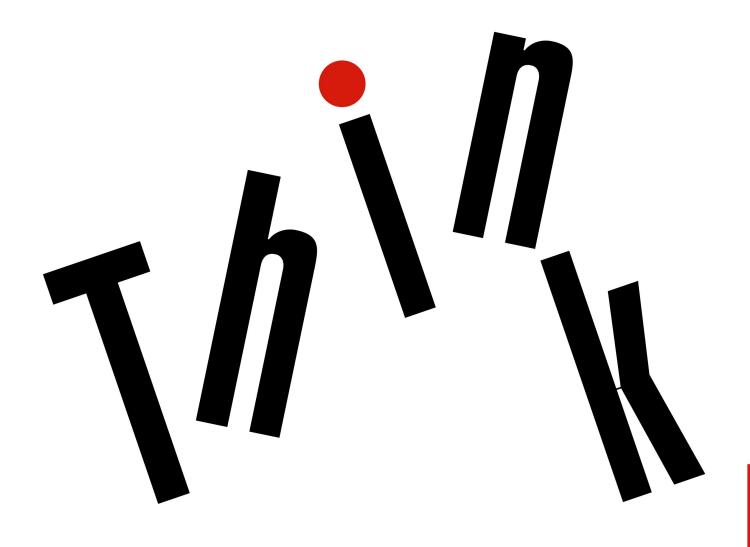
# SUOVO

# ThinkPad®

# X1 Tablet / Tablet Gen 2 Hardware Maintenance Manual



| <b>Note:</b> Before using this information and the product it supports, be sure to read the general information under Appendix A "Notices" on page 91.   |
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# **About this manual**

This manual contains service and reference information for the following ThinkPad® products.

| Machine                  | Machine type (MT) |  |
|--------------------------|-------------------|--|
| ThinkPad X1 Tablet       | 20GG and 20GH     |  |
| ThinkPad X1 Tablet Gen 2 | 20JB and 20 JC    |  |

#### Important:

- This manual is intended only for trained service technicians who are familiar with ThinkPad products. Use this manual along with the advanced diagnostic tests to troubleshoot problems effectively.
- Before servicing a ThinkPad product, be sure to read all the information under Chapter 1 "Safety information" on page 1 and Chapter 2 "Important service information" on page 19.

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# **Chapter 1. Safety information**

This chapter presents following safety information that you should be familiar with before you service a ThinkPad tablet computer.

- "General safety" on page 1
- "Electrical safety" on page 1
- "Safety inspection guide" on page 3
- "Handling devices that are sensitive to electrostatic discharge" on page 3
- · "Grounding requirements" on page 4
- · "Safety notices (multilingual translations)" on page 4

# General safety

Follow these rules to ensure general safety:

- Observe good housekeeping in the area of the machines during and after maintenance.
- When lifting any heavy object:
  - 1. Make sure that you can stand safely without slipping.
  - 2. Distribute the weight of the object equally between your feet.
  - 3. Use a slow lifting force. Never move suddenly or twist when you attempt to lift.
  - 4. Lift by standing or by pushing up with your leg muscles; this action removes the strain from the muscles in your back. Do not attempt to lift any object that weighs more than 16 kg (35 lb) or that you think is too heavy for you.
- Do not perform any action that causes hazards to the customer, or that makes the equipment unsafe.
- Before you start the machine, make sure that other service technicians and the customer's personnel are not in a hazardous position.
- Place removed covers and other parts in a safe place, away from all personnel, while you are servicing the machine.
- Keep your toolcase away from walk areas so that other people will not trip over it.
- Do not wear loose clothing that can be trapped in the moving parts of a machine. Make sure that your sleeves are fastened or rolled up above your elbows. If your hair is long, fasten it.
- Insert the ends of your necktie or scarf inside clothing or fasten it with a nonconductive clip, about 8 centimeters (3 inches) from the end.
- Do not wear jewelry, chains, metal-frame eyeglasses, or metal fasteners for your clothing.

**Attention:** Metal objects are good electrical conductors.

- Wear safety glasses when you are working in conditions that might be hazardous to your eyes. The
  conditions include hammering, drilling, soldering, cutting wire, attaching springs, using solvents, and
  so on.
- After service, reinstall all safety shields, guards, labels, and ground wires. Replace any safety device that is worn or defective.
- · Reinstall other parts that you have removed.

# Electrical safety

Observe the following rules when working on electrical equipment.

#### Important:

- Use only approved tools and test equipment. Some hand tools have handles covered with a soft material that does not insulate you when working with live electrical currents.
- Many customers have, near their equipment, rubber floor mats that contain small conductive fibers to decrease electrostatic discharges. Do not use this type of mat to protect yourself from electrical shock.
- Find the room emergency power-off (EPO) switch, disconnecting switch, or electrical outlet. If an electrical accident occurs, you can then operate the switch or disconnect the power cord quickly.
- Do not work alone under hazardous conditions or near equipment that has hazardous voltages.
- Disconnect all power before:
  - Performing a mechanical inspection
  - Working near power supplies
  - Removing or installing main units
- · Before you start to work on the machine, disconnect the power cord. If you cannot unplug it, power off the wall box that supplies power to the machine, and lock the wall box in the off position.
- If you work on a machine that has *exposed* electrical circuits, observe the following precautions:
  - Ensure that another person, familiar with the power-off controls, is near you.

**Attention:** Another person must be there to switch off the power, if necessary.

- Use only one hand when working with powered-on electrical equipment; keep the other hand in your pocket or behind your back.

Attention: An electrical shock can occur only when there is a complete circuit. By observing the above rule, you may prevent a current from passing through your body.

- When using testers, set the controls correctly and use the approved probe leads and accessories for that tester.
- Stand on suitable rubber mats (obtained locally, if necessary) to insulate you from grounds such as metal floor strips and machine frames.

Observe the special safety precautions when you work with very high voltages; Instructions for these precautions are in the safety sections of maintenance information. Use extreme care when measuring high voltages.

- Regularly inspect and maintain your electrical hand tools for safe operational condition.
- Do not use worn or broken tools and testers.
- Never assume that power has been disconnected from a circuit. First, check that it has been powered off.
- Always look carefully for possible hazards in your work area. Examples of these hazards are moist floors, nongrounded power extension cables, power surges, and missing safety grounds.
- Do not touch live electrical circuits with the reflective surface of a plastic dental mirror. The surface is conductive; such touching can cause personal injury and machine damage.
- Do not service the following parts with the power on when they are removed from their normal operating places in a machine:
  - Power supply units
  - Pumps
  - Motor generators
  - Similar units to listed above

This practice ensures correct grounding of the units.

- If an electrical accident occurs:
  - Use caution; do not become a victim yourself.
  - Switch off power.
  - Send another person to get medical aid.

# Safety inspection guide

The purpose of this inspection guide is to assist you in identifying potentially unsafe conditions. As each machine was designed and built, required safety items were installed to protect users and service technicians from injury. This guide addresses only those items. You should use good judgment to identify potential safety hazards due to attachment of non-ThinkPad features or options not covered by this inspection guide.

If any unsafe conditions are present, you must determine how serious the apparent hazard could be and whether you can continue without first correcting the problem.

Consider these conditions and the safety hazards they present:

- Electrical hazards, especially primary power (primary voltage on the frame can cause serious or fatal electrical shock)
- Explosive hazards, such as a damaged CRT face or a bulging capacitor
- Mechanical hazards, such as loose or missing hardware

To determine whether there are any potentially unsafe conditions, use the following checklist at the beginning of every service task. Begin the checks with the power off and the power cord disconnected.

#### Checklist:

- 1. Check exterior covers for damage (loose, broken, or sharp edges).
- 2. Turn off the tablet.
- 3. Disable the built-in battery. For the instruction on how to disable the built-in battery, see "Disabling the built-in battery" on page 52.
- 4. Disconnect the power cord.
- 5. Check the power cord for the following:
  - a. Make sure that a third-wire ground connector is in good condition. Use a meter to measure the third-wire ground continuity. Ensure that the continuity between the external ground pin and the frame ground is 0.1 ohm or less.
  - b. The power cord is the type specified in the parts list.
  - c. Insulation is not frayed or worn.
- 6. Remove the LCD module assembly.
- 7. Check for cracked or bulging built-in batteries.
- 8. Check for any obvious non-ThinkPad alterations. Use good judgment as to the safety of any non-ThinkPad alterations.
- 9. Check inside the unit for any obvious unsafe conditions, such as metal filings, contamination, water or other liquids, or signs of fire or smoke damage.
- 10. Check for worn, frayed, or pinched cables.
- 11. Check that the built-in battery fasteners (screws or rivets) have not been removed or tampered with.

# Handling devices that are sensitive to electrostatic discharge

Any tablet part containing transistors or integrated circuits (ICs) should be considered sensitive to electrostatic discharge (ESD). ESD damage can occur when there is a difference in charge between objects. Protect against ESD damage by equalizing the charge. So that the machine, the part, the work mat, and the person handling the part are all at the same charge.

#### Notes:

- 1. Use product-specific ESD procedures when they exceed the requirements noted here.
- 2. Make sure that the ESD protective devices you use have been certified (ISO 9000) as fully effective.

When handling ESD-sensitive parts:

- Keep the parts in protective packages until they are inserted into the product.
- Avoid contact with other people.
- Wear a grounded wrist strap against your skin to eliminate static on your body.
- Prevent the part from touching your clothing. Most clothing is insulative and retains a charge even when you are wearing a wrist strap.
- Use a grounded work mat to provide a static-free work surface. The mat is especially useful when handling ESD-sensitive devices.
- Select a grounding system, such as those listed below, to provide protection that meets the specific service requirement.

Note: The use of a grounding system to guard against ESD damage is desirable but not necessary.

- Attach the ESD ground clip to any frame ground, ground braid, or green-wire ground.
- When working on a double-insulated or battery-operated system, use an ESD common ground or reference point. You can use coax or connector-outside shells on these systems.
- Use the round ground prong of the ac plug on ac-operated tablets.

# **Grounding requirements**

Electrical grounding of the tablet is required for operator safety and correct system function. Proper grounding of the electrical outlet can be verified by a certified electrician.

# Safety notices (multilingual translations)

The safety notices in this section are provided in the following languages:

- English
- Arabic
- Brazilian Portuguese
- French
- German
- Hebrew
- Japanese
- Korean
- Spanish
- · Traditional Chinese



#### **DANGER**

Before the computer is powered on after FRU replacement, make sure that all screws, springs, and other small parts are in place and are not left loose inside the computer. Verify this by shaking the computer and listening for rattling sounds. Metallic parts or metal flakes can cause electrical short circuits.



#### **DANGER**

Some standby batteries contain a small amount of nickel and cadmium. Do not disassemble a standby battery, recharge it, throw it into fire or water, or short-circuit it. Dispose of the battery as required by local ordinances or regulations. Use only the battery in the appropriate parts listing. Use of an incorrect battery can result in ignition or explosion of the battery.



#### **DANGER**

The battery pack contains small amounts of nickel. Do not disassemble it, throw it into fire or water, or short-circuit it. Dispose of the battery pack as required by local ordinances or regulations. Use only the battery in the appropriate parts listing when replacing the battery pack. Use of an incorrect battery can result in ignition or explosion of the battery.



#### **DANGER**

The lithium battery can cause a fire, an explosion, or a severe burn. Do not recharge it, remove its polarized connector, disassemble it, heat it above 100°C (212°F), incinerate it, or expose its cell contents to water. Dispose of the battery as required by local ordinances or regulations. Use only the battery in the appropriate parts listing. Use of an incorrect battery can result in ignition or explosion of the battery.



#### **DANGER**

If the LCD breaks and the fluid from inside the LCD gets into your eyes or on your hands, immediately wash the affected areas with water for at least 15 minutes. Seek medical care if any symptoms from the fluid are present after washing.



#### **DANGER**

To avoid shock, do not remove the plastic cover that protects the lower part of the inverter card.



#### **DANGER**

Though the main batteries have low voltage, a short-circuited or grounded battery can produce enough current to burn personnel or combustible materials.



#### **DANGER**

Unless hot swap is allowed for the FRU being replaced, do as follows before removing it: power off the computer, unplug all power cords from electrical outlets, remove the battery pack, and disconnect any interconnecting cables.



قبل اعادة تشغيل الحاسب بعد الانتهاء من استبدال FRU، تأكد من أنه قد تم اعادة كل من المسامير و السوست وكل الأجزاء الصغيرة الأخرى في أماكنهم ولم يتم فقدهم داخل الحاسب. ويمكن التحقق من ذلك عن طريق هز الحاسب والاستماع لأي صوت صاخب يصدر منه. قد تؤدي الأجزاء أو الرقائق المعدنية الى حدوث دائرة قصر.



تحتوي بعض البطاريات الاحتراطية على كمية صغيرة من مادتي النيكل والكادميوم. لا تقم بقك أو اعادة شحن البطارية الاحتراطية ولا تقم أيضا بالقاءها في النار أو الماء ولا تتسبب في احداث دائرة قصر بها. قم بالتخلص من البطارية كما هو موضح في القوانين المحلية. استخدم نوع البطارية المحدد والذي يوصى باستخدامه. حيث أنه قد يؤدي استخدام نوع بطارية غير صحيح الى اشتعالها أو انفجارها.



تحتوي حزمة البطارية على كمية صغيرة من مادة النيكل. لا تقم بفكها أو القاءها في النار أو الماء ولا تتسبب في احداث دائرة قصر بها. تخلص من حزمة البطارية وفقا لما هو موضح في القوانين المحلية. قم، عند استبدال حزمة البطارية، باستخدام الأتواع المحددة فقط والتي يوصى باستخدامها. حيث أنه قد يؤدي استخدام نوع بطارية غير صحيح الى اشتعالها أو انفجارها.



قد تتسبب بطارية الليثيوم في حدوث حريق أو انفجار أو حدوث حروق شديدة. لا تقم باعادة شحن البطارية أو ازالة موصل الاستقطاب الخاص بها ولا تحاول أيضا فكها أو تسخينها لاكثر من ١٠٠ درجة منوية (٢١٢ فهرنهايت) أو حرقها أو تعريض محتويات الخانة الخاصة بها للماء. قم بالتخلص من البطارية وفقا لما هو موضح في القوانين المحلية. استخدم نوع البطارية المحدد والذي يوصى باستخدامه. حيث أنه قد يؤدي استخدام نوع بطارية غير صحيح الى اشتعالها أو انفجارها.



اذا ما انكسرت شاشة LCD ولامس السائل الداخلي عينيك أو يديك، قم في الحال بغسلهما بالماء لمدة لا تقل عن ١٥ دقيقة. اذا ما وجدت أي أعراض بعد الغسل اطلب عندنذ المساعدة الطبية.



لتجنب التعرض لأي صدمات، لا تقم بازالة الغطاء البلاستيكي الذي يحمي الجزء الأسفل من بطاقة العاكس.



على الرغم من أن البطاريات الرئيسية يكون لها جهد منخفض، الا أنه قد تقوم البطاريات التي حدث قصور بها أو التي تم توصيلها أرضيا باصدار تيار يكفي لحدوث حروق للأفراد أو تعرض المواد القابلة للاشتعال للحريق.



ما لم يتم السماح بالتبديل الفوري لأي FRU الجاري استبداله بدون ضرورة اغلاق النظام، قم بتنفيذ ما يلي قبل ازالته. قم بايقاف تشغيل الحاسب ونزع كل أسلاك الطاقة من المخارج الكهربائية وقم أيضا بازالة حزمة البطارية ثم قم بفصل أي كابلات متصلة.



#### **PERIGO**

Antes de ligar o computador após a substituição da FRU, certifique-se de que todos os parafusos, molas e outras peças pequenas estejam no lugar e não estejam soltos dentro do computador. Verifique isso sacudindo o computador e procurando ouvir sons de peças soltas. Peças metálicas ou lascas de metal podem causar curto-circuito.



#### **PERIGO**

Algumas baterias reserva contêm uma pequena quantidade de níquel e cádmio. Não desmonte uma bateria reserva, recarregue-a, jogue-a no fogo ou na água, ou deixe-a entrar em curto-circuito. Descarte a bateria conforme requerido pelas leis ou regulamentos locais. Use somente a bateria nas partes listadas apropriadas. O uso de uma bateria incorreta pode resultar em combustão ou explosão da bateria.



#### **PERIGO**

O pacote da bateria contém uma pequena quantidade de níquel. Não o desmonte, jogue-o no fogo ou na água, ou deixe-o entrar em curto-circuito. Descarte o pacote da bateria conforme requerido pelas leis ou regulamentos locais. Use somente a bateria nas partes listadas apropriadas ao substituir o pacote da bateria. O uso de uma bateria incorreta pode resultar em combustão ou explosão da bateria.



#### **PERIGO**

A bateria de lítio pode causar incêndio, explosão ou graves queimaduras. Não a recarregue, remova seu conector polarizado, desmonte-a, aqueça-a acima de 100°C (212°F), incinere-a, ou exponha o conteúdo de sua célula à água. Descarte a bateria conforme requerido pelas leis ou regulamentos locais. Use somente a bateria nas partes listadas apropriadas. O uso de uma bateria incorreta pode resultar em combustão ou explosão da bateria.



#### **PERIGO**

Se o LCD quebrar e o fluido de dentro dele entrar em contato com seus olhos ou com suas mãos, lave as áreas afetadas imediatamente com água durante pelo menos 15 minutos. Procure cuidados médicos se algum sintoma causado pelo fluido surgir após a lavagem.



#### **PERIGO**

Para evitar choque elétrico, não remova a capa plástica que protege a parte inferior da placa inversora.



#### **PERIGO**

Embora as principais baterias possuam baixa voltagem, uma bateria em curto-circuito ou aterrada pode produzir corrente o bastante para queimar materiais de pessoal ou inflamáveis.



#### **PERIGO**

A menos que uma hot swap seja permitida para a FRU que está sendo substituída, faça o seguinte antes de removê-la: desligue o computador, desconecte todos os cabos de energia das tomadas, remova o pacote de baterias e desconecte quaisquer cabos de interconexão.



