ThinkPad P50
Hardware Maintenance Manual
Note: Before using this information and the product it supports, be sure to read the general information under Appendix A “Notices” on page 107.
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About this manual

This manual contains service and reference information for the following ThinkPad® products.

ThinkPad P50    Machine Types (MT) 20EN and 20EQ

Use this manual along with the advanced diagnostic tests to troubleshoot problems.

**Important:** This manual is intended only for trained service technicians who are familiar with ThinkPad products. Use this manual along with the advanced diagnostic tests to troubleshoot problems effectively. Before servicing a ThinkPad product, be sure to read all the information under Chapter 1 “Safety information” on page 1 and Chapter 2 “Important service information” on page 19.
Chapter 1. Safety information

This chapter presents following safety information that you need to be familiar with before you service a ThinkPad notebook computer.

- “General safety” on page 1
- “Electrical safety” on page 1
- “Safety inspection guide” on page 2
- “Handling devices that are sensitive to electrostatic discharge” on page 3
- “Grounding requirements” on page 4
- “Safety notices (multilingual translations)” on page 4

General safety

Follow these rules to ensure general safety:

- Observe good housekeeping in the area of the machines during and after maintenance.
- When lifting any heavy object:
  1. Make sure that you can stand safely without slipping.
  2. Distribute the weight of the object equally between your feet.
  3. Use a slow lifting force. Never move suddenly or twist when you attempt to lift.
  4. Lift by standing or by pushing up with your leg muscles; this action removes the strain from the muscles in your back. Do not attempt to lift any object that weighs more than 16 kg (35 lb) or that you think is too heavy for you.
- Do not perform any action that causes hazards to the customer, or that makes the equipment unsafe.
- Before you start the machine, make sure that other service technicians and the customer’s personnel are not in a hazardous position.
- Place removed covers and other parts in a safe place, away from all personnel, while you are servicing the machine.
- Keep your toolcase away from walk areas so that other people will not trip over it.
- Do not wear loose clothing that can be trapped in the moving parts of a machine. Make sure that your sleeves are fastened or rolled up above your elbows. If your hair is long, fasten it.
- Insert the ends of your necktie or scarf inside clothing or fasten it with a nonconductive clip, about 8 centimeters (3 inches) from the end.
- Do not wear jewelry, chains, metal-frame eyeglasses, or metal fasteners for your clothing.

Attention: Metal objects are good electrical conductors.
- Wear safety glasses when you are hammering, drilling, soldering, cutting wire, attaching springs, using solvents, or working in any other conditions that might be hazardous to your eyes.
- After service, reinstall all safety shields, guards, labels, and ground wires. Replace any safety device that is worn or defective.
- Reinstall all covers correctly before returning the machine to the customer.
- Fan louvers on the machine help to prevent overheating of internal components. Do not obstruct fan louvers or cover them with labels or stickers.

Electrical safety

Observe the following rules when working on electrical equipment.

Important: Use only approved tools and test equipment. Some hand tools have handles covered with a soft material that does not insulate you when working with live electrical currents. Many customers have, near their equipment, rubber floor mats that contain small conductive fibers to decrease electrostatic discharges. Do not use this type of mat to protect yourself from electrical shock.
• Find the room emergency power-off (EPO) switch, disconnecting switch, or electrical outlet. If an electrical accident occurs, you can then operate the switch or unplug the power cord quickly.
• Do not work alone under hazardous conditions or near equipment that has hazardous voltages.
• Disconnect all power before:
  – Performing a mechanical inspection
  – Working near power supplies
  – Removing or installing main units
• Before you start to work on the machine, unplug the power cord. If you cannot unplug it, ask the customer to power-off the wall box that supplies power to the machine, and to lock the wall box in the off position.
• If you need to work on a machine that has exposed electrical circuits, observe the following precautions:
  – Ensure that another person, familiar with the power-off controls, is near you.

  **Attention:** Another person must be there to switch off the power, if necessary.
  – Use only one hand when working with powered-on electrical equipment; keep the other hand in your pocket or behind your back.

  **Attention:** An electrical shock can occur only when there is a complete circuit. By observing the above rule, you may prevent a current from passing through your body.
  – When using testers, set the controls correctly and use the approved probe leads and accessories for that tester.
  – Stand on suitable rubber mats (obtained locally, if necessary) to insulate you from grounds such as metal floor strips and machine frames.

Observe the special safety precautions when you work with very high voltages; Instructions for these precautions are in the safety sections of maintenance information. Use extreme care when measuring high voltages.
• Regularly inspect and maintain your electrical hand tools for safe operational condition.
• Do not use worn or broken tools and testers.
• Never assume that power has been disconnected from a circuit. First, check that it has been powered off.
• Always look carefully for possible hazards in your work area. Examples of these hazards are moist floors, nongrounded power extension cables, power surges, and missing safety grounds.
• Do not touch live electrical circuits with the reflective surface of a plastic dental mirror. The surface is conductive; such touching can cause personal injury and machine damage.
• Do not service the following parts *with the power on* when they are removed from their normal operating places in a machine:
  – Power supply units
  – Pumps
  – Blowers and fans
  – Motor generators
  – Similar units to listed above

  This practice ensures correct grounding of the units.
• If an electrical accident occurs:
  – Use caution; do not become a victim yourself.
  – Switch off power.
  – Send another person to get medical aid.

---

**Safety inspection guide**

The purpose of this inspection guide is to assist you in identifying potentially unsafe conditions. As each machine was designed and built, required safety items were installed to protect users and service technicians from injury. This guide addresses only those items. You should use good judgment to identify potential safety hazards due to attachment of non-ThinkPad features or options not covered by this inspection guide.

If any unsafe conditions are present, you must determine how serious the apparent hazard could be and whether you can continue without first correcting the problem.
Consider these conditions and the safety hazards they present:
- Electrical hazards, especially primary power (primary voltage on the frame can cause serious or fatal electrical shock)
- Explosive hazards, such as a damaged CRT face or a bulging capacitor
- Mechanical hazards, such as loose or missing hardware

To determine whether there are any potentially unsafe conditions, use the following checklist at the beginning of every service task. Begin the checks with the power off, and the power cord disconnected.

Checklist:
1. Check exterior covers for damage (loose, broken, or sharp edges).
2. Power off the computer. Disconnect the power cord.
3. Check the power cord for:
   a. A third-wire ground connector in good condition. Use a meter to measure third-wire ground continuity for 0.1 ohm or less between the external ground pin and the frame ground.
   b. The power cord should be the authorized type specified for your computer. Go to: http://www.lenovo.com/serviceparts-lookup
   c. Insulation must not be frayed or worn.
4. Check for cracked or bulging batteries.
5. Remove the cover.
6. Check for any obvious non-ThinkPad alterations. Use good judgment as to the safety of any non-ThinkPad alterations.
7. Check inside the unit for any obvious unsafe conditions, such as metal filings, contamination, water or other liquids, or signs of fire or smoke damage.
8. Check for worn, frayed, or pinched cables.
9. Check that the power-supply cover fasteners (screws or rivets) have not been removed or tampered with.

Handling devices that are sensitive to electrostatic discharge

Any computer part containing transistors or integrated circuits (ICs) should be considered sensitive to electrostatic discharge (ESD.) ESD damage can occur when there is a difference in charge between objects. Protect against ESD damage by equalizing the charge so that the machine, the part, the work mat, and the person handling the part are all at the same charge.

Notes:
1. Use product-specific ESD procedures when they exceed the requirements noted here.
2. Make sure that the ESD protective devices you use have been certified (ISO 9000) as fully effective.

When handling ESD-sensitive parts:
- Keep the parts in protective packages until they are inserted into the product.
- Avoid contact with other people.
- Wear a grounded wrist strap against your skin to eliminate static on your body.
- Prevent the part from touching your clothing. Most clothing is insulative and retains a charge even when you are wearing a wrist strap.
- Use a grounded work mat to provide a static-free work surface. The mat is especially useful when handling ESD-sensitive devices.
- Select a grounding system, such as those listed below, to provide protection that meets the specific service requirement.

Note: The use of a grounding system to guard against ESD damage is desirable but not necessary.
- Attach the ESD ground clip to any frame ground, ground braid, or green-wire ground.
- When working on a double-insulated or battery-operated system, use an ESD common ground or reference point. You can use coax or connector-outside shells on these systems.
- Use the round ground prong of the ac plug on ac-operated computers.

Grounding requirements

Electrical grounding of the computer is required for operator safety and correct system function. Proper grounding of the electrical outlet can be verified by a certified electrician.

Safety notices (multilingual translations)

The safety notices in this section are provided in the following languages:
- English
- Arabic
- Brazilian Portuguese
- French
- German
- Hebrew
- Japanese
- Korean
- Spanish
- Traditional Chinese

⚠️

DANGER

Before the computer is powered on after FRU replacement, make sure that all screws, springs, and other small parts are in place and are not left loose inside the computer. Verify this by shaking the computer and listening for rattling sounds. Metallic parts or metal flakes can cause electrical short circuits.

⚠️

DANGER

Some standby batteries contain a small amount of nickel and cadmium. Do not disassemble a standby battery, recharge it, throw it into fire or water, or short-circuit it. Dispose of the battery as required by local ordinances or regulations. Use only the battery in the appropriate parts listing. Use of an incorrect battery can result in ignition or explosion of the battery.

⚠️

DANGER

The battery pack contains small amounts of nickel. Do not disassemble it, throw it into fire or water, or short-circuit it. Dispose of the battery pack as required by local ordinances or regulations. Use only the battery in the appropriate parts listing when replacing the battery pack. Use of an incorrect battery can result in ignition or explosion of the battery.
DANGER

The lithium battery can cause a fire, an explosion, or a severe burn. Do not recharge it, remove its polarized connector, disassemble it, heat it above 100°C (212°F), incinerate it, or expose its cell contents to water. Dispose of the battery as required by local ordinances or regulations. Use only the battery in the appropriate parts listing. Use of an incorrect battery can result in ignition or explosion of the battery.

DANGER

If the LCD breaks and the fluid from inside the LCD gets into your eyes or on your hands, immediately wash the affected areas with water for at least 15 minutes. Seek medical care if any symptoms from the fluid are present after washing.

DANGER

To avoid shock, do not remove the plastic cover that protects the lower part of the inverter card.

DANGER

Though the main batteries have low voltage, a short-circuited or grounded battery can produce enough current to burn personnel or combustible materials.

DANGER

Unless hot swap is allowed for the FRU being replaced, do as follows before removing it: power off the computer, unplug all power cords from electrical outlets, remove the battery pack, and disconnect any interconnecting cables.

خطر

قبل إعادة تشغيل الحاسب بعد الانتهاء من استبدال FRU، تأكد من أنه قد تم إعادة كل من المسار والمروحة وعلى الأجزاء الصغيرة الأخرى في أماكنهم وأتم قفلها داخل الحاسب. يمكن للحقول من ذلك عن طريق هر الحاسب والاستماع لأي صوت صنوبر. قد تؤدي الأجزاء أو الرقائق المغلقة إلى حدوث دائرة قصر.
تحتوي بعض البطاريات الاحتياطية على كمية صغيرة من مادتي الليثيوم والكادميوم. لا تقم بتثبيتها في مكان تклتم فيه من دون الرجوع إلى الوثائق. إذا بلغت نسبة الليثيوم والكادميوم في البطارية تحديداً في مكان تخلص من البطارية كما هو موضوح في القوانين المحلية. استخدم نوع البطارية المحدد والذي يوصي باستخدامه. حيث أنه قد يؤدي استخدام نوع بطارية غير صحيح إلى اشتعالها أو انفجارها.

تحتوي حزمة البطارية على كمية صغيرة من مادة الليثيوم. لا تقم بتثبيتها في مكان تكلتم فيها من دون الرجوع إلى الوثائق. لا تقم بتثبيتها في مكان تخلص من حزمة البطارية وفقاً لما هو موضح في القوانين المحلية. قد يؤدي استخدام نوع بطارية غير صحيح إلى اشتعالها أو انفجارها.

قد تتسبب بطارية الليثيوم في حدوث حريق أو انفجار أو حدوث حرائق شديدة. لا تقم بإزالة مضخة البطارية أو مشقوق البطارية أو إعادة التثبيتpiesseca2a11به أو تحاول أيضاً كتابها أو تخزينها لفترة طويلة من وصول الاستقطاب الخاص بها. إذا كنت في حالة إشعال الأرتفاع أو محلوية الخلايا الخاص بها مما يكون في وضع البطارية. استخدم نوع البطارية المحدد والذي يوصي باستخدامه. حيث أنه قد يؤدي استخدام نوع بطارية غير صحيح إلى اشتعالها أو انفجارها.

إذا ما انكسرت شلالة LCD ولا تتمكن من الدخول داخلها أو تركيبه، قد في حالة بالعملية الأمر لا يتكون عن 10 دقيقة. إذا ما تأكدت أي أعراض بعد الفصل اطلب عنئذ من مساعدة الطبية.

تجنب التعريض لأي صدمات، لا تقم بإزالة الغطاء البلاستيكي الذي يحمي الجزء الأعلى من بطاقة التحكم.
PERIGO

Antes de ligar o computador após a substituição da FRU, certifique-se de que todos os parafusos, molas e outras peças pequenas estejam no lugar e não estejam soltos dentro do computador. Verifique isso sacudindo o computador e procurando ouvir sons de peças soltas. Peças metálicas ou lascas de metal podem causar curto-circuito.

PERIGO


PERIGO

A bateria de lítio pode causar incêndio, explosão ou graves queimaduras. Não a recarregue, remova seu conector polarizado, desmonte-a, aqueça-a acima de 100°C (212°F), incinere-a, ou exponha o conteúdo de sua célula à água. Descarte a bateria conforme requerido pelas leis ou regulamentos locais. Use somente a bateria nas partes listadas apropriadas. O uso de uma bateria incorreta pode resultar em combustão ou explosão da bateria.

PERIGO

Se o LCD quebrar e o fluido de dentro dele entrar em contato com seus olhos ou com suas mãos, lave as áreas afetadas imediatamente com água durante pelo menos 15 minutos. Procure cuidados médicos se algum sintoma causado pelo fluido surgir após a lavagem.

PERIGO

Para evitar choque elétrico, não remova a capa plástica que protege a parte inferior da placa inversora.

PERIGO

Embora as principais baterias possuam baixa voltagem, uma bateria em curto-circuito ou aterrada pode produzir corrente o bastante para queimar materiais de pessoal ou inflamáveis.

PERIGO

A menos que uma hot swap seja permitida para a FRU que está sendo substituída, faça o seguinte antes de removê-la: desligue o computador, desconecte todos os cabos de energia das tomadas, remova o pacote de baterias e desconecte quaisquer cabos de interconexão.

DANGER

Avant de remettre l'ordinateur sous tension après remplacement d'une unité en clientèle, vérifiez que tous les ressorts, vis et autres pièces sont bien en place et bien fixées. Pour ce faire, secouez l'unité et assurez-vous qu'aucun bruit suspect ne se produit. Des pièces métalliques ou des copeaux de métal pourraient causer un court-circuit.
DANGER

Certaines batteries de secours contiennent du nickel et du cadmium. Ne les démontez pas, ne les rechargez pas, ne les exposez ni au feu ni à l’eau. Ne les mettez pas en court-circuit. Pour les mettre au rebut, conformez-vous à la réglementation en vigueur. Lorsque vous remplacez la pile de sauvegarde ou celle de l’horloge temps réel, veillez à n’utiliser que les modèles cités dans la liste de pièces détachées adéquate. Une batterie ou une pile inappropriée risque de prendre feu ou d’exploser.

DANGER

La batterie contient du nickel. Ne la démontez pas, ne l’exposez ni au feu ni à l’eau. Ne la mettez pas en court-circuit. Pour la mettre au rebut, conformez-vous à la réglementation en vigueur. Lorsque vous replacez la batterie, veillez à n’utiliser que les modèles cités dans la liste de pièces détachées adéquate. En effet, une batterie inappropriée risque de prendre feu ou d’exploser.

DANGER

La pile de sauvegarde contient du lithium. Elle présente des risques d’incendie, d’explosion ou de brûlures graves. Ne la rechargez pas, ne retirez pas son connecteur polarisé et ne la démontez pas. Ne l’exposez pas à une température supérieure à 100°C, ne la faites pas brûler et n’en exposez pas le contenu à l’eau. Mettez la pile au rebut conformément à la réglementation en vigueur. Une pile inappropriée risque de prendre feu ou d’exploser.

