Lenovo Device Intelligence Plus

Release Notes

Components	Release Version	Availability Date
Lenovo Device Intelligence Services	23.08	30 August 2023
User Device Services (UDS) Cloud Portal/Frontend	23.07	30 August 2023
Universal Device Client (UDC) Agent	23.5.0.38	3 July 2023
ServiceNow Integration Toolkit	1.2.5	24 February 2023

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Introduction

The LDI Plus Release Notes describe changes in the latest product. The following types of Release Notes are included for this release:

New Features and Enhancements

The following features and enhancements have been added to the tool.

- Organization Activity History:
 - Ability to track:
 - Device Events
 - User Events
 - Org Events
 - Ability to view, filter, and export the content of the Activity History.
- Miscellaneous:
 - Add Tool Tip Avg CPU Usage App Performance to reduce confusion about what items show up as impacting performance.
 - Link the user to Microsoft page in default BSOD Detected remediation to provide better remediation steps.
 - Display the latest crashes on Device Lookup first.
 - \circ $\;$ Show error toast in case of unexpected error on device list load.
 - Update the count of App Performance issues on System Health dashboard.

Known Issues

The following table displays the issues which existed in one or more previous versions, or in the current version.

Issue Description	Severity	Workaround	Jira ID
Agent 2 can be uninstalled when the TPM device is reclaimed.	High	No workaround	PMP - 17332
Agent 2 might not install successfully on MacOS devices.	Low	No workaround	PMP - 14596