Lenovo Device Intelligence Plus Release Notes

Components	Release Version	Availability Date
Lenovo Device Intelligence Services	2.12	18 Feb 2022
User Device Services (UDS) Cloud Portal/Frontend	1.19	18 Feb 2022
Universal Device Client (UDC) Agent	3.12.0.56	18 Feb 2022
ServiceNow Integration Toolkit	1.2	18 Feb 2022

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Introduction

The LDI Plus Release Notes describe changes in the latest product. The following types of Release Notes are included for this release:

New Features and Enhancements

The following features and enhancements have been added in the tool.

- You can now view an enhanced **Daily Issue Summary Report** Notification email for the fleet issues occurring across the organization, including the details of Fleet Health Score, Detected Issues, and Potential Issues.
- Now, you can clean up temporary and recycle bin files using the **Clean** button under the **Remediation** section.
- Now, LDI Plus also supports VM and MacOS onboarding (beta stage only). You can see the virtual machine and MacOS devices with their **Device Details**, **Health Trend Analysis**, **Critical Sensors**, and **Application Details** in the **Device Lookup** page.
- You can now assign an appropriate label to a selected device in the **Device Lookup** page.

Note: Only for the version 2.12, you cannot see MacOS devices and virtual machines in the **Devices** page.

ServiceNow Integration

- You can unblock workflow while uploading plugin data.
- You can perform asynchronous or parallel uploading of data in different parts of plugin.
- You can do independent refreshing of data on different plugin parts.

Note: The ServiceNow integration is in accordance with the Lenovo styling standards and all the security vulnerabilities are fixed.

Known Issues

The following table displays the issues, which existed in one or more previous versions, or in the current version.

Issue Description	Severity	Workaround	Jira ID
Though the provisioning package appears as installed in the device tray, the folder in the device is empty because the provisioning package is quarantined by the 360 Total Security antivirus.	High	Limitation of the 360 Total Security antivirus. This issue does not happen with Symantec Endpoint Protection.	PMP - 11796
The **Run From** column in the **Device Lookup** tab displays the incorrect names	Medium	None at present	PMP - 11276

of the functionalities. Resolve Tools is displayed instead of Device Lookup and AIOPs (Artificial Intelligence for IT Operations) is displayed instead of Discover & Resolve functionalities.			
The **Filter By Labels** drop-down list does not work in the **Dashboard** module for the following sub modules: • Fleet Overview • Device Overview (only for User Experience Trend widget) • Remote Work • Proactive Support	Low	In the **Group** drop-down list, select the label by which you want to filter the dashboard. **Note**: For Fleet Overview, no workaround is available at present.	PMP - 14422, PMP - 15216
The **Filter By Date** drop-down list does not work in the **Dashboard** module for the following sub modules: • Fleet Overview • Device Overview • Persona Summary • Sensor Overview • Remote Work • Proactive Support	Low	None at present	PMP - 15216
The claimcode.csv file (C:\ProgramData\Lenovo\Udc\privileged) is generated on the local device after install-ldi.bat is run, but the device is not added in the portal.	High	Execute install-ldi.bat again or restart UDC service or reboot the device.	PMP – 14395
While onboarding a virtual machine when you run install-Ldiagent script, it displays an error message.	Low	Execute powershell script again or directly run setup.exe. The package will be installed successfully.	PMP - 15067

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