DANGER

Si le panneau d’affichage à cristaux liquides se brise et que vous recevez dans les yeux ou sur les mains une partie du fluide, rincez-les abondamment pendant au moins quinze minutes. Consultez un médecin si des symptômes persistent après le lavage.

DANGER

Afin d’éviter tout risque de choc électrique, ne retirez pas le cache en plastique protégeant la partie inférieure de la carte d’alimentation.
Bien que le voltage des batteries principales soit peu élevé, le court-circuit ou la mise à la masse d’une batterie peut produire suffisamment de courant pour brûler des matériaux combustibles ou causer des brûlures corporelles graves.

**DANGER**

Si le remplacement à chaud n'est pas autorisé pour l'unité remplaçable sur site que vous remplacez, procédez comme suit avant de retirer l'unité : mettez l'ordinateur hors tension, débranchez tous les cordons d'alimentation des prises de courant, retirez le bloc de batterie et déconnectez tous les câbles d'interconnexion.

**VORSICHT**


**VORSICHT**


**VORSICHT**


VORSICHT


VORSICHT

Aus Sicherheitsgründen die Kunststoffabdeckung, die den unteren Teil der Spannungswandlerplatine umgibt, nicht entfernen.

VORSICHT

Obwohl Hauptbatterien eine niedrige Spannung haben, können sie doch bei Kurzschluss oder Erdung genug Strom abgeben, um brennbare Materialien zu entzünden oder Verletzungen bei Personen hervorzurufen.

VORSICHT

Wenn ein Austausch der FRU bei laufendem Betrieb nicht erlaubt ist, gehen Sie beim Austausch der FRU wie folgt vor: Schalten Sie den Computer aus, ziehen Sie alle Netzkabel von den Netzsteckdosen ab, entfernen Sie den Akku und ziehen Sie alle miteinander verbundenen Kabel ab.
![Warning]

**ThinkPad P50 Hardware Maintenance Manual**

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**Peripherals and Components - Disassembly:**

**Warning:**
- Disconnect all peripheral devices and cables before opening the system unit.

---

**Battery:**

- Disconnect the battery pack before proceeding with any maintenance.

---

**Coin-Cell Battery:**

- Replace the coin-cell battery if it has been depleted or if it is no longer functional.

---

**Diagnostic Tools:**

- Use diagnostic tools to determine if the issue is hardware-related.

---

**FIRU (Field Replaceable Unit):**

- Never attempt to replace a FRU without proper training and tools.

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危険

FRU の交換後、ThinkPad の電源を入れる前に、ねじ、バネ、その他の小さな部品がすべて正しい位置にあり、また ThinkPad の内部で緩んでいないことを確認してください。
これを確認するには、ThinkPad を振って、カチャカチャと音がしないか確かめます。
金属部品や金属破片はショートの原因になることがあります。

危険

予備バッテリーの中には少量のニッケルとカドミウムが含まれているものがあります。
したがって、予備バッテリーの分解、再充電、火または水の中への投棄、またはショートさせることは決して行わないでください。
バッテリーを分解する場合は地方自治体の条例に従ってください。適切なバッテリーのリサイクルの取り扱いが必要です。
したがってバッテリーを分解するときは、適切なバッテリーのリサイクルの取り扱いが必要です。

危険

バッテリー・バックには少量のニッケルが含まれています。バッテリー・バックを分解したり、火または水の中に投げ込んだり、ショートさせないでください。
バッテリー・バックの廃棄にあたっては、地方自治体の条例または規則に従ってください。
バッテリー・バックを分解するときは、適切なバッテリーのリサイクルの取り扱いが必要です。
したがってバッテリーを分解するときは、適切なバッテリーのリサイクルの取り扱いが必要です。

危険

リチウム・バッテリーは、火災、爆発、または重量のやけどを引き起こすことがあります。
バッテリーの充電、その推奨ユーザーのための取り扱い、バッテリーの本体の破壊、100 ℃ (212 ℉) 以上の加熱、溶却、電池の中身を水に浸すこと、はしないでください。
バッテリーを分解する場合は地方自治体の条例に従ってください。適切なバッテリーのリサイクルの取り扱いが必要です。
したがってバッテリーを分解するときは、適切なバッテリーのリサイクルの取り扱いが必要です。

危険

LCD が破損し、LCD の中の液体が目に入ったり、手に触れたりした場合は、液体が触れった部分を少なくとも 15 分間洗い流してください。
洗い流した後に、液体によって何らかの症状が現れた場合は、医師の治療を受けてください。

危険

感電を防ぐため、インパーターやカードの下部を保護しているプラスチック・カバーを外さないようにしてください。
危険

メイン・バッテリーの電圧は低くても、ショートしたり、接地したバッテリーが、作業者にけがを負わせたり、可燃物を燃やすだけの電流を発生させる場合があります。

危険

交流している FRU がホット・スワップに対応していない場合、それを
取り外す前に、コンピューターの電源をオフにし、すべての電源コードを
コンセントから抜き、バッテリー・バックを取り外して、相互接続している
ケーブルをすべて切り離してください。

危険

FRUを교체하고 나서 컴퓨터 전원을 개기 전에 모든 나사, 스프링 및 기타
작은 부품들이 올바른 위치에 있는지, 컴퓨터 내부에 단단하게 연결되어 있
는지 확인하십시오. 컴퓨터를 훼손하여 닫아가는 것이 나지 않는지 확인하
십시오. 금속부품 또는 금속 조각은 후진을 일으킬 수 있습니다。

危険

 일부 보조 배터리에는 소량의 탱크 및 카트륨이 포함되어 있습니다. 보조 배
터리에 폭발하거나, 다시 충전하거나, 불 또는 물에 멸치거나, 단락시키지 마
십시오. 배터리 폭발 예방을 위해 배터리 보호 장치가 달라지십시오. 네이
트워크의 백업 배터리로 사용하십시오. 올바르지 않은 배터리 사용을 하면 배터리가 발화되거나 폭발할 수 있습니다。

危険

 배터리 폭은 소량의 탱크 및 카트륨이 포함되어 있습니다. 배터리 폭은 변하지거나,
불 또는 물에 멸치거나, 단락시키지 마십시오. 배터리 폭은 폭발할 때에는 해
당 지역의 법률 규정을 따르십시오. 배터리 폭은 폭발할 때에는 올바른 배터
리만 사용하십시오. 올바르지 않은 배터리를 사용하면 배터리가 발화되거나
폭발할 수 있습니다。

危険

 리튬 배터리는 화재, 폭발 또는 심각한 화상을 일으킬 수 있습니다. 리튬 배터
리가 장하 직후, 극성 커넥터를 제거하거나, 방치하거나, 100C(212F)이
상으로 가열하거나, 소각하거나, 전자 채점용을 롤에 노출시키지 마십시오.
배터리 폭을 폭발할 때에는 해당 지역의 법률 규정을 따르십시오. 올바른 배터리
만 사용하십시오. 올바르지 않은 배터리를 사용하면 배터리가 발화되거나 폭
발할 수 있습니다.
Safety information

Chapter 1

PELIGRO

Antes de encender el sistema después de sustituir una FRU, compruebe que todos los tornillos, muelles y demás piezas pequeñas se encuentran en su sitio y no se encuentran sueltos dentro del sistema. Compruébelo agitando el sistema y escuchando los posibles ruidos que provocarían. Las piezas metálicas pueden causar cortocircuitos eléctricos.

PELIGRO

Algunas baterías de reserva contienen una pequeña cantidad de níquel y cadmio. No las desmonte, ni recargue, ni las eche al fuego o al agua ni las cortocircuite. Deséchelas tal como dispone la normativa local. Utilice sólo baterías que se encuentren en la lista de piezas. La utilización de una batería no apropiada puede provocar la ignición o explosión de la misma.

Chapter 1. Safety information
Las baterías contienen pequeñas cantidades de níquel. No las desmonte, ni recargue, ni las eche al fuego o al agua ni las cortocircuite. Deséchelas tal como dispone la normativa local. Utilíce sólo baterías que se encuentren en la lista de piezas al sustituir la batería. La utilización de una batería no apropiada puede provocar la ignición o explosión de la misma.

PELIGRO

La batería de repuesto es una batería de litio y puede provocar incendios, explosiones o quemaduras graves. No la recargue, ni quite el conector polarizado, ni la desmonte, ni caliente por encima de los 100°C (212°F), ni la incinere ni exponga el contenido de sus celdas al agua. Deséchela tal como dispone la normativa local.

PELIGRO

Si la LCD se rompe y el fluido de su interior entra en contacto con sus ojos o sus manos, lave inmediatamente las áreas afectadas con agua durante 15 minutos como mínimo. Obtenga atención médica si se presenta algún síntoma del fluido después de lavarse.

PELIGRO

Para evitar descargas, no quite la cubierta de plástico que rodea la parte baja de la tarjeta invertida.

PELIGRO

Aunque las baterías principales tienen un voltaje bajo, una batería cortocircuitada o con contacto a tierra puede producir la corriente suficiente como para quemar material combustible o provocar quemaduras en el personal.

PELIGRO

Salvo que se permita el intercambio en caliente para la unidad sustituible localmente, realice lo siguiente antes de extraerla: apague el sistema, desconecte todos los cables de alimentación de las tomas de alimentación eléctrica, extraiga la batería y desconecte los cables de interconexión.

危険
### Chapter 1. Safety information

<table>
<thead>
<tr>
<th>Chapter 1. Safety information</th>
</tr>
</thead>
<tbody>
<tr>
<td>完成 FRU 更換之後，在開啟電腦的電源之前，請確定所有螺絲、彈簧及其他小零件都已歸位，沒有遺留在電腦內部。若要確認這一點，請搖晃電腦，聽聽看是否有卡釘的聲響。金屬零件或機體的火花會造成電線短路。</td>
</tr>
<tr>
<td><strong>危險</strong></td>
</tr>
<tr>
<td>部分備用電池含有微量的鎳和錳。請勿拆開備用電池、再充電、丟入火或水中，或使其形成短路。請按照當地法令或規定來棄置電池。僅限使用零件清單中的電池。使用不適當的電池會導致電池起火或爆炸。</td>
</tr>
<tr>
<td><strong>危險</strong></td>
</tr>
<tr>
<td>電池套件含有微量的鎳。請勿拆開電池套件、丟入火或水中，或使其形成短路。請按照當地法令或規定來棄置電池套件。更換電池套件時，僅限使用零件清單中的電池。使用不適當的電池會導致電池起火或爆炸。</td>
</tr>
<tr>
<td><strong>危險</strong></td>
</tr>
<tr>
<td>鋰電池會導致起火、爆炸或嚴重燒傷。請勿再充電、拔除其電池接頭、拆開、加熱超過 100°C (212°F)、焚燒，或讓電池組成物浸入水中。請按照當地法令或規定來棄置電池。僅限使用零件清單中的電池。使用不適當的電池會導致電池起火或爆炸。</td>
</tr>
<tr>
<td><strong>危險</strong></td>
</tr>
<tr>
<td>如果 LCD 破裂導致 LCD 流出的液體沾到您的眼睛或手，請立即以清水沖洗沾染部位至少 15 分鐘。如果在清洗後出現該液體所造成的任何症狀，請就醫治療。</td>
</tr>
<tr>
<td><strong>危險</strong></td>
</tr>
<tr>
<td>為避免觸電，請勿拆下轉換卡下面的塑膠護蓋。</td>
</tr>
<tr>
<td><strong>危險</strong></td>
</tr>
<tr>
<td>雖然主電池的電壓很低，但短路或接地電池所產生的電流，仍足以使人燒傷或使可燃物質起火。</td>
</tr>
<tr>
<td><strong>危險</strong></td>
</tr>
<tr>
<td></td>
</tr>
</tbody>
</table>
除非 FRU 允許以熱抽換來替換，否則請依下列方式將其移除：將電腦關機，拔除插
座上所有電源線，移除電池包，並拔開任何交互連接的線材。
Chapter 2. Important service information

This chapter introduces following important service information that applies to all machine types supported by this manual:

- “Strategy for replacing FRUs” on page 19
  - “Strategy for replacing a hard disk drive or a solid-state drive” on page 19
  - “Important notice for replacing a system board” on page 20
  - “How to use error message” on page 20
- “Strategy for replacing FRUs for CTO, special-bid, and standard models” on page 20
  - “Product definition” on page 20
  - “FRU identification” on page 20

Important:
- Advise customers to contact the Lenovo® Customer Support Center if they need any assistance in obtaining or installing any software fixes, drivers, and UEFI BIOS downloads. Telephone numbers for Lenovo Support are available at: http://www.lenovo.com/support/phone
- System Disassembly/Reassembly videos that show the FRU removals or replacements for the Lenovo authorized service technicians are available in the following support site: http://www.lenovoservicetraining.com/ion/

Strategic for replacing FRUs

Before replacing parts:

Ensure that all software fixes, drivers, and UEFI BIOS downloads are installed before replacing any FRUs listed in this manual.

After a system board is replaced, ensure that the latest UEFI BIOS is loaded to the system board before completing the service action.

To download software fixes, drivers, and UEFI BIOS, go to http://www.lenovo.com/ThinkPadDrivers and follow the instructions on the screen.

Use the following strategy to prevent unnecessary expense for replacing and servicing FRUs:

- If you are instructed to replace a FRU but the replacement does not correct the problem, reinstall the original FRU before you continue.
- Some computers have both a processor board and a system board. If you are instructed to replace either the processor board or the system board, and replacing one of them does not correct the problem, reinstall that board, and then replace the other one.
- If an adapter or a device consists of more than one FRU, any of the FRUs may be the cause of the error. Before replacing the adapter or device, remove the FRUs, one by one, to see if the symptoms change. Replace only the FRU that changed the symptoms.

Strategy for replacing a hard disk drive or a solid-state drive

Always try to run a low-level format before replacing a hard disk drive or a solid-state drive. This will cause all customer data on the drive to be lost. Be sure that the customer has a current backup of the data before doing this task.

Attention: The drive startup sequence in the computer you are servicing may have been changed. Be extremely careful during write operations such as copying, saving, or formatting. If you select an incorrect drive, data or programs can be overwritten.
Important notice for replacing a system board

Some components mounted on a system board are very sensitive. Improper handling of a system board can cause damage to those components, and may cause a system malfunction.

Attention: When handling a system board:
- Do not drop a system board or apply any excessive force to it.
- Avoid rough handling of any kind.
- Avoid bending a system board and hard pushing to prevent cracking at each BGA (Ball Grid Array) chipset.

How to use error message

Use the error codes displayed on the screen to diagnose failures. If more than one error code is displayed, begin the diagnosis with the first error code. Whatever causes the first error code may also cause false error codes. If no error code is displayed, see whether the error symptom is listed in the Symptom-to-FRU Index for the computer you are servicing.

Strategy for replacing FRUs for CTO, special-bid, and standard models

This topic provides information about the model types and FRU identification.

Product definition

This topic introduces different model types and how to identify each type.

Dynamic Configure To Order (CTO) model

This model provides the ability for a customer to configure a Lenovo solution from a Web Site, and have this configuration sent to fulfillment, where it is built and shipped directly to the customer. The machine label and eSupport will load these products as the 4-character MT, 4-character model, and 2-character country code. The model is “CTO1” and the default country code is “WW” (example: 20AACTO1WW).

Special-bid model

This is a unique configuration that has been negotiated between Lenovo and the customer. A unique MTM consists of a 4-character MT, a 4-character model, and a numeric 2-character country code is provided to the customer to place orders (example: 20AA000955). The country code assigned is numeric and does not designate a specific country or region. The custom model factsheet for the MTM indicates which country the special bid MTM is set up for. Special-bid offering is not generally announced.

Standard model

Standard models (fixed configuration) are announced and offered to all customers. The MTM portion of the machine label consists of a 4-character MT, a 4-character model, and an alphabetic 2-character country code. The country code assigned is alphabetic and represents a designated country or region (example: 20AA0009UK).

FRU identification

Use Lenovo eSupport to identify major FRUs, FRU part numbers, and FRU descriptions for a product at an MT - serial number level. Examples of major FRUs are hard disk drive, system board, liquid crystal display (LCD), and memory module.

