Hardware Maintenance Manual

ThinkPad Edge E420s and S420
Note: Before using this information and the product it supports, be sure to read the general information under Appendix A “Notices” on page 105.
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About this manual

This manual contains service and reference information for the following ThinkPad® products.

**ThinkPad Edge E420s and S420**

   Machine Type (MT) 4401

Use this manual along with the advanced diagnostic tests to troubleshoot problems.

**Important:**

This manual is intended only for trained service technicians who are familiar with ThinkPad products. Use this manual along with the advanced diagnostic tests to troubleshoot problems effectively. Before servicing a ThinkPad product, be sure to read all the information under Chapter 1 “Safety information” on page 1 and Chapter 2 “Important service information” on page 27.
Chapter 1. Safety information

This chapter presents following safety information that you need to be familiar with before you service a ThinkPad notebook computer.

- “General safety” on page 1
- “Electrical safety” on page 2
- “Safety inspection guide” on page 3
- “Handling devices that are sensitive to electrostatic discharge” on page 3
- “Grounding requirements” on page 4
- “Safety notices (multilingual translations)” on page 4
- “Laser compliance statement (multilingual translations)” on page 19

General safety

Follow these rules to ensure general safety:

- Observe good housekeeping in the area of the machines during and after maintenance.
- When lifting any heavy object:
  1. Make sure that you can stand safely without slipping.
  2. Distribute the weight of the object equally between your feet.
  3. Use a slow lifting force. Never move suddenly or twist when you attempt to lift.
  4. Lift by standing or by pushing up with your leg muscles; this action removes the strain from the muscles in your back. Do not attempt to lift any object that weighs more than 16 kg (35 lb) or that you think is too heavy for you.
- Do not perform any action that causes hazards to the customer, or that makes the equipment unsafe.
- Before you start the machine, make sure that other service technicians and the customer’s personnel are not in a hazardous position.
- Place removed covers and other parts in a safe place, away from all personnel, while you are servicing the machine.
- Keep your toolcase away from walk areas so that other people will not trip over it.
- Do not wear loose clothing that can be trapped in the moving parts of a machine. Make sure that your sleeves are fastened or rolled up above your elbows. If your hair is long, fasten it.
- Insert the ends of your necktie or scarf inside clothing or fasten it with a nonconductive clip, about 8 centimeters (3 inches) from the end.
- Do not wear jewelry, chains, metal-frame eyeglasses, or metal fasteners for your clothing.

Attention: Metal objects are good electrical conductors.

- Wear safety glasses when you are hammering, drilling, soldering, cutting wire, attaching springs, using solvents, or working in any other conditions that might be hazardous to your eyes.
- After service, reinstall all safety shields, guards, labels, and ground wires. Replace any safety device that is worn or defective.
- Reinstall all covers correctly before returning the machine to the customer.
- Fan louvers on the machine help to prevent overheating of internal components. Do not obstruct fan louvers or cover them with labels or stickers.
Electrical safety

Observe the following rules when working on electrical equipment.

Important:

Use only approved tools and test equipment. Some hand tools have handles covered with a soft material that does not insulate you when working with live electrical currents. Many customers have, near their equipment, rubber floor mats that contain small conductive fibers to decrease electrostatic discharges. Do not use this type of mat to protect yourself from electrical shock.

- Find the room emergency power-off (EPO) switch, disconnecting switch, or electrical outlet. If an electrical accident occurs, you can then operate the switch or unplug the power cord quickly.
- Do not work alone under hazardous conditions or near equipment that has hazardous voltages.
- Disconnect all power before:
  - Performing a mechanical inspection
  - Working near power supplies
  - Removing or installing main units
- Before you start to work on the machine, unplug the power cord. If you cannot unplug it, ask the customer to power-off the wall box that supplies power to the machine, and to lock the wall box in the off position.
- If you need to work on a machine that has exposed electrical circuits, observe the following precautions:
  - Ensure that another person, familiar with the power-off controls, is near you.

Attention: Another person must be there to switch off the power, if necessary.

- Use only one hand when working with powered-on electrical equipment; keep the other hand in your pocket or behind your back.

Attention: An electrical shock can occur only when there is a complete circuit. By observing the above rule, you may prevent a current from passing through your body.

- When using testers, set the controls correctly and use the approved probe leads and accessories for that tester.
- Stand on suitable rubber mats (obtained locally, if necessary) to insulate you from grounds such as metal floor strips and machine frames.

Observe the special safety precautions when you work with very high voltages; Instructions for these precautions are in the safety sections of maintenance information. Use extreme care when measuring high voltages.

- Regularly inspect and maintain your electrical hand tools for safe operational condition.
- Do not use worn or broken tools and testers.
- Never assume that power has been disconnected from a circuit. First, check that it has been powered off.
- Always look carefully for possible hazards in your work area. Examples of these hazards are moist floors, nongrounded power extension cables, power surges, and missing safety grounds.
- Do not touch live electrical circuits with the reflective surface of a plastic dental mirror. The surface is conductive; such touching can cause personal injury and machine damage.
- Do not service the following parts with the power on when they are removed from their normal operating places in a machine:
  - Power supply units
  - Pumps
  - Blowers and fans
  - Motor generators
  - Similar units to listed above

This practice ensures correct grounding of the units.

- If an electrical accident occurs:
- Use caution; do not become a victim yourself.
- Switch off power.
- Send another person to get medical aid.

**Safety inspection guide**

The purpose of this inspection guide is to assist you in identifying potentially unsafe conditions. As each machine was designed and built, required safety items were installed to protect users and service technicians from injury. This guide addresses only those items. You should use good judgment to identify potential safety hazards due to attachment of non-ThinkPad features or options not covered by this inspection guide.

If any unsafe conditions are present, you must determine how serious the apparent hazard could be and whether you can continue without first correcting the problem.

Consider these conditions and the safety hazards they present:

- Electrical hazards, especially primary power (primary voltage on the frame can cause serious or fatal electrical shock)
- Explosive hazards, such as a damaged CRT face or a bulging capacitor
- Mechanical hazards, such as loose or missing hardware

To determine whether there are any potentially unsafe conditions, use the following checklist at the beginning of every service task. Begin the checks with the power off, and the power cord disconnected.

Checklist:
1. Check exterior covers for damage (loose, broken, or sharp edges).
2. Power off the computer. Disconnect the power cord.
3. Check the power cord for:
   a. A third-wire ground connector in good condition. Use a meter to measure third-wire ground continuity for 0.1 ohm or less between the external ground pin and the frame ground.
   b. The power cord should be the type specified in the parts list.
   c. Insulation must not be frayed or worn.
4. Check for cracked or bulging batteries.
5. Remove the cover.
6. Check for any obvious non-ThinkPad alterations. Use good judgment as to the safety of any non-ThinkPad alterations.
7. Check inside the unit for any obvious unsafe conditions, such as metal filings, contamination, water or other liquids, or signs of fire or smoke damage.
8. Check for worn, frayed, or pinched cables.
9. Check that the power-supply cover fasteners (screws or rivets) have not been removed or tampered with.

**Handling devices that are sensitive to electrostatic discharge**

Any computer part containing transistors or integrated circuits (ICs) should be considered sensitive to electrostatic discharge (ESD) ESD damage can occur when there is a difference in charge between objects. Protect against ESD damage by equalizing the charge so that the machine, the part, the work mat, and the person handling the part are all at the same charge.

**Notes:**
1. Use product-specific ESD procedures when they exceed the requirements noted here.
2. Make sure that the ESD protective devices you use have been certified (ISO 9000) as fully effective.

When handling ESD-sensitive parts:

- Keep the parts in protective packages until they are inserted into the product.
- Avoid contact with other people.
- Wear a grounded wrist strap against your skin to eliminate static on your body.
- Prevent the part from touching your clothing. Most clothing is insulative and retains a charge even when you are wearing a wrist strap.
- Use a grounded work mat to provide a static-free work surface. The mat is especially useful when handling ESD-sensitive devices.
- Select a grounding system, such as those listed below, to provide protection that meets the specific service requirement.

**Note:** The use of a grounding system to guard against ESD damage is desirable but not necessary.

- Attach the ESD ground clip to any frame ground, ground braid, or green-wire ground.
- When working on a double-insulated or battery-operated system, use an ESD common ground or reference point. You can use coax or connector-outside shells on these systems.
- Use the round ground prong of the ac plug on ac-operated computers.

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**Grounding requirements**

Electrical grounding of the computer is required for operator safety and correct system function. Proper grounding of the electrical outlet can be verified by a certified electrician.

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**Safety notices (multilingual translations)**

The safety notices in this section are provided in the following languages:

- English
- Arabic
- Brazilian Portuguese
- French
- German
- Hebrew
- Japanese
- Korean
- Spanish
- Traditional Chinese

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**DANGER**

Before the computer is powered on after FRU replacement, make sure that all screws, springs, and other small parts are in place and are not left loose inside the computer. Verify this by shaking the computer and listening for rattling sounds. Metallic parts or metal flakes can cause electrical short circuits.
Some standby batteries contain a small amount of nickel and cadmium. Do not disassemble a standby battery, recharge it, throw it into fire or water, or short-circuit it. Dispose of the battery as required by local ordinances or regulations. Use only the battery in the appropriate parts listing. Use of an incorrect battery can result in ignition or explosion of the battery.

DANGER

The battery pack contains small amounts of nickel. Do not disassemble it, throw it into fire or water, or short-circuit it. Dispose of the battery pack as required by local ordinances or regulations. Use only the battery in the appropriate parts listing when replacing the battery pack. Use of an incorrect battery can result in ignition or explosion of the battery.

DANGER

The lithium battery can cause a fire, an explosion, or a severe burn. Do not recharge it, remove its polarized connector, disassemble it, heat it above 100°C (212°F), incinerate it, or expose its cell contents to water. Dispose of the battery as required by local ordinances or regulations. Use only the battery in the appropriate parts listing. Use of an incorrect battery can result in ignition or explosion of the battery.

DANGER

If the LCD breaks and the fluid from inside the LCD gets into your eyes or on your hands, immediately wash the affected areas with water for at least 15 minutes. Seek medical care if any symptoms from the fluid are present after washing.

DANGER

To avoid shock, do not remove the plastic cover that protects the lower part of the inverter card.

DANGER

Though the main batteries have low voltage, a short-circuited or grounded battery can produce enough current to burn personnel or combustible materials.
DANGER

Unless hot swap is allowed for the FRU being replaced, do as follows before removing it: power off the computer, unplug all power cords from electrical outlets, remove the battery pack, and disconnect any interconnecting cables.
قد تسبب بطارية الليثيوم في حدوث حريق أو انفجار أو حدوث حروق شديدة. لا تقم بإعادة شحن البطارية أو إزالة موصل الاستقطاب الخاص بها ولا تحاول أيضًا فكها أو تسخينها لأكثر من 100 درجة مئوية (182 فهرنهايت) أو حرقها أو تعرض محتويات الخلطة الخاصة بها للماء. قد بالتخلص من البطارية وفقًا لما هو موضح في القواعد المحلية. استخدم نوع البطارية المحدد والذي يوصى باستخدامه. حيث أنه قد يؤدي استخدام نوع بطارية غير صحيح إلى اشتعالها أو انفجارها.

خطر

إذا ما انكسرت شاشة LCD ولاس السائل الداخلي عينيك أو يديك، في الحلال بغللها بالماء لمدة لا تقل عن 10 دقيقة. إذا ما وجدت أي أعراض بعد الغسل اطلب عندئذ المساعدة الطبية.

خطر

لتجنب التعرض لأي صدمات، لا تقم بإزالة الغطاء البلاستيكي الذي يحمي الجزء الأسفل من بطاقة العاكس.

خطر

على الرغم من أن البطاريات الرئيسية يكون لها جهد منخفض، إلا أنه قد تقوم البطاريات التي حدثت قصور بها أو التي تم توصيلها أرضياً بإصدار تيار يكفي لحدود حرائق للأفراد أو تعرض المواد القابلة للاشتعال للحريق.

خطر

ما لم يتم السماح بالتبديل الفوري لأي FRU الجاري استبداله بدون ضرورة إغلاق النظام، قد يتفضّل ما بلي قبل إزالته. قد بقاء تشغيل الحاسب ونزع كل أسلاك الطاقة من المخارج الكهربائية. نزع أ사를 بHazama حزمة البطارية ثم قم بفصل أي كابلات متصلة.
PERIGO

Antes de ligar o computador após a substituição da FRU, certifique-se de que todos os parafusos, molas e outras peças pequenas estejam no lugar e não estejam soltos dentro do computador. Verifique isso sacudindo o computador e procurando ouvir sons de peças soltas. Peças metálicas ou lascas de metal podem causar curto-circuito.

PERIGO


PERIGO


PERIGO

A bateria de lítio pode causar incêndio, explosão ou graves queimaduras. Não a recarregue, remova seu conector polarizado, desmonte-a, aqueça-a acima de 100°C (212°F), incinere-a, ou exponha o conteúdo de sua célula à água. Descarte a bateria conforme requerido pelas leis ou regulamentos locais. Use somente a bateria nas partes listadas apropriadas. O uso de uma bateria incorreta pode resultar em combustão ou explosão da bateria.

PERIGO

Se o LCD quebrar e o fluido de dentro dele entrar em contato com seus olhos ou com suas mãos, lave as áreas afetadas imediatamente com água durante pelo menos 15 minutos. Procure cuidados médicos se algum sintoma causado pelo fluido surgir após a lavagem.

PERIGO
Para evitar choque elétrico, não remova a capa plástica que protege a parte inferior da placa inversora.

PERIGO

Embora as principais baterias possuam baixa voltagem, uma bateria em curto-circuito ou aterrada pode produzir corrente o bastante para queimar materiais de pessoal ou inflamáveis.

PERIGO

A menos que uma hot swap seja permitida para a FRU que está sendo substituída, faça o seguinte antes de removê-la: desligue o computador, desconecte todos os cabos de energia das tomadas, remova o pacote de baterias e desconecte quaisquer cabos de interconexão.

DANGER

Avant de remettre l'ordinateur sous tension après remplacement d'une unité en clientèle, vérifiez que tous les ressorts, vis et autres pièces sont bien en place et bien fixées. Pour ce faire, secouez l'unité et assurez-vous qu'aucun bruit suspect ne se produit. Des pièces métalliques ou des copeaux de métal pourraient causer un court-circuit.

DANGER

Certaines batteries de secours contiennent du nickel et du cadmium. Ne les démontez pas, ne les rechargez pas, ne les exposez ni au feu ni à l'eau. Ne les mettez pas en court-circuit. Pour les mettre au rebut, conformez-vous à la réglementation en vigueur. Lorsque vous remplacez la pile de sauvegarde ou celle de l'horloge temps réel, veillez à n'utiliser que les modèles cités dans la liste de pièces détachées adéquate. Une batterie ou une pile inappropriée risque de prendre feu ou d'exploser.

DANGER

La batterie contient du nickel. Ne la démontez pas, ne l'exposez ni au feu ni à l'eau. Ne la mettez pas en court-circuit. Pour la mettre au rebut, conformez-vous à la réglementation en vigueur. Lorsque vous remplacez la batterie, veillez à n'utiliser que les modèles cités dans la liste de pièces détachées adéquate. En effet, une batterie inappropriée risque de prendre feu ou d'exploser.
DANGER

La pile de sauvegarde contient du lithium. Elle présente des risques d'incendie, d'explosion ou de brûlures graves. Ne la rechargez pas, ne retirez pas son connecteur polarisé et ne la démontez pas. Ne l'exposez pas à une température supérieure à 100°C, ne la faites pas brûler et n'en exposez pas le contenu à l'eau. Mettez la pile au rebut conformément à la réglementation en vigueur. Une pile inappropriée risque de prendre feu ou d'exploser.

DANGER

Si le panneau d'affichage à cristaux liquides se brise et que vous recevez dans les yeux ou sur les mains une partie du fluide, rincez-les abondamment pendant au moins quinze minutes. Consultez un médecin si des symptômes persistent après le lavage.

DANGER

Afin d'éviter tout risque de choc électrique, ne retirez pas le cache en plastique protégeant la partie inférieure de la carte d'alimentation.

DANGER

Bien que le voltage des batteries principales soit peu élevé, le court-circuit ou la mise à la masse d'une batterie peut produire suffisamment de courant pour brûler des matériaux combustibles ou causer des brûlures corporelles graves.

DANGER

Si le remplacement à chaud n'est pas autorisé pour l'unité remplaçable sur site que vous remplacez, procédez comme suit avant de retirer l'unité : mettez l'ordinateur hors tension, débranchez tous les cordons d'alimentation des prises de courant, retirez le bloc de batterie et déconnectez tous les câbles d'interconnexion.

VORSICHT

VORSICHT


VORSICHT


VORSICHT


VORSICHT

VORSICHT

Aus Sicherheitsgründen die Kunststoffabdeckung, die den unteren Teil der Spannungswandlerplatine umgibt, nicht entfernen.

VORSICHT

Obwohl Hauptbatterien eine niedrige Spannung haben, können sie doch bei Kurzschluß oder Erdung genug Strom abgeben, um brennbare Materialien zu entzünden oder Verletzungen bei Personen hervorzurufen.

VORSICHT

Wenn ein Austausch der FRU bei laufendem Betrieb nicht erlaubt ist, gehen Sie beim Austausch der FRU wie folgt vor: Schalten Sie den Computer aus, ziehen Sie alle Netzkabel von den Netzsteckdosen ab, entfernen Sie den Akku und ziehen Sie alle miteinander verbundenen Kabel ab.

Wenn die FRU ausgetauscht wurde, zeigt das System an, dass die FRU ausgetauscht wurde. Schalten Sie den Computer ein. Wenn das System nicht gestartet wird, ist eine plötzliche Veränderung der Systemparameter wahrscheinlich. Führen Sie folgende Schritte durch:

1. Schalten Sie den Computer ein.
2. Warten Sie etwa 1 Minut, bis das System gestartet ist.
3. Wiederholen Sie Schritte 1 und 2 nochmals.
4. Wenn das System immer noch nicht gestartet ist, kontaktieren Sie Ihren Anbieter oder die Technische Unterstützung.

VORSICHT

Nach einem Ausfall der FRU werden die Systemparameter auf die Einstellungen zurückgesetzt. Schalten Sie den Computer ein, um die Systemparameter zu aktualisieren.

