



Lenovo Device Intelligence Plus Release Notes

Components	Release Version	Availability Date
Lenovo Device Intelligence Services	23.09	10 October 2023
User Device Services (UDS) Cloud Portal/Frontend	23.09	10 October 2023
Universal Device Client (UDC) Agent	23.08.0.22	10 October 2023
ServiceNow Integration Toolkit	1.2.5	24 February 2023

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Introduction

The LDI Plus Release Notes describe changes in the latest product. The following types of Release Notes are included for this release:

New Features and Enhancements

The following features and enhancements have been added to the tool.

- Support Ticketing
 - Preselect LDI issue when trying to raise a Support Ticket from the issue tray.
 - Remove "Unresolved" default filtration when opening Report page from the Support Ticket.
- Miscellaneous:
 - Allow the user to download a dump file in case of BSOD detected crash.
 - Display tooltip banner notifying the user about VM onboarding restrictions with Intune integrated onboarding.

Known Issues

The following table displays the issues which existed in one or more previous versions, or in the current version.

Issue Description	Severity	Workaround	Jira ID
Agent 2 can be uninstalled when the TPM device is reclaimed.	High	No workaround	PMP - 17332
Agent 2 might not install successfully on MacOS devices.	Low	No workaround	PMP - 14596