To identify the major FRUs for a product, do the following:

1. Go to:
   http://support.lenovo.com/ibasepartslookup
2. Type the Machine Type and Serial Number in the corresponding fields.
3. Click **Submit**.

eSupport also can be used to view the general FRU list for a product. The FRU list is a general list of components and does not contain specific model information.

To get the general FRU list for a product, do the following:

1. Go to: http://www.lenovo.com/support
2. Follow the instructions on the screen to select a product.
3. Click **Products & Parts** tab.
4. Select **System Service Parts** to view a general FRU list.
Chapter 3. General checkout

This chapter introduces following information:
• “What to do first” on page 23
• “Checkout guide” on page 24
  – “Lenovo Solution Center” on page 24
  – “Quick test programs” on page 24
  – “UEFI diagnostic program” on page 25
  – “Bootable diagnostic programs” on page 25
• “Power system checkout” on page 26

Before you go to the checkout guide, be sure to read the following important notes.

Important notes:
• Only certified trained personnel should service the computer.
• Before replacing any FRU, read the entire page on removing and replacing FRUs.
• When you replace FRUs, it is recommended use new nylon-coated screws.
• Be extremely careful during such write operations as copying, saving, or formatting. The sequence of the drives in the computer that you are servicing might have been altered. If you select an incorrect drive, data or programs might be overwritten.
• Replace a FRU only with another FRU of the correct model. When you replace a FRU, ensure that the model of the machine and the FRU part number are correct by referring to the web site: http://www.lenovo.com/serviceparts-lookup
• A FRU should not be replaced because of a single, unreproducible failure. Single failures can occur for a variety of reasons that have nothing to do with a hardware defect, such as cosmic radiation, electrostatic discharge, or software errors. Consider replacing a FRU only when a problem recurs. If you suspect that a FRU is defective, clear the error log and run the test again. If the error does not recur, do not replace the FRU.
• Be careful not to replace a nondefective FRU.

What to do first

When you return a FRU, you must include the following information in the parts exchange form or parts return form that you attach to it:

1. Name and phone number of service technician
2. Date of service
3. Date on which the machine failed
4. Date of purchase
5. Failure symptoms, error codes appearing on the display, and beep symptoms
6. Procedure index and page number in which the failing FRU was detected
7. Failing FRU name and part number
8. Machine type, model number, and serial number
9. Customer’s name and address

Note: During the warranty period, the customer may be responsible for repair costs if the computer damage was caused by misuse, accident, modification, unsuitable physical or operating environment, or improper maintenance by the customer. Following is a list of some common items that are not covered under warranty and some symptoms that might indicate that the system was subjected to stress beyond normal use.
Before checking problems with the computer, determine whether the damage is covered under the warranty by referring to the following list:

**The following are not covered under warranty:**
- LCD panel cracked from the application of excessive force or from being dropped
- Scratched (cosmetic) parts
- Distortion, deformation, or discoloration of the cosmetic parts
- Plastic parts, latches, pins, or connectors that have been cracked or broken by excessive force
- Damage caused by liquid spilled into the system
- Damage caused by the improper insertion of a PC card or the installation of an incompatible card
- Improper disc insertion or use of an optical drive
- Fuses blown by attachment of a nonsupported device
- Forgotten computer password (making the computer unusable)
- Sticky keys caused by spilling a liquid onto the keyboard
- Use of an incorrect ac power adapter on laptop products

**The following symptoms might indicate damage caused by nonwarranted activities:**
- Missing parts might be a symptom of unauthorized service or modification.
- Check for obvious damage to a hard disk drive. If the spindle of a hard disk drive becomes noisy, the hard disk drive might have been dropped or subject to excessive force.

**Checkout guide**

Use the following procedures as a guide in identifying and correcting problems with the ThinkPad notebook computers.

**Note:** The diagnostic tests are intended to test only ThinkPad products. The use of non-ThinkPad products, prototype cards, or modified options can lead to false indications of errors and invalid system responses.

1. Identify the failing symptoms in as much detail as possible.
2. Verify the symptoms. Try to re-create the failure by running the diagnostic test or by repeating the operation.

**Lenovo Solution Center**

The Lenovo Solution Center program enables you to troubleshoot and resolve computer problems. It combines diagnostic tests, system information collection, security status, and support information, along with hints and tips for maximum system performance.

The Lenovo Solution Center program is available for download at http://www.lenovo.com/diags.

To run the Lenovo Solution Center program, go to Control Panel and click **System and Security → Lenovo - System Health and Diagnostics**, and then follow the instructions on the screen.

For more information about the Lenovo Solution Center program, refer to the help information system of the program.

**Quick test programs**

Run quick test programs to troubleshoot and resolve computer problems, especially when the computer does not have the Lenovo Solution Center program installed.

To download and install a quick test program, go to http://www.lenovo.com/diags, and follow the instructions on the Web site.

To run a test using quick test program, do the following:
1. Go to the C:\SWTOOLS\diag directory.
2. Double-click the gui_lsc_lite.exe file.
3. When the **User Account Control** window opens, click **Yes**.
4. Select the device class to be tested.
5. Select the devices to be tested.
6. Select the test to be performed.
7. Follow the instructions on the screen to start the test. When a problem is detected, information messages are displayed. Refer to the messages to troubleshoot the problem.

**UEFI diagnostic program**

A UEFI diagnostic program is preinstalled on the computer. It enables you to test memory modules and internal storage devices, view system information, and check and recover bad sectors on internal storage devices.

To run the UEFI diagnostic program, do the following:

1. Turn on the computer. If the computer cannot be turned on, go to “Power system checkout” on page 26, and check the power sources. If an error code is displayed, go to “Symptom-to-FRU index” on page 34 for error code descriptions and troubleshooting hints.
2. When the logo screen is displayed, repeatedly press and release the F10 key. The main screen of the UEFI diagnostic program is displayed.
3. Follow the instructions on the screen to use the diagnostic program.

**Bootable diagnostic programs**

If the computer you are servicing is not installed with the UEFI diagnostic program, you can download a bootable diagnostic program from the Lenovo Support Web site. The bootable diagnostic programs enable you to test computer memory and internal storage devices, view system information, and check and recover the internal storage devices. To use the bootable diagnostic programs, you can create a bootable diagnostic medium on a USB device or CD.

To create a bootable diagnostic medium, do the following:

2. Click **Lenovo Bootable Diagnostics**.
3. Follow the instructions on the Web site to create a bootable diagnostic medium on a USB device or CD.

To use the diagnostic medium you have created, do one of the following:

- **If you have created the bootable diagnostic medium on a USB device, do the following:**
  1. Attach the USB device to the computer.
  2. Turn on the computer. If the computer cannot be turned on, go to “Power system checkout” on page 26, and check the power sources. If an error code is displayed, go to “Symptom-to-FRU index” on page 34 for error code descriptions and troubleshooting hints.
  3. When the logo screen is displayed, repeatedly press and release the F12 key. When the Boot Menu window opens, release the F12 key.
  4. Use the arrow keys to select **USB HDD** and then press Enter. The diagnostic program will be launched automatically.
  5. Follow the instructions on the screen to use the diagnostic program.
- **If you have created the bootable diagnostic medium on a CD, do the following:**
1. Turn on the computer. If the computer cannot be turned on, go to “Power system checkout” on page 26, and check the power sources. If an error code is displayed, go to “Symptom-to-FRU index” on page 34 for error code descriptions and troubleshooting hints.

2. Insert the CD into the optical drive.

3. Restart the computer.

4. When the logo screen is displayed, repeatedly press and release the F12 key. When the Boot Menu window opens, release the F12 key.

5. Use the arrow keys to select ATAPI CDx (x: 0, 1, ...) and then press Enter. The diagnostic program will be launched automatically.

6. Follow the instructions on the screen to use the diagnostic program.

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**Power system checkout**

To verify if a battery pack or an ac power adapter is functional, do the following:

1. Turn off the computer.
2. Connect the ac power adapter.
3. Turn on the computer. If the computer can be turned on, it means that either the battery pack or the ac power adapter is functional.
4. Insert a straightened paper clip into the emergency reset hole to reset the computer. If the computer is still powered on, it means that the ac power adapter is functional.
5. Turn off the computer.
6. Disconnect the ac power adapter and turn on the computer. If the computer can be turned on, it means that the battery pack is functional.

If you suspect a power problem, see the appropriate one of the following power supply checkouts:

- “Checking the ac power adapter” on page 26
- “Checking the operational charging” on page 27
- “Checking the coin-cell battery” on page 27

---

**Checking the ac power adapter**

You are here because the computer fails only when the ac power adapter is used.

- If the power problem occurs only when the docking station or the port replicator is used, replace the docking station or the port replicator.
- If the system status indicator does not blink three times when an ac power source is connected, check the power cord of the ac power adapter for correct continuity and installation.
- If the computer does not charge during operation, go to “Checking the operational charging” on page 27.

To check the ac power adapter, do the following:

1. Unplug the ac power adapter cable from the computer.
2. Measure the output voltage at the plug of the ac power adapter cable. See the following illustration:

<table>
<thead>
<tr>
<th>Pin</th>
<th>Voltage (V dc)</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>+20</td>
</tr>
<tr>
<td>2</td>
<td>0</td>
</tr>
<tr>
<td>3</td>
<td>Ground</td>
</tr>
</tbody>
</table>

**Note:** Output voltage of pin 2 of the ac power adapter might differ from the one you are servicing.

3. If the voltage is not correct, replace the ac power adapter.
4. If the voltage is acceptable, replace the system board.

Note: Noise from the ac power adapter does not always indicate a defect.

Checking the operational charging

This computer supports only batteries specially designed for this specific system and manufactured by Lenovo or an authorized builder. The system does not support unauthorized batteries or batteries designed for other systems. If an unauthorized battery or a battery designed for another systems is installed, the system will not charge.

Attention: Lenovo has no responsibility for the performance or safety of unauthorized batteries, and provides no warranties for failures or damage arising out of their use.

To check whether the battery charges properly during operation, do the following:
1. Discharge the battery until the remained battery power is less than 50%.
2. Connect the computer to ac power to charge the battery. If the battery status icon in the Windows notification area indicates that the battery is not charging, remove the battery and let it return to room temperature.
3. Reinstall the battery. If the battery is still not charging, replace the battery pack.
4. Check the battery status icon again. If the same error still exists, replace the system board.

Checking the battery pack

To check the battery pack, do the following:
1. Turn off the computer and disconnect the ac power adapter.
2. Remove the battery pack and measure the voltage between battery terminals 1 (+) and 7 (-). The correct voltage are shown in the following table.

<table>
<thead>
<tr>
<th>Terminal</th>
<th>Voltage (V dc)</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>± 0 to +12.6</td>
</tr>
<tr>
<td>7</td>
<td>Ground (-)</td>
</tr>
</tbody>
</table>

3. Measure the resistance between battery terminals 5 and 7. The resistance must be 4 to 30 K Ω. If the resistance is not correct, replace the battery pack.
4. Depending on the voltage that you measure, do one of the following:
   • If the voltage is less than +11.0 V dc, recharge the battery pack. If the voltage is still less than +11.0 V dc after recharging, replace the battery pack.
   • If the voltage is more than +11.0 V dc, discharge the battery pack until the voltage becomes less than +11.0 V dc and then recharge the battery pack. If the voltage still is less than +11.0 V dc after recharging, replace the battery pack.

Note: Recharging will take at least three hours, even if the battery status indicator does not turn on.
5. Replace the system board if the new battery pack is not charged.

Checking the coin-cell battery

To check the coin-cell battery, do the following:
1. Remove the battery pack. See “1010 Battery” on page 61.
2. Remove the coin-cell battery. See “1060 Coin-cell battery” on page 67.
3. Measure the voltage of the coin-cell battery. See the following illustration.

<table>
<thead>
<tr>
<th>Wire</th>
<th>Voltage (V dc)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Red</td>
<td>+2.5 to +3.2</td>
</tr>
<tr>
<td>Black</td>
<td>Ground</td>
</tr>
</tbody>
</table>

- If the voltage is correct, replace the system board.
- If the voltage is not correct, replace the coin-cell battery.
- If the coin-cell battery discharges quickly after replacement, replace the system board.
Chapter 4. Related service information

This chapter presents following information:
- “Restoring the factory contents by using the Recovery Disc Set” on page 29
- “Recovery overview for the Windows 10 operating system” on page 30
- “Passwords” on page 32
- “Power management” on page 33
- “Symptom-to-FRU index” on page 34

Service Web site: When the latest maintenance diskette and the system program service diskette become available, they will be posted on http://www.lenovo.com/support

Restoring the factory contents by using the Recovery Disc Set

When the main storage drive is replaced because of a failure, no product recovery program is on the new drive. In this case, the customer must use the Recovery Disc Set to recover the computer. Order the Recovery Disc Set and the drive at the same time so that the customer can restore the computer to the factory default settings by using the Recovery Disc Set after the new drive is installed. For information about which discs to order, go to http://www.lenovo.com/serviceparts-lookup.

Depending on the model, the number of recovery discs included in the Recovery Disc Set differs. The Recovery Disc Set might consist of the user instructions and the following set of DVDs to restore the computer to the original factory configuration:
- **Operating System Recovery Disc** (one disc): This disc restores the Microsoft Windows operating system. Use this disc to start the recovery process.
- **Applications and Drivers Recovery Disc** (one or more discs): This disc restores the preinstalled applications and drivers on the computer.
- **Supplemental Recovery Disc**: This disc contains additional content, such as updates to the software that was preinstalled on the computer. Not all recovery disc sets come with a Supplemental Recovery Disc.

Notes:
- You must have a DVD drive to use the recovery discs. If you do not have an internal DVD drive, you can use an external USB DVD drive.
- During the recovery process, all data on the drive will be deleted. If possible, copy any important data or personal files that you want to keep onto removable media or a network drive before you start the recovery process.

To restore the computer to the original factory configuration using the Recovery Disc Set, do the following:

**Note:** Recovery can take one to two hours to complete. The length of time depends on the method you use. If you use recovery discs, the recovery process will take about two hours.

1. Make the CD/DVD drive the first startup device in the startup sequence using the following procedure:
   a. Press and hold down the F1 key, and then turn on the computer. When the logo screen is displayed or when you hear repeating beeps, release the F1 key. The ThinkPad Setup program opens.
   b. Use the arrow keys to select **Startup → Boot**.
   c. Select the CD/DVD drive as the **1st Boot Device**.

2. Insert the **Operating System Recovery Disc** into the DVD drive.

3. Press F10 to save the ThinkPad Setup program configuration changes. Follow the instructions on the screen to begin the recovery process.
4. Select your language and click **Next**.

5. Read the license. If you agree with the terms and conditions, select **I accept these terms and conditions** and then click **Next**. If you do not agree with the terms and conditions, follow the instructions on the screen.

6. Click **Yes** in the displayed window to begin the operating system recovery process.

7. Insert the **Applications and Drivers Recovery Disc** when prompted and then click **OK** to begin the process of recovering applications and drivers.

8. If you have a **Supplemental Recovery Disc**, insert it when prompted and click **Yes**. If you do not have a Supplemental Recovery Disc, click **No**.

9. When all of the data has been copied from the last disc in the set and has been processed, remove the disc and restart the computer.

   **Note:** The rest of the recovery process is fully automated and no action from you is required. The computer will restart into the Microsoft Windows desktop several times and you might experience periods when no activity is apparent on the screen for several minutes at a time. This is normal.

10. When the recovery process is complete, the Set Up Windows screen is displayed. Follow the instructions on the screen to complete the Windows setup.

11. After you have completed the Windows setup, you might want to restore the original startup sequence. Start the ThinkPad Setup program and then press F9 to restore the default settings. Press F10 to save changes and exit the ThinkPad Setup program.

   **Note:** After restoring a drive to the factory default settings, you might need to reinstall some device drivers.

---

**Recovery overview for the Windows 10 operating system**

The Windows recovery programs enable you to reset your computer or use advanced startup options.

It is recommended that you create a recovery USB drive as early as possible. Store the recovery USB drive as a backup or replacement for the Windows recovery programs.

For more information, see “Creating and using a recovery USB drive” on page 31.

**Resetting your computer**

If your computer does not perform well, you might consider resetting your computer. In the resetting process, you can choose to keep your files or remove them, and then reinstall the Windows operating system.