#### **DANGER**

Avant de remettre l'ordinateur sous tension après remplacement d'une unité en clientèle, vérifiez que tous les ressorts, vis et autres pièces sont bien en place et bien fixées. Pour ce faire, secouez l'unité et assurez-vous qu'aucun bruit suspect ne se produit. Des pièces métalliques ou des copeaux de métal pourraient causer un court-circuit.



#### **DANGER**

Certaines batteries de secours contiennent du nickel et du cadmium. Ne les démontez pas, ne les rechargez pas, ne les exposez ni au feu ni à l'eau. Ne les mettez pas en court-circuit. Pour les mettre au rebut, conformez-vous à la réglementation en vigueur. Lorsque vous remplacez la pile de sauvegarde ou celle de l'horloge temps réel, veillez à n'utiliser que les modèles cités dans la liste de pièces détachées adéquate. Une batterie ou une pile inappropriée risque de prendre feu ou d'exploser.



#### **DANGER**

La batterie contient du nickel. Ne la démontez pas, ne l'exposez ni au feu ni à l'eau. Ne la mettez pas en court-circuit. Pour la mettre au rebut, conformez-vous à la réglementation en vigueur. Lorsque vous remplacez la batterie, veillez à n'utiliser que les modèles cités dans la liste de pièces détachées adéquate. En effet, une batterie inappropriée risque de prendre feu ou d'exploser.



#### **DANGER**

La pile de sauvegarde contient du lithium. Elle présente des risques d'incendie, d'explosion ou de brûlures graves. Ne la rechargez pas, ne retirez pas son connecteur polarisé et ne la démontez pas. Ne l'exposez pas à une temperature supérieure à 100°C, ne la faites pas brûler et n'en exposez pas le contenu à l'eau. Mettez la pile au rebut conformément à la réglementation en vigueur. Une pile inappropriée risque de prendre feu ou d'exploser.



#### **DANGER**

Si le panneau d'affichage à cristaux liquides se brise et que vous recevez dans les yeux ou sur les mains une partie du fluide, rincez-les abondamment pendant au moins quinze minutes. Consultez un médecin si des symptômes persistent après le lavage.



#### **DANGER**

Afin d'éviter tout risque de choc électrique, ne retirez pas le cache en plastique protégeant la partie inférieure de la carte d'alimentation.



#### **DANGER**

Bien que le voltage des batteries principales soit peu élevé, le court-circuit ou la mise à la masse d'une batterie peut produire suffisamment de courant pour brûler des matériaux combustibles ou causer des brûlures corporelles graves.



#### **DANGER**

Si le remplacement à chaud n'est pas autorisé pour l'unité remplaçable sur site que vous remplacez, procédez comme suit avant de retirer l'unité : mettez l'ordinateur hors tension, débranchez tous les cordons d'alimentation des prises de courant, retirez le bloc de batterie et déconnectez tous les câbles d'interconnexion.



#### **VORSICHT**

Bevor nach einem FRU-Austausch der Computer wieder angeschlossen wird, muß sichergestellt werden, daß keine Schrauben, Federn oder andere Kleinteile fehlen oder im Gehäuse vergessen wurden. Der Computer muß geschüttelt und auf Klappergeräusche geprüft werden. Metallteile oder-splitter können Kurzschlüsse erzeugen.



#### VORSICHT

Die Bereitschaftsbatterie, die sich unter dem Diskettenlaufwerk befindet, kann geringe Mengen Nickel und Cadmium enthalten. Sie darf nur durch die Verkaufsstelle oder den IBM Kundendienst ausgetauscht werden. Sie darf nicht zerlegt, wiederaufgeladen, kurzgeschlossen, oder Feuer oder Wasser ausgesetzt werden. Die Batterie kann schwere Verbrennungen oder Verätzungen verursachen. Bei der Entsorgung die örtlichen Bestimmungen für Sondermüll beachten. Beim Ersetzen der Bereitschafts-oder Systembatterie nur Batterien des Typs verwenden, der in der Ersatzteilliste aufgeführt ist. Der Einsatz falscher Batterien kann zu Entzündung oder Explosion führen.



#### VORSICHT

Akkus enthalten geringe Mengen von Nickel. Sie dürfen nicht zerlegt, wiederaufgeladen, kurzgeschlossen, oder Feuer oder Wasser ausgesetzt werden. Bei der Entsorgung die örtlichen Bestimmungen für Sondermüll beachten. Beim Ersetzen der Batterie nur Batterien des Typs verwenden, der in der Ersatzteilliste aufgeführt ist. Der Einsatz falscher Batterien kann zu Entzündung oder Explosion führen.



#### **VORSICHT**

Die Systembatterie ist eine Lithiumbatterie. Sie kann sich entzünden, explodieren oder schwere Verbrennungen hervorrufen. Batterien dieses Typs dürfen nicht aufgeladen, zerlegt, über 100°C erhitzt oder verbrannt werden. Auch darf ihr Inhalt nicht mit Wasser in Verbindung gebracht oder der zur richtigen Polung angebrachte Verbindungsstecker entfernt werden. Bei der Entsorgung die örtlichen Bestimmungen für Sondermüll beachten. Beim Ersetzen der Batterie nur Batterien des Typs verwenden, der in der Ersatzteilliste aufgeführt ist. Der Einsatz falscher Batterien kann zu Entzündung oder Explosion führen.



#### VORSICHT

Die Leuchtstoffröhre im LCD-Bildschirm enthält Quecksilber. Bei der Entsorgung die örtlichen Bestimmungen für Sondermüll beachten. Der LCD-Bildschirm besteht aus Glas und kann zerbrechen, wenn er unsachgemäß behandelt wird oder der Computer auf den Boden fällt. Wenn der Bildschirm beschädigt ist und die darin befindliche Flüssigkeit in Kontakt mit Haut und Augen gerät, sollten die betroffenen Stellen mindestens 15 Minuten mit Wasser abgespült und bei Beschwerden anschließend ein Arzt aufgesucht werden.



#### VORSICHT

Aus Sicherheitsgründen die Kunststoffabdeckung, die den unteren Teil der Spannungswandlerplatine umgibt, nicht entfernen.



#### **VORSICHT**

Obwohl Hauptbatterien eine niedrige Spannung haben, können sie doch bei Kurzschluß oder Erdung genug Strom abgeben, um brennbare Materialien zu entzünden oder Verletzungen bei Personen hervorzurufen.



#### VORSICHT

Wenn ein Austausch der FRU bei laufendem Betrieb nicht erlaubt ist, gehen Sie beim Austausch der FRU wie folgt vor: Schalten Sie den Computer aus, ziehen Sie alle Netzkabel von den Netzsteckdosen ab, entfernen Sie den Akku und ziehen Sie alle miteinander verbundenen Kabel ab.



סכנה

לפני הפעלת המחשב לאחר החלפת FRU יש לוודא שכל הברגים, הקפיצים, וחלקים קטנים אחרים נמצאים במקומם ואינם חופשיים לזוז בתוך חמחשב. כדי לוודא זאת, יש לטלטל את חמחשב ולחקשיב לגילוי קולות שקשוק. חלקי או שבבי מתכת עלולים לגרום לקצרים חשמליים.



סכנה

סוללות חמתנה מסוימות מכילות כמות קטנה של ניקל וקדמיום. אין לפרק סוללת חמתנה, לטעון אותה מחדש, להשליך אותה לאש או למים או לקצר אותה. יש לסלק את הסוללה כנדרש על ידי התקנות והחוקים המקומיים. יש להשתמש רק בסוללה המופיעה ברשימת החלקים המתאימה. שימוש בסוללה לא מתאימה עלול לגרום להצתה או התפוצצות של הסוללה.



סכנה

מארז הסוללה מכיל כמות קטנה של ניקל וקדמיום. אין לפרק את מארז הסוללה, להשליך אותו לאש או למים או לקצר אותו. יש לסלק את מארו הסוללה הסוללה כנדרש על ידי התקנות והחוקים המקומיים. יש להשתמש רק בסוללה המופיעה ברשימת החלקים המתאימה בזמן החלפת מארו הסוללה. שימוש בסוללה לא מתאימה עלול לגרום להצתה או התפוצצות של השוללה.



סכנה

סוללת הליתיום עלולה לגרום לשריפה, להתפוצצות או לכוויות קשות. אין לטעון אותה מחדש, לסלק את המחבר המקוטב שלה, לפרק אותה או לחמם אותה לטמפרטורה העולה על 100 מעלות צלזיוס. אין לשרוף את הסוללה ואין לחשוף את תוכן התא למים. יש לסלק את הסוללה כנדרש בתקנות ובחוקים המקומיים. יש להשתמש רק בסוללה המופיעה ברשימת החלקים המתאימים. שימוש בסוללה אחרת עלול לגרום לסכנת שריפה או התפוצצות.



אם מסך חגביש חנוזלי (LCD) נשבר וחנוזל מתוך חמסך בא במגע עם עיניכם או ידיכם, שטפו את האזורים הנגועים מיד במים במשך 15 דקות לפחות. פנו לקבלת עזרה רפואית אם תסמינים הנובעים מחמגע עם חנוזל נמשכים לאחר חשטיפח.



כדי למנוע התחשמלות, אין לחסיר את מכסה הפלסטיק המגן על חלקו התחתון של הכרטיס



סכנה

אף שחסוללות הראשיות הן בעלות מתח נמוך, סוללה מקוצרת או מוארקת עלולה להפיק זרם מספיק לגרימת כוויות או לחצתת חומרים דליקים.



סכנה

אלא אם כן מותרת יהחלפה חמהי של ה-FRU המוחלף, פעלו כדלהלן לפני הסרתו: כבו את המחשב, נתקו את כל כבלי החשמל מהשקעים, הוציאו את מארז הסוללות ונתקו את כל הכבלים המתוברים.



FRU の交換後、 ThinkPad の電源を入れる前に、ねじ、バネ、その他の小さな部 品がすべて正しい位置にあり、また ThinkPad の内部で緩んでいないことを確認し てください。これを確認するには、

ThinkPad を振って、カチャカチャと音がしないか確かめま す。金属部品や金属破片はショートの原因になることがあります。



予備バッテリーの中には少量のニッケルとカドミウムが含まれているものがあります。したがって、予備バッテリーの分解、再充電、火または水の中への投棄、またはショートさせることは決して行わないでください。バッテリーを廃棄する場合は地方自治体の条例に従ってください。適切なパーツ・リストにあるバッテリーだけを使用してください。誤ったバッテリーを使用すると、バッテリーが発火したり、爆発したりすることがあります。



バッテリー・パックには少量のニッケルが含まれています。バッテリー・パックを分解したり、火または水の中に投げ込んだり、ショートさせないでください。バッテリー・パックの廃棄にあたっては、地方自治体の条例または規則に従ってください。バッテリー・パックを交換するときは、適切なパーツ・リストにあるバッテリーだけを使用してください。誤ったバッテリーを使用すると、バッテリーが発火したり、爆発したりすることがあります。



リチウム・バッテリーは、火災、爆発、または重症のやけどを引き起こすことがあります。バックアップ・バッテリーの充電、その極性コネクターの取り外し、バッテリー本体の分解、

ハッテリーや中の万所、 
100  $\mathbb{C}$  (212  $^{\circ}$ F) 以上への加熱、焼却、電池の中身を水に浸すことはしないでください。バッテリーを廃棄する場合は地方自治体の条例に従ってください。適切なパーツ・リストにあるバッテリーだけを使用してください。誤ったバッテリーを使用すると、バッテリーが発火したり、爆発したりすることがあります。



LCD が破損し、 LCD の中の液体が目に入ったり、手に触れたりした場合は、液 体が触れた部分を少なくとも 15 分間洗い流してください。洗い流した後に、液体によって何らかの症状が現れた場合は、医師の治療を受けてください。



感電を防ぐため、インバーター・カードの下部を保護しているプラスチック・カ バーを外さないでください。



メイン・バッテリーの電圧は低くても、ショートしたり、接地したバッテリーが、作業者にやけどを負わせたり、可燃物を燃やすだけの電流を発生さ せる場合があります。



交換しようとしている FRU がホット・スワップに対応していない場合、それを取り外す前に、コンピューターの電源をオフにし、すべての電源コードをコンセントから抜き、バッテリー・パックを取り外して、相互接続している ケーブルをすべて切り離してください。



FRU를 교체하고 나서 컴퓨터 전원을 켜기 전에 모든 나사, 스프링 및 기타 자은 부품들이 올바른 위치에 있는지, 컴퓨터 내부에 단단하게 연결되어 있는지 확인하십시오. 컴퓨터를 흔들어 달깍거리는 소리가 나지 않는지 확인하십시오. 금속 부품 또는 금속 조각은 누전을 일으킬 수 있습니다.



일부 보조 배터리에는 소량의 니켈 및 카트뮴이 포함되어 있습니다. 보조 배 트리를 분해하거나, 다시 충전하거나, 불 또는 물에 던지거나, 단락시키지 마십시오. 배터리 팩을 폐기할 때에는 해당 지역의 법률 규정을 따르십시오. 배터리 팩을 교체할 때에는 올비른 배터리만 사용하십시오. 올바르지 않은 배터 리를 사용하면 배터리가 발화되거나 폭발할 수 있습니다.



위호

배터리 팩에는 소량의 니켈이 포함되어 있습니다. 배터리 팩을 분해하거나, 불 또는 물에 던지거나, 단락시키지 마십시오. 배터리 팩을 폐기할 때에는 해 당 지역의 법률 규정을 따르십시오. 배터리 팩을 교체할 때에는 올바른 배터 리만 사용하십시오. 올바르지 않은 배터리를 사용하면 배터리가 발화되거나 폭발할 수 있습니다.



위호

리튬 배터리는 화재, 폭발 또는 심각한 화상을 일으킬 수 있습니다. 리튬 배터리를 다시 충전하거나, 극성 커넥터를 제거하거나, 분해하거나, 100C(212F)이상으로 가열하거나, 소각하거나, 전지 내용물을 물에 노출시키지 마십시오. 배터리를 폐기할 때에는 해당 지역을 법률 규정을 따르십시오. 올바른 배터리만 사용하십시오. 올바르지 않은 배터리를 사용하면 배터리가 발화되거나 폭발할 수 있습니다.



위험

LCD가 파손되어 LCD 내부의 액체가 눈에 들어가거나 손에 묻으면 즉시 깨끗한 물로 15분 이상 닦아 내십시오. 씻은 후에 조금이라도 이상을 느끼면 즉시 병원에 가서 의사의 진찰을 받아야 합니다.



위헌

전기적 위험을 방지하려면 인버터 카드의 아래 부분을 보호하는 플라스틱 덮개를 제거하지 마십시오.



위험

기본 배터리의 전압은 낮지만, 단락되거나 접지된 배터리는 화상을 입히기에 충분한 전류와 가연성 물질을 발생시킬 수 있습니다.



위현

FRU 교체 시 Hot Swap이 지원되지 않는 경우, FRU를 제거하기 전에 컴퓨터의 전원을 끄고, 전기 콘센트에서 전원 코드를 분리하고, 배터리를 제거한 후, 연결된 모든 케이블을 분리하십시오.



**PELIGRO** 

Antes de encender el sistema despues de sustituir una FRU, compruebe que todos los tornillos, muelles y demás piezas pequeñas se encuentran en su sitio y no se encuentran sueltas dentro del sistema. Compruébelo agitando el sistema y escuchando los posibles ruidos que provocarían. Las piezas metálicas pueden causar cortocircuitos eléctricos.



#### **PELIGRO**

Algunas baterías de reserva contienen una pequeña cantidad de níquel y cadmio. No las desmonte, ni recargue, ni las eche al fuego o al agua ni las cortocircuite. Deséchelas tal como dispone la normativa local. Utilice sólo baterías que se encuentren en la lista de piezas. La utilización de una batería no apropiada puede provocar la ignición o explosión de la misma.



#### **PELIGRO**

Las baterías contienen pequeñas cantidades de níquel. No las desmonte, ni recargue, ni las eche al fuego o al agua ni las cortocircuite. Deséchelas tal como dispone la normativa local. Utilice sólo baterías que se encuentren en la lista de piezas al sustituir la batería. La utilización de una batería no apropiada puede provocar la ignición o explosión de la misma.



#### **PELIGRO**

La batería de repuesto es una batería de litio y puede provocar incendios, explosiones o quemaduras graves. No la recargue, ni quite el conector polarizado, ni la desmonte, ni caliente por encima de los 100°C (212°F), ni la incinere ni exponga el contenido de sus celdas al agua. Deséchela tal como dispone la normativa local.



#### **PELIGRO**

Si la LCD se rompe y el fluido de su interior entra en contacto con sus ojos o sus manos, lave inmediatamente las áreas afectadas con agua durante 15 minutos como mínimo. Obtenga atención medica si se presenta algún síntoma del fluido despues de lavarse.



#### **PELIGRO**

Para evitar descargas, no quite la cubierta de plástico que rodea la parte baja de la tarjeta invertida.



#### **PELIGRO**

Aunque las baterías principales tienen un voltaje bajo, una batería cortocircuitada o con contacto a tierra puede producir la corriente suficiente como para quemar material combustible o provocar quemaduras en el personal.



#### **PELIGRO**

Salvo que se permita el intercambio en caliente para la unidad sustituible localmente, realice lo siguiente antes de extraerla: apague el sistema, desconecte todos los cables de alimentación de las tomas de alimentación eléctrica, extraiga la batería y desconecte los cables de interconexión.



