCIDENTAL, PUNITIVE, INDIRECT OR CONSEQUENTIAL DAMAGES, INCLUDING BUT NOT LIMITED TO LOST PROFITS, BUSINESS REVENUE, GOODWILL OR ANTICIPATED SAVINGS. THE ABOVE LIMITATION OF LIABILITY OF LENOVO, ITS AFFILIATES, SUPPLIERS, RESELLERS OR SERVICE PROVIDERS FOR DAMAGES FROM ANY CAUSE EXCEED THE AMOUNT OF ACTUAL DIRECT DAMAGES, NOT TO EXCEED THE AMOUNT PAID FOR THE PRODUCT.**

**THE FOREGOING LIMITATIONS DO NOT APPLY TO DAMAGES FOR BODILY INJURY (INCLUDING DEATH), DAMAGE TO REAL PROPERTY OR DAMAGE TO TANGIBLE PERSONAL PROPERTY FOR WHICH LENOVO IS LIABLE UNDER LAW.**

**AS SOME STATES OR JURISDICTIONS DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO YOU.**

#### Your Other Rights

**THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS. YOU MAY HAVE OTHER RIGHTS ACCORDING TO THE APPLICABLE LAWS OF YOUR STATE OR JURISDICTION. YOU MAY ALSO HAVE OTHER RIGHTS UNDER A WRITTEN AGREEMENT WITH LENOVO. NOTHING IN THIS WARRANTY AFFECTS STATUTORY RIGHTS, INCLUDING RIGHTS OF CONSUMERS UNDER LAWS OR REGULATIONS GOVERNING THE SALE OF CONSUMER GOODS THAT CANNOT BE WAIVED OR LIMITED BY CONTRACT.**

### Part 2 - Country-specific Terms

#### Australia

"Lenovo" means Lenovo (Australia & New Zealand) Pty Limited ABN 70 112 394 411. Address: Level 10, North Tower, 1-5 Railway Street, Chatswood, NSW, 2067. Telephone: +61 2 8003 8200. Email: [tenyid\\_au@lenovo.com](mailto:tenyid_au@lenovo.com).

*The following replaces the same section in Part 1:*

#### What this Warranty Covers:

Lenovo warrants that each hardware product that you purchase is free from defects in materials and workmanship under normal use and conditions during the warranty period. If the product fails due to a covered defect during the warranty period, Lenovo will provide you a remedy under this Limited Warranty. The warranty period for the product starts on the original date of purchase specified on your sales receipt or invoice unless Lenovo informs you otherwise in writing. The warranty period and type of warranty service that apply to your product are set forth below in **Part 3 - Warranty Service Information**.

**THE BENEFITS GIVEN BY THIS WARRANTY ARE IN ADDITION TO YOUR RIGHTS AND REMEDIES AT LAW, INCLUDING THOSE UNDER THE AUSTRALIAN CONSUMER LAW.**

*The following replaces the same section in Part 1:*

#### Replacement Products and Parts:

When warranty service involves the replacement of a product or part, the replaced product or part becomes Lenovo's property and the replacement product or part becomes your property. Only unaltered Lenovo products and parts are eligible for replacement. The replacement product or part provided by Lenovo may not be new, but it will be in good working order and at least functionally equivalent to the original product or part. The replacement product or part shall be warranted for the balance of the period remaining on the original product. Products and parts presented for repair may be replaced by refurbished products or parts of the same type rather than being repaired. Refurbished parts may be used to repair the product, and use of the product may result in loss of data, if the product is capable of retaining user-generated data.

*The following is added to the same section in Part 1:*

#### Use of Personal Contact Information:

Lenovo will not be able to perform our service under this warranty if you refuse to provide your information or do not wish us to transfer your information to our agent or contractor. You have the right to access your personal information and request correction of any errors in it pursuant to the Privacy Act 1988 by contacting Lenovo.

*The following replaces the same section in Part 1:*

#### Limitation of Liability:

Lenovo is responsible for loss or damage to your product only while it is in the Service Provider's possession or in transit, if the Service Provider is responsible for the transportation.