To reset your computer, do the following:

**Note:** The graphical user interface (GUI) items of the operating system might change without notice.

1. Open the Start menu and then click **Settings**. If **Settings** is not displayed, click **All apps** to display all programs, and then click **Settings → Update & security → Recovery**.

2. In the **Reset this PC** section, click **Get started**.

3. Follow the instructions on the screen to reset your computer.

**Using advanced startup options**

With advanced startup options, you can change the firmware settings of the computer, change the startup settings of the Windows operating system, start the computer from an external device, or restore the Windows operating system from a system image.

To use advanced startup options, do the following:

**Note:** The GUI items of the operating system might change without notice.
1. Open the Start menu and then click **Settings**. If **Settings** is not displayed, click **All apps** to display all programs, and then click **Settings** → **Update & security** → **Recovery**.

2. In the **Advanced startup** section, click **Restart now** → **Troubleshoot** → **Advanced options**.

3. Select a desired startup option, then follow the instructions on the screen.

**Recovering your operating system if Windows 10 fails to start**

The Windows recovery environment on your computer is capable of operating independently from the Windows 10 operating system. This enables you to recover or repair the operating system even if the Windows 10 operating system fails to start.

After two consecutive failed boot attempts, the Windows recovery environment starts automatically. Then you can choose repair and recovery options by following the instructions on the screen.

**Note:** Ensure that your computer is connected to ac power during the recovery process.

**Creating and using a recovery USB drive**

You can create a recovery USB drive as a backup for the Windows recovery programs. With the recovery USB drive, you can troubleshoot and fix the problems even if the preinstalled Windows recovery programs are damaged.

**Creating a recovery USB drive**

The USB drive that you use to create the recovery USB drive must be at least 16 GB of storage. The actual USB capacity that is required depends on the size of the recovery image.

**Attention:** The creation process deletes anything stored on the USB drive. To avoid data loss, make a backup copy of all the data that you want to keep.

To create a recovery USB drive, do the following:

**Note:** Ensure that your computer is connected to ac power during the following process.

1. Connect a proper USB drive (at least 16 GB of storage).
2. Type **recovery** in the search box on the taskbar. Then click **Create a recovery drive**.
3. Click **Yes** in the User Account Control window to allow the Recovery Media Creator program to start.
4. In the Recovery Drive window, follow the on-screen instructions to create a recovery USB drive.

**Using the recovery USB drive**

If you cannot start your computer, use the recovery USB drive to recover your computer.

To use a recovery USB drive, do the following:

**Note:** Ensure that your computer is connected to ac power.

1. Connect the recovery USB drive to the computer.
2. Turn on or restart the computer. Before the Windows operating system starts, repeatedly press the F12 key. The Boot Menu window opens.
3. Select the recovery USB drive as the boot device.
4. Select a preferred keyboard layout.
5. Click **Troubleshoot** to display the optional recovery solutions.
6. Select a corresponding recovery solution according to your situation. Then follow the instructions on the screen to complete the process.
Passwords

As many as three passwords may be needed for any ThinkPad notebook computer: the power-on password, the hard disk password, and the supervisor password.

If any of these passwords has been set, a prompt for it will be displayed on the screen whenever the computer is turned on. The computer does not start until the password is entered.

Note: If only a supervisor password is set, the password prompt will not be displayed when the operating system is started.

Power-on password

A power-on password protects the system from being powered on by an unauthorized person. The password must be entered before an operating system can be started. For instructions on how to remove the power-on password, see “How to remove the power-on password” on page 32.

Hard disk password

There are two kinds of hard disk passwords:
- User hard disk password - for the user
- Master hard disk password - for the system administrator, who can use it to get access to the hard disk even if the user has changed the user hard disk password

Note: There are two modes for the hard disk password: User only and Master + User. The Master + User mode requires two hard disk passwords; the system administrator enters both in the same operation. The system administrator then provides the user hard disk password to the system user.

Attention: If the user hard disk password has been forgotten, check whether a master hard disk password has been set. If it has, it can be used for access to the hard disk drive. If no master hard disk password is available, neither Lenovo nor Lenovo authorized service technicians provide any services to reset either the user or the master hard disk password, or to recover data from the hard disk drive. The hard disk drive can be replaced for a scheduled fee.

For how to remove the hard disk password, see “How to remove the hard disk password” on page 33.

Supervisor password

A supervisor password protects the system information stored in the ThinkPad Setup. The user must enter the supervisor password in order to get access to the ThinkPad Setup and change the system configuration.

Attention: If the supervisor password has been forgotten and cannot be made available to the service technician, there is no service procedure to reset the password. The system board must be replaced for a scheduled fee.

How to remove the power-on password

To remove a power-on password, do the following:

If no supervisor password has been set, do the following to remove the power-on password:
1. Turn off the computer.
2. Remove the battery pack. For instructions on how to remove the battery pack, see “1010 Battery” on page 61.
3. Remove the coin-cell battery. For instructions on how to remove the coin-cell battery, see “1060 Coin-cell battery” on page 67. Wait for a few seconds.
4. Reinstall the coin-cell battery. For instructions on how to install the coin-cell battery, see “1060 Coin-cell battery” on page 67.
5. Reinstall the battery pack. For instructions on how to install the battery pack, see “1010 Battery” on page 61.
6. Turn on the computer and wait until the POST ends. After the POST ends, the password prompt does not appear. The power-on password has been removed.

If a supervisor password has been set and is known to the service technician, do the following to remove the power-on password:

1. Turn on the computer.
2. When the Lenovo logo is displayed, immediately press F1.
3. Type the supervisor password to enter the ThinkPad Setup program.
5. Select Password.
7. Type the current supervisor password in the Enter Current Password field. then leave the Enter New Password field blank, and press Enter twice.
8. In the Changes have been saved window, press Enter.
9. Press F10 to save changes and exit the ThinkPad Setup program.

How to remove the hard disk password

Attention: If User only mode is selected and the user hard disk password has been forgotten and cannot be made available to the service technician, neither Lenovo nor Lenovo authorized service technicians provide any services to reset the user hard disk passwords or to recover data from the hard disk drive. To put the system back to operational status, the only Lenovo and Lenovo-authorized service solution would be to replace the hard disk drive or solid-state drive with a scheduled fee.

To remove a user hard disk password that has been forgotten, when the supervisor password and master hard disk password are known, do the following:

1. Turn on the computer.
2. When the logo screen comes up, immediately press F1 to enter the ThinkPad Setup program.
4. Select Password.
5. Select Hard-disk x password, where x is the letter of the hard disk drive. A pop-up window opens.
6. Select Master hard disk password.
7. Type the current master hard disk password in the Enter Current Password field. Then leave the Enter New Password field blank, and press Enter twice.
9. Press F10 to save changes and exit the ThinkPad Setup program. The user hard disk password and the master hard disk password have been removed.

Power management

To reduce power consumption, the computer has three power management modes: screen blank, sleep, and hibernation.

Screen blank mode (for Windows 7 only)

If the time set on the “Turn off monitor” timer in the operating system expires, the LCD backlight turns off.
To put the computer into screen blank mode, do the following:
1. Right-click the battery gauge on the taskbar.
2. Select **Power off display**.

To end screen blank mode and resume normal operation, press any key.

**Sleep mode**

When the computer enters sleep mode, the following events occur in addition to what occurs in screen blank mode:
- The LCD is powered off.
- The hard disk drive or solid-state drive is powered off.
- The microprocessor stops.

To put your computer into sleep mode, press Fn+4 or do the following:
- For Windows 7: Open the Start menu, then click the arrow next to the **Shutdown** button. Click **Sleep** from the menu displayed.
- For Windows 10: Open the Start menu, click **Power**, and then click **Sleep**.

To return to normal operation, press the Fn key only.

In certain circumstances, the computer goes into sleep mode automatically:
- After a period of inactivity specified in power plan settings
- When the battery power is low

**Hibernation mode**

In hibernation mode, the following occurs:
- The system status, RAM, VRAM, and setup data are stored on the hard disk drive or solid-state drive.
- The system is powered off.

**Note:** If the computer enters the hibernation mode while it is docked to the docking station or the port replicator, do not undock it before resuming normal operation. If you do undock it and then try to resume normal operation, you will get an error message, and you will have to restart the system.

If you have defined one of the following actions as the event that causes the system to go into hibernation mode, perform that action.
- Closing the lid.
- Pressing the power button.

Also, the computer goes into hibernation mode automatically after a period of inactivity specified in power plan settings.

When the power is turned on, the computer returns from hibernation mode and resumes operation. The hibernation file in the boot record on the hard disk drive or solid-state drive is read, and system status is restored from the hard disk drive or solid-state drive.

**Symptom-to-FRU index**

This section contains following information:
- “Numeric error codes” on page 35
- “Error messages” on page 36
• “Beep symptoms” on page 37
• “No-beep symptoms” on page 37
• “LCD-related symptoms” on page 37
• "Intermittent problems" on page 38
• “Undetermined problems” on page 38

The symptom-to-FRU index in this section lists symptoms and errors and their possible causes. The most likely cause is listed first, in boldface type.

**Note:** Do the FRU replacement or other actions in the sequence shown in the column headed “FRU or action, in sequence.” If replacing a FRU does not solve the problem, put the original part back in the computer. Do not replace a nondefective FRU.

This index can also help you determine, during regular servicing, what FRUs are likely to need to be replaced next.

A numeric error is displayed for each error detected in POST or system operation. In the displays, n can be any number.

If no numeric code is displayed, check the narrative descriptions of symptoms. If the symptom is not described there, go to “Intermittent problems” on page 38.

**Note:** For a device not supported by diagnostic codes in the ThinkPad notebook computers, see the manual for that device.

**Numeric error codes**

*Table 1. Numeric error codes*

<table>
<thead>
<tr>
<th>Symptom or error</th>
<th>FRU or action, in sequence</th>
</tr>
</thead>
<tbody>
<tr>
<td>0177 Bad SVP data, stop POST task—The checksum of the supervisor password in the EEPROM is not correct.</td>
<td>Replace the system board.</td>
</tr>
</tbody>
</table>
| 0183 Bad CRC of Security Settings in EFI Variable. Enter the ThinkPad Setup program. – The checksum of the Security settings in the EFI Variable is not correct. | 1. Run the ThinkPad Setup program. The settings will be corrected automatically. Then save the current settings by pressing F10.  
2. Replace the system board. |
| 0187 EAIA data access error—The access to EEPROM is failed. | Replace the system board.                                      |
| 0188 Invalid RFID Serialization Information Area.          | Replace the system board.                                      |
| 0189 Invalid RFID configuration information area—The EEPROM checksum is not correct. | Replace the system board.                                      |
| 0190 Critical low-battery error                            | 1. Charge the battery pack.                                    
2. Replace the battery pack.                                |
| 0191 System Security—Invalid Remote Change requested.      | 1. Run the ThinkPad Setup program, and then save current setting by pressing F10.  
2. Replace the system board.                                |
| 0199 System Security—Security password retry count exceeded. | 1. Run the ThinkPad Setup program. The retry count will be reset. Then save the current settings by pressing F10.  
2. Replace the system board.                                |
### Table 1. Numeric error codes (continued)

<table>
<thead>
<tr>
<th>Symptom or error</th>
<th>FRU or action, in sequence</th>
</tr>
</thead>
</table>
| 1802 Unauthorized network card is plugged in—Turn off and remove the network card. | 1. Remove network card.  
2. Replace the system board. |
| 1820 More than one external fingerprint reader is attached. Power off and remove all but the reader that you set up within your main operating system. | Remove all but the reader that you set up for the authentication. |
| 2100 Detection error on HDD0 (Main HDD) | 1. Reseat the hard disk drive.  
2. Replace the main hard disk drive.  
3. Replace the system board. |
| 2101 Detection error on SSD1 (M.2) | 1. Reseat the M.2 solid-state drive.  
2. Replace the M.2 solid-state drive.  
3. Replace the system board. |
| 2102 Detection error on SSD2 (M.2) | 1. Reseat the M.2 solid-state drive.  
2. Replace the M.2 solid-state drive.  
3. Replace the system board. |
| 2110 Read error on HDD0 (Main HDD) | 1. Reseat the hard disk drive.  
2. Replace the main hard disk drive.  
3. Replace the system board. |
| 2111 Read error on SSD1 (M.2) | 1. Reseat the M.2 solid-state drive.  
2. Replace the M.2 solid-state drive.  
3. Replace the system board. |
| 2112 Read error on SSD2 (M.2) | 1. Reseat the M.2 solid-state drive.  
2. Replace the M.2 solid-state drive.  
3. Replace the system board. |
| 2200 Machine Type and Serial Number are invalid. | Replace the system board. |
| 2201 Machine UUID is invalid | Replace the system board. |

### Error messages

#### Table 2. Error messages

<table>
<thead>
<tr>
<th>Symptom or error</th>
<th>FRU or action, in sequence</th>
</tr>
</thead>
</table>
| Fan error. | 1. Replace the fan.  
2. Apply thermal grease.  
3. Replace the system board. |
| One fan error. | 1. Replace the fan.  
2. Apply thermal grease.  
3. Replace the system board. |
| Thermal sensing error. | Replace the system board. |
| The non-volatile system UEFI variable storage is nearly full. | Press F1 to enter ThinkPad Setup after the error message is displayed. Then clean up the storage. |
Table 2. Error messages (continued)

<table>
<thead>
<tr>
<th>Symptom or error</th>
<th>FRU or action, in sequence</th>
</tr>
</thead>
<tbody>
<tr>
<td>The battery installed is not supported by this system and will not charge. Please replace the battery with the correct Lenovo battery for this system. Press the ESC key to continue.</td>
<td>Replace the battery.</td>
</tr>
<tr>
<td>This system does not support batteries that are not genuine Lenovo made or authorized. The system will continue to boot, but may not charge unauthorized batteries. Press the ESC key to continue. <strong>Attention:</strong> Lenovo has no responsibility for the performance or safety of unauthorized batteries, and provides no warranties for failures or damage arising out of their use.</td>
<td>Replace the battery.</td>
</tr>
</tbody>
</table>

**Beep symptoms**

*Table 3. Beep symptoms*

<table>
<thead>
<tr>
<th>Symptom or error</th>
<th>FRU or action, in sequence</th>
</tr>
</thead>
</table>
| One short beep, pause, three short beeps, pause, three more short beeps, pause, and one short beep (1–3–3–1 beeps) | 1. Replace the memory module.  
2. Replace the system board. |
| One long and two short beeps | Replace the system board. |
| Three short beeps, pause, one short beep, pause, one more short beep, pause, and three short beeps (3–1–1–3 beeps) | Have the computer serviced. |
| Four cycles of four short beeps | Replace the system board. |
| Five short beeps, pause, five more short beeps, and pause | Replace the system board. |
| Five short beeps | Replace the system board. |

**No-beep symptoms**

*Table 4. No-beep symptoms*

<table>
<thead>
<tr>
<th>Symptom or error</th>
<th>FRU or action, in sequence</th>
</tr>
</thead>
</table>
| No beep, power-on indicator on, LCD blank, and no POST.                         | 1. Ensure that every connector is connected tightly and correctly.  
2. Reseat memory module.  
3. Replace the system board.                                                      |
| No beep, power-on indicator on, and LCD blank during POST.                      | 1. **Reseat memory module.**  
2. Replace the system board.                                                      |
| The power-on password prompt appears.                                           | A power-on password or a supervisor password is set.  
Type the password and press **Enter**.                                            |
| The hard-disk password prompt appears.                                          | A hard disk password is set.  
Type the password and press **Enter**.                                            |

**LCD-related symptoms**

**Important:** The TFT LCD for the notebook computer contains many thin-film transistors (TFTs). The presence of a small number of dots that are missing, discolored, or always lighted is characteristic of TFT
LCD technology, but excessive pixel problems can cause viewing concerns. If the LCD you are servicing has two or less visible defective pixels, it should not be considered faulty. However, if the LCD has three or more visible defective pixels, it will be deemed as defective by Lenovo and it should be replaced.

**Notes:**
- This policy applies to all ThinkPad notebooks purchased on 1 January, 2008 or later.
- Lenovo will not provide warranty replacement if the LCD is within specifications because we cannot guarantee that any replacement LCD will have zero pixel defects.
- One pixel consists of R, G, B sub-pixels.