#### **合**險

完成 FRU 更換之後,在開啟電腦的電源之前,請確定所有螺絲、彈簧及其他小零件都已歸位,沒有遺留在電腦內部。 若要確認這一點,請搖晃電腦,聽聽看是否有卡嗒的聲響。 金屬零件或儀錶的火花會造成電線短路。



#### 危險

部分備用電池含有微量的鎳和鎘。請勿拆開備用電池、再充電、丟入火或水中, 或使其形成短路。請按照當地法令或規定來棄置電池。

僅限使用零件清單中的電池。使用不適當的電池會導致電池起火或爆炸。



#### 危險

電池套件含有微量的鎳。請勿拆開電池套件、丟入火或水中,或使其形成短路。 請按照當地法令或規定來棄置電池套件。

更換電池套件時,僅限使用零件清單中的電池。使用不適當的電池會導致電池起火或爆炸。



#### 危險

鋰電池會導致起火、爆炸或嚴重燒傷。請勿再充電、拔除其電極接頭、拆開、加熱超過 100°C (212°F)、焚燒,或讓電池組成物浸到水。請按照當地法令或規定來棄置電池。

僅限使用零件清單中的電池。使用不適當的電池會導致電池起火或爆炸。



#### 危險

如果 LCD 破裂導致 LCD 流出的液體沾到您的眼睛或手,請立即以清水沖洗沾染部位至少 15 分鐘。如果在清洗後出現該液體所造成的任何症狀,請就醫治療。



為避免電擊,請勿拆下轉換卡下面的塑膠護蓋。



雖然主電池的電壓很低,但短路或接地電池所產生的電流,仍足以使人燒傷或 使可燃物質起火。



除非 FRU 允許以熱抽換來替換,否則請依下列方式將其移除:將電腦關機,拔除插座上所有電源線,移除電池包,並拔開任何交互連接的線材。

# Chapter 2. Important service information

This chapter introduces following important service information that applies to all machine types supported by this manual:

- "Strategy for replacing FRUs" on page 19
  - "Important notice for replacing a system board" on page 19
  - "How to use error message" on page 20
- "Strategy for replacing FRUs for CTO, special bid model, and standard models" on page 20
  - "Product definition" on page 20
  - "FRU identification" on page 20

#### Important:

- Advise customers to visit the Lenovo<sup>®</sup> Support Web site at http://www.lenovo.com/support. The
  customers can view the software fixes, download the drivers, and see the instructions for installing the
  drivers. For additional assistance, customers might call the Lenovo Customer Support Center. Telephone
  numbers for the Lenovo Support Center are available at:
  http://www.lenovo.com/support/phone
- Service training documents, for example the videos that show the FRU removals or replacements, are provided to Lenovo authorized service technicians. The training documents are available at: http://www.lenovoservicetraining.com

# Strategy for replacing FRUs

#### Before replacing parts:

Ensure that all software fixes, drivers, and UEFI BIOS downloads are installed before replacing any FRUs listed in this manual.

After a system board is replaced, ensure that the latest UEFI BIOS is loaded to the system board before completing the service action.

To download software fixes, drivers, and UEFI BIOS, go to http://www.lenovo.com/ThinkPad Drivers and follow the instructions on the screen.

- If you are instructed to replace a FRU but the replacement does not correct the problem, reinstall the original FRU before you continue.
- Some tablets have both a processor board and a system board. If you are instructed to replace either
  the processor board or the system board, and replacing one of them does not correct the problem,
  reinstall that board, and then replace the other one.
- If an adapter or a device consists of more than one FRU, any of the FRUs may be the cause of the error.
   Before replacing the adapter or device, remove the FRUs, one by one, to see if the symptoms change.
   Replace only the FRU that changed the symptoms.

**Attention:** The setup configuration on the tablet you are servicing may have been customized. Running Automatic Configuration may alter the settings. Note the current configuration settings (using the View Configuration option); then, when service has been completed, verify that those settings remain in effect.

# Important notice for replacing a system board

**Attention:** When handling a system board:

Do not drop a system board or apply any excessive force to it.

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- Avoid rough handling of any kind.
- Avoid bending a system board and hard pushing to prevent cracking at each Ball Grid Array (BGA) chipset.

## How to use error message

Use the error codes displayed on the screen to diagnose failures. If more than one error code is displayed, begin the diagnosis with the first error code. Whatever causes the first error code may also cause false error codes. If no error code is displayed, see whether the error symptom is listed in the Symptom-to-FRU Index for the tablet you are servicing.

# Strategy for replacing FRUs for CTO, special bid model, and standard models

This topic provides information about the model types and FRU identification.

#### **Product definition**

This topic introduces different model types and how to identify each type.

#### **Dynamic Configure To Order (CTO)**

This model provides the ability for a customer to configure a Lenovo solution from a web site, and have this configuration sent to fulfillment, where it is built and shipped directly to the customer. The machine label and eSupport will load these products as the 4-character MT, 4-character model and 2-character country code. The model is "CTO1" and the default country code is "WW" (example: 20AACTO1WW).

#### Special bid model

This model is a unique configuration that has been negotiated between Lenovo and the customer. A unique MTM consists of a 4-character MT, a 4-character model, and a numeric 2-character country code is provided to the customer to place orders (example: 20AA000955). The country code assigned is numeric and does not designate a specific country or region. The custom model factsheet for the MTM indicates which country the special bid MTM is set up for. Special bid offering is not generally announced.

#### Standard model

Standard models (fixed configuration) are announced and offered to all customers. The MTM portion of the machine label consists of a 4-character MT, a 4-character model, and an alphabetic 2-character country code. The country code assigned is alphabetic and represents a designated country or region (example: 20AA0009UK).

#### FRU identification

Use Lenovo eSupport to identify major FRUs, FRU part numbers, and FRU descriptions for a product at an MT - serial number level. Examples of major FRUs are hard disk drive, system board, and liquid crystal display (LCD).

To identify the major FRUs for a product, do the following:

- 1. Go to http://support.lenovo.com/ibasepartslookup.
- 2. Type the Machine Type and Serial Number in the corresponding fields.
- 3. Tap Submit.

eSupport also can be used to view the general FRU list for a product. The FRU list is a general list of components and does not contain specific model information.

To get the general FRU list for a product, do the following:

- 1. Go to http://support.lenovo.com.
- 2. Follow the instructions on the screen to select a product.
- 3. Tap the Product & Parts tab.
- 4. Select **System Service Parts** to view a general FRU list.

# Chapter 3. General checkout

This chapter introduces following information:

- "What to do first" on page 23
- · "Checkout guide" on page 24
  - "Lenovo Companion" on page 24
  - "Quick test programs" on page 24
  - "UEFI diagnostic program" on page 25
  - "Bootable diagnostic programs" on page 25
- "Power system checkout" on page 26

Before you go to the checkout guide, be sure to read the following important notes.

#### **Important:**

- Only certified trained personnel should service the tablet.
- Before replacing any FRU, read the entire page on removing and replacing FRUs.
- When you replace FRUs, use new nylon-coated screws.
- Be extremely careful during such write operations as copying, saving, or formatting.
- Replace a FRU only with another FRU of the correct model. When you replace a FRU, ensure that the model of the machine and the FRU part number are correct by referring to the FRU parts list.
- A FRU should not be replaced because of a single, unreproducible failure. Single failures can occur for a variety of reasons that have nothing to do with a hardware defect, such as cosmic radiation, electrostatic discharge, or software errors. Consider replacing a FRU only when a problem recurs. If you suspect that a FRU is defective, clear the error log and run the test again. If the error does not recur, do not replace the FRU.
- Be careful not to replace a non-defective FRU.

#### What to do first

When you do return a FRU, you must include the following information in the parts exchange form or parts return form that you attach to it:

- 1. Name and phone number of service technician
- 2. Date of service
- 3. Date on which the machine failed
- 4. Date of purchase
- 5. Failing FRU name and part number
- 6. Machine type, model number, and serial number
- 7. Customer's name and address

**Note:** During the warranty period, the customer may be responsible for repair costs if the tablet damage was caused by misuse, accident, modification, unsuitable physical or operating environment, or improper maintenance by the customer. Following is a list of some common items that are not covered under warranty and some symptoms that might indicate that the system was subjected to stress beyond normal use.

Before checking problems with the tablet, determine whether the damage is covered under the warranty by referring to the following list:

#### The following are not covered under warranty:

- LCD panel cracked from the application of excessive force or from being dropped
- Scratched (cosmetic) parts

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- Distortion, deformation, or discoloration of the cosmetic parts
- Plastic parts, latches, pins, or connectors that have been cracked or broken by excessive force
- Damage caused by liquid spilled into the system
- Damage caused by the improper insertion of a PC Card or the installation of an incompatible card

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- Fuses blown by attachment of a nonsupported device
- Forgotten tablet password (making the tablet unusable)
- Sticky keys caused by spilling a liquid
- Damage caused due to use of an incorrect ac power adapter

#### The following symptom might indicate damage caused by nonwarranted activities:

• Missing parts might be a symptom of unauthorized service or modification.

# Checkout guide

Use the following procedures as a guide in identifying and correcting problems with the ThinkPad tablet computers.

**Note:** The diagnostic tests are intended to test only ThinkPad products. The use of non-ThinkPad products, prototype cards, or modified options can lead to false indications of errors and invalid system responses.

- 1. Identify the failing symptoms in as much detail as possible.
- 2. Verify the symptoms. Try to re-create the failure by running the diagnostic test or by repeating the operation.

# Lenovo Companion

Lenovo Companion supports the hardware scan function. It combines diagnostic tests, system information collection, security status, and support information, along with hints and tips for optimal system performance.

Lenovo Companion is preinstalled on the computer and also is available for download at:

https://shop.lenovo.com/us/en/accessories/software/apps/lenovo-apps/companion/.

To run the Lenovo Companion program, open the Start menu and click **Lenovo Companion**, and then follow the instructions on the screen.

For additional information, see the help system of the program.

# Quick test programs

Run quick test programs to troubleshoot and resolve tablet problems, especially when the tablet does not have the Lenovo Companion program installed.

To download and install a quick test program, go to http://www.lenovo.com/diags, and follow the instructions on the Web site.

To run a test using a quick test program, do the following:

- 1. Go to the C:\SWTOOLS\Idiag directory.
- 2. Double-click the lsc lite.exe file.
- 3. When the **User Account Control** window opens, if any, click **Yes**.
- 4. Select the device class to be tested.
- 5. Select the devices to be tested.
- 6. Select the test to be performed.
- 7. Follow the instructions on the screen to start the test. When a problem is detected, information messages are displayed. Refer to the messages to troubleshoot the problem.

# **UEFI** diagnostic program

A UEFI diagnostic program is preinstalled on the tablet. It enables you to test memory modules and internal storage devices, view system information, and check and recover bad sectors on internal storage devices.

To run the UEFI diagnostic program, do the following:

**Note:** Before you start, connect your tablet to a keyboard. Use the external keyboard to perform the following operations.

1. Restart the tablet. When the logo screen is displayed, repeatedly press and release the F10 key. The main screen of the UEFI diagnostic program is displayed.

#### Notes:

- If the tablet cannot be turned on, go to "Power system checkout" on page 26, and check the power sources.
- If an error code is displayed, go to "Symptom-to-FRU index" on page 31 for error code descriptions and troubleshooting hints.
- 2. Follow the instructions on the screen to use the diagnostic program.

The options on the main screen are as follows:

Note: The items on the main screen of the UEFI diagnostic program are subject to change.

Table 1. Items on the main screen of the UEFI diagnostic program

| Tests  | Tools  |
|--|--|
| <ul> <li>Quick Memory Test</li> <li>Quick Storage Device Test</li> <li>LCD test</li> <li>PCI-e test</li> <li>Exit Application</li> </ul> | <ul> <li>System Information</li> <li>Generate configuration file</li> <li>Execute from configuration file</li> </ul> |

# **Bootable diagnostic programs**

If the tablet you are servicing is not installed with the UEFI diagnostic program, you can download a bootable diagnostic program from the Lenovo Support Web site. The bootable diagnostic programs enable you to test tablet memory and internal storage devices, view system information, and check and recover the internal storage devices.

To use the bootable diagnostic programs, you can create a bootable diagnostic medium on a Universal Serial Bus (USB) device or CD.

To create a bootable diagnostic medium, do the following:

- 1. Go to http://www.lenovo.com/diags.
- 2. Tap Lenovo Bootable Diagnostics.
- 3. Follow the instructions on the Web site to create a bootable diagnostic medium.

To use the diagnostic medium you have created, do the following:

- 1. Connect the bootable diagnostic medium to the tablet.
- 2. Restart the tablet. When the logo screen is displayed, tap **To interrupt normal startup, press Enter or tap here** on the screen.

#### **Notes:**

- If the tablet cannot be turned on, go to "Power system checkout" on page 26, and check the power sources.
- If an error code is displayed, go to "Symptom-to-FRU index" on page 31 for error code descriptions and troubleshooting hints.
- 3. Tap **F12** on the screen and follow the instructions to start the tablet from the bootable diagnostic medium.
- 4. Follow the instructions on the screen to use the diagnostic program.

# Power system checkout

To verify a symptom, do the following:

- 1. Turn off the tablet.
- 2. Connect the ac power adapter.
- 3. Turn on the tablet. If the tablet can be turned on, it means that either the battery or the ac power adapter is functional.
- 4. Insert a straightened paper clip into the emergency reset hole to reset the tablet. If the tablet is still powered on, it means that the ac power adapter is functional.
- 5. Turn off the tablet.
- 6. Disconnect the ac power adapter and turn on the tablet. If the tablet can be turned on, it means that the battery is functional.

If you suspect a power problem, see the appropriate one of the following power supply checkouts:

- "Checking the built-in battery" on page 26
- "Checking the operational charging" on page 27
- "Checking the coin-cell battery" on page 27
- "Checking the ac power adapter" on page 27

# Checking the built-in battery

This tablet supports only batteries specially designed for this specific system and manufactured by Lenovo or an authorized builder. The system does not support unauthorized batteries or batteries designed for other systems. If an unauthorized battery or a battery designed for another system is installed, the system will not charge.

**Attention:** Lenovo has no responsibility for the performance or safety of unauthorized batteries, and provides no warranties for failures or damage arising out of their use.

Tap or click the battery-status icon in the Windows notification area to check the battery status. The battery-status icon displays the percentage of battery power remaining and how long you can use your computer before you must charge the battery.

If the tablet cannot start, do the following to check whether the built-in battery is failed:

- 1. Ensure that the tablet failure is not caused by exhausted battery power.
- 2. Reset the tablet by inserting a straightened paper clip into the emergency reset hole. Then press the power button. If the tablet cannot be turned on, continue with the next step.
- 3. Clear Complementary Metal Oxide Semiconductor (CMOS) by disconnecting the ac power adapter, coin-cell battery, and built-in battery. See "1030 Coin-cell battery" on page 60 and "1160 Built-in battery" on page 77.
- 4. Connect the built-in battery and ac power adapter, and then press the power button.
  - If the tablet can be turned on, disconnect the ac power adapter from the tablet. If the tablet turns off, it means that the built-in battery fails.

• If the tablet cannot be turned on, replace the built-in battery with another one. If the tablet can be turned on with the new battery installed, it means that the original battery fails.

# Checking the operational charging

To check whether the battery charges properly during operation, do the following:

- 1. Discharge the battery until the remained battery power is less than 50%.
- 2. Perform operational charging. Tap or click the battery status icon in the Windows notification area to display detailed battery information. If it indicates that the battery is not charging, replace the battery.
- 3. Check the battery status again. If the same error still exists, replace the system board.

# Checking the coin-cell battery

To check the coin-cell battery, do the following:

- 1. Disable the internal battery pack. See "Disabling the built-in battery" on page 52.
- 2. Remove the coin-cell battery. See "1030 Coin-cell battery" on page 60.
- 3. Measure the voltage of the coin-cell battery. See the following illustration.



| Wire  | Voltage (V dc) |
|-------|----------------|
| Red   | +2.5 to +3.2   |
| Black | Ground         |

- If the voltage is correct, replace the system board.
- If the voltage is not correct, replace the coin-cell battery.
- If the coin-cell battery discharges quickly after replacement, replace the system board.

# Checking the ac power adapter

X1 Tablet supports only the Lenovo USB-C 45W AC Adapter, and X1 Tablet Gen 2 supports the Lenovo USB-C 45W or 65W AC Adapter and Power Cord. When the adapter is connected to the tablet, the output voltage at the adapter plug rises from 0 V (when not connected) to 5 V. Then the power delivery communication starts. The ac power adapter outputs 20 V according to the tablet output voltage request.

When you use the ac power adapter to charge the tablet but no power is charged, see the instructions in this topic to check the ac power adapter.

**Note:** Noise from the ac power adapter does not always indicate a defect.

To check the ac power adapter when the tablet does not charge, do the following:

- 1. Disconnect the ac power adapter from the tablet.
- 2. Connect a new ac power adapter to the tablet. For information about which ac power adapter to order, go to http://www.lenovo.com/serviceparts-lookup.
- 3. If the tablet charges, replace the ac power adapter.

# Chapter 4. Related service information

This chapter presents the following information:

- "Windows recovery apps" on page 29
- "Lenovo factory recovery USB key" on page 30
- "Using passwords" on page 31
- "Symptom-to-FRU index" on page 31

## Windows recovery apps

The Windows recovery apps enable you to reset your tablet or use advanced startup options.

It is recommended that you create a recovery USB drive as early as possible. Store the recovery USB drive as a backup or replacement for the Windows recovery apps.

For more information, see "Creating and using a recovery USB drive" on page 29.

# Resetting your tablet

If your tablet does not perform well, you might consider resetting your tablet. In the resetting process, you can choose to keep your files or remove them, and then reinstall the Windows operating system.

To refresh your tablet, do the following:

**Note:** The graphical user interface (GUI) items of the operating system might change without notice.

1. Open the Start menu ☐. Tap Settings → Update & security → Recovery.

Note: Settings might not be displayed in the Start menu. In this case, tap All apps to find Settings.

- 2. In the Reset this PC section, tap Get started.
- 3. Follow the instructions on the screen to refresh your tablet.

# Recovering your operating system if the Windows 10 operating system fails to start

The Windows recovery apps on your tablet are capable of operating independently from the Windows 10 operating system. This enables you to recover or repair the operating system even if the Windows 10 operating system fails to start.

After two consecutive failed boot attempts, the Windows recovery environment starts automatically. Then you can choose repair and recovery options by following the instructions on the screen.

Note: Ensure that your tablet is connected to ac power during the recovery process.

# Creating and using a recovery USB drive

You can create a recovery USB drive as a backup for the Windows recovery apps. With the recovery USB drive, you can troubleshoot and fix the problems even if the preinstalled Windows recovery apps are damaged.