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VORSICHT

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Chapter 1. Safety information

警告

不要在潮湿、滴水或进水的情況下使用 LCD 显示器（LCD），以防止水進入顯示器。如果顯示器接觸到水，請立即拔掉電源插頭，並將其交給服務人員。

警告

請確保顯示器的電源在保養和清潔時避免接觸到水。

警告

請勿自行維修或更換顯示器的零部件。必要時請您與當地的服務人員聯繫。

警告

FRU 的交換後，ThinkPad 的電源要放入包裝盒內，不能直接接觸到主機。如果不小心打開顯示器後部的電源，請立即拔掉電源插頭，並與當地的服務人員聯繫。

警告

確保將顯示器安裝在穩定的平面上，避免顯示器傾倒或損壞。
予備バッテリーの中には少量のニッケルとカドミウムが含まれているものがあり、したがって、予備バッテリーの分解、再充電、火または水の中への投棄、またはショートさせることは決して行わないでください。バッテリーを廃棄する場合は地方自治体の条例に従ってください。適切なパーツ・リストにあるバッテリーだけを使用してください。誤ったバッテリーを使用すると、バッテリーが発火したり、爆発したりすることがあります。

危険
バッテリー・パックには少量のニッケルが含まれています。バッテリー・パックを分解したり、火または水の中に投げ込んだり、ショートさせないでください。バッテリー・パックの廃棄にあたっては、地方自治体の条例または規則に従ってください。バッテリー・パックを交換するときは、適切なパーツ・リストにあるバッテリーだけを使用してください。誤ったバッテリーを使用すると、バッテリーが発火したり、爆発したりすることがあります。

危険
リチウム・バッテリーは、火災、爆発、または重症のやけどを引き起こすことがあります。バックアップ・バッテリーの充電、その極性コネクターの取り外し、バッテリー本体の分解、100 ℃ (212 ℉) 以上への加熱、焼却、電池の中身を水に浸すことはしないでください。バッテリーを廃棄する場合は地方自治体の条例に従ってください。適切なパーツ・リストにあるバッテリーだけを使用してください。誤ったバッテリーを使用すると、バッテリーが発火したり、爆発したりすることがあります。

危険
LCD が破損し、LCD の中の液体が目に入ったり、手に触れたりした場合は、液体が触れた部分を少なくとも 15 分間洗い流してください。洗い流した後に、液体によって何らかの症状が現れた場合は、医師の治療を受けてください。

危険
感電を防ぐため、インバーター・カードの下部を保護しているプラスチック・カバーを外さないでください。

危険
メイン・バッテリーの電圧は低くても、ショートしたり、接地したバッテリーが、作業者にやけどを負わせたり、可燃物を燃やすだけの電流を発生させる場合があります。
⚠️ 위험

교체しようとしている FRU 가 홀트・스왑に対応していない場合, 그들을
取り外す前に, 컴퓨터의 전원을 오른쪽, 전체라 전원 코드를
コンセントから抜き, バッテリー・パックを取り外して, 相互接続している
ケーブルをすべて切り離してください.

⚠️ 위험

FRU를 교체하고 나서 컴퓨터 전원을 켜기 전에 모든 나사, 스프링 및 기타
작은 부품들이 올바른 위치에 있는지, 컴퓨터 내부에 단단하게 연결되어 있
는지 확인하십시오. 컴퓨터를 흔들어 닫각거리는 소리가 나지 않는지 확인하
십시오. 금속 부품 또는 금속 조각은 누전을 일으킬 수 있습니다.

⚠️ 위험

 일부 보조 배터리에는 소량의 니켈 및 카트륨이 포함되어 있습니다. 보조 배
터리를 분해하거나, 다시 충전하거나, 볼 또는 물에 던지거나, 단락시키지 마
십시오. 배터리 펭을 폐기할 때에는 해당 지역의 법률 규정을 따르십시오. 배
터리 펭을 교체할 때에는 올바른 배터리만 사용하십시오. 올바르지 않은 배터
리를 사용하면 배터리가 발화되거나 폭발할 수 있습니다.

⚠️ 위험

배터리 펭에는 소량의 니켈이 포함되어 있습니다. 배터리 펭을 분해하거나,
볼 또는 물에 던지거나, 단락시키지 마십시오. 배터리 펭을 폐기할 때에는 해
당 지역의 법률 규정을 따르십시오. 배터리 펭을 교체할 때에는 올바른 배터
리만 사용하십시오. 올바르지 않은 배터리를 사용하면 배터리가 발화되거나
폭발할 수 있습니다.

⚠️ 위험

리튬 배터리는 화재, 폭발 또는 심각한 화상을 일으킬 수 있습니다. 리튬 배터
리를 다시 충전하거나, 극성 커넥터를 제거하거나, 분해하거나, 100C(212F)
이상으로 가열하거나, 소각하거나, 전지 내용물을 물에 노출시키지 마십시오.
배터리를 폐기할 때에는 해당 지역의 법률 규정을 따르십시오. 올바른 배터리
만 사용하십시오. 올바르지 않은 배터리를 사용하면 배터리가 발화되거나 폭
발할 수 있습니다.

⚠️ 위험


LCD가 파손되어 LCD 내부의 액체가 눈에 들어가거나 손에 묻으면 즉시 깨끗한 물로 15분 이상 닦아 내십시오.櫃은 후에 조금이라도 이상을 느끼면 즉시 병원에 가서 의사의 진찰을 받아야 합니다.

⚠️ 위험
전기적 위험을 방지하려면 인버터 카드의 아래 부분을 보호하는 플라스틱 덮개를 제거하지 마십시오.

⚠️ 위험
기본 배터리의 전압은 낮지만, 단락되거나 접지된 배터리는 화상을 입히기에 충분한 전류와 가연성 물질을 발생시킬 수 있습니다.

⚠️ 위험
FRU 교체 시 Hot Swap이 지원되지 않는 경우, FRU를 제거하기 전에 컴퓨터의 전원을 끄고, 전기 콘센트에서 전원 코드를 분리하고, 배터리를 제거한 후, 연결된 모든 케이블을 분리하십시오.

⚠️ PELIGRO
Antes de encender el sistema después de sustituir una FRU, compruebe que todos los tornillos, muelles y demás piezas pequeñas se encuentran en su sitio y no se encuentran sueltas dentro del sistema. Compruébelo agitando el sistema y escuchando los posibles ruidos que provocarían. Las piezas metálicas pueden causar cortocircuitos eléctricos.

⚠️ PELIGRO
Algunas baterías de reserva contienen una pequeña cantidad de níquel y cadmio. No las desmonte, ni recargue, ni las eche al fuego o al agua ni las cortocircuite. Deséchelas tal como dispone la normativa local. Utilice sólo baterías que se encuentren en la lista de piezas. La utilización de una batería no apropiada puede provocar la ignición o explosión de la misma.

⚠️ PELIGRO
Las baterías contienen pequeñas cantidades de níquel. No las desmonte, ni recargue, ni las eche al fuego o al agua ni las cortocircuite. Deséchelas tal como dispone la normativa local. Utilice sólo baterías que se encuentren en la lista de piezas al sustituir la batería. La utilización de una batería no apropiada puede provocar la ignición o explosión de la misma.
PELIGRO

La batería de repuesto es una batería de litio y puede provocar incendios, explosiones o quemaduras graves. No la recargue, ni quite el conector polarizado, ni la desmonte, ni caliente por encima de los 100°C (212°F), ni la incinere ni exponga el contenido de sus celdas al agua. Deséchela tal como dispone la normativa local.

PELIGRO

Si la LCD se rompe y el fluido de su interior entra en contacto con sus ojos o sus manos, lave inmediatamente las áreas afectadas con agua durante 15 minutos como mínimo. Obtenga atención medica si se presenta algún síntoma del fluido después de lavarse.

PELIGRO

Para evitar descargas, no quite la cubierta de plástico que rodea la parte baja de la tarjeta invertida.

PELIGRO

Aunque las baterías principales tienen un voltaje bajo, una batería cortocircuitada o con contacto a tierra puede producir la corriente suficiente como para quemar material combustible o provocar quemaduras en el personal.

PELIGRO

Salvo que se permita el intercambio en caliente para la unidad sustituible localmente, realice lo siguiente antes de extraerla: apague el sistema, desconecte todos los cables de alimentación de las tomas de alimentación eléctrica, extraiga la batería y desconecte los cables de interconexión.

危険

完成 FRU 更換之後，在開啟電腦的電源之前，請確定所有螺絲、彈簧及其他小零件都已歸位，沒有遺留在電腦內部。若要確認這一點，請搖晃電腦，聽聽看是否有卡嗒的聲響。金屬零件或儀錶的火花會造成電線短路。
部分備用電池含有微量的鎳和鎘。請勿拆開備用電池、再充電、丟入火或水中，或使其形成短路。請按照當地法令或規定來棄置電池。
僅限使用零件清單中的電池。使用不適當的電池會導致電池起火或爆炸。

✿ 危險

電池套件含有微量的鎳。請勿拆開電池套件、丟入火或水中，或使其形成短路。請按照當地法令或規定來棄置電池套件。
更換電池套件時，僅限使用零件清單中的電池。使用不適當的電池會導致電池起火或爆炸。

✿ 危險

鋰電池會導致起火、爆炸或嚴重燒傷。請勿再充電、拔除其電極接頭、拆開、加熱超過 100°C (212°F)、焚燒，或讓電池組成物浸到水。請按照當地法令或規定來棄置電池。
僅限使用零件清單中的電池。使用不適當的電池會導致電池起火或爆炸。

✿ 危險

如果 LCD 破裂導致 LCD 流出的液體沾到您的眼睛或手，請立即以清水沖洗沾染部位至少 15 分鐘。如果在清洗後出現該液體所造成的任何症狀，請就醫治療。

✿ 危險

為避免電擊，請勿拆下轉換卡下面的塑膠護蓋。

✿ 危險

雖然主電池的電壓很低，但短路或接地電池所產生的電流，仍足以使人燒傷或使可燃物質起火。

✿ 危險
Laser compliance statement (multilingual translations)

The laser compliance statements in this section are provided in the following languages:

- English
- Arabic
- Brazilian Portuguese
- French
- German
- Hebrew
- Japanese
- Korean
- Spanish
- Traditional Chinese

⚠️ CAUTION:
When laser products (such as CD-ROMs, DVD drives, fiber optic devices, or transmitters) are installed, note the following:

- Do not remove the covers. Removing the covers of the laser product could result in exposure to hazardous laser radiation. There are no serviceable parts inside the device.
- Use of controls or adjustments or performance of procedures other than those specified herein might result in hazardous radiation exposure.

⚠️ DANGER

Some laser products contain an embedded Class 3A or Class 3B laser diode. Note the following.

Laser radiation when open. Do not stare into the beam, do not view directly with optical instruments, and avoid direct exposure to the beam.
تحذير:

عند تثبيت منتجات الليزر (مثل أقراص DVD أو محركات تشغيل أقراص CD-ROM أو أجهزة الألياف البصرية أو النواقل)، لاحظ ما يلي:

- لا تقم بتنزيل الغطاء. قد ينتج عن نزع غطاء منتج ليزر التعرض لأشعة ليزر في منتهى الخطورة. لا توجد أجزاء يمكن صيانتها داخل الجهاز.
- قد ينتج عن استخدام مفاتيح أو تنفيذ عمليات ضبط أو إجراءات بطريقة مختلفة عما هو محدد هنا التعرض لأشعة ليزر في منتهى الخطورة.

خطر

تحتوي بعض منتجات الليزر على نصف ثانوي للليزر مضمون من Class 3B أو Class 3A. لاحظ ما يلي. توجد أشعة ليزر عند الفتح. لا تنظر للشعاع ولا تنظر بطرق مباشرة باستخدام أدوات ضوئية وتجنب التعرض المباشر للشعاع.
CUIDADO:
Quando produtos a laser (como CD-ROMs, unidades de DVD, dispositivos de fibra ótica ou transmissores) estão instalados, observe o seguinte:

- Não remova as tampas. A remoção das tampas do produto a laser pode resultar em exposição prejudicial à radiação de laser. Não há peças que permitam manutenção no interior do dispositivo.
- A utilização de controles ou ajustes ou a execução de procedimentos diferentes daqueles especificados aqui pode resultar em exposição perigosa à radiação.

PERIGO

Algumas produtos a laser contêm um diodo de laser Classe 3A ou Classe 3B integrado. Observe o seguinte:

Radiação a laser quando aberta. Não olhe diretamente para o feixe a olho nu ou com instrumentos óticos e evite exposição direta ao feixe.
ATTENTION :
Si des produits laser (tels que des unités de CD, DVD, à fibre optique ou des émetteurs) sont installés, lisez les informations suivantes :

- Pour éviter tout risque d'exposition au rayon laser, respectez les consignes de réglage et d'utilisation des commandes, ainsi que les procédures décrites dans le présent manuel.

DANGER

Certains produits à laser contiennent une diode à laser intégrée de classe 3A ou 3B. Prenez connaissance des informations suivantes.

Rayonnement laser lorsque le carter est ouvert. Évitez toute exposition directe au rayon laser. Évitez de regarder fixement le faisceau ou de l'observer à l'aide d'instruments optiques.
Vorsicht:
Bei der Installation von Lasergeräten (wie CD-ROM-Laufwerken, DVD-Laufwerken, Einheiten mit Lichtwellenleitertechnik oder Sendern) Folgendes beachten:

- Werden Steuerelemente, Einstellungen oder Durchführungen von Prozeduren anders als hier angegeben verwendet, kann gefährliche Laserstrahlung auftreten.

Gefahr

Einige Lasergeräte enthalten eine Laserdiode der Klasse 3A oder 3B. Beachten Sie Folgendes:


Warnung:
- Cubs Morpher Licht (CuMor Phosphorescent, Gemini, DVD, metagen, Spin, Triwilight) und Phosphoreszenz- und Schmuckmineralien, nicht für die Beleuchtung nutzen.
- Nichteineinbau oder Pflege von Lasergeräten sind nicht empfohlen.
- Schutzwärmeprotokolle sind zu beachten.
- Dieser Produkt ist für Heimgebrauch und nicht für öffentliche Verbreitung geeignet.

警告:
レーザー製品（CD-ROM、DVD ドライブ、光ファイバー装置、または送信機など）を取り扱う場合には、以下のことに注意してください。

- カバーを開かないこと。カバーを取り外すと有害なレーザー光を浴びることがあります。この装置の内部には保守が可能な部品はありません。
- 本書で指定された内容以外の、お客様による整備、調整、または手順を行った場合、レーザー放射の危険があります。

危険

一部のレーザー製品には、クラス 3A またはクラス 3B のレーザー・ダイオードが組み込まれています。次の点に注意してください。

開けるとレーザー光が放射されます。光線を見つめたり、光学機械を使って直接見たり、光線を直接浴びることは避けてください。

警告:
レーザー製品（CD-ROM、DVD ドライブ、光ファイバー装置または送信機）が設置されている場合、以下と同様の取扱いを推奨します。

- 保護を施しておきましょう。レーザー製品の保護を施すことで、有害なレーザー光が外部に漏出される可能性があり、装置内部には、保守が可能な部品はありません。
- 本取扱い書に記載された他の方法以外でドライバを調整または動作させることをしないと、内部のレーザー光に接触する恐れがあります。

危険

一部のレーザー製品は、クラス 3A またはクラス 3B のレーザー・ダイオードが含まれています。以下の点に注意してください。

ドライバの保護を施すことにより、光線への直接接触が防止されます。内部のレーザー光に直接接触されると、有害な光線に触れることを避けてください。
PRECAUCIÓN:
Cuando haya instalados productos láser (por ejemplo, unidades de CD-ROM, unidades de DVD, dispositivos de fibra óptica o transmisores), tenga en cuenta lo siguiente:

- No extraiga las cubiertas. La extracción de las cubiertas del producto láser podría producir una exposición a radiación láser peligrosa. No hay ninguna pieza dentro del dispositivo que pueda reparar.
- La utilización de controles, ajustes o la realización de procedimientos diferentes a los especificados puede dar como resultado una exposición peligrosa a radiaciones.

PELIGRO

Algunos productos láser contienen un diodo láser de Clase 3A o Clase 3B incorporado. Tenga en cuenta lo siguiente.

Emite radiación láser cuando está abierto. No fije la vista en el rayo, no lo mire directamente con instrumentos ópticos y evite la exposición directa al rayo.
警告：
安裝雷射產品（如 CD-ROM、DVD 光碟機、光纖裝置或轉送器）時，請注意下列事項：

- 請勿卸下外蓋。卸下雷射產品的外蓋可能導致曝露於危險的雷射輻射。裝置內沒有可維修的零件。
- 若不遵守本文規定的控制、調整或操作程序，可能會導致危險的輻射外洩。

危险

某些雷射產品包含內嵌式 3A 類或 3B 類雷射二極體。這類光碟機的使用者應注意下列聲明。

在開啟光碟機時，會有雷射輻射。請勿直視光束或以光學儀器直接觀看光束，並避免直接暴露在光束中。
Chapter 2. Important service information

This chapter presents following important service information that applies to all machine types supported by this manual:

- “Strategy for replacing FRUs” on page 27
- “Strategy for replacing a hard disk drive” on page 28
- “Important notice for replacing a system board” on page 28
- “How to use error message” on page 28
- “Strategy for replacing FRUs for CTO, CMV, and GAV” on page 28
- “Product definition” on page 28
- “FRU identification for CTO, CMV, and GAV products” on page 29

Important:
- Advise customers to contact the Lenovo Customer Support Center if they need any assistance in obtaining or installing any software fixes, drivers, and UEFI BIOS downloads. Telephone numbers for Lenovo Support are available at:
  http://www.lenovo.com/support/phone
- System Disassembly/Reassembly videos that show the FRU removals or replacements for the Lenovo® authorized service technicians are available in the following support site:
  http://www.lenovoservicetraining.com/ion/

Strategy for replacing FRUs

Before replacing parts:

Make sure that all software fixes, drivers, and UEFI BIOS downloads are installed before replacing any FRUs listed in this manual.

After a system board is replaced, ensure that the latest UEFI BIOS is loaded to the system board before completing the service action.

To download software fixes, drivers, and UEFI BIOS, do as follows:

2. Enter the product number of the computer or press Run Auto-detect button on the screen.
3. Select Download drivers & Software.
4. Follow the directions on the screen and install the necessary software.