**Table 5. LCD-related symptoms**

<table>
<thead>
<tr>
<th>Symptom or error</th>
<th>FRU or action, in sequence</th>
</tr>
</thead>
<tbody>
<tr>
<td>No beep, power-on indicator on, and a blank LCD during POST.</td>
<td>Replace the system board.</td>
</tr>
<tr>
<td>• LCD backlight not working.</td>
<td>1. <strong>Reseat the LCD connectors.</strong></td>
</tr>
<tr>
<td>• LCD too dark.</td>
<td>2. Replace the LCD assembly.</td>
</tr>
<tr>
<td>• LCD brightness cannot be adjusted.</td>
<td>3. Replace the system board.</td>
</tr>
<tr>
<td>• LCD contrast cannot be adjusted.</td>
<td></td>
</tr>
<tr>
<td>• LCD screen unreadable.</td>
<td>1. <strong>See important note for “LCD-related symptoms.”</strong></td>
</tr>
<tr>
<td>• Characters missing pixels.</td>
<td>2. Reseat all LCD connectors.</td>
</tr>
<tr>
<td>• Screen abnormal.</td>
<td>3. Replace the LCD assembly.</td>
</tr>
<tr>
<td>• Wrong color displayed.</td>
<td>4. Replace the system board.</td>
</tr>
<tr>
<td>Horizontal or vertical lines displayed on LCD.</td>
<td><strong>Replace the LCD assembly.</strong></td>
</tr>
</tbody>
</table>

**Intermittent problems**

Intermittent system hang problems can be due to a variety of causes that have nothing to do with a hardware defect, such as cosmic radiation, electrostatic discharge, or software errors. FRU replacement should be considered only when a problem recurs.

When analyzing an intermittent problem, do the following:

1. Run the diagnostic test for the system board in loop mode **at least 10 times**.
2. If no error is detected, do not replace any FRUs.
3. If any error is detected, replace the FRU shown by the FRU code. Rerun the test to verify that no more errors exist.

**Undetermined problems**

If the diagnostic tests did not identify the adapter or device that has failed, if wrong devices are installed, or if the system simply is not operating, follow these procedures to isolate the failing FRU (do not isolate FRUs that have no defects).

Verify that all attached devices are supported by the computer.

Verify that the power supply being used at the time of the failure is operating correctly. See “Power system checkout” on page 26.

1. Turn off the computer.
2. Visually check each FRU for damage. Replace any damaged FRU.
3. Remove or disconnect all of the following devices:
   a. Non-ThinkPad devices
   b. Devices attached to the docking station or the port replicator
   c. Printer, mouse, and other external devices
   d. Battery pack
4. Turn on the computer.
5. Determine whether the problem has been solved.
6. If the problem does not recur, reconnect the removed devices one at a time until you find the failing FRU.
7. If the problem remains, replace the following FRUs one at a time (do not replace a nondefective FRU):
   a. System board
   b. LCD assembly
Chapter 5. Configuring RAID

Some ThinkPad P50 models support RAID.

RAID, an acronym for Redundant Array of Independent Disks, is a technology that provides increased storage functions and reliability through redundancy.

When a group of independent physical storage drives is set up to use RAID technology, they are in a RAID array. This array distributes data across multiple storage drives, but the array appears to the host computer as one single storage unit. Creating and using RAID arrays provides high performance, such as the expedited I/O performance, because several drives can be accessed simultaneously.

RAID drive groups configured according to certain RAID levels also improve data storage reliability and fault tolerance compared with single-drive storage systems. Data loss resulting from a drive failure can be prevented by reconstructing missing data from the remaining drives.

Supported RAID levels
If the computer model supports RAID, it supports either RAID 0 or RAID 1.

- **RAID 0 - striped disk array**
  Better performance but no redundancy and fault tolerance

- **RAID 1 - mirrored disk array**
  Improved reading performance and complete data redundancy with only a minimal write performance reduction

Important notices before configuring RAID
- Before you start configuring RAID, check the current RAID settings and drive configurations on the computer and confirm with the customer.
- To support RAID 0 or RAID 1, the computer must be equipped with two identical storage drives (two HDDs or M.2 SSDs with the same capacity).

Enabling RAID from ThinkPad Setup
For RAID-supported models, RAID is enabled by default.

**Note:** After the BIOS is formatted or the system board is replaced for the RAID-supported models, ensure that RAID is enabled in ThinkPad Setup.

If you have to enable RAID manually, do the following:
1. Enter the ThinkPad Setup program.
2. Select **Config → RAID → RAID Mode Option** and then enable it.
3. Press F10 to save changes and exit.

**Attention:** After you enable RAID, reinstall the operating system before taking any further RAID-related action.

Configuring RAID drive settings from ThinkPad Setup
To configure RAID drive settings, do the following:
1. Enter the ThinkPad Setup program.
2. Select **Config → RAID → RAID Storage**.
3. Depending on which type of internal storage drive is installed, select either **SATA HDD** or **M.2 SSD**, and then follow the instructions on the screen.

**Creating RAID volumes**

To create RAID volumes, do the following:

1. Enter the ThinkPad Setup program.
2. Select `Config → RAID → Intel(R) Rapid Storage Technology → Create RAID Volume`.
3. Select a storage drive (or a drive group) and follow the instructions on the screen to create RAID volumes.

   **Attention:** All the existing data stored on the selected drive will be erased while the RAID volume is being created.

4. Exit the configuration utility.

**Deleting RAID volumes**

To delete a RAID volume, do the following:

1. Enter the ThinkPad Setup program.
2. Select `Config → RAID → Intel(R) Rapid Storage Technology`.
3. Select the RAID volume to be deleted, and then press Enter.
4. Follow the instructions on the screen to delete the selected RAID volume.
5. Exit the configuration utility.
Chapter 6. Special keys

Your computer has several special keys to help you work easily and effectively.

Table 6. Special keys

<table>
<thead>
<tr>
<th>Function key and key combination</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Mutates or unmutes the speakers.</td>
<td>If you mute the sound and turn off your computer, the sound will remain muted when you turn on your computer again. To turn on the sound, press the volume-down key ( \text{d}^- ) or volume-up key ( \text{d}^+ ).</td>
</tr>
<tr>
<td>Decreases the speaker volume.</td>
<td></td>
</tr>
<tr>
<td>Increases the speaker volume.</td>
<td></td>
</tr>
<tr>
<td>Mutes or unmutes the microphones.</td>
<td></td>
</tr>
<tr>
<td>Darkens the computer display.</td>
<td></td>
</tr>
<tr>
<td>Brightens the computer display.</td>
<td></td>
</tr>
<tr>
<td>Manages external displays.</td>
<td></td>
</tr>
<tr>
<td>Enables or disables the wireless features.</td>
<td></td>
</tr>
<tr>
<td>For Windows 10: Opens the Settings window. For Windows 7: Opens Control Panel.</td>
<td></td>
</tr>
<tr>
<td>Windows 10: Opens the Cortana® search box. For Windows 7: Opens Windows Search.</td>
<td></td>
</tr>
<tr>
<td>Views the programs that you have opened.</td>
<td></td>
</tr>
<tr>
<td>For Windows 7: Opens Computer. For Windows 10: Views all the programs.</td>
<td></td>
</tr>
<tr>
<td>Press Fn+Esc to enable or disable the Fn Lock function.</td>
<td></td>
</tr>
<tr>
<td>• <strong>When the Fn Lock function is disabled:</strong> The Fn Lock indicator is off. To initiate the special function of each function key, press the corresponding function key directly. To input F1- F12, press the Fn key and the corresponding function key.</td>
<td></td>
</tr>
<tr>
<td>• <strong>When the Fn Lock function is enabled:</strong> The Fn Lock indicator turns on. To input F1- F12, press the corresponding function key directly. To initiate the special function of each function key, press the Fn key and the corresponding function key.</td>
<td></td>
</tr>
<tr>
<td>Alternatively, you can configure the Fn key and function keys in the Keyboard Properties window by doing the following:</td>
<td></td>
</tr>
<tr>
<td>1. Go to Control Panel, then change the view of Control Panel from Category to Large icons or Small icons.</td>
<td></td>
</tr>
<tr>
<td>2. Click <strong>Keyboard</strong>. In the Keyboard Properties window, click the <strong>Fn and function keys</strong> tab.</td>
<td></td>
</tr>
<tr>
<td>Function key and key combination</td>
<td>Description</td>
</tr>
<tr>
<td>----------------------------------</td>
<td>-------------</td>
</tr>
<tr>
<td>3. Select the option of your preference:</td>
<td></td>
</tr>
<tr>
<td>fn +</td>
<td>Controls the keyboard backlight.</td>
</tr>
<tr>
<td></td>
<td>There are three modes for the keyboard backlight: <strong>Off</strong>, <strong>Low</strong>, and <strong>High</strong>. Press Fn+Spacebar to change the modes of the keyboard backlight.</td>
</tr>
<tr>
<td>fn+4</td>
<td>Puts your computer into sleep mode. To return to normal operation, press the Fn key only.</td>
</tr>
<tr>
<td>fn+B</td>
<td>Has the same function as the Break key on a conventional keyboard.</td>
</tr>
<tr>
<td>fn+P</td>
<td>Has the same function as the Pause key on a conventional keyboard.</td>
</tr>
<tr>
<td>fn+S</td>
<td>Has the same function as the SysRq key on a conventional keyboard.</td>
</tr>
<tr>
<td>fn+K</td>
<td>Has the same function as the ScrLK key on a conventional keyboard.</td>
</tr>
</tbody>
</table>
Chapter 7. Locations

This chapter introduces the locations of the hardware components on your computer.

**Locating computer controls, connectors, and indicators**

This topic introduces the locations of the computer controls, connectors, and indicators.

**Front view**

1. Camera (available on some models)
2. Microphones (available on some models)
3. Screen (multi-touch on some models)
4. Power button
5. Numeric keypad
6. Security-lock slot
7. Fan louvers
8. Mini DisplayPort® connector
9. USB 3.0 connectors
10. Audio connector
11. Fingerprint reader
12. TrackPoint® device
13. Trackpad with buttons
14. Color sensor (available on some models)
15. Speakers

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Rear view

1. Ethernet connector
2. Fan louvers
3. ExpressCard slot
4. Media-card slot
5. Smart-card slot (available on some models)
6. Fan louvers
7. Power connector
8. HDMI connector
9. Thunderbolt™ 3 connector
10. Ethernet connector
11. USB 3.0 connector
12. Always On USB 3.0 connector

Bottom view

1. Micro-SIM-card slot
2. Fan louvers
3. Docking station connector
4. Keyboard drainage hole
5. Battery

Status indicators

This topic presents the status indicators that show the status of the computer.
Table 7. Status indicators

<table>
<thead>
<tr>
<th>Indicator</th>
<th>Meaning</th>
</tr>
</thead>
<tbody>
<tr>
<td>1 Camera-status indicator</td>
<td><strong>On:</strong> The camera is in use.</td>
</tr>
<tr>
<td>2 System-status indicator</td>
<td><strong>Blinking three times:</strong> The computer is initially connected to power.</td>
</tr>
<tr>
<td></td>
<td><strong>On:</strong> The computer is on (in normal mode).</td>
</tr>
<tr>
<td></td>
<td><strong>Blinks slowly:</strong> The computer is in sleep mode.</td>
</tr>
<tr>
<td></td>
<td><strong>Blinks fast:</strong> The computer is entering sleep or hibernation mode.</td>
</tr>
<tr>
<td>9 System-status indicator</td>
<td><strong>Off:</strong> The computer is off or in hibernation mode.</td>
</tr>
<tr>
<td>Indicator</td>
<td>Meaning</td>
</tr>
<tr>
<td>----------------------------</td>
<td>-------------------------------------------------------------------------</td>
</tr>
<tr>
<td>3  Microphone-mute indicator</td>
<td><strong>On:</strong> The microphones are muted.</td>
</tr>
<tr>
<td>4  Speaker-mute indicator</td>
<td><strong>On:</strong> The speakers are muted.</td>
</tr>
<tr>
<td>5  Numeric Lock indicator</td>
<td><strong>On:</strong> The numeric keypad can be used to input numbers.</td>
</tr>
<tr>
<td>6  Caps Lock indicator</td>
<td><strong>On:</strong> The Caps Lock mode is enabled. You can type all alphabetic characters (A-Z) in upper case directly.</td>
</tr>
</tbody>
</table>
| 7  Fn Lock indicator        | **Off:** The Fn Lock function is disabled. To initiate the special function of each key, press the corresponding function key directly. To input F1- F12, press the Fn key and the corresponding function key.  
**On:** The Fn Lock function is enabled. To input F1- F12, press the corresponding function key directly. To initiate the special function of each key, press the Fn key and the corresponding function key.  
For more information, see Chapter 6 “Special keys” on page 43. |
| 8  Device-access-status indicator | **Blinking:** The storage device of your computer is reading or writing data. During this period, do not put the computer into sleep mode, remove the storage device, or turn off the computer. |
| 10 ac power-status indicator | The ac power-status indicator shows the ac power charging status of the computer.  
- **Green:** Connected to ac power (charging 80%–100%)  
- **Amber:** Connected to ac power (charging 1%–80%)  
- **Off:** Not connected to ac power (no charging) |
Locating FRUs and CRUs

This topic introduces the following service parts:

- “Major FRUs” on page 50
- “LCD FRUs” on page 52
- “Miscellaneous parts and other FRUs” on page 53

Notes:

- Each FRU is available for all types or models, unless otherwise specified.
- CRU statement for customers:
  You can resolve some problems with your product with a replacement part you can install yourself, called a “Customer Replaceable Unit” or “CRU.” Some CRUs are designated as self-service CRUs and others are designated as optional-service CRUs. **Installation of self-service CRUs is your responsibility.** For optional-service CRUs, you can either install the CRU yourself or you can request that a Service Provider install the CRU according to the warranty service for your product. If you intend on installing the CRU, Lenovo will ship the CRU to you. CRU information and replacement instructions are shipped with your product and are available from Lenovo at any time upon request. You might be required to return the defective part that is replaced by the CRU. When return is required: (1) return instructions, a prepaid shipping label, and a container will be included with the replacement CRU; and (2) you might be charged for the replacement CRU if Lenovo does not receive the defective CRU within thirty (30) days of your receipt of the replacement CRU. See your Lenovo Limited Warranty documentation for full details.

ThinkPad computers contain the following types of CRUs:

- **Self-service CRUs:** These CRUs unplug or are held by no more than two screws. Examples of these types of CRUs include the ac power adapter, power cord, and hard disk drive. Other self-service CRUs depending on product design might include the memory module, wireless card, keyboard, and palm rest with fingerprint reader and touch pad.

- **Optional-service CRUs:** These CRUs are isolated parts within the computer that are concealed by an access panel that is typically secured by more than two screws. Once the access panel is removed, the specific CRU is visible.

