



# Lenovo Device Intelligence Release Notes

Components	Release Version	Availability Date
Lenovo Device Intelligence Services	23.09	10 October 2023
User Device Services (UDS) Cloud Portal/Frontend	23.09	10 October 2023
Universal Device Client (UDC) Agent	23.08.0.22	10 October 2023
ServiceNow Integration Toolkit	1.2.5	24 February 2023

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## Introduction

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The LDI Release Notes describe changes in the latest product. The following types of Release Notes are included for this release:

### New Features and Enhancements

*The following features and enhancements have been added to the tool.*

- Support Ticketing
  - Preselect LDI issue when trying to raise a Support Ticket from the issue tray.
  - Remove "Unresolved" default filtration when opening Report page from the Support Ticket.
- Miscellaneous:
  - Allow the user to download a dump file in case of BSOD detected crash.
  - Display tooltip banner notifying the user about VM onboarding restrictions with Intune integrated onboarding.

### Known Issues

*The following table displays the issues which existed in one or more previous versions, or in the current version.*

Issue Description	Severity	Workaround	Jira ID
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