



Lenovo Device Intelligence Plus Release Notes

Components	Release Version	Availability Date
Lenovo Device Intelligence Services	23.05	3 June 2023
User Device Services (UDS) Cloud Portal/Frontend	23.05	3 June 2023
Universal Device Client (UDC) Agent	23.4.08	3 June 2023
ServiceNow Integration Toolkit	1.2.5	24 February 2023

Copyright/Disclaimer

Copyright © 2023, Lenovo. All rights reserved.

This document contains proprietary information of Lenovo that is protected by copyright and other intellectual property law which restricts its usage. The content in this document is subject to change without notice. If you find any issues in the documentation, please report to us in writing. Lenovo gives no representations or warranties of any kind regarding its content, including accuracy or completeness. Please do not reproduce or transmit any part of this document in any form or by any means, electronic or mechanical, for any purpose, without a written approval from Lenovo.

Table of Contents

Introduction	3
<i>New Features and Enhancements</i>	<i>3</i>
<i>Known Issues.....</i>	<i>3</i>

Introduction

The LDI Plus Release Notes describe changes in the latest product. The following types of Release Notes are included for this release:

New Features and Enhancements

The following features and enhancements have been added to the tool.

- Device Executive Insights Dashboard
 - Ability to view Executive Insights dashboard for overview summary of fleet health, productivity impacts, and types of IT problems.
- Daily Report Processing
 - Receive daily issue summary instead of weekly.
 - Update portal frequency update tooltips to reflect daily report processing.
 - Update System Health dashboard default date filtering to be by last day.
 - Update BSOD Detected Crashes tab default filtering for BSOD Detected to be by last 24 hours.
- Self Help Portal
 - Allow user to manage Self Help Portal from Configurations page.
- Miscellaneous
 - Improvements to License Troubleshooting info.
 - Exclude initially selected custom dashboard from the list on Dashboard Duplication modal.
 - Show latest available updates in System Health date range view.
 - Improvements to Quick Filters search functionality.

Known Issues

The following table displays the issues which existed in one or more previous versions, or in the current version.

Issue Description	Severity	Workaround	Jira ID
The device is not registered to the portal before retrieving the claim code.	Low	Select Services → Universal Device Client Service → Restart to restart the UDC Service.	PMP – 14395

Agent 2 can be uninstalled when the TPM device is reclaimed.	High	No workaround	PMP - 17332
Agent 2 might not install successfully on MacOS devices.	Low	No workaround	PMP - 14596