- FRUs marked with **[OP]** are available as options.
Major FRUs
<table>
<thead>
<tr>
<th>No.</th>
<th>FRU descriptions</th>
<th>Self-service CRU</th>
<th>Optional-service CRU</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>LCD unit (see “LCD FRUs” on page 52)</td>
<td>No</td>
<td>No</td>
</tr>
<tr>
<td>2</td>
<td>Keyboard</td>
<td>No</td>
<td>Yes</td>
</tr>
<tr>
<td>3</td>
<td>Keyboard bezel assembly</td>
<td>No</td>
<td>No</td>
</tr>
<tr>
<td>4</td>
<td>Memory module bracket</td>
<td>No</td>
<td>Yes</td>
</tr>
<tr>
<td>5</td>
<td>Memory module under the keyboard</td>
<td>No</td>
<td>Yes</td>
</tr>
<tr>
<td>6</td>
<td>Chassis assembly</td>
<td>No</td>
<td>No</td>
</tr>
<tr>
<td>7</td>
<td>Speaker assembly</td>
<td>No</td>
<td>No</td>
</tr>
<tr>
<td>8</td>
<td>Thermal fan assembly</td>
<td>No</td>
<td>No</td>
</tr>
<tr>
<td>9</td>
<td>Memory module under the bottom cover</td>
<td>Yes</td>
<td>No</td>
</tr>
<tr>
<td>10</td>
<td>Wireless WAN card *</td>
<td>No</td>
<td>Yes</td>
</tr>
<tr>
<td>11</td>
<td>Wireless LAN card</td>
<td>No</td>
<td>Yes</td>
</tr>
<tr>
<td>12</td>
<td>Base cover assembly</td>
<td>No</td>
<td>No</td>
</tr>
<tr>
<td>13</td>
<td>Hard disk drive cable</td>
<td>Yes</td>
<td>No</td>
</tr>
<tr>
<td>14</td>
<td>Hard disk drive</td>
<td>Yes</td>
<td>No</td>
</tr>
<tr>
<td>15</td>
<td>Battery</td>
<td>Yes</td>
<td>No</td>
</tr>
<tr>
<td>16</td>
<td>Bottom cover</td>
<td>Yes</td>
<td>No</td>
</tr>
<tr>
<td>17</td>
<td>M.2 solid-state drive</td>
<td>Yes</td>
<td>No</td>
</tr>
<tr>
<td>18</td>
<td>M.2 solid-state drive tray</td>
<td>Yes</td>
<td>No</td>
</tr>
<tr>
<td>19</td>
<td>Coin-cell battery</td>
<td>Yes</td>
<td>No</td>
</tr>
<tr>
<td>20</td>
<td>Hinge caps</td>
<td>No</td>
<td>No</td>
</tr>
<tr>
<td>21</td>
<td>System board</td>
<td>No</td>
<td>No</td>
</tr>
<tr>
<td>22</td>
<td>Smart card reader and smart card reader cable *</td>
<td>No</td>
<td>No</td>
</tr>
<tr>
<td>23</td>
<td>Dummy smart card reader *</td>
<td>No</td>
<td>No</td>
</tr>
<tr>
<td>24</td>
<td>Fingerprint reader cable</td>
<td>No</td>
<td>No</td>
</tr>
<tr>
<td>25</td>
<td>Color sensor cable *</td>
<td>No</td>
<td>No</td>
</tr>
<tr>
<td>26</td>
<td>Trackpad cable</td>
<td>No</td>
<td>No</td>
</tr>
<tr>
<td>27</td>
<td>TrackPoint cap [OP]</td>
<td>No</td>
<td>No</td>
</tr>
</tbody>
</table>

**Note:** Depending on the model, the FRU marked with asterisk (*) might not be available on your computer.
LCD FRUs

For models without touch function:

![Diagram of LCD FRUs]

Table 9. LCD FRUs

<table>
<thead>
<tr>
<th>No.</th>
<th>FRU descriptions</th>
<th>Self-service CRU</th>
<th>Optional-service CRU</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>LCD bezel assembly</td>
<td>No</td>
<td>No</td>
</tr>
<tr>
<td>2</td>
<td>LCD panel</td>
<td>No</td>
<td>No</td>
</tr>
<tr>
<td>3</td>
<td>Bezel support rubber *</td>
<td>No</td>
<td>No</td>
</tr>
<tr>
<td>4</td>
<td>LCD rear cover assembly</td>
<td>No</td>
<td>No</td>
</tr>
<tr>
<td>5</td>
<td>Hinge assembly</td>
<td>No</td>
<td>No</td>
</tr>
<tr>
<td>6</td>
<td>LED and camera cable</td>
<td>No</td>
<td>No</td>
</tr>
<tr>
<td>7</td>
<td>Antenna kit</td>
<td>No</td>
<td>No</td>
</tr>
<tr>
<td>8</td>
<td>LED card</td>
<td>No</td>
<td>No</td>
</tr>
<tr>
<td>9</td>
<td>LCD cable</td>
<td>No</td>
<td>No</td>
</tr>
</tbody>
</table>

Note: Depending on the model, the FRU marked with asterisk (*) might not be available on your computer.
For models with touch function:

Table 10. LCD FRUs

<table>
<thead>
<tr>
<th>No.</th>
<th>FRU descriptions</th>
<th>Self-service CRU</th>
<th>Optional-service CRU</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>LCD strip bezel</td>
<td>No</td>
<td>No</td>
</tr>
<tr>
<td>2</td>
<td>LCD panel assembly</td>
<td>No</td>
<td>No</td>
</tr>
<tr>
<td>3</td>
<td>LCD rear cover assembly</td>
<td>No</td>
<td>No</td>
</tr>
<tr>
<td>4</td>
<td>Hinge assembly</td>
<td>No</td>
<td>No</td>
</tr>
<tr>
<td>5</td>
<td>LED and camera cable</td>
<td>No</td>
<td>No</td>
</tr>
<tr>
<td>6</td>
<td>Antenna kit</td>
<td>No</td>
<td>No</td>
</tr>
<tr>
<td>7</td>
<td>LED card</td>
<td>No</td>
<td>No</td>
</tr>
<tr>
<td>8</td>
<td>LCD cable</td>
<td>No</td>
<td>No</td>
</tr>
</tbody>
</table>

Miscellaneous parts and other FRUs

Table 11. Miscellaneous parts

<table>
<thead>
<tr>
<th>FRU descriptions</th>
<th>Self-service CRU</th>
<th>Optional-service CRU</th>
</tr>
</thead>
<tbody>
<tr>
<td>Screw kit</td>
<td></td>
<td></td>
</tr>
<tr>
<td>• M2 x 2, silver</td>
<td>No</td>
<td>No</td>
</tr>
<tr>
<td>• M2 x 3, black</td>
<td></td>
<td></td>
</tr>
<tr>
<td>• M2 x 2.2 + 2.3L</td>
<td></td>
<td></td>
</tr>
<tr>
<td>• M2 x 1.2</td>
<td></td>
<td></td>
</tr>
<tr>
<td>• M2.5 x 4, silver</td>
<td></td>
<td></td>
</tr>
<tr>
<td>• M2.5 x 5, black</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
### Table 11. Miscellaneous parts (continued)

<table>
<thead>
<tr>
<th>FRU descriptions</th>
<th>Self-service CRU</th>
<th>Optional-service CRU</th>
</tr>
</thead>
<tbody>
<tr>
<td>• M2.5 × 8, black</td>
<td></td>
<td></td>
</tr>
<tr>
<td>System kit</td>
<td></td>
<td></td>
</tr>
<tr>
<td>• Gasket for the color sensor</td>
<td>No</td>
<td>No</td>
</tr>
<tr>
<td>• Gasket for the fingerprint reader</td>
<td></td>
<td></td>
</tr>
<tr>
<td>• Mylar for screw</td>
<td></td>
<td></td>
</tr>
<tr>
<td>• Mylar for fingerprint reader</td>
<td></td>
<td></td>
</tr>
<tr>
<td>• Speaker rubbers</td>
<td></td>
<td></td>
</tr>
<tr>
<td>• Rubber for dc-in lens</td>
<td></td>
<td></td>
</tr>
<tr>
<td>• Computer Aided Manufacturing (CAM) diffusion film</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

### Table 12. Other FRUs

<table>
<thead>
<tr>
<th>FRU descriptions</th>
<th>Self-service CRU</th>
<th>Optional-service CRU</th>
</tr>
</thead>
<tbody>
<tr>
<td>ac adapter</td>
<td>Yes</td>
<td>No</td>
</tr>
<tr>
<td>Power cord</td>
<td>Yes</td>
<td>No</td>
</tr>
</tbody>
</table>

### Looking up FRU information

For detailed FRU information, including part numbers, descriptions, and substitution part numbers, go to: http://www.lenovo.com/serviceparts-lookup
Chapter 8. FRU replacement notices

This chapter presents notices related to removing and replacing parts. Read this chapter carefully before replacing any FRU.

CRU statement for customers:
You can resolve some problems with your product with a replacement part you can install yourself, called a “Customer Replaceable Unit” or “CRU.” Some CRUs are designated as self-service CRUs and others are designated as optional-service CRUs. Installation of self-service CRUs is your responsibility. For optional-service CRUs, you can either install the CRU yourself or you can request that a Service Provider install the CRU according to the warranty service for your product. If you intend on installing the CRU, Lenovo will ship the CRU to you. CRU information and replacement instructions are shipped with your product and are available from Lenovo at any time upon request. You can find a list of CRUs for your product in this Hardware Maintenance Manual. An electronic version of this manual can be found at http://www.lenovo.com/UserManuals. You might be required to return the defective part that is replaced by the CRU. When return is required: (1) return instructions, a prepaid shipping label, and a container will be included with the replacement CRU; and (2) you might be charged for the replacement CRU if Lenovo does not receive the defective CRU within thirty (30) days of your receipt of the replacement CRU. See your Lenovo Limited Warranty documentation for full details.

Screw notices

Loose screws can cause a reliability problem. In the ThinkPad notebook computer, this problem is addressed with special nylon-coated screws that have the following characteristics:

- They maintain tight connections.
- They do not easily come loose, even with shock or vibration.
- They are harder to tighten.

Do the following when you service this machine:

- Keep the screw kit in your tool bag. For the part number of the screw kit, go to http://www.lenovo.com/serviceparts-lookup.
- It is recommended to use new screws.
- It is recommended to use each screw only once.

Tighten screws as follows:

- **Plastic to plastic**
  
  Turn an additional 90 degrees after the screw head touches the surface of the plastic part.

![90 degrees more](Cross-section)

- **Logic card to plastic**
  
  Turn an additional 180 degrees after the screw head touches the surface of the logic card.
Notes:
• Ensure that you use the correct screw. It is recommended to use new screws for replacements. If you have a torque screwdriver, tighten all screws firmly to the torque specified in the screw information table for each step.
• Ensure that torque screwdrivers are calibrated correctly following country specifications.

Retaining serial numbers
This section includes the following descriptions:
• “Restoring the serial number of the system unit” on page 56
• “Retaining the UUID” on page 57

Restoring the serial number of the system unit
When the computer was manufactured, the EEPROM on the system board was loaded with the serial numbers of the system and all major components. These numbers need to remain the same throughout the life of the computer.

If you replace the system board, you must restore the serial number of the system unit to its original value.

The serial number of the system unit is written on the label attached to the bottom of the computer.

If you cannot find the serial number of the system unit on the bottom of the computer, try the following method to get the number:

Note: Before you perform the operation, ensure that the UEFI/Legacy setting within the Startup menu in the ThinkPad Setup program is set to UEFI Only.

1. Connect a USB memory key to the computer.
2. Go to http://www.lenovo.com/maintenanceutilities and follow the instructions on the screen to create a Maintenance Key.

Note: Only an authorized Lenovo service technician can access the above Web site.

3. Restart the computer.
4. When the logo is displayed, press Esc. The ThinkPad Config Information Update Utility interface is displayed.
5. Type 1 under Enter the action desired, then press Enter. The ThinkPad Serial Number Update Utility for Asset ID screen is displayed.
6. Type 2 under Enter the action desired, then press Enter. The serial number of each device in your computer is displayed; the serial number of the system unit is listed as follow:
   20- Serial number
7. Record the serial number of the system unit.

After you replace the system board, do the following to restore the serial number of the system unit:
1. Connect the Maintenance Key to the computer.
2. When the logo is displayed, press Esc. The ThinkPad Config Information Update Utility interface is displayed.

3. Type 1 under **Enter the action desired**, then press Enter. The ThinkPad Serial Number Update Utility for Asset ID screen is displayed.

4. Type 1 under **Enter the action desired**, then press Enter. Then follow the instructions on the screen to restore the serial number of the system unit.

**Retaining the UUID**

The Universally Unique Identifier (UUID) is a 128-bit number uniquely assigned to your computer at production and stored in the EEPROM of your system board.

The algorithm that generates the number is designed to provide unique IDs until the year A.D. 3400. No two computers in the world have the same number.

When you replace the system board, perform the following steps to create a new UUID for the system board if the system board does not have a UUID:

**Note:** Before you perform the operation, ensure that the UEFI/Legacy setting within the **Startup** menu in the ThinkPad Setup program is set to **UEFI Only**.

1. Connect a USB memory key to the computer.
2. Go to http://www.lenovo.com/maintenanceutilities and follow the instructions on the screen to create a Maintenance Key.

**Note:** Only an authorized Lenovo service technician can access the above Web site.

3. Restart the computer.
4. When the logo screen is displayed, press Esc. The ThinkPad Config Information Update Utility interface is displayed.
5. Type 2 under **Enter the action desired**, then press Enter. The Auto UUID generation utility interface is displayed.
6. Type y under **Change UUID. OK? [Y/N]**, then press Enter. A new UUID is created and written. If a valid UUID already exists, it is not overwritten.

**Reading or writing the ECA information**

Information on Engineering Change Announcements (ECA) is stored in the EEPROM of the system board. The electronic storage of this information simplifies the procedure to check if the ECA has been previously applied to a machine. The machine does not need to be disassembled to check for the ECA application.

To check what ECAs have been previously applied to the machine, use the ECA Information Read/Write function on the LENOVO ThinkPad Hardware Maintenance Diskette or Maintenance Key.

1. Insert the latest version of LENOVO ThinkPad Hardware Maintenance Diskette or Maintenance Key, and then restart the computer.
2. From the main menu, select **6. Set ECA Information**.
3. To read the ECA information, select **2. Read ECA/rework number from EEPROM** and follow the instructions on the screen; To read box build date, select **5. Read box build date from EEPROM**, and follow the instructions on the screen.

After an ECA has been applied to the machine, the EEPROM must be updated to reflect the ECA’s application. Use the latest version of LENOVO ThinkPad Hardware Maintenance Diskette or Maintenance Key to update the EEPROM.

**Note:** Only the ECA number is stored in the EEPROM. The machine type of the ECA is assumed to be the same as the machine type of the machine that had the ECA applied to it.
1. Insert the latest version of LENOVO ThinkPad Hardware Maintenance Diskette or Maintenance Key, and then restart the computer.

2. From the main menu, select 6. **Set ECA Information**.

3. To write the ECA information, select 1. **Write ECA/rework number from EEPROM**, and follow the instruction; To write box build date, select 4. **Write box build date from EEPROM**, and follow the instruction on the screen.

If the system board is being replaced, try to read the ECA information from the old system board and transfer the information to the new system. If the system board is inoperable, this will not be possible.
Chapter 9. Removing or replacing a FRU

This chapter provides instructions on how to remove or replace a FRU.

CRU statement for customers:

You can resolve some problems with your product with a replacement part you can install yourself, called a “Customer Replaceable Unit” or “CRU.” Some CRUs are designated as self-service CRUs and others are designated as optional-service CRUs. *Installation of self-service CRUs is your responsibility. For optional-service CRUs, you can either install the CRU yourself or you can request that a Service Provider install the CRU according to the warranty service for your product.* If you intend on installing the CRU, Lenovo will ship the CRU to you. CRU information and replacement instructions are shipped with your product and are available from Lenovo at any time upon request. You can find a list of CRUs for your product in this *Hardware Maintenance Manual*. An electronic version of this manual is available for downloading at http://www.lenovo.com/UserManuals. You might be required to return the defective CRU. When return is required: (1) return instructions, a prepaid shipping label, and a container will be included with the replacement CRU; and (2) you might be charged for the replacement CRU if Lenovo does not receive the defective part within thirty (30) days of your receipt of the replacement CRU. See your Lenovo Limited Warranty documentation for full details.

General guidelines

When removing or replacing a FRU, be sure to observe the following general guidelines:

1. Do not try to service any computer unless you have been trained and certified. An untrained person runs the risk of damaging parts.
2. Before replacing any FRU, review Chapter 8 “FRU replacement notices” on page 55.
3. Begin by removing any FRUs that have to be removed before replacing the failing FRU. Any such FRUs are listed at the beginning of each FRU replacement section. Remove them in the order in which they are listed.
4. Follow the correct sequence in the steps for removing a FRU, as given in the illustrations by the numbers in square callouts.
5. When turning a screw, turn it in the direction as given by the arrow in the illustration.
6. When removing a FRU, move it in the direction as given by the arrow in the illustration.
7. To put the new FRU in place, reverse the removal procedure and follow any notes that pertain to replacement.
8. When replacing a FRU, use the correct screws as shown in the replacement procedures.

⚠️ DANGER

Before removing any FRU, turn off the computer, unplug all power cords from electrical outlets, remove the battery pack, and then disconnect any interconnecting cables.

