



# Lenovo Device Intelligence Plus Release Notes

Components	Release Version	Availability Date
Lenovo Device Intelligence Services	23.07	3 August 2023
User Device Services (UDS) Cloud Portal/Frontend	23.07	3 August 2023
Universal Device Client (UDC) Agent	23.5.0.38	3 July 2023
ServiceNow Integration Toolkit	1.2.5	24 February 2023

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## Introduction

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The LDI Plus Release Notes describe changes in the latest product. The following types of Release Notes are included for this release:

### New Features and Enhancements

*The following features and enhancements have been added to the tool.*

- Clearer Description/Actionable Insights
  - Ability to snooze Detected Crashes for BSOD dashboard.
- Support Ticketing UX Improvements
  - Ability to select an issue to report in software/hardware support ticket.
  - Ability to add manual description of issue in software/hardware support ticket.
  - Improvements to support ticket type selection modal.
  - Improvements to support ticket summary step.
- Miscellaneous
  - Ability to subscribe to email subscriptions upon first login.
  - Improvements to "last updated on" message for WDM widget on System Health.

### Known Issues

*The following table displays the issues which existed in one or more previous versions, or in the current version.*

Issue Description	Severity	Workaround	Jira ID
The device is not registered to the portal before retrieving the claim code.	Low	Select Services → Universal Device Client Service → Restart to restart the UDC Service.	PMP – 14395
Agent 2 can be uninstalled when the TPM device is reclaimed.	High	No workaround	PMP - 17332

Agent 2 might not install successfully on MacOS devices.	Low	No workaround	PMP - 14596
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