

Lenovo Device Intelligence Solutions Release Note v2.8

Components	Release Version	Availability Date
Lenovo Device Intelligence services	2.8	27 Sep 2021
User Device Services (UDS) Cloud Portal/Frontend	1.17	27 Sept 2021
Universal Device Client (UDC) Agent	UDC 3.8.0.99	27 Sept 2021

New Features Added

1. **API Support:** LDI/LDI+ now exposes RESTful APIs to fetch device information, health score, predicted and proactive issues, and remediation to automate the business process.
2. **New dashboards "Remote Work" and "Proactive Support"** provide additional insights into remote collaboration, tool collaboration, faulty apps, productivity, and more.
3. The new module **"Additional Reports"** allows customization of reports of the selected devices and systems, and their export in the PDF, Excel, or Word format.
4. A **single installation package** for LDI Plus to enhance device onboarding experience by reducing installation touchpoints.



Bugs Fixed

1. Incomplete display of top and/or bottom Crash Type rows in the device and issue tray.
2. Snoozed filter was displayed on Reports page even when the organization was not selected.
3. Clicking on the unsnooze icon in the device row showed the text without the modal window.
4. The user was able to snooze a resolved issue.
5. The status of the device differed on the device listing page, device tray, and in the "Device Status" card on the dashboard.
6. Failure to unzip the downloaded provisioning pack zip file.

Known Issues

	Issue Description	Severity	Workaround
1	Though the provisioning package appears as installed in the device tray, the folder in the device is empty because the provisioning package is quarantined by the 360 Total Security antivirus.	High	Limitation of the 360 Total Security antivirus. This issue does not happen with Symantec Endpoint Protection.
2	The Device Error module has been removed.	Medium	IT Admin can use the "Device Manager Status" sensor in LDI+ to view any hardware components errors.
3	Battery Warranty Information has been removed temporarily due to incorrect information for extended warranty.	Medium	None at present. New battery module with updated warranty sights will be out in the upcoming release.
4	The Run From column in the Device Lookup tab displays the wrong names of the functionalities. The Device Lookup and Discover & Resolve functionalities should respectively be displayed instead of Resolve tools and AIOPs.	Medium	None at present
5	User cannot see the survey results.	High	None at present