

# LDI Release Note v2.4

## Lenovo Device Intelligence v2.4 Solution Component Versions

Components	Release Version	Availability Date
Lenovo Device Intelligence services	2.4	26 May 2021
User Device Services (UDS) Cloud Portal/Frontend	1.13	26 May 2021
Universal Device Client (UDC) Agent	3.3.0.106	26 May 2021

## New Features Added

1. **Quick Remedy** on the dashboard to filter out predicted Blue Screen of Death (BSOD) failures, which can be resolved/averted by following the remedial steps mentioned in the device/issue tray.
2. **Thunderbolt**, in the "Available Updates" card on the dashboard. Clicking on "Thunderbolt" in the card filters out the list of devices with Thunderbolt ports that have outdated software versions. View the current(out of date) Thunderbolt version and remedial steps to update it.
3. **Instructions & Agents**, in the Help & Resources section of the LDI portal. Enables set up and download of the provisioning package for onboarding of fleet of devices on LDI platform. Includes the option to use the SCCM tool to run the software agent in the provisioning package on devices and the links of the user guide and device setup guide.
4. **Filter** on the Support page to filter out tickets based on different criteria like service group and location of the ticket, type of issue and ticket request, auto-ticket, and status of the request.

## Enhancements Done

1. Replaced the "Add device" link with "Download Provisioning Pack" button in the LDI Plus Portal to enable onboarding of the entire fleet of devices to the LDI platform in the organization, rather than add each device, individually.
2. Moved the "User Roles and Permissions" page from the "Invite User" modal window to a new section - Roles & Permissions - visible under Help & Resources tab in the navigation menu, for quick and easy access to the document.

## Bugs Fixed

1. Redirect to the "View Roles and Permissions" link in the "Invite User" modal window was not working.

2. Frequent "BSOD crashes" filtering did not show minimum and maximum numbers of the crashes for a time interval of 30 days.
3. The "Lenovo Update Tool" link was visible in the device tray even if there was no available update for the Thunderbolt firmware version.
4. The 'Group' button was disabled for the unactivated device.

## Caveats, Open Issues, and Workarounds

	Issue Description	Severity	Workaround
1	Support Tickets can only be submitted for a particular device once per week.	Minor	None at this time.
2	A device with an expired battery warranty appears in the "Warranty Expiring Soon" list.	Minor	Wait for 24 hours. The device will no longer appear in the "Warranty Expiring Soon" list after its warranty has expired.
3	Roles & Permissions information is not available in the "Invite User" modal window.	Minor	Roles & Permissions information is available in the "Help & Resources" dropdown in the navigation menu.