Neither Lenovo nor the Service Provider is responsible for loss or disclosure of any data, including confidential information, proprietary information, or personal information, contained in a product.

**TO THE EXTENT PERMITTED BY LAW, UNDER NO CIRCUMSTANCES AND NOTWITHSTANDING THE FAILURE OF ESSENTIAL PURPOSE OF ANY REMEDY SET FORTH HEREIN, SHALL LENOVO, ITS AFFILIATES, SUPPLIERS, RESELLERS, OR SERVICE PROVIDERS BE LIABLE FOR ANY OF THE FOLLOWING EVEN IF INFORMED OF THEIR POSSIBILITY AND REGARDLESS OF WHETHER THE CLAIM IS BASED IN CONTRACT, WARRANTY, NEGLIGENCE, STRICT LIABILITY OR OTHER THEORY OF LIABILITY: 1) THIRD PARTY CLAIMS AGAINST YOU FOR DAMAGES; 2) LOSS, DAMAGE OR DISCLOSURE OF YOUR DATA; 3) SPECIAL, INCIDENTAL, PUNITIVE, INDIRECT OR CONSEQUENTIAL DAMAGES, INCLUDING BUT NOT LIMITED TO LOST PROFITS, BUSINESS REVENUE, GOODWILL OR ANTICIPATED SAVINGS. IN NO CASE SHALL THE TOTAL LIABILITY OF LENOVO, ITS AFFILIATES, SUPPLIERS, RESELLERS OR SERVICE PROVIDERS FOR DAMAGES FROM ANY CAUSE EXCEED THE AMOUNT OF ACTUAL DIRECT DAMAGES, NOT TO EXCEED THE AMOUNT PAID FOR THE PRODUCT.**

**THE FOREGOING LIMITATIONS DO NOT APPLY TO DAMAGES FOR BODILY INJURY (INCLUDING DEATH), DAMAGE TO REAL PROPERTY OR DAMAGE TO TANGIBLE PERSONAL PROPERTY FOR WHICH LENOVO IS LIABLE UNDER LAW.**

*The following replaces the same section in Part 1:*

#### Your Other Rights:

**THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS. YOU ALSO HAVE OTHER RIGHTS AT LAW, INCLUDING UNDER THE AUSTRALIAN CONSUMER LAW.**

**NOTHING IN THIS WARRANTY AFFECTS STATUTORY RIGHTS OR RIGHTS AT LAW, INCLUDING RIGHTS THAT CANNOT BE WAIVED OR LIMITED BY CONTRACT.**

For example, our products come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the products repaired or replaced if the products fail to be of acceptable quality and the failure does not amount to a major failure.

#### New Zealand

*The following is added to the same section in Part 1:*

#### Use of Personal Information:

Lenovo will not be able to perform our service under this warranty if you refuse to provide your information or do not wish us to transfer your information to our agent or contractor. You have the right to access your personal information and request correction of any errors in it pursuant to the Privacy Act 1993 by contacting Lenovo (Australia & New Zealand) Pty Limited ABN 70 112 394 411. Address: Level 10, North Tower, 1-5 Railway Street, Chatswood, NSW, 2067. Telephone: 61 2 8003 8200. Email: [tenyid\\_au@lenovo.com](mailto:tenyid_au@lenovo.com)

#### Bangladesh, Cambodia, India, Indonesia, Nepal, Philippines, Vietnam and Sri Lanka

##### Dispute Resolution

Disputes arising out of or in connection with this warranty shall be finally settled by arbitration held in Singapore. This warranty shall be governed, construed and enforced in accordance with the laws of Singapore, without regard to conflict of laws. If you acquired the product in India, disputes arising out of or in connection with this warranty shall be finally settled by arbitration held in Bangalore, India. Arbitration in Singapore shall be held in accordance with the Arbitration Rules of Singapore International Arbitration Center ("SIAC Rules") then in effect. Arbitration in India shall be held in accordance with the laws of India then in effect. The arbitration award shall be final and binding on the parties without appeal. Any award shall be in writing and set forth the findings of fact and the conclusions of law. All arbitration proceedings, including all documents presented in such proceedings shall be conducted in the English language. The English language version of this warranty prevails over any other language version in such proceedings.

