



Lenovo Device Intelligence Release Notes

Components	Release Version	Availability Date
Lenovo Device Intelligence Services	23.07	3 August 2023
User Device Services (UDS) Cloud Portal/Frontend	23.07	3 August 2023
Universal Device Client (UDC) Agent	23.5.0.38	3 July 2023
ServiceNow Integration Toolkit	1.2.5	24 February 2023

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Introduction

The LDI Release Notes describe changes in the latest product. The following types of Release Notes are included for this release:

New Features and Enhancements

The following features and enhancements have been added to the tool.

- Clearer Description/Actionable Insights
 - Ability to snooze Detected Crashes for BSOD dashboard.
- Support Ticketing UX Improvements
 - Ability to select an issue to report in software/hardware support ticket.
 - Ability to select a contact from the list of organization users.
 - Improvements to support ticket type selection modal.
 - Other Improvements to support ticket summary, issue details, contact and location steps.
- Miscellaneous
 - Ability to subscribe to email subscriptions upon first login.
 - Improvements to "last updated on" message for WDM widget on System Health.

Known Issues

The following table displays the issues which existed in one or more previous versions, or in the current version.

Issue Description	Severity	Workaround	Jira ID
The device is not registered to the portal before retrieving the claim code	Low	Select Services → Universal Device Client Service → Restart to restart the UDC Service.	PMP-14395