Use the following strategy to prevent unnecessary expense for replacing and servicing FRUs:

- If you are instructed to replace a FRU but the replacement does not correct the problem, reinstall the original FRU before you continue.
- Some computers have both a processor board and a system board. If you are instructed to replace either the processor board or the system board, and replacing one of them does not correct the problem, reinstall that board, and then replace the other one.
- If an adapter or a device consists of more than one FRU, any of the FRUs may be the cause of the error. Before replacing the adapter or device, remove the FRUs, one by one, to see if the symptoms change. Replace only the FRU that changed the symptoms.
Attention: The setup configuration on the computer you are servicing may have been customized. Running Automatic Configuration may alter the settings. Note the current configuration settings (using the View Configuration option); then, when service has been completed, verify that those settings remain in effect.

Strategy for replacing a hard disk drive

Always try to run a low-level format before replacing a hard disk drive. This will cause all customer data on the hard disk to be lost. Be sure that the customer has a current backup of the data before doing this task.

Attention: The drive startup sequence in the computer you are servicing might have been changed. Be extremely careful during write operations such as copying, saving, or formatting. If you select an incorrect drive, data or programs can be overwritten.

If your computer is shipped with an mSATA drive and a solid state drive or hard disk drive, the mSATA drive will be seen as hard disk 0 in the system, and assigned drive C:. The solid state drive or hard disk drive will be seen as hard disk 1, and assigned drive D:. The mSATA drive is installed in the wireless WAN card slot of the computer. The Lenovo preloaded software is installed on the mSATA drive.

Important notice for replacing a system board

Some components mounted on a system board are very sensitive. Improper handling of a system board can cause damage to those components, and might cause a system malfunction.

Attention: When handling a system board:

• Do not drop a system board or apply any excessive force to it.
• Avoid rough handling of any kind.
• Avoid bending a system board and pushing it hard to prevent cracking at each BGA (Ball Grid Array) chipset.

How to use error message

Use the error codes displayed on the screen to diagnose failures. If more than one error code is displayed, begin the diagnosis with the first error code. Whatever causes the first error code might also cause false error codes. If no error code is displayed, see whether the error symptom is listed in the Symptom-to-FRU Index for the computer you are servicing.

Strategy for replacing FRUs for CTO, CMV, and GAV

Product definition

Dynamic Configure To Order (CTO)

This provides the ability for a customer to configure a Lenovo solution from an eSite, and have this configuration sent to fulfillment, where it is built and shipped directly to the customer. The machine label, Product Entitlement Warehouse (PEW), eSupport, and the HMM will load these products as the 4-digit MT and 3-digit model, where model = “CTO” (Example: 1829-CTO).

Custom Model Variant (CMV)

This is a unique configuration that has been negotiated between Lenovo and the customer. A unique 4-digit MT and 3-digit model is provided to the customer to place orders (Example: 1829-W15). A CMV is a special bid offering. Therefore, it is NOT generally announced.
• The MTM portion of the machine label is the 4-digit MT and 3-digit model, where model = “CTO” (Example: 1829-CTO). The PRODUCT ID portion of the machine label is the 4-digit MT and 3-digit CMV model (Example: 1829-W15).

• The PEW record is the 4-digit MT and 3-digit model, where model = “CTO” (Example: 1829-CTO).

• eSupport will show both the CTO and CMV machine type models (Example: 1829-CTO and 1829-W15 will be found on the eSupport site.)

• The HMM will have the 4-digit MT and 3-digit CTO model only (Example: 1829-CTO). Again, CMVs are custom models and are not found in the HMM.

**General Announce Variant (GAV)**

This is a standard model (fixed configuration). GAVs are announced and offered to all customers. The MTM portion of the machine label is a 4-digit MT and 3-digit model, where model = a “fixed part number”, not “CTO” (Example: 1829-F1U). Also, PEW, eSupport, and the HMM will list these products under the same fixed model number.

**FRU identification for CTO, CMV, and GAV products**

There are three information resources to identify which FRUs are used to support CTO, CMV, and GAV products. These sources are PEW, eSupport, and the HMM.

**Using PEW**

• **PEW** is the primary source for identifying FRU part numbers and FRU descriptions for the key commodities for CTO, CMV and GAV products at a MT - serial number level. An example of key commodities are hard disk drives, system boards, microprocessors, Liquid Crystal Displays (LCDs), and memory.

• Remember, all CTO and CMV products are loaded in PEW under the 4-digit MT and 3-digit model, where model = “CTO” (Example: 1829-CTO). GAVs are loaded in PEW under the 4-digit MT and 3-digit model, where model = a “fixed part number”, not “CTO” (Example: 1829-F1U).

• PEW can be accessed at the following Web site: http://www.lenovo.com/support/site.wss/document.do?Indocid=LOOK-WARNTY

Select Warranty lookup. Input the MT and the Serial number and the list of key commodities will be returned in the PEW record under COMPONENT INFORMATION.

**Using eSupport**

**For key commodities (examples - hard disk drive, system board, microprocessor, LCD, and memory)**

• eSupport can be used to view the list of key commodities built in a particular machine serial (this is the same record found in PEW).

• eSupport can be accessed at the following Web site: http://www.lenovo.com/support

• To view the key commodities, do the following:

  1. Click **Products & Service Warranty**.
  2. Click **Check Warranty Status**.
  3. On the Warranty Status Lookup page, click **Parts Lookup**.
  4. Type your machine type and serial number, and then click **Submit**. The key commodities will be displayed.

**For the remaining FRUs (the complete list of FRUs at the MT model level)**

• eSupport can be used to view the complete list of FRUs for a machine type and model.

• To view the complete list of FRUs, do the following:
1. Click **Product & Parts Detail** and then follow the instructions on the screen to reach the Product and Parts Details page.

2. Click the **Parts Detail** tab to view the list of service parts.

**Using the HMM**

*For key commodities (examples - hard disk drive, system board, microprocessor, LCD, and memory)*

Use the HMM as a backup to PEW and eSupport to view the complete list of FRUs at the MT model level.
Chapter 3. General checkout

This chapter presents following information:

- “What to do first” on page 31
- “Checkout guide” on page 32
  - “System supporting the Lenovo ThinkVantage Toolbox program and the PC-Doctor for DOS diagnostics program” on page 32
  - “System supporting the Lenovo diagnostics programs” on page 36
- “Power system checkout” on page 38

Some descriptions in this chapter might not apply to your particular computer.

Before you go to the checkout guide, be sure to read the following important notes.

**Important notes:**

- Only certified trained personnel should service the computer.
- Before replacing any FRU, read the entire page on removing and replacing FRUs.
- When you replace FRUs, it is recommended to use new nylon-coated screws.
- Be extremely careful during such write operations as copying, saving, or formatting. Drives in the computer that you are servicing sequence might have been altered. If you select an incorrect drive, data or programs might be overwritten.
- Replace a FRU only with another FRU of the correct model. When you replace a FRU, make sure that the model of the machine and the FRU part number are correct by referring to the FRU parts list.
- A FRU should not be replaced because of a single, unreproducible failure. Single failures can occur for a variety of reasons that have nothing to do with a hardware defect, such as cosmic radiation, electrostatic discharge, or software errors. Consider replacing a FRU only when a problem recurs. If you suspect that a FRU is defective, clear the error log and run the test again. If the error does not recur, do not replace the FRU.
- Be careful not to replace a nondefective FRU.

**What to do first**

When you do return a FRU, you must include the following information in the parts exchange form or parts return form that you attach to it:

1. Name and phone number of service technician
2. Date of service
3. Date on which the machine failed
4. Date of purchase
5. Failure symptoms, error codes appearing on the display, and beep symptoms
6. Procedure index and page number in which the failing FRU was detected
7. Failing FRU name and part number
8. Machine type, model number, and serial number
9. Customer’s name and address

**Note:** During the warranty period, the customer may be responsible for repair costs if the computer damage was caused by misuse, accident, modification, unsuitable physical or operating environment, or improper maintenance by the customer. Following is a list of some common items that are not covered under warranty and some symptoms that might indicate that the system was subjected to stress beyond normal use.

Before checking problems with the computer, determine whether the damage is covered under the warranty by referring to the following list:

**The following are not covered under warranty:**
• LCD panel cracked from the application of excessive force or from being dropped
• Scratched (cosmetic) parts
• Distortion, deformation, or discoloration of the cosmetic parts
• Plastic parts, latches, pins, or connectors that have been cracked or broken by excessive force
• Damage caused by liquid spilled into the system
• Damage caused by the improper insertion of a PC Card or the installation of an incompatible card
• Improper disc insertion or use of an optical drive
• Diskette drive damage caused by pressure on the diskette drive cover, foreign material in the drive, or the insertion of a diskette with multiple labels
• Damaged or bent diskette eject button
• Fuses blown by attachment of a nonsupported device
• Forgotten computer password (making the computer unusable)
• Sticky keys caused by spilling a liquid onto the keyboard
• Use of an incorrect ac power adapter on laptop products

The following symptoms might indicate damage caused by nonwarranted activities:
• Missing parts might be a symptom of unauthorized service or modification.
• If the spindle of a hard disk drive becomes noisy, it may have been subjected to excessive force, or dropped.

Checkout guide

Use the following procedures as a guide in identifying and correcting problems with the ThinkPad notebook computer.

Note: The diagnostic tests are intended to test only ThinkPad products. The use of non-ThinkPad products, prototype cards, or modified options can lead to false indications of errors and invalid system responses.
  1. Identify the failing symptoms in as much detail as possible.
  2. Verify the symptoms. Try to re-create the failure by running the diagnostic test or by repeating the operation.

System supporting the Lenovo ThinkVantage Toolbox program and the PC-Doctor for DOS diagnostics program

The section provides information about ThinkPad computers that support the Lenovo ThinkVantage Toolbox program and the PC-Doctor\textsuperscript{\textregistered} for DOS diagnostics program. Some descriptions might not apply to your particular computer.

Diagnostics using PC-Doctor for DOS

The ThinkPad notebook computer has a test program called PC-Doctor for DOS (hereafter called PC-Doctor.) You can detect errors by running the diagnostics test included in PC-Doctor.

Note: PC-Doctor for DOS is available at the following Web site:

http://www.lenovo.com/support

To create the PC-Doctor diagnostic CD, follow the instructions on the Web site.

For some possible configurations of the computer, PC-Doctor might not run correctly. To avoid this problem, you need to initialize the computer setup by use of the ThinkPad Setup before you run PC-Doctor.

To enter ThinkPad Setup, do as follows:
  1. Turn on the computer.
  2. When the ThinkPad logo comes up, immediately press F1 to enter the ThinkPad Setup.
**Note:** If a supervisor password has been set by the customer, ThinkPad Setup menu appears after the password is entered. You can start the ThinkPad Setup program by pressing Enter instead of entering the supervisor password; however, you cannot change the parameters that are protected by the supervisor password.

On the ThinkPad Setup screen, press F9, Enter, F10, and then Enter.

**Note:** When you initialize the computer configuration, some devices are disabled, such as the serial port. If you test one of these devices, you will need to enable it by using Configuration utility for DOS. The utility is available on the following Web site:
http://www.lenovo.com/support

**Testing the computer**

**Note:** The PC-Doctor for DOS CD-R/CD-RW disc supports only test of internal optical disc drives (CD-RW, CD-RW/DVD Combo, and DVD Multi drives) on ThinkPad computers. It does not support test of any optical disc drives connected through USB devices, PC cards, CardBus cards, or similar. The USB limitation only applies to testing of the device. Using a bootable PC-Doctor for DOS CD/DVD, the system can be started from a USB attached optical drive.

To run the test, do as follows:

1. Turn off the computer.
2. Make sure that the optical drive that is supported as a startup device is installed to the computer you are servicing.
3. Turn on the computer. If the computer cannot be powered on, go to “Power system checkout” on page 38, and check the power sources.
   * If an error code appears, go to “Symptom-to-FRU index” on page 45.
4. When the ThinkPad logo comes up, immediately press F12 to enter the Network Boot menu.
5. Insert the PC-Doctor CD into the optical drive.
6. Press cursor keys to select **ATAPI CDx** (x: 0, 1, ...) and then press Enter.
7. Follow the instructions on the screen.
8. The main panel of PC-Doctor appears.
9. Select **Diagnostics** with the arrow keys, and press Enter.

**Note:** You can select an item not only with the arrow keys, but also with the TrackPoint® pointer. Instead of pressing Enter, click the left button.

A pull-down menu appears. (Its exact form depends on the model.)

**Note:** PC-Doctor menu does not mean the formal support device list. Some unsupported device names may appear in the PC-Doctor menu.
The options on the test menu are as follows:

<table>
<thead>
<tr>
<th>Diagnostics</th>
<th>Interactive Tests</th>
</tr>
</thead>
<tbody>
<tr>
<td>• Run Normal Test</td>
<td>• Keyboard</td>
</tr>
<tr>
<td>• Run Quick Test</td>
<td>• Video</td>
</tr>
<tr>
<td>• CPU/Coprocessor</td>
<td>• Internal Speaker</td>
</tr>
<tr>
<td>• System Memory</td>
<td>• Mouse</td>
</tr>
<tr>
<td>• Systemboard</td>
<td>• Diskette</td>
</tr>
<tr>
<td>• Video Adapter</td>
<td>• System Load</td>
</tr>
<tr>
<td>• Fixed Disks</td>
<td>• Optical Drive Test</td>
</tr>
<tr>
<td>• Diskette Drives</td>
<td>• Intel® WLAN Radio Test</td>
</tr>
<tr>
<td>• Other Devices</td>
<td></td>
</tr>
<tr>
<td>• Communication</td>
<td></td>
</tr>
<tr>
<td>• Wireless LAN</td>
<td></td>
</tr>
</tbody>
</table>

**Notes:**
- In the **Keyboard** test in **Interactive Tests**, the Fn key should be held down for at least 2 seconds; otherwise, it cannot be sensed.
- **Video Adapter** test supports only the LCD display on the ThinkPad notebook computer. If you have an external monitor attached to the computer, detach it before running PC-Doctor for DOS.
- To test **Digital Signature Chip**, the security chip must be set to Active.
- For models with no internal optical drives, **Optical Drive Test** can not be selected.

10. Run the applicable function test.
11. Follow the instructions on the screen. If there is a problem, PC-Doctor shows messages describing it.
12. To exit the test, select **Quit — Exit Diag**. To cancel the test, press Esc.

**Note:** After running PC-Doctor, check the time and date on the system and reset them if they are incorrect.

**Detecting system information with PC-Doctor**

PC-Doctor can detect the following system information:

**Hardware Info**
- System Configuration
- Memory Contents
- Physical Disk Drives
- VGA Information
- ATA Drive Info
- PCI Information
- SMBIOS Info
- VESA LCD Info
- Hardware Events Log

**Utility**
- Run External Tests
- Benchmark System
- DOS Shell
- Tech Support Form
- Battery Rundown
- Erase Drive Contents
- View PCDR Host Log
Lenovo ThinkVantage Toolbox

Lenovo ThinkVantage® Toolbox is a diagnostic program that works through the Windows® operating system. It enables you to view symptoms of computer problems and solutions for them, and includes automatic notification when action is required, computing assistance, advanced diagnostics, and diagnostic history.

**Note:** To install the latest Lenovo ThinkVantage Toolbox on the computer, go to http://web.lenovothinkvantagetoolbox.com/ click **Download Lenovo ThinkVantage Toolbox**, and then follow the instructions on the Web site.

To run this program, do as follows:

**Windows 7:**
Click **Start → Control Panel → System and Security → Lenovo - System Health and Diagnostics.**

**Windows XP:**
Click **Start → All Programs → ThinkVantage → Lenovo ThinkVantage Toolbox.**

Follow the instructions on the screen. Lenovo ThinkVantage Toolbox also has problem determination aids that determine software and usage problems.

For additional information about this program, see the Help for the program.

**FRU tests**
The following table shows the test for each FRU.

**Table 1. FRU tests**

<table>
<thead>
<tr>
<th>FRU</th>
<th>Applicable test</th>
</tr>
</thead>
</table>
| System board                  | 1. Diagnostics → CPU/Coprocessor  
                               | 2. Diagnostics → Systemboard                                                  |
| Power                         | Diagnostics → ThinkPad Devices → AC Adapter, Battery 1 (Battery2)        |
| LCD unit                      | 1. Diagnostics → Video Adapter  
                               | 2. Interactive Tests → Video                                                  |
| Audio                         | Enter the ThinkPad Setup and change Serial ATA (SATA) setting to **Compatibility**, and run **Diagnostics → Other Device → Conexant Audio** |
| Speaker                       | **Interactive Tests → Internal Speaker**  
                               | **Note:** Once Audio test is done, no sound is heard this test. In this case, turn off and turn on the computer. Then, run this test again. |
| Keyboard                      | 1. Diagnostics → Systemboard → Keyboard  
                               | 2. Interactive Tests → Keyboard                                               |
| Hard disk drive or solid state drive (SSD) | Enter the ThinkPad Setup and change Serial ATA (SATA) setting to **Compatibility**, and run **Diagnostics → Fixed Disks** |
| Diskette drive                | 1. Diagnostics → Diskette Drives  
                               | 2. Interactive Tests → Diskette                                               |
| Optical drive                 | 1. Diagnostics → Other Devices → Optical Drive  
                               | 2. Interactive Tests → Optical Drive Test                                     |
| Memory                        | 1. If two DIMMs are installed, remove one of them and run **Diagnostics → System Memory**.  
                               | 2. If the problem does not recur, return the DIMM to its place, remove the other one, and run the test again. |
System supporting the Lenovo diagnostics programs

The section provides information about ThinkPad computers that support the Lenovo diagnostics programs. Some descriptions might not apply to your particular computer.

The Lenovo diagnostics programs include the following:

- Lenovo Solution Center
- Quick test programs
- UEFI diagnostic program
- Bootable diagnostic programs

**Lenovo Solution Center**

The Lenovo Solution Center program enables you to troubleshoot and resolve computer problems. It combines diagnostic tests, system information collection, security status, and support information, along with hints and tips for maximum system performance.

**Note:** The Lenovo Solution Center program is available only on models preinstalled with the Windows 7 operating system. It also can be downloaded from [http://www.lenovo.com/diagnose](http://www.lenovo.com/diagnose).

To run Lenovo Solution Center, click **Start ➔ Control Panel ➔ System and Security ➔ Lenovo - System Health and Diagnostics**, and then follow the instructions on the screen.