#### European Economic Area (EEA)

*The following is added to Part 1:*

Customers in the EEA may contact Lenovo at the following address: EMEA Service Organisation, Lenovo (International) B.V., Floor 2, Einsteinenva 21, 851 01, Bratislava, Slovakia. Service under this warranty for Lenovo hardware products purchased in EEA countries may be obtained in any EEA country in which the product has been announced and made available by Lenovo.

#### Russia

*The following is added to Part 1:*

#### Product Service Life

The product service life is four (4) years from the original date of purchase.

### Part 3 - Warranty Service Information

Product Type	Country or Region of Purchase	Warranty Period	Type of Warranty Service
Lenovo® Enhanced Performance USB Keyboard	Europe, the Middle East, Africa, the United States, and Canada	3 years	1, 4
Lenovo Enhanced Performance USB Keyboard	Others	1 year	1, 4

If required, the Service Provider will provide repair or exchange service depending on the type of warranty service specified for your product and the available service.

Scheduling of service will depend upon the time of your call, parts availability, and other factors.

#### Types of Warranty Service

##### 1. Customer Replaceable Unit ("CRU") Service

Under CRU Service, the Service Provider will ship CRUs to you at its cost for installation by you. CRU information and replacement instructions are shipped with your product and are available from Lenovo at any time upon request. CRUs that are easily installed by you are called "Self-service CRUs". "Optional-service CRUs" are CRUs that may require some technical skill and tools. Installation of Self-service CRUs is your responsibility. You may request that a Service Provider install Optional-service CRUs under one of the other types of warranty service designated for your product. An optional service offering may be available for purchase from a Service Provider or Lenovo under which Self-service CRUs would be installed for you. You may find a list of CRUs and their designation in the publication that was shipped with your product or at [www.lenovo.com/CRUs](http://www.lenovo.com/CRUs). The requirement to return a defective CRU, if any, will be specified in the instructions shipped with a replacement CRU. When return is required: 1) return instructions, a prepaid return shipping label, and a container will be included with the replacement CRU; and 2) you may be charged for the replacement CRU if the Service Provider does not receive the defective CRU from you within thirty (30) days of your receipt of the replacement CRU.

##### 2. On-site Service

Under On-Site Service, a Service Provider will either repair or exchange the product at your location. You must provide a suitable working area to allow disassembly and reassembly of the product. Some repairs may need to be completed at a service center. If so, the Service Provider will send the product to the service center at its expense.

##### 3. Courier or Depot Service

Under Courier or Depot Service, your product will be repaired or exchanged at a designated service center, with shipping at the expense of the Service Provider. You are responsible for disconnecting the product and packing it in a shipping container provided by you to return your product to a designated service center. A courier will pick up your product and deliver it to the designated service center. The service center will return the product to you at its expense.

##### 4. Customer Carry-in Service

Under Customer Carry-in Service, your product will be repaired or exchanged after you deliver it to a designated service center at your risk and expense. After the product has been repaired or exchanged, it will be made available to you for collection. If you fail to collect the product, the Service Provider may dispose of the product as it sees fit, with no liability to you.

##### 5. Mail-in Service

Under Mail-in Service, your product will be repaired or exchanged at a designated service center after you deliver it at your risk and expense. After the product has been repaired or exchanged, it will be returned to you at Lenovo's risk and expense, unless the Service Provider specifies otherwise.

##### 6. Customer Two-Way Mail-in Service

Under Customer Two-Way Mail-in Service, your product will be repaired or exchanged after you deliver it to a designated service center at your risk and expense. After the product has been repaired or exchanged, it will be made available to you for return shipping at your risk and expense. If you fail to arrange return shipment, the Service Provider may dispose of the product as it sees fit, with no liability to you.