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#### Creating a recovery USB drive

The USB drive that you use to create the recovery USB drive must be at least 16 GB of storage. The actual USB capacity that is required depends on the size of the recovery image.

Attention: The creation process deletes anything stored on the USB drive. To avoid data loss, make a backup copy of all the data that you want to keep.

To create a recovery USB drive, do the following:

Note: Ensure that your tablet is connected to ac power during the following process.

- 1. Connect a proper USB drive (at least 16 GB of storage).
- 2. Type recovery in the search box on the taskbar. Then tap Create a recovery drive.
- 3. Tap Yes in the User Account Control window to allow the Recovery Media Creator app to start.
- 4. In the Recovery Drive window, follow the on-screen instructions to create a recovery USB drive.

#### Using the recovery USB drive

If you cannot start your tablet, use the recovery USB drive to recover your tablet.

To use a recovery USB drive, do the following:

**Note:** Ensure that your tablet is connected to ac power during the following process.

- 1. Connect the recovery USB drive to the tablet.
- 2. Restart the tablet. Tap around "Press Enter or touch here" until the ThinkPad Tablet Setup app starts.
- 3. Tap Startup. In the Boot submenu, drag the recovery drive to the first place to select it as the boot device.
- 4. Save configuration changes and restart the tablet.
- 5. Select a corresponding recovery solution according to your situation. Then follow the instructions on the screen to complete the process.

# Lenovo factory recovery USB key

Lenovo factory recovery USB key enables you to reset your tablet to the factory default settings.

To obtain a Lenovo factory recovery USB key, contact Lenovo Customer Support Center. Shipping and handling fees apply. Telephone numbers for the Lenovo Support Center are available at: http://www.lenovo.com/support/phone

**Note:** The Lenovo factory recovery USB key might not support certain operating systems. Contact Lenovo Customer Support Center for more information.

To use the Lenovo factory recovery USB key, do the following:

**Note:** Ensure that your tablet is connected to ac power during the following process.

- 1. Turn off the tablet, wait for about five seconds, and then connect the Lenovo factory recovery USB key to your tablet.
- 2. Restart the tablet. Tap around "Press Enter or touch here" until the ThinkPad Tablet Setup app starts...
- 3. Tap Startup. On the Boot submenu, drag USB CD/DVD or USB HDD to the top to make it the first startup device.
- 4. Tap **Save**, and then tap **Yes** to save your configuration.
- 5. Tap Restart and follow the on-screen instructions to restart the tablet. After the tablet restarts, the recovery app runs automatically.

6. Follow the on-screen instructions to reset your tablet to the factory default settings.

## **Using passwords**

You can set a supervisor password to prevent your tablet from unauthorized use.

The supervisor password protects the system information stored in the ThinkPad Tablet Setup program. It provides the following security features:

- If only a supervisor password is set, a password prompt is displayed when you try to start the ThinkPad Tablet Setup program. Unauthorized users cannot change most of the system configuration options in the ThinkPad Tablet Setup program without the password.
- The system administrator can use the supervisor password to access a tablet even if the user of that tablet has set a power-on password. The supervisor password overrides the power-on password.
- The system administrator can set the same supervisor password on many ThinkPad tablets to make administration easier.

**Attention:** If the supervisor password has been forgotten and cannot be made available to the service technician, there is no service procedure to reset the password. The system board must be replaced for a scheduled fee.

#### To set, change, or remove a password:

**Note:** Before you start, print these instructions and the instructions on "ThinkPad Tablet Setup" of the *User Guide*. You also can screen-capture the instructions and send the pictures to your smartphone or notebook computer so that you can view the instructions during operation.

- 1. Save all open files, and exit all apps.
- 2. Restart the tablet. Tap around "Press Enter or touch here" until the ThinkPad Tablet Setup app starts.
- 3. Tap Security → Password.
- 4. Tap Enter next to the supervisor password item and follow the instructions on the screen.
- 5. Save configuration changes and exit.

## Symptom-to-FRU index

This section contains following information:

- "Error codes" on page 32
- "Beep errors" on page 33
- "Intermittent problems" on page 34
- "Undetermined problems" on page 34

The symptom-to-FRU index in this section lists symptoms and errors and their possible causes. The most likely cause is listed first, in boldface type.

**Note:** Do the FRU replacement or other actions in the sequence shown in the column headed "FRU or action, in sequence." If replacing a FRU does not solve the problem, put the original part back in the tablet. Do not replace a nondefective FRU.

This index can also help you determine, during regular servicing, what FRUs are likely to be replaced next.

A numeric error is displayed for each error detected in POST or system operation. In the displays,  $\mathbf{n}$  can be any number.

If no numeric code is displayed, check the narrative descriptions of symptoms. If the symptom is not described there, go to "Intermittent problems" on page 34.

Note: For a device not supported by diagnostic codes in the ThinkPad tablet computers, see the manual for that device.

### **Error codes**

Table 2. Error codes

| Symptom or error   | FRU or action, in sequence   |
|--|--|
| 0177  Bad SVP data, stop POST task—The checksum of the supervisor password in the EEPROM is not correct.   | Replace the system board. Have the tablet serviced.  |
| 0183 Bad CRC of Security Settings in EFI Variable. Enter ThinkPad Tablet Setup.  | Checksum of the Security settings in the EFI Variable is not correct. Enter ThinkPad Tablet Setup to check Security settings. Press F10, and then press Enter to restart the system. If your tablet still has a problem, have the tablet serviced. |
| 0187<br>EAIA data access error.  | The access to EEPROM is failed. Have the tablet serviced.  |
| 0188 Invalid RFID Serialization Information Area.  | The EEPROM checksum is not correct (block # 0 and 1). The system board should be replaced, and the box serial number should be reinstalled. Have the tablet serviced.  |
| 0189 Invalid RFID configuration information area.  | The EEPROM checksum is not correct (block # 4 and 5). The system board should be replaced, and the UUID should be reinstalled. Have the tablet serviced.   |
| 0190<br>Critical low-battery error.  | The tablet turned off, because the battery is low. Connect the ac power adapter to the tablet and charge the battery.  |
| 0191 System Security—Invalid Remote Change requested.  | The system configuration change has failed. Confirm the operation and try again. To clear the error, enter ThinkPad Tablet Setup.  |
| 0199 System Security - Security password retry count exceeded.   | This message is displayed if you enter a wrong supervisor password more than three times. Confirm the supervisor password and try again. To clear the error, enter the ThinkPad Tablet Setup.  |
| 0270<br>Real Time Clock Error.   | System Real Time Clock is not functional. Have the tablet serviced.  |
| 0271 Check Date and Time settings.   | Neither the date nor the time is set in the tablet. Set the date and time, using the ThinkPad Tablet Setup program.  |
| 1802 Unauthorized network card is plugged in—Turn off and remove the network card.   | The wireless network card is not supported on this tablet. Remove it.  |
| 1820 More than one external fingerprint reader is attached. Power off and remove all but the reader that you set up within your main operating system. | Power off and remove all but the reader that you set up within your main operating system.   |
| 2101<br>Detection error on SSD1 (M.2)  | The M.2 SSD device is not working. Have the M.2 SSD device serviced.   |
| 2111<br>Read error on SSD1 (M.2)   | The M.2 SSD device is not working. Have the M.2 SSD device serviced.   |
| 2200 Machine Type and Serial Number are invalid.   | Machine Type and Serial Number are invalid. Have the tablet serviced.  |

Table 2. Error codes (continued)

| Symptom or error   | FRU or action, in sequence   |
|--|--|
| 2201 Machine UUID is invalid.  | Machine UUID is invalid. Have the tablet serviced.   |
| Message: Thermal sensing error   | The thermal sensor has problem. Shut down the tablet immediately and have the tablet serviced.   |
| Message: Error: The System UEFI Variable Storage is nearly full.  Note: This error indicates that the operating system or applications cannot create, modify, or delete data in the non-volatile system UEFI variable storage due to insufficient storage space after POST.  The non-volatile system UEFI variable storage is used by the UEFI BIOS and by the operating system or applications. This error occurs when the operating system or applications store large amounts of data in the variable storage. All data needed for POST, such as BIOS setup settings, chipset or platform configuration data, are stored in a separate UEFI variable storage. | Enter ThinkPad Tablet Setup after the error message is displayed. A dialog asks the user for confirmation to clean up the storage. If the user selects <b>Yes</b> , all data that were created by the operating system or applications are deleted except global variables defined by the Unified Extensible Firmware Interface Specification. If the user selects <b>No</b> , all data is kept, but the operating system or applications will not be able to create, modify, or delete data in the storage.  If this error happens at a service center, Lenovo authorized service personnel will clean up the non-volatile system UEFI variable storage using the above solution. |

## **Beep errors**

Lenovo SmartBeep technology enables you to decode beep errors with your smartphone when a black screen occurs with beeps from your tablet. To decode the beep error with Lenovo SmartBeep technology, do the following:

1. Go to https://support.lenovo.com/smartbeep or scan the following QR Code.



- 2. Download the proper diagnostic app and install it on your smartphone.
- 3. Run the diagnostic app and place the smartphone near the tablet.
- 4. Press the volume-up button on your tablet to emit the beep again. The diagnostic app decodes the beep error and shows possible solutions on the smartphone.

The following section describes some beep errors and the corresponding solutions.

**Note:** Do not attempt to service a product yourself unless instructed to do so by the Customer Support Center or product documentation. Only use a Lenovo-authorized service provider to repair your product.

| Error codes   | Solutions   |
|---|---|
| 0001: Reset error (platform reset not de-asserted)  | Remove all power resources (the ac power adapter and coin-cell battery). If your tablet has a built-in battery, reset the computer by inserting a straightened paper clip into the emergency-reset hole. Wait for one minute. Then reconnect all power resources. |
|   | 2. Replace the system board (service provider only).  |
| 0002: Internal bus error  | Replace the system board (service provider only).   |
| 0281: General embedded controller error   | Replace the system board (service provider only).   |
| 0282: Memory module error   | Replace the system board (service provider only).   |
| 0283: PCI resource error  | Remove PCle devices (the M.2 card, PCle card, and so on) (service provider only).   |
|   | 2. Replace the system board (service provider only).  |
| 0284: TCG-compliant functionality-related error (might be the BIOS code validation failure) | Replace the system board (service provider only).   |
| 0285: TCG-compliant functionality-related error (might be the TPM initialization failure)   | Replace the system board (service provider only).   |
| 0286: Integrated graphics error   | Replace the system board (service provider only).   |
| 0288: Computer display error  | Reconnect the display cable on both the system board side and the tablet display side (service provider only).  |
|   | 2. Replace the tablet display (service provider only).  |

## Intermittent problems

Intermittent system hang problems can be due to a variety of causes that have nothing to do with a hardware defect, such as cosmic radiation, electrostatic discharge, or software errors. FRU replacement should be considered only when a problem recurs.

When analyzing an intermittent problem, do the following:

- 1. Run the diagnostic test for the system board in loop mode at least 10 times.
- 2. If no error is detected, do not replace any FRUs.
- 3. If any error is detected, replace the FRU shown by the FRU code. Rerun the test to verify that no more errors exist.

## **Undetermined problems**

If the diagnostic tests did not identify the adapter or device that has failed, if wrong devices are installed, or if the system simply is not operating, follow these procedures to isolate the failing FRU (do not isolate FRUs that have no defects).

Verify that all attached devices are supported by the tablet.

Verify that the power supply being used at the time of the failure is operating correctly. See "Power system checkout" on page 26.

- 1. Turn off the tablet.
- 2. Visually check each FRU for damage. Replace any damaged FRU.
- 3. Remove or disconnect all of the following devices:

- a. Non-ThinkPad devices
- b. Devices attached to the docking station or the port replicator
- c. Printer, mouse, and other external devices
- d. Battery
- e. External diskette drive or optical drive
- f. PC cards
- 4. Turn on the tablet.
- 5. Determine whether the problem has been solved.
- 6. If the problem does not recur, reconnect the removed devices one at a time until you find the failing FRU.
- 7. If the problem remains, replace the following FRUs one at a time (do not replace a non-defective FRU):
  - a. System board
  - b. LCD assembly

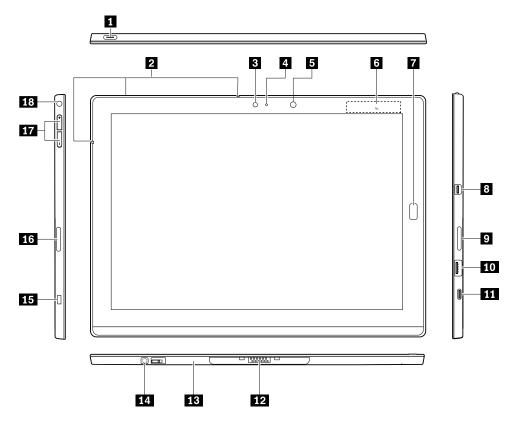
# Chapter 5. Locations

This chapter introduces the locations of the hardware components on your tablet.

# Locating tablet controls, connectors, and indicators

#### Front view and side view

**Note:** The tablet might look slightly different from the following illustration.



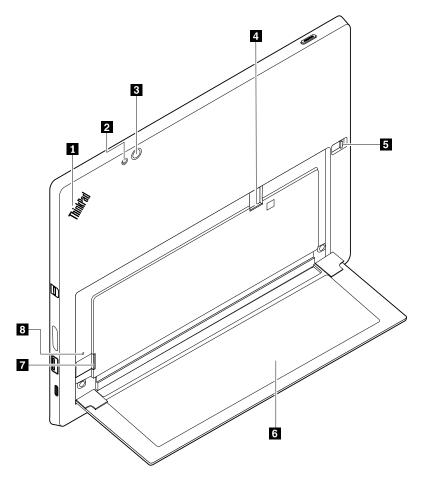
- 1 Power button
- 3 Front camera
- 5 Ambient light sensor
- 7 Fingerprint reader\*
- 9 Right stereo speaker
- 11 USB-C™ connector
- 13 Base Module
- 15 Security-lock slot
- 17 Volume-control buttons

- 2 Microphones
- 4 Camera-status indicator
- 6 NFC touchpoint\* (for ThinkPad X1 Tablet)
- 8 Mini DisplayPort® connector
- 10 USB 3.0 connector
- 12 Pogo interface connector
- 14 Screw hole covered with a film (for ThinkPad X1 Tablet Gen 2) (a screw is installed in the screw hole on some models)
- 16 Left stereo Speaker
- 18 Audio connector

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<sup>\*</sup>Available on some models

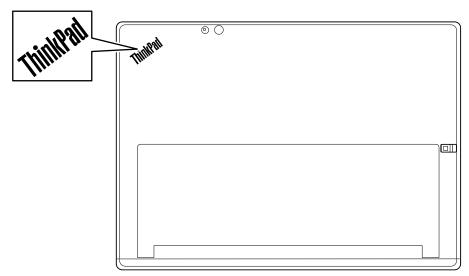
### Rear view



- 1 System-status indicator
- 3 Rear camera
- 5 Kickstand release knob
- 7 microSD card slot
- \*Available on some models

- 2 Rear-camera flash light
- 4 Nano-SIM-card slot\*
- 6 Kickstand
- 8 Emergency-reset hole

#### System-status indicator



- Blinks three times: The tablet is initially connected to a power source.
- On: The tablet is on and in use.
- Off: The tablet is off or in sleep mode.

## **Locating FRUs and CRUs**

This topic introduces the following service parts:

- "Major FRUs" on page 40
- "Other parts" on page 42

#### Notes:

- FRUs refer to parts that must be installed or replaced only by trained service technicians. If customers choose to replace the FRUs by themselves, the product warranty might be affected.
- Each FRU is available for all types or models, unless otherwise specified.
- FRUs marked with OP are available as options.
- CRU statement for customers:

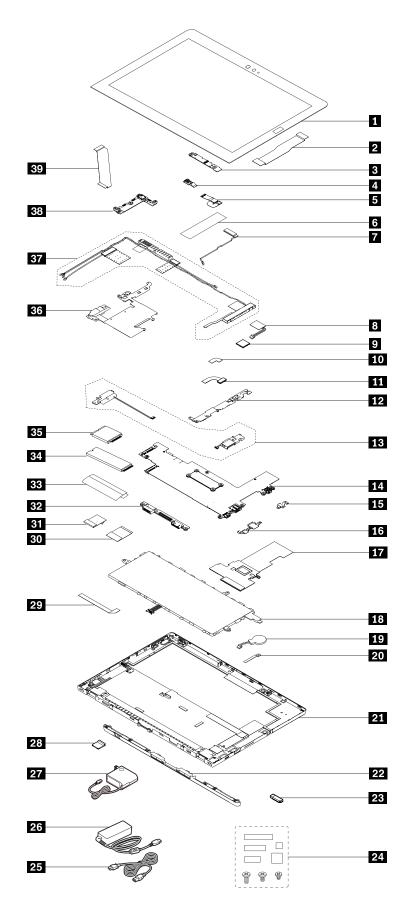
You can resolve some problems with your product with a replacement part you can install yourself, called a "Customer Replaceable Unit" or "CRU." Some CRUs are designated as self-service CRUs and others are designated as optional-service CRUs. Installation of self-service CRUs is your responsibility. For optional-service CRUs, you can either install the CRU yourself or you can request that a Service Provider install the CRU according to the warranty service for your product. If you intend on installing the CRU, Lenovo will ship the CRU to you. CRU information and replacement instructions are shipped with your product and are available from Lenovo at any time upon request. You can find a list of CRUs for your product in this Hardware Maintenance Manual. An electronic version of this manual can be found at http://www.lenovo.com/support. Tap Guides & Manuals and then follow the on-screen instructions to find the manual for your product. You might be required to return the defective part that is replaced by the CRU. When return is required: (1) return instructions, a prepaid shipping label, and a container will be included with the replacement CRU; and (2) you might be charged for the replacement CRU if Lenovo does not receive the defective CRU within thirty (30) days of your receipt of the replacement CRU. See your Lenovo Limited Warranty documentation for full details.

