

Release Notes v2.3

Lenovo Device Intelligence v2.3 Solution Component Versions

Components	Release Version	Availability Date
Lenovo Device Intelligence services		
User Device Services (UDS) Cloud Portal/Frontend		
Universal Device Client (UDC) Agent		

What's New in this Release

- Download the provisioning file for pending devices.
- Edit device information in the device tray.
- Review ticket requests before actual ticket is created.
- Export the list of devices with detailed information.
- View the new release notification when login for the first time after the release.
- View the health status of the NVME in the issue/device tray.
- View the user role information in the user creation modal window.

Enhancements:

- Ticketing functionality enhancements:
 - Select the preferred language during the service group creation.
 - Search (feature) for service groups and tickets on the ticketing page.
- View Device Type, Agent Version, Device Family, Enclosure Type and Last Seen Date fields on device listing page.

Bugs Fixed:

Auto Ticketing

- Updated the last button when creating a SG from "Submit" to "Create".
- Fixed an issue where validation is not displayed when user returns to the previous modal window. Validation message is displayed when user returns to the modal window.
- Fixed an issue where sorting by SN (surname & name) when adding devices to service group does not work.
- Fixed an issue where Admin with long name is not correctly displayed when creating a service group.

Device Tray

- Fixed an issue where device's status is not unresponsive if device was offline before deployment .

Service Groups

- Fixed an issue where Device sorting is not working properly in the Service group tray. Sorting by serial number (both ascendant and descendent) works correctly.
- Fixed an issue where Service Group contact name is not changed if the user has changed his/her name.

Caveats, Open Issues, and Workarounds:

	Issue Description	Severity	Workaround
1	Support Tickets can only be submitted for a particular device once per week.	Minor	None at this time.
2	A device with an expired battery warranty appears in the “Warranty Expiring Soon” list.	Minor	Wait for 24 hours. The device will no longer appear in the “Warranty Expiring Soon” list, after its warranty has expired.