For additional information about this program, see the help information system of that program.

**Quick test programs**

Lenovo Hard Drive Quick Test and Lenovo Memory Quick Test are two quick test programs that enable you to troubleshoot and resolve computer internal storage and memory problems.

**Notes:**

- If the computer you are servicing is not installed with the Lenovo Solution Center program, you can download the quick test programs from the Lenovo Support Web site.
- The two programs are applicable to computers installed with the Windows 7, Windows XP, Windows Server 2003, or Windows Server 2008 operating system.

---

**Table 1. FRU tests (continued)**

<table>
<thead>
<tr>
<th>FRU</th>
<th>Applicable test</th>
</tr>
</thead>
<tbody>
<tr>
<td>TrackPoint or pointing device</td>
<td>If the TrackPoint does not work, check the configuration as specified in the ThinkPad Setup. If the TrackPoint is disabled, select <strong>Automatic</strong> to enable it. After you use the TrackPoint, the pointer may drift on the screen for a short time. This drift can occur when a slight, steady pressure is applied to the TrackPoint pointer. This symptom is not a hardware problem. If the pointer stops after a short time, no service action is necessary. If enabling the TrackPoint does not correct the problem, continue with the following:</td>
</tr>
<tr>
<td></td>
<td>• <strong>Interactive Tests ➔ Mouse</strong></td>
</tr>
<tr>
<td>Touch Pad</td>
<td>If the Touch Pad does not work, check the configuration as specified in the ThinkPad Setup. If the Touch Pad is disabled, select <strong>Automatic</strong> to enable it. If enabling the Touch Pad does not correct the problem, continue with the following:</td>
</tr>
<tr>
<td></td>
<td>• <strong>Interactive Tests ➔ Mouse</strong></td>
</tr>
</tbody>
</table>
To download and install a quick test program, go to http://www.lenovo.com/diagnose, and follow the instructions on the Web site.

To run a quick test using the downloaded program, do the following:

1. Go to the C:\SWTOOLS\diag folder.
2. Double-click the gui_lsc_lite.exe file.
3. When the User Account Control window opens, click Yes.
4. Select the device class to be tested.
5. Select the devices to be tested.
6. Select the tests to be performed.
7. Follow the instructions on the screen to start the test. When a problem is detected, information messages will be displayed. Refer to the messages to troubleshoot the problem.

UEFI diagnostic program
A UEFI diagnostic program is preinstalled on the computer. It enables you to test memory and internal storage problems, view system information, and check and recover bad sectors on internal storage devices.

To run the UEFI diagnostic program, do the following:

1. Turn on the computer. If the computer cannot be turned on, go to “Power system checkout” on page 38, and check the power sources. If an error code is displayed, go to “Symptom-to-FRU index” on page 45 for error code descriptions and troubleshooting hints.
2. When the ThinkPad logo is displayed, repeatedly press and release the F12 key. When the Boot Menu window opens, release the F12 key.
3. Press the Tab key to switch to the Application Menu window.
4. Use the arrow keys to select Lenovo Diagnostics and then press Enter. The main screen of the UEFI diagnostic program is displayed.
5. Follow the instructions on the screen to use the diagnostic program.

The options on the main screen are as follows:

<table>
<thead>
<tr>
<th>Tests</th>
<th>Tools</th>
</tr>
</thead>
<tbody>
<tr>
<td>• Quick Memory Test</td>
<td>• System Information</td>
</tr>
<tr>
<td>• Quick Storage Device Test</td>
<td>• Recover Bad Sectors Tool</td>
</tr>
<tr>
<td>• Exit Application</td>
<td></td>
</tr>
</tbody>
</table>

Bootable diagnostic programs
If the computer you are servicing is not installed with the UEFI diagnostic program, you can download a bootable diagnostic program from the Lenovo Support Web site. The bootable diagnostic programs enable you to test computer memory and internal storage devices, view system information, and check and recover the internal storage devices. To use the bootable diagnostic programs, you can create a bootable diagnostic medium on a USB device or CD.

To create a bootable diagnostic medium, do the following:

2. Click Lenovo Bootable Diagnostics.
3. Follow the instructions on the Web site to create a bootable diagnostic medium on a USB device or CD.

To use the diagnostic medium you have created, do one of the following:
• If you have created the bootable diagnostic medium on a USB device, do the following:
  1. Attach the USB device to the computer.
  2. Turn on the computer. If the computer cannot be turned on, go to “Power system checkout” on page 38, and check the power sources. If an error code is displayed, go to “Symptom-to-FRU index” on page 45 for error code descriptions and troubleshooting hints.
  3. When the ThinkPad logo is displayed, repeatedly press and release the F12 key. When the Boot Menu window opens, release the F12 key.
  4. Use the arrow keys to select **USB HDD** and then press Enter. The diagnostic program will be launched automatically.
  5. Follow the instructions on the screen to use the diagnostic program.

• If you have created the bootable diagnostic medium on a CD, do the following:
  1. Turn on the computer. If the computer cannot be turned on, go to “Power system checkout” on page 38, and check the power sources. If an error code is displayed, go to “Symptom-to-FRU index” on page 45 for error code descriptions and troubleshooting hints.
  2. Insert the CD into the optical drive.
  3. Restart the computer.
  4. When the ThinkPad logo is displayed, repeatedly press and release the F12 key. When the Boot Menu window opens, release the F12 key.
  5. Use the arrow keys to select **ATAPI CDx** (x: 0, 1, ...) and then press Enter. The diagnostic program will be launched automatically.
  6. Follow the instructions on the screen to use the diagnostic program.

---

**Power system checkout**

To verify a symptom, do the following:
  1. Turn off the computer.
  2. Remove the battery pack.
  3. Connect the ac power adapter.
  4. Check that power is supplied when you turn on the computer.
  5. Turn off the computer.
  6. Disconnect the ac power adapter and install the charged battery pack.
  7. Check that the battery pack supplies power when you turn on the computer.

If you suspect a power problem, see the appropriate one of the following power supply checkouts:
  • “Checking the ac power adapter” on page 38
  • “Checking operational charging” on page 39
  • “Checking the battery pack” on page 39
  • “Checking the backup battery” on page 39

**Checking the ac power adapter**

You are here because the computer fails only when the ac power adapter is used.

• If the power-on indicator does not turn on, check the power cord of the ac power adapter for correct continuity and installation.

• If the computer does not charge during operation, go to “Checking operational charging” on page 39

To check the ac power adapter, do the following:
  1. Unplug the ac power adapter cable from the computer.
  2. Measure the output voltage at the plug of the ac power adapter cable. See the following figure:
Note: Output voltage across pin 2 of the ac power adapter might be different from the one you are servicing.
3. If the voltage is not correct, replace the ac power adapter.
4. If the voltage is acceptable, do the following:
   • Replace the system board.
   • If the problem persists, go to “FRU tests” on page 35.

Note: Noise from the ac power adapter does not always indicate a defect.

Checking operational charging

To check whether the battery charges properly during operation, use a discharged battery pack or a battery pack that has less than 50% of the total power remaining when installed in the computer.

Perform operational charging. If the battery status indicator or icon does not turn on, remove the battery pack and let it return to room temperature. Reinstall the battery pack. If the charge indicator or icon still does not turn on, replace the battery pack.

If the charge indicator still does not turn on, replace the system board. Then reinstall the battery pack. If it is still not charged, go to the next section.

Checking the battery pack

Battery charging does not start until the Power Manager Battery Gauge shows that less than 96% of the total power remains; under this condition the battery pack can charge to 100% of its capacity. This protects the battery pack from being overcharged or from having a shortened life.

To check your battery, move your cursor to the Power Manager Battery Gauge icon in the icon tray of the Windows taskbar and wait for a moment (but do not click), and the percentage of battery power remaining is displayed. To get detailed information about the battery, double-click the Power Manager Battery Gauge icon.

Checking the backup battery

Do the following:
1. Power off the computer, and unplug the ac power adapter from it.
2. Turn the computer upside down.
3. Remove the battery pack (see “1090 Battery pack” on page 68).
4. Remove the backup battery (see “1050 Backup battery” on page 65).
5. Measure the voltage of the backup battery. See the following figure.
• If the voltage is correct, replace the system board.
• If the voltage is not correct, replace the backup battery.
• If the backup battery discharges quickly after replacement, replace the system board.

<table>
<thead>
<tr>
<th>Wire</th>
<th>Voltage (V dc)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Red</td>
<td>+2.5 to +3.2</td>
</tr>
<tr>
<td>Black</td>
<td>Ground</td>
</tr>
</tbody>
</table>
Chapter 4. Related service information

This chapter presents following information:
- “Restoring the factory contents by using Recovery Disc Set” on page 41
- “Passwords” on page 42
- “Power management” on page 44
- “Symptom-to-FRU index” on page 45

Service Web site:

When the latest maintenance diskette and the system program service diskette become available, they will be posted on http://www.lenovo.com/support.

Restoring the factory contents by using Recovery Disc Set

When the hard disk drive (HDD) or solid state drive is replaced because of a failure, no product recovery program is on the new drive. In this case, you must use the Recovery Disc Set for the computer. Order the Recovery Disc Set and the drive at the same time so that you can recover the new drive with the pre-installed software when they arrive. For information on which discs to order, see “Recovery discs” on page 98.

The recovery disc set consists of the user instructions and the following set of DVDs to restore the computer to the original factory configuration.

Operating System Recovery Disc (one disc)

This disc restores the Microsoft® Windows operating system. Use this disc to start the recovery process.

Applications and Drivers Recovery Disc (one or more discs)

This disc restores the preinstalled applications and drivers on the computer.

Supplemental Recovery Disc

This disc contains additional content, such as updates to the software that was preinstalled on the computer. Not all recovery disc sets come with a Supplemental Recovery Disc.

Notes:
- You must have a DVD drive to use the recovery discs. If you do not have an internal DVD drive, you can use an external USB DVD drive.
- During the recovery process, all data on the drive will be deleted. If possible, copy any important data or personal files that you want to keep onto removable media or a network drive before you start the recovery process.

To restore the computer to the original factory configuration using the recovery disc set, do the following:

Note: Recovery takes several hours. The length of time depends on the method you use. If you use recovery discs, recovery takes at least five hours.

1. Make the CD/DVD drive the first startup device in the startup sequence using the following procedure:
   a. Press and hold down the F1 key, and then turn on the computer. When the logo screen is displayed or if you hear repeating beeps, release the F1 key. The ThinkPad Setup pens.
   b. Use the arrow keys to select Startup → Boot.
c. Select the CD/DVD drive as the 1st Boot Device.

2. Insert the Operating System Recovery Disc into the DVD drive.

3. Press F10 to save the ThinkPad Setup configuration changes. Follow the instructions on the screen to begin the recovery process.

4. Select your language and click Next.

5. Read the license. If you agree with the terms and conditions, select I accept these terms and conditions and then click Next. If you do not agree with the terms and conditions, follow the instructions on the screen.

6. Click Yes in the displayed window to begin the operating system recovery process.

7. Insert the Applications and Drivers Recovery Disc when prompted and then click OK to begin the applications and drivers recovery process.

8. If you have a Supplemental Recovery Disc, insert it when prompted and click Yes. If you do not have a Supplemental Recovery Disc, click No.

9. When all of the data has been copied from the last disc in the set and has been processed, remove the disc and restart the computer.

   Note: The rest of the recovery process is fully automated and no action is required by you. The computer will restart into the Microsoft Windows desktop several times and you might experience periods when no activity is apparent on the screen for several minutes at a time. This is normal.

10. When the recovery process is complete, the Set Up Windows screen is displayed. Follow the instructions on the screen to complete the Windows setup.

11. After you have completed the Windows setup, you might want to restore the original startup sequence. Start the ThinkPad Setup and then press F9 to restore the default settings. Press F10 to save and exit the ThinkPad Setup.

   Note: After restoring a drive to the factory default settings, you might need to reinstall some device drivers.

---

**Passwords**

As many as three passwords may be needed for any ThinkPad notebook computer: the power-on password (POP), the hard-disk password (HDP), and the supervisor password (SVP).

If any of these passwords has been set, a prompt for it appears on the screen whenever the computer is turned on. The computer does not start until the password is entered.

Exception: If only an SVP is installed, the password prompt does not appear when the operating system is booted.

**Power-on password**

A power-on password (POP) protects the system from being powered on by an unauthorized person. The password must be entered before an operating system can be booted. For how to remove the POP, see “How to remove the power-on password” on page 43.

**Hard-disk password**

There are two hard-disk passwords (HDPs):

- User HDP—for the user
- Master HDP—for the system administrator, who can use it to get access to the hard disk even if the user has changed the user HDP
**Note:** There are two modes for the HDP: **User only** and **Master + User**. The **Master + User** mode requires two HDPs; the system administrator enters both in the same operation. The system administrator then provides the user HDP to the system user.

**Attention:** If the user HDP has been forgotten, check whether a master HDP has been set. If it has, it can be used for access to the hard disk drive. If no master HDP is available, neither Lenovo nor Lenovo authorized service technicians provide any services to reset either the user or the master HDP, or to recover data from the hard disk drive. The hard disk drive can be replaced for a scheduled fee.

For how to remove the POP, see “How to remove the hard-disk password” on page 43.

**Supervisor password**

A supervisor password (SVP) protects the system information stored in the ThinkPad Setup. The user must enter the SVP in order to get access to the ThinkPad Setup and change the system configuration.

**Attention:** If the SVP has been forgotten and cannot be made available to the service technician, there is no service procedure to reset the password. The system board must be replaced for a scheduled fee.

**How to remove the power-on password**

To remove a POP that you have forgotten, do the following:

**(A) If no SVP has been set:**
1. Turn off the computer and disconnect the ac power adapter.
2. Remove the battery pack. For how to remove the battery pack, see “1090 Battery pack” on page 68.
3. Remove the backup battery. For how to remove the backup battery, see “1050 Backup battery” on page 65.
4. Connect the ac power adapter and turn on the computer. Wait until the POST ends. After the POST ends, the password prompt does not appear. The POP has been removed.
5. Reinstall the backup battery and the battery pack.

**(B) If an SVP has been set and is known by the service technician:**
1. Turn on the computer.
2. When the ThinkPad logo comes up, immediately press F1.
3. Type in the supervisor password to enter ThinkPad Setup.
4. Select **Security**, using the cursor directional keys to move down the menu.
5. Select **Password**.
6. Select **Power-On Password**.
7. Type the current SVP in the **Enter Current Password** field. then leave the **Enter New Password** field blank, and press Enter twice.
8. In the Changes have been saved window, press Enter.
9. Press F10; then, in the Setup Notice window, select **Yes**.

**How to remove the hard-disk password**

**Attention:** If **User only** mode is selected and the user HDP has been forgotten and cannot be made available to the service technician, neither Lenovo nor Lenovo authorized service technicians provide any services to reset the user HDPs or to recover data from the hard disk drive. The hard disk drive can be replaced for a scheduled fee.

To remove a user HDP that has been forgotten, when the SVP and the master HDP are known, do the following:
1. Turn on the computer.
2. When the ThinkPad logo comes up, immediately press F1 to enter ThinkPad Setup.
3. Select Security, using the cursor directional keys to move down the menu.
4. Select Password.
5. Select Hard-disk x password, where x is the letter of the hard disk drive. A pop-up window opens.
6. Select Master HDP.
7. Type the current master HDP in the Enter Current Password field. Then leave the Enter New Password field blank, and press Enter twice.
9. Select Yes in the Setup Notice window. Both user HDP and master HDP will have been removed.

---

### Power management

To reduce power consumption, the computer has three power management modes: screen blank, sleep (standby in Windows XP), and hibernation.

### Screen blank mode

To put the computer into screen blank mode, do as follows:

1. Right-click the Power Manager Battery Gauge in the task bar.
2. Select Power off display (keep current power plan) (in Windows XP, keep current power scheme).

To end screen blank mode and resume normal operation, press any key.

### Sleep (standby) mode

When the computer enters sleep (standby) mode, the following events occur in addition to what occurs in screen blank mode:

- The LCD is powered off.
- The hard disk drive is powered off.
- The CPU stops.

If a “suspend time” has been set on the timer, and the user does not do any operation with the keyboard, the TrackPoint, the hard disk, the parallel connector, or the diskette drive within that time, the computer goes into sleep (standby) mode automatically:

**Note:** Even if you do not set the low-battery alarm, the charge indicator notifies you when the battery is low, and then the computer enters the power-saving mode automatically.

To cause the computer to return from sleep (standby) mode and resume operation, do one of the following:

- Press the Fn key.
- Open the LCD cover.
- Turn on the power switch.

Also, in either of the following events, the computer automatically returns from sleep (standby) mode and resumes operation:

- The ring indicator (RI) is signaled by a serial device or a PC Card device.
- The time set on the resume timer elapses.

**Note:** The computer does not accept any input immediately after it enters sleep (standby) mode. Wait a few seconds before taking any action to reenter operation mode.
Hibernation mode

In hibernation mode, the following occurs:

- The system status, RAM, VRAM, and setup data are stored on the hard disk.
- The system is powered off.

If you have defined one of the following actions as the event that causes the system to go into hibernation mode, perform that action.
- Closing the lid.
- Pressing the power button.

Also, the computer goes into hibernation mode automatically in either of the following conditions:

- If a “hibernation time” has been set on the timer, and if the user does not do any operation with the keyboard, the TrackPoint, the hard disk drive, the parallel connector, or the diskette drive within that time.
- If the timer conditions are satisfied in suspend mode.

When the power is turned on, the computer returns from hibernation mode and resumes operation. The hibernation file in the boot record on the hard disk drive is read, and system status is restored from the hard disk drive.

Symptom-to-FRU index

This section contains following information:

- “Numeric error codes” on page 46
- “Error messages” on page 46
- “No-beep symptoms” on page 46
- “LCD-related symptoms” on page 47
- “Intermittent problems” on page 47
- “Undetermined problems” on page 47

The symptom-to-FRU index in this section lists symptoms and errors and their possible causes. The most likely cause is listed first, in boldface type.

**Note:** Do the FRU replacement or other actions in the sequence shown in the column headed “FRU or action, in sequence.” If replacing a FRU does not solve the problem, put the original part back in the computer. Do not replace a nondefective FRU.

This index can also help you determine, during regular servicing, what FRUs are likely to need to be replaced next.

A numeric error is displayed for each error detected in POST or system operation. In the displays, n can be any number.