ThinkPad tablets contain the following types of CRUs:

**Self-service CRUs:** Refer to parts that can be installed or replaced easily by customer themselves or by trained service technicians at an additional cost.

**Optional-service CRUs:** Refer to parts that can be installed or replaced by customers with a greater skill level. Trained service technicians can also provide service to install or replace the parts under the type of warranty designated for the customer's machine.

# **Major FRUs**



| No. | FRU   | Self-service CRU | Optional-service CRU |
|-----|---|------------------|----------------------|
| 1   | LCD module  | No               | No                   |
| 2   | Camera cable  | No               | No                   |
| 3   | Camera card   | No               | No                   |
| 4   | Front-facing camera module  | No               | No                   |
| 5   | Rear-facing camera module   | No               | No                   |
| 6   | Thermal spread sheet for WiGig antenna assembly*                      | No               | No                   |
| 7   | WiGig antenna assembly*   | No               | No                   |
| 8   | NFC antenna assembly* (for ThinkPad X1 Tablet)                        | No               | No                   |
| 9   | NFC card* (for ThinkPad X1 Tablet)                                    | No               | No                   |
| 10  | NFC-card cable* (for ThinkPad X1 Tablet)                              | No               | No                   |
| 11  | Fingerprint-reader module*  | No               | No                   |
| 12  | Inner frame right   | No               | No                   |
| 13  | Speaker assembly  | No               | No                   |
| 14  | System board  | No               | No                   |
| 15  | Mini DisplayPort bracket  | No               | No                   |
| 16  | USB-connector bracket   | No               | No                   |
| 17  | Thermal module  | No               | No                   |
| 18  | Built-in battery  | No               | No                   |
| 19  | Coin-cell battery   | No               | No                   |
| 20  | Think LED light   | No               | No                   |
| 21  | Back cover assembly (for ThinkPad X1 Tablet Gen 2)                    | No               | No                   |
|     | Back cover assembly with inner frame left 36 (for ThinkPad X1 Tablet) | No               | No                   |
| 22  | Base Module   | Yes              | No                   |
| 23  | Lenovo factory recovery USB key                                       | Yes              | No                   |
| 24  | Miscellaneous parts kits  | No               | No                   |
| 25  | Power cord (for ThinkPad X1 Tablet Gen 2)                             | Yes              | No                   |
| 26  | ac power adapter (for ThinkPad X1 Tablet Gen 2)                       | Yes              | No                   |
| 27  | ac power adapter (for ThinkPad X1 Tablet)                             | Yes              | No                   |
| 28  | SIM card cover*   | No               | No                   |
| 29  | Touch controller card cable   | No               | No                   |
| 30  | POGO-card cable   | No               | No                   |
| 31  | LCD cable   | No               | No                   |
| 32  | POGO card   | No               | No                   |
| 33  | M.2 solid-state-drive mylar   | No               | No                   |
| 34  | M.2 solid-state drive   | No               | No                   |
| 35  | Wireless-WAN card*  | No               | No                   |

| No. | FRU   | Self-service CRU | Optional-service CRU |
|-----|---|------------------|----------------------|
| 36  | Inner frame left (for ThinkPad X1 Tablet Gen 2)                       | No               | No                   |
|     | Back cover assembly 21 with inner frame left (for ThinkPad X1 Tablet) | No               | No                   |
| 37  | Antenna kit   | No               | No                   |
| 38  | Audio card  | No               | No                   |
| 39  | Audio-card cable  | No               | No                   |

<sup>\*</sup>Available on some models

Note: The Lenovo factory recovery USB key 23 is used to restore the Microsoft Windows operating system. They might not come with the computer, and a user might order them from http://www.lenovo.com/lenovorecovery, though additional shipping and handling fees might apply.

## Other parts

Table 3. Other parts

| Descriptions                                      | Self-service CRU | Optional-service CRU |
|---|------------------|----------------------|
| ThinkPad USB3.0 Ethernet Adapter                  | Yes              | No                   |
| ThinkPad Pen Pro OP *                             | Yes              | No                   |
| Lenovo USB C to HDMI plus Power Adapter P         | Yes              | No                   |
| Lenovo USB C to VGA plus Power Adapter OP *       | Yes              | No                   |
| USB 3.0 pen holder OP *                           | Yes              | No                   |
| ThinkPad X1 Tablet Thin Keyboard Pen Holder OP *  | Yes              | No                   |
| Lenovo Mini-DisplayPort to HDMI Cable OP *        | Yes              | No                   |
| Lenovo Mini-DisplayPort to VGA Adapter Cable OP * | Yes              | No                   |
| ThinkPad WiGig Dock OP *                          | Yes              | No                   |
| ThinkPad X1 Tablet Productivity Module OP *       | Yes              | No                   |
| ThinkPad X1 Tablet Presenter Module OP *          | Yes              | No                   |
| ThinkPad X1 Tablet Thin Keyboard OP *             | Yes              | No                   |
| ThinkPad X1 Tablet Thin Keyboard Gen 2 0P *       | Yes              | No                   |

<sup>\*</sup>Available on some models

## Connector and cable guide

This topic provides information to help Lenovo authorized service technicians identify connectors and cables for replacement purpose. To view each FRU and the exploded illustration of the tablet, see "Major FRUs" on page 40.

Note: Depending on your tablet model, some connectors or cables might not be available.

### System board connectors and cables

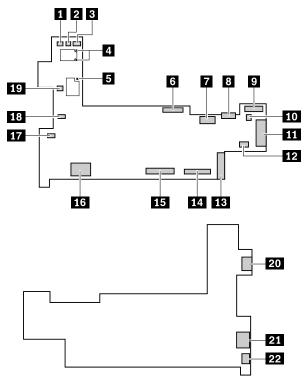


Table 4. System board connector and cable guide

| Item | Connector (location)                                   | Internal cable required                 | Cable connection   |
|------|--|---|--|
| 1    | Think LED light connector (internal)                   | Think LED light cable                   | The Think LED light comes with a cable. Connect the cable to this connector.                             |
| 2    | Coin-cell battery connector (internal)                 | Coin-cell battery cable                 | The coin-cell battery comes with a cable. Connect the cable to this connector.                           |
| 3    | NFC card connector (internal) (for ThinkPad X1 Tablet) | NFC-card cable (for ThinkPad X1 Tablet) | Connect one end to the NFC card and the other end to this connector (for ThinkPad X1 Tablet).            |
| 4    | Wireless-LAN antenna connector (internal)              | Wireless-LAN antenna assembly           | Connect one end of the wireless-LAN antenna assembly to the A-cover and the other end to this connector. |
| 5    | WiGig antenna connector (internal)                     | WiGig antenna assembly                  | Connect one end of the WiGig antenna assembly to the A-cover and the other end to this connector.        |
| 6    | Camera card connector (internal)                       | Camera cable                            | Connect one end to the camera card and the other end to this connector.                                  |
| 7    | Built-in battery connector (internal)                  | Built-in battery cable                  | The built-in battery comes with a cable. Connect the cable to this connector.                            |

Table 4. System board connector and cable guide (continued)

| Item | Connector (location)                       | Internal cable required     | Cable connection   |
|------|--|-----------------------------|--|
| 8    | SIM-card slot (internal)                   | No                          | If the tablet supports wireless WAN, insert a micro Subscriber Identification Module (SIM) card into this slot to establish wireless-WAN connections.  |
| 9    | Audio card connector (internal)            | Audio-card cable            | Connect one end to the audio card and the other end to this connector.   |
| 10   | Speaker connector-R (internal)             | Speaker assembly cable      | The speaker assembly comes with a cable. Connect the cable to this connector.  |
| 11   | Wireless-WAN card slot (internal)          | No                          | Insert the wireless-WAN card into this slot.   |
| 12   | Touch controller card connector (internal) | Touch controller card cable | Connect one end to the touch controller card and the other end to this connector.  |
| 13   | M.2 solid-state drive slot (internal)      | No                          | Insert the M.2 solid-state drive into this slot.   |
| 14   | LCD connector (internal)                   | LCD cable                   | Connect one end to the LCD panel and the other end to this connector.  |
| 15   | POGO card connector (internal)             | POGO-card cable             | Connect one end to the POGO card and the other end to this connector.  |
| 16   | SD card slot (internal)                    | No                          | Insert the SD card into this slot.   |
| 17   | Speaker connector-L (internal)             | Speaker assembly cable      | The speaker assembly comes with a cable. Connect the cable to this connector.  |
| 18   | Fingerprint-reader connector (internal)    | Fingerprint-reader cable    | The fingerprint-reader comes with a cable. Connect the cable to this connector.  |
| 19   | P-sensor connector (internal)              | P-sensor cable              | The wireless-WAN antenna assembly comes with cables. Connect the P-sensor cable to this connector.   |
| 20   | Mini DisplayPort connector (external)      | No                          | Connect a compatible projector, external monitor, or high-definition television to this connector.   |
| 21   | USB 3.0 connector (external)               | No                          | Connect USB-compatible devices to this connector.  |
| 22   | USB-C connector (external)                 | No                          | Connect an HDMI-compatible audio device or video monitor, a video graphics array (VGA) monitor or other VGA-compatible video device, or an ac power adapter to this connector by using a USB-C dongle or docking device. Or, connect an ac power adapter directly to this connector. |

### Audio card connectors and cables

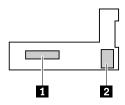


Table 5. Audio card connector and cable guide

| Item | Connector (location)            | Internal cable required | Cable connection   |
|------|---------------------------------|-------------------------|--|
| 1    | Audio card connector (internal) | Audio-card cable        | Connect one end to the audio card connector on the system board and the other end to this connector. |
| 2    | Audio connector (external)      | No                      | Connect headphones or a headset with 3.5-mm (0.14-inch) 4-pole plug to this connector.               |

### **Camera card connectors and cables**

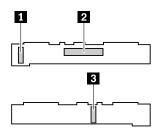


Table 6. Camera card connector and cable guide

| Item | Connector (location)                     | Internal cable required   | Cable connection  |
|------|--|---------------------------|---|
| 1    | Rear-facing camera connector (internal)  | Rear-facing camera cable  | The rear-facing camera comes with a cable. Connect the cable to this connector.                       |
| 2    | Camera card connector (internal)         | Camera cable              | Connect one end to the camera card connector on the system board and the other end to this connector. |
| 3    | Front-facing camera connector (internal) | Front-facing camera cable | The front-facing camera comes with a cable. Connect the cable to this connector.                      |

### NFC card connectors and cables (for ThinkPad X1 Tablet)

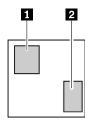


Table 7. NFC card connector and cable guide

| Item | Connector (location)             | Internal cable required | Cable connection  |
|------|----------------------------------|-------------------------|---|
| 1    | NFC antenna connector (internal) | NFC antenna assembly    | Connect one end of the NFC antenna assembly to the A-cover and the other end to this connector. |
| 2    | NFC card connector (internal)    | NFC-card cable          | Connect one end to NFC card connector on the system board and the other end to this connector.  |

### POGO card connectors and cables

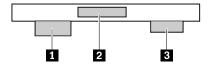


Table 8. POGO card connector and cable guide

| Item | Connector (location)                    | Internal cable required | Cable connection  |
|------|---|-------------------------|---|
| 1    | Keyboard POGO connector(external)       | No                      | Connect ThinkPad X1 Tablet Thin Keyboard to this connector.   |
| 2    | POGO card connector (internal)          | POGO-card cable         | Connect one end to the POGO card connector on the system board and the other end to this connector. |
| 3    | Cartridege docking connector (internal) | No                      | Connect a pro cartridge, pico projector, 3D camera, or base cartridge to this connector.            |

### Touch controller card connectors and cables

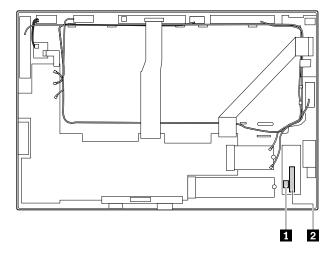


Table 9. Touch controller card connector and cable guide

| Item | Connector (location)                       | Internal cable required                           | Cable connection  |
|------|--|---|---|
| 1    | Touch controller card connector (internal) | Touch controller card cable                       | Connect one end to the touch controller card connector on the system board and the other end to this connector. |
| 2    | Touch sensor connector (internal)          | Touch sensor Flexible Printed Circuit (FPC) cable | The LCD module comes with a cable. Connect the cable to this connector.   |

#### Wireless-WAN card connectors and cables

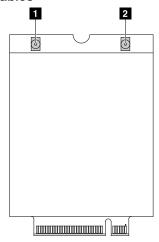


Table 10. Wireless-WAN card connector and cable guide

| Item | Connector (location)                      | Internal cable required       | Cable connection   |
|------|---|-------------------------------|--|
| 0    | Wireless-WAN antenna connector (internal) | Wireless-WAN antenna assembly | Connect one end of the wireless-WAN orange antenna to the A-cover and the other end to this connector. |
| 2    | Wireless-WAN antenna connector (internal) | Wireless-WAN antenna assembly | Connect one end of the wireless-WAN blue antenna to the A-cover and the other end to this connector.   |

# **Looking up FRU information**

For detailed FRU information, including part numbers, descriptions, and substitution part numbers, go to http://www.lenovo.com/serviceparts-lookup.

# Chapter 6. FRU replacement notices

This chapter presents notices related to removing and replacing parts. Read this chapter carefully before replacing any FRU.

#### **CRU** statement for customers:

You can resolve some problems with your product with a replacement part you can install yourself, called a "Customer Replaceable Unit" or "CRU." Some CRUs are designated as self-service CRUs and others are designated as optional-service CRUs. Installation of self-service CRUs is your responsibility. For optional-service CRUs, you can either install the CRU yourself or you can request that a Service Provider install the CRU according to the warranty service for your product. If you intend on installing the CRU, Lenovo will ship the CRU to you. CRU information and replacement instructions are shipped with your product and are available from Lenovo at any time upon request. You can find a list of CRUs for your product in this Hardware Maintenance Manual. An electronic version of this manual can be found at http://www.lenovo.com/support. Tap Guides & Manuals and then follow the on-screen instructions to find the manual for your product. You might be required to return the defective part that is replaced by the CRU. When return is required: (1) return instructions, a prepaid shipping label, and a container will be included with the replacement CRU; and (2) you might be charged for the replacement CRU if Lenovo does not receive the defective CRU within thirty (30) days of your receipt of the replacement CRU. See your Lenovo Limited Warranty documentation for full details.

### **Screw notices**

Loose screws can cause a reliability problem. In the ThinkPad tablet, this problem is addressed with special nylon-coated screws that have the following characteristics:

- They maintain tight connections.
- They do not easily come loose, even with shock or vibration.
- They are harder to tighten.

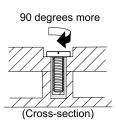
Do the following when you service this machine:

- Keep the screw kit in your tool bag. For the part number of the screw kit, go to http://www.lenovo.com/serviceparts-lookup.
- It is recommended to use new screws.
- It is recommended to use each screw only once.

Tighten screws as follows:

#### Plastic to plastic

Turn an additional 90 degrees after the screw head touches the surface of the plastic part.



#### · Logic card to plastic

Turn an additional 180 degrees after the screw head touches the surface of the logic card.

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180 degrees more (Cross-section)

#### Notes:

- Ensure that you use the correct screw. It is recommended to use new screws for replacements. If you have a torque screwdriver, tighten all screws firmly to the torque specified in the screw information table for each step.
- Ensure that torque screwdrivers are calibrated correctly following country specifications.

# **Retaining serial numbers**

Instructions for retaining serial numbers, MTM, UUID, or asset ID can be found from the Lenovo Support Web site at:

http://www.lenovo.com/support

# Chapter 7. Removing or replacing a FRU

This chapter provides instructions on how to remove or replace a FRU.

#### **CRU** statement for customers:

You can resolve some problems with your product with a replacement part you can install yourself, called a "Customer Replaceable Unit" or "CRU." Some CRUs are designated as self-service CRUs and others are designated as optional-service CRUs. Installation of self-service CRUs is your responsibility. For optional-service CRUs, you can either install the CRU yourself or you can request that a Service Provider install the CRU according to the warranty service for your product. If you intend on installing the CRU, Lenovo will ship the CRU to you. CRU information and replacement instructions are shipped with your product and are available from Lenovo at any time upon request. You can find a list of CRUs for your product in this Hardware Maintenance Manual. An electronic version of this manual is available for downloading at http://www.lenovo.com/support. You might be required to return the defective CRU. When return is required: (1) return instructions, a prepaid shipping label, and a container will be included with the replacement CRU; and (2) you might be charged for the replacement CRU if Lenovo does not receive the defective part within thirty (30) days of your receipt of the replacement CRU. See your Lenovo Limited Warranty documentation for full details.

## **General guidelines**

When removing or replacing a FRU, be sure to observe the following general guidelines:

- 1. Do not try to service any tablet unless you have been trained and certified. An untrained person runs the risk of damaging parts.
- 2. Before replacing any FRU, review Chapter 6 "FRU replacement notices" on page 49.
- 3. Begin by removing any FRUs that have to be removed before replacing the failing FRU. Any such FRUs are listed at the beginning of in each FRU replacement section. Remove them in the order in which they are listed.
- 4. Follow the correct sequence in the steps for removing a FRU, as given in the drawings by the numbers in square callouts.
- 5. When turning a screw, turn it in the direction as given by the arrow in the drawing.
- 6. When removing a FRU, remove it in the direction as given by the arrow in the drawing.
- 7. To put the new FRU in place, reverse the removal procedure and follow any notes that pertain to replacement.
- 8. When replacing a FRU, use the correct screws as shown in the replacement procedures.



Before removing any FRU, turn off the tablet, unplug all power cords from electrical outlets, remove the pack, and then disconnect any interconnecting cables.

**Attention:** After replacing a FRU, do not turn on the tablet until you have made sure that all screws, springs, and other small parts are in place and none are loose inside the tablet. Verify this by shaking the tablet gently and listening for rattling sounds. Metallic parts or metal flakes can cause electrical short circuits.

