



Lenovo Device Intelligence Release Notes

Components	Release Version	Availability Date
Lenovo Device Intelligence Services	2.11	27 Jan 2022
User Device Services (UDS) Cloud Portal/Frontend	1.19	27 Jan 2022
Universal Device Client (UDC) Agent	3.12.0.56	27 Jan 2022
ServiceNow Integration Toolkit	1.2	31 Jan 2022

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Introduction

The LDI Release Notes describe changes in the latest product. The following types of Release Notes are included for this release:

New Features and Enhancements

The following features and enhancements have been added in the tool.

- You can now view an enhanced **Daily Issue Summary Report** for the fleet issues occurring across the organization, including the details of Fleet Health Score, Detected Issues, and Potential Issues.
- For easy devices search, you can now filter the devices based on specific criteria in the **Devices** page.
- You can now configure the Automation Action using the **Configuration** module. Select **Configuration → Insights & Automations → Automations → Automations** to set an Action.
Note: You have the following options to execute an Action:
 - In the log file, check for the Action execution commands
 - In the **Device Lookup** module, select **Tools → Run Automations**
- Now, you can view the complete device details in the **Device Lookup** page. The following enhancements are added:
 - In the **Overview** page, a scroll bar is added in the **Device Details** section to accommodate all the important device details.
 - The troubleshooting device information - Installed Components & Versions and Unsafe Shutdowns are moved from the **Device Manager → Devices** to **Device Lookup** page.
 - When you click **Inspect Device** in any of the issue pages except **Additional Reports** in the **Issues & Reports** module, the device tray in the **Device Lookup** page appears with the related issue details.
- The **Out of Capacity** section is added in **Storage Drives** page of the **Issues & Reports** module. This section displays the predicted capacity issues related to each storage drive for the devices.
- Now, you can download a virtual machine via API.
- You can now onboard the device using Microsoft InTune.
- **Device Groups** is removed from the **Device Manager** module. You can now group the devices in the **Dashboard** module using the labels. You can also search for the devices using the **Applied Labels** field.

Resolved Issues

The following issues, which existed in one or more previous versions, have been resolved.

- Previously, in the **Device Lookup** page, the **Search** field was overlapped with the **User** drop-down list. This issue has been resolved.
- Previously, in the **Device Lookup** page, the **Warranty Details** remained in the loading mode forever. This issue has been resolved.

- Previously, when you searched for a device in the **Device Manager** → **Devices** page and selected **Export Device List** or **Export Detailed Device List** in the **More** drop-down list, the downloaded csv file displayed all the devices details. This issue has been resolved.
- Previously, the **Raise a Lenovo Support Ticket** link in the **Device Lookup** page continued to display even when you switched the page. This issue has been resolved.

Known Issues

The following table displays the issues, which existed in one or more previous versions, or in the current version.

Issue Description	Severity	Workaround	Jira ID
Though the provisioning package appears as installed in the device tray, the folder in the device is empty because the provisioning package is quarantined by the 360 Total Security antivirus.	High	Limitation of the 360 Total Security antivirus. This issue does not happen with Symantec Endpoint Protection.	PMP - 11796
The Run From column in the Device Lookup tab displays the incorrect names of the functionalities. Resolve Tools is displayed instead of Device Lookup and AIOPs (Artificial Intelligence for IT Operations) is displayed instead of Discover & Resolve functionalities.	Medium	None at present	PMP - 11276
The Filter By Labels drop-down list does not work in the Dashboard module for the following sub modules: <ul style="list-style-type: none"> • Fleet Overview • Device Overview (only for User Experience Trend widget) • Remote Work • Proactive Support 	Low	In the Group drop-down list, select the label by which you want to filter the dashboard. Note: For Fleet Overview, no workaround is available at present.	PMP - 14422, PMP - 15216
The Filter By Date drop-down list does not work in the Dashboard module for the following sub modules: <ul style="list-style-type: none"> • Fleet Overview • Device Overview 	Low	None at present	PMP - 15216

<ul style="list-style-type: none"> • Persona Summary • Sensor Overview • Remote Work • Proactive Support 			
<p>The claimcode.csv file (C:\ProgramData\Lenovo\Udc\privileged) is generated on the local device after install-ldi.bat is run, but the device is not added in the portal.</p>	<p>High</p>	<p>Execute install-ldi.bat again or restart UDC service or reboot the device.</p>	<p>PMP - 14395</p>