If no numeric code is displayed, check the narrative descriptions of symptoms. If the symptom is not described there, go to “Intermittent problems” on page 47.

**Note:** For a device not supported by diagnostic codes in the ThinkPad notebook computers, see the manual for that device.
### Numeric error codes

**Table 2. Numeric error codes**

<table>
<thead>
<tr>
<th>Symptom or error (beeps, if any)</th>
<th>FRU or action, in sequence</th>
</tr>
</thead>
<tbody>
<tr>
<td>0187 EAIA data access error–The access to EEPROM is failed. (two short beeps)</td>
<td>System board.</td>
</tr>
<tr>
<td>0189 Invalid RFID configuration information area—The EEPROM checksum is not correct. (two</td>
<td>System board.</td>
</tr>
<tr>
<td>short beeps)</td>
<td></td>
</tr>
<tr>
<td>0190 Critical low-battery error (two short beeps)</td>
<td>1. Charge the battery pack.</td>
</tr>
<tr>
<td></td>
<td>2. Battery pack.</td>
</tr>
<tr>
<td>0191 System Security—Invalid Remote Change requested.</td>
<td>1. Run ThinkPad Setup, and then save current setting by pressing</td>
</tr>
<tr>
<td></td>
<td>F10.</td>
</tr>
<tr>
<td></td>
<td>2. System board.</td>
</tr>
<tr>
<td>0251 System CMOS checksum bad—Default configuration used. (two short beeps)</td>
<td>1. Charge the backup battery for more than 8 hours by</td>
</tr>
<tr>
<td></td>
<td>connecting the ac power adapter.</td>
</tr>
<tr>
<td></td>
<td>2. Replace the backup battery and run ThinkPad Setup</td>
</tr>
<tr>
<td></td>
<td>to reset the time and date.</td>
</tr>
<tr>
<td>0271 Date and time error—Neither the date nor the time is set in the computer. (two short</td>
<td>Run ThinkPad Setup to reset the time and date.</td>
</tr>
<tr>
<td>beeps)</td>
<td></td>
</tr>
<tr>
<td>1802 Unauthorized network card is plugged in—Turn off and remove the miniPCI network card.</td>
<td>1. Remove the Mini PCI network card.</td>
</tr>
<tr>
<td>(two short beeps)</td>
<td>2. System board.</td>
</tr>
</tbody>
</table>

### Error messages

**Table 3. Error messages**

<table>
<thead>
<tr>
<th>Symptom or error (beeps, if any)</th>
<th>FRU or action, in sequence</th>
</tr>
</thead>
<tbody>
<tr>
<td>Fan error. (four short beeps, one long beep)</td>
<td>1. Fan.</td>
</tr>
<tr>
<td></td>
<td>2. Thermal grease.</td>
</tr>
</tbody>
</table>

### No-beep symptoms

**Table 4. No-beep symptoms**

<table>
<thead>
<tr>
<th>Symptom or error</th>
<th>FRU or action, in sequence</th>
</tr>
</thead>
<tbody>
<tr>
<td>No beep, power-on indicator on, LCD blank, and no POST.</td>
<td>1. Make sure that every connector is connected tightly and</td>
</tr>
<tr>
<td></td>
<td>correctly.</td>
</tr>
<tr>
<td></td>
<td>2. DIMM.</td>
</tr>
<tr>
<td>No beep, power-on indicator on, and LCD blank during POST.</td>
<td>1. Reseat DIMM.</td>
</tr>
<tr>
<td></td>
<td>2. System board.</td>
</tr>
<tr>
<td>The power-on password prompt appears.</td>
<td>A power-on password or a supervisor password is set. Type the</td>
</tr>
<tr>
<td></td>
<td>password and press Enter.</td>
</tr>
<tr>
<td>The hard-disk password prompt appears.</td>
<td>A hard-disk password is set. Type the password and press Enter.</td>
</tr>
</tbody>
</table>
LCD-related symptoms

Important: The TFT LCD for the notebook computer contains many thin-film transistors (TFTs). The presence of a small number of dots that are missing, discolored, or always lighted is characteristic of TFT LCD technology, but excessive pixel problems can cause viewing concerns.

If the LCD you are servicing has two or less visible defective pixels, it should not be considered faulty. However, if the LCD has three or more visible defective pixels, it will be deemed as defective by Lenovo and it should be replaced.

Notes:
• This policy applies to all ThinkPad notebook computers purchased on 1 January, 2008 or later.
• Lenovo will not provide replacement if the LCD is within specification as we cannot guarantee that any replacement LCD will have zero pixel defects.
• One pixel consists of R, G, B sub-pixels.

<table>
<thead>
<tr>
<th>Symptom or error</th>
<th>FRU or action, in sequence</th>
</tr>
</thead>
<tbody>
<tr>
<td>No beep, power-on indicator on, and a blank LCD during POST.</td>
<td>System board.</td>
</tr>
<tr>
<td>• LCD backlight not working.</td>
<td>1. Reseat the LCD connectors.</td>
</tr>
<tr>
<td>• LCD too dark.</td>
<td>2. LCD assembly.</td>
</tr>
<tr>
<td>• LCD brightness cannot be adjusted.</td>
<td>3. System board.</td>
</tr>
<tr>
<td>• LCD contrast cannot be adjusted.</td>
<td></td>
</tr>
<tr>
<td>• LCD screen unreadable.</td>
<td>1. See important note for “LCD-related symptoms.”</td>
</tr>
<tr>
<td>• Characters missing pixels.</td>
<td>2. Reseat all LCD connectors.</td>
</tr>
<tr>
<td>• Screen abnormal.</td>
<td>3. LCD assembly.</td>
</tr>
<tr>
<td>• Wrong color displayed.</td>
<td>4. System board.</td>
</tr>
<tr>
<td>Horizontal or vertical lines displayed on LCD.</td>
<td>LCD assembly.</td>
</tr>
</tbody>
</table>

Intermittent problems

Intermittent system hang problems can be due to a variety of causes that have nothing to do with a hardware defect, such as cosmic radiation, electrostatic discharge, or software errors. FRU replacement should be considered only when a problem recurs.

When analyzing an intermittent problem, do the following:
1. Run the diagnostic test for the system board in loop mode at least 10 times.
2. If no error is detected, do not replace any FRUs.
3. If any error is detected, replace the FRU shown by the FRU code. Rerun the test to verify that no more errors exist.

Undetermined problems

If the diagnostic tests did not identify the adapter or device that has failed, if wrong devices are installed, or if the system simply is not operating, follow these procedures to isolate the failing FRU (do not isolate FRUs that have no defects).

Verify that all attached devices are supported by the computer.

Verify that the power supply being used at the time of the failure is operating correctly. (See “Power system checkout” on page 38)

1. Turn off the computer.
2. Visually check each FRU for damage. Replace any damaged FRU.
3. Remove or disconnect all of the following devices:
   a. Non-ThinkPad devices
   b. Printer, mouse, and other external devices
   c. Battery pack
   d. Hard disk drive
   e. External diskette drive or optical drive
   f. DIMM
   g. Optical disk or diskette in the internal drive
   h. PC Cards
4. Turn on the computer.
5. Determine whether the problem has been solved.
6. If the problem does not recur, reconnect the removed devices one at a time until you find the failing FRU.
7. If the problem remains, replace the following FRUs one at a time (do not replace a nondefective FRU):
   a. System board
   b. LCD assembly
Chapter 5. Status indicators

This chapter presents the system status indicators that show the status of the computer.

Table 6. Status indicators

<table>
<thead>
<tr>
<th>Indicator</th>
<th>Meaning</th>
</tr>
</thead>
<tbody>
<tr>
<td>1 On-screen indicators</td>
<td>Caps lock:</td>
</tr>
<tr>
<td></td>
<td>Caps Lock mode is enabled. You can enter all alphabetic characters (A-Z) in uppercase without pressing the Shift key.</td>
</tr>
<tr>
<td></td>
<td>Wireless status:</td>
</tr>
<tr>
<td></td>
<td>Press F9 to enable or disable the wireless features. You can quickly change the power state of each feature in the list.</td>
</tr>
<tr>
<td>3 Power status</td>
<td>• <strong>Green</strong>: The ac power adapter is connected. If a battery is installed on the computer, it is charged when this indicator is on.</td>
</tr>
<tr>
<td></td>
<td>• <strong>Off</strong>: The ac power adapter is not connected.</td>
</tr>
</tbody>
</table>
**Table 6. Status indicators (continued)**

<table>
<thead>
<tr>
<th>Indicator</th>
<th>Meaning</th>
</tr>
</thead>
<tbody>
<tr>
<td><img src="image" alt="ThinkPad Edge icon" /> <strong>Sleep (standby) status</strong></td>
<td>The illumination dot in the ThinkPad logo on the outer lid of the computer and on the palm rest works as a system-status indicator: it shows whether the computer is in sleep (standby), hibernation, or normal model.</td>
</tr>
</tbody>
</table>
| - **Red**: The computer is on (in normal mode).  
  - **Fast blinking red**: The computer is entering sleep (standby) or hibernation mode.  
  - **Slow blinking red**: The computer is in sleep (standby) mode.  
  - **Off**: The computer is off or in hibernation mode. |
Chapter 6. Special keys

This computer has several special keys at the upper row of the keyboard. To use each function, directly press the desired key.

The following table shows the function of each special key.

Table 7. Special keys

<table>
<thead>
<tr>
<th>Special key</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Speaker mute (F1)</td>
<td>If you mute the sound and then turn off the computer, the sound will remain muted when you turn on the computer again. To turn on the sound, press the Speaker volume up or Speaker volume down keys.</td>
</tr>
<tr>
<td>Speaker volume down (F2)</td>
<td></td>
</tr>
<tr>
<td>Speaker volume up (F3)</td>
<td></td>
</tr>
<tr>
<td>Microphone mute (F4)</td>
<td>When you press the microphone mute key, all of the recording devices are set on mute or unmute; this is the default setting.</td>
</tr>
<tr>
<td>Camera mute (F5)</td>
<td>During a video conference, you can control the video streaming from the integrated camera by pressing this key. The video output will be grayed out, and the audio streaming will continue.</td>
</tr>
</tbody>
</table>
| Switching a display output location (F6) | **For Windows 7:**
  Switch between the computer display and an external monitor. Windows will show these display options:
  - Computer display only (LCD)
  - Computer display and external monitor (same image)
  - Computer display and external monitor (extended desktop function)
  - External monitor only
  **Note:** To switch between the computer display and an external monitor, the Win+P key combination is also available. |
| Display brightness down (F7)       | The computer display becomes dimmer. The purpose of this method is to change the brightness level temporarily. To change the default brightness level, change the settings of the Power Option in the Control Panel or use the Power Manager. |
| Display brightness up (F8)         | The computer display becomes brighter. The purpose of this method is to change the brightness level temporarily. To change the default brightness level, change the settings of the Power Option in the Control Panel or use the Power Manager. |
Table 7. Special keys (continued)

<table>
<thead>
<tr>
<th>Special key</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Wireless radio control (F9)</td>
<td>Enables or disables the built-in wireless networking features. If you press this key, a list of wireless features is displayed. You can quickly change the radio state of each feature in the list. Notes: If you want to use this button to enable or disable the wireless features, the following device drivers must be installed on your computer beforehand:</td>
</tr>
<tr>
<td></td>
<td>• Power Management Driver</td>
</tr>
<tr>
<td></td>
<td>• On Screen Display Utility</td>
</tr>
<tr>
<td></td>
<td>• Wireless device drivers</td>
</tr>
<tr>
<td>Previous track/scene (F10)</td>
<td>For Multimedia control</td>
</tr>
<tr>
<td>Play/pause (F11)</td>
<td></td>
</tr>
<tr>
<td>Next track/scene (F12)</td>
<td></td>
</tr>
</tbody>
</table>
Chapter 7. FRU replacement notices

External CRU statement to customers:
Some problems with your product can be resolved with a replacement part you can install yourself, called a “Customer Replaceable Unit” or “CRU.” Some CRUs are designated as Self-service CRUs and others are designated as Optional-service CRUs. Installation of Self-service CRUs is your responsibility; you may request that Lenovo installs an Optional-service CRU according to the warranty service for your product. Where you are installing the CRU, Lenovo will ship the CRU to you. CRU information and replacement instructions are shipped with your product and are available from Lenovo at any time upon request. You may find a list of CRUs in the publications that ship with your product or at http://www.lenovo.com/CRUs. You may be required to return the defective part that is replaced by the CRU. When return is required: (1) return instructions, a prepaid shipping label, and a container will be included with the replacement CRU; and (2) you may be charged for the replacement CRU if Lenovo does not receive the defective part within thirty (30) days of your receipt of the replacement CRU. See your Lenovo Limited Warranty documentation for full details.

This chapter presents notices related to removing and replacing parts. Read this chapter carefully before replacing any FRU.

Screw notices
Loose screws can cause a reliability problem. In the ThinkPad notebook computer, this problem is addressed with special nylon-coated screws that have the following characteristics:

- They maintain tight connections.
- They do not easily come loose, even with shock or vibration.
- They are harder to tighten.

Do the following when you service this machine:

- Keep the screw kit (for the P/N, see “Miscellaneous parts” on page 97) in your tool bag.
- It is recommended to use new screws.
- It is recommended to use each screw only once.
- Use a torque screwdriver if you have one.

Tighten screws as follows:

- **Plastic to plastic**
  Turn an additional **90 degrees** after the screw head touches the surface of the plastic part:

  ![90 degrees more](image)

- **Logic card to plastic**
  Turn an additional **180 degrees** after the screw head touches the surface of the logic card:
• **Torque driver**
  If you have a torque driver, refer to the “Torque” column for each step.
  • Make sure that you use the correct screw. It is recommended to use new screws for replacements.
  • If you have a torque screwdriver, tighten all screws firmly to the torque specified in the screw information table for each step.
  • Ensure torque screw drivers are calibrated correctly following country specifications.

---

**Retaining serial numbers**

This section includes the following descriptions:

- “Restoring the serial number of the system unit” on page 54
- “Retaining the UUID” on page 55
- “Reading or writing the ECA information” on page 55

---

**Restoring the serial number of the system unit**

When the computer was manufactured, the EEPROM on the system board was loaded with the serial numbers of the system and all major components. These numbers need to remain the same throughout the life of the computer.

If you replace the system board, you must restore the serial number of the system unit to its original value.

Before replacing the system board, save the original serial number by doing the following:

1. Install the LENOVO ThinkPad Hardware Maintenance Diskette Version 1.76 or later, and restart the computer.
2. From the main menu, select 1. **Set System Identification**.
3. Select 2. **Read S/N data from EEPROM**.

The serial number of each device in your computer is displayed; the serial number of the system unit is listed as follows:

- 20: Serial number

Write down that number.

**Note:** The serial number of the system unit is also written on the label attached to the bottom of the computer.

After you have replaced the system board, restore the serial number by doing the following:

1. Install the LENOVO ThinkPad Hardware Maintenance Diskette Version 1.76 or later and restart the computer.
2. From the main menu, select 1. **Set System Identification**.
3. Select 1. **Add S/N data from EEPROM**. Follow the instructions on the screen.

If the MTM and Product ID numbers differ from each other on the rear label, use what is shown for the Product ID field. See example below:

**MTM on rear label:**
TTTT-CTO S/N SSSSSSS

Product ID on rear label:
TTTT-MMM (Use this number when setting Serial Number)

In the example, the Serial Number to be input is “1STTTTMMSSSSSSSS”.

Retaining the UUID

The Universally Unique Identifier (UUID) is a 128-bit number uniquely assigned to your computer at production and stored in the EEPROM of your system board. The algorithm that generates the number is designed to provide unique IDs until the year A.D. 3400. No two computers in the world have the same number.

When you replace the system board, you must set the UUID on the new system board as follows:

1. Install the LENOVO ThinkPad Hardware Maintenance Diskette Version 1.76 or later, and restart the computer.
2. From the main menu, select 4. Assign UUID. A new UUID is created and written. If a valid UUID already exists, it is not overwritten.

Reading or writing the ECA information

Information on Engineering Change Announcements (ECA) are stored in the EEPROM of the system board. The electronic storage of this information simplifies the procedure to check if the ECA has been previously applied to a machine. The machine does not need to be disassembled to check for the ECA application.

To check what ECAs have been previously applied to the machine, use the ECA Information Read/Write function on the LENOVO ThinkPad Hardware Maintenance Diskette Version 1.76 or later.

1. Insert the LENOVO ThinkPad Hardware Maintenance Diskette Version 1.76 or later, and restart the computer.
2. From the main menu, select 6. Set ECA Information.
3. To read ECA information, select 2. Read ECA/ rework number from EEPROM and follow the instruction.
4. To read box build date, select 5. Read box build date from EEPROM, and follow the instruction on the screen.

After an ECA has been applied to the machine, the EEPROM must be updated to reflect the ECA’s application. Use the LENOVO ThinkPad Hardware Maintenance Diskette Version 1.76 or later to update the EEPROM.

Note: Only the ECA number is stored in the EEPROM. The machine type of the ECA is assumed be the same as the machine type of the machine that had the ECA applied to it.

1. Insert the LENOVO ThinkPad Hardware Maintenance Diskette Version 1.76 or later, and restart the computer.
2. From the main menu, select 6. Set ECA Information.
3. To write ECA information, select 1. Write ECA/ rework number from EEPROM, and follow the instruction.
4. To write box build date, select 4. Write box build date from EEPROM, and follow the instruction on the screen.

If the system board is being replaced, try to read the ECA information from the old system board and transfer the information to the new system. If the system board is inoperable, this will not be possible.
Chapter 8. Removing and replacing a FRU

External CRU statement to customers:
Some problems with your product can be resolved with a replacement part you can install yourself, called a “Customer Replaceable Unit” or “CRU.” Some CRUs are designated as Self-service CRUs and others are designated as Optional-service CRUs. Installation of Self-service CRUs is your responsibility; you may request that Lenovo installs an Optional-service CRU according to the warranty service for your product. Where you are installing the CRU, Lenovo will ship the CRU to you. CRU information and replacement instructions are shipped with your product and are available from Lenovo at any time upon request. You may find a list of CRUs in the publications that ship with your product or at http://www.lenovo.com/CRUs. You may be required to return the defective part that is replaced by the CRU. When return is required: (1) return instructions, a prepaid shipping label, and a container will be included with the replacement CRU; and (2) you may be charged for the replacement CRU if Lenovo does not receive the defective part within thirty (30) days of your receipt of the replacement CRU. See your Lenovo Limited Warranty documentation for full details.