**Attention:** The system board is sensitive to, and can be damaged by, electrostatic discharge(ESD). Before touching it, establish personal grounding by touching a ground point with one hand or by using an ESD strap.

## Before servicing the tablet

Before you service this tablet, do the following:

- 1. Disable the built-in battery. See "Disabling the built-in battery" on page 52.
- 2. Remove the SIM card, SD card, and Base Module. See "Removing the SIM card, SD card, and Base Module" on page 52.

## Disabling the built-in battery

Before replacing any FRU, ensure that you have disabled the built-in battery.

For Windows 10, disable Fast Startup before disabling the built-in battery.

To disable Fast Startup for Windows 10, do the following:

- 1. From the desktop, type Power in the search box on the taskbar, and select **Power Options**.
- 2. Click Change what the power buttons do on the left pane.
- 3. Click Change settings that are currently unavailable at the top.
- 4. If prompted by User Account Control (UAC), click Yes.
- 5. Clear the **Turn on fast startup** check box, and then click **Save changes**.

To disable the built-in battery, do the following:

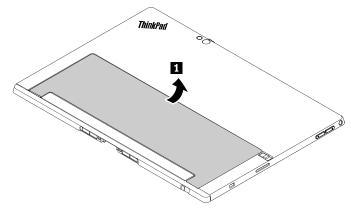
- 1. Turn off your computer and disconnect the ac power adapter and all cables from the computer.
- 2. Turn on your computer. When the logo screen is displayed, immediately press F1 to enter ThinkPad Setup.
- 3. Select **Config → Power**. The **Power** submenu is displayed.
- 4. Select **Disable built-in battery** and press Enter.
- 5. Select Yes in the Setup Confirmation window. The built-in battery is disabled and the computer turns off automatically. Wait three to five minutes to let the computer cool.

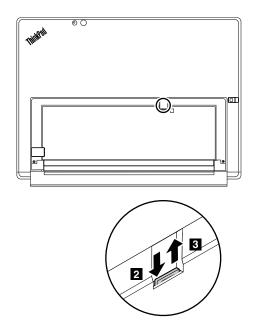
# Removing the SIM card, SD card, and Base Module

Remove the following items before you service the tablet:

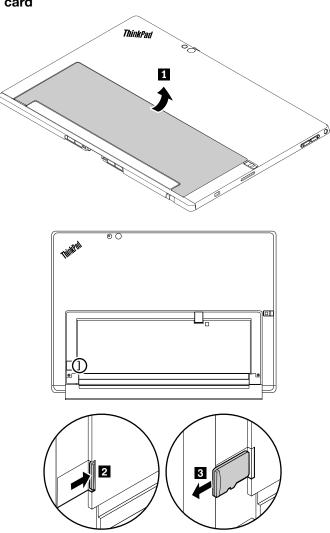
- SIM card (on some models)
- SD card (on some models)
- Base Module

#### Removal steps of the SIM card





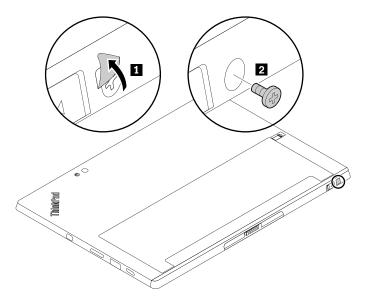
## Removal steps of the SD card



#### Removal steps of the Base Module

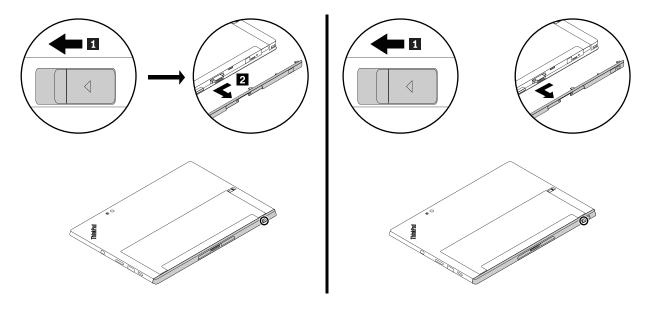
1. If you are using a ThinkPad X1 Tablet Gen 2, a screw might have been installed in the screw hole in the Base Module. In this case, open the film to reveal the screw and then remove the screw.

**Note:** Save the removed screw in case that you later remove the optional module and need the screw to secure the Base Module.



If no screw is installed in the screw hole in the Base Module or if you are using a ThinkPad X1 Tablet, skip this step and continue with the following.

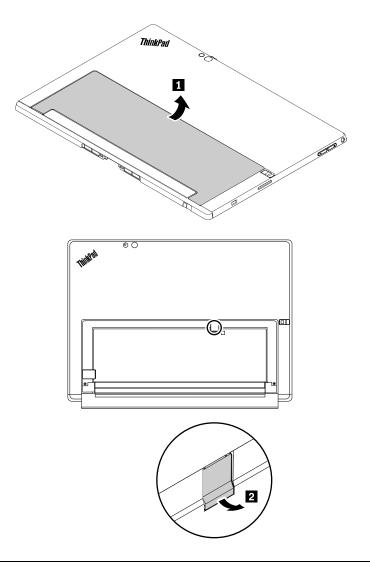
2. Slide the release latch to unlock the Base Module and then remove it.



## 1010 SIM card cover

### Removal steps of the SIM card cover

The SIM card cover is only available on some models.



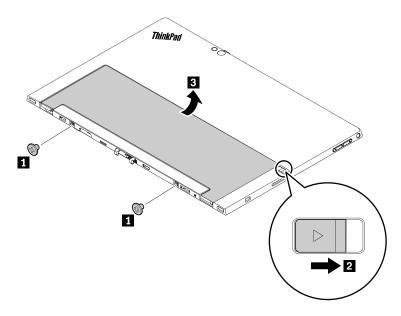
# 1020 Back cover assembly

Before you replace the back cover assembly, do the following:

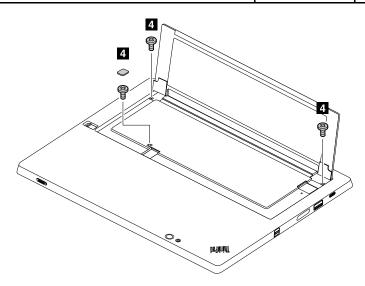
- 1. Disable the built-in battery. See "Disabling the built-in battery" on page 52.
- 2. Remove the SIM card, SD card, and Base Module. See "Removing the SIM card, SD card, and Base Module" on page 52.

### Removal steps of the back cover assembly

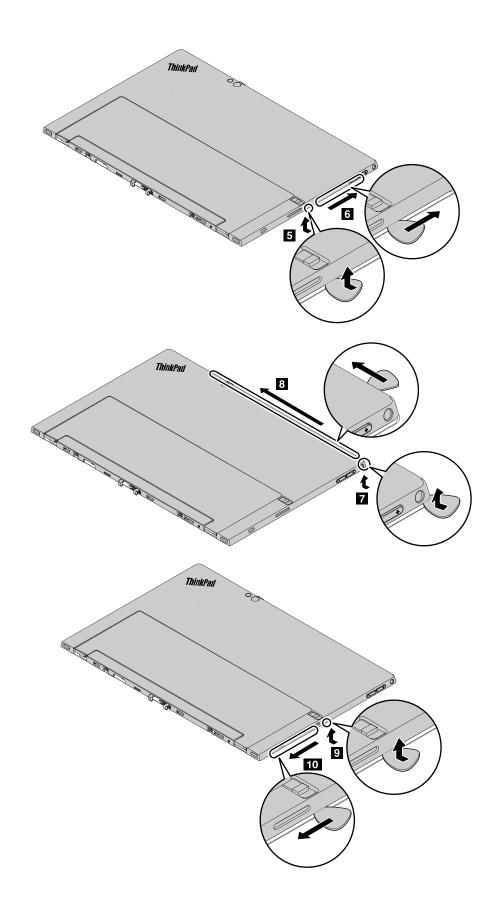
**Note:** The tablet you are servicing might look slightly different from the following illustrations.

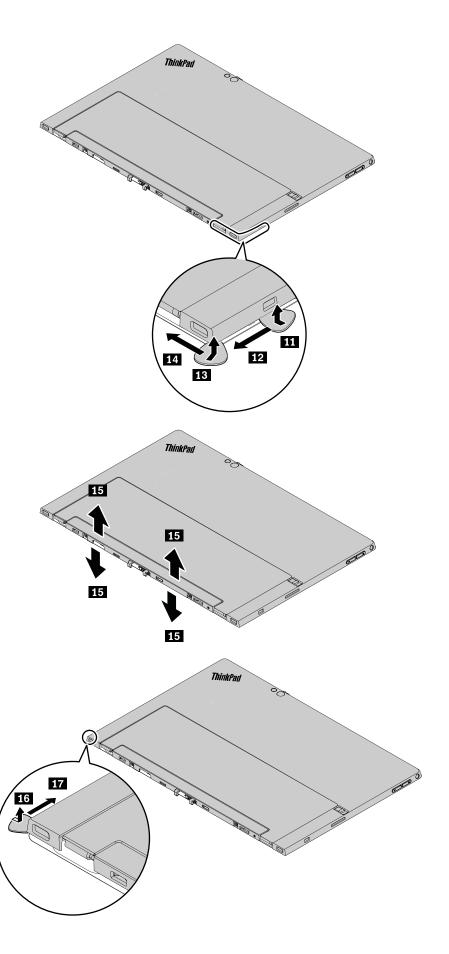


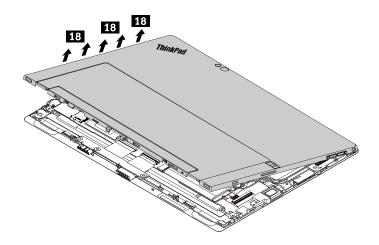
| Step | Screw (quantity)                        | Color | Torque                    |
|------|---|-------|---------------------------|
| 1    | M2 × L4 mm, flat-head, nylon-coated (2) | Black | 0.181 Nm<br>(1.85 kgf-cm) |



| Step | Screw (quantity)                          | Color | Torque                    |
|------|---|-------|---------------------------|
| 4    | M2 × L2.5 mm, flat-head, nylon-coated (3) | Black | 0.181 Nm<br>(1.85 kgf-cm) |





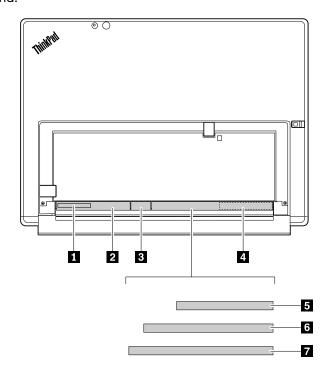


### Applying labels to the back cover assembly:

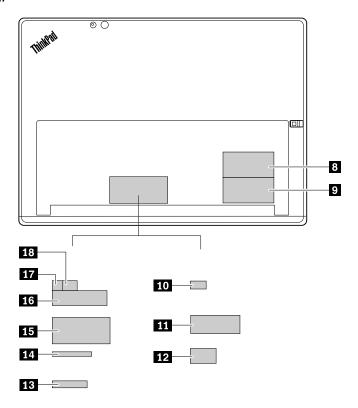
The new back cover assembly is shipped with a kit containing labels of several kinds. Apply those labels when you replace the back cover assembly. For the labels that are not shipped with the new back cover assembly, peel them off from the old back cover assembly, and then adhere them to the new one.

The following illustration shows the location of each label.

#### Labels behind the kickstand:



#### Labels on the kickstand:



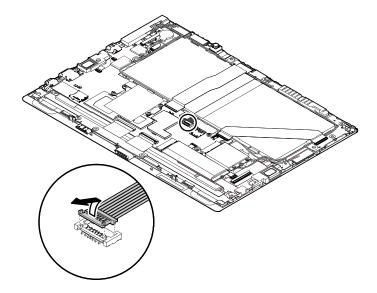
- 1 S/N label
- 3 CE label (for Mexico, Europe, Middle East, Africa, Australia, New Zealand, or Thailand)
- 5 System label (for US)
- 7 System label (for Japan, China, Korea, Taiwan, Argentina, Indonesia, or India)
- 9 Asset tag\_40Y917Y
- 11 ISRAEL label (for Israel)
- 13 China Model label (for China)
- 15 Mexico Energy Consumption label (for Mexico)
- 17 MCMC label (for Malaysia)

- 2 World wide mandatory agency label
- 4 FCC ID label
- System label (for Mexico, Europe, Middle East, Africa, Australia, New Zealand, Thailand, Japan, or Argentina)
- 8 Asset tag
- 10 ICASA label for WLAN and Bluetooth (for South Africa)
- 12 Brazil WLAN label (for Brazil)
- 14 CNC label (for Argentina)
- 16 Indonesia Rating label (for Indonesia)
- 18 Postel label (for Indonesia and Malaysia)

## 1030 Coin-cell battery

Before you replace the coin-cell battery, do the following:

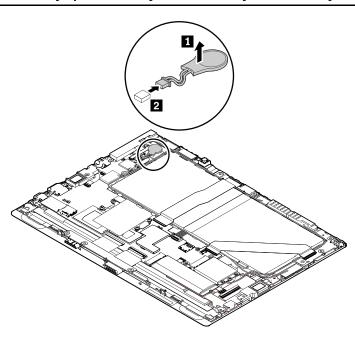
- 1. Disable the built-in battery. See "Disabling the built-in battery" on page 52.
- 2. Remove the SIM card, SD card, and Base Module. See "Removing the SIM card, SD card, and Base Module" on page 52.
- 3. Remove the back cover assembly. See "1020 Back cover assembly" on page 55.
- 4. Disconnect the cable of the built-in battery.



Removal steps of the coin-cell battery



Use only the authorized battery specified for your tablet. Any other battery could ignite or explode.



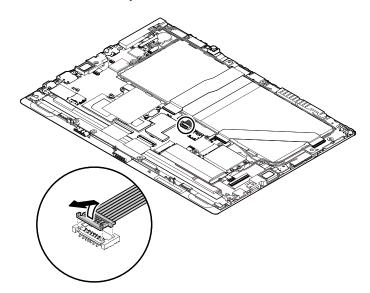
When installing: Ensure that the connector is attached firmly. After you install the coin-cell battery, reset the system date and time in the ThinkPad Tablet Setup program.

# 1040 Think LED light

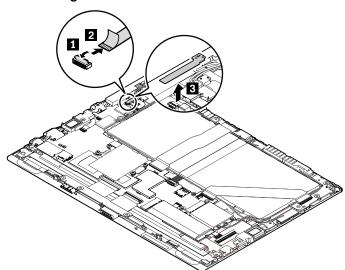
Before you replace the Think LED light, do the following:

- 1. Disable the built-in battery. See "Disabling the built-in battery" on page 52.
- 2. Remove the SIM card, SD card, and Base Module. See "Removing the SIM card, SD card, and Base Module" on page 52.

- 3. Remove the back cover assembly. See "1020 Back cover assembly" on page 55.
- 4. Disconnect the cable of the built-in battery.



### Removal steps of the Think LED light

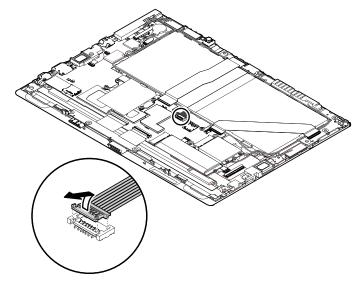


Note: Do not close the connector flips before connecting the cable. When connecting the cable, ensure that the connectors are attached firmly.

# 1050 NFC card, NFC-card cable, and NFC antenna assembly (for ThinkPad X1 Tablet)

Before you replace the near field communication (NFC) card, NFC-card cable, or NFC antenna assembly, do the following:

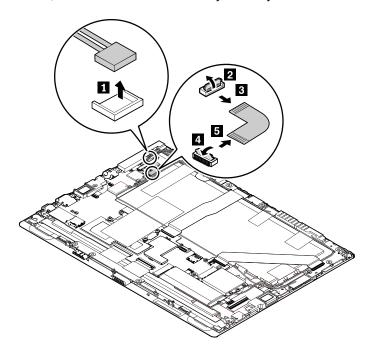
- 1. Disable the built-in battery. See "Disabling the built-in battery" on page 52.
- 2. Remove the SIM card, SD card, and Base Module. See "Removing the SIM card, SD card, and Base Module" on page 52.
- 3. Remove the back cover assembly. See "1020 Back cover assembly" on page 55.
- 4. Disconnect the cable of the built-in battery.



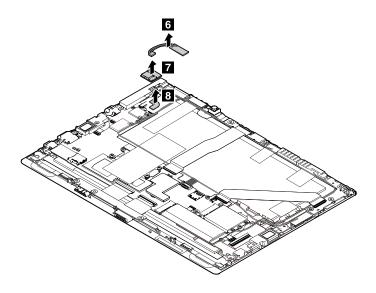
5. Remove the Think LED light. See "1040 Think LED light" on page 61.

### Removal steps of the NFC card, NFC-card cable, and NFC antenna assembly

The NFC card, NFC-card cable, and NFC antenna assembly are only available on some models.



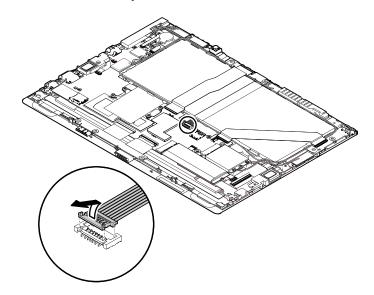
Note: Do not close the connector flips before connecting the cables. When connecting the cables, ensure that the connectors are attached firmly.



## 1060 Wireless-WAN card

Before you replace the wireless-WAN card, do the following:

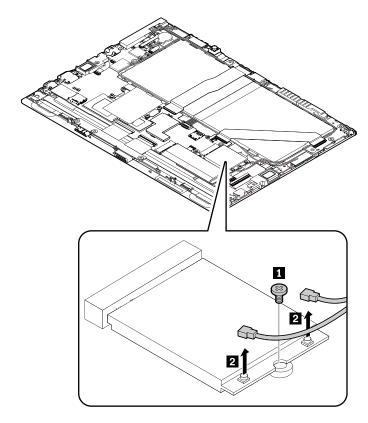
- 1. Disable the built-in battery. See "Disabling the built-in battery" on page 52.
- 2. Remove the SIM card, SD card, and Base Module. See "Removing the SIM card, SD card, and Base Module" on page 52.
- 3. Remove the back cover assembly. See "1020 Back cover assembly" on page 55.
- 4. Disconnect the cable of the built-in battery.



