

# Lenovo Device Intelligence Solutions Release Note v2.7

Components	Release Version	Availability Date
Lenovo Device Intelligence services	2.7	30 Aug 2021
User Device Services (UDS) Cloud Portal/Frontend	1.16	30 Aug 2021
Universal Device Client (UDC) Agent	UDC 3.7.0.50	30 Aug 2021

## New Features Added

- 1. Remediation Workflow Automation:** This functionality allows IT admin and Org admin to configure and execute automated remedial actions to resolve the detected issues on individual devices or fleet of devices, doing away with the need to repeatedly fix manually the same errors. Set up an action that can be executed automatically on the selected devices. The Actions can also be manually executed, on a device or fleet of devices. The "Workflow Automation" enables configuration of remediation automation that includes -
  - a. Automation - Set up a specific action based on selected settings, with prior approval of action before it can be enabled for automation.
  - b. Roles - Set up a schedule for the execution of automated action(s).
  - c. Configure Policy - Assign roles to the configuration. The configuration is a set of roles assigned to selected devices or a fleet of devices.
  - d. Assignment - Assign configuration to the devices.
- 2. Issue Management :**
  - a. The **Snooze feature** allows you to snooze issues in the devices based on their types and priority. You can select multiple issues to snooze from the snooze settings and apply them on specific devices for a day, week, month, or year. You can also un-snooze the selected issues depending on your priority to snooze on un-snooze issues for a duration of time.
  - b. Enhanced view of resolved issues along with an option to re-open it
- 3. The New Dashboard module** provides a comprehensive view of vital metrics at the device and fleet level and it includes Fleet overview, Device Overview, Persona Summary, Sensor Overview, and System Health.



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## Bugs Fixed

1. The status of the "Unresponsive" device differed in the device tray and device listing page.
2. The status of the devices differed in the "Devices listing page" and the "Device status card" on the System Health dashboard in LDI Plus. They differed in terms of the total count of devices based on the status of devices like - Active, unresponsive, pending, and unactivated.
3. Failure to remove the filtration pills and refresh the device error page.
4. Unable to click on the issue(s) link in device details tab in the device tray to view the report(s) of the storage issues.
5. The Batteries, Storage Devices, Device Errors and Available Updates dashboard cards did not show the updated information in graphical format or clickable links, when the new date and current issues was selected in the date picker widget.
6. The number of available licenses for devices in the organization was wrongly displayed when the licenses were assigned or unassigned manually on the Assignment (LDI Device License) page.
7. Information about the issue was not displayed in the Issue section of the "Issues and Remediation" tab in the device tray.

## Workaround, Open Issues and Caveats

	Issue Description	Severity	Workaround
1.	The remediation for the issue is not displayed in the Remediation section of the "Issues and Remediation" tab in the device tray.	Major	None at this time.
2.	Incomplete display of the top or bottom crash details row(s) in Crash section of the "Issues and Remediation" tab in the device tray	Major	None at this time.
3.	Unable to create and submit ticket for non-Lenovo device.	Major	None at this time.