



Lenovo Device Intelligence Plus Release Notes

Components	Release Version	Availability Date
Lenovo Device Intelligence Services	2.18	25 August 2022
User Device Services (UDS) Cloud Portal/Frontend	22.8	25 August 2022
Universal Device Client (UDC) Agent	22.5.0.33	25 August 2022
ServiceNow Integration Toolkit	1.2.4	25 August 2022

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Introduction

The LDI Plus Release Notes describe changes in the latest product. The following types of Release Notes are included for this release:

New Features and Enhancements

The following features and enhancements have been added to the tool.

- Device manager → Devices page has gotten some new features and update UI. This includes improved device statuses and troubleshooting information.

Known Issues

The following table displays the issues which existed in one or more previous versions, or in the current version.

Issue Description	Severity	Workaround	Jira ID
Though the provisioning package appears as installed in the device tray, the folder in the device is empty because the provisioning package is quarantined by the 360 Total Security antivirus.	High	Limitation of the 360 Total Security antivirus. This issue does not happen with Symantec Endpoint Protection.	PMP - 11796
The device is not registered to the portal before retrieving the claim code	Low	Select Services → Universal Device Client Service → Restart to restart the UDC Service.	PMP – 14395