#### Removal steps of the wireless-WAN card

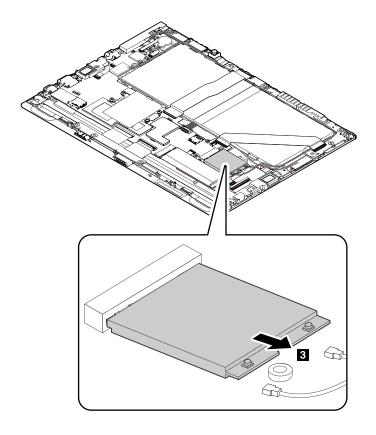
The wireless-WAN card is only available on some models.

Use the antenna-RF-connector removal tool to disconnect the cables or use your fingers to pick up the cables slightly.



| Step | Screw (quantity)                        | Color | Torque                    |
|------|---|-------|---------------------------|
| 1    | M2 × L2 mm, flat-head, nylon-coated (1) |       | 0.181 Nm<br>(1.85 kgf-cm) |

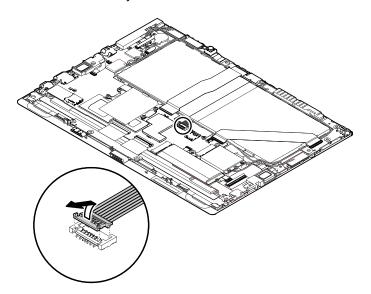
When installing: Plug the red cable into the main connector, and the blue cable into the auxiliary connector on the card. Ensure that the connectors are attached firmly.



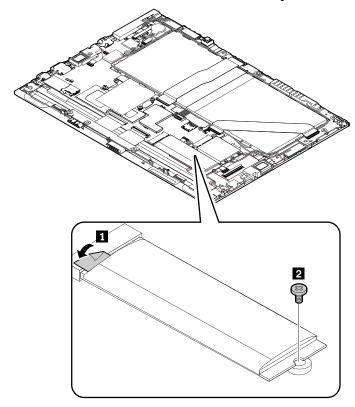
# 1070 M.2 solid-state drive and solid-state-drive mylar

Before you replace the M.2 solid-state drive or solid-state-drive mylar, do the following:

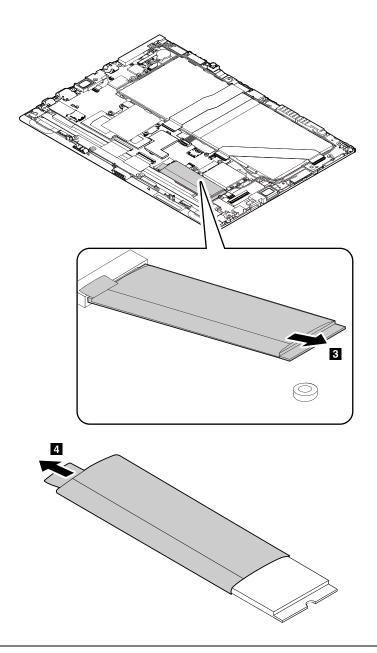
- 1. Disable the built-in battery. See "Disabling the built-in battery" on page 52.
- 2. Remove the SIM card, SD card, and Base Module. See "Removing the SIM card, SD card, and Base Module" on page 52.
- 3. Remove the back cover assembly. See "1020 Back cover assembly" on page 55.
- 4. Disconnect the cable of the built-in battery.



### Removal steps of the M.2 solid-state drive and solid-state-drive mylar



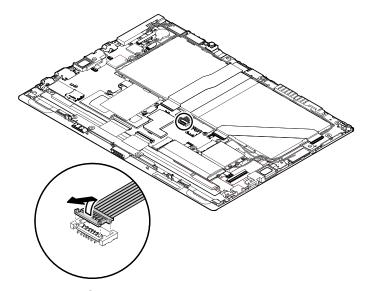
| Step | Screw (quantity)                        | Color  | Torque                    |
|------|---|--------|---------------------------|
| 2    | M2 × L2 mm, flat-head, nylon-coated (1) | Silver | 0.181 Nm<br>(1.85 kgf-cm) |



## 1080 Touch controller card cable

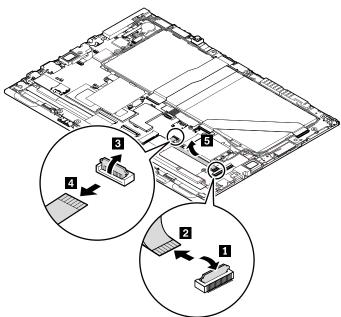
Before you replace the touch controller card cable, do the following:

- 1. Disable the built-in battery. See "Disabling the built-in battery" on page 52.
- 2. Remove the SIM card, SD card, and Base Module. See "Removing the SIM card, SD card, and Base Module" on page 52.
- 3. Remove the back cover assembly. See "1020 Back cover assembly" on page 55.
- 4. Disconnect the cable of the built-in battery.



5. Remove the M.2 solid-state drive. See "1070 M.2 solid-state drive and solid-state-drive mylar" on page 66.

#### Removal steps of the touch controller card cable

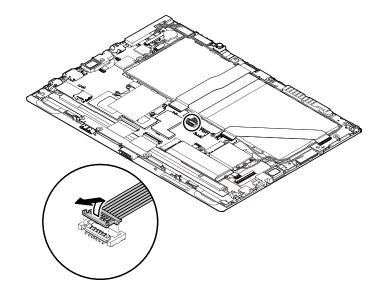


Note: Do not close the connector flips before connecting the cables. When connecting the cables, ensure that the connectors are attached firmly.

## 1090 Infrared camera card and infrared camera cable

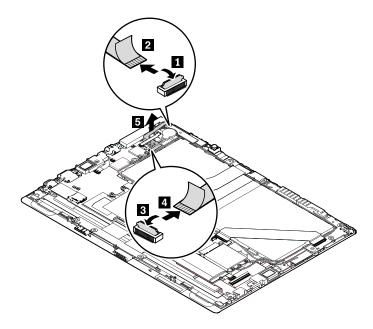
Before you replace the infrared camera card and infrared camera cable, do the following:

- 1. Disable the built-in battery. See "Disabling the built-in battery" on page 52.
- 2. Remove the SIM card, SD card, and Base Module. See "Removing the SIM card, SD card, and Base Module" on page 52.
- 3. Remove the back cover assembly. See "1020 Back cover assembly" on page 55.
- 4. Disconnect the cable of the built-in battery.

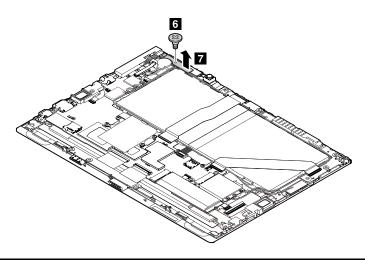


## Removal steps of the infrared camera card and infrared camera cable

The infrared camera card and infrared camera cable are only available on some models.



When installing: Ensure that the connectors are attached firmly.

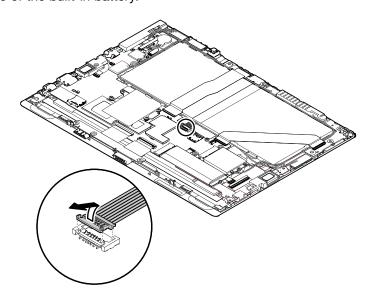


| Step | Screw (quantity)                          | Color | Torque                    |
|------|---|-------|---------------------------|
| 6    | M2 × L2.5 mm, flat-head, nylon-coated (1) | Black | 0.181 Nm<br>(1.85 kgf-cm) |

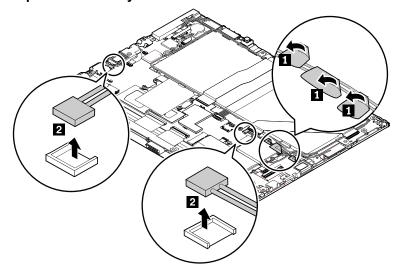
## 1110 Speaker assembly

Before you replace the speaker assembly, do the following:

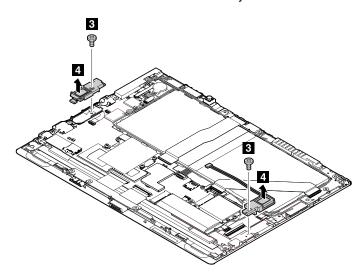
- 1. Disable the built-in battery. See "Disabling the built-in battery" on page 52.
- 2. Remove the SIM card, SD card, and Base Module. See "Removing the SIM card, SD card, and Base Module" on page 52.
- 3. Remove the back cover assembly. See "1020 Back cover assembly" on page 55.
- 4. Disconnect the cable of the built-in battery.



#### Removal steps of the speaker assembly



When installing: Ensure that the connectors are attached firmly.

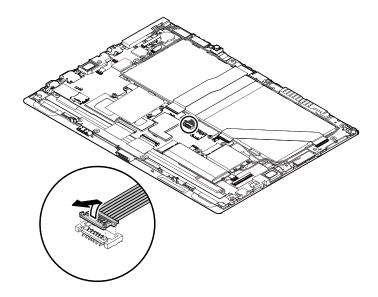


| Step | Screw (quantity)                        | Color | Torque                    |
|------|---|-------|---------------------------|
| 3    | M2 × L4 mm, flat-head, nylon-coated (2) | Black | 0.181 Nm<br>(1.85 kgf-cm) |

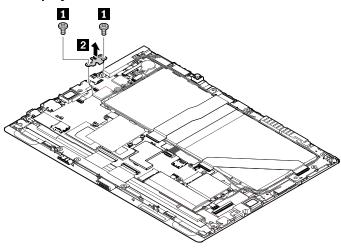
## 1120 Mini DisplayPort bracket

Before you replace the mini DisplayPort bracket, do the following:

- 1. Disable the built-in battery. See "Disabling the built-in battery" on page 52.
- 2. Remove the SIM card, SD card, and Base Module. See "Removing the SIM card, SD card, and Base Module" on page 52.
- 3. Remove the back cover assembly. See "1020 Back cover assembly" on page 55.
- 4. Disconnect the cable of the built-in battery.



#### Removal steps of the mini DisplayPort bracket

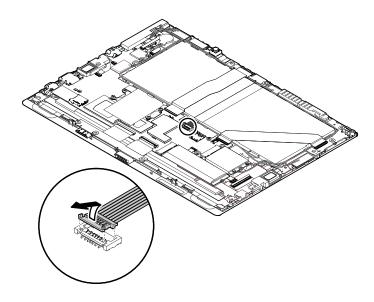


| Step | Screw (quantity)                        | Color | Torque                    |
|------|---|-------|---------------------------|
| 1    | M2 × L4 mm, flat-head, nylon-coated (2) | Black | 0.181 Nm<br>(1.85 kgf-cm) |

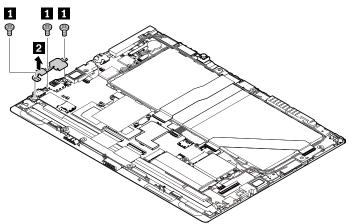
## 1130 USB-connector bracket

Before you replace the USB-connector bracket, do the following:

- 1. Disable the built-in battery. See "Disabling the built-in battery" on page 52.
- 2. Remove the SIM card, SD card, and Base Module. See "Removing the SIM card, SD card, and Base Module" on page 52.
- 3. Remove the back cover assembly. See "1020 Back cover assembly" on page 55.
- 4. Disconnect the cable of the built-in battery.



#### Removal steps of the USB-connector bracket

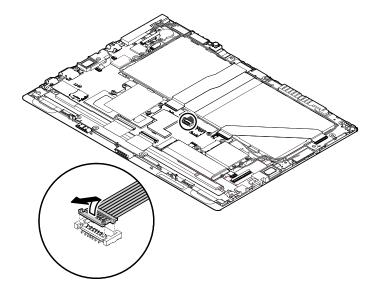


| Step | Screw (quantity)                        | Color | Torque                    |
|------|---|-------|---------------------------|
| 1    | M2 × L4 mm, flat-head, nylon-coated (3) | Black | 0.181 Nm<br>(1.85 kgf-cm) |

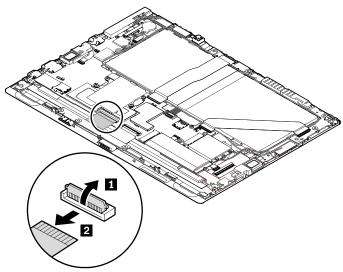
### 1140 POGO card and POGO-card cable

Before you replace the POGO card or POGO-card cable, do the following:

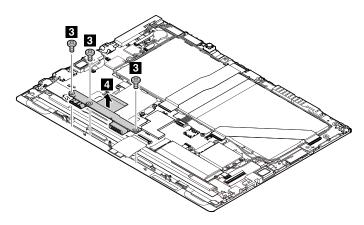
- 1. Disable the built-in battery. See "Disabling the built-in battery" on page 52.
- 2. Remove the SIM card, SD card, and Base Module. See "Removing the SIM card, SD card, and Base Module" on page 52.
- 3. Remove the back cover assembly. See "1020 Back cover assembly" on page 55.
- 4. Disconnect the cable of the built-in battery.



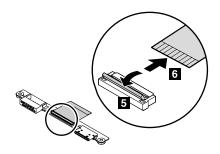
Removal steps of the POGO card and POGO-card cable



When installing: Ensure that the connectors are attached firmly.



| Step | Screw (quantity)                          | Color | Torque                    |
|------|---|-------|---------------------------|
| 3    | M2 × L2.5 mm, flat-head, nylon-coated (3) | Black | 0.181 Nm<br>(1.85 kgf-cm) |

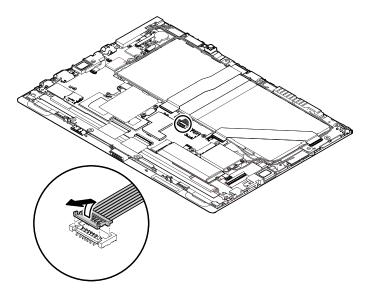


Note: Do not close the connector flip before connecting the cable. When connecting the cable, ensure that the connector is attached firmly.

#### 1150 LCD cable

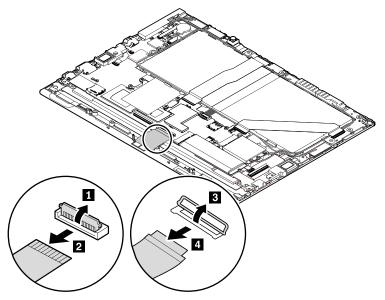
Before you replace the LCD cable, do the following:

- 1. Disable the built-in battery. See "Disabling the built-in battery" on page 52.
- 2. Remove the SIM card, SD card, and Base Module. See "Removing the SIM card, SD card, and Base Module" on page 52.
- 3. Remove the back cover assembly. See "1020 Back cover assembly" on page 55.
- 4. Disconnect the cable of the built-in battery.



5. Remove the pogo card and pogo-card cable. See "1140 POGO card and POGO-card cable" on page 74.

#### Removal steps of the LCD cable



Note: Do not close the connector flips before connecting the cable. When connecting the cable, ensure that the connectors are attached firmly.

## 1160 Built-in battery

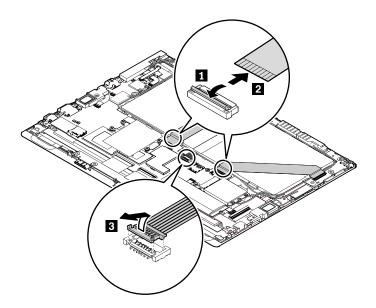
Before you replace the built-in battery, do the following:

- 1. Disable the built-in battery. See "Disabling the built-in battery" on page 52.
- 2. Remove the SIM card, SD card, and Base Module. See "Removing the SIM card, SD card, and Base Module" on page 52.
- 3. Remove the following FRUs:
  - "1020 Back cover assembly" on page 55
  - "1030 Coin-cell battery" on page 60
  - "1040 Think LED light" on page 61

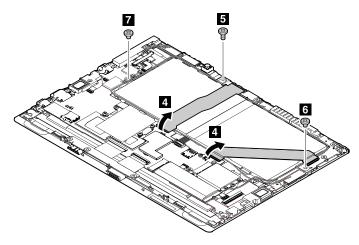
#### Removal steps of the built-in battery



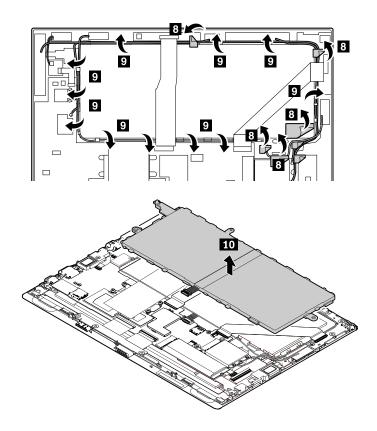
Use only the authorized battery specified for your tablet. Any other battery could ignite or explode.