Attention:

- After replacing a FRU, do not turn on the computer until you have made sure that all screws, springs, and other small parts are in place and none are loose inside the computer. Verify this by shaking the computer gently and listening for rattling sounds. Metallic parts or metal flakes can cause electrical short circuits.
- The system board is sensitive to, and can be damaged by, electrostatic discharge (ESD). Before touching it, establish personal grounding by touching a ground point with one hand or by using an electrostatic discharge strap.
Common service tools
Below is the list of common service tools that you might need while servicing the computer.
• Torx #T8
• Flat-head screwdriver size #2.5mm
• Phillips screwdriver head size #0
• Phillips screwdriver head size #1
• Hex nut driver size #5mm
• Menda Nylon Probe #35622

Before servicing the computer
Carefully read this topic before servicing the computer.

Removing the micro SIM card
For access, remove this FRU:
• “1010 Battery” on page 61

If the computer has a micro SIM card installed, you must remove the micro SIM card before you start the servicing.

![Diagram of micro SIM card removal](image)

After you finish the servicing, ensure that you install the micro SIM card back into the slot firmly.

Removing the dummy ExpressCard
For access, remove this FRU:
• “1010 Battery” on page 61

If the computer has a dummy ExpressCard installed, you must remove the dummy ExpressCard before you start the servicing.
Removing a major FRU

This section provides instructions on how to remove a major FRU.

1010 Battery

Important notices for replacing a battery

Attention: Lenovo has no responsibility for the performance or safety of unauthorized batteries, and provides no warranties for failures or damage arising out of their use.

The Lenovo Solution Center program provides an automatic battery diagnostic test that determines if the battery pack is defective. A battery pack FRU should not be replaced unless this diagnostic test shows that the battery is defective. The only exception to this is if the battery pack is physically damaged or a customer is reporting a possible safety issue.

If the Lenovo Solution Center program is not installed on the computer, the customer should download and install the program to diagnose the battery pack, before getting a non-physically damaged battery pack replaced. Note that the replacement of a physically damaged battery pack is not covered by the warranty.

Removal steps of the battery

DANGER

Use only the authorized battery specified for your computer. Any other battery could ignite or explode.
1020 Bottom cover
For access, remove this FRU:
• “1010 Battery” on page 61

Removal steps of the large bottom door
Note: Loosen the screws 1

1030 Hard disk drive and hard disk drive cable
For access, remove these FRUs:
• “1010 Battery” on page 61
• “1020 Bottom cover” on page 62

Attention:
• Do not drop the drive or apply any physical shock to it. The drive is sensitive to physical shock. Improper handling can cause damage and permanent loss of data.
• Before removing the drive, have the user make a backup copy of all the information on it if possible.
• Never remove the drive while the system is operating or in suspend mode.

Removal steps of the hard disk drive and hard disk drive cable

When installing:
Ensure that the hard disk drive is firmly attached.

When you configure the HDD boot order in ThinkPad Setup, use the following illustration and table to ensure you select the correct HDD.
### 1040 M.2 solid-state drive tray and M.2 solid-state drive

For access, remove these FRUs:
- “1010 Battery” on page 61
- “1020 Bottom cover” on page 62

**Attention:**
- Do not drop the drive or apply any physical shock to it. The drive is sensitive to physical shock. Improper handling can cause damage and permanent loss of data.
- Before removing the drive, have the user make a backup copy of all the information on it if possible.
- Never remove the drive while the system is operating or in suspend mode.

<table>
<thead>
<tr>
<th>Slot</th>
<th>Slot label on the computer</th>
<th>Corresponding menu selection in ThinkPad Setup</th>
</tr>
</thead>
<tbody>
<tr>
<td>A</td>
<td>Slot 1</td>
<td>ATA HDD1</td>
</tr>
<tr>
<td>B</td>
<td>Slot 0</td>
<td>ATA HDD0</td>
</tr>
</tbody>
</table>
Removal steps of the M.2 solid-state drive tray and M.2 solid-state drive

<table>
<thead>
<tr>
<th>Step</th>
<th>Screw (quantity)</th>
<th>Color</th>
<th>Torque</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>M2 x 3 mm, flat-head, nylon-coated (1)</td>
<td>Black</td>
<td>0.181 Nm (1.85 kgf-cm)</td>
</tr>
</tbody>
</table>

When installing:
• Ensure that you follow the identification mark on the tray to insert the M.2 solid-state drive.

• If you install only one solid-state drive, install it into the slot A.

When you configure the SSD boot order in ThinkPad Setup, use the following illustration and table to ensure you select the correct SSD.

<table>
<thead>
<tr>
<th>Slot</th>
<th>Slot label on the computer</th>
<th>Corresponding menu selection in ThinkPad Setup</th>
</tr>
</thead>
<tbody>
<tr>
<td>A</td>
<td>Slot 0</td>
<td>ATA HDD2 or NVMe0</td>
</tr>
<tr>
<td>B</td>
<td>Slot 1</td>
<td>ATA HDD3 or NVMe1</td>
</tr>
</tbody>
</table>

1050 Memory module under the bottom cover

For access, remove these FRUs:
• “1010 Battery” on page 61
• “1020 Bottom cover” on page 62
Removal steps of the memory module under the bottom cover

When installing:

- If you install only one memory module, install it into the bottom slot.
- Ensure that the memory module is firmly installed in the slot and does not move easily.

1060 Coin-cell battery

For access, remove these FRUs:
- “1010 Battery” on page 61
- “1020 Bottom cover” on page 62

⚠️ DANGER

Use only the authorized battery specified for your computer. Any other battery could ignite or explode.
Removal steps of the coin-cell battery

When installing:
Ensure that the coin-cell battery connector is attached firmly.

1070 Keyboard
For access, remove these FRUs:
• “1010 Battery” on page 61
• “1020 Bottom cover” on page 62

Removal steps of keyboard
Remove the screws that secure the keyboard.

<table>
<thead>
<tr>
<th>Step</th>
<th>Screw (quantity)</th>
<th>Color</th>
<th>Torque</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>M2 × 12 mm, flat-head, nylon-coated (3)</td>
<td>Black</td>
<td>0.181 Nm (1.85 kgf-cm)</td>
</tr>
</tbody>
</table>
Turn the computer over and open the display. Push hard in the direction shown by arrows 2 to unlatch the keyboard. Then, the keyboard will open up slightly 3.

Pivot the keyboard slightly upward as shown by arrow 4 until you can see the connectors on the bottom side of the keyboard. Then turn over the keyboard as shown by arrow 5.
Put the keyboard on the palm rest and detach the connectors. Then remove the keyboard.

**Installation steps of keyboard**
Attach the connectors and then turn over the keyboard.
Insert the keyboard into the keyboard bezel as shown. Ensure that the front edge of the keyboard (the edge that is close to the computer display) is under the frame of the keyboard bezel.

Slide the keyboard as shown by the arrows. Ensure that the latches are hidden under the keyboard bezel.
Turn the computer over. Reinstall the screws to secure the keyboard in place.

1080 Memory module bracket and memory module under the keyboard

For access, remove these FRUs:
- “1010 Battery” on page 61
- “1020 Bottom cover” on page 62
- “1070 Keyboard” on page 68

Removal steps of the memory module bracket and memory module under the keyboard

<table>
<thead>
<tr>
<th>Step</th>
<th>Screw (quantity)</th>
<th>Color</th>
<th>Torque</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>M2 x 3 mm, flat-head, nylon-coated (1)</td>
<td>Black</td>
<td>0.181 Nm (1.85 kgf-cm)</td>
</tr>
</tbody>
</table>
When installing:

- If you install only one memory module, install it into the bottom slot.
- Ensure that the memory module is firmly installed in the slot and does not move easily.

1090 Wireless LAN card

For access, remove these FRUs:
- “1010 Battery” on page 61
- “1020 Bottom cover” on page 62
- “1070 Keyboard” on page 68

Removal steps of the wireless LAN card

Remove the screw 1, and then detach the connectors 2.
<table>
<thead>
<tr>
<th>Step</th>
<th>Screw (quantity)</th>
<th>Color</th>
<th>Torque</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>M2 × 3 mm, flat-head, nylon-coated (1)</td>
<td>Black</td>
<td>0.181 Nm (1.85 kgf-cm)</td>
</tr>
</tbody>
</table>

When installing:
Plug the gray cable into the connector labeled **MAIN** or 1 on the card; and plug the black cable into the connector labeled **AUX** or 2 on the card.

**1110 Wireless WAN card**
For access, remove these FRUs:
- “1010 Battery” on page 61
- “1020 Bottom cover” on page 62
- “1070 Keyboard” on page 68
Removal steps of the wireless WAN card
Remove the screw 1, and then detach the connectors 2.

<table>
<thead>
<tr>
<th>Step</th>
<th>Screw (quantity)</th>
<th>Color</th>
<th>Torque</th>
</tr>
</thead>
<tbody>
<tr>
<td>2</td>
<td>M2 x 3 mm, flat-head, nylon-coated (1)</td>
<td>Black</td>
<td>0.181 Nm (1.85 kgf-cm)</td>
</tr>
</tbody>
</table>

When installing:
Plug the orange cable into the connector labeled MAIN on the card; and plug the blue cable into the connector labeled AUX on the card.
1120 Keyboard bezel assembly

For access, remove these FRUs:
- “1010 Battery” on page 61
- “1020 Bottom cover” on page 62
- “1030 Hard disk drive and hard disk drive cable” on page 62
- “1040 M.2 solid-state drive tray and M.2 solid-state drive” on page 64
- “1070 Keyboard” on page 68

Important:

Read the following instructions first before replacing the keyboard bezel assembly for the computer models with a color sensor.

- If the hard disk drive or solid-state drive is not defective, and only the keyboard bezel assembly needs a replacement:
  1. Replace the keyboard bezel assembly.
  2. After you replace the keyboard bezel assembly, start the computer and run the Sensor Replacement Utility program by clicking Start → All Programs → X-Rite → Sensor Replacement Utility.
  3. If you do not have access to the hard disk drive or solid-state drive, provide the customer with information on how to run the Sensor Replacement Utility.

- If both the hard disk drive or solid-state drive and the keyboard bezel assembly need replacements:
  1. Before you replace the keyboard bezel assembly, back up the color sensor calibration profile to an external device. This calibration profile is generated after you use the color sensor for the first time. To locate the DAT file, do the following:
   - For Windows 7: Go to C:\ProgramData\X-Rite\ECCM-2.
   - For Windows 10: Click This PC → Documents → X-Rite.
  2. If you are unable to back up the color sensor calibration profile, and if no problem was reported with the color sensor, follow the steps at the end of this topic to remove the color sensor from the original keyboard bezel assembly, and install the color sensor to the new keyboard bezel assembly.
  3. Replace the hard disk drive. See “1030 Hard disk drive and hard disk drive cable” on page 62. Then reload the operating system.
4. If the Sensor Replacement Utility program cannot be launched successfully, restore the backed up color sensor calibration profile ECCM2SensorData.dat to the following places:
   - For Windows 7: Go to C:\ProgramData\X-Rite\ECCM-2.
   - For Windows 10: Click This PC ➔ Documents ➔ X-Rite.

5. If you did not back up the calibration profile and the customer does not have a backup of their image, you will also need to replace the LCD panel even if the LCD panel is not broken. See “2030 LCD panel, hinge assembly, and LCD cable” on page 94.

6. Run the Sensor Replacement Utility program again and follow the instructions on the screen to perform the initial color calibration, or provide instructions to the customer to run this utility.

7. When the initial calibration completes, a dialog box is displayed. Click OK to exit the Sensor Replacement Utility program.

Removal steps of the keyboard bezel assembly

<table>
<thead>
<tr>
<th>Step</th>
<th>Screw (quantity)</th>
<th>Color</th>
<th>Torque</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>M2.5 × 4 mm, flat-head, nylon-coated (5)</td>
<td>Silver</td>
<td>0.294 Nm (3.0 kgf-cm)</td>
</tr>
<tr>
<td>2</td>
<td>M2.5 × 5 mm, flat-head, nylon-coated (3)</td>
<td>Black</td>
<td>0.294 Nm (3.0 kgf-cm)</td>
</tr>
</tbody>
</table>
When installing:
Ensure that the connector is attached firmly.

1130 Color sensor assembly, fingerprint reader cable, and trackpad cable
For access, remove these FRUs in order:
- “1010 Battery” on page 61
- “1020 Bottom cover” on page 62
- “1070 Keyboard” on page 68
- “1120 Keyboard bezel assembly” on page 76
Removal steps of the color sensor assembly

When installing:
Ensure that the connector is attached firmly.

Removal steps of the fingerprint reader cable

When installing:
Ensure that the connector is attached firmly.
Removal steps of the trackpad cable

When installing:
Ensure that the connector is attached firmly.

1140 Hinge caps

For access, remove these FRUs:
- “1010 Battery” on page 61
- “1020 Bottom cover” on page 62
- “1070 Keyboard” on page 68
- “1120 Keyboard bezel assembly” on page 76

Removal steps of the hinge caps

<table>
<thead>
<tr>
<th>Step</th>
<th>Screw (quantity)</th>
<th>Color</th>
<th>Torque</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>M2 × 3 mm, flat-head, nylon-coated (2)</td>
<td>Black</td>
<td>0.181 Nm (1.85 kgf-cm)</td>
</tr>
</tbody>
</table>

When installing:
Open the LCD to 180 degrees from the relative position of the keyboard.
1150 LCD unit
For access, remove these FRUs:
- “1010 Battery” on page 61
- “1020 Bottom cover” on page 62
- “1070 Keyboard” on page 68
- “1090 Wireless LAN card” on page 73
- “1110 Wireless WAN card” on page 74
- “1120 Keyboard bezel assembly” on page 76
- “1140 Hinge caps” on page 80

Removal steps of the LCD unit

<table>
<thead>
<tr>
<th>Step</th>
<th>Screw (quantity)</th>
<th>Color</th>
<th>Torque</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>M2.5 × 8 mm, flat-head, nylon-coated (2)</td>
<td>Black</td>
<td>0.294 Nm (3.0 kgf-cm)</td>
</tr>
<tr>
<td>2 3</td>
<td>M2.5 × 5 mm, flat-head, nylon-coated (2)</td>
<td>Black</td>
<td>0.294 Nm (3.0 kgf-cm)</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Step</th>
<th>Screw (quantity)</th>
<th>Color</th>
<th>Torque</th>
</tr>
</thead>
<tbody>
<tr>
<td>4</td>
<td>M2.5 × 5 mm, flat-head, nylon-coated (2)</td>
<td>Silver</td>
<td>0.294 Nm (3.0 kgf-cm)</td>
</tr>
</tbody>
</table>
When installing:
Ensure that the connectors are attached firmly.
When installing:
Ensure that you route the cables firmly and tape up in the proper positions.

Attention: When you route the cables, ensure that they are not subject to any tension. Tension could cause the cables to be damaged by the cable guides, or a wire to be broken.

1160 Chassis assembly
For access, remove these FRUs in order:
• “1010 Battery” on page 61
• “1020 Bottom cover” on page 62
• “1070 Keyboard” on page 68
• “1120 Keyboard bezel assembly” on page 76
• “1140 Hinge caps” on page 80
• “1150 LCD unit” on page 81

Removal steps of the chassis assembly

<table>
<thead>
<tr>
<th>Step</th>
<th>Screw (quantity)</th>
<th>Color</th>
<th>Torque</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>M2.5 × 5 mm, flat-head, nylon-coated (2)</td>
<td>Black</td>
<td>0.181 Nm (1.85 kgf-cm)</td>
</tr>
<tr>
<td>2</td>
<td>M2 × 12 mm, flat-head, nylon-coated (1)</td>
<td>Black</td>
<td>0.181 Nm (1.85 kgf-cm)</td>
</tr>
<tr>
<td>Step</td>
<td>Screw (quantity)</td>
<td>Color</td>
<td>Torque</td>
</tr>
<tr>
<td>------</td>
<td>------------------------------------------------------</td>
<td>-----------</td>
<td>----------------------</td>
</tr>
<tr>
<td>3</td>
<td>M2 × 12 mm, flat-head, nylon-coated (2)</td>
<td>Black</td>
<td>0.181 Nm (1.85 kgf-cm)</td>
</tr>
</tbody>
</table>

1170 Smart card reader, smart card reader cable, or dummy smart card

For access, remove these FRUs:
- “1010 Battery” on page 61
• “1020 Bottom cover” on page 62
• “1070 Keyboard” on page 68
• “1120 Keyboard bezel assembly” on page 76
• “1140 Hinge caps” on page 80
• “1150 LCD unit” on page 81
• “1160 Chassis assembly” on page 83

Removal steps of the smart card reader and smart card reader cable

When installing:
Ensure that the connector is attached firmly.