This chapter presents directions and drawings for use in removing and replacing a FRU. Be sure to observe the following general rules:

1. Do not try to service any computer unless you have been trained and certified. An untrained person runs the risk of damaging parts.
2. Before replacing any FRU, review Chapter 7 “FRU replacement notices” on page 53.
3. Begin by removing any FRUs that have to be removed before replacing the failing FRU. Any such FRUs are listed at the top of each FRU replacement page. Remove them in the order in which they are listed.
4. Follow the correct sequence in the steps for removing a FRU, as given in the drawings by the numbers in square callouts.
5. When turning a screw to replace a FRU, turn it in the direction as given by the arrow in the drawing.
6. When removing a FRU, move it in the direction as given by the arrow in the drawing.
7. To put the new FRU in place, reverse the removal procedure and follow any notes that pertain to replacement. For information about connecting and arranging internal cables, see Chapter 9 “Locations” on page 87.
8. When replacing a FRU, use the correct screw(s) as shown in the procedures.

⚠️ DANGER

Before removing any FRU, turn off the computer, unplug all power cords from electrical outlets, remove the battery pack, and then disconnect any interconnecting cables.

Attention: After replacing a FRU, do not turn on the computer until you have made sure that all screws, springs, and other small parts are in place and none are loose inside the computer. Verify this by shaking the computer gently and listening for rattling sounds. Metallic parts or metal flakes can cause electrical short circuits.

Attention: The system board is sensitive to, and can be damaged by, electrostatic discharge. Before touching it, establish personal grounding by touching a ground point with one hand or by using an electrostatic discharge (ESD) strap (P/N 6405959).

Before servicing ThinkPad Edge E420s and S420

Some models of the ThinkPad Edge E420s and S420 you are servicing might have the SIM card that the customer has installed.
If the computer you are servicing has the SIM card, remove it before you start the servicing.

After you finish the servicing, make sure that you insert the card back into the slot firmly.

1010 ExpressCard blank bezel and Media Card blank bezel

Removal steps of ExpressCard blank bezel
When you press the ExpressCard blank bezel 1, it pops out 2.

When installing: Make sure that the bezel is correctly oriented as shown in the following figure.
Removal steps of Media Card blank bezel
When you press the Media Card blank bezel 1, it pops out 2

When installing: Make sure that the bezel is correctly oriented as shown in the following figure.
1020 Hard disk drive or solid state drive assembly

Attention:

- Do not drop the drive or apply any physical shock to it. The drive is sensitive to physical shock. Improper handling can cause damage and permanent loss of data.
- Before removing the drive, have the user make a backup copy of all the information on it if possible.
- Never remove the drive while the computer is operating or is in suspend mode.

Removal steps of HDD or SSD assembly

<table>
<thead>
<tr>
<th>Step</th>
<th>Screw (quantity)</th>
<th>Color</th>
<th>Torque</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>M2 × 3 mm, wafer-head, nylon-coated (1)</td>
<td>Black</td>
<td>0.181 Nm (1.85 kgfcm)</td>
</tr>
</tbody>
</table>

Removal steps of HDD or SSD bracket
### 1030 Keyboard

For access, remove “1020 Hard disk drive or solid state drive assembly” on page 60.

**Removal steps of keyboard**

<table>
<thead>
<tr>
<th>Step</th>
<th>Screw (quantity)</th>
<th>Color</th>
<th>Torque</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>M2 x 4 mm, flat-head, nylon-coated (4)</td>
<td>Black</td>
<td>0.181 Nm</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>(1.85 kgfcm)</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Step</th>
<th>Screw (quantity)</th>
<th>Color</th>
<th>Torque</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>M2 x 3 mm, wafer-head, nylon-coated (2)</td>
<td>Black</td>
<td>0.181 Nm</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>(1.85 kgfcm)</td>
</tr>
</tbody>
</table>
Installation of the keyboard

When installing the keyboard, do as follows:

1. Attach the connectors.
2. Attach the keyboard so that the keyboard edges are under the frame as shown in the following figure.
3. Secure the keyboard by tightening the screws from the bottom side of the computer.

1040 Top case assembly

For access, remove “1020 Hard disk drive or solid state drive assembly” on page 60.
Removal steps of top case assembly

<table>
<thead>
<tr>
<th>Step</th>
<th>Screw (quantity)</th>
<th>Color</th>
<th>Torque</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>M2 x 3 mm, wafer-head, nylon-coated (8)</td>
<td>Black</td>
<td>0.181 Nm (1.85 kgfcm)</td>
</tr>
<tr>
<td>2</td>
<td>M2 x 2 mm, wafer-head, nylon-coated (1)</td>
<td>Black</td>
<td>0.181 Nm (1.85 kgfcm)</td>
</tr>
</tbody>
</table>

**Note:** Screw 2 is located under the hard disk drive, you have to remove the hard disk drive first to remove screw 2.
1050 Backup battery

For access, remove these FRUs in order:
- “1020 Hard disk drive or solid state drive assembly” on page 60
- “1030 Keyboard” on page 61
- “1040 Top case assembly” on page 63

Removal steps of backup battery

⚠️ DANGER

Use only the battery specified in the parts list for your computer. Any other battery could ignite or explode.

When installing: Make sure that the connector is attached firmly.
1060 Speaker assembly

For access, remove these FRUs in order:
• “1020 Hard disk drive or solid state drive assembly” on page 60
• “1030 Keyboard” on page 61
• “1040 Top case assembly” on page 63
• “1090 Battery pack” on page 68

Removal steps of speaker assembly

When installing: Make sure that the connector is attached firmly.

1070 Fingerprint reader

1070 Fingerprint reader

For access, remove these FRUs in order:
• “1020 Hard disk drive or solid state drive assembly” on page 60
• “1030 Keyboard” on page 61
• “1040 Top case assembly” on page 63

Removal steps of fingerprint reader
When installing: Make sure that the connector is attached firmly.

### 1080 Touch pad

1080 Touch pad

For access, remove these FRUs in order:
- “1020 Hard disk drive or solid state drive assembly” on page 60
- “1030 Keyboard” on page 61
- “1040 Top case assembly” on page 63

**Removal steps of touch pad**
When installing: Make sure that the connector is attached firmly.

1090 Battery pack

For access, remove these FRUs in order:
• “1020 Hard disk drive or solid state drive assembly” on page 60
• “1030 Keyboard” on page 61
• “1040 Top case assembly” on page 63

Important notice for replacing a battery pack:
• Lenovo ThinkVantage Toolbox or Lenovo Solution Center (in Windows 7) has an automatic battery diagnostic that determines if the battery pack is defective. A battery pack FRU should not be replaced unless this diagnostic shows that the battery is defective.
• The only exception to this is if the battery pack is physically damaged or a customer is reporting a possible safety issue.
• If Lenovo ThinkVantage Toolbox is not installed in the computer, the customer should download this program before a non-physically damaged battery pack is replaced. Note that the replacement of a physically damaged battery pack is not covered by the warranty.

Note: Before removing the battery, insert a straightened paper clip into the emergency reset hole to reset the computer.

Removal steps of battery pack

⚠️ DANGER

Use only the battery specified in the parts list for your computer. Any other battery could ignite or explode.

Remove the battery 1. Then detach the battery connector 2.
1100 Optical drive or travel cover

For access, remove these FRUs in order:
- “1020 Hard disk drive or solid state drive assembly” on page 60
- “1030 Keyboard” on page 61
- “1040 Top case assembly” on page 63
- “1090 Battery pack” on page 68
- “1180 LCD unit” on page 80

Removal steps of optical drive or travel cover

<table>
<thead>
<tr>
<th>Step</th>
<th>Screw (quantity)</th>
<th>Color</th>
<th>Torque</th>
</tr>
</thead>
<tbody>
<tr>
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<td>M2 × 4 mm, wafer-head, nylon-coated (2)</td>
<td>Black</td>
<td>0.181 Nm (1.85 kgfcm)</td>
</tr>
</tbody>
</table>
1110 DIMM

Removal steps of DIMM (upper slot)
For access, remove “1030 Keyboard” on page 61.

When installing: Insert the notched end of the DIMM into the socket. Press the DIMM in firmly, and pivot it until it snaps into place. Make sure that it is firmly fixed in the slot and does not move easily.

Removal steps of DIMM (bottom slot)
For access, remove these FRUs in order:
- “1020 Hard disk drive or solid state drive assembly” on page 60
- “1030 Keyboard” on page 61
- “1120 PCI Express Mini Card for wireless LAN” on page 71
- “1130 PCI Express Mini Card for wireless WAN” on page 72
- “1040 Top case assembly” on page 63
- “1090 Battery pack” on page 68
- “1160 System board assembly and fan assembly” on page 76
- “1180 LCD unit” on page 80
- “2010 LCD bezel assembly” on page 82
When installing: Insert the notched end of the DIMM into the socket. Press the DIMM in firmly, and pivot it until it snaps into place. Make sure that it is firmly fixed in the slot and does not move easily.

1120 PCI Express Mini Card for wireless LAN

For access, remove “1030 Keyboard” on page 61.

Removal steps of PCI Express Mini Card for wireless LAN
Remove the screws 1. Then remove the antenna RF connectors 2.

Note: Some models might have a third white antenna cable.
### 1130 PCI Express Mini Card for wireless WAN

For access, remove “1030 Keyboard” on page 61.
Removal steps of PCI Express Mini Card for wireless WAN

Remove the screws 1. Then remove the antenna RF connectors 2.

When installing: Plug the orange cable into the jack marked MAIN, and the blue cable into the jack marked AUX on the card.

<table>
<thead>
<tr>
<th>Step</th>
<th>Screw (quantity)</th>
<th>Color</th>
<th>Torque</th>
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</thead>
<tbody>
<tr>
<td>2</td>
<td>M2 x 4 mm, wafer-head, nylon-coated (2)</td>
<td>Black</td>
<td>0.181 Nm (1.85 kgfcm)</td>
</tr>
</tbody>
</table>

1130 mSATA solid state drive

For access, remove “1030 Keyboard” on page 61.

Attention:
- Do not drop the drive or apply any physical shock to it. The drive is sensitive to physical shock. Improper handling can cause damage and permanent loss of data.
- Before removing the drive, have the user make a backup copy of all the information on it if possible.
- Never remove the drive while the computer is operating or is in suspend mode.

**Removal steps of mSATA solid state drive**
Remove the screws 1. Then remove the antenna RF connectors 2.

![Diagram showing removal of screws and RF connectors](image)

**When installing:** Plug the orange cable into the jack marked **MAIN**, and the blue cable into the jack marked **AUX** on the card.

<table>
<thead>
<tr>
<th>Step</th>
<th>Screw (quantity)</th>
<th>Color</th>
<th>Torque</th>
</tr>
</thead>
<tbody>
<tr>
<td>2</td>
<td>M2 x 4 mm, wafer-head, nylon-coated (2)</td>
<td>Black</td>
<td>0.181 Nm (1.85 kgfcm)</td>
</tr>
</tbody>
</table>
1140 Bluetooth daughter card

For access, remove these FRUs in order:
- “1020 Hard disk drive or solid state drive assembly” on page 60
- “1030 Keyboard” on page 61
- “1040 Top case assembly” on page 63
- “1090 Battery pack” on page 68

Removal steps of Bluetooth daughter card

<table>
<thead>
<tr>
<th>Step</th>
<th>Screw (quantity)</th>
<th>Color</th>
<th>Torque</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>M2 × 4 mm, wafer-head, nylon-coated (1)</td>
<td>Black</td>
<td>0.181 Nm (1.85 kgfcm)</td>
</tr>
</tbody>
</table>

When installing: Make sure that the connector on the bottom side of the card is attached firmly to the system board.

1150 Media Card Reader slot board assembly

For access, remove these FRUs in order:
- “1020 Hard disk drive or solid state drive assembly” on page 60
- “1030 Keyboard” on page 61
- “1040 Top case assembly” on page 63
- “1090 Battery pack” on page 68
- “1100 Optical drive or travel cover” on page 69

Removal steps of Media Card Reader slot board assembly

When installing: Make sure that the Media Card Reader slot board assembly is attached firmly to the system board.
### 1160 System board assembly and fan assembly

**Important notices for handling the system board:**

When handling the system board, bear the following in mind.

- The system board has an accelerometer, which can be broken by applying several thousands of G-forces.

  **Note:** Dropping a system board from a height of as little as 6 inches so that it falls flat on a hard bench can subject the accelerometer to as much as 6,000 G’s of shock.

- Be careful not to drop the system board on a bench top that has a hard surface, such as metal, wood, or composite.

- If a system board is dropped, you must test it, using PC-Doctor for DOS if the system supports PC-Doctor for DOS, to make sure that the HDD Active Protection System™ still functions.

  **Note:** If the test shows that the HDD Active Protection System is not functioning, be sure to document the drop in any reject report, and replace the system board.
• Avoid rough handling of any kind.
• At every point in the process, be sure not to drop or stack the system board.
• If you put a system board down, be sure to put it only on a padded surface such as an ESD mat or a corrugated conductive surface.

If your computer supports PC-Doctor for DOS, after replacing the system board, run PC-Doctor for DOS to make sure that the HDD Active Protection System still functions. The procedure is as follows:
1. Place the computer on a horizontal surface.
2. Run Diagnostics → ThinkPad Devices → HDD Active Protection Test.

   **Attention:** Do not apply physical shock to the computer while the test is running.

For access, remove these FRUs in order:
- “1020 Hard disk drive or solid state drive assembly” on page 60
- “1030 Keyboard” on page 61
- “1040 Top case assembly” on page 63
- “1090 Battery pack” on page 68
- “1120 PCI Express Mini Card for wireless LAN” on page 71
- “1130 PCI Express Mini Card for wireless WAN” on page 72
- “1130 mSATA solid state drive” on page 73
- “1100 Optical drive or travel cover” on page 69
- “1140 Bluetooth daughter card” on page 75
- “1150 Media Card Reader slot board assembly” on page 75
- “1180 LCD unit” on page 80
- “2010 LCD bezel assembly” on page 82

**Removal steps of system board**

![Diagram of system board with screws and numbers]

<table>
<thead>
<tr>
<th>Step</th>
<th>Screw (quantity)</th>
<th>Color</th>
<th>Torque</th>
</tr>
</thead>
<tbody>
<tr>
<td>2</td>
<td>M2 × 4 mm, wafer-head, nylon-coated (3)</td>
<td>Black</td>
<td>0.181 Nm (1.85 kgfcm)</td>
</tr>
</tbody>
</table>
When installing: Make sure that the connectors are attached firmly.

Removal steps of fan assembly

<table>
<thead>
<tr>
<th>Step</th>
<th>Screw (quantity)</th>
<th>Color</th>
<th>Torque</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>M2 x 4 mm, wafer-head, nylon-coated (2)</td>
<td>Black</td>
<td>0.181 Nm (1.85 kgfcm)</td>
</tr>
</tbody>
</table>

1170 DC-in sub card

For access, remove these FRUs in order:
- “1020 Hard disk drive or solid state drive assembly” on page 60
- “1030 Keyboard” on page 61
- “1040 Top case assembly” on page 63
- “1090 Battery pack” on page 68
- “1160 System board assembly and fan assembly” on page 76
Removal steps of DC-in sub card

Applying labels to the base cover

The new base cover FRU is shipped with a kit containing labels of several kinds.

If the Windows Certificate of Authentication label (COA) is attached to a part that is replaced, return the old part with the label attached to the customer, or provide a letter to the customer stating what the label was originally on the system and what the label part number, serial number, and product key were.

When you replace the base cover, apply the following labels:

1. FCC label
2. Serial number label

Following labels need to be peeled off from the old base cover, and need to be put on the new base cover:

1. GEO label
2. Rating label
3. Wireless WAN MAC label
4. Wireless LAN MAC label
5. Ethernet label

For some models, you need to apply two FCC labels. Check the old base cover; if it has two FCC labels, apply both to the new base cover.

For the location of each label, refer to the following figure:
1180 LCD unit

For access, remove these FRUs in order:
- “1020 Hard disk drive or solid state drive assembly” on page 60
- “1030 Keyboard” on page 61
- “1040 Top case assembly” on page 63
- “1090 Battery pack” on page 68

Removal steps of LCD unit

<table>
<thead>
<tr>
<th>Step</th>
<th>Screw (quantity)</th>
<th>Color</th>
<th>Torque</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>M2 × 4 mm, wafer-head, nylon-coated (2)</td>
<td>Black</td>
<td>0.181 Nm (1.85 kgfcm)</td>
</tr>
</tbody>
</table>

Detach cables from the cable guides.
Chapter 8. Removing and replacing a FRU
2010 LCD bezel assembly

For access, remove these FRUs in order:
- “1020 Hard disk drive or solid state drive assembly” on page 60
- “1030 Keyboard” on page 61
- “1040 Top case assembly” on page 63
- “1090 Battery pack” on page 68
- “1100 Optical drive or travel cover” on page 69
- “1180 LCD unit” on page 80

Removal steps of LCD bezel assembly

<table>
<thead>
<tr>
<th>Step</th>
<th>Screw cap</th>
<th>Screw (quantity)</th>
<th>Color</th>
<th>Torque</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td></td>
<td>M2 x 4 mm, wafer-head, nylon-coated (2)</td>
<td>Black</td>
<td>0.181 Nm (1.85 kgfcm)</td>
</tr>
</tbody>
</table>
When installing: Make sure that all the latches are attached firmly. Then secure the bezel with the screws.

