



Lenovo Device Intelligence Plus Release Notes

Components	Release Version	Availability Date
Lenovo Device Intelligence Services	23.02	24 February 2023
User Device Services (UDS) Cloud Portal/Frontend	23.02	24 February 2023
Universal Device Client (UDC) Agent	22.12.0.3	24 February 2023
ServiceNow Integration Toolkit	1.2.5	24 February 2023

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Introduction

The LDI Plus Release Notes describe changes in the latest product. The following types of Release Notes are included for this release:

New Features and Enhancements

The following features and enhancements have been added to the tool.

- Introducing new Dashboard Builder feature that allows custom data queries and can display data in a variety of formats such as a grid, different types of charts, gauges, and other visualizations.
- Additional to Dashboard Builder, we also are including several new dashboards called Dex Packs that can be added to the LDI Plus portal such as Windows 11 Migration.
- Collection Extensions are another new feature that can be configured to collect a certain dataset that is not being collected already and upload to the endpoint database.
- Added clarification of weekly data processing (both in portal and summary emails).
- Support ticketing updates for out-of-warranty devices.
- Updated default date filtering for BSOD Detected issues page.
- View agent information in Device Lookup pages.
- Reduced network traffic from agent to cloud to just port 443.
Previously, Agent to Cloud network traffic had been using *.uds.lenovo.com ports 443 and 8883. Port 8883 will no longer be needed once all devices in your fleet are updated to UDC version 22.10.0.5 or newer.

Known Issues

The following table displays the issues which existed in one or more previous versions, or in the current version.

Issue Description	Severity	Workaround	Jira ID
The device is not registered to the portal before retrieving the claim code.	Low	Select Services → Universal Device Client Service → Restart to restart the UDC Service.	PMP – 14395

Agent 2 can be uninstalled when the TPM device is reclaimed.	High	No workaround	PMP - 17332
Agent 2 might not install successfully on MacOS devices.	Low	No workaround	PMP - 14596