



Lenovo Device Intelligence Release Notes

| Components | Release Version | Availability Date |
|--|-----------------|-------------------|
| Lenovo Device Intelligence Services | 2.17 | 30 July 2022 |
| User Device Services (UDS) Cloud Portal/Frontend | 1.23 | 30 July 2022 |
| Universal Device Client (UDC) Agent | 22.5.0.33 | 30 July 2022 |
| ServiceNow Integration Toolkit | 1.2.3 | 30 July 2022 |

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Introduction

The LDI Release Notes describe changes in the latest product. The following types of Release Notes are included for this release:

New Features and Enhancements

The following features and enhancements have been added to the tool.

- Daily Email Summary now contains:
 - A delta of issue count compared to previous daily issue summary
 - The number of Frequently Crashing Devices.
- The LDI Specific release version is visible in the portal. You can find it in the bottom of Sidebar menu.

Known Issues

The following table displays the issues which existed in one or more previous versions, or in the current version.

| Issue Description | Severity | Workaround | Jira ID |
|---|----------|---|-------------|
| Though the provisioning package appears as installed in the device tray, the folder in the device is empty because the provisioning package is quarantined by the 360 Total Security antivirus. | High | Limitation of the 360 Total Security antivirus. This issue does not happen with Symantec Endpoint Protection. | PMP - 11796 |
| The device is not registered to the portal before retrieving the claim code | Low | Select Services → Universal Device Client Service → Restart to restart the UDC Service. | PMP – 14395 |

| | | | |
|--|-----|-----------------|-------------|
| In the Issues & Reports page, the Condition column displays Undefined if the value of hoursAtFullCharge is Null. | Low | None at present | PMP - 12098 |
|--|-----|-----------------|-------------|