<table>
<thead>
<tr>
<th>Step</th>
<th>Screw (quantity)</th>
<th>Color</th>
<th>Torque</th>
</tr>
</thead>
<tbody>
<tr>
<td>3</td>
<td>M2 × 3 mm, flat-head, nylon-coated (2)</td>
<td>Black</td>
<td>0.181 Nm (1.85 kgf-cm)</td>
</tr>
</tbody>
</table>

Removal steps of the dummy smart card reader
If the computer you are servicing has a dummy smart card reader installed. Follow the following instructions to remove or replace the dummy smart card reader.
### 1180 Speaker assembly and speaker rubber

For access, remove these FRUs:
- “1010 Battery” on page 61
- “1020 Bottom cover” on page 62
- “1070 Keyboard” on page 68
- “1120 Keyboard bezel assembly” on page 76
- “1140 Hinge caps” on page 80
- “1150 LCD unit” on page 81
- “1160 Chassis assembly” on page 83

#### Removal steps of the speaker assembly and speaker rubber

<table>
<thead>
<tr>
<th>Step</th>
<th>Screw (quantity)</th>
<th>Color</th>
<th>Torque</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>M2 × 2.2 mm +2.3L, flat-head, nylon-coated (2)</td>
<td>Silver</td>
<td>0.181 Nm (1.85 kgf-cm)</td>
</tr>
</tbody>
</table>
When installing:
Ensure that the rubbers for the speaker assembly are installed.

1190 Thermal fan assembly

For access, remove these FRUs:
- “1010 Battery” on page 61
- “1020 Bottom cover” on page 62
- “1070 Keyboard” on page 68
- “1120 Keyboard bezel assembly” on page 76
- “1140 Hinge caps” on page 80
- “1150 LCD unit” on page 81
- “1160 Chassis assembly” on page 83

Removal steps of the thermal fan assembly

Detach the thermal fan assembly connector 1.

Loosen the screws 2 in ascending alphabetical order (2a to 2h) as illustrated, and then remove the thermal fan assembly 3.
When installing:

- Do not touch the areas marked a and b in the following illustrations.

- Ensure that the fan connector is attached firmly.

- Each screw is marked with a number on the thermal fan assembly. When installing, follow the screw number to tighten the screws in ascending numerical order; otherwise, the system board assembly might be damaged.

- If you want to re-use the old thermal fan assembly, remove the thermal grease first, and then apply new thermal grease to the thermal fan assembly, at an amount of 0.2 grams, before you attach it to the system board. Either too much or too less application of grease can cause a thermal problem due to imperfect contact with a component.

### 1210 System board

**Important notices for handling the system board**

When handling the system board, read the following:

- The system board has an accelerometer, which can be broken when several thousands of G-forces are applied.

  **Note:** Dropping a system board from a height of as little as 6 inches so that it falls flat on a hard bench can subject the accelerometer to as much as 6000 G’s of shock.

- Be careful not to drop the system board on a bench top that has a hard surface, such as metal, wood, or composite.
- Avoid rough handling of any kind.
- At every point in the process, be sure not to drop or stack the system board.
- If you put a system board down, be sure to put it only on a padded surface such as an ESD mat or a corrugated conductive material.

For access, remove these FRUs in order:
- “1010 Battery” on page 61
- “1020 Bottom cover” on page 62
- “1070 Keyboard” on page 68
- “1090 Wireless LAN card” on page 73
- “1110 Wireless WAN card ” on page 74
- “1120 Keyboard bezel assembly” on page 76
- “1140 Hinge caps” on page 80
- “1150 LCD unit” on page 81
- “1160 Chassis assembly ” on page 83

The following components soldered on the top side of the system board is extremely sensitive. When you service the system board, avoid any kind of rough handling.

- **a** Graphic Processing Unit (GPU)
- **b** Central Processing Unit (CPU)
- **c** Platform Controller Hub (PCH)
- **d** Accelerometer chip for the hard disk drive Active Protection System® (APS)
Removal steps of the system board

When installing:
Ensure that the connector is attached firmly.

<table>
<thead>
<tr>
<th>Step</th>
<th>Screw (quantity)</th>
<th>Color</th>
<th>Torque</th>
</tr>
</thead>
<tbody>
<tr>
<td>2</td>
<td>M2 × 3 mm, flat-head, nylon-coated (1)</td>
<td>Black</td>
<td>0.181 Nm (1.85 kgf-cm)</td>
</tr>
</tbody>
</table>

When installing:
Ensure to reinstall the rubber as shown.
1220 Base cover assembly

For access, remove these FRUs in order:
- “1010 Battery” on page 61
- “1020 Bottom cover” on page 62
- “1070 Keyboard” on page 68
- “1090 Wireless LAN card” on page 73
- “1110 Wireless WAN card ” on page 74
- “1120 Keyboard bezel assembly” on page 76
- “1140 Hinge caps” on page 80
- “1150 LCD unit” on page 81
- “1160 Chassis assembly ” on page 83
- “1190 Thermal fan assembly” on page 87
- “1210 System board” on page 88

Applying labels to the base cover:

The new base cover FRU is shipped with a kit containing labels of several kinds. Apply those labels when you replace the base cover. For the labels that are not shipped with the new base cover, peel them from the old base cover, and adhere them to the new one.

The following illustration shows the location of each label.
Removing an LCD FRU for non-touch models

This section provides instructions on how to remove an LCD FRU for models without touch feature.

2010 LCD bezel assembly

For access, remove this FRU:
• “1010 Battery” on page 61
Removal steps of the LCD bezel assembly

When installing:
Ensure that all the latches are attached firmly.

2020 Bezel support rubber
If your computer model does not have a camera, there might be a bezel support rubber attached.

For access, remove these FRUs in order:
- “1010 Battery” on page 61
- “1020 Bottom cover” on page 62
- “1150 LCD unit” on page 81
- “2010 LCD bezel assembly” on page 92

Removal steps of the bezel support rubber
2030 LCD panel, hinge assembly, and LCD cable

For access, remove these FRUs in order:
- “1010 Battery” on page 61
- “1020 Bottom cover” on page 62
- “1150 LCD unit” on page 81
- “2010 LCD bezel assembly” on page 92

Read this first before replacing the LCD panel for models with a color sensor

<table>
<thead>
<tr>
<th>Important:</th>
</tr>
</thead>
<tbody>
<tr>
<td>If your LCD panel needs a replacement, order a special LCD panel FRU kit for color sensor model from Lenovo. The FRU kit contains a LCD panel, a USB key/disc, and an instruction flyer. For the correct FRU kit part number, check on the Web site at <a href="http://www.lenovo.com/serviceparts-lookup">http://www.lenovo.com/serviceparts-lookup</a>.</td>
</tr>
</tbody>
</table>

To replace the LCD panel, be sure to follow these steps:

1. Before you replace the LCD panel, locate the label on the plastic jacket of the new LCD panel. Locate the numeric key number on the label and record it.
2. Replace the failing LCD panel with the new one that was shipped to you.
3. Start the computer and enter the Windows operating environment.
4. Insert the disc or USB key that came with the new LCD panel. If the autorun function is enabled, the Panel Replacement Utility program starts automatically. If the program does not start automatically, run the program manually by exploring the disc or USB key and double-clicking PanelReplacementUtility.exe.
5. Follow the instructions on the screen to perform the initial color calibration. When the key number is required, type the number that you recorded in step 1. Then the Panel Replacement Utility program starts to measure the new LCD panel and perform the initial color calibration.
6. When the initial calibration is finished, a dialog box is displayed. Click OK to exit the Panel Replacement Utility program.

Important: If the computer is protected by a hard disk password or a Windows password, do one of the following:

- Ask the customer for the password to run the Panel Replacement Utility program.
- Provide the disc/USB key and the numeric key number to the customer and guide the customer to run the Panel Replacement Utility program.

Failing to run the Panel Replacement Utility program will require another LCD panel replacement.
Removal steps of the LCD panel

![Diagram of LCD panel removal steps]

<table>
<thead>
<tr>
<th>Step</th>
<th>Screw (quantity)</th>
<th>Color</th>
<th>Torque</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>M2 × 2 mm, flat-head, nylon-coated (4)</td>
<td>Silver</td>
<td>0.181 Nm (1.85 kgf-cm)</td>
</tr>
</tbody>
</table>

Removal steps of the hinge assembly

![Diagram of hinge assembly removal steps]
Step | Screw (quantity) | Color | Torque
--- | --- | --- | ---
2 | M2.5 × 4 mm, flat-head, nylon-coated (6) | Silver | 0.181 Nm (1.85 kgf-cm))
3 | M2 × 3 mm, flat-head, nylon-coated (4) | Silver | 0.181 Nm (1.85 kgf-cm))

Removal steps of the LCD cable

**When installing:**
Ensure that the LCD connector is attached firmly.

**2040 LED camera cable assembly**
For access, remove these FRUs:
- “1010 Battery” on page 61
Removal steps of the LED camera cable assembly

When installing:
Ensure that the connectors are attached firmly.
2050 Antenna kit and LCD rear cover assembly

For access, remove these FRUs in order:
- “1010 Battery” on page 61
- “1020 Bottom cover” on page 62
- “1150 LCD unit” on page 81
- “2010 LCD bezel assembly” on page 92
- “2030 LCD panel, hinge assembly, and LCD cable” on page 94
- “2040 LED camera cable assembly” on page 96

Removal steps of the antenna kit and LCD rear cover assembly
Cable routing:

When you install the antenna kit, route the cables as shown in the following illustration.

- **a** Wireless LAN auxiliary antenna (black)
- **b** Wireless WAN auxiliary antenna (blue)
- **c** Wireless WAN main antenna (orange)
- **d** Wireless LAN main antenna (grey)

**Attention:** As you route the cables, ensure that they are not subject to any tension. Tension could cause the cables to be damaged by the cable guides, or a wire to be broken.

**Removing an LCD FRU for touch models**

This section provides instructions on how to remove an LCD FRU for models with touch feature.
2010 LCD strip bezel

For access, remove this FRU:
- “1010 Battery” on page 61

Removal steps of the LCD strip bezel

When installing:
Ensure that all the latches are attached firmly.

2020 LCD panel assembly, hinge assembly, and LCD cable

For access, remove these FRUs in order:
- “1010 Battery” on page 61
- “1020 Bottom cover” on page 62
- “1150 LCD unit” on page 81
- “s” on page 92

Read this first before replacing the LCD panel for models with a color sensor

Important:
If your LCD panel needs a replacement, order a special LCD panel FRU kit for color sensor model from Lenovo. The FRU kit contains a LCD panel, a USB key/disc, and an instruction flyer. For the correct FRU kit part number, check on the Web site at http://www.lenovo.com/serviceparts-lookup.

To replace the LCD panel, be sure to follow these steps:
1. Before you replace the LCD panel, locate the label on the plastic jacket of the new LCD panel. Locate the numeric key number on the label and record it.
2. Replace the failing LCD panel with the new one that was shipped to you.
3. Start the computer and enter the Windows operating environment.
4. Insert the disc or USB key that came with the new LCD panel. If the autorun function is enabled, the Panel Replacement Utility program starts automatically. If the program does not start automatically, run the program manually by exploring the disc or USB key and double-clicking PanelReplacementUtility.exe.
5. Follow the instructions on the screen to perform the initial color calibration. When the key number is required, type the number that you recorded in step 1. Then the Panel Replacement Utility program starts to measure the new LCD panel and perform the initial color calibration.
6. When the initial calibration is finished, a dialog box is displayed. Click OK to exit the Panel Replacement Utility program.
**Important:** If the computer is protected by a hard disk password or a Windows password, do one of the following:

- Ask the customer for the password to run the Panel Replacement Utility program.
- Provide the disc/USB key and the numeric key number to the customer and guide the customer to run the Panel Replacement Utility program.

Failing to run the Panel Replacement Utility program will require another LCD panel replacement.

**Removal steps of the LCD panel assembly**

<table>
<thead>
<tr>
<th>Step</th>
<th>Screw (quantity)</th>
<th>Color</th>
<th>Torque</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>M2.5 × 4 mm, flat-head, nylon-coated (2)</td>
<td>Silver</td>
<td>0.181 Nm (1.85 kgf-cm)</td>
</tr>
</tbody>
</table>

**When installing:**
Ensure that the LCD connector is attached firmly.
Removal steps of the hinge assembly

<table>
<thead>
<tr>
<th>Step</th>
<th>Screw (quantity)</th>
<th>Color</th>
<th>Torque</th>
</tr>
</thead>
<tbody>
<tr>
<td>2</td>
<td>M2.5 × 4 mm, flat-head, nylon-coated (4)</td>
<td>Silver</td>
<td>0.181 Nm (1.85 kgf-cm)</td>
</tr>
<tr>
<td>3</td>
<td>M2 × 3 mm, flat-head, nylon-coated (2)</td>
<td>Silver</td>
<td>0.181 Nm (1.85 kgf-cm)</td>
</tr>
</tbody>
</table>
Removal steps of the LCD cable

2030 LED camera cable assembly

For access, remove these FRUs:
- “1010 Battery” on page 61
- “1020 Bottom cover” on page 62
- “1150 LCD unit” on page 81
- “2010 LCD bezel assembly” on page 92
- “2030 LCD panel, hinge assembly, and LCD cable” on page 94

Removal steps of the LED camera cable assembly
When installing:
Ensure that the connectors are attached firmly.

2040 Antenna kit and LCD rear cover assembly

For access, remove these FRUs in order:
- “1010 Battery” on page 61
- “1020 Bottom cover” on page 62
- “1150 LCD unit” on page 81
- “2010 LCD bezel assembly” on page 92
- “2030 LCD panel, hinge assembly, and LCD cable” on page 94
- “2040 LED camera cable assembly” on page 96
Removal steps of the antenna kit and LCD rear cover assembly
Cable routing:

When you install the antenna kit, route the cables as shown in the following illustration.

- Wireless LAN auxiliary antenna (black)
- Wireless WAN auxiliary antenna (blue)
- Wireless WAN main antenna (orange)
- Wireless LAN main antenna (grey)

Attention: As you route the cables, ensure that they are not subject to any tension. Tension could cause the cables to be damaged by the cable guides, or a wire to be broken.
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Appendix B. Abbreviation table

The following table lists all abbreviations used in this manual.

<table>
<thead>
<tr>
<th>Abbreviation</th>
<th>Term</th>
</tr>
</thead>
<tbody>
<tr>
<td>BGA</td>
<td>Ball Grid Array</td>
</tr>
<tr>
<td>CMOS</td>
<td>Complementary Metal Oxide Semiconductor</td>
</tr>
<tr>
<td>CMV</td>
<td>Custom Model Variant</td>
</tr>
<tr>
<td>CRC</td>
<td>Cyclic redundancy check</td>
</tr>
<tr>
<td>CRT</td>
<td>Cathode ray tube</td>
</tr>
<tr>
<td>CRU</td>
<td>Customer Replaceable Unit</td>
</tr>
<tr>
<td>CTO</td>
<td>Configure To Order</td>
</tr>
<tr>
<td>EAIA</td>
<td>Enhanced Asset Information Area</td>
</tr>
<tr>
<td>EEPROM</td>
<td>Electrically Erasable Programmable Read-Only Memory</td>
</tr>
<tr>
<td>EFI</td>
<td>Extensible Firmware Interface</td>
</tr>
<tr>
<td>ESD</td>
<td>Electrostatic discharge</td>
</tr>
<tr>
<td>FRU</td>
<td>Field Replaceable Unit</td>
</tr>
<tr>
<td>GAV</td>
<td>General Announce Variant</td>
</tr>
<tr>
<td>IC</td>
<td>Integrated circuits</td>
</tr>
<tr>
<td>LCD</td>
<td>Liquid Crystal Display</td>
</tr>
<tr>
<td>MTM</td>
<td>Machine type and model</td>
</tr>
<tr>
<td>POST</td>
<td>Power-on self-test</td>
</tr>
<tr>
<td>RFID</td>
<td>Radio-frequency identification</td>
</tr>
<tr>
<td>SVP</td>
<td>Supervisor password</td>
</tr>
<tr>
<td>UUID</td>
<td>Universally unique identifier</td>
</tr>
</tbody>
</table>

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