2020 Integrated camera

For access, remove these FRUs in order:
- “1020 Hard disk drive or solid state drive assembly” on page 60
- “1030 Keyboard” on page 61
- “1040 Top case assembly” on page 63
- “1090 Battery pack” on page 68
- “1180 LCD unit” on page 80
- “2010 LCD bezel assembly” on page 82

Removal steps of integrated camera

When installing: Make sure that the connector is attached firmly.
2030 Hinges

For access, remove these FRUs in order:
- “1020 Hard disk drive or solid state drive assembly” on page 60
- “1030 Keyboard” on page 61
- “1040 Top case assembly” on page 63
- “1090 Battery pack” on page 68
- “1180 LCD unit” on page 80
- “2010 LCD bezel assembly” on page 82

Removal steps of hinges

<table>
<thead>
<tr>
<th>Step</th>
<th>Screw (quantity)</th>
<th>Color</th>
<th>Torque</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>M2 × 3.5 mm, wafer-head, nylon-coated (4)</td>
<td>Black</td>
<td>0.181 Nm (1.85 kgfcm)</td>
</tr>
</tbody>
</table>
2040 Wireless LAN antenna assembly, wireless WAN antenna assembly, and LCD rear cover assembly

For access, remove these FRUs in order:
- “1020 Hard disk drive or solid state drive assembly” on page 60
- “1030 Keyboard” on page 61
- “1040 Top case assembly” on page 63
- “1090 Battery pack” on page 68
- “1180 LCD unit” on page 80
- “2010 LCD bezel assembly” on page 82
- “2020 Integrated camera” on page 83
- “2030 Hinges” on page 84

Removal steps of Wireless LAN antenna assembly, wireless WAN antenna assembly, and LCD rear cover assembly

Release the antenna cables from the cable guides of the LCD rear cover assembly and from the hinges.
**Cable routing:** When you install the antenna assembly, route the cables as shown in the following figure. As you route the cables, make sure that they are not subjected to any tension. Tension could cause the cables to be damaged by the cable guides, or a wire to be broken.

- **a:** Wireless LAN AUX antenna (black)
- **b:** Wireless WAN AUX antenna (blue)
- **c:** Wireless WAN MAIN antenna (orange)
- **d:** Wireless LAN MAIN antenna (gray)

**Note:** Some models might have a third white cable for wireless LAN.
Chapter 9. Locations

This chapter presents the location of the ThinkPad Edge E420s and S420 features and hardware components.

Front view

1. Built-in microphones
2. Integrated camera
3. Built-in stereo speaker
4. Power switch
5. Security keyhole
6. Fan louvers (right)
7. Combo audio jack
8. HDMI connector
9. USB connector
10. Always On USB connector
11. Power status indicator¹
12. Fingerprint reader (for some models)
13. Touch pad
14. TrackPoint buttons
15. TrackPoint pointing stick
16. UltraNav

¹: For the description of the indicator, see Chapter 5 “Status indicators” on page 49.
Rear view

1 Sleep (standby) status indicator 1
2 Media Card Reader slot
3 Optical drive eject button
4 Optical drive
5 Power jack indicator
6 Power jack
7 Monitor connector
8 USB/eSATA combo connector
9 Ethernet connector
10 SIM card door
11 Fan louvers (rear)

1: For the description of the indicator, see Chapter 5 “Status indicators” on page 49.

Bottom view

1 Hard disk drive (HDD) or solid state drive
2 Emergency reset hole
3 Battery
Chapter 10. Parts list

This chapter contains following lists of the service parts.
- “Overall” on page 90
- “Keyboard” on page 96
- “Miscellaneous parts” on page 97
- “AC power adapters” on page 97
- “Power cords” on page 97
- “Recovery discs” on page 98
- “Common service tools” on page 103

Notes:
- Each FRU is available for all types or models, unless specific types or models are specified.
- FRU with specific models listed and described as xxU (where U is an example of a country designator) should be used for all models ending in U.
- FRU with specific models listed and described as 3Dx (where 3D is an example of a unique configuration) should be used for all of these models, unless specific country or region designator is specified.
- A CRU (customer replaceable unit) is identified by a single asterisk (*) or two asterisks (**) in the CRU ID column. An N in the CRU ID column means that the part is not a CRU. A single asterisk (*) means that the part is a Self-service CRU; two asterisks (**) means that the part is an Optional-service CRU.

External CRU statement to customers:
Some problems with your product can be resolved with a replacement part you can install yourself, called a “Customer Replaceable Unit” or “CRU.” Some CRUs are designated as Self-service CRUs and others are designated as Optional-service CRUs. Installation of Self-service CRUs is your responsibility; you may request that Lenovo installs an Optional-service CRU according to the warranty service for your product. Where you are installing the CRU, Lenovo will ship the CRU to you. CRU information and replacement instructions are shipped with your product and are available from Lenovo at any time upon request. You may find a list of CRUs in the publications that ship with your product or at http://www.lenovo.com/CRUs. You may be required to return the defective part that is replaced by the CRU. When return is required: (1) return instructions, a prepaid shipping label, and a container will be included with the replacement CRU; and (2) you may be charged for the replacement CRU if Lenovo does not receive the defective part within thirty (30) days of your receipt of the replacement CRU. See your Lenovo Limited Warranty documentation for full details.

ThinkPad computers contain the following types of CRUs:
- **Self-service CRUs**: These CRUs unplug or are held by no more than two screws. Examples of these types of CRUs include the ac power adapter, power cord, battery, and hard disk drive. Other Self-service CRUs depending on product design may include the memory module, wireless card, keyboard, and palm rest with fingerprint reader and touchpad.
- **Optional-service CRUs**: These CRUs are isolated parts within the computer that are concealed by an access panel that is typically secured by more than two screws. Once the access panel is removed, the specific CRU is visible.
- FRUs marked with **OP** are available as options.
<table>
<thead>
<tr>
<th>No.</th>
<th>FRU (Overall)</th>
<th>FRU no.</th>
<th>CRU ID</th>
</tr>
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<tbody>
<tr>
<td>1</td>
<td>LCD module, 14.0-inch HD LED backlight with camera, with wireless WAN, green</td>
<td>04W1470</td>
<td>N</td>
</tr>
<tr>
<td></td>
<td>• 4401-CTO, 21x, 2Dx, 2Jx, 2Kx, 2Lx, 2Mx, 2Nx, 2Px, 3Fx, 3Kx, 3Lx, 3Px, 3Sx,</td>
<td>04W1471</td>
<td></td>
</tr>
<tr>
<td></td>
<td>3Tx, 3Ux, 3Yx, 4Bx, 4Fx, 4Qx, 4Rx, 4Sx, 4Vx, 4Wx</td>
<td>04W1472</td>
<td></td>
</tr>
<tr>
<td>1</td>
<td>LCD module, 14.0-inch HD LED backlight with camera, without wireless WAN, green</td>
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<td>N</td>
</tr>
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<td></td>
<td>• 4401-CTO, 20x, 22x, 23x, 24x, 25x, 26x, 27x, 28x, 29x, 2Ax, 2Bx, 2Cx, 2Ex,</td>
<td>04W1474</td>
<td></td>
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<tr>
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<td></td>
</tr>
<tr>
<td>1</td>
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<td>04W3429</td>
<td>N</td>
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<tr>
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<td>• 4401-CTO, 5Ax, 5Dx, 6Tx, 6Wx, 6Xx, 6Yx, 6Zx, 7Ex, 7Fx, 7Gx, 7Jx, 8Jx, 8Qx,</td>
<td>04W3430</td>
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<td></td>
<td>8Sx, 8Xx</td>
<td>04W3431</td>
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| 6   | **60Y3271**  | N       |
|     | Bluetooth daughter card (BDC-3.0) | **60Y3275**  | N |
| 7   | Base cover assembly | **04W1758** |
- 4401-CTO, 20x, 21x 22x, 23x, 24x, 25x, 26x, 27x, 28x, 29x, 2Ax, 2Bx, 2Cx, 2Dx, 2Ex, 2Fx, 2Gx, 2Hx, 2Kx, 2Lx, 2Mx, 2Nx, 2Px, 2Qx, 2Rx, 2Sx, 2Tx, 2Ux, 2Wx, 2Yx, 2Zx, 32x, 33x, 34x, 35x, 36x, 37x, 3Dx, 3Ex, 3Fx, 3Gx, 3Hx, 3Jx, 3Kx, 3Lx, 3Mx, 3Nx, 3Px, 3Qx, 3Rx, 3Sx, 3Tx, 3Ux, 3Vx, 3Wx, 3Xx, 3Yx, 3Zx, 40x 42x, 43x, 44x, 45x, 46x, 47x, 48x, 49x, 4Ax, 4Bx, 4Cx, 4Dx, 4Fx, 4Gx, 4Hx, 4Jx, 4Kx, 4Lx, 4Nx, 4Px, 4Qx, 4Rx, 4Sx, 4Tx, 4Ux, 4Wx, 4Xx, 4Yx, 4Zx, 52x, 53x, 54x, 55x, 56x, 57x, 58x, 59x, 5Ax, 5Bx, 5Cx, 5Dx, 5Ex, 5Fx, 5Gx, 5Hx, 5Jx, 5Mx, 5Nx, 5Rx, 5Sx, 5Wx, 5Xx, 63x, 64x, 65x, 66x, 67x, 68x, 69x, 6Ax, 6Bx, 6Cx, 6Dx, 6Ex, 6Fx, 6Gx, 6Hx, 6Jx, 6Kx, 6Lx, 6Mx, 6Nx, 6Px, 6Qx, 6Rx, 6Sx, 6Wx, 6Xx, 6Yx, 6Zx, 72x, 73x, 74x, 75x, 76x, 77x, 78x, 7Ax, 7Bx, 7Cx, 7Dx, 7Ex, 7Fx, 7Gx, 7Jx, 7Kx, 7Lx, 7Mx, 7Nx, 7Px, 7Qx, 7Rx, 7Sx, 7Tx, 7Ux, 7Wx, 7Xx, 7Yx, 7Zx, 82x, 83x, 84x, 85x, 86x, 87x, 88x, 89x, 8Ax, 8Bx, 8Cx, 8Dx, 8Ex, 8Fx, 8Gx, 8Hx, 8Jx, 8Kx, 8Lx, 8Mx, 8Nx, 8Px, 8Qx, 8Rx, 8Sx, 8Tx, 8Ux, 8Vx, 8Wx, 8Xx, 8Yx, 8Zx, 92x, 93x, 94x, 95x, 96x, 97x |
<p>| 7   | Base cover assembly for China, 65 W | <strong>04W3456</strong> |
| 7   | Base cover assembly for China, 90 W | <strong>04W3455</strong> |
| 7   | Base cover assembly for Taiwan, 65 W | <strong>04W1760</strong> |
| 7   | Base cover assembly for Taiwan, 90 W | <strong>04W1759</strong> |
| 8   | SATA hard disk drive, 250 GB, 5,400 rpm | <strong>04W1338</strong> |
|     | 4401-CTO, 21x, 22x, 3Ax, 3Wx, 55x | <strong>04W1339</strong> |
| 8   | SATA hard disk drive, 320GB, 5,400 rpm | <strong>04W3463</strong> |
|     | 4401-CTO, 8Yx, 8Zx, 92x | <strong>75Y5201</strong> |</p>
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| 12  | Intel Centrino Wireless-N 1000  
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| 12  | Intel Centrino Advanced-N + WiMAX 6250, MoW SKU  
• 4401-CTO | 60Y3195 | ** |
| 12  | Intel Centrino Advanced-N + WiMAX 6250, Russia SKU  
• 4401-CTO | 60Y3209 | ** |
| 13  | Ericsson F5521gw Wireless WAN card  
• 4401-CTO, 21x 2Dx, 2Jx, 2Kx, 2Lx, 2Mx, 2Nx, 2Px, 3Fx, 3Kx, 3Lx, 3Px, 3Sx, 3Tx, 3Ux, 3Yx, 48x, 4Px, 4Qx, 4Rx, 4Sx, 4Vx, 4Wx, 5Ax, 5Dx, 6Tx, 6Wx, 6Xx, 6Yx, 6Zx, 7Ex, 7Fx, 7Gx, 7Jx, 7Kx, 7Lx, 7Mx, 7Nx, 7Px, 7Qx, 7Rx, 7Sx, 7Tx, 7Ux, 7Vx, 7Wx, 7Xx, 7Yx, 8Bx, 8Cx, 8Dx, 8Ex, 8Fx, 8Gx, 8Hx, 8Jx, 8Kx, 8Lx, 8Mx, 8Nx, 8Px, 8Qx, 8Rx, 8Sx, 8Tx, 8Ux, 8Vx, 8Wx, 8Xx, 8Yx, 8Zx, 92x, 93x, 94x, 95x, 96x, 97x | 60Y3279 | ** |
| 13  | Ericsson F5521gw for Malaysia Wireless WAN card  
• 4401-CTO | 60Y3267 | ** |
| 13  | Huawei EM660 Wireless WAN card  
• 4401-CTO, 69x, 6Ax, 6Bx, 6Hx, 83x, 87x, 8Ax | 60Y3239 | ** |
| 13  | mSATA solid state drive, 80GB  
• 4401-CTO, 20x, 22x, 23x, 2Ax, 2Cx, 2Ex, 2Gx, 2Hx, 2Zx, 32x, 33x, 34x, 36x, 37x, 38x, 3Bx, 3Ex, 3Mx, 3Nx, 3Px, 40x 4Ax, 4Cx, 5Mx, 5Qx, 5Rx, 5Tx, 63x, 6Ax, 6Sx, 6Xx, 72x, 73x, 7Jx, 88x | 45N8259 | ** |
| 14  | Thermal module with fan | 04W2000, 04W2001, 04W1749, 04W1750 | N |
| 15  | System board assembly, AMD graphics, Intel Core i7-2640M, AES  
• 4401-CTO, 62x, 63x, 64x, 6Bx, 6Kx, 6Mx, 62x, 78x, 7Ex, 89x, 8Ax | 04W3416 | N |
| 15  | System board assembly, AMD graphics, Intel Core i7-2640M, Non-AES  
• 4401-CTO | 04W3417 | N |
| 15  | System board assembly, AMD graphics, Intel Core i7-2640M, AES for S420  
• 4401-CTO, 62x, 63x, 64x, 6Bx, 89x, 8Ax | 04W3506 | N |
| 15  | System board assembly, AMD graphics, Intel Core i3-2310M, Non-AES  
• 4401-CTO, 2Fx, 2Gx, 2Nx, 2Sx, 2Ux, 2Vx, 30 36x, 37x, 38x, 39x, 3Ax, 3Sx, 3Tx, 45x, 4Gx, 4Jx | 04W1486 | N |
| 15  | System board assembly, Intel graphics, Intel Core i3-2310M, Non-AES  
• 4401-CTO, 29x, 2Bx, 2Dx, 2Jx, 2Mx, 2Qx, 2Xx, 3Bx, 3Cx, 3Jx, 3Ux, 3Vx, 3Wx, 47x, 48x, 49x, 4Bx, 4Fx, 4Kx, 4Mx, 4Vx, 55x | 04W1490 | N |
| 15  | System board assembly, AMD graphics, Intel Core i3-2330M, Non-AES  
• 4401-CTO, 42x, 59x, 5Jx, 5Fx, 5Sx, 5Tx, 5Ux, 5Vx, 6Dx, 69x, 6Qx, 7Ax, 7Bx | 04W3334 | N |
| 15  | System board assembly, AMD graphics, Intel Core i3-2330M, Non-AES for S420  
• 4401-CTO, 5Fx, 5Sx, 5Tx, 5Vx, 56x, 6Dx, 69x, 7Bx | 04W3509 | N |
| 15  | System board assembly, Intel graphics, Intel Core i3-2330M, Non-AES  
• 4401-CTO, 5Gx, 5Lx, 5Yx, 5Zx, 65x, 66x, 68x, 6Ux, 75x, 7Gx, 8Tx, 97x | 04W3336 | N |
<table>
<thead>
<tr>
<th>No.</th>
<th>FRU (Overall)</th>
<th>FRU no.</th>
<th>CRU ID</th>
</tr>
</thead>
</table>
| 15  | System board assembly, Intel graphics, Intel Core i3-2330M, Non-AES for S420  
     • 4401-CTO, 5Lx | 04W3512 | N |
| 15  | System board assembly, AMD graphics, Intel Core i5-2410M, Non-AES  
     • 4401-CTO, 21x 24x, 2Cx, 2Hx, 2P, 2Rx, 2Tx, 32x, 33x, 34x, 35x, 3Kx, 3Lx, 3Mx, 3Nx, 3Xx, 42x, 43x, 4Ax, 4Cx, 4Dx, 4Fx, 4Nx, 4Rx, 5Ax, 5Fx | 04W1485 | N |
| 15  | System board assembly, Intel graphics, Intel Core i5-2410M, Non-AES  
     • 4401-CTO, 27x, 28x, 2Kx, 2Lx, 2Wx, 2Yx, 2Zx, 3Dx, 3Ex, 3Fx, 3Gx, 3Hx, 3Px, 3Qx, 3Rx, 3Yx, 32x, 40x, 44x, 46x, 4Ex, 4Fx, 4Gx, 4Jx, 4Wx | 04W1489 | N |
| 15  | System board assembly, AMD graphics, Intel Core i3-2350M, Non-AES  
     • 4401-CTO, 6Ex, 6Fx, 6Hx, 6Rx, 7Cx, 7Ex, 8Fx | 04W3418 | N |
| 15  | System board assembly, AMD graphics, Intel Core i3-2350M, Non-AES for S420  
     • 4401-CTO, 6Ex, 6Fx, 6Hx, 6Rx, 7Cx | 04W3508 | N |
| 15  | System board assembly, Intel graphics, Intel Core i3-2350M, Non-AES  
     • 4401-CTO, 7Hx, 7Jx, 7Px, 8Qx, 8Hx, 8Yx | 04W3419 | N |
| 15  | System board assembly, Intel graphics, Intel Core i3-2350M, Non-AES for S420  
     • 4401-CTO | 04W3511 | N |
| 15  | System board assembly, AMD graphics, Intel Core i5-2430M, Non-AES  
     • 4401-CTO | 04W3333 | N |
| 15  | System board assembly, AMD graphics, Intel Core i5-2430M, AES for S420  
     • 4401-CTO, 5Mx, 5Nx, 5Px, 5Qx, 5Ex, 6Ax, 6Dx, 7Dx | 04W3507 | N |
| 15  | System board assembly, Intel graphics, Intel Core i5-2430M, Non-AES  
     • 4401-CTO | 04W3335 | N |
| 15  | System board assembly, Intel graphics, Intel Core i5-2430M, AES for S420  
     • 4401-CTO, 5Kx | 04W3510 | N |
| 15  | System board assembly, AMD graphics, Intel Core i5-2430M, AES  
     • 4401-CTO, 52x, 53x, 5Ax, 5Cx, 5Hx, 5Mx, 5Nx, 5Px, 5Qx, 6Ax, 6Cx, 6Jx, 6Nx, 6Px, 6Sx, 6Xx, 72x, 73x, 74x, 77x, 79x, 7Dx, 7Fx, 94x, 96x | 04W3424 | N |
| 15  | System board assembly, Intel graphics, Intel Core i5-2430M, AES  
     • 4401-CTO, 4Tx, 4Xx, 5Dx, 5Ex, 5Fx, 5Kx, 5Mx, 5Qx, 5Wx, 5Xx, 6Tx, 6Wx, 6Yx, 6Xx, 76x, 8Xx, 93x, 95x | 04W3425 | N |
| 15  | System board assembly, AMD graphics, Intel Core i7-2620M, AES  
     • 4401-CTO, 20x, 22x, 23x, 25x, 2Ax, 2Ex, 4Lx, 4Qx | 04W1483 | N |
| 15  | System board assembly, AMD graphics, Intel Core i7-2620M, Non-AES  
     • 4401-CTO, 57x, 58x | 04W1484 | N |
| 15  | System board assembly, Intel graphics, Intel Core i7-2620M, AES  
     • 4401-CTO, 26x | 04W1487 | N |
| 15  | System board assembly, Intel graphics, Intel Core i7-2620M, Non-AES  
     • 4401-CTO | 04W1488 | N |
| 16  | DC-in cable | 04W1756 | N |
| 17  | Backup battery | 04W1762 | N |
| 18  | Media Card Reader | 04W1751 | N |
| 19  | Keyboard (see “Keyboard” on page 96.) | 04W1751 | N |
| 20  | TrackPoint caps | 91P9642 | * |