##### 7. Product Exchange Service

Under Product Exchange Service, Lenovo will ship a replacement product to your location. You are responsible for its installation and verification of its operation. The replacement product becomes your property in exchange for the failed product, which becomes the property of Lenovo. You must pack the failed product in the shipping carton in which you received the replacement product and return it to Lenovo. Transportation charges, both ways, shall be at Lenovo's expense. If you fail to use the carton in which the replacement product was received, you may be responsible for any damage to the failed product occurring during shipment. You may be charged for the replacement product if Lenovo does not receive the failed product within thirty (30) days of your receipt of the replacement product.

## Suplemento de Garantía para México

Este Suplemento de Garantía se considera parte integrante de la Garantía Limitada de Lenovo y será efectivo única y exclusivamente para los productos distribuidos y comercializados dentro del Territorio de los Estados Unidos Mexicanos. En caso de conflicto, se aplicarán los términos de este Suplemento.

El comercializador responsable del producto es Lenovo México S de RL de CV y para efectos de esta garantía en la República Mexicana su domicilio es Paseo de Tamarindos No.400-A Piso 27 Arcos Torre Poniente, Bosques de Las Lomas, Delegación Miguel Hidalgo, C.P. 05120 México, D.F. En el caso de que se precise una reparación cubierta por la garantía o precise de partes, componentes, consumibles o accesorios diríjase a este domicilio.

Si no existiese ningún Centro de servicio autorizado en su ciudad, población o en un radio de 70 kilómetros de su ciudad o población, la garantía incluirá cualquier gasto de entrega razonable relacionado con el transporte del producto a su Centro de servicio autorizado más cercano. Por favor, llame al Centro de servicio autorizado más cercano para obtener las aprobaciones necesarias o la información relacionada con el envío del producto y la dirección de envío.

Esta garantía ampara todas las piezas de hardware del producto e incluye mano de obra. El procedimiento para hacer efectiva la garantía consiste en la presentación del producto, acompañado de la pólice correspondiente, debidamente sellada por el establecimiento que lo vendió, o la factura, o recibo o comprobante, en el que consten los datos específicos del producto objeto de la compraventa.

Lenovo sólo puede eximirse de hacer efectiva la garantía en los siguientes casos: a) Cuando el producto se hubiese utilizado en condiciones distintas a las normales. b) Cuando el producto no hubiese sido operado de acuerdo con el instructivo de uso que se le acompaña. c) Cuando el producto hubiese sido alterado o reparado por personas no autorizadas por el fabricante nacional, importador o comercializador responsable respectivo.

Todos los programas de software preinstalados en el equipo sólo tendrán una garantía de noventa (90) días por defectos de instalación desde la fecha de compra. Lenovo no es responsable de la información incluida en dichos programas de software y/o cualquier programa de software adicional instalado por Usted o instalado de manera del producto.

La garantía cubre la atención, revisión y corrección de errores, defectos o inconsistencias que impidan el desempeño normal de un equipo de cómputo en cuanto a su hardware y software. Los servicios no cubiertos por la garantía se cargarán al usuario final, previa obtención de una autorización.

Esta garantía tiene una duración de un año a partir del momento de la compra e incluye la mano de obra, por lo que en caso de aplicarse la garantía, esta no causará ningún gasto o costo para el cliente.

Centros de Servicios autorizados para hacer efectiva la garantía:

- Lenovo México con domicilio en Paseo de Tamarindos No.400-A Piso 27 Arcos, Torre Poniente, Bosques de Las Lomas, Delegación Miguel Hidalgo, C.P. 05120 México, D.F. Teléfono 01800- 083-4916, [http://support.lenovo.com/es\\_MX/product-service/provider/default.page](http://support.lenovo.com/es_MX/product-service/provider/default.page)

- Lenovo Monterrey con domicilio en Boulevard Escobedo No.316, Apodaca Technology Park, Apodaca, C.P. 66601, Nuevo León, México. Teléfono 01800- 083-49

