



# Lenovo Device Intelligence Plus Release Notes

Components	Release Version	Availability Date
Lenovo Device Intelligence Services	2.17	30 July 2022
User Device Services (UDS) Cloud Portal/Frontend	1.23	30 July 2022
Universal Device Client (UDC) Agent	22.5.0.33	30 July 2022
ServiceNow Integration Toolkit	1.2.3	30 July 2022

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## Introduction

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The LDI Plus Release Notes describe changes in the latest product. The following types of Release Notes are included for this release:

### New Features and Enhancements

*The following features and enhancements have been added to the tool.*

- Daily Email Summary now contains:
  - A delta of issue count compared to previous daily issue summary
  - The number of Frequently Crashing Devices.
- The LDI Specific release version is visible in the portal. You can find it in the bottom of Sidebar menu.

### Known Issues

*The following table displays the issues which existed in one or more previous versions, or in the current version.*

Issue Description	Severity	Workaround	Jira ID
Though the provisioning package appears as installed in the device tray, the folder in the device is empty because the provisioning package is quarantined by the 360 Total Security antivirus.	High	Limitation of the 360 Total Security antivirus. This issue does not happen with Symantec Endpoint Protection.	PMP - 11796
The device is not registered to the portal before retrieving the claim code	Low	Select Services → Universal Device Client Service → Restart to restart the UDC Service.	PMP – 14395

In the Issues & Reports page, the Condition column displays Undefined if the value of hoursAtFullCharge is Null.	Low	None at present	PMP - 12098
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