Note: Do not close the connector flips before connecting the cables. When connecting the cables, ensure that the connectors are attached firmly.



| Step | Screw (quantity)                              | Color  | Torque                    |
|------|---|--------|---------------------------|
| 5    | M2 × L4 mm, flat-head, nylon-coated (1)       | Black  | 0.181 Nm<br>(1.85 kgf-cm) |
| 6    | M2 × L2 mm, thin big head, nylon-coated (1)   | Silver | 0.181 Nm<br>(1.85 kgf-cm) |
| 7    | M2 × L2.5 mm, thin big head, nylon-coated (1) | Black  | 0.181 Nm<br>(1.85 kgf-cm) |

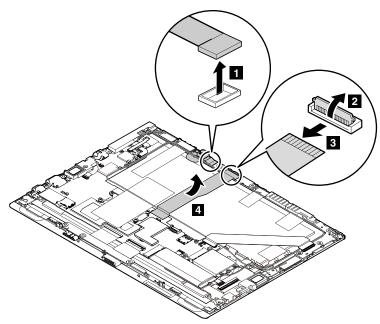


# 1170 Camera cable, camera card, front-facing camera module, and rear-facing camera module

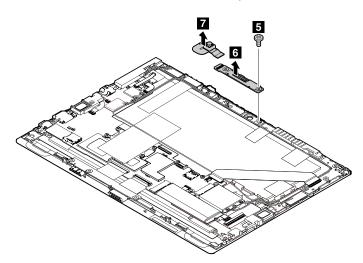
Before you replace the camera cable, camera card, front-facing camera module, or rear-facing camera module, do the following:

- 1. Disable the built-in battery. See "Disabling the built-in battery" on page 52.
- 2. Remove the SIM card, SD card, and Base Module. See "Removing the SIM card, SD card, and Base Module" on page 52.
- 3. Remove the back cover assembly. See "1020 Back cover assembly" on page 55.
- 4. Remove the built-in battery. See "1160 Built-in battery" on page 77.

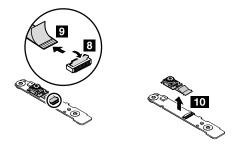
Removal steps of the camera cable, camera card, front-facing camera module, and rear-facing camera module



When installing: Ensure that the connectors are attached firmly.



| Step | Screw (quantity)                          | Color | Torque                    |
|------|---|-------|---------------------------|
| 5    | M2 × L2.5 mm, flat-head, nylon-coated (1) | Black | 0.181 Nm<br>(1.85 kgf-cm) |

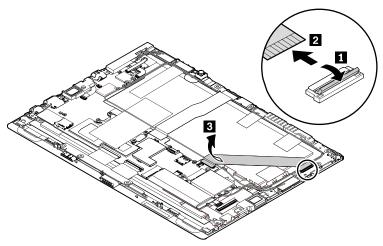


#### 1180 Audio card and audio-card cable

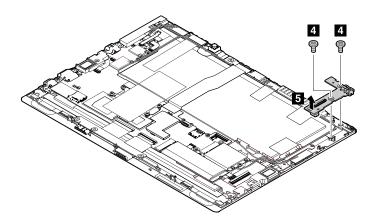
Before you replace the audio card or audio-card cable, do the following:

- 1. Disable the built-in battery. See "Disabling the built-in battery" on page 52.
- 2. Remove the SIM card, SD card, and Base Module. See "Removing the SIM card, SD card, and Base Module" on page 52.
- 3. Remove the back cover assembly. See "1020 Back cover assembly" on page 55.
- 4. Remove the built-in battery. See "1160 Built-in battery" on page 77.

#### Removal steps of the audio card and audio-card cable



Note: Do not close the connector flips before connecting the cables. When connecting the cables, ensure that the connectors are attached firmly.



| Step | Screw (quantity)                          | Color | Torque                    |
|------|---|-------|---------------------------|
| 4    | M2 × L2.5 mm, flat-head, nylon-coated (2) | Black | 0.181 Nm<br>(1.85 kgf-cm) |

#### 1190 Thermal module

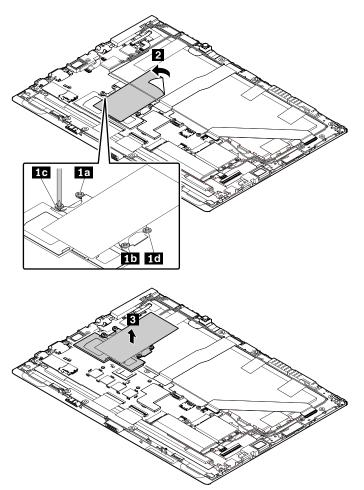
Before you replace the thermal module, do the following:

1. Disable the built-in battery. See "Disabling the built-in battery" on page 52.

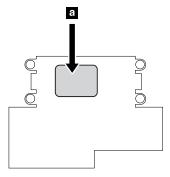
- 2. Remove the SIM card, SD card, and Base Module. See "Removing the SIM card, SD card, and Base Module" on page 52.
- 3. Remove the back cover assembly. See "1020 Back cover assembly" on page 55
- 4. Remove the built-in battery. See "1160 Built-in battery" on page 77.

#### Removal steps of the thermal module

Loosen the screws 1 in ascending alphabetical order as shown in the following illustration.



When installing: Before you install the thermal module, apply 0.2-gram thermal grease on part a as shown in the following illustration. Either too much or too less application of grease can cause a thermal problem due to imperfect contact with a component.

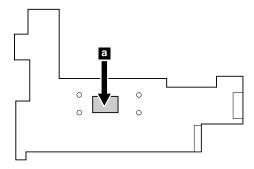


## 1210 System board

Before you replace the system board, do the following:

- 1. Disable the built-in battery. See "Disabling the built-in battery" on page 52.
- 2. Remove the SIM card, SD card, and Base Module. See "Removing the SIM card, SD card, and Base Module" on page 52.
- 3. Remove the following FRUs:
  - "1020 Back cover assembly" on page 55
  - "1060 Wireless-WAN card" on page 64
  - "1070 M.2 solid-state drive and solid-state-drive mylar" on page 66
  - "1120 Mini DisplayPort bracket" on page 72
  - "1130 USB-connector bracket" on page 73
  - "1160 Built-in battery" on page 77
  - "1190 Thermal module" on page 81

Attention: The microprocessor a soldered on the system board are extremely sensitive. When you service the system board, avoid any kind of rough handling.

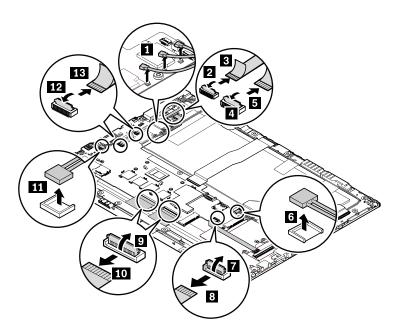


Removal steps of the system board

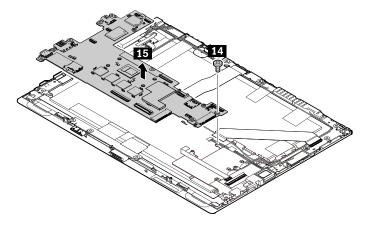
#### **CAUTION:**

When handling the system board, read the following:

- The system board has an accelerometer, which can be broken when several thousands of G-forces are applied.
- . Be careful not to drop the system board on a bench top that has a hard surface, such as metal, wood, or composite.
- Avoid rough handling of any kind.
- At every point in the process, be sure not to drop or stack the system board.
- . If you put a system board down, be sure to put it only on a padded surface such as an ESD mat or a corrugated conductive material.



Note: Do not close the connector flips before connecting the cables. When connecting the cables, ensure that the connectors are attached firmly.



| Step | Screw (quantity)                            | Color  | Torque                    |
|------|---|--------|---------------------------|
| 14   | M2 x L2 mm, thin Big-head, nylon-coated (1) | Silver | 0.181 Nm<br>(1.85 kgf-cm) |

After the system board is replaced with a new one, do the following:

- Initialize the settings on the new system board by doing the following:
  - 1. Restart the tablet. When the logo screen is displayed, tap **To interrupt normal startup, press Enter or tap here** on the screen.
  - 2. Tap **F1** on the screen to start the ThinkPad Tablet Setup program.
  - Tap Restart → Load Setup Defaults.
  - 4. A confirmation message is displayed. Tap **Yes** to load the default configuration.
- Reset the NVRAM (Non-Volatile Random Access Memory). To download the tool and the instruction, do the following:
  - 1. Go to https://support.lenovo.com/documents/HT104297 and then follow the instructions on the screen.

Note: Service account and password are required for downloading the tool and the instruction.

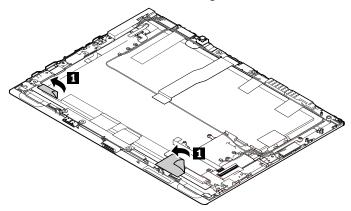
2. Locate the NVRAM update tool, then download the tool and the instruction.

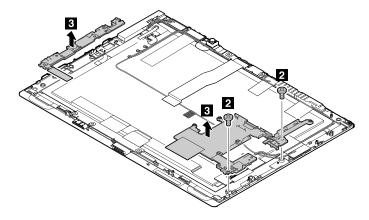
### 1211 Inner frame left and inner frame right

Before you replace the inner frame left and inner frame right, do the following:

- 1. Disable the built-in battery. See "Disabling the built-in battery" on page 52.
- 2. Remove the SIM card, SD card, and Base Module. See "Removing the SIM card, SD card, and Base Module" on page 52.
- 3. Remove the following FRUs:
  - "1020 Back cover assembly" on page 55
  - "1060 Wireless-WAN card" on page 64
  - "1070 M.2 solid-state drive and solid-state-drive mylar" on page 66
  - "1110 Speaker assembly" on page 71
  - "1120 Mini DisplayPort bracket" on page 72
  - "1130 USB-connector bracket" on page 73
  - "1160 Built-in battery" on page 77
  - "1190 Thermal module" on page 81
  - "1210 System board" on page 83

#### Removal steps of the inner frame left and inner frame right





| Step | Screw (quantity)                          | Color | Torque                    |
|------|---|-------|---------------------------|
| 2    | M2 × L2.5 mm, flat-head, nylon-coated (2) | Black | 0.181 Nm<br>(1.85 kgf-cm) |

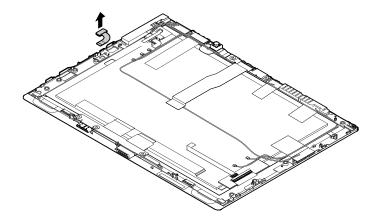
## 1212 Fingerprint-reader module

Before you replace the fingerprint-reader module, do the following:

- 1. Disable the built-in battery. See "Disabling the built-in battery" on page 52.
- 2. Remove the SIM card, SD card, and Base Module. See "Removing the SIM card, SD card, and Base Module" on page 52.
- 3. Remove the back cover assembly. See "1020 Back cover assembly" on page 55.
- 4. Remove the inner frame left and inner frame right. See "1211 Inner frame left and inner frame right" on page 85

#### Removal steps of the fingerprint-reader module

The fingerprint-reader module is only available on some models.



#### 1213 Antenna kit

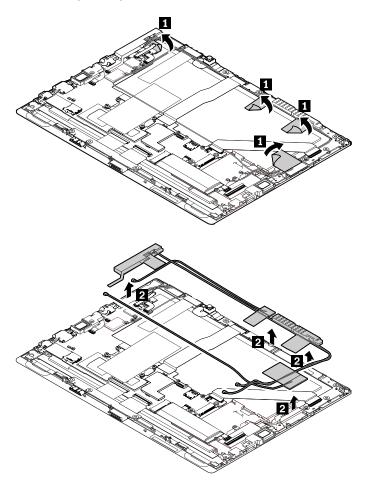
Before you replace the antenna kit, do the following:

- 1. Disable the built-in battery. See "Disabling the built-in battery" on page 52.
- 2. Remove the SIM card, SD card, and Base Module. See "Removing the SIM card, SD card, and Base Module" on page 52.
- 3. Remove the following FRUs:

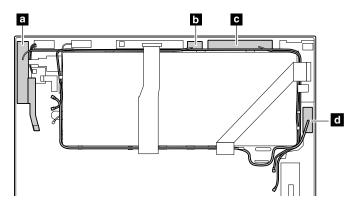
- "1020 Back cover assembly" on page 55
- "1060 Wireless-WAN card" on page 64
- "1160 Built-in battery" on page 77
- "1211 Inner frame left and inner frame right" on page 85

#### Removal steps of the antenna kit

The wireless-WAN antenna assembly is only available on some models.



Attention: When installing the antenna assembly, route the cables as shown in the following illustration. Ensure that the cables are not twisted or subject to any tension. Tension could cause the cables to be damaged by cable guides.



a Wireless-WAN antenna (Main)\*

**b** Wireless-LAN antenna (Main)

Wireless-WAN antenna (Auxiliary)\*

d Wireless-LAN antenna (Auxiliary)

\*Available on some models

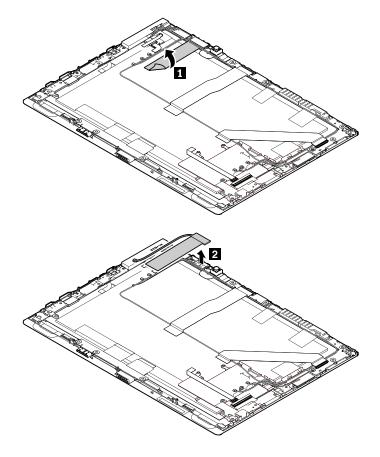
# 1214 WiGig antenna assembly and thermal spread sheet for WiGig antenna assembly

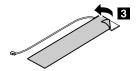
Before you replace the WiGig antenna assembly and thermal spread sheet for WiGig antenna assembly, do the following:

- 1. Disable the built-in battery. See "Disabling the built-in battery" on page 52.
- 2. Remove the SIM card, SD card, and Base Module. See "Removing the SIM card, SD card, and Base Module" on page 52.
- 3. Remove the following FRUs:
  - "1020 Back cover assembly" on page 55
  - "1160 Built-in battery" on page 77

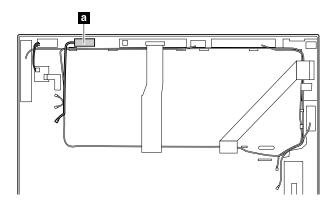
#### Removal steps of the WiGig antenna assembly and thermal spread sheet for WiGig antenna assembly

The WiGig antenna assembly and thermal spread sheet for WiGig antenna assembly are only available on some models.





Attention: When installing the antenna assembly, route the cables as shown in the following illustration. Ensure that the cables are not twisted or subject to any tension. Tension could cause the cables to be damaged by cable guides.



WiGig antenna

#### 1215 LCD module

To replace the LCD module, do the following:

- 1. Disable the built-in battery. See "Disabling the built-in battery" on page 52.
- 2. Remove the SIM card, SD card, and Base Module. See "Removing the SIM card, SD card, and Base Module" on page 52.
- 3. Remove the following FRUs, then you will have the LCD module.
  - "1020 Back cover assembly" on page 55
  - "1030 Coin-cell battery" on page 60
  - "1040 Think LED light" on page 61
  - "1050 NFC card, NFC-card cable, and NFC antenna assembly (for ThinkPad X1 Tablet)" on page 62
  - "1060 Wireless-WAN card" on page 64
  - "1070 M.2 solid-state drive and solid-state-drive mylar" on page 66
  - "1080 Touch controller card cable" on page 68
  - "1090 Infrared camera card and infrared camera cable" on page 69
  - "1110 Speaker assembly" on page 71
  - "1120 Mini DisplayPort bracket" on page 72
  - "1130 USB-connector bracket" on page 73
  - "1140 POGO card and POGO-card cable" on page 74
  - "1150 LCD cable" on page 76
  - "1160 Built-in battery" on page 77
  - "1170 Camera cable, camera card, front-facing camera module, and rear-facing camera module" on page 79
  - "1180 Audio card and audio-card cable" on page 81

- "1190 Thermal module" on page 81
- "1210 System board" on page 83
- "1211 Inner frame left and inner frame right" on page 85
- "1212 Fingerprint-reader module" on page 86
- "1213 Antenna kit" on page 86
- "1214 WiGig antenna assembly and thermal spread sheet for WiGig antenna assembly" on page 88

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## Appendix B. Abbreviation and acronym table

The following table lists all abbreviations and acronyms which might be used in this manual.

| Abbreviation | Term   |
|--------------|--|
| 3G           | third generation of mobile telecommunications technology |
| BGA          | Ball Grid Array  |
| BIOS         | basic input/output system                                |
| CMOS         | complementary metal-oxide semiconductor                  |
| COA          | Certificate of Authentication                            |
| CRC          | cyclic redundancy check                                  |
| CRT          | cathode ray tube   |
| CRU          | customer-replaceable unit                                |
| СТО          | Configure To Order                                       |
| EAIA         | Enhanced Asset Information Area                          |
| ECA          | Engineering Change Announcements                         |
| EEPROM       | Electrically Erasable Programmable Read-Only Memory      |
| EFI          | Extensible Firmware Interface                            |
| EPO          | emergency power-off                                      |
| ESD          | electrostatic discharge                                  |
| EU           | European Union   |
| FCC          | Federal Communications Commission                        |
| FRU          | Field Replaceable Unit                                   |
| GAV          | General Announce Variant                                 |
| GPU          | graphics processing unit                                 |
| HDD          | hard disk drive  |
| HDMI         | high-definition multimedia interface                     |
| ICs          | integrated circuits                                      |
| ICCID        | integrate circuit card identity                          |
| ISO          | International Standardization Organization               |
| LAN          | local area network                                       |
| LCD          | liquid crystal display                                   |
| MAC          | media access control                                     |
| MT           | machine type   |
| MTM          | machine type and model                                   |
| PC           | personal computer  |
| PCH          | Platform Controller Hub                                  |
| POST         | power-on self-test                                       |
| RAM          | random-access memory                                     |

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| Abbreviation | Term                                  |  |  |  |
|--------------|---------------------------------------|--|--|--|
| RF           | radio frequency                       |  |  |  |
| RFID         | radio-frequency identification        |  |  |  |
| RI           | ring indicator                        |  |  |  |
| RJ           | registered jack                       |  |  |  |
| SATA         | Serial Advanced Technology Attachment |  |  |  |
| SIM          | subscriber identity module            |  |  |  |
| SVP          | supervisor password                   |  |  |  |
| TFTs         | thin-film transistors                 |  |  |  |
| UEFI         | Unified Extensible Firmware Interface |  |  |  |
| USB          | Universal Serial Bus                  |  |  |  |
| UUID         | universally unique identifier         |  |  |  |
| VGA          | video graphics array                  |  |  |  |
| VRAM         | video random-access memory            |  |  |  |

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