Lenovo Device Intelligence Release Notes

Components	Release Version	Availability Date
Lenovo Device Intelligence Services	2.21	8 December 2022
User Device Services (UDS) Cloud Portal/Frontend	22.12	8 December 2022
Universal Device Client (UDC) Agent	22.10.0.5	8 December 2022
ServiceNow Integration Toolkit	1.2.4	8 December 2022

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Introduction

The LDI Release Notes describe changes in the latest product. The following types of Release Notes are included for this release:

New Features and Enhancements

The following features and enhancements have been added to the tool.

- Improved Device and Platform Support tickets creation flow.
- Improved filtering abilities.
- Reduced network traffic from agent to cloud to just port 443.
  Previously, Agent to Cloud network traffic had been using *.uds.lenovo.com ports 443 and 8883. 8883 will no longer be needed once all devices in your fleet are updated to UDC version 22.10.0.5 or newer.

Known Issues

The following table displays the issues which existed in one or more previous versions, or in the current version.

Issue Description	Severity	Workaround	Jira ID
The device is not registered to the portal before retrieving the claim code	Low	Select Services → Universal Device Client Service → Restart to restart the UDC Service.	PMP-14395
The count of Assigned and unassigned license may be wrong on dashboard page.	Low	-Report the problem to the support team for resolution ldisupport@lenovo.com -Report the problem in the interface. Refer to Raise a Ticket in LDI User Guide.	PMP-17996

The device that is assigned license may be displayed on unlicensed device list.	Low	Same as above ^	PMP-17995