



Lenovo Device Intelligence Plus Release Notes

| Components | Release Version | Availability Date |
|--------------------------------------------------|-----------------|-------------------|
| Lenovo Device Intelligence Services | 2.21 | 8 December 2022 |
| User Device Services (UDS) Cloud Portal/Frontend | 22.12 | 8 December 2022 |
| Universal Device Client (UDC) Agent | 22.10.0.5 | 8 December 2022 |
| ServiceNow Integration Toolkit | 1.2.4 | 8 December 2022 |

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Table of Contents

| | |
|--------------------------------------------|----------|
| Introduction | 3 |
| <i>New Features and Enhancements</i> | <i>3</i> |
| <i>Known Issues.....</i> | <i>3</i> |

Introduction

The LDI Plus Release Notes describe changes in the latest product. The following types of Release Notes are included for this release:

New Features and Enhancements

The following features and enhancements have been added to the tool.

- Improved Device and Platform Support tickets creation flow.
- Improved filtering abilities.
- Reduced network traffic from agent to cloud to just port 443.

Previously, Agent to Cloud network traffic had been using *.uds.lenovo.com ports 443 and 8883. 8883 will no longer be needed once all devices in your fleet are updated to UDC version 22.10.0.5 or newer.

Known Issues

The following table displays the issues which existed in one or more previous versions, or in the current version.

| Issue Description | Severity | Workaround | Jira ID |
|------------------------------------------------------------------------------|----------|-----------------------------------------------------------------------------------------|-------------|
| The device is not registered to the portal before retrieving the claim code. | Low | Select Services → Universal Device Client Service → Restart to restart the UDC Service. | PMP – 14395 |
| Agent 2 can be uninstalled when the TPM device is reclaimed. | High | No workaround | PMP - 17332 |
| Agent 2 might not install successfully on MacOS devices. | Low | No workaround | PMP - 14596 |

| | | | |
|---------------------------------------------------------------------------------|-----|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------|
| The count of Assigned and unassigned license may be wrong on dashboard page. | Low | -Report the problem to the support team for resolution ldisupport@lenovo.com -Report the problem in the interface. Refer to Raise a Ticket in LDI User Guide. | PMP-17996 |
| The device that is assigned license may be displayed on unlicensed device list. | Low | Same as above ^ | PMP-17995 |