Lenovo Device Intelligence Plus Release Notes

Components	Release Version	Availability Date
Lenovo Device Intelligence Services	2.14	19 April 2022
User Device Services (UDS) Cloud Portal/Frontend	1.21	19 April 2022
Universal Device Client (UDC) Agent	22.2.0.101	19 April 2022
ServiceNow Integration Toolkit	1.2	19 April 2022

Table of Contents

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Introduction

The LDI Plus Release Notes describe changes in the latest product. The following types of Release Notes are included for this release:

New Features and Enhancements

The following features and enhancements have been added in the tool.

- The Organization Administrator can now configure language at the organization level in LDI Plus. Select **Preferences** → **Settings**, then select your preferred language from the **Language** drop-down list.

  You can configure the following languages:

    - Deutsch
    - English
    - Español
    - Français
    - 日本語
    - Português (Brasil)
    - 中文 (中国)

  Note: Wait for 30 minutes to see the change.

- For onboarding a device, the maximum device limit is extended to one million and the expiration limit is increased to 365 days.
- Now, IT Administrator can execute remediation automation with **Fix with Automations** link in the **Device Lookup** module.

Resolved Issues

- The format of naming convention for the Windows devices is changed from <DeviceType>_<SerialNumber> to <hostname>.
- Previously, the claimcode.csv file C:\ProgramData\Lenovo\Udc\privileged) was generated in the local device after you run the install-ldi.bat file, but the device was not added in the portal. This issue is resolved.
- Previously, while onboarding a virtual machine when you run install-ldiagent script, it displayed an error message. This issue is resolved.
- Previously, when you deleted a device, the device was still shown in the **Device Manager** page. This issue is resolved.

- Previously, when you deleted a MacOS device, the SysTrack did not uninstall. This issue is resolved.

Known Issues

The following table displays the issues, which existed in one or more previous versions, or in the current version.

Issue Description	Severity	Workaround	Jira ID
Though the provisioning package appears as installed in the device tray, the folder in the device is empty because the provisioning package is quarantined by the 360 Total Security antivirus.	High	Limitation of the 360 Total Security antivirus. This issue does not happen with Symantec Endpoint Protection.	PMP - 11796
The **Run From** column in the **Device Lookup** tab displays the incorrect names of the functionalities. Resolve Tools is displayed instead of Device Lookup and AIOPs (Artificial Intelligence for IT Operations) is displayed instead of Discover & Resolve functionalities.	Medium	None at present	PMP - 11276
The **Filter By Labels** drop-down list does not work in the **Dashboard** module for the following sub modules: • Fleet Overview • Device Overview (only for User Experience Trend widget) • Remote Work • Proactive Support	Low	In the **Group** drop-down list, select the label by which you want to filter the dashboard. **Note**: For Fleet Overview, no workaround is available at present.	PMP - 14422, PMP - 15216

When you remove the license of a MacOS device, the Web Performance, Boot/Logon Time, Logon Process links are still displayed in the second level side bar menu in the **Device Lookup** page but pages are not available.	Low	No workaround available at present; links will be removed from the menu in 2.14 release.	PMP – 15827
Data visualization for a registered device can take up to 24 hours.	Low	Wait for 24 hours.	PMP – 7055
When you create a survey without providing details in the **Intro Text** field, and click **Save**, you get a server error.	High	Provide details in the **Intro Text** field.	PMP – 15981
Warranty information in **Device Lookup** page is inconsistent with the warranty linked to that specific device.	Low	No workaround available at present.	PMP – 16341
For the newly onboarded devices, the status of LDI Agent 2 is shown as Pending.	Low	No workaround available at present.	PMP - 16311