— AC adapter (see “AC power adapters” on page 97.)
### Keyboard

**Table 9. Parts list—Keyboard**

<table>
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<th>Language</th>
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<td>Turkish-F</td>
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<td>04W0799</td>
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Table 9. Parts list—Keyboard (continued)

<table>
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<tr>
<th>Language</th>
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</tr>
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<tbody>
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<td>U.S. English</td>
<td>04W0800</td>
<td>63Y0213</td>
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<tr>
<td>U.S. English (International, with a Euro symbol)</td>
<td>04W0830</td>
<td>04W0794</td>
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Miscellaneous parts

Table 10. Parts list—Miscellaneous parts

<table>
<thead>
<tr>
<th>FRU</th>
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</tr>
</thead>
<tbody>
<tr>
<td>Screw kit</td>
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<tr>
<td>System miscellaneous kit</td>
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<td>N</td>
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</tbody>
</table>

AC power adapters

Table 11. Parts list—2-pin ac power adapters

<table>
<thead>
<tr>
<th>FRU</th>
<th>FRU no.</th>
<th>CRU ID</th>
</tr>
</thead>
<tbody>
<tr>
<td>2-pin (65 W, 20 V) adapter (models CTO, xxE, xxF, xJ, xxL, xxP, xxS, xxU, xxY)</td>
<td>42T5282</td>
<td>*</td>
</tr>
<tr>
<td>2-pin (65 W, 20 V) adapter (models CTO, xxE, xxF, xxJ, xxL, xxP, xxS, xxU, xxY)</td>
<td>42T4423</td>
<td></td>
</tr>
<tr>
<td>2-pin (65 W, 20 V) adapter (models CTO, xxE, xxF, xxJ, xxL, xxP, xxS, xxU, xxY)</td>
<td>42T4419</td>
<td></td>
</tr>
<tr>
<td>2-pin (90 W, 20 V) adapter (models CTO, xxE, xxF, xxJ, xxL, xxP, xxS, xxU, xxY)</td>
<td>42T4435</td>
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</tr>
</tbody>
</table>

Table 12. Parts list—3-pin ac power adapters

<table>
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<tr>
<th>FRU</th>
<th>FRU no.</th>
<th>CRU ID</th>
</tr>
</thead>
<tbody>
<tr>
<td>3-pin (65 W, 20 V) adapter (models CTO, xxA, xxB, xxG, xxH, xxK, xxM, xxQ, xxT, xxV)</td>
<td>42T5283</td>
<td>*</td>
</tr>
</tbody>
</table>

Power cords

A ThinkPad power cord for a specific country or region is usually available only in that country or region:
Table 13. Parts list—2-pin power cords

<table>
<thead>
<tr>
<th>Country or region</th>
<th>FRU no.</th>
<th>CRU ID</th>
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<tbody>
<tr>
<td>Argentina</td>
<td></td>
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<tr>
<td>• models -CTO, xxY</td>
<td>42T5020</td>
<td>42T5105</td>
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<tr>
<td>Brazil</td>
<td>42T5180</td>
<td>42T5183</td>
</tr>
<tr>
<td>Canada, U.S.</td>
<td>42T5008</td>
<td>42T5093</td>
</tr>
<tr>
<td>• models -CTO, xxF, xxL, xxS, xxU</td>
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<tr>
<td>Japan</td>
<td>42T5014</td>
<td>42T5099</td>
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<tr>
<td>• models -CTO, xxE, xxJ</td>
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</table>

Table 14. Parts list—3-pin power cords

<table>
<thead>
<tr>
<th>Country or region</th>
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<th>CRU ID</th>
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<tbody>
<tr>
<td>Australia, New Zealand</td>
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<tr>
<td>• models -CTO, xxM</td>
<td>42T5050</td>
<td>42T5135</td>
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<tr>
<td>Bangladesh, Sri Lanka, South Africa</td>
<td>42T5056</td>
<td>42T5141</td>
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<tr>
<td>• models -CTO, xxG</td>
<td>42T5004</td>
<td>42T5089</td>
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<tr>
<td>Canada, U.S.</td>
<td>42T5004</td>
<td>42T5141</td>
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<tr>
<td>• models -CTO, xxG</td>
<td>42T5029</td>
<td>42T5114</td>
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<tr>
<td>China (P.R.C.) (other than Hong Kong S.A.R.)</td>
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<td>42T5150</td>
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<tr>
<td>• models -CTO, xxC</td>
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<td>Denmark</td>
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<td>42T5126</td>
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<tr>
<td>• models -CTO, xxG</td>
<td>42T5029</td>
<td>42T5114</td>
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<td>European countries</td>
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<td>42T5168</td>
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<td>• models -CTO, xxG</td>
<td>42T5062</td>
<td>42T5147</td>
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<td>• models -CTO, xxQ</td>
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<td>Israel</td>
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<td>• models -CTO, xxG</td>
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<td>• models -CTO, xxK</td>
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<td>42T5120</td>
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<td>42T5120</td>
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<tr>
<td>• models -CTO, xxB, xxG, xxH</td>
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</table>

Recovery discs

Windows XP Professional DVDs

Note: The Windows XP Professional recovery DVDs are available only for models with a valid Microsoft Windows XP Professional certificate of authenticity (COA) affixed to the system. Due to a Microsoft licensing
limitation, if a model came with Windows XP Professional preinstalled from the factory, but has either a Windows 7 or Windows Vista COA affixed to the system, that model is eligible only for recovery DVDs that match the operating system specified on the COA.

Windows XP Professional is preinstalled as the operating system in the following models:
- 4401-CTO

Table 15. Parts list—Windows XP Professional recovery DVDs

<table>
<thead>
<tr>
<th>Language</th>
<th>P/N</th>
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</tr>
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<tbody>
<tr>
<td>Japanese</td>
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<tr>
<td>US English</td>
<td>04T2536</td>
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</table>

**Windows 7 Home Basic (32 bit) DVDs**

Windows 7 Home Basic (32 bit) is preinstalled as the operating system in the following models:
- 4401-CTO, 34x, 35x, 37x, 38x, 39x, 3Ax, 3Bx, 3Cx, 3Rx, 3Vx, 42x, 45x, 46x, 4Vx, 54x, 55x, 5Kx, 5Lx, 5Px, 5Qx, 5Tx, 5Ux, 5Vx, 62x, 69x, 6Ax, 6Bx, 6Cx, 6Dx, 6Ex, 6Fx, 6Gx, 6Hx, 7Bx, 7Cx, 7Dx, 7Zx, 82x, 83x, 84x, 86x, 87x, 88x, 89x, 8Ax

Table 16. Parts list—Windows 7 Home Basic (32 bit) recovery DVDs

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<th>Language</th>
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**Windows 7 Home Basic (64 bit) DVDs**

Windows 7 Home Basic (64 bit) is preinstalled as the operating system in the following models:
- 4401-CTO, 85x
Table 17. Parts list—Windows 7 Home Basic (64 bit) recovery DVDs

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Windows 7 Home Premium (32 bit) DVDs

Windows 7 Home Premium (32 bit) is preinstalled as the operating system in the following models:
- 4401-CTO

Table 18. Parts list—Windows 7 Home Premium (32 bit) recovery DVDs

<table>
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<td>US English</td>
<td>04T3359</td>
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</tr>
</tbody>
</table>

Windows 7 Home Premium (64 bit) DVDs

Windows 7 Home Premium (64 bit) is preinstalled as the operating system in the following models:
- 4401-CTO, 22x, 23x, 24x, 25x, 27x, 2Fx, 2Gx, 2Hx, 2Vx, 30x, 3Kx, 3Nx, 3Px, 3Qx, 3Tx, 3Ux, 3Xx, 40x, 4Fx, 4Jx, 4Kx, 4Mx, 4Tx, 4Ux, 4Zx, 53x, 5Bx, 5Ex, 5Hx, 5Jx, 6Mx, 6Nx, 6Px, 6Qx, 6Rx, 6Wx, 73x, 74x, 75x, 76x, 77x, 78x, 7Kx, 7Lx, 7Pn, 7Rx, 7XX, 8Bx, 8Cn, 8Hx, 8Lx, 8Mx, 8Qx, 8Rx, 8Sx, 8Tx, 8Vx, 8Yx, 8Zx

Table 19. Parts list—Windows 7 Home Premium (64 bit) recovery DVDs

<table>
<thead>
<tr>
<th>Language</th>
<th>P/N</th>
<th>CRU ID</th>
</tr>
</thead>
<tbody>
<tr>
<td>Arabic</td>
<td>04T3360</td>
<td>*</td>
</tr>
<tr>
<td>Brazilian Portuguese</td>
<td>04T3361</td>
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</tr>
<tr>
<td>C&amp;L Croatian (English/Slovenian/Croatian)</td>
<td>04T3385</td>
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<tr>
<td>C&amp;L EMEA (Dutch/French/German/Italian/English)</td>
<td>04T3383</td>
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<tr>
<td>C&amp;L Hong Kong S.A.R. (Traditional Chinese/Simplified Chinese/English)</td>
<td>04T3384</td>
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</tr>
<tr>
<td>C&amp;L Nordics (Danish/Finnish/Swedish/Norwegian/English)</td>
<td>04T3382</td>
<td></td>
</tr>
<tr>
<td>Czech</td>
<td>04T3364</td>
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<tr>
<td>French</td>
<td>04T3365</td>
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<tr>
<td>German</td>
<td>04T3367</td>
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Table 19. Parts list—Windows 7 Home Premium (64 bit) recovery DVDs (continued)

<table>
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<th>Language</th>
<th>P/N</th>
<th>CRU ID</th>
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<tr>
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<tr>
<td>Hebrew</td>
<td>04T3368</td>
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<tr>
<td>Hungarian</td>
<td>04T3369</td>
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<tr>
<td>Japanese</td>
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<td>Korean</td>
<td>04T3371</td>
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<td>Polish</td>
<td>04T3372</td>
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<tr>
<td>Portuguese</td>
<td>04T3373</td>
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</tr>
<tr>
<td>Romanian</td>
<td>04T3374</td>
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<tr>
<td>Russian</td>
<td>04T3375</td>
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<td>Serbian-Latin</td>
<td>04T3378</td>
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<tr>
<td>Simplified Chinese</td>
<td>04T3362</td>
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<td>Slovak</td>
<td>04T3376</td>
<td></td>
</tr>
<tr>
<td>Spanish</td>
<td>04T3377</td>
<td></td>
</tr>
<tr>
<td>Traditional Chinese</td>
<td>04T3363</td>
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<td>Turkish</td>
<td>04T3379</td>
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<tr>
<td>US English</td>
<td>04T3381</td>
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<tr>
<td>US English disable</td>
<td>04T3380</td>
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</tr>
</tbody>
</table>

Windows 7 Professional (32 bit) DVDs

Windows 7 Professional (32 bit) is preinstalled as the operating system in the following models:

- 4401-CTO

Table 20. Parts list—Windows 7 Professional (32 bit) recovery DVDs

<table>
<thead>
<tr>
<th>Language</th>
<th>P/N</th>
<th>CRU ID</th>
</tr>
</thead>
<tbody>
<tr>
<td>C&amp;L EMEA (Dutch/French/German/Italian/English)</td>
<td>04T3305</td>
<td>*</td>
</tr>
<tr>
<td>C&amp;L Nordics (Danish/Finnish/Swedish/Norwegian/English)</td>
<td>04T3304</td>
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</tr>
<tr>
<td>French</td>
<td>04T3299</td>
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<tr>
<td>German</td>
<td>04T3300</td>
<td></td>
</tr>
<tr>
<td>Indian English</td>
<td>04T3298</td>
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</tr>
<tr>
<td>Japanese</td>
<td>04T3301</td>
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</tr>
<tr>
<td>Simplified Chinese</td>
<td>04T3297</td>
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<tr>
<td>Spanish</td>
<td>04T3302</td>
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</tr>
<tr>
<td>US English</td>
<td>04T3303</td>
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</tbody>
</table>

Windows 7 Professional (64 bit) DVDs

Windows 7 Professional (64 bit) is preinstalled as the operating system in the following models:

- 4401-CTO, 21x 26x, 28x, 29x, 2Ax, 2Ex, 2Lx, 2Mx, 2Nx, 2Px, 2Qx, 2Rx, 2Sx, 2Tx, 2Ux, 2Xx, 2Yx, 2Zx, 32x, 33x, 36x, 3Dx, 3Ex, 3Fx, 3Gx, 3Lx, 3Mx, 3Sx, 3Yx, 43x, 44x, 48x, 49x, 4Ax, 4Cx, 4Dx, 4Ex, 4Gx, 4Hx, 4Lx, 4Nx, 4Px, 4Qx, 4Rx, 4Sx, 4Xx, 4Yx, 52x, 56x, 57x, 58x, 59x, 5Ax, 5Cx, 5Dx, 5Fx, 5Gx, 5Mx, 5Nx, 5Rx, 5Sx, 5Wx, 5Xx, 5Zx, 63x, 64x, 65x, 66x, 67x, 68x, 6Jx, 6Kx, 6Lx, 6Sx, 6Tx, 6Ux, 6Vx, 6Xx, 6Yx,
Table 21. Parts list—Windows 7 Professional (64 bit) recovery DVDs

<table>
<thead>
<tr>
<th>Language</th>
<th>P/N</th>
<th>CRU ID</th>
</tr>
</thead>
<tbody>
<tr>
<td>Arabic</td>
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<td>Brazilian Portuguese</td>
<td>04T3307</td>
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<tr>
<td>C&amp;L Croatian (English/Slovenian/Croatian)</td>
<td>04T3332</td>
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<td>C&amp;L EMEA (Dutch/French/German/Italian/English)</td>
<td>04T3330</td>
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<tr>
<td>C&amp;L Hong Kong S.A.R. (Traditional Chinese/Simplified Chinese/English)</td>
<td>04T3331</td>
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<tr>
<td>C&amp;L Nordics (Danish/Finnish/Swedish/Norwegian/English)</td>
<td>04T3329</td>
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<tr>
<td>Czech</td>
<td>04T3310</td>
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<td>French</td>
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<tr>
<td>Greek</td>
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<tr>
<td>Hebrew</td>
<td>04T3315</td>
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<tr>
<td>Hungarian</td>
<td>04T3316</td>
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</tr>
<tr>
<td>Indian English</td>
<td>04T3311</td>
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<tr>
<td>Japanese</td>
<td>04T3317</td>
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<tr>
<td>Korean</td>
<td>04T3318</td>
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<tr>
<td>Polish</td>
<td>04T3319</td>
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<tr>
<td>Portuguese</td>
<td>04T3320</td>
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<tr>
<td>Romanian</td>
<td>04T3321</td>
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<tr>
<td>Russian</td>
<td>04T3322</td>
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<tr>
<td>Serbian-Latin</td>
<td>04T3325</td>
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<td>Simplified Chinese</td>
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<tr>
<td>Slovak</td>
<td>04T3323</td>
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<tr>
<td>Spanish</td>
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<tr>
<td>Traditional Chinese</td>
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<tr>
<td>Turkish</td>
<td>04T3326</td>
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<tr>
<td>US English</td>
<td>04T3328</td>
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<tr>
<td>US English disable</td>
<td>04T3327</td>
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</tbody>
</table>

Windows 7 Ultimate (64 bit) DVDs

Windows 7 Ultimate (64 bit) is preinstalled as the operating system in the following models:
- 4401-CTO, 20x

Table 22. Parts list—Windows 7 Ultimate (64 bit) recovery DVDs

<table>
<thead>
<tr>
<th>Language</th>
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</thead>
<tbody>
<tr>
<td>US English</td>
<td>04T3333</td>
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</tbody>
</table>
# Common service tools

*Table 23. Parts list—Common service tools*

<table>
<thead>
<tr>
<th>Tool</th>
<th>P/N</th>
</tr>
</thead>
<tbody>
<tr>
<td>Screwdriver kit</td>
<td>95F3598</td>
</tr>
<tr>
<td>1/4&quot; drive spinner handle</td>
<td>1650840</td>
</tr>
<tr>
<td>1/4&quot; Sq. to 1/4&quot; hex torx adapter</td>
<td>93F2838</td>
</tr>
<tr>
<td>TR7-TR-10 tamper resistant torx bits</td>
<td>00P6967</td>
</tr>
<tr>
<td>Removal tool antenna RF connector</td>
<td>08K7159</td>
</tr>
<tr>
<td>USB 2.0 CD-RW/DVD-ROM combo drive II</td>
<td>40Y8687</td>
</tr>
<tr>
<td>USB cable</td>
<td>40Y8704</td>
</tr>
<tr>
<td>USB floppy diskette drive for maintenance diskette</td>
<td>05K9283</td>
</tr>
<tr>
<td>USB floppy diskette drive tool kit</td>
<td>27L3452</td>
</tr>
<tr>
<td>Test card for integrated Smart Card</td>
<td>42W7820</td>
</tr>
<tr>
<td>LENOVO ThinkPad Hardware Maintenance Diskette Version 1.76 or later</td>
<td>—</td>
</tr>